**NATIONAL INSTITUTE FOR HEALTH AND CARE EXCELLENCE**

**NICE indicator validity assessment**

Assurance date: June 2021

Review date: June 2024

# Indicator IAP00424

# Proportion of people who use adult social care services and who feel safe

# Validity assessment

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| **Domain** | **Notes** | **Assessment** |
| Importance | Indicator is part of the Adult Social Care Outcomes Framework domain 4 – safeguarding adults whose circumstances make them vulnerable and protecting from avoidable harm.  At a national level the indicator value has increased from 62.4% in 2010/11 to 70.2% in 2019/20. Variation exists between local authorities. | Indicator is based on a recognized dataset (annual Adult Social Care Survey of service users aged 18 and over in receipt of long-term support services funded or managed by social services).  Indicator value has increased over time. |
| Evidence base | From indicator application form provided by NICE:  “The Government’s aim is to prevent and reduce the risk of adults with care and support needs from experiencing abuse or neglect. All adult social care users, including those whose circumstances make them vulnerable, should feel safe and secure  The ASCOF Handbook of Definitions for 2016/17 was published in July 2017, for 2017/18 in December 2017 and for 2018/19 in March 2018. The framework has been developed by the Department of Health (DH), the Association of Directors of Adult Social Services (ADASS), and the Local Government Association (LGA).  The Adult Social Care Outcomes Framework (ASCOF) is used both locally and nationally to set priorities for care and support, measure progress and strengthen transparency and accountability.  • Locally, the ASCOF also strengthens accountability to local people. By fostering greater transparency on the outcomes delivered by care and support services, it enables local people to hold their council to account for the quality of the services that they provide, commission or arrange. Local authorities are also using the ASCOF to develop and publish local accounts to communicate directly with local communities on the outcomes that are being achieved, and their priorities for developing local services.  • At the national level, the ASCOF demonstrates the performance of the adult social care system as a whole, and its success in delivering high-quality, personalised care and support. Meanwhile, the framework supports Ministers in discharging their accountability to the public and Parliament for the adult social care system, and continues to inform, and support, national policy development.” | Evidence base exists. This indicator aligns with NICE guidance (NG86[[1]](#footnote-1)). |
| Specification | Numerator: Number of respondents to question 7a who feel as safe as they want to (%)  Denominator: Number of respondents to question 7a  *“Which of the following statements best describes how safe you feel?*  *By feeling safe we mean how safe you feel both inside and outside the home. This includes fear of abuse, falling or other physical harm.*   * *I feel as safe as I want* * *Generally I feel adequately safe, but not as safe as I would like* * *I feel less than adequately safe* * *I don’t feel at all safe”*   Exclusions: None  Methodology: Percentage  Geography: England, Local authority (defined as CASSR – Councils with Adult Social Care Responsibilities). Sex and Age band (18-64 and 65 and over) breakdowns are available.  Data Source: Adult Social Care Survey (ASCS)  Disclosure control: CASSR’s with very small numbers are excluded and noted on data publications. Numbers are rounded to the nearest 5 and proportions to 1 decimal place. | The indicator has defined components necessary to construct the indicator. |
| Feasibility | All data from long running data sources. | Data has been flowing for some time and data sources will continue. |
| Acceptability | Survey data allows for comparison of trends over time as well as between CASSRs. | The indicator assesses performance that is attributable to or within the control of the audience.  The results of the indicator can be used to improve practice. |
| Risk | Small changes to methodology were made in 2011/12 and 2014/15, however none have taken place since.  As with all surveys there is some risk of question changes, however this survey is long running with no changes to the question involved so far. | None identified. |

**Summary:** Indicator to be renewed.

**NHS Digital Indicator reference:**

Adult Social Care Outcomes Framework – 4a Proportion of people who use services who feel safe

1. People's experience in adult social care services: improving the experience of care and support for people using adult social care services, Published 20 February 2018, <https://www.nice.org.uk/guidance/ng86> [↑](#footnote-ref-1)