

## Service User Experience Guidance Development Group Meeting

**Date and Time:** Friday 1 April 2011, 10.30am – 4pm

**Minutes:** Confirmed

**Place:** The Royal College of Psychiatrists,  
Standon House,  
21 Mansell Street,  
London, E1 8AA

**Present:**

**GDG members**  
Mike Crawford (Chair) (MC)  
Diana Rose (Chair) (DR)  
Tim Kendall (Facilitator) (TK)  
Janice Allister (JA)  
Adam Black (AB)  
Beverley Costa (BC) – day 2 only  
Jane Cronin-Davis (JC-D)  
Jan Cubison (JC)  
Victoria Green (VG)  
Mary Nettle (MN)  
Leroy Simpson (LS)  
Clive Travis (CT)  
Peter Woodhams (PW)  
Sarah Carr (SC)

**Experts**  
Laura Griffith, Healthtalkonline

**In attendance:**  
NCCMH Staff: Craig Whittington (CW)  
Sarah Stockton (SS)  
Katherine Leggett (KL)

NICE staff  
Rachel Ryle (RR)  
Craig Grime (CG)

Observers: Alan Quirk, Royal College of Psychiatrists  
Sarah Hamilton, Rethink

**Notes**

1. Apologies were received from Siobhan Armstrong.
2. All GDG members declared their interests.
3. The minutes from the previous were agreed as a true record of the meeting.
4. Service user and carer concerns were discussed.
5. Alan Quirk and Sarah Hamilton presented their proposal for the evaluation of this guidance.
6. CW presented his further work on the key problems review .
7. CW presented the interventions review.
8. TK outlined the work the group have so far done on setting standards.
9. Craig Grime presented information regarding Quality Standards.
10. Service user and carer concerns were discussed.