### Key findings

<table>
<thead>
<tr>
<th>Potential impact on guidance</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evidence from Evidence Update</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Feedback from Chair of the Evidence Update Advisory Group</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Anti-discrimination and equalities considerations</td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>No update</td>
<td>Rapid update</td>
<td>Standard update</td>
</tr>
<tr>
<td>✓</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Surveillance recommendation

GE is asked to consider the following proposal:

- That CG136: Service user experience in adult mental health should not be considered for an update at this time.
NATIONAL INSTITUTE FOR HEALTH AND CARE EXCELLENCE

Centre for Clinical Practice – Surveillance Programme

Surveillance review of Service user experience in adult mental health: improving the experience of care for people using adult NHS mental health services

Background information
Guideline issue date: 2011
2 year review: 2014
NCC: National Collaborating Centre for Mental Health

Current two year surveillance review
1. The Evidence Update on CG136 Service user experience in adult mental health (expected publication date: May 2014) was used as the primary source of evidence for this surveillance review (search dates: 1 April 2011 to 5 November 2013). Clinical feedback on the surveillance decision for the guideline was obtained from the Chairs of the Evidence Update Advisory Group.

2. The Evidence Update indicates that there is currently insufficient new evidence to invalidate the guideline recommendations. A summary of the evidence is provided in the Evidence Update.

3. The Chairs of the Evidence Update Advisory Group (and members of the original Guideline Development Group) felt that CG136 Service user experience in adult mental health is up to date and there is no evidence that would change the guideline recommendations.

On-going Research
4. Not applicable.

Anti-discrimination and equalities considerations
5. None identified.

**Implications for other NICE programmes**
6. None identified.

**Conclusion**
7. Through the surveillance review of CG136, no new evidence which may potentially change the direction of guideline recommendations was identified.

**Surveillance recommendation**
8. GE is asked to consider the proposal to not update the guideline at this time. GE are asked to note that as a 2 year surveillance review this ‘no to update’ proposal will not be consulted on.

Mark Baker – Centre Director  
Sarah Willett – Associate Director  
Diana O’Rourke – Technical Analyst

Centre for Clinical Practice  
May 2014
References


