**National Institute for Health and Care Excellence**

### Surveillance Review of CG138 – Patient experience in adult NHS services

###  Stakeholder Comments Form

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| **Please enter the name of your registered stakeholder organisation below.****NICE is unable to accept comments from non-registered organisations. If you wish your comments to be considered please register via the** [**NICE website**](http://www.nice.org.uk/get-involved/stakeholder-registration) **or contact the** [**registered stakeholder organisation**](https://www.nice.org.uk/guidance/CG138/documents/stakeholder-list) **that most closely represents your interests and pass your comments to them.** |
| Stakeholder Organisation: |  |
| Name of commentator: |  |

***Please note an overview of the process for reviewing NICE published clinical guidelines can be found*** [**here**](https://www.nice.org.uk/Media/Default/About/what-we-do/our-programmes/developing-NICE-guidelines-the-manual.pdf)

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* Comments on equality issues or areas excluded from the guideline scope – page 2
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**Proposal not to update the guideline**

In order to guide your comments, please refer to the following questions:

1. Do you agree that the guidance should not be updated?

If a stakeholder wishes to draw our attention to published literature, please supply the full reference. Please add extra rows as needed

| **1. Do you agree the guideline should not be updated?** | **Comments****If you disagree, please explain why** |
| --- | --- |
| Agree / Disagree (please delete as appropriate) | Comments on proposal not to update the guideline |
|  |  |

# Do you have any comments on equality issues or areas excluded from the original scope?

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**Call for evidence**

|  | **Response** | **References and supporting information** |
| --- | --- | --- |
| **Is there new evidence (not identified through the surveillance) in the following areas that may impact on current recommendations or address research recommendations in this guideline?** |
| **Knowing the patient as an individual****Recommendations** [**1.1.1 – 1.1.7**](https://www.nice.org.uk/guidance/CG138/chapter/1-Guidance#knowing-the-patient-as-an-individual) | [Yes / No] | [If yes, please provide the full reference and indicate how it will impact on recommendations] |
| **Essential requirements of care****Recommendations** [**1.2.1 – 1.2.13**](https://www.nice.org.uk/guidance/CG138/chapter/1-Guidance#essential-requirements-of-care) | [Yes / No] | [If yes, please provide the full reference and indicate how it will impact on recommendations] |
| **Tailoring healthcare services for each patient****Recommendations** [**1.3.1 – 1.3.13**](https://www.nice.org.uk/guidance/CG138/chapter/1-Guidance#tailoring-healthcare-services-for-each-patient) | [Yes / No] | [If yes, please provide the full reference and indicate how it will impact on recommendations] |
| **Continuity of care and relationships****Recommendations** [**1.4.1 – 1.4.6**](https://www.nice.org.uk/guidance/CG138/chapter/1-Guidance#continuity-of-care-and-relationships) | [Yes / No] | [If yes, please provide the full reference and indicate how it will impact on recommendations] |
| **Enabling patients to actively participate in care****Recommendations** [**1.5.1 – 1.5.29**](https://www.nice.org.uk/guidance/CG138/chapter/1-Guidance#enabling-patients-to-actively-participate-in-their-care) | [Yes / No] | [If yes, please provide the full reference and indicate how it will impact on recommendations] |

**Please email this form to:** **surveillance@nice.org.uk**

**Closing date: 5pm 10 May 2016**

**PLEASE NOTE:** The Institute reserves the right to summarise and edit comments received during consultations, or not to publish them at all, where in the reasonable opinion or the Institute, the comments are voluminous, publication would be unlawful or publication would be otherwise inappropriate.