## Lincolnshire

Sustainability and **Transformation** Partnership (STP)

4 CCGs 1 County council 3 NHS trusts 1 Local care association

# **Building trust and relationships**

Lincolnshire STP describes itself as a single system, centred around

local people. There's good collaboration between health, the local authority and

care providers, through the Lincolnshire Care Association.



Whilst differences in culture and language

still exist, they've proved their ability to work

developed between local leaders.

Trust-based relationships have been actively

through difficult conversations and remain seated at the table together. A senior executive team, with executive members of the local authority,

issues affecting the local population. In the short video below, the local authority director of adult services, the CCG chief clinical officer and the Lincolnshire Care Association

4 CCGs and 3 NHS trusts, meets on a weekly basis to address strategic

chair discuss collaborative working. **Quality Matters: Lincolnshire** 



## Lincolnshire has some clear tips for effective collaboration:

Find a common goal all partners can sign up to.

Start as small as you need to in order to deliver (but make it



scalable).



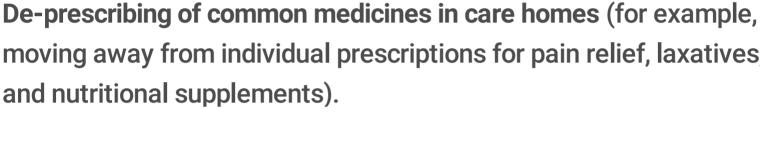
common goal).

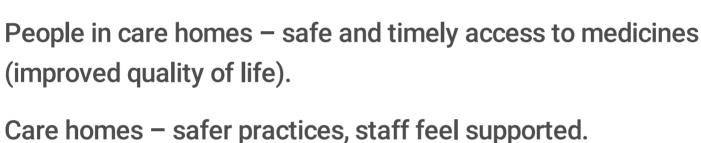
The following example is a small-scale but important collaborative project, to illustrate the Lincolnshire approach.

Develop relationships (this is as important as achieving the

1. The goal

#### moving away from individual prescriptions for pain relief, laxatives, and nutritional supplements).

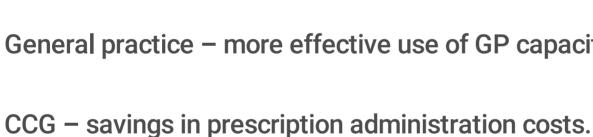




## General practice - more effective use of GP capacity.

(improved quality of life).

2. Benefits to partners



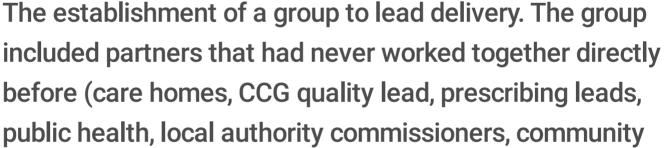
- 3. The process

It all started with a phone call from a CCG executive

they would lead this work locally, with CCG support.

clinician to the chair of the local care association to ask if

#### public health, local authority commissioners, community health partners and STP support).

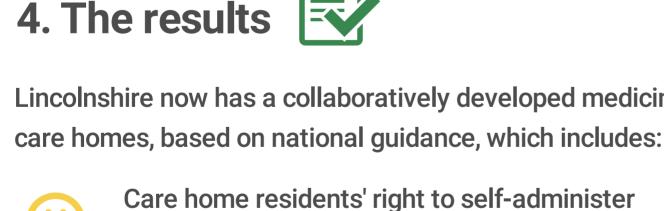




The group jointly agreed on a solution and identified additional opportunities that might otherwise have been missed. One example was agreement for hospitals to use medicines from measured dosage systems in the first 48 hours following admission from a care home.

The group was given the space to explore the problem and

potential solutions from each partner's perspective.



# Lincolnshire now has a collaboratively developed medicines policy for

medicines considered first not last.



Standardised common medicines checklist for every person in a care home (completed once by the GP and reviewed as necessary).

Bulk supply of common medicines to care homes by the CCG



unnecessary

prescription charges

Free up GP capacity

of life for people Reduce costs in care homes associated with

Improve quality

(reducing individual prescription charges).

Implementation of the new medicines policy is expected to:







Reduce hospital

admissions

Reduce medicine

errors







The STP is working to address more complex and largescale issues, as well as to involve new partners.

Lincolnshire STP is already identifying new common goals.

Find out more about collaborative working

Website: www.lincolnshire.nhs.uk

Email: <a href="mailto:stp@lincolnshireeastccg.nhs.uk">stp@lincolnshireeastccg.nhs.uk</a>