

National Institute for Health and Care Excellence

Surveillance programme

Surveillance proposal consultation document

Home care: delivering personal care and practical support to older people living in their own homes NICE guideline NG21 – 2-year surveillance review

Background information

Guideline issue date: September 2015

No previous surveillance has been conducted for this guideline.

Surveillance proposal for consultation

We propose to not update the guideline on [home care](#) at this time.

During surveillance editorial or factual corrections were identified. Details are included in [appendix A](#): summary of evidence from surveillance.

Reason for the proposal

Approach taken

For this guideline, we checked any legislation, policy, or other guidance documents that had been issued or updated since NG21 was published. We also checked any Cochrane reviews related to the guideline, this included the one review used to inform the recommendations during development as well as others published since 2013 when the original search took place. Each piece of evidence was checked against the guideline recommendations to assess any potential impact (see [appendix A](#)).

We did not undertake a formal evidence review for this guideline in the current surveillance review. Initial intelligence gathering indicated that there is a lack of new research in this area. This was confirmed by members of the original

guideline committee, who agreed that there had been no substantial changes to the evidence base that would affect the guideline at this point (see [views of topic experts](#)).

Views of topic experts

We considered the views of three topic experts who were members of the original guideline committee. All of the topic experts were in agreement that the guideline does not need updating. However, they each expressed a concern that a continuing financial pressure on local authorities and home care providers is currently a major barrier to the implementation of the recommendations. It was also highlighted that the UK Home Care Association released a new version of the 'Minimum Price for Home Care' guidance. These factors do not directly affect the guideline as the recommendations still stand, however they are important issues when considering the implementation of the guideline. None of the topic experts were aware of any ongoing research in this area that may impact on the guideline.

We also considered the views of Public Health England (PHE), who felt that the guideline should be updated. New evidence was highlighted on dementia prevention, intervention and care as well as the publication of PHE's revised training materials for carers on dementia awareness. This evidence is more applicable to the NICE guideline on [dementia, disability and frailty in later life – mid-life approaches to delay or prevent onset](#) and will be passed onto relevant NICE teams. Furthermore, NICE guideline NG21 already recommends that carers should understand common conditions such as dementia and be able to recognise and respond to symptoms (see [recommendations 1.3.8](#) and [1.7.4](#)), therefore it is unlikely that the new evidence will impact the guideline. An updated consensus statement from PHE on falls and fractures was also highlighted, however this document is more relevant to the NICE guideline on [falls in older people: assessing risk and prevention](#) (CG161) and will be passed onto relevant NICE teams.

Equalities

No equalities issues were identified during the surveillance process.

Overall proposed decision

After considering the evidence described above as well as the views of topic experts, we propose to not update this guideline.

Further information

See [appendix A](#): summary of evidence from surveillance below for further information.

For details of the process and update decisions that are available, see [ensuring that published guidelines are current and accurate](#) in developing NICE guidelines: the manual.

Appendix A: summary of evidence from surveillance

Cochrane systematic reviews				
Study	Related review question/ guideline section	Status	Key findings	Impact on guideline recommendations
<p>Montgomery P, Mayo-Wilson E, Dennis JA, Mayo-Wilson E. Personal assistance for older adults (65+) without dementia. Cochrane Database of Systematic Reviews 2008.</p>	<p>What approaches to home care planning and delivery are effective in improving outcomes for people who use services?</p> <p>What are the significant features of an effective home care model?</p>	No update.	N/A	<p>This review was considered in the development of the original guideline.</p> <p>There is no impact because the review has not been updated since guideline was developed.</p>
<p>Baker PRA, Francis DP, Hairi NN, Othman S, Choo WY. Interventions for preventing abuse in the elderly. Cochrane Database of Systematic Reviews 2016</p>	<p>What are the effects of approaches to promote safe care?</p>	No update.	<p>The findings indicate that there is inadequate evidence to assess the effects of elder abuse interventions. The effectiveness of educational interventions is also uncertain.</p>	<p>It is unlikely that the findings of this review will impact on recommendations at this point as the results of the review indicated that there is inadequate evidence in this area.</p>

Legislation				
Document	Related review question	Status	Details of update	Impact on guideline recommendations
Health and Social Care (Safety and Quality) Act 2015	Section 1.6 Ensuring safety and safeguarding people using home care services	No update.	N/A	The recommendations are in line with the Health and Social Care (Safety and Quality) Act 2015 and therefore no impact is expected.
Care Act 2014	No specific related review question. The Care Act 2014 is relevant to the whole guideline.	Updated August 2017	This statutory guidance was updated to take into account regulatory changes, feedback from stakeholders and the care sector, and developments following the postponement of social care funding reforms to 2020.	The recommendations are in line with the Care Act 2014 and therefore no impact is expected.
Health and Social Care Act 2008	No specific related review question. The Health and Social Care Act 2008 is relevant to the whole guideline.	No update.	N/A	This statutory guidance was taken into account during the development of the guideline and there has been no update since the guideline was published. The recommendations are in line with the Health and Social Care Act 2008 and therefore no impact is expected.

Mental Capacity Act 2005	Section 1.1 Ensuring care is person centred Section 1.2 Providing information about care and support options	No update.	N/A	<p>This statutory guidance was taken into account during the development of the guideline and there has been no update since the guideline was published.</p> <p>The recommendations are in line with the Mental Capacity Act 2005 and therefore no impact is expected.</p>
Health and Safety at Work etc. Act 1974	No specific guideline section. Discussed in the context section of the guideline.	Sections of the Act have been repealed by other pieces of guidance since publication in 1974.	N/A	This statutory guidance was taken into account during the development of the guideline. The recommendations are still in line with the Health and Safety at Work etc. Act 1974 and therefore no impact is expected.
The Care Standards Act 2000 (Domiciliary Care Agencies and Nurses Agencies) (Amendment) (England) Regulations 2003	No specific related review question or guideline section.	No update since.	N/A	These regulations were taken into account during the development of the guideline. The recommendations are in line with the regulations and therefore no impact is expected.

The Domiciliary Care Agencies Regulations 2002				
Policy and guidance				
Document	Related review question	Status	Details of update	Impact on guideline recommendations
Adult social care outcomes framework (ASCOF): handbook of definitions (2017) Department of Health	No specific related review question.	Updated 2016/2017	The ASCOF was updated for 2016/2017 to include a new indicator: Social Care Related Quality of Life. This measure gives a further insight into the quality of life of users of social care. It is based on the outcome domains of social care-related quality of life identified in the Adult Social Care Outcomes Toolkit (ASCOT) developed by the Personal Social Services Research Unit.	All of the studies included in the guideline use the social care-related quality of life measure taken from the ASCOT, which is a validated toolkit that can be compared to other studies. The guideline contains no studies that use the ASCOF so it is unlikely that this update of the framework would impact NG21.
Care and support statutory guidance (2017) Department of Health	No specific related review question.	Updated August 2017	In 2017, some editorial changes were implemented as well as some changes to payment arrangements.	The updated guidance is still in line with the recommendations in NG21 and it is unlikely that the guideline will be affected.

<p>Community adult social care services: information for providers</p> <p>Care Quality Commission</p>	<p>Section 1.6 Ensuring safety and safeguarding people using home care services</p>	<p>Page updated August 2017</p>	<p>There have been changes to the key lines of enquiry which are planned to be enforced from Nov 2017.</p>	<p>Section 1.6 of NG21 focusses on ensuring safety and safeguarding and the recommendations are still in line with the updated document. It is unlikely that the guideline will be affected.</p>
<p>Adult social care market shaping (2016)</p> <p>Department of Health</p>	<p>No specific related review question.</p>	<p>Updated February 2017</p>	<p>A link to 'Working with care providers to understand costs' was added to the 'Resources for commissioners' section.</p>	<p>The guideline does not currently have any specific recommendations on market shaping when it comes to providing adult social care so the Department of Health document is unlikely to affect guidance.</p>
<p>Voice, choice and control: how registered nurses, care and support staff in the care sector can support people to achieve these aims (2015)</p> <p>Department of Health</p>	<p>Section 1.1 Ensuring care is person centred.</p>	<p>No update</p>	<p>This guidance is on how registered nurses, care and support staff in the care sector can support people to achieve these aims.</p> <p>It is part of the Compassion in Practice strategy which sets out 6 core elements for all health and social care practitioners.</p>	<p>The recommendations in NG21 are in line with this guidance and therefore no impact is expected.</p>

