Workplace policies and approaches to promote and protect the health of older employees: review protocol for Research **Question 1**

V2 14 July 2014

Review team

The review is being conducted by the Institute for Employment Studies (IES) in partnership with The Work Foundation (TWF), the York Health Economics Consortium, and the University of Loughborough. The review team is led by Dr Annette Cox, Associate Director at IES, and includes Dr Tyna Taskila from The Work Foundation, Dr Matthew Taylor from York Health Economics Research Consortium and Professor Cheryl Haslam from the University of Loughborough.

The full team and their roles on the project are set out in Table 1.

Table 1 Overview of project team

Team member	Organisation	Role
Annette Cox (ACO)	IES	Project Manager, main contact point with client, assist in drafting protocol, oversee data extraction and synthesis, report writing, presentation of findings, attend PHAC meetings
Jim Hillage (JH)	IES	Project Director, quality assurance, review of inter-rater reliability
Sally Wilson (SWi)	IES	Full paper screening, data extraction and synthesis, report writing
Luke Fletcher (LF)	IES	Literature database manager, responsible for maintaining database of papers, reviews, contributing to paper sifting and data extraction for RQ 1
Rosa Marvell (RM)	IES	Contributing to paper sifting and data extraction for RQ 1
Tyna Taskila	TWF	Project Manager Main contact point at TWF, assist full paper screening, data extraction and

Team member	Organisation	Role
(TT)		synthesis, report writing, attend PHAC meetings
Zofia Bajorek (ZB)	TWF	Contributing to paper sifting and data extraction for RQ 1
Kate Summers (KS)	TWF	Contributing to paper sifting and data extraction for RQ 1
Professor Stephen Bevan (SBn)	ephen Bevan	
Professor Cheryl Haslam (CH)	University of Loughborough	Advice on interpretation and synthesis of findings for Review 1
Jenny Brine (JB)	University of Lancaster	Initial search and sifting, citation searching

Summary of the Scope

The aim of this review is to identify, appraise and summarise research evidence to support the development of guidance for employers and employees on effective management practices to improve the health of older workers (aged 50 or over). The guidance will be aimed at human resources professionals, trade unions, professional bodies, health professionals (particularly those working in occupational health), and commissioners and managers with public health as part of their remit. It will also be of interest to people who are self-employed and other members of the public. The guidance will cover organisational policies and initiatives for older employees, changes to the way work is organised and the work environment, activities to challenge or counteract ageism, retirement planning and training for mentors and older workers and any initiatives by organisations representing employers or the wider business community to promote the above.

Groups that will be covered

Employees in micro, small, medium and large organisations, including volunteers, and people who are self-employed but who have a line manager within one of the organisations they work for.

Groups that will not be covered

People who are self-employed, and self-employed people working in an organisation without an allocated line manager.

Activities

The review will examine organisational interventions aimed at promoting the health and wellbeing of older workers. Depending on the evidence available, these may include:

- a. Organisational policies and initiatives for older employees, for example: policies on promoting health and wellbeing, staff retention, development and progression, and the transition between work and retirement.
- b. Changes to the way work is organised and changes to the work environment to improve health and wellbeing and to support older employees. This includes: flexible working policies; incentives to stay in work; job design (including the nature of the work); adaptations to the equipment used or workspace to mitigate any functional decline related to ageing. (Note: workplace support for people with a chronic disease is intended to be covered in future NICE guidance.)
- c. Activities to counteract or challenge ageism in the workplace.
- d. Retirement planning and training (either as a recipient or trainer/mentor).
- e. Other initiatives in the workplace and wider business communities, and by organisations representing employees, to promote all of the above.
- f. Activities delivered at individual, community (for example, in the workplace or by a trade union) or population-level, as appropriate.

Activities that will not be covered

- a. Changes to employment and health and safety legislation.
- b. Changes to organisational structure.
- c. Policies in relation to the health of the whole workforce, unless these have differential effects for a majority (at least 51%) of employees who are over 50.
- d. Activities for line managers, for example: policies on the recruitment, selection, training and development of line managers (these will be covered by other NICE guidelines in development).
- e. Interventions for the whole workforce to promote physical activity, mental wellbeing and smoking cessation and to manage long-term sickness absence and the return to work.

Review questions

This review considers one primary research question.

1. What are the most effective and cost-effective methods of protecting and promoting the health and wellbeing of older workers, and of supporting workers who wish to continue in employment up to and beyond state pensionable age?

In addition the following secondary question will also be considered

1. What supports, or prevents, implementation of these methods?

Outcomes for Review Question 1

Outcomes would include the following:

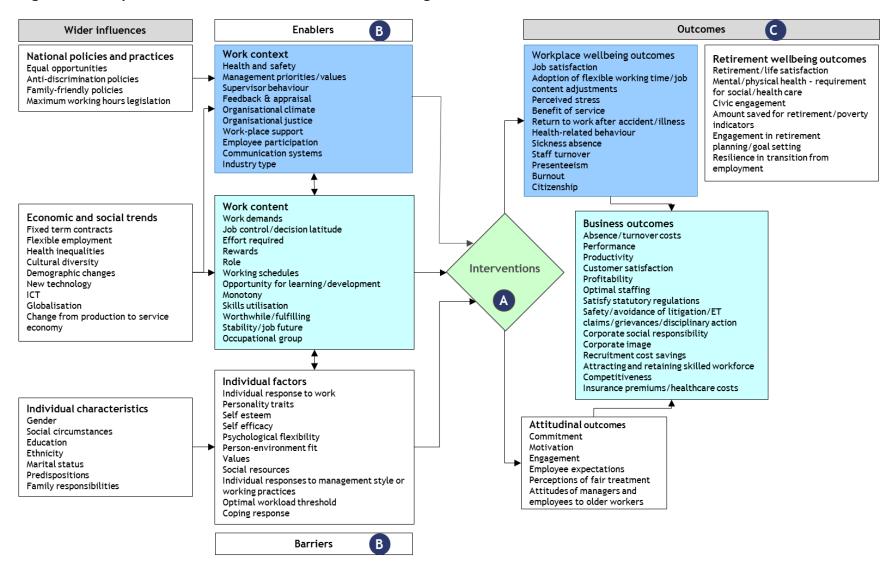
- Organisation hard outcomes: employee health and wellbeing and engagement; levels of employee recruitment and retention for the relevant age group; days lost to sickness absence (and reasons for absence); presenteeism; changes to work content, working time volume/patterns, flexible working practices; organisational measures of productivity; uptake of support services; return to work rates, job retention, measures of work ability, length of service, equality and diversity monitoring data (eg composition of workforce with health conditions/disabilities); organisational HR data with relevance to staff wellbeing (eg survey results pertaining to HSE's Management Standards, staff surveys more generally); RIDDOR data indicating health and safety outcomes; incidence of age-related discrimination grievances/disciplinaries/employment tribunal claims; all available economic data; business outcomes such as labour turnover, productivity; customer service; profitability; health related behaviours/diseases
- Employee: individual levels of health and wellbeing, motivation, individual performance, stress and job satisfaction;; perceptions of fair treatment; awareness, availability and uptake of training and support services; changes in work patterns and tasks (including changes in work/life balance); knowledge and awareness among managers and rest of workforce; impact on knowledge, skills and behaviour, including outcomes post-retirement such as financial status, social inclusion/isolation, civic participation, loneliness/mental health, physical health, self-reported quality of life

The underpinning framework which will help us classify and analyse information along the chain of impact on older workers' wellbeing and organisational outcomes is set out in Figure 1 adapted from NICE (2009).

Some factors affecting individual wellbeing outcomes for older workers are contextual and lie beyond the scope of the current study which is focussed on developing guidance for workplace interventions. Nevertheless factors such as health conditions, domestic circumstances and social support may act as important moderating influences on wellbeing, while those affecting outcomes pre- and post-retirement may include national system of private and public pension provision, welfare system, health and social care system and cultural ethos/status affecting how older people are treated in

society. Where these factors are identified in studies as moderating the impact of interventions, we will note this in the data extraction process and evidence statements.

Figure.1: Workplace influences on older workers' wellbeing



Source: IES/TWF/YHEC, 2014

Methods

1

Inclusion criteria 2

3 Populations to be included:

- 4 all adults aged at least 50 in full or part-time employment, both paid and unpaid,
- 5 self-employed people working in micro, small, medium and large organisations with
- 6 an appointed line manager, and volunteers.
- 7 all employers in the public, private and 'not for profit' sectors who employ at least
- 8 one employee,

9 Interventions and policies to be included:

- 10 interventions intended to address the research question primarily involving or aimed
- 11 at employees aged over 50
- 12 ■ interventions addressing entire workforces where at least 51% of employees are aged
- 13 over 50
- 14 ■ interventions targeted at 'older' workers aged below 50 where the intervention has
- an impact on them at age 50 or above 15
- interventions delivered by third party organisations commissioned by organisations 16
- 17 to deliver these within the workplace

Locations to be included: 18

- 19 developed/OECD countries – please see list in Annex B
- 20 workplace settings or community level interventions aimed at workers rather than
- 21 general population

22 Time period:

23 studies published since 2000

24 Study types:

- 25 ■ Experimental quantitative studies including:
- 26 Before and after studies
- 27 Non-randomised controlled studies (NRCS)
- 28 Randomised controlled trials (RCT)

■ Statutory provision to employees.

29	Systematic reviews or meta-analyses
30	Observational quantitative studies:
31	Before-and-after studies
32	Case–control studies
33	 Cohort studies
34	Correlation studies
35	Cross-sectional studies
36	Interrupted time studies
37	■ Economic studies
38	Cost–benefit analyses
39	 Cost-effectiveness analyses
40	Exclusion criteria
41	Excluded population groups
42 43	 self-employed individuals working in organisations without appointed line managers
44	sole traders
45	unemployed individuals
46 47	interventions aimed at the general public rather than people working in specific organisations
48 49 50	studies covering interventions aimed at all employees where the majority (at least 51%) are aged under 50, unless a specific differential impact (either positive or negative) is found for workers aged at least 50
51	Interventions and policies that are excluded
52 53 54	■ Intervention or support that employees accesses on their own initiative, without prompting from the employer, organisation or line manager or other third party (e.g. trade union).

The effectiveness of specific interventions to promote physical activity, mental wellbeing and smoking cessation in the workplace, and to manage sickness absence and the return to work of those who have been on long-term sick leave

- 59 ■ interventions delivered without targeting specific worker populations
- Locations to be excluded: 60
- 61 Developing and non-OECD countries
- 62 Study types to be excluded:
- 63 Non English language studies
- 64 Qualitative studies
- Search for evidence 65
- 66 A single search to cover RQs 1, 2 and, 3 and the economic evaluation will be conducted
- 67 of key databases in health and medicine, social studies and business management. A
- 68 separate search for theses and dissertations will be undertaken.
- 69 As the timescale for the project is tight it is important to focus on the databases most
- likely to produce results and not duplicate each other. 70
- 71 **Databases** to search
- 72 General
- 73 Academic Search Complete (via Ebsco)
- 74 Scopus (Elsevier)
- 75 Web of Science (includes SSCI) (Thomson Reuters)
- 76 Business and social science
- 77 ABI/Inform (via Proquest)
- 78 AgeInfo and NDAR (Ce'ntre for Policy on Ageing)
- 79 Assia (via Proquest)
- 80 Business Source Premier (via Ebsco)
- 81 Campbell Collaboration (Native interface)
- 82 International Bibliography of the Social Sciences (via Proquest)
- 83 EconLit (via Ebsco)
- 84 EPPICentre databases – DoPHER and TRoPHI (Native interface)
- 85 SCIE (Native interface)

- 86 Social Policy and Practice (via NHS Evidence)
- 87 Sociological Abstracts (via Proquest)
- 88 XPertHR (Native interface)
- 89 Health and Medicine
- 90 AMED (Ebsco)
- 91 Cochrane (Wiley)
- 92 EMBASE (OVID)
- 93 HMIC (HDAS)
- 94 Health Business Elite (HDAS)
- 95 Medline (OVID)
- 96 PsycINFO (Ebsco)
- 97 In addition to searching traditional academic databases the search will include 'grey
- 98 literature', i.e. material that is not published in academic media or is in the process of
- 99 publication. We will also consider potential material to include from the NICE call for
- 100 evidence for this project and subject the material to the same quality thresholds and
- 101 review process to determine its inclusion or exclusion. We will adopt the following
- approach to accessing such material:
 - Conduct a thorough but well-focussed search using the deep web search engine MEDNAR
 - Citation search in Google Scholar
 - Conduct a thorough search of Google Scholar to collect grey literature, unpublished although peer reviewed conference papers, policy reports and theses. We will set up email alerts through a project Gmail account which will automatically notify the team of any new publications or grey items within our search parameters
 - Search BASE (<u>http://www.base-search.net/</u>) specifically for material in institutional repositories
 - Look for resources and directories available through Greynet International (<u>www.greynet.org</u>) to locate any other compendia and direct links to grey literature not covered by other sources
 - Searching the following websites of relevant policy and other agencies:

103

104

105

106

107

108

109

110

111

112

113114

115

118

119 ■ Acas: http://www.acas.org.uk/

- 120 ■ Age UK: http://www.ageuk.org.uk/
- 121 ■ British Chambers of Commerce (BCC): http://www.britishchambers.org.uk/
- 122 British Psychological Society: http://www.bps.org.uk/
- 123 Centre for Employment Studies Research:
- http://www1.uwe.ac.uk/bl/bbs/research/cesr.aspx 124
- Centre for Mental Health: http://www.centreformentalhealth.org.uk/ 125
- 126 ■ Chartered Institute of Environmental Health: http://www.cieh.org/
- 127 Chartered Management Institute: http://www.managers.org.uk/
- 128 CIPD: http://www.cipd.co.uk/
- 129 Department of Health: https://www.gov.uk/government/organisations/department-
- 130 of-health
- Department for Work and Pensions: 131
- 132 https://www.gov.uk/government/organisations/department-for-work-pensions
- 133 ■ EEF: http://www.eef.org.uk/
- Employers' Forum on Age (part of the Employer Network for Equality and 134
- 135 Inclusion): http://www.efa.org.uk/
- 136 ■ HSE: http://www.hse.gov.uk/
- 137 ■ IOSH: http://www.iosh.co.uk/
- 138 London Health Commission: http://www.londonhealthcommission.org.uk/
- 139 National Audit Office: http://www.nao.org.uk/
- NICE (including former Health Development Agency document search) and NICE 140
- 141 Evidence: http://www.nice.org.uk/
- 142 Oxford Health Alliance: http://www.oxha.org/
- 143 ■ Public Health Observatories: http://www.apho.org.uk/
- 144 Scottish Government: http://www.scotland.gov.uk/
- 145 ■ UK Commission for Employment and Skills:
- https://www.gov.uk/government/organisations/uk-commission-for-employment-146
- and-skills 147
- Investors in People: http://www.investorsinpeople.co.uk/about-us/our-organisation- 148
- achieving-success-through-people 149

150		Welsh Government: http://wales.gov.uk/
151 152		'Working Late' research programme on the New Dynamics of Ageing www.workinglate.org/
153		Xpert HR: http://www.xperthr.co.uk/
154 155 156	•	DWP Fuller Working Lives: A Framework for Action https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/319872/fuller-working-lives.pdf .
157 158 159	•	NHS Working Longer Review http://www.nhsemployers.org/PayAndContracts/NHSPensionSchemeReview/ImpactofWorkingLongerReview/Pages/NHSWorkingLongerReview.aspx .
160 161		Sloan Centre for Ageing at Work http://capricorn.bc.edu/agingandwork/database/browse/facts/fact_record/5670/all
162 163 164	•	Association of Chartered Physiotherapists in Occupational medicine http://www.csp.org.uk/tagged/association-chartered-physiotherapists-occupational-health-ergonomics-acpohe
165 166	•	College of occupational therapy –work section http://www.cot.co.uk/cotss-work/cot-ss-work
167	Int	ternational:
168		Cedefop: http://www.cedefop.europa.eu/
169		Eurofound: http://www.eurofound.europa.eu/
170		European Commission: http://ec.europa.eu/index_en.htm
171		EU-OSHA: https://osha.europa.eu/
172		EuroHealthNet: http://eurohealthnet.eu/
173		Finnish Institute of Occupational Health: http://www.ttl.fi/en/Pages/default.aspx
174		Institute for Work and Health: http://www.iwh.on.ca/
175		International Commission of Occupational Health: http://www.icohweb.org/
176		International Labour Organisation: http://www.ilo.org/global/langen/index.htm
177 178 179	•	Liberty Mutual Research Institute for Safety: http://www.libertymutualgroup.com/omapps/ContentServer?pagename=LMGroup/Views/LMG&ft=2&fid=1138356633468&ln=en
180 181		Organisation for Economic Co-operation and Development: http://www.oecd.org/unitedkingdom/

- 182 The National Institute for Occupational Safety and Health: 183 http://www.cdc.gov/niosh/
- 184 ■ World Health Organisation: http://www.who.int/en/
 - Contacting key academics, researchers and commentators in the field, many of whom are well-known to the research team. Included in this group will be PHE pilot scheme in Manchester aimed at supporting people to remain in active work - contacts Kirstie Clegg and Sam Haskell.

185

186

187

- Discussion with the PHAC
- 191 Once papers for initial inclusion have been identified, the reference lists of these articles
- 192 will be checked for any additional references. These articles will also be checked in Web
- 193 of Science and GoogleScholar to identify citing articles.
- 194 Papers identified through these sources will be sifted and screened in the same way as
- 195 those identified through the database search.
- 196 An example of the search strategy is contained in the separate search strategies
- 197 document. The search strategy will be tested to ensure it is picking up likely material.
- 198 The research team will identify ten papers that would be expected to be identified by
- 199 the search and the result will be checked to make sure these are covered and revised if
- 200 required.

201 Documenting the search

- 202 Results of the literature searches will be imported into EndNote. A copy of the de-
- 203 duplicated database will be provided to NICE, along with a Microsoft Word document
- 204 detailing results that could not be added to the file
- 205 As outlined in Appendix C of the methods manual, the following information will be
- 206 provided to document the search and study selection processes:
- 207 For each database/source searched:
- 208 Database name
- 209 Database host
- 210 Database coverage dates
- 211 Searcher
- 212 Search date
- 213 Number of records retrieved
- 214 Number of records loaded
- 215 Number of records after de-duplication

222

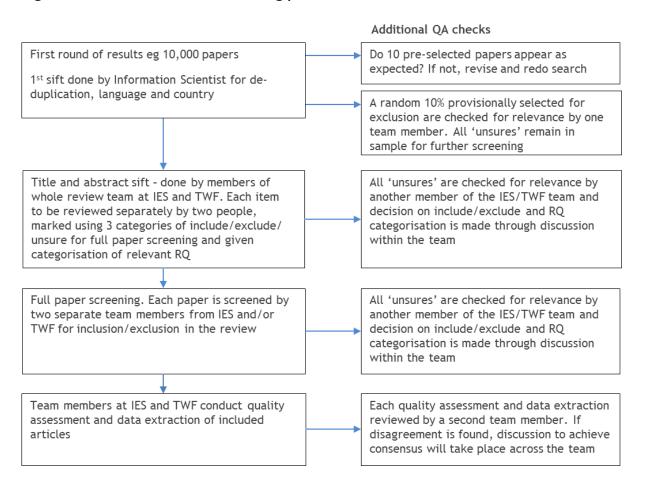
223

225

Screening and data extraction

- The process for sifting and screening material identified through the search and
- 218 extracting the relevant evidence is summarised in Figure 2. The titles and abstracts of
- 219 the papers identified through the initial search will be downloaded into EndNote and
- 220 screened for relevance using the inclusion and exclusion criteria, using a three-stage
- 221 process involving:
 - An initial sift using review title;
 - A second screening stage based on title and abstract;
- A full paper screening.

Figure 2: Outline of sift and screening process



228 Initial sift

226227

229

230

231

The titles of all material identified through the search will be de-duplicated, checked that they conform to the inclusion criteria on language, date and country by the original search team.

232 A random ten per cent of titles provisionally selected for exclusion will be double 233 checked by a member of the review team to ensure no relevant material has been 234 excluded. All papers where there is some doubt as to their relevance will be included at 235 this stage. 236 Title and abstract screening 237 The title and abstract of all papers which come through the initial sift will be separately 238 reviewed against a checklist based on the full inclusion and exclusion criteria and 239 agreed with NICE by two members of the review team and identified for full paper 240 screening. They will also tag the included papers according to whether the paper is 241 relevant for RQ 1, 2 or 3 and/or the economics review. Where there is disagreement a 242 third member of the team will also review the paper and reach a consensus with the 243 other two reviewers. 244 Full paper screening 245 Each full paper will be separately screened against a checklist based on the full 246 inclusion and exclusion criteria and agreed with NICE by two members of the review 247 team and identified for inclusion (or exclusion) for one of the reviews. Where there is 248 disagreement a third member of the team will also review the paper and reach a 249 consensus with the other two reviewers. **Data extraction** 250 251 The data extraction and quality appraisal will be conducted by one member of the 252 review team and checked by another. The quality of each paper identified for review 253 will be appraised, using a checklist based on the quality assessment procedure outlined 254 in the NICE Public Health Guidance Methods Manual (NICE, 2012). We will develop 255 data extraction sheets to summarise the evidence from the papers included in each of 256 the reviews and the economics review. 257 To facilitate analysis, the evidence to be evaluated will be organised under headings 258 corresponding to research questions. A data extraction form will be used which will 259 document: 260 the key research aims and questions 261 the research design and methodology the intervention (if applicable) and focus of the study 262 263 the findings that contribute to each of our research questions 264 limitations and gaps

265

the study quality rating

295

- 266 summary information about authors, publication etc. 267 Data extracted from included papers will be summarised in an evidence table following 268 the format set out in Public Health Guidance Methods Manual (NICE, 2012). **Synthesis** 269 We propose to adopt a narrative approach to the data synthesis, which is a reflexive 270 271 and critical methodology and involves a combination of inductive and deductive 272 analysis. This will enable us to work from the evidence gathered to build up a summary 273 of crucial findings under each of the research questions organised into common themes, 274 as appropriate.. Evidence statements will be developed which pull together the 275 evidence on similar themes. Each statement will summarise the study/studies on which 276 it is based and indicate the quality rating, setting and applicability to the UK. Evidence 277 statements will be agreed across the research team. Additional cost effectiveness search 278 279 In addition to the general searches for RQs 1-3, we will perform a specific cost effectiveness search alongside these. 280 281 This will cover the following sources: Cost-effectiveness Analysis (CEA) Registry (https://research.tufts-nemc.org/cear4); 282 283 EconLit; Embase (via OvidSP); 284 285 Health Economic Evaluations Database (HEED); 286 MEDLINE (via OvidSP); 287 NHS Economic Evaluation Database (NHS EED); 288 RePEc (Research Papers in Economics) (http://repec.org/). Reporting 289 290 One report will be produced for each of the four evidence reviews and will follow NICE guidelines. 291 292 The reports will include: 293 ■ An executive summary including the evidence statements
- Details of the methodology, including numbers of papers included and excluded at
 each stage by reason

and the structure of the report

■ An introduction, setting out the background to the research its aims and objectives

- 298 ■ The findings, organised by themes of primary and secondary research questions with 299 evidence statements summarising appropriate groupings of evidence. The evidence statements will use the terminology and approach laid out in the NICE development 300 301 of public health guidance manual (Section 5.5).
- 302 ■ Full explanations of the assumptions from which estimates of costs and benefits are derived for the economic evaluation 303
- 304 ■ A discussion of the key findings, and the strengths and limitations of the reviews
- 305 ■ A range of appendices covering all the research materials and bibliographies of 306 papers included and excluded from the review.
- 307 Additional outputs provides will be include:
- 308 ■ Records of the search protocols and strategies used for carrying out the reviews
- 309 Records of the search process and a database of research results provided in a 310 suitable format
- 311 Completed screening checklists, data extraction and quality assessment forms for all 312 included reports/studies
- 313 ■ Microsoft Powerpoint slides providing a concise overview of the evidence reviews 314 for presentation to each PHAC meeting

Annex A: Timetable and deliverables

Task	Date to be Completed
Contract start	26 June 2014
Start-up meeting (NICE to organise)	26 June 2014
Contractor to submit draft protocols for the evidence reviews and literature searches to NICE for comment	4 July 2014
NICE returns comments on the draft protocols to the Contractor	8 July 2014
Contractor to submit search strategies	Morning of 8 July 2014
NICE return comments on search strategies	10 July 2014
Contractor submits final protocols for sign-off by NICE	10 July 2014
This should include written responses to all comments from NICE to show how these comments have been incorporated	
NICE to sign-off final review protocols	14 July 2014
NICE to sign-off search protocol	18 July 2014
NICE to sign-off final search strategy	21 July 2014
Searches completed	13 August 2014
Submission of draft evidence review 1 to NICE team	11 October 2014
NICE provide comments on draft review 1	24 October 2014
Teleconference with NICE team	5 November 2014
Submission of revised draft review 1 to NICE	11 November 2014
Review 1 mailed to PHAC members	13 November 2014
Submission of final slides for presentation of review 1 to PHAC	19 November 2014

Presentation of draft review 1 at PHAC meeting	26 November 2014
Final amendments to be made to review 1 post PHAC meeting	4 December 2014
Submission of draft evidence review 2 to NICE team	27 November 2014
NICE provide comments on draft review 2	4 December 2014
Teleconference with NICE team	5 December 2014
Submission of revised draft review 2 to NICE	18 December 2014
Review 2 mailed to PHAC members	23 December 2014
Submission of final slides for presentation of review 2 to PHAC	5 January 2015
Presentation of draft review 2 at PHAC meeting	7 January 2015
Final amendments to be made to review 2 post PHAC meeting	22 January 2015
Submission of draft evidence review 3 to NICE team	15 January 2015
NICE provide comments on draft review 3	22 January 2015
Teleconference with NICE team	23 January 2015
Submission of outline of draft economic model	28 January 2015
Submission of revised draft review 3 to NICE	3 February 2015
Review 3 mailed to PHAC members	6 February 2015
Submission of final slides for presentation of review 3 to PHAC	11 February 2015
Presentation of draft review 3 at PHAC meeting	18 February 2015

5 March 2015
20 April 2015
16 April 2015
17 April 2015
27 April 2015
1 May 2015
6 May 2015
13 or 14 May 2015
1 June 2015
15 May – 30 June 2015
1 July 2015
17 July – 28 August 2015
September 2015 – December 2015 (ad hoc as required)
1 December 2015
January 2016

- Annex B: List of countries to be included in 318
- review material (evidence to be written in 319
- English) 320
- 321 **ARGENTINA**
- 322 AUSTRALIA (OECD)
- AUSTRIA (OECD, Europe) 323
- 324 BELGIUM (OECD, Europe)
- 325 **BRAZIL**
- 326 **BULGARIA (EUROPE)**
- 327 CANADA (OECD)
- 328 **CHILE** (OECD)
- 329 CZECH REPUBLIC (OECD, Europe)
- 330 DENMARK (OECD, Europe)
- 331 ESTONIA (EUROPE)
- 332 FINLAND (OECD, Europe)
- FRANCE (OECD, Europe) 333
- 334 GERMANY (OECD, Europe)
- 335 GREECE (OECD, Europe)
- 336 HUNGARY (OECD, Europe)
- 337 ICELAND (OECD, Europe)
- 338 IRELAND (OECD, Europe)
- 339 ISRAEL (OECD, Europe)
- 340 **ITALY** (OECD, Europe)

- 341 JAPAN (OECD)
- 342 KOREA (OECD)
- 343 LATVIA (EUROPE)
- 344 LITHUANIA (EUROPE)
- 345 LUXEMBOURG (OECD, Europe)
- 346 MEXICO (OECD)
- 347 NETHERLANDS (OECD, Europe)
- 348 NEW ZEALAND (OECD)
- 349 NORWAY (OECD, Europe)
- 350 POLAND (OECD, Europe)
- 351 PORTUGAL (OECD, Europe)
- 352 ROMANIA (EUROPE)
- 353 SLOVAK REPUBLIC (OECD, Europe)
- 354 SLOVENIA (OECD, Europe)
- 355 SPAIN (OECD, Europe)
- 356 SWEDEN (OECD, Europe)
- 357 SWITZERLAND (OECD, Europe)
- 358 TURKEY (OECD)
- 359 UNITED KINGDOM (OECD, Europe)
- 360 UNITED STATES (OECD)