

## **Quality Standards Self Harm Topic Expert Group**

## Minutes of the TEG2 meeting held on 11<sup>th</sup> October at the NICE offices in Manchester

Attendees	Topic Expert Group Members
	Navneet Kapur (Chair) (NK), Carolyn Chew-Graham (CCG), Amrit Sachar (AS), Anthony Cox (AC), Sarah Rae (SR), Safi Afghan (SA), Paul Wilkinson (PW), Kate Hunt (KH), Janet Youd (JY), Gemma Trainor (GT), Caroline Lea-Cox (CLC),
	NICE Staff
	Craig Grime (CDG), Tony Smith (TSm), Cheryl Thorne (CT), Adrian Johnston (AJ), Jenny Harrisson (JH)
	<u>Observers</u>
	Sabina Khan (NICE)
Apologies	Topic Expert Group Members
	Dawn Hardman (DH), Anne Hicks (AH)
	<u>NICE</u>
	Tim Stokes (TSt)

Agenda item	Discussions and decisions	Actions
Welcome, introductions and plan for the day	NK welcomed the attendees, noted the apologies and outlined the agenda for the day.	JH to amend TEG 1 minutes
plan for the day	The group reviewed the minutes from the TEG 1 meeting held on 20 <sup>th</sup> July 2012. CT highlighted an inaccuracy regarding her action from TEG. The wording should be Topic Advisory Group (TAG) not Commissioning Advisory Group. Furthermore CT explained that she agreed to contact members who expressed an interest in being involved in the group and those whose professional group was not already represented by an existing TAG member.	
2. Declaration of Interest	NK asked the group whether they had any new interests to declare since the last meeting and none were announced.	
3. Objectives of the meeting	NK outlined the objective for the day: to discuss and agree the wording of the draft quality statements and measures, which will go out to consultation. NK explained that the group was tasked with developing a small number of key evidence-based statements that focus on high quality care and identify critical markers of challenging but achievable care to drive up quality.	
4. Review of process for developing the quality standard	TSm reviewed the process for developing the quality standard (QS) and core principles for development, including their purpose to pick out only critical markers for improvement. He emphasised the need for clear, focused, measurable quality statements and reminded the group that the statements must be aspirational but achievable. It was also stated that the statements need to be in plain English. The quality standard will be informed by recommendations from the published NICE clinical guidelines on self harm. Not all recommendations will be represented but this would not mean that they are not important. He also asked the group to highlight any equality issues relating to each statement to the NICE team during the meeting as part of the ongoing equality impact assessment for the quality standard.	

Agenda item	Discussions and decisions	Actions
	<ul> <li>CDG reiterated that the objective of this meeting was to decide: <ol> <li>Which statements should be progressed for consultation and the wording and intent of these statements.</li> <li>Which statements would not be progressed for consultation if they did not fulfill the criteria.</li> </ol> </li> <li>CDG gave the group an overview of the key development sources used and confirmed that the TEG would have opportunity to comment on the draft version prior to consultation</li> </ul>	
5. Draft quality statements (QS) and quality measures	Draft Quality Statement 1: 'People who self-harm are treated with the same respect, dignity and privacy as any patient'	CDG to add/remove wording in the
(QM) • Presentation	'Treated' to be replaced with 'cared'	statement
Discussion     Agreement	'Compassion' to be included in the statement	
	Revised Draft Quality Statement 1: 'People presenting with self- harm are cared for with compassion and the same respect, dignity, and privacy as any patient'	
	Draft Quality Statement 2: 'People who self-harm are involved in making decisions about their care'	CDG to remove this statement and move the
	The TEG agreed to remove this statement	measures to the prior statement
	Draft Quality Statement 3: 'People who self-harm are protected under local safeguarding procedures'	CDG to add/remove wording in the
	'Of all ages' to be included in the statement	statement
	'Are protected under local safeguarding procedures' to be replaced with 'are assessed for safeguarding issues, including risks to themselves and others'	CDG to add/ amend

Agenda item	Discussions and decisions	Actions
	Measurements to reflect the new statement  Revised Draft Quality Statement 3: 'People of all ages presenting with self-harm are assessed for safeguarding issues, including risks to themselves and others'	measurements to reflect the new statement
	Draft Quality Statement 4: 'People who self-harm are asked if they want their family, carers or significant others to be involved'  The TEG agreed to remove this statement	CDG to remove this statement
	Revised Draft Quality Statement 5: 'People who self-harm have an initial assessment of their emotional and mental state, and likely risk of repetition or suicide'	CDG to add/remove wording in the statement
	'Social' aspect to be included in the statement.  Intent of statement 5 and 6 to be combined into this statement.	CDG to add/ amend
	'Likely risk of repetition' to be removed	measurements to reflect the new statement
	Measurements to reflect the new statement	CDG to use definitions
	Revised Draft Quality Statement 5: 'People presenting with self-harm have an initial assessment of their physical, mental and social state, including risk of suicide'	section in 6 as a definition in the revised statement.
	Draft Quality Statement 6: 'People who self-harm are offered a preliminary psychosocial assessment at the initial assessment'	CDG to remove this statement

Agenda item	Discussions and decisions	Actions
	The TEG agreed to remove this statement	
	Draft Quality Statement 7: People who self-harm are referred to an emergency department or specialist mental health service if indicated by an assessment of needs and risks'	CDG to add/remove wording in the statement
	Reference to emergency department or specialist mental health service to be removed and replaced with a focus on a defined care pathway.	CDG to add/
	Inclusion of 'based on initial assessment'	measurements to reflect the
	Measurements to reflect the new statement	new statement
	Revised Draft Quality Statement 7: 'People presenting with self-harm are cared for on a defined care pathway (physical, mental and social) based on initial assessment' – Wording to be confirmed	
	Draft Quality Statement 8: People who self-harm and are waiting for medical or surgical treatment in an emergency department, are offered a safe and supportive environment in which to wait'	CDG to include definition CDG to
	'Emergency care' to be replaced with 'acute care'	add/remove wording in the
	'and are waiting for medical or surgical treatment' to be removed.	statement
	Definition of safe and supportive to be included	CDG to add/ amend
	Measurements to reflect the new statement	measurements to reflect the
	Revised Draft Quality Statement 8: 'People presenting with self-harm in acute care are cared for in a safe and supportive environment'	new statement CDG to draft a definition and

Agenda item	Discussions and decisions	Actions
		circulate to Chair
	Draft Quality Statement 9: 'People who self-harm and attend an emergency department are seen by a liaison psychiatry service'  'liaison psychiatry service' to be replaced with 'age appropriate specialist mental health practitioner'  'Emergency department' to be replaced with 'acute care'  'are offered a comprehensive psychosocial assessment' to be included in the statement  Measurements to reflect the new statement  Revised Draft Quality Statement 9: 'People presenting with self-harm in acute care are offered a comprehensive psychosocial assessment by an age appropriate specialist mental health practitioner'	CDG to add/remove wording in the statement  CDG to add/amend measurements to reflect the new statement
	Draft Quality Statement 10: 'People who self-harm are offered a comprehensive psychosocial assessment'  Statement removed and 'comprehensive psychosocial assessment' to be included in statement 9.	CDG to move 'comprehensive psychosocial assessment' to statement 9.
	Draft Quality Statement 11: 'Children and young people who self- harm are assessed and treated with attention to competency, consent, confidentiality and child protection'	CDG to remove this statement.

Agenda item	Discussions and decisions	Actions
	The TEG agreed to remove this statement.	
	Draft Quality Statement 12: 'Older people who self-harm are assessed and treated with attention to possible depression, cognitive impairment, physical ill health, and their social and home situation'  The TEG agreed to remove this statement.	CDG to remove this statement
	The TEO agreed to remove this statement.	
	Draft Quality Statement 13: 'People who self-harm accepting longer-term care and treatment are involved in developing a comprehensive care plan that is reviewed at least once every 12 months'	CDG to add/remove wording in the statement
	'that is reviewed at least once every 12 months' to be removed.	CDG to add/ amend
	Include reference to risk management	measurements to reflect the
	Include 'actively' in the statement	new statement
	Measurements to reflect the new statement	
	Revised Draft Quality Statement 13: 'People who self-harm accepting longer-term care are actively involved in developing a comprehensive care plan which includes risk management'	
	Draft Quality Statement 14: 'People who self-harm accepting longer-term care are offered 3 to 12 sessions of a psychological intervention specifically structured for people who self-harm'	CDG to add/remove wording in the statement
	'accepting longer-term care' to be removed	CDG to add/
	Include 'with the aim of reducing self-harm' at the end of the statement.	amend

Agenda item	Discussions and decisions	Actions
	Measurements to reflect the new statement	measurements to reflect the new statement
	Revised Draft Quality Statement 14: 'People who self-harm are offered 3 to 12 sessions of a psychological intervention specifically structured for people who self-harm, with the aim of reducing self-harm'	
	Draft Quality Statement 15: 'People who self-harm accepting longer-term care are involved in planning any move between services and understand who to contact in a crisis'	
	Statement to stay the same	
	Revised Draft Quality Statement 15: 'People who self-harm accepting longer-term care are involved in planning any move between services and understand who to contact in a crisis'	
6. Other guideline recommendations potentially suitable for QS development	The TEG suggested training as a potential statement but TSm informed the group that as training is an important factor in all quality standards a section on this is now included in the introductory text of each standard. The group did however agree to include training recommendation (1.1.12) as a measure in statement 5.	CDG to include a training recommendatio n in statement 5.
	The TEG also suggested prevention as a statement but agreed that this is a public health issue.	CDG to include new statement on care based
	The TEG wanted to emphasise the completion of actions identified at assessment:  New Draft Quality Statement: 'People presenting with self- harm receive care which is directly informed by their most recent assessment'	around assessments
7. Consultation on the draft QS	CDG outlined the consultation process and advised the group that only registered stakeholders can comment on the draft QS.	JH to contact organizations regarding
	The TEG reviewed the list of registered stakeholders and suggested a	registering as

Agenda item	Discussions and decisions	Actions
	number of organisations to contact. Furthermore the TEG were asked to email JH with any other suggestions CDG explained the process around endorsement partners, explaining that any interested organisations should send expressions of interest to the Quality Standards team.	stakeholders  The TEG to email JH with any other stakeholder suggestions.
8. Next steps and AOB	CDG outlined the next steps, including key dates in the QS development process, and asked the group to hold time in their diaries to comment during the relevant periods.  NK thanked the group and closed the meeting.	