**National Institute for Health and Care Excellence**

### Surveillance Review of CG136 Service user experience in adult mental health: improving the experience of care for people using adult NHS mental health services

### Stakeholder Comments Form

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| --- | --- |
| **Please enter the name of your registered stakeholder organisation below.**  **NICE is unable to accept comments from non-registered organisations. If you wish your comments to be considered please register via the** [**NICE website**](http://www.nice.org.uk/get-involved/stakeholder-registration) **or contact the** [**registered stakeholder organisation**](https://www.nice.org.uk/guidance/CG136/documents/stakeholder-list) **that most closely represents your interests and pass your comments to them.** | |
| Stakeholder Organisation: |  |
| Name of commentator: |  |

***Please note an overview of the process for reviewing NICE published clinical guidelines can be found*** [***here***](https://www.nice.org.uk/process/pmg20/chapter/introduction-and-overview)

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**Proposal not to update the guideline**

In order to guide your comments, please refer to the following questions:

1. Do you agree that the guidance should not be updated?

If a stakeholder wishes to draw our attention to published literature, please supply the full reference. Please add extra rows as needed

| **1. Do you agree the guideline should not be updated?** | **Comments**  **If you disagree, please explain why** |
| --- | --- |
| Agree / Disagree (please delete as appropriate) | Comments on proposal not to update the guideline |

# Do you have any comments on equality issues or areas excluded from the original scope?

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**Call for evidence**

|  | **Response** | **References and supporting information** |
| --- | --- | --- |
| **Is there new evidence (not identified through the surveillance) in the following areas that may impact on current recommendations or address research recommendations in this guideline?** | | |
| **Care and support across all points on the care pathway**  **Recommendations** [**1.1.1 - 1.1.22**](https://www.nice.org.uk/guidance/cg136/chapter/1-Guidance#care-and-support-across-all-points-on-the-care-pathway) | [Yes / No] | [If yes, please provide the full reference and indicate how it will impact on recommendations] |
| **Access to care**  **Recommendations** [**1.2.1 - 1.2.5**](https://www.nice.org.uk/guidance/cg136/chapter/1-Guidance#access-to-care) | [Yes / No] | [If yes, please provide the full reference and indicate how it will impact on recommendations] |
| **Assessment**  **Recommendations** [**1.3.1 - 1.3.9**](https://www.nice.org.uk/guidance/cg136/chapter/1-Guidance#assessment) | [Yes / No] | [If yes, please provide the full reference and indicate how it will impact on recommendations] |
| **Community care**  **Recommendations** [**1.4.1 - 1.4.10**](https://www.nice.org.uk/guidance/cg136/chapter/1-Guidance#community-care) | [Yes / No] | [If yes, please provide the full reference and indicate how it will impact on recommendations] |
| **Assessment and referral in a crisis**  **Recommendations** [**1.5.1 - 1.5.11**](https://www.nice.org.uk/guidance/cg136/chapter/1-Guidance#assessment-and-referral-in-a-crisis) | [Yes / No] | [If yes, please provide the full reference and indicate how it will impact on recommendations] |
| **Hospital care**  **Recommendations** [**1.6.1 - 1.6.14**](https://www.nice.org.uk/guidance/cg136/chapter/1-Guidance#hospital-care) |  |  |
| **Discharge and transfer of care**  **Recommendations** [**1.7.1 - 1.7.6**](https://www.nice.org.uk/guidance/cg136/chapter/1-Guidance#discharge-and-transfer-of-care) |  |  |
| **Assessment and treatment under the Mental Health Act**  **Recommendations** [**1.8.1 - 1.8.12**](https://www.nice.org.uk/guidance/cg136/chapter/1-Guidance#assessment-and-treatment-under-the-mental-health-act) |  |  |

**Please email this form to:** [**surveillance@nice.org.uk**](mailto:surveillance@nice.org.uk)

**Closing date: 5:00pm Tuesday 13 September 2016**

**PLEASE NOTE:** The Institute reserves the right to summarise and edit comments received during consultations, or not to publish them at all, where in the reasonable opinion or the Institute, the comments are voluminous, publication would be unlawful or publication would be otherwise inappropriate.