## NATIONAL INSTITUTE FOR HEALTH AND CLINICAL EXCELLENCE

## PATIENT EXPERIENCE IN GENERIC TERMS

On 22 October 2010 the Department of Health formally requested the National Institute for Health and Clinical Excellence to prepare a Quality Standard and guidance as described in the box below.

Remit:

To produce a Quality Standard and guidance on patient experience, in generic terms.

Suggested working titles for NICE:

Full Title: Patient experience in generic terms: Quality Standard and guidance

Short Title: Patient experience in generic terms