

Work without boundaries

Frimley Health and Care

3 CCGs
2 NHS trusts
5 Local authorities

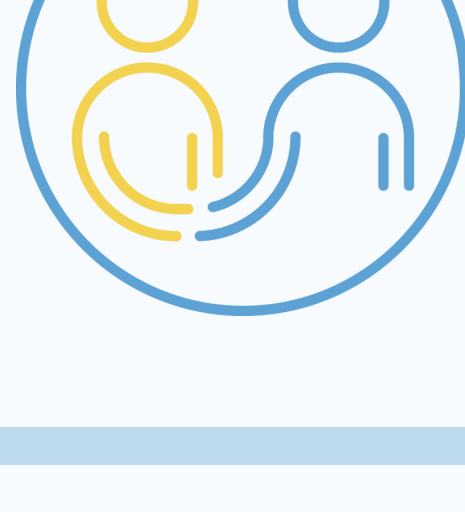


A history of collaboration

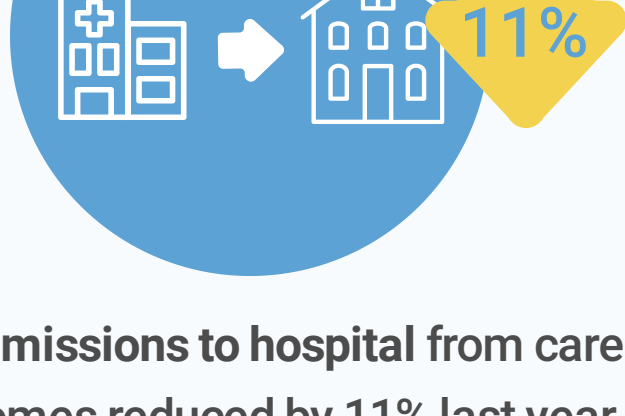
When Frimley Health and Care was established it included a mix of local authority and health leaders on the board from the start.

The areas covered by Frimley have a history of good collaborative working between health and local authorities.

Of the 7 strategic work stream boards, 2 include care provider representation.



System leaders attribute improving trends in key performance areas to their ability to work as a cohesive system.



Admissions to hospital from care homes reduced by 11% last year.

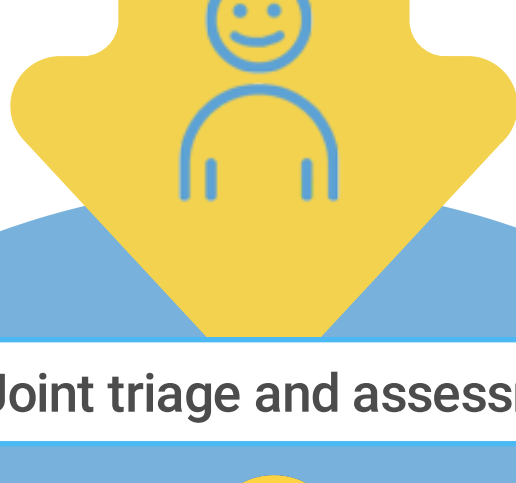


Length of stay in hospital by care home residents reduced by 15% last year.

Integrated care model

To improve seamless access to care and support, Frimley Health and Care has introduced an integrated care model.

Single point of access



Joint triage and assessment

Social workers Rehab practitioners Nurses

INTEGRATED CARE MODEL MDT

Mental health workers

GPs

Community

Hospital

Multi-disciplinary team (MDT) meetings are focused on supporting people at high risk of hospital admission and with complex needs.

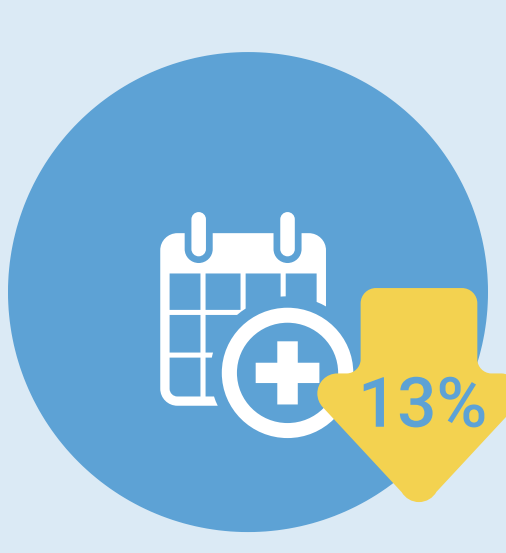
This includes input from wider services: voluntary sector, ambulance service, pharmacists and psychology.

The integrated team is proactive, providing in-reach into hospitals to enable people to return to the community as soon as they're ready.

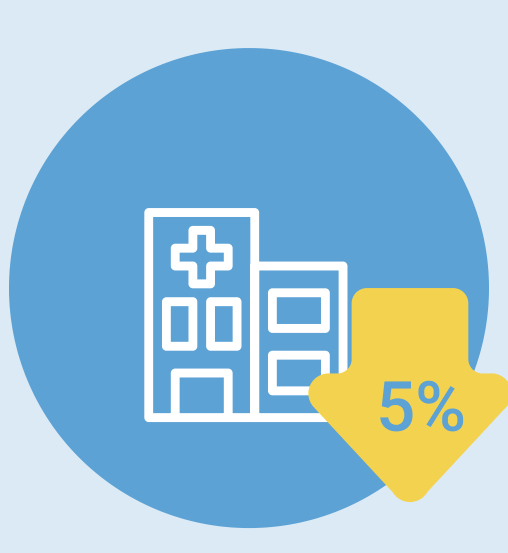
Outcomes of the integrated care model



Care home admissions reduced by 12%



GP referrals into hospital reduced by 13%



Elective admissions to hospital reduced by 5%

2020 leadership programme

The 2020 leadership programme was commissioned by Frimley Health and Care in 2017.

What?

A safe space to work without organisational boundaries.

Why?

Work with communities to support improvements for people and populations.

How?

Create a new movement of leaders who will move the focus from reactive problem solving to co-creating solutions.

The first cohort was made up of 24 leaders from health and social care including:



Allied health professionals



Nurses



Social care team leaders



GPs



Managers of integrated community teams

"I had a kind of 'eureka' moment. I realised this wasn't just about the NHS. We can be very blinkered; it's about a sense of place and the impact we have on the community around us."

Karen Hampton, NHS Surrey's Head of Quality.

Next steps

Frimley Health and Care is the first to say that there's always more it can do to develop collaborative working.

The next step on the journey is focused on building stronger strategic links to the voluntary and community sector.

Frimley is also reviewing its board membership to ensure there's representation across the whole system.

Find out more about collaborative working

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