

Service User Experience Guidance Development Group Meeting

Date and Time: Tuesday 22 February 2011, 10.30am – 4pm

Minutes: Confirmed

Place: The Royal College of Psychiatrists,
Standon House,
21 Mansell Street,
London, E1 8AA

Present:

GDG members
Diana Rose (Chair) (DR)
Tim Kendall (Facilitator) (TK)
Janice Allister (JA)
Siobhan Armstrong (SA)
Adam Black (AB)
Beverley Costa (BC) – day 2 only
Jane Cronin-Davis (JC-D)
Jan Cubison (JC)
Victoria Green (VG)
Mary Nettle (MN)
Leroy Simpson (LS)
Clive Travis (CT)
Peter Woodhams (PW)
Sarah Carr (SC)

Experts
Laura Griffith, Healthtalkonline

In attendance:
NCCMH Staff: Craig Whittington (CW)
Sarah Stockton (SS)
Katherine Leggett (KL)
Marie Halton (MH)

NICE staff
Rachel Ryle (RR)
Victoria Thomas (VT)
Craig Grime

Observers: Alan Quirk, Royal College of Psychiatrists

Notes

1. Apologies were received from Mike Crawford.
2. All GDG members declared their interests.
3. The minutes from the previous were agreed as a true record of the meeting.
4. Service user and carer concerns were discussed.
5. The group discussed the possible evaluation of the process.
6. CW revisited the 'setting standards' work discussed at the last meeting.
7. CW presented the qualitative evidence taken from existing mental health guidelines.
8. LG presented the work she has done further to the last GDG meeting.
9. CW presented the review protocol for the interventions review.
10. Service user and carer concerns were discussed.