

Rate card for access to NICE's API and syndication service for international use cases

1. An annual service fee for access to NICE's Application Programming Interface (API) and syndication service is applicable to each international 'agreed use case' set out in an individual organisation's licence.
2. 'International' is defined as use of NICE content delivered through the NICE Syndication Service outside a UK setting.
3. The fee is applicable to both the full 3-year licence and the 12-month pilot licence.
4. The fee is not applicable to the short-term access test licences which may be issued for technical and content evaluation only.
5. The initial annual payment is due within 30 days of receipt of invoice. This will be issued when the licence has been signed by both parties, and subsequent invoices will be sent to the licensee on the anniversary of the licence signature as required.
6. An extension to the licence period beyond the term of the full 3-year licence will also be subject to a service fee.
7. The annual service fees are set out in the table below and form part of NICE's licensing arrangements.
8. VAT is applicable and will be charged at the current UK rate. The fees set out in the table are exclusive of VAT.

Company category	Employees	Turnover	Annual Charge / User Case (excl. VAT)
Large	≥250	≥ € 50 m / £36 m	£30,000.00
Medium-sized	< 250	≤ € 50 m / £36 m	£15,000.00
Small	< 50	≤ € 10 m / £7.2 m	£10,000.00
Micro	< 10	≤ € 2 m / £1.5 m	£5,000.00

Note: turnover will take precedence over the number of employees when calculating the applicable fee