

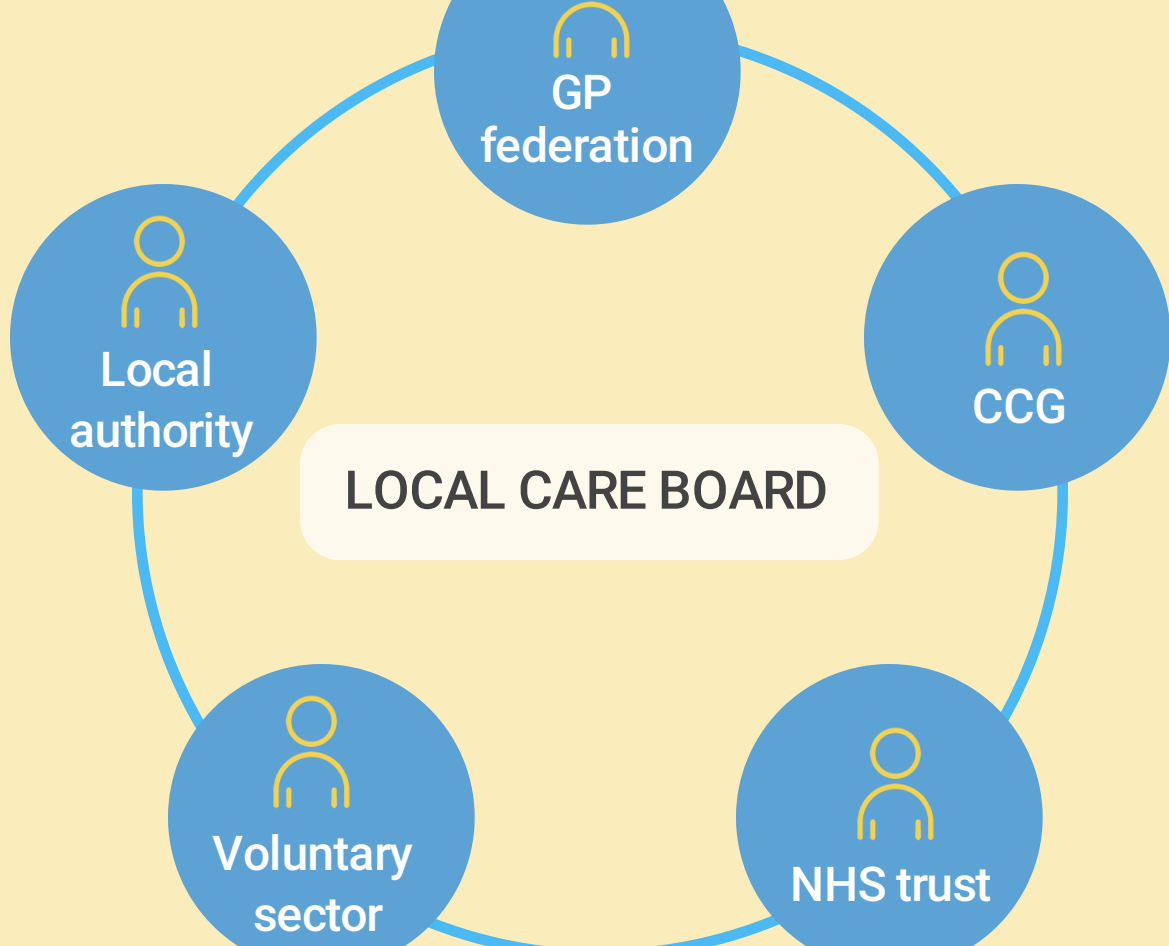
Isle of Wight Local Care System (LCS)

1 Local authority
1 NHS trust
1 CCG



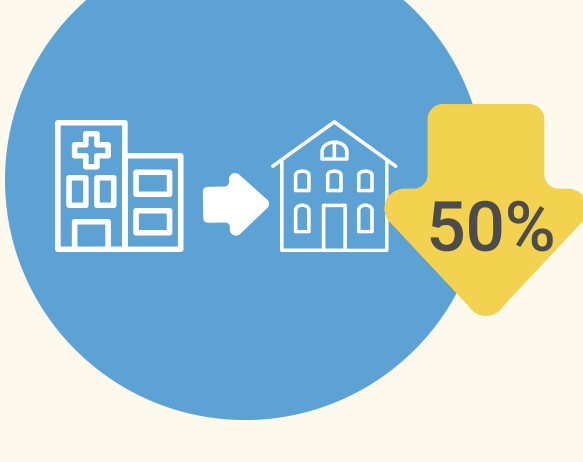
Rising to the challenge

A local care board was set up, including senior representation from the local authority, CCG and integrated NHS trust. This has recently been expanded to include voluntary sector and GP federation representation.



The local care board provides the strategic impetus for collaborative changes and has seen a significant positive change in key system indicators.

System achievements from the last year include:



Permanent admissions into residential care reduced by over 50%.



Delayed transfers of care across the system reduced by over 50%.

An integrated quality framework

Early on, the local care board integrated the quality teams and the commissioning teams across health and the local authority.

A new quality framework was developed, spanning health and adult social care and based on the principles within Quality Matters.

Quality is now monitored and reported based on a range of sources including:

- health and care staff feedback
- hard data
- the views of people accessing support.

This enables the quality and commissioning teams to give targeted support as soon as it's needed.

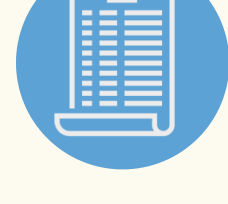
A new post within the integrated commissioning team is being funded by the Improved Better Care Fund (iBCF). The post holder is seconded from a local care provider.

The role:

- ★ delivers valuable expertise into commissioning processes
- ★ helps break down myths between the provider, health and the local authority.



Results from the framework



Co-produced market position statement

The integrated commissioning team worked with local care providers to co-produce a market position statement, communicating a clear shared vision for the future.



Healthwatch experts by experience

The local authority has funded Healthwatch to recruit a team of experts by experience to visit services and ensure that quality is defined by the people accessing local support.



Registered managers leadership programme

The local care board has also invested in supporting the local care workforce.

The local authority and CCG have worked closely with local providers to create a leadership and development programme focused on improving quality for registered managers.

This training has already been completed by 20 local managers.

"I feel inspired and motivated...this training has given me the tools and confidence to tackle some of my harder challenges...knowing there are people out there to help me."

Registered Manager,
attendee of the leadership and development programme.

Next steps

The Isle of Wight's next steps for collaboration include an increased focus on strategic links to the vibrant community and voluntary sector, learning from the engagement approach they have taken with care providers.

Find out more about collaborative working

Website: www.isleofwightccg.nhs.uk/our-priorities/local-care-board.htm

Email: ccg@iow.nhs.uk