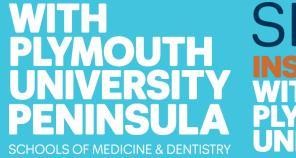
Oral Health: Approaches for general dental practice teams on promoting oral health

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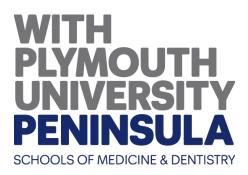




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Executive Summary

This report presents the results of a review of the evidence about oral health promotion in order to inform practice and policy in dental surgeries in the UK.

Aim

The aim of the review was to identify, critically appraise, and synthesise the available evidence, in order to determine the circumstances in which oral health promotion is at its most effective. The research question that guided the analysis of the data was: **Is oral health promotion effective and how can its effects be optimised?**

In order to address this question the following questions were formulated:

- Does the application of behavioural and psychological theory to oral health behaviour lead to effective oral health promotion interventions?
- What is the most effective mode of delivery (channel) of oral health promotion?
 - o Is verbal delivery of oral health promotion effective?
 - o Is delivery of oral health promotion by leaflet/written material effective?
 - Is delivery of oral health messages by means other than verbally/ in writing effective?
- What is the content of oral health messages and how does content influence effectiveness?
- What is the influence of 'receiver' characteristics on the effectiveness of oral health promotion?
- What influence do 'sender' characteristics have on the effectiveness of oral health promotion?
- What influence does framing have on the effectiveness of oral health promotion messages?
- What are the barriers and facilitators to effective oral health promotion?
- What factors affect patient satisfaction and motivation after a dental visit?
- Are oral health promotion messages more likely to have an effect on patients if they are linked to wider health outcomes?

Methods

A search of bibliographic databases was used to identify any primary research, irrespective of study design, which related to oral health messages, delivered to an adult or child, in relation to the context of a dental practice. Twenty-four databases including those that capture the grey literature were searched for relevant primary research including both quantitative and qualitative designs. Initially, titles and abstracts were screened for relevance; full papers were obtained for those articles that fulfilled the inclusion criteria, or where the abstract lacked clarity and thus could not be excluded. Each included study was subjected to data extraction and quality assessment, and relevant information from each study was recorded in an evidence table. We also used our professional networks and contacts, including the British Dental Association, to issue a 'Call for Evidence' in order to ensure that any current or recently completed relevant research would be included in the review. In addition, we also hand-searched the references of three relevant systematic reviews, to ensure no studies were overlooked.

Studies were grouped according to the evidence they offered in relation to the research questions. The evidence was synthesised after considering the studies' homogeneity, quality and applicability and studying the evidence tables. The intention was to meta-analyse data from studies with comparable interventions and outcome measures. Evidence was considered strong if more than one study rated (++) or more than one Randomised Controlled Trial (RCT) rated (+) reported an effect. Evidence for a finding was considered moderate if supported by more than one non RCT study rated (+), and evidence was considered weak if it was supported only by studies considered to be of low quality (-).

Results

In the main review, 44 studies reported in 52 papers were included. Fifteen of the studies were RCTs, two were cluster RCTs, and one was a controlled trial. Also included were five quasi-experimental studies, two before-and-after studies without control groups, three surveys, eleven qualitative studies, three mixed methods studies, one audit and one pilot study.

Two of the RCTS were high quality (++), ten were rated as moderate quality (+) and three were rated (-). Both cluster RCTs were of moderate quality (+) and the controlled trial was rated (-). Of the qualitative studies, three were appraised as high quality (++) and the remaining eleven (which includes the qualitative parts of the three mixed methods studies) were appraised as moderate quality (+). The before and after studies, quasi-experimental, audit, pilot and survey studies were all rated (-) apart from one quasi-experimental study which was high quality (++), and one survey which was methodologically sound (+).

The evidence was very disparate and the quality of reporting was highly variable. Many studies relied on patient-reported behaviour rather than objective clinical measures or observed behaviours. Many had short follow up periods. Similarly, it was not possible to undertake any meta-analyses, as the homogeneity of the interventions and outcomes were insufficient, or the outcomes were measured in units that could not be translated into behavioural or health outcomes. Graphical representation of such heterogeneous findings was considered inappropriate.

The heterogeneity of the populations studied, the settings and the outcomes measured in the reviewed studies did not allow overall definitive conclusions to be drawn regarding a single "best" way to deliver oral health promotion. Therefore, very careful consideration was given to determining how best to group the studies in order to provide meaningful evidence statements that could guide the development of future recommendations.

Our search strategy revealed a considerable number of studies focussing on the delivery of smoking cessation advice. The majority of the smoking cessation studies identified were not specifically about promoting oral health per se. It was therefore decided, in consultation with the Centre for Public Health (CPH) team, that while we would endeavour to undertake a brief narrative synthesis in order to be able to make a "state-of –the-art" statement about smoking cessation advice via dental surgeries, this would not be part of the main review.

Conclusions

- There is strong evidence that oral hygiene and gingival health can be improved by using psychological behaviour change models as the basis of the intervention.
- There is strong evidence that patients' knowledge levels can be improved by receiving oral health messages from an oral health practitioner.
- There is strong evidence that leaflets and written material are effective in promoting patients' knowledge but there is no evidence that leaflets are effective for changing people's behaviour.
- There is strong evidence of the existence of a number of barriers and facilitators to the successful delivery of oral health promotion in the dental surgery.
- There is moderate evidence that patient motivation and satisfaction are dependent on the oral health professional's communication skills and ability to build therapeutic alliances with their patients.
- There is moderate evidence that the nature (but not the professional role) of the 'sender' of oral health promotion messages and their attitudes and beliefs about oral health promotion can act as either a barrier or facilitator to effectiveness.
- There is weak evidence that improvements in knowledge lead to improved oral health behaviour, at least in the short term.
- There is no evidence available regarding the effectiveness of linking oral health promotion messages to wider health outcomes.

The evidence statements below have been derived from the analysis of the available data:

Application of behavioural and psychological theory

Evidence Statement 1

There is strong evidence from five RCTs reported in seven papers $(2++, 2+, 1-)^{1,2,3,5,6,7,8}$, two quasi experimental studies^{4,9} (1++, 1-), and one qualitative study published in two papers^{10,11} (+) to suggest that the use of behavioural and psychological theoretical models in the development of oral health promotion interventions, results in improved oral hygiene and gingival/periodontal health. One randomised controlled trial¹⁻³ (++) testing an oral health promotion programme based on a cognitive behavioural approach, showed a mean gain score difference of 0.27 for the Gingival Index in the intervention group (99.2% confidence interval (0.16) – (0.39), p<0.001). Another RCT⁵ (++) which tested an intervention based on an autonomy-supportive approach also showed significant effects on plaque reduction (effect size -0.86, 95% confidence interval (0.81) – (0.91)) and gingivitis (effect size -1.21, 95% confidence interval (-1.18) – (1.24)). Changes in positive behaviour were also reported in a quasi-experimental study investigating the role of cognitive behavioural therapy⁹ (++)

and a qualitative study applying the transtheoretical model of behaviour change¹⁰⁻¹¹ (+). These studies did not show changes in objectively measured dental health.

This evidence is applicable to people in the UK because all of the studies were conducted in circumstances which prevail in the UK and the models used to develop the interventions are apposite to UK populations.

^{1,2,3}Jonsson et al. 2009, 2012, 2010 (++)

⁴Jonsson et al. 2009 (-)

⁵Munster Halvari et al. 2012 (++)

⁶Kakudate et al. 2009 (+)

⁷Clarkson et al. 2009 (+)

⁸Little et al. 1997 (-)

⁹Fjellstrom et al. 2010 (++)

¹⁰Kasila et al. 2006 (+)

¹¹Kasila et al. 2008 (+)

Verbal delivery of oral health promotion

Evidence Statement 2

Two RCTs (reported in three papers) carried out in Sweden and Finland^{12,15,19} (1+, 1-) showed that oral health promotion delivered verbally by dental health professionals improved adult and child patients' knowledge levels, and reported behaviours. However a cluster RCT in the UK involving young children¹³ (+) failed to demonstrate that advice from an oral health educator improved caries (dmf intervention = 2.65 (SD 2.5), dmf control = 3.22 (SD 2.85)) or that it improved knowledge to a statistically significant extent (intervention score = 47, control = 39). One RCT^{14} (+), in which fluoride toothpaste was also distributed, demonstrated a reduction in caries increments (DMFS increments in intervention 2.56 (confidence interval (2.07) - (3.05)), control 4.60 (confidence interval (3.99) - (5.21)). Size of effect for knowledge and behaviour changes cannot be guantified/compared across studies as there is no single accepted unit of measurement for dental health knowledge or behaviour. Three randomised trials in Scandinavia, reported in four papers^{12,14,15,19} (2+, 1-), all showed that oral health promotion delivered by an oral health professional resulted in improved oral hygiene. A quasi-experimental study in the USA¹⁶ (-), and another in Sweden⁴ (-) showed improvements in plaque, gingivitis, and reported oral hygiene behaviour. However, the USA study showed no effect on dmft (unchanged in intervention and control groups) in the short term (2 months). One RCT reported in two papers^{17,18} (-) showed an effect on caries incidence (New Caries: Test 0.71, Control 1.91; p<0.1). This intervention included fluoride varnish application along with motivational interviewing. One RCT in the USA²⁰ (+) showed that educating parents could positively influence children's behaviour in the dental surgery (intervention behaviour 3.62, control behaviour 3.35, p<0.05). Overall there is strong evidence suggesting that verbal oral health promotion by dental professionals has a positive effect on patient knowledge, behaviour and gingival health, but the effect is insufficient to impact on caries levels unless the use of fluoride is included.

The evidence reported is directly applicable to UK populations as disease levels, behaviour and expected behaviours in the countries where the studies took place are largely similar to the UK.

⁴Jonsson et al. 2009 (-)

^{12,15}Hugoson et al. 2003, 2007 (+)

¹³Blinkhorn et al. 2003 (+)

¹⁴Hausen et al. 2007 (+)

¹⁶Lepore et al. 2011 (-)

^{17,18}Weinstein et al. 2004, 2006 (-)

¹⁹Jonsson et al. 2006 (-)

²⁰Wang et al. 2010 (+)

Leaflets/written materials

Evidence Statement 3

Strong evidence from four RCT UK studies, reported in six papers²¹⁻²⁶ (4+), suggests that leaflets are an effective way of enhancing patients' knowledge of oral cancer and reducing associated fear and distress. One of these studies, reported in two papers²¹⁻²² (+) showed that knowledge in the leaflet group increased more (30.87 (95% confidence intervals (30.51) – (31.24)) than in the control group (26.11 (95% confidence intervals (25.7) – (26.48)) effect size 1.29). An additional RCT²⁷ (+) presented moderate evidence that written information had less effect than verbal delivery or video delivery when educating orthodontic patients to improve oral hygiene (PI % change, written = 1.48, video = 12.32, verbal = 18.7).

A UK audit study by Wanless²⁸ (-) described how the readability of written oral health promotion material might be improved and a qualitative study²⁹ (+) indicated that young males considered written information to be purely functional and impersonal.

There is therefore strong evidence that leaflets are effective for increasing patient knowledge, but some weak evidence that they are less effective than other modes of delivery. They are potentially less acceptable to patients than personal delivery of information. No evidence was identified suggesting that oral health promotion in leaflets affect health outcomes.

This evidence is applicable to patients attending dental practices in the UK as this setting was relevant to the majority of these studies.

^{21,22}Humprhis et al. 2003, 2004 (+)

²²Humpris et al 2004 (+)

^{23,24,25}Humphris et al. 2004, 2001, 2001 (+)

²⁶Boundouki et al. 2004 (+)

²⁷Lees et al. 2000 (+)

²⁸Wanless. 2001 (-)
 ²⁹Ashford. 1998 (+)

Other methods of delivery

Evidence Statement 4

4.1 Group discussions

There is strong evidence of the effectiveness of group discussions compared to standard oral health promotion from a cluster RCT³⁰ (+) carried out in Thailand, which involved mothers of children aged 6-19 months. Both intervention and control groups received dental health education and toothbrushes. The intervention group also participated in group discussions conducted by trained moderators, which lasted about one hour. Group discussions may be an effective adjunct to traditional dental health education in altering behaviours, as 20% more mothers in the study reported that their child's teeth were brushed. The intervention did not have any effect on caries levels.

This evidence is probably not applicable to patients attending general dental practices in the UK as group discussions with mothers of young children do not fit with the current model of service delivery in the UK.

4.2 Technology

There is weak evidence concerning the use of technology for oral health promotion from a small pilot study by O'Hara³¹ (-), in which 36 people with intellectual disabilities and poor oral and general health were taught to use personalised digital assistants (PDAs), which reminded and prompted them to undertake oral hygiene practices. The effectiveness of the intervention was assessed by gathering anecdotal evidence from support care staff and by the individuals by measuring oral health status using a 4 point scale. More than half of the participants had difficulty with the technology, and 11 of 36 participants dropped out of the study. Of the remaining 25, ten achieved improvement in oral health. There is therefore no evidence that technology can be used to promote oral health in general practice.

The findings from this small study may not be applicable to the majority of people attending general dental practices.

4.3 Clinical intervention with advice

There is weak evidence from a study in Australia³² (-), in which high risk young adult patients (aged 18-35) underwent assessment of fortnightly coaching in oral hygiene and topical fluoride. 20 patients, who were examined after six months attained and maintained lower plaque levels, had decreased gingival inflammation, and had reduced rates of caries progression. This study offers weak evidence that intensive oral hygiene instruction and fluoride application can improve oral health.

However, the evidence is only partially applicable to the UK population attending general dental practices due to differences between the UK and Australian system for dental care.

³⁰Vachirarojpisain et al. 2005 (+)

³¹O'Hara et al. 2008 (-)

³²Sbaraini et al. 1994 (-)

Message content and effectiveness

Evidence statement 5

Strong evidence about the content of oral health promotion was derived from six studies, four of which were carried out in the UK (one study was reported in two papers)³³⁻³⁷ (3+, 1-), one in Israel³⁸ (-), and one in Sweden³⁹ (++). These studies explored the content of oral health promotion which is given in general practices. None of these studies examined the effectiveness of the oral health promotion. One study³⁷ (-) indicated that 28% of the advice given about fluoride did not comply with British Society of Paediatric Dentistry guidelines and another study³⁶ (+) showed that 32% of practitioners were likely to give advice which did not comply with official guidance. Two qualitative studies^{34,35,39} (1+, 1++) showed that the content of the oral health promotion advice given, depended on the practitioner's view of what the receiver might be receptive to. Two studies^{33,38} (1+, 1-) indicated that oral hygiene instruction was the preferred route for giving advice.

There is therefore moderate evidence that the content of oral health promotion messages given in practice does not always accord with guidelines and official advice. There is moderate evidence that content is tailored to the patients' needs, expectations and apparent motivations. There is no evidence as to how the content of oral health promotion impacts its effectiveness, as none of the studies exploring content assessed the impact of content on effectiveness.

This evidence is applicable to dental practice in the UK.

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<sup>33</sup>Holloway et al. 1994 (+)
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<sup>34,35</sup>Threlfall et al. 2007 (+)
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<sup>36</sup>Witton et al. 2013 (+)
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³⁷Harris et al. 2002 (-)

³⁸Ashkenazi et al. 2014 (-)

³⁹Jensen et al. 2014 (+

Influence of receiver characteristics

Evidence Statement 6

There is weak evidence from one controlled clinical trial⁴⁰ (-), a before and after study⁴¹ (-) and four qualitative studies⁴²⁻⁴⁵ (4+), suggesting that oral health promotion, especially designed for very specific receiver groups, is effective in improving knowledge and attitudes. Two Canadian studies⁴³⁻⁴⁴ (2+) using qualitative methodology, and one in Finland⁴⁰ (-) using quantitative methods, explored oral health promotion with deprived individuals. These studies suggest that an understanding of the social context of oral health and the development of relationships/collaborations are a vital part of developing oral health

promotion interventions for the underprivileged. Three studies, one carried out in Australia, and two in America, examined oral health promotion for very specific special groups – intellectually disabled⁴² (+), HIV positive individuals⁴⁵ (+), and scleroderma patients⁴¹ (-). An emergent theme from these studies is the need for collaboration and understanding between professional and receiver groups. Thus, there is moderate evidence that the perceptions of the receiver regarding their relationship with the sender, and the senders' understanding of the context of the receivers' lives and behaviour, are relevant to their acceptance and likelihood of acting upon oral health promotion messages.

These studies were all conducted outside of the UK so the results may only be partially applicable to people attending dental practices in the UK, as the cultural and economic provision for dental care for groups with special needs differs in North America, Australia, and the UK.

⁴⁰Meurman et al. 2009 (-)

⁴¹Poole et al. 2010 (-)

⁴²Grant et al. 2004 (+)

⁴³Levesque et al. 2009 (+)

⁴⁴Loignon et al. 2010 (+)

⁴⁵Rajabiun et al. 2012 (+)

Influence of 'sender' characteristics

Evidence Statement 7

Evidence regarding the affect of sender characteristics was identified in four papers including one quantitative⁴⁶ (-) and three qualitative^{39,47,48} (2+, 1++) studies. These studies explored aspects of the 'sender's' influence on oral health promotion and how the sender affects its potential effectiveness. A quantitative questionnaire study by Schouten⁴⁶ (-), which measured satisfaction with communication, gave weak evidence that a receiver's responses were influenced by the dentist's ability to communicate. A qualitative study⁴⁸ (+) demonstrated that dentists who were networked to other oral health professionals, and committed to prevention were more positive about oral health promotion. Another qualitative study carried out in Sweden³⁹ (++), showed that oral health professionals often assume that patients have sufficient knowledge from other sources and do not need further advice. Two studies^{39.48} (1++, 1+) suggested that holistically-thinking, health focussed (as opposed to curative disease focused) professionals were more positive about oral health promotion.

There is therefore moderate evidence from qualitative studies to suggest that the beliefs, attitudes and values of oral health professionals influence the likelihood of them participating in and being positive about oral health promotion. No studies directly compared the effectiveness of oral health promotion given by different members of the dental team, therefore there is no evidence concerning the comparative effectiveness of different oral health staff on the effectiveness of oral health promotion.

The evidence above is considered applicable to oral health promotion given in UK general dental practices.

³⁹Jensen et al. 2014 (++)

⁴⁶Schouten et al. 2003 (-)

⁴⁷Brocklehurst et al. 2013 (+)

⁴⁸Dyer et al. 2006 (+)

Influence of framing

Evidence Statement 8

There is weak evidence from one study⁴⁹ (-) to suggest that the framing of oral health promotion messages should be positive. This study examined the influence of message framing and credibility on the receiver's attitudes and intentions in the context of oral health. This paper applied theories and previous study results to the oral health context. The study suggested that the application of prospect theory (in which decision making is affected by the perceived value of outcomes in the future) would imply that in relation to oral health service usage, messages should be framed negatively (in terms of losses if the behaviour is NOT taken up), but that health promoting messages should be framed positively (in terms of benefit if the suggested behaviour IS taken up).

This study is probably only partially applicable to the UK as it was carried out in the US and focused on attending a dental practice for an examination. Dental attendance is perceived differently in the UK and USA and therefore the applicability may be limited.

⁴⁹Arora. 2000 (-)

Barriers and facilitators

Evidence Statement 9

Strong evidence from 11 studies; seven qualitative, two surveys, and two mixed method studies (1++, 9+, 1-) define barriers and facilitators to oral health promotion. Three qualitative studies reported in four papers^{34,35,39,48} (1++, 2+) showed that dentists gave messages which accorded with their own experiences and prejudices, and there was moderate evidence that the sender's belief in the credibility and effectiveness of oral health professional's level of understanding of the 'receiver' was shown in four studies^{29,39,47,48} (1++, 3+) to act as a barrier or facilitator to effectiveness, and two studies^{39,48} (1++, 1+) showed that if the sender felt commitment to, and enjoyment/satisfaction when promoting oral health, this would act as a facilitator. There was also moderate evidence from three qualitative studies^{42,44,45} (3+), that any pejorative or judgemental views held by the sender, concerning the receiver of the message, would act as a barrier to oral health promotion. Three studies^{38,48,50} (2+, 1-) indicated that lack of appropriate resources (knowledge, staff, time, space) act as barriers to the delivery of effective oral health promotion.

This evidence is likely to be directly applicable to the UK situation.

²⁹Ashford. 1998 (+)

^{34,35}Threlfall et al. 2007 (+)

³⁶Witton et al. 2013 (+)

³⁸Ashkenazi et al. 2014 (-)

³⁹Jensen et al. 2014 (++)

⁴²Grant et al. 2004 (+)

⁴⁴Loignon et al. 2010 (+)

⁴⁵Rajabiun et al. 2012 (+)

⁴⁷Brocklehurst et al. 2013 (+)

⁴⁸Dyer et al. 2006 (+)

⁵⁰Williams et al. 2011 (+)

Factors affecting satisfaction and motivation

Evidence statement 10

Three papers (one quantitative⁴⁶ and two qualitative^{51,52}) offered evidence regarding the factors affecting patient satisfaction and motivation relating to a dental consultation. One of these was carried out in Holland⁴⁶ (-) and showed that patients who make decisions about what is to happen to them are the most satisfied. The study also showed that patient satisfaction was correlated to the way in which the dental professional communicated (r =0.34 p< 0.001). In another qualitative study⁵¹ (++), it was shown that while the healthcare system and the physical environment influenced patient satisfaction, relational aspects of care, such as sense of connection, the dentist's attitude, communication, and the patient's sense of feeling valued and empowered, were important factors in the patient's satisfaction with the care they receive and their relationship with the oral health promoter. In addition a study in Sweden⁵² (++) showed that the credibility of the people in the dental surgery was essential in oral health promotion, as was their ability to create confidence during a visit.

There is therefore strong evidence that positivity and communication affect patient satisfaction and motivation.

It is likely that this evidence is applicable to UK populations as one of the studies took place in the UK and the others in Holland and Sweden, which are culturally similar in terms of relationships between professional and patients.

⁴⁶Schouten et al. 2003 (-)

⁵¹ Mills et al 2014 (++)

⁵² Ostberg 2005 (++)

Combining oral health promotion with broader health messages

Evidence Statement 11

No studies published in English since 1994 were identified which specifically examined the effectiveness of combining oral health messages with general health promotion. One study⁴⁸ (+) investigated whether dental teams would be prepared to give patients general health advice, but no studies were identified which tested the effectiveness of combining such

messages with oral health promotion. There is therefore no evidence on which to base conclusions or recommendations about doing so.

⁴⁸Dyer et al. 2006 (+)

List of abbreviations and Glossary

Caries	tooth decay (largely a disease of childhood, caries studies are invariably carried out in children)				
Caries increment	amount of new decay occurring within a given time period				
CDSS	Communication in Dental Setting Scale				
DHE	dental health education				
DMFT(s)	decayed, missing and filled secondary teeth (surfaces)				
Dmft(s)	decayed, missing and filled primary teeth (surfaces)				
ECC	early childhood caries				
F	fluoride				
Frankl Score	a method of scoring behaviour in the dental surgery				
GBI	Gingival Bleeding Index				
GDPs	General Dental Practitioners				
GI	gingival index				
Gingival disease/gingivitis	inflammation of the gums				
Interproximal/Approximal cleaning	cleaning the surfaces of the teeth which are in contact with each other				
Interproximal/Approximal surfaces	the surfaces of the teeth which are in contact with each other				
NNT	numbers needed to treat				
NSPT	non-surgical periodontal treatment				
OHP	oral health promotion				
PCC	person-centred care				
PCDs	professionals complementary to dentistry				
PDA	personal digital assistant				
Periodontal disease	loss of attachment of the tooth to the gum (studies are almost ubiquitously carried out in adults)				
PHP	patient hygiene performance index (method of measuring how clean the teeth are)				
PI	periodontal index				
PIL	patient information leaflet				
PLI	plaque index				
S. mutans	Streptococcus mutans (bacteria mostly associated with caries)				

1. Introduction

1.1 The Need for Guidance

Although people's oral health in England has improved significantly over recent decades there is considerable room for improvement. The Adult dental health survey 2009 (Health and Social Care Information Centre 2011) reports that the proportion of adults in England without natural teeth has dropped from 28% to 6% in the past 30 years. In 2003, 47% of children aged 12 and 49% of young people aged 15 had fillings. This compares with 60% and 63% respectively in 1993 (Child dental health survey 2003 Health and Social Care Information Centre 2005). However, tooth decay (dental caries) and gum (periodontal) disease remain widespread, despite being largely preventable (Levine and Stillman-Lowe 2009). The Adult dental health survey 2009) found that just under 31% of adults had obvious tooth decay. In 2012, 27.9% of children aged 5 had tooth decay (National Dental Epidemiology Programme for England, 2012. In addition, oral cancer is one of the UK's fastest growing cancers (Cancer incidence in the UK in 2011, Cancer Research UK 2014).

Oral health is important to general health and wellbeing. Poor oral health can be painful and can affect people's ability to eat, speak and socialise normally (Dental quality and outcomes framework DH 2011). It can lead to absences from school and workplaces. It can also affect the ability of children to learn, thrive and develop (Local authorities improving oral health: commissioning better oral health for children and young people – an evidence informed toolkit for local authorities Public Health England 2014). Left unchecked, gum disease may increase people's risk of heart disease and heart attacks, stroke, diabetes (and its management), as well as rheumatoid arthritis . In addition, it can be expensive to treat. Each year the NHS in England spends around £3.4 billion on primary and secondary dental services (Improving dental care and oral health – call to action NHS England 2014).

Wide variations in oral health exist across England. For example, the prevalence of tooth decay among children aged five ranges from 12.5% in Brighton and Hove to 53.2% in Leicester (National Dental Epidemiology Programme for England, 2012). Factors associated with severe tooth decay include:

- living in a deprived area
- being from a lower socioeconomic group or living with a family in receipt of income support
- belonging to a family of Asian origin
- living with a Muslim family in which the mother speaks little English (Rayner et al. 2003), or
- having a chronic medical condition (Department of Health, 2007).

The prevalence of certain types of oral disease is also known to be higher among some black and minority ethnic groups (Oral health and access to dental services for people from black and minority ethnic groups Race Equality Foundation 2013). However the relationship between ethnicity and oral health is complex.

NHS dental services have over a million contacts with patients each week (Improving dental care and oral health – call to action NHS England 2014). In 2009, 76% of

adults reported attending the dentist in the past 2 years (Adult dental health survey 2009). In 2013, 69.1% of children in England (aged under 18 years) had seen an NHS dentist in the past 2 years (NHS dental statistics for England 2012–13 Health and Social Care Information Centre 2013). So dental teams are ideally placed to advise on modifiable risk factors and self-care approaches that can help prevent many chronic non-communicable diseases – including oral health disease. (Risk factors include tobacco use, alcohol consumption and a poor diet.) However, in the Adult dental health survey 2009 only 9% of adults with teeth and 7% of adults without teeth recalled being asked about smoking (Health and Social Care Information Centre 2011). Similarly, 64% of adults in the survey did not recall being asked about their diet by the dental team.

Reforms to the NHS dental contract look set to focus more on preventing poor oral health, as dental teams become responsible for improving the general health of their patients (Public Health England 2014). The Adult dental health survey 2009 found that 78% of adults recalled being given advice at the dentist on cleaning their teeth or gums. And 75% of adults with natural teeth in England reported that they brush their teeth at least twice a day (76% using high or medium strength fluoride toothpaste). However, 66% of adults surveyed had plaque on at least 1 tooth and 68% had tartar (hardened dental plaque) in at least 1 sextant of the dental arch (Adult dental health survey 2009). In addition, 37% of people who regularly go to the dentist said they do not use oral hygiene products such as dental floss and interspace brushes.

According to the Adult dental health survey 2009 91% of those surveyed felt that the dentist they saw most recently listened carefully to them. Most (89%) felt they were given enough time to discuss their oral health and were involved in decisions about their care or treatment. And most (94%) understood the answers they received. However, 20% were not satisfied with the dentist. Those with a poor relationship with the dentist tend to rate their own oral health lower, leave longer intervals between visits to the dentist and are more likely to be extremely anxious about visiting a dentist

1.2 The Scope of the Review

The scope of the review is defined below:

1.2.1 Areas covered by the Review

The review considered any oral health promotion message that fits the description given in 'delivering better oral health: an evidence-based toolkit for prevention' (DoH, 2009). In particular it focusses any research which might inform practices how dental teams can most effectively convey the "advice for patients" messages recommended in that publication, regardless of the study design. This includes how to deliver these messages in a way that ensures that when people leave the dentist, they are satisfied about their visit and motivated to follow the advice. It also includes the following approaches and activities:

- verbal information (planned or as the opportunity arises), for example brief or very brief advice, giving information on useful resources, and motivational interviewing (helping motivate people to change their behaviour)
- practical demonstrations, for example, showing how to remove dental plaque and how to brush teeth properly
- leaflets, posters, and other printed information. This includes different presentations (for example, visual and numeric formats) and different writing styles (for example, personal accounts and scientific facts)
- new media, including websites and social media, email and text messaging

1.2.2 Population Groups Covered

The populations covered in this review are all adult and child patients who visit, or will potentially visit a general dental practice.

1.2.3 Outcomes

We constructed a logic model (Figure 1) in order to help refine the questions. This model is our representation of our theory of the changes we are interested in, not necessarily what is really happening. It includes process indicators (shown in white) and expected outcomes (shown in pink).

Health-related outcomes:

• Changes in dental patients' quality of life, including their social and emotional wellbeing.

Oral Health -related outcomes:

• Changes in the oral health of people attending dentists. E.g. levels of tooth decay, gingivitis and periodontitis (gum disease), oral cancer, and dental trauma.

Knowledge, attitudes and behaviours:

- Changes in dental health teams' knowledge, ability, intentions and practice in relation to promoting their patients' oral health.
- Changes in people's experience of visiting the dentist.
- Changes in people's knowledge and ability to improve and protect their oral health.
- Changes in people's oral health related behaviours (oral hygiene, diet, etc.)
- Changes in people's attitudes to oral health and related behaviour

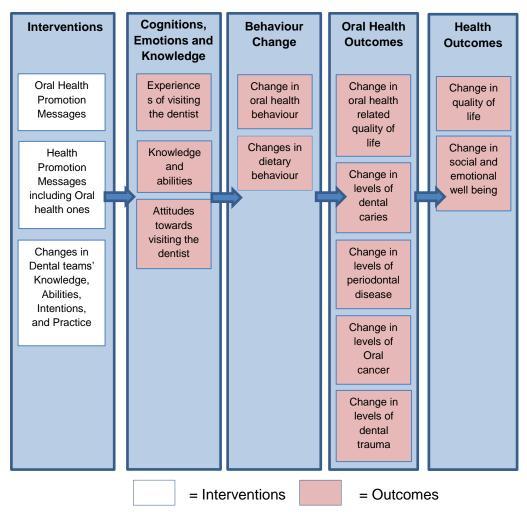


Figure 1. Logic model: Interventions with process indicators and expected outcomes

1.2.4 Research Questions

We considered the following specific questions in order to understand the factors affecting the effectiveness of oral health promotion interventions (Table 1 outlines the PICO structure for this set of questions):

- Does the application of behavioural and psychological theory to oral health behaviour lead to effective oral health promotion interventions?
- What is the most effective mode of delivery (channel) of oral health promotion?
 - o Is verbal delivery of oral health promotion effective?
 - o Is delivery of oral health promotion by leaflet/written material effective?
 - Is delivery of oral health messages by means other than verbally / in writing effective?
- What is the content of oral health messages and how does content influence effectiveness?

- What is the influence of 'receiver' characteristics on the effectiveness of oral health promotion?
- What influence do 'sender' characteristics have on the effectiveness of oral health promotion?
- What influence does framing have on the effectiveness of oral health promotion messages?
- What are the barriers and facilitators to effective oral health promotion?
- What factors affect patient satisfaction and motivation after a dental visit?
- Are oral health promotion messages more likely to have an effect on patients if they are linked to wider health outcomes?

Table 1. PICO structure for the review

P (Population) Receiver of the message: Adult and children attending the dentist							
	Delivery of the message: Dental Staff						
	Oral Health Promotion Messages. Based on the sub-question, they will be categorised in the following groups:						
(Intervention)	a) Models of behavioural change(different approaches against each other or against standard practice)						
and	b) Presentation of the health messages (different messages against each other)						
C (Comparison)	c) The personnel involved in delivery and receipt of messages (different types of people/team members)						
	d) Framing of the health messages (different approaches against each other)						
	e) Oral Health specific messages versus Oral Health Messages along with wider health messages						
O (Outcomes)	Outlined in section 4.3						

In addition to this, we considered the following questions to understand the underlying mechanisms that result in some interventions working for certain groups in certain conditions (Table 2 outlines the SPICE structure for these questions):

- What are the barriers and facilitators to effective oral health promotion?
- What factors affect patients' satisfaction and motivation after a dental visit?

S Setting	Any setting in which the oral health promotion message is conveyed to potential dental patients							
P Perspective	Patients or Members of Public and/or Dental Staff or staff who are not dentally trained e.g. receptionists, practice managers etc.							
I Intervention/Interest	Oral Health Promotion Messages. Based on the sub-question, they will be categorized in the following groups:							
and	a) Mode of delivery (different behavioural models against each other)							
C Comparison	b) Presentation of the health messages (different messages against each other)							
	c) The people involved in delivery and receipt							
	d) Framing of the health messages (different approaches against each other)							
	e) Combining oral health with wider health issues							
E Evaluation	Barriers and Facilitators in designing the messages							
	Barriers and Facilitators in delivering the messages							
	Acceptability of the Messages							
	Patient Experience							

Table 2. SPICE structure for exploratory questions

2. Methodology

2.1 Literature Search

This review considered studies in general dental practice that looked at different ways of promoting good oral health in adult and child patients, both in terms of awareness and in terms of health related behaviours, and health outcomes. Oral health awareness encompasses knowledge of lifestyle impact and diet as well as oral hygiene practices. An approach was therefore used that included all of these aspects of oral health.

It was important that the studies were restricted to messages which could potentially be conveyed in the context of general dental practice. The strategy was used to narrow results as far as possible without missing potentially relevant studies. Also, in order to ensure studies retrieved from the searches fulfilled the inclusion criteria, the search specified study designs, using a mixture of MeSh terms and textwords. Appendix A provides the full search strategy developed for OVID Medline.

The cut-off date for publication of evidence was 1994. This date was chosen as the last landmark review in this area was conducted by Kay and Locker (1998), which included papers published up until 1994. It was felt that the search should not be limited by country because oral health promotion is universal.

Oral health studies are published in all types of medical, psychological and sociological journals. Therefore, it was felt that a large number of databases covering all of those areas should be searched in order to gather the broadest range of evidence possible. Search strategies were devised to search the following database catalogues of literature:

- AMED (EBSCO)
- CINAHL (EBSCO)
- Cochrane Library (which includes the Cochrane Database of Systematic Reviews, Database of Abstracts of Reviews of Effect (DARE), Cochrane Central Register of Controlled Trials (CENTRAL), Cochrane Methodology Register (CMR), Health Technology Assessment Database (HTAD) and NHS Economic Evaluation Database (NHSEED) – we used the Wiley Online Library platform to conduct the Cochrane Library search
- EMBASE (Elsevier)
- Medline (EBSCO)
- Medline (OVID)
- Medline (PubMed)
- Medline in Process (OVID)
- PsycINFO
- PsycARTICLES
- ScienceDirect (Elsevier)
- SocINDEX (EBSCO)

- ASSIA
- Social Policy and Practice
- HMIC (Health Management Information Consortium)
- Cochrane Oral Health Group

In addition, the following grey literature databases were also searched:

- The Knowledge Network
- Intute
- MedNar
- Copac
- EPPI-Centre
- EThOS
- OpenGrey
- TRIP

If sufficient results had not been retrieved from these searches, further websites (as detailed in the protocol) would have been searched. However, as the primary searches resulted in a large number of articles, a further search was not carried out.

2.2 Call for Evidence

We also used our professional networks and contacts, including the British Dental Association, to issue a 'Call for Evidence' in order to ensure that any current or recently completed relevant research would be included in the review. Four potentially relevant pieces were sent to us, of which one article was included in the final review.

2.3 Citation checking

In order that no studies were overlooked, we checked the citations of three systematic reviews. The Cochrane Library was searched for relevant reviews pertaining to oral health promotion. Only two Cochrane reviews were identified as being relevant (Khokhar, 2001; and Harris 2012). In addition, after consultation with the CPH team, a non-Cochrane systematic review was also identified (Yevlahova and Satur, 2009). The reference lists for all three reviews were cross-checked with the results from our original search. Only one study was found which was in scope, but had not been detected by our search. This study was then subjected to the procedure outlined below and included in the review.

2.4 Selection of Studies for Inclusion

Inclusion criteria for the effectiveness questions:

- Any paper incorporating the PICO structure as outlined in Table 1.
- Any intervention or observational study

Inclusion criteria for the exploratory questions:

- Any paper incorporating the SPICE structure as outlined in Table 2.
- Any study that used qualitative study designs such as ethnographic research, case studies, process evaluations and mixed methods designs.

Exclusion criteria:

- The evidence base underpinning oral health advice for patients
- Clinical dental treatment
- Approaches to tackling clinical diagnoses of dental anxiety and phobia (as listed as one of the specific phobias in the Diagnostic and Statistical Manual of Mental Disorders [DSM-V]).
- Oral health needs assessments
- Community-based oral health promotion programmes and interventions
- Oral health promotion and dental treatment in residential or care settings (including hospitals and nursing and residential care homes for children, young people and adults).
- Any article other than primary research
- Articles outlining expert opinions
- Any paper published before 1994

2.5 Selection Process

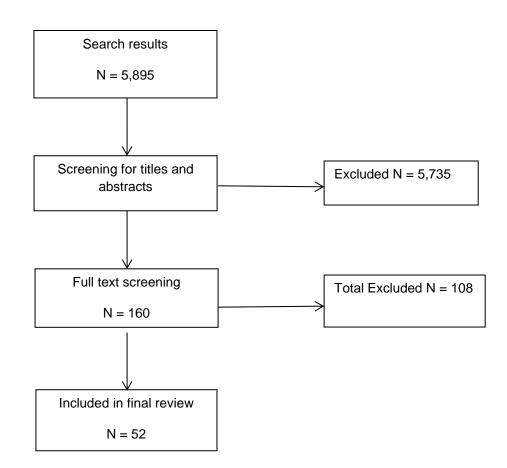
Duplicates were removed from the retrieved search results. After training and calibration, three reviewers screened the titles and abstracts for obviously irrelevant studies and these were excluded. Studies were then reviewed by the team's content experts who removed studies which did not specifically fit the inclusion and exclusion criteria. Where there was insufficient data in the title or abstract, or both, to make a clear decision regarding eligibility of studies, the full text of the paper was obtained. Details of excluded studies at both stages have been documented.

Once the titles and abstracts had been screened, the full texts were obtained for remaining articles. All papers were then independently assessed for appropriateness to the review's aims by two reviewers. Where there were discrepancies in the final decision of whether the article was to be included or excluded, a third reviewer was consulted in order to reach a consensus. All details of inclusion and exclusion at this stage have been documented in an audit trail.

2.6 Search Results

Figure 2 illustrates the flow of studies through the sifting process. References were managed using EndNote; where databases were not compatible with Endnote, search results were recorded in Microsoft Excel. Appendix C summarises all of the full papers which were excluded from the review, with corresponding reasons for exclusion.

Figure 2. Flow of studies



2.7 Quality Appraisal

The internal and external validity of all the included studies (both quantitative and qualitative) were assessed by the quality appraisal checklists provided in Methods for the development of NICE public health guidance (third edition). Examples of the

quality assessment checklists used for different study designs can be found in Appendix B. Each study was rated (++, + or -) to denote its quality. Efficiency and effectiveness were considered key to the quality assessments. Our methodology expert (MN) provided an in-depth training session where the four researchers worked through examples of the quality assessments to ensure consensus on what was required. The quality assessments for each of the included papers were then conducted individually by the researchers, but in the same room to allow for discussion about any difficult or contentious judgements, in order that a consensus was reached. An additional reviewer independently assessed 10% of the quality assessments for the second time to ensure consistency. Following this, where there were reporting issues, where articles did not provide sufficient information to make judgments, the quality assessments were checked again by two reviewers until agreement was reached.

2.8 Study categorisation

Studies were categorised by design as well as the research question that they related to.

2.9 Assessing applicability

The evidence tables were each assessed at the synthesis stage, for their applicability to providing guidance on oral health promotion approaches for dental health teams. The underpinning studies for each statement were assessed as a collective with regards to their population(s), setting(s), intervention(s), and outcome(s), and the overall similarity they have to the original research questions outlined. Once conclusions had been drawn from the collective evidence, the resultant evidence statement was categorised as:

- Directly applicable
- Partially applicable
- Not applicable

An additional statement accompanied each evidence statement detailing the applicability category to which it was assigned, as well as the reasons why this category was allocated.

2.10 Synthesis

The studies were grouped using the following methodology. Members of the research team discussed and decided for each study which of the research questions was the research's primary and secondary focus. A content expert then read and considered the key findings of each paper. The key findings were compared and contrasted and key themes identified. No meta-analysis was carried out due to the heterogeneity of both interventions and outcome measures. For the qualitative papers, thematic analysis of content was undertaken by two content experts, revealing emergent themes within and across groups of papers.

2.11 Strength of the evidence

Evidence supporting the findings was considered to be strong if it was supported by data from one or more studies rated (++), OR more than one RCT rated (+) or better. Evidence was considered moderate if there was supportive information from more than one study of any design which was rated (+) or better. Evidence was considered weak if the finding was supported by the results of studies rated (-).

3. Summary of Findings

3.1 Overall summary of studies identified

In the main review, 44 studies reported in 52 papers were included. Fifteen of the studies were RCTs, two were cluster RCTs, and one was a controlled trial. Also included were five quasi-experimental studies, two before-and-after studies without control groups, three surveys, eleven qualitative studies, three mixed methods studies, one audit and one pilot study.

Two of the RCTS were high quality (++), ten were rated as moderate quality (+) and three were rated (-). Both cluster RCTs were of moderate quality (+) and the controlled trial was rated (-). Of the qualitative studies, three were appraised as high quality (++) and the remaining eleven (which includes the qualitative parts of the three mixed methods studies) were appraised as moderate quality (+). The before and after studies, quasi-experimental, audit, pilot and survey studies were all rated (-) apart from one quasi-experimental study which was high quality (++), and one survey which was methodologically sound (+).

The evidence was very disparate and the quality of reporting highly variable. Many studies relied on patient reported behaviour rather than objective clinical measures or observed behaviours. Many had short follow up periods. Similarly, it was not possible to undertake any meta-analyses, as the homogeneity of neither the interventions or outcomes were insufficient, or the outcomes were measured in units that could not be translated into behavioural or health outcomes. Graphical representation of the findings was therefore considered inappropriate.

The heterogeneity of the populations studied, the settings, and the outcomes measured in the reviewed studies did not allow overall definitive conclusions to be drawn regarding the "best" way to deliver oral health promotion. Therefore careful consideration was given to determining how best to group the studies in order to provide meaningful evidence statements that would guide the development of recommendations.

Our search strategy revealed a considerable number of studies focusing on the delivery of smoking cessation advice. The majority of the smoking cessation studies identified were not specifically about promoting oral health per se. It was therefore decided, in consultation with the CPH team, that while we would endeavour to undertake a brief narrative synthesis in order to be able to make a 'state-of-the-art' statement about smoking cessation advice via dental surgeries, this would not be part of the main review. Appendix D provides an overview of the smoking cessation studies.

Table 1. Summary of included studies

Research Question	No of studies	Quality of studies
3.2 Does the application of behavioural and psychological theory to oral health behaviour lead to effective oral health promotion interventions	8	3++ 3+ 2-
3.3.1 Is verbal delivery of oral health promotion an effective mode of delivery?	8	4+ 4-
3.3.2 Is delivery of oral health promotion by leaflet / written material effective?	7	6+ 1-
3.3.3 Is delivery of oral health promotion by means other than verbal / leaflet effective?	3	1+ 2-
3.4 What is the general content of oral health messages and how does the content affect effectiveness?	6	1++ 3+ 2-
3.5 How do 'receiver' characteristics affect the effectiveness of oral health promotion?	6	4+ 2-
3.6 How do 'sender' characteristics affect the effectiveness of oral health promotion?	4	1++ 2+ 1-
3.7 What is the affect of 'framing' on the effectiveness of oral health promotion messages?	1	1-
3.8 What are the barriers and facilitators to effective oral health promotion?	11	1++ 9+ 1-
3.9 What factors affect patient satisfaction and motivation after a dental visit?	3	2++ 1-
3.10 Are oral health promotion messages more likely to have an effect on patients if they are linked to wider health outcomes?	0	N/A ¹

¹ N/A = Not applicable

3.2 Does the application of behavioural and psychological theory to oral health behaviour lead to effective oral health promotion interventions?

Studies	Design	Quality	External Validity	Population	Intervention	Comparison	Outcome	Positive finding
Jonsson et al. (2009, 2010, 2012) (3 papers) Sweden	RCT	++	++	Patients with periodontal disease	Individually tailored oral health programme	Standard care	Pocketing Plaque Gingival health	No Yes
Jonsson et al. (2009) Sweden	Quasi- experiment al (2 cases)	-	-	Periodontal patients	Motivational interviewing at treatment	Unclear	Plaque Gingivitis Pocketing Reported behaviour	Yes Yes Yes Yes
Munster Halvari et al. (2012)	RCT	++	+	University students	Autonomy – supportive interview	Standard care	Plaque levels Behaviour	Yes Yes
Kakudate et al. (2009)	RCT	+	+	Patients with mild / moderate periodontal disease	Counselling with six- step method	Twenty minutes oral hygiene instruction	Plaque Index Behaviour	Yes Yes
Clarkson et al. (2009) UK	RCT (individual and cluster analysis)	+	+	Adults attending dentist	Oral hygiene education based on social cognitive aid implementation theory	Routine care and oral hygiene advice	Plaque score Bleeding score	Yes (only in cluster) Yes (only in cluster) Yes
Little et al. (1997)	RCT	-	++	Patients with periodontal disease	OH in group or individual	Usual dental treatment	Reported behaviour Plaque scores Pocket depth Behaviour	Yes Yes Yes

Fjellstrom et al. (2010)	Quasi- experiment al	++	-	Healthy students	Cognitive Behaviour and Oral Health promotion	Traditional education and pictures of periodontal disease	Gingival health Plaque index Knowledge Behaviour	NR ²
Kasila et al. (2006, 2008) (2 papers)	Qualitative	+	+	School children	Transtheoretical behaviour change counselling	Not applicable	Readiness for change Reported behaviour	N/A

² NR = Not reported

This section examines the evidence concerning oral health promotion interventions which include an active component that is based on behaviour change theory or the psychology of individual choice. The studies in this section were generally of higher quality than in other sections. The evidence for this section included eight studies reported in eleven papers.

A randomised controlled trial, published in two papers^{1,2} (++), of an individually tailored oral health educational programme, based on a cognitive behavioural approach, involved 113 adult patients (60 females and 53 males) with chronic periodontitis, who were randomly allocated to an experimental or a control group. The intervention group received an individually tailored oral health educational programme based on cognitive behavioural principles. The individual tailoring for each participant was based on participants' thoughts, intermediate, and long-term goals, and oral health status. The control group (n=56) received standard periodontal care with demonstrations of oral hygiene and structured information. The effect of the programme on gingivitis [gingival index (GI)], oral hygiene [plaque indices (PLI) and self-report], and participants' global rating of treatment was evaluated three and 12 months after oral health education and non-surgical treatment. Between baseline and the 12-month follow-up, both GI and PLI improved more in the experimental group than in the control group. The mean gain-score difference was 0.27 for global GI [99.2% confidence interval (CI): 0.16-0.39, p<0.001] and 0.40 for proximal GI (99.2% CI: 0.27-0.53, p<0.001). The mean gain-score difference was 0.16 for global PLI (99.2% CI: 0.03–0.30, p=0.001), and 0.26 for proximal PLI (99.2% CI: 0.10–0.43, p<0.001). The participants in the intervention group reported a higher frequency of daily inter-dental cleaning and were more certain that they could maintain the attained level of behaviour change. The individually tailored oral health educational programme was efficacious in improving adherence to oral hygiene for a year. The largest difference was for interproximal surfaces. A further paper based on the same study was published³ which included the effect on treatment as an outcome measure. This paper indicated that patients in the theory based intervention were regarded as achieving treatment success, or had higher odds of treatment success.

Jonsson also published results of a quasi-experimental study⁴ (-) which assessed the effect of an individually tailored treatment programme for improved oral hygiene. Two experimental single-case studies with a multiple-baseline design were carried out in Sweden in a periodontal referral clinic. Different self-administered oral hygiene behaviours (toothbrushing and interdental cleaning) were examined. Cognitive Behavioural techniques were used to organise the strategies for the intervention. The central features in the programme were the individual analysis of knowledge and oral hygiene habits, with the patients setting goals for oral hygiene behaviour. Plaque, bleeding on probing, and periodontal pocket depth were all reduced and the positive results remained stable throughout the two year study period. The authors concluded that the successful application of this educational model suggests that it could be used as a method for tailoring interventions targeted at oral hygiene for patients with periodontal conditions.

A randomised controlled trial⁵ (++) tested the hypotheses that a dental intervention designed to promote dental care competence in an autonomy-supportive way, relative to standard care, would positively predict patient motivation increases in dental home care, perceived dental competence, and dental behaviours. It was also hypothesised that the

intervention would decrease both dental plaque and gingivitis over 5.5 months. The study tested the hypothesis that the self-determination model within the intervention would increase motivation and perceived dental competence, both of which would be associated with improvements in dental behaviour, which would, in turn, lead to decreased plaque and gingivitis. A randomised two-group experiment was conducted at a dental clinic with 141 patients ($M_{age} = 23.31$ years, SD = 3.5), with pre- and postmeasures (after 5.5 months) of motivation variables, dental behaviours, dental plaque, and gingivitis. The intervention made a moderate difference to dental behaviour, but autonomous motivation for the project and perceived competence, perceived autonomy support, dental plaque, and gingivitis all improved considerably. A structural equation model supported the hypothesised process model. Considering the very large effects on reductions in dental plaque and gingivitis, promoting dental care competence in an autonomy-supportive way, relative to standard care, has important practical implications for dental treatment, home care, and oral health.

A study by Kakudate et al.⁶ (+) sought to determine whether a six-step behavioural cognitive method is more effective than traditional oral hygiene instruction. Thirty-eight adult patients with chronic periodontitis were randomly assigned to two groups. The intervention group received counselling by Farquhar's six-step method for ten minutes after traditional oral hygiene instruction. In both groups, oral hygiene instruction was given once a week, and performed three times in total for three weeks. The control group was given traditional oral hygiene instruction for 20 minutes. Clinical characteristics, deposition of dental plaque, frequency and duration of brushing, frequency of interdental cleaning and scores based on a scale of "self-efficacy for brushing of the teeth" were compared in both groups. There were no differences between the two groups in clinical, demographic, behavioural and self-efficacy characteristics at the baseline examination. However after the third visit, the intervention group had significantly higher self-efficacy, lower plaque index scores, longer brushing duration and higher frequency of inter-dental cleaning than those of the control group. Multiple regression analysis showed significant association of tooth brushing duration with self-efficacy for brushing of the teeth (p < 0.001). There is therefore evidence that the six-step method is more effective for enhancing self-efficacy and behavioural change in oral hygiene than traditional oral hygiene instruction alone.

A cluster randomised controlled trial⁷ (+) tested the hypothesis that an evidence-based intervention, framed within psychological theory, would improve patients' oral hygiene behaviour. The impact of the trial methodology on trial outcomes was also explored by conducting two independent trials, one randomised by patient and one by dentist. The study included 87 dental practices and 778 patients (Patient RCT = 37 dentists/300 patients; Cluster RCT = 50 dentists/478 patients). Controlling for baseline differences, pooled results showed that patients who experienced the intervention had better behavioural (timing, duration, method), cognitive (confidence, planning), and clinical (plaque, gingival bleeding) outcomes. However, clinical outcomes were significantly better only in the Cluster RCT, suggesting that the impact of trial design on results needs to be explored further.

A randomised clinical trial⁸ (-) assessed the effect of a behaviour modification intervention on oral hygiene skills, adherence and clinical outcomes for older periodontal patients. Participants (n= 107) were aged 50-70 with moderate periodontal disease. They

were randomly assigned to usual care or intervention. The intervention consisted of five weekly, 90-mm sessions that included skill training, self-monitoring, weekly feedback about bleeding points and group support focused on long-term habit change. For the control group, usual care was given which consisted of standard periodontal maintenance and recall. Four-month follow-ups indicated significant improvements in the intervention versus the control group for oral hygiene skills and self-reported flossing (p <0.001), plaque, gingival bleeding, bleeding upon probing throughout the mouth, and pocket depth that measured between 3mm and 6mm at baseline (p<0.009). Applying the principles of behavioural self-management (similar to autonomy support) offers an effective and relatively inexpensive means of helping patients improve their self-care skills and achieve high levels of adherence to an effective self-care regimen.

A study⁹ (++) compared a modified Cognitive Behavioural Therapy (CBT) model to traditional oral hygiene instruction in order to determine the impact on increased adherence to oral hygiene. Tools developed and tested in this pilot study were a selfreporting questionnaire, visual information consisting of pictures, and a diary to document their thoughts and feelings prior to and during tooth cleaning, according to the modified CBT method. Four participants were divided into two groups; CBT and control group. At the first visit, all participants answered a self-reporting questionnaire. The clinical examination consisted of measuring the PI, GI and GBI. The same information and instructions were given. All received toothbrushes, dental floss and professional tooth cleaning. The CBT group was instructed to document their feelings and thoughts in a diary. After three weeks, the participants answered the same questionnaire, and the same clinical measurements were conducted at the re-examination. The CBT group brought their diaries for evaluation. At the end of the study, there was a difference in PI, GI and GBI between the groups. The levels of PI, GI and GBI had decreased more in the CBT group than in the control group but no p-values or statistics were given. The questionnaire also showed that the CBT group had increased their knowledge and awareness about oral health. This pilot study shows that using a modified model of CBT, by keeping a diary, resulted in increased adherence to oral hygiene and knowledge about gingivitis, compared with traditional instructions

The effectiveness of oral health counselling concerning changes of oral hygiene habits in 11- to 13-year-old schoolchildren within a theoretical framework of the transtheoretical model and the motivational interview was tested in one study, published in two papers^{10,11} (+). Thirty-one (n=31) schoolchildren were included in the counselling sessions that were conducted by four dental hygienists. The audiotaped and transcribed data were analysed qualitatively by using content analysis. In 2002, nearly every schoolchild needed to establish changes in oral hygiene habits but the assessment of schoolchildren's readiness for change often remained unclear. In 2002, giving normative advice was the most commonly used counselling strategy when addressing the need for change, but dental hygienist-centred change discussion and goal setting were also apparent and were related to the schoolchildren's rarely manifested changes of oral hygiene habits after the period of a year. The results suggested that the transtheoretical framework might be useful in constructing oral hygiene counselling for schoolchildren which focuses on the personal dynamics of change.

Summary and Evidence Statement

A number of high quality RCTs of interventions based on theoretical behavioural or psychological models have shown the interventions to be successful at changing individuals' behaviour in a way that positively benefits their oral health, in terms of oral hygiene and gingival health. However none of the studies showed an effect on caries levels, unless fluoride application was involved.

Evidence Statement 1

There is strong evidence from five RCTs reported in seven papers $(2++, 2+, 1-)^{1,2,3,5,6,7,8}$, two quasi experimental studies^{4,9} (1++, 1-), and one qualitative study published in two papers^{10,11} (+) to suggest that the use of behavioural and psychological theoretical models in the development of oral health promotion interventions, results in improved oral hygiene and gingival/periodontal health. One randomised controlled trial¹⁻³ (++) testing an oral health promotion programme based on a cognitive behavioural approach, showed a mean gain score difference of 0.27 for the Gingival Index in the intervention group (99.2% confidence interval (0.16) – (0.39), p<0.001). Another RCT⁵ (++) which tested an intervention based on an autonomy-supportive approach also showed significant effects on plaque reduction (effect size -0.86, 95% confidence interval (0.81) – (0.91)) and gingivitis (effect size -1.21, 95% confidence interval (-1.18) – (1.24)). Changes in positive behavioural therapy⁹ (++) and a qualitative study applying the transtheoretical model of behaviour change¹⁰⁻¹¹ (+). These studies did not show changes in objectively measured dental health.

This evidence is applicable to people in the UK because all of the studies were conducted in circumstances which prevail in the UK and the models used to develop the interventions are apposite to UK populations.

^{1,2,3}Jonsson et al. 2009, 2012, 2010 (++)

⁴Jonsson et al. 2009 (-)

⁵Munster Halvari et al. 2012 (++)

⁶Kakudate et al. 2009 (+)

⁷Clarkson et al. 2009 (+)

⁸Little et al. 1997 (-)

⁹Fjellstrom et al. 2010 (++)

¹⁰Kasila et al. 2006 (+)

¹¹Kasila et al. 2008 (+)

3.3 What is the most effective mode of delivery (channel) of oral health promotion?

Eighteen studies examined oral health promotion delivered in a variety of different ways (ten were randomised controlled trials, two were cluster randomised controlled trials, two were quasi- experimental studies, one was a before and after study without a control group, one was qualitative, one was an audit and one was a pilot study). The studies varied in quality and there was heterogeneity in the populations and outcomes evaluated. Most importantly they examined the effectiveness of oral health promotion delivered in a variety of different ways. We have therefore formed three sub groups: the first is effectiveness of oral health promotion delivered verbally by dental health professionals; the second is the effectiveness of OHP (oral health promotion) using leaflets/written material and the third is the effectiveness of oral health promotion delivered in modes other than by verbal advice or leaflets.

Research Questions:

- 3.3.1 Is verbal delivery of oral health promotion messages by oral health professionals effective?
- 3.3.2 Is delivery of oral health promotion by leaflet/written material effective?
- 3.3.3 Is delivery of oral health promotion by means other than leaflet/written material effective?

Study	Design	Quality	Validity	Population	Intervention(s)	Comparison(s)	Outcome(s)	Positive findings
Blinkhorn et al. (2003)	Cluster RCT	+	+	Attending children and parents	Dental health counselling by hygienist	Toothbrush and paste	Dmft/s	No
Hausen et al. (2007) Finland	RCT	+	+	11 and 12 year olds	Dental health counselling by hygienist (plus toothpaste and xylitol)	Normal care including fluoride and oral hygiene	Dmfs	Yes
Hugoson et al. (2003, 2007) Sweden	RCT	+	++	Young adults	Dental prophylaxis and oral hygiene instruction	Nil	Plaque levels Gingivitis Repaired behaviour	Yes Yes Yes
Jonsson et al. (2006)	RCT	-	+	Adults	OHP by dental hygienist	Clinical assessment only	Plaque levels (PI) Gingival health Reported behaviour	Yes Yes Yes
Lepore et al. (2011) USA	Quasi- experimental	-	-	Paediatric patients	Oral hygiene and diet information by dentist	Routine advice and topical fluoride	S Mutans Plaque score Dmft Gingival health Reported behaviour	Yes Yes No Yes Yes
Weinstein et al. (2004, 2006)	RCT	-	+	Parents of young children	Motivational interviewing, video, and pamphlet	Pamphlet and video	New decay dmfs	Yes Yes
Jonsson et al. (2009) Sweden	Quasi- experimental (2 cases)	-	-	Periodontal patients	Motivational interviewing at treatment	Unclear	Plaque Gingivitis Pocketing Reported behaviour	Yes Yes Yes Yes
Wang et al. (2010)	RCT	+	+	Parents of paediatric patients	Individualised verbal instruction plus visual tool	Standardised information	Attendance Child cooperation with treatment	Yes Yes

3.3.1 Is verbal delivery of oral health promotion messages by oral health professionals effective?

This section examined the evidence pertaining to the effectiveness of oral health promotion advice being given verbally by a dental health professional. Effectiveness was considered from the point of view of (a) increases in knowledge, (b) changes in behaviour, and (c) changes in oral health outcomes.

A study¹³ (+) was carried out which tested the effectiveness of dental health educators in general dental practice. This was a two-cell, parallel group, cluster randomised, controlled clinical trial of two years' duration. Set in 30 general dental practices in North-West England, the participants were 269 mothers of 334 preschool children. Those in the test group were given visits to a dental health educator over a two year period to counsel mothers of at-risk, preschool children. The rest were held as a control. The main outcome measures were caries prevalence of the children and dental health knowledge, attitudes and toothbrushing skills of the parents. The statistical analysis controlled for the clustering of children within practices. After two years, 271 (81%) children and 248 (92%) mothers remained in the study. There was an 8% difference in the proportion of children who were plaque free between the groups in favour of the test group children but this was not statistically significant. There was also a difference of 0.57 dmft in favour of the test group, but again the difference was not statistically significant. The mothers in the test group were more knowledgeable, had better attitudes towards the dental health of their offspring, and had better toothbrushing skills than those in the control. Each two hour session to counsel ten parents cost £40. The authors concluded that primary care trusts should carefully consider the cost value of seconding dental health educators to counsel parents of regularly attending, at-risk, preschool children when considering how to utilise general dental practices to improve oral health.

Another study¹⁴ (+) investigated whether DMFS increment can be decreased among children with active initial caries, by oral hygiene and dietary counseling, and by using noninvasive preventive measures. Except for children with learning difficulties attending special schools, all 11- to 12-year-olds in Pori, Finland, with at least one active initial caries lesion, were invited to participate in the study and were then randomised into two groups. Children in the experimental group (n = 250) were offered an individually designed patient-centered preventive programme aimed at identifying and eliminating factors that had led to the presence of active caries. The program included counseling sessions with emphasis on enhancing the use of the children's own resources in everyday life. Toothbrushes, fluoride toothpaste, and fluoride and xylitol lozenges were distributed to the children. They also received applications of fluoride/chlorhexidine varnish. The children in the control group (n = 247) received basic prevention offered as standard in the public dental clinics in Pori. For both groups, the average follow-up period was 3.4 years. A community level program of oral health promotion was also run in Pori throughout this period. Mean DMFS increments for the experimental and control groups were 2.56 (95% CI 2.07, 3.05) and 4.60 (95% CI 3.99, 5.21), respectively (p < 0.0001): prevented fraction 44.3% (30.2%, 56.4%). The results show that by using a regimen that includes multiple measures for preventing dental decay, caries increment can be significantly reduced among caries-active children living in an area where the overall level of caries experience is low.

Hugoson et al¹² (+) examined the effect of different preventive programmes on oral hygiene. Four hundred subjects aged 20–27 years, 211 males and 189 females, participated in the study. They were recruited from a Public Dental Service clinic and from a private dental practice in Jönköping, Sweden. The effect of the programmes on plaque and gingivitis was evaluated over a three year period. The programmes included activities that were adapted for individuals as well as for groups. This randomised, blinded, parallel, controlled clinical study examined the effectiveness of four dental health programmes. In one group the participants had traditional oral care, in the second group information about caries/gingivitis was presented using flip charts and oral hygiene instruction was given. They also had their teeth professionally cleaned six times per year. In a third group, no professional cleaning was given, and in the fourth group, the programme was conducted as a group activity. Plaque indices (PLI) and gingival indices (GI) were used to evaluate the programmes. All programmes resulted in a decrease in PLI and GI. The greatest decrease was found in the group that was followed-up every two months. Professional tooth cleaning was nonsignificant for the clinical result. Gingival health at baseline, participation in any of the test programmes, and knowledge of the dental diseases caries, gingivitis or periodontitis were significant predictors of good gingival health. The study confirms the efficacy of three different preventive programmes in reducing supragingival plaque and gingival inflammation. Professional tooth cleaning provided no clinical benefit beyond that derived from individual and group-based health education.

At the ten year follow up¹⁵ (+), the individuals' knowledge was undiminished while behaviour concerning approximal cleaning had reduced from 90% to approximately 70% of the individuals. A slight behavioural change concerning number of snacks was found in the course of the study with a shift towards fewer snacks per day. The study showed that simple prophylactic models have an effect on, and maintain, young adult individuals' knowledge and behaviour concerning oral health, and that new knowledge is remembered for long periods of time, while changes in behaviour are maintained less well. Moreover, it was found that the scope of the prophylactic programme measured in time and cost had little effect on the long-term result.

An experimental study¹⁶ (-) aimed to determine whether a "report card-like" oral health action plan was effective in improving oral health behaviours in a sample of 69 participants aged one to six years. Participants were divided randomly into control and intervention groups. Patients in both groups received examination topical fluoride and professional cleaning. The control group received routine oral hygiene instruction and diet advice. The intervention group received the same, but in addition they also received a personalised oral health action plan. Data collected included dmft, plaque score, *Streptococcus mutans* levels and oral health behaviours. Participants in the intervention group received an oral health action plan that included: 1. Child's current caries-risk status; 2. Identification issues of concern; 3. One "goal" to improve on for the next visit. All participants returned after two months for follow-up examination and data collection. The intervention group had lower *S. Mutans* counts, lower plaque scores and improved gingival health (p<0.05).

Another study^{17,18} (-) compared the effect of motivational interviewing counseling treatment with that of traditional health education, on parents of young children at high risk of developing dental caries. The authors enrolled parents of 240 infants aged six to 18 months in the study and randomly assigned them to either a motivational interviewing intervention group or a traditional health education (control) group. Parents in the control group received a pamphlet and watched a video. Parents in the intervention group also received the pamphlet and watched the video; in addition, they received a personalized counseling session and six follow-up telephone calls. After one year, children in the intervention group had 1.91 (SD=4.8)

new carious lesions (t[238] = 2.37, one-tailed P <0.01). They concluded that the intervention was a promising approach which may lead parents and others to better accept dental recommendations about preventing caries in their children.

Jonsson et al.¹⁹ (-) reported a randomised control trial to test an intervention aiming to encourage patients to increase their responsibility for their oral self-care. A total of 75 individuals were re-examined one to two years after their initial therapy at the Department of Periodontology, Uppsala County Council, Sweden. Patients who exhibited insufficient compliance (37 individuals) were included in a randomised single-blind control trial to test the intervention. The intervention consisted of a hygienist engaging in a dialogue with the patient which aimed to increase their feeling of empowerment. The process aims for the patient to make decisions about their goals and how to achieve them, and the hygienist assists the patient in the achievement of those goals. Patients were examined at baseline and three months after the intervention. The results demonstrated that patients in the intervention (IV) group increased their interdental cleaning and reduced their plaque index significantly compared with the control group. The former also reduced the number of periodontal pockets >4 mm significantly from baseline until after the hygiene treatment. The majority of the individuals in the IV group reported that the written commitment had influenced their oral self-care habits in a positive direction. The intervention enhanced the client participation in the treatment process and improved the compliance and oral self-care behaviours. It also contributed to a reduction in periodontal pockets.

A quasi-experimental study with a multiple-baseline design was carried out in Sweden⁴ (-) in a periodontal referral clinic. Please see page 18 for more details.

Finally, a study examining the effect of using illustrations when educating parents about their child's upcoming operative appointment, on parents' and their children's' responses to the treatment, was reported by Wang et al.²⁰ (+). Data were collected from 189 parents of four to ten year-old pediatric dental patients who needed operative treatment. The parents received information about their child's upcoming operative visit in the intervention group with the support of standardised illustrations (flip chart), and/or individualised drawings. Parents and providers responded to surveys following the operative appointments. Behaviour ratings were assessed on a scale of 1 (definitely negative) to 4 (definitely positive). The data showed that parents in the intervention group felt that the information was more helpful than the parents in the control group felt (control group satisfaction score = 3.8, intervention group satisfaction score = 4.18, p<0.05). Parents who were informed only verbally were more likely to (a) miss the operative appointment (47% vs 19%/16%/10%; p<0.001) and (b) remain in the operatory during treatment (47% vs 18%/26%/19%; p<0.01) than parents who received standardised illustrations, individualised illustrations, or both illustrations respectively. Patients/children whose parents had received verbal information, compared to those parents who had received any form of illustrative information, behaved more negatively during appointments (Frankl score 3.30 vs 3.54 p=0.04). The authors concluded that educating parents about the basic disease process of dental caries with the aid of illustrations increased parents' cooperation with the recommended dental treatment for their children and improved their children's behaviour during the treatment.

Summary and Evidence Statement

The key finding is therefore that patient/parent knowledge and behaviour (including oral hygiene) is improved by the giving of advice/instruction by a dental professional. However there is no substantial evidence that oral health promoting advice reduces caries unless

fluoride is provided (in toothpaste, varnish, rinse or tablets). The data supporting this conclusion includes three RCTs (+), one cluster RCT (+), two low quality RCTs (2-), and two quasi-experimental studies (2-). The evidence supporting our conclusions should be considered strong.

Evidence Statement 2

Two RCTs (reported in three papers) carried out in Sweden and Finland^{12,15,19} (1+, 1-) showed that oral health promotion delivered verbally by dental health professionals improved adult and child patients' knowledge levels, and reported behaviours. However a cluster RCT in the UK involving young children¹³ (+) failed to demonstrate that advice from an oral health educator improved caries (dmf intervention = 2.65 (SD 2.5), dmf control = 3.22 (SD 2.85)) or that it improved knowledge to a statistically significant extent (intervention score = 47, control = 39). One RCT^{14} (+), in which fluoride toothpaste was also distributed, demonstrated a reduction in caries increments (DMFS increments in intervention 2.56 (confidence interval (2.07) - (3.05)), control 4.60 (confidence interval (3.99) - (5.21)). Size of effect for knowledge and behaviour changes cannot be guantified/compared across studies as there is no single accepted unit of measurement for dental health knowledge or behaviour. Three randomised trials in Scandinavia, reported in four papers^{12,14,15,19} (2+, 1-), all showed that oral health promotion delivered by an oral health professional resulted in improved oral hygiene. A quasi-experimental study in the USA¹⁶ (-), and another in Sweden⁴ (-) showed improvements in plaque, gingivitis, and reported oral hygiene behaviour. However, the USA study showed no effect on dmft (unchanged in intervention and control groups) in the short term (2 months). One RCT reported in two papers^{17,18} (-) showed an effect on caries incidence (New Caries: Test 0.71, Control 1.91; p<0.1). This intervention included fluoride varnish application along with motivational interviewing. One RCT in the USA²⁰ (+) showed that educating parents could positively influence children's behaviour in the dental surgery (intervention behaviour 3.62, control behaviour 3.35, p<0.05). Overall there is strong evidence suggesting that verbal oral health promotion by dental professionals has a positive effect on patient knowledge, behaviour and gingival health, but the effect is insufficient to impact on caries levels unless the use of fluoride is included.

The evidence reported is directly applicable to UK populations as disease levels, behaviour and expected behaviours in the countries where the studies took place are largely similar to the UK.

- ⁴Jonsson et al. 2009 (-)
- ^{12,15}Hugoson et al. 2003, 2007 (+)
- ¹³Blinkhorn et al. 2003 (+)
- ¹⁴Hausen et al. 2007 (+)
- ¹⁶Lepore et al. 2011 (-)
- ^{17,18}Weinstein et al. 2004, 2006 (-)
- ¹⁹Jonsson et al. 2006 (-)

²⁰Wang et al. 2010 (+)

3.3.2 Is delivery of oral health promotion by leaflets/written material effective?

Studies	Design	Quality	Validity	Population	Intervention(s)	Comparison	Outcome	Positive	result		
Humphris et al. (2001 2001, 2004 UK	RCT	+	+	Adult dental patients	Leaflet	Nothing	Knowledge Intended behaviour	Yes Yes			
Humphris et al. (2004)	Parallel RCT	+	++	Adult dental patients	Leaflet	Nothing	Knowledge Risk perception	Yes Yes (mai	ginal)		
Humphris et al. (2003, 2004) UK	Parallel RCT	+	+	Adult medical and dental patients	Leaflet	Nothing	Knowledge Attitudes Intended behaviour	Yes Yes Yes			
Boundouki et al. (2004) UK	RCT	+	+	Adult dental patients	Leaflet	Nothing	Knowledge distress	Yes Yes (mar	ginal)		
Lees et al. (2000) UK	RCT	+	-	Orthodontic patients	Written Video	Three group comparison	Plaque Gingivitis		Plaque	Gingivitis	Behaviour
					and verbal		Behaviour	Written	No	No	No
					information			Video Verbal	Yes Yes	Yes Yes	No No
Wanless (2001) UK	Audit	-	+	Oral health promoters	Audit of leaflets	Not applicable	Readability	Yes			
Ashford (1998)	Qualitative	+	N/A	Students	Focus group	Not applicable	Verbal Communic- ation preferred	N/A			

This section examines the evidence of effectiveness of delivering oral health promotion messages by leaflet or in written form. We examined the evidence of effectiveness of leaflet oral health promotion on knowledge, attitudes and aspects of behaviour but could find no evidence concerning the effect of oral health promotion by leaflets on oral health outcomes.

Humphris et al.^{21,22} (+) investigated three hypotheses: first that a patient information leaflet (PIL) would enhance patient perception of risk of oral cancer; second that the positive effect of the leaflet on knowledge would be confirmed as in previous studies; and third that these improvements would be associated with smoking behaviour. Adults (n=995) attending 20 general dental practices in Northern Ireland were invited to participate; 28 refused (response rate=97%). Patients were randomised into two groups. The experimental group received a PIL and then completed a self-report questionnaire, whereas the control group followed the same procedure without the PIL. Measures included a 36-item oral cancer knowledge scale and two items to assess risk perception. Usable data were available from 944 patients; mean (SD) age=42 (15), 65% female. Risk perceptions of oral cancer were minimally affected by the PIL (p=0.023). This effect was demonstrable in smokers. Smokers were sixteen times (95% CI: 8-30) more likely to believe that they were at greater risk of oral cancer than non-smokers. A clear benefit of the PIL on patients' oral cancer knowledge was found, particularly for smokers and those with a history of smoking. These findings demonstrate that public awareness of smokers can be raised with written information, although health beliefs such as risk perceptions require more intensive intervention.

Humphris et al.²² (+) also showed that smokers knew less about oral cancer than nonsmokers (p< 0.05) when access to the leaflet had been denied. On receipt of the leaflet, there was no difference in oral cancer knowledge between the smoking status categories of respondents. Evidence of reassurance about screening from leaflet exposure was supported by the second study. This research demonstrated an effect of a brief PIL to offset the decrement in oral cancer knowledge observed in primary care patients who use tobacco in comparison to their non-smoking counterparts. The leaflet reduced anxiety about oral health screening in smokers. Smokers with access to the leaflet were more reassured and less anxious about having an oral health screen (effect sizes: 0.30 and 0.32 respectively, p<0.05).

Humphris et al.²³ (+) also attempted to determine if there was an immediate influence of a validated patient information leaflet (PIL) on patient anxiety and intention to have a screen for oral cancer in primary care attenders. The study involved patients (n=800) attending their primary health care provider. Fourteen general practices (eight dental and six medical) in the northwest of England took part. This was a randomised controlled trial with two arms: leaflets were provided in the intervention group, and leaflets were absent in the control group. The outcome measures were: intention to have an oral cancer screen, and anxiety towards a screen, along with perceived risk of oral cancer. Knowledge of oral cancer, self-reported dental service attendance history, and demographic variables were also collected. Patients who had read the oral cancer PIL demonstrated an increase in their intention to have a screen (Mann Whitney U test: z=-3.67, p<0.001) and reduced anxiety (Mann Whitney U test: z=-2.07, p<0.05). Subjective risk was not elevated by the extra information. Intention to have a screen was predicted by knowledge level and anxiety (odds ratios: 1.10 and 0.70 respectively, both p < 0.001). They concluded that the influence of an information leaflet appeared to have a positive effect on anxiety level and intentions to agree to receive an oral cancer screen.

In a further report Humphris²⁴ (+) described the immediate influence of a validated patient information leaflet (PIL) on oral cancer and knowledge in primary care attenders. The results showed that patients who had read the oral cancer PIL demonstrated a significant increase in knowledge regardless of clinical setting (F [1,739] =246.24, p<0.0001). Patients showed improvements in selecting the correct signs and risk factors associated with disease. Immediate knowledge gain from a simple PIL about oral cancer was found and this was independent of the primary care facility, where the PIL was distributed.

Humphris et al²⁵ (+) reported a further a study which examined the influence of how a leaflet on mouth cancer improves knowledge, related attitudes and intention to accept a mouth screen. It was conducted as an RCT set in dental and medical waiting rooms in the North West of England. Nine hundred and forty nine patients from 16 practices were invited to participate, and standardised multi-item scales of six outcomes were measured including knowledge, beliefs and intention to accept an oral cancer screen. A patient information leaflet was given to an intervention group of patients. A single sheet questionnaire was completed by both groups of patients immediately following leaflet administration in the intervention arm of study; t tests were used to compare outcome variables between patients with and without access to the leaflet. The participation rate was high (91%). A significant increase in knowledge (p < 0 .001) and improved screening intentions (p = 0.003) indicated that patients benefited from having access to the leaflet. Anxiety was not raised with leaflet exposure and some beliefs about the screening procedure appeared to be slightly improved by reading the leaflet (p < 0.05). The study supported previous findings of an immediate positive effect of an information leaflet on patients' knowledge of oral cancer and willingness to accept an oral cancer screen.

Boundouki et al.²⁶ (+) aimed to determine the influence of a patient information leaflet (PIL) on mouth cancer to improve knowledge, reduce distress and increase intention to accept a mouth screen over a two month period. The design was a randomised controlled trial. Two dental practices in the northwest of England participated. Standardised multi-item scales of the three outcome measures were employed. The PIL was given to a randomised intervention group of patients in a waiting room. A single sheet questionnaire was completed by both groups of patients at baseline in the waiting room (immediately following leaflet administration in the intervention arm of study). The questionnaire was completed a second time at eight weeks by all patients returning them via post. Mann–Whitney U-tests comparing outcome variables between patients with and without access to the leaflet at baseline and 8 weeks were performed. Multiple logistic regression was used to predict re-reading of the leaflet at home. Useable replies were received from 317 patients (60% response rate). All measures showed some benefit of immediate exposure to the leaflet at follow up. Older patients, less initial knowledge, and self-reported smoking positively predicted the re-reading of the leaflet. The introduction of a mouth cancer PIL into dental practice may help to inform patients about oral cancer, moderate distress and encourage acceptance of an oral health screen.

In 2000, a study was reported²⁷ (+) which compared the effectiveness of written, videotape, and one-to-one instruction upon the knowledge, oral hygiene standard, and gingival health of subjects undergoing orthodontic treatment with a lower fixed appliance. Participants who had been recently fitted with fixed appliances were randomised into three groups: group 1 (n=21) received written oral hygiene instruction; group 2 (n=22) a watched a specially made

videotape; and group 3 (n=22) saw a hygienist for one-to-one instruction. Results were assessed in terms of improvement in knowledge concerning oral hygiene procedures, and of plaque and gingival index scores. Analysis of variance revealed no significant main effects or interactions at p = 0.05, although the difference in the plaque index scores before and after instruction was close to significance.

An audit²⁸ (-) that assessed the quality of oral health promotion leaflets/literature by examining their readability scores showed that leaflet design was often poorly thought through and did not always offer accessible advice to patients. As it is clear that readability is likely to impact on the effectiveness of written material, this study suggests that quality assurance/control of oral health promotion literature might be helpful. This study indicated a methodology by which the standard of readability and therefore, potentially the effectiveness of written material might be improved.

Finally Ashford²⁹ (+) reported a focus group study with 116 business students who did not attend the dentist; most written communications were cited as impersonal; health posters were perceived as negative as they were targeted at children only; and general media articles on dentistry were considered not to be very evident or interesting.

Summary and Evidence Statement

The key finding from these studies is that conveying information via leaflet is an effective way of changing knowledge and perhaps attitudes, but there is no evidence to suggest that leaflets are better at conveying knowledge-improving information than other means, including verbal delivery. There is weak evidence suggesting that written information may not be as effective as verbal or video delivery for changing behaviour, and may not be some patients' preferred method of receiving information. Design and readability of leaflet information is important and auditable. The data supporting these conclusions are based largely on some high quality studies of the use of oral cancer leaflets in the UK. Assuming cancer is not the key factor in the effectiveness, it is assumed leaflets containing other oral health advice would be equally effective. If this is the case, the evidence supporting the evidence statement should be considered strong.

Evidence Statement 3

Strong evidence from four RCT UK studies, reported in six papers²¹⁻²⁶ (4+), suggests that leaflets are an effective way of enhancing patients' knowledge of oral cancer and reducing associated fear and distress. One of these studies, reported in two papers²¹⁻²² (+) showed that knowledge in the leaflet group increased more (30.87 (95% confidence intervals (30.51) – (31.24)) than in the control group (26.11 (95% confidence intervals (25.7) – (26.48)) effect size 1.29). An additional RCT²⁷ (+) presented moderate evidence that written information had less effect than verbal delivery or video delivery when educating orthodontic patients to improve oral hygiene (PI % change, written = 1.48, video = 12.32, verbal = 18.7).

A UK audit study by Wanless²⁸ (-) described how the readability of written oral health promotion material might be improved and a qualitative study²⁹ (+) indicated that young males considered written information to be purely functional and impersonal.

There is therefore strong evidence that leaflets are effective for increasing patient knowledge, but some weak evidence that they are less effective than other modes of delivery. They are potentially less acceptable to patients than personal delivery of information. No evidence was identified suggesting that oral health promotion in leaflets affect health outcomes.

This evidence is applicable to patients attending dental practices in the UK as this setting was relevant to the majority of these studies.

^{21,22}Humprhis et al. 2003, 2004 (+)

²²Humpris et al 2004 (+)

^{23,24,25}Humphris et al. 2004, 2001, 2001 (+)

²⁶Boundouki et al. 2004 (+)

²⁷Lees et al. 2000 (+)

²⁸Wanless. 2001 (-)

²⁹Ashford. 1998 (+)

Study	Design	Quality	Validity	Population	Intervention	Comparison	Outcome	Positive findings
Vachirvaropisain et al.(2005) Thailand	Cluster RCT	+	+	Patients attending Health Centres	Group discussion with/without dental health education	Individualised health education	Caries Behaviour	No Yes
O'Hara et al. (2008) USA	Pilot study	-	+	Patients with intellectual disability	Personal digital assistants	Not applicable	Oral Health (measure not specified)	N/A
Sbaraini et al. (2008)	Pre/post	-	+	Patients attending clinic	Assessment plus demonstration by dentist plus 5000ppm toothpaste	Not applicable	Caries Dietary health	Yes Yes

3.3.3 Is delivering oral health promoting messages by means other than leaflet and verbal advice effective?

In this section we examined evidence about oral health promotion interventions which utilised methods other than the traditional giving of advice by a professional or the use of written materials. The evidence we found was sparse and heterogeneous.

Vachirvaropisain et al.³⁰ (+) conducted a cluster RCT in order to evaluate the process and outcomes of a participatory dental health education (DHE) programme in group discussions for preventing early childhood caries (ECC). In a one-year intervention programme set in 21 health centres, 520 mothers/caregivers of 6-19 month-old children who lived in a rural area of Thailand, took part in "active involvement" group discussions of oral health in the intervention group, and in the national teaching DHE programme in the control group. Health centre staff evaluated the impact on children's dental cavitated carious increment and stated changes in oral health behaviour. After one year, the proportion of children using a toothbrush and brushing with fluoride toothpaste was 97% in the intervention group, significantly higher (p<0.01) than the control group (58%). Night time bottle-feeding, falling asleep with a bottle and sweet snack diet behaviour appeared the same in both groups. The proportion of children with cavitated caries increment was 74.2% and 68.1% in the intervention and control groups respectively, i.e. the intervention group had slightly more newly developed caries during the study than the control group. Health centre staff were very supportive of the programme and suggested extending the participatory format to other child health topics. The authors concluded that the participatory dental health education model was shown to be a practical and effective method for increasing oral hygiene practice. but was not sufficient to prevent the development of ECC. This study, although valuable, is probably of limited applicability to the practice of oral health promotion in primary care dentistry in the UK.

The only study identified which examined the use of technology was a pilot project in the USA by O'Hara et al.³¹ (-), which evaluated the potential of Personal Digital Assistant (PDA) technologies to improve the oral health of people with mild to moderate intellectual disabilities, chronic health problems and a long-standing history of poor oral health self-care. Oral health video and audio materials were prepared and transferred to PDAs. Patients were trained in the use of the PDAs at a regular dental appointment and the utilization of the PDA and any change in oral health status was tracked over the next six months. More than half of the 36 patients reported problems in keeping the PDAs functioning properly (mainly problems of keeping the batteries charged) for the duration of the project and 11 patients dropped out of the study. Ten of the remaining patients (40%) achieved improvement in at least three areas of oral health, which was measured on a four point scale along twelve dimensions including gingival inflammation, calculus, mouth odour, and tongue coating. The pilot project potentially brings a range of health promotion activities within the reach of people with limited health literacy, which may produce better self-management of chronic health conditions.

Sbaraini et al.³² (-) reported the effectiveness of a ten-step, non-invasive strategy to arrest and remineralise early lesions. They gave patients a leaflet, verbal information, chairside demonstrations of plaque, toothbrushing instruction, tooth paste and gel, and topical fluoride applications. They considered the patient at risk, the status of each individual lesion, patient management, clinical management, and monitoring. A total of 100 out of 146 smooth noncavitated carious surfaces at baseline had remineralised after six months, 99 per cent of sound surfaces remained sound, and 23 new lesions were observed in six of the 20 patients (α 2 =292, 7 df, p<0.001). About half of proximal surfaces showing bitewing scores of grade 1 or 2 had regressed ($\alpha 2$ =86.66, 56 df, p<0.0001), and 95 per cent of proximal sound surfaces at baseline, as diagnosed via bitewing radiographs, remained sound. The study showed that a non-invasive approach to caries management, which combined intensive coaching in oral hygiene maintenance, special home care and intensive monitoring in a clinic for high-risk patients, was able to reduce gingival inflammation and maintain low plaque levels, at least within the scope of this short-term study.

Summary and Evidence Statement

The evidence concerning ways of delivering oral health promotion via methods other than verbal or written material is sparse. There is not yet any strong evidence to support the use of technology as no robust scientific studies of the effectiveness of doing so were identified. Group discussion may be helpful but this is probably not applicable in the context of general dental practice.

Evidence Statement 4

4.1 Group discussions

There is strong evidence of the effectiveness of group discussions compared to standard oral health promotion from a cluster RCT³⁰ (+) carried out in Thailand, which involved mothers of children aged 6-19 months. Both intervention and control groups received dental health education and toothbrushes. The intervention group also participated in group discussions conducted by trained moderators, which lasted about one hour. Group discussions may be an effective adjunct to traditional dental health education in altering behaviours, as 20% more mothers in the study reported that their child's teeth were brushed. The intervention did not have any effect on caries levels.

This evidence is probably not applicable to patients attending general dental practices in the UK as group discussions with mothers of young children do not fit with the current model of service delivery in the UK.

4.2 Technology

There is weak evidence concerning the use of technology for oral health promotion from a small pilot study by O'Hara³¹ (-), in which 36 people with intellectual disabilities and poor oral and general health were taught to use personalised digital assistants (PDAs), which reminded and prompted them to undertake oral hygiene practices. The effectiveness of the intervention was assessed by gathering anecdotal evidence from support care staff and by the individuals by measuring oral health status using a 4 point scale. More than half of the participants had difficulty with the technology, and 11 of 36 participants dropped out of the study. Of the remaining 25, ten achieved improvement in oral health. There is therefore no evidence that technology can be used to promote oral health in general practice.

The findings from this small study may not be applicable to the majority of people attending general dental practices.

4.3 Clinical intervention with advice

There is weak evidence from a study in Australia³² (-), in which high risk young adult patients (aged 18-35) underwent assessment of fortnightly coaching in oral hygiene and topical fluoride. 20 patients, who were examined after six months attained and maintained lower plaque levels, had decreased gingival inflammation, and had reduced rates of caries

progression. This study offers weak evidence that intensive oral hygiene instruction and fluoride application can improve oral health.

However, the evidence is only partially applicable to the UK population attending general dental practices due to differences between the UK and Australian system for dental care.

³⁰Vachirarojpisain et al. 2005 (+)

³¹O'Hara et al. 2008 (-)

³²Sbaraini et al. 1994 (-)

Study	Design	Quality	External Validity	Population	Intervention	Comparison	Outcome	Positive findings
Harris et al. (2002) UK	Survey	-	++	Dentists	Focus Group questionnaire	Not applicable	Significant numbers of GDPs not adhering to guidelines re. fluoride toothpaste	N/A
Witton et al. (2013) UK	Survey	+	+	Dentists	Questionnaire	Not applicable	Existence of various barriers to prevention	N/A
Ashkenazi et al. (2014) Israel	Survey	-	-	Hygienists	Oral Hygiene instruction	Not applicable	Average of 4 minutes spent on oral hygiene	N/A
Holloway et al. (1994) UK	Qualitative (+ survey)	+	N/A	Dentists	Focus group Interview	Not applicable	Variability in advice given especially dietary	N/A
Threlfall et al. (2007) UK	Qualitative	+	N/A	Dentists	Interview	Not applicable	Advice not targeted to patients	N/A
Jensen et al. (2014) Sweden	Qualitative	++	N/A	Oral Health Professional	Focus Group Interview	Not applicable	Limited knowledge re. fluoride toothpaste	N/A

3.4 What is the content of oral health messages and how does this influence effectiveness

In this section we sought to synthesize any evidence concerning the content of oral health messages in order that conclusions could be drawn about preferred and most effective content.

In 2014, Jensen et al.³⁹ (++) published a study in which the aim was to explore oral health professionals' (OHPs') perspectives regarding their strategies, considerations and methods when teaching their patients the most effective way of toothbrushing with fluoride (F) toothpaste. A qualitative research method was used to collect data. Five groups of OHPs, including dentists, dental hygienists and dental nurses were interviewed (n=23). The interviews were analysed using manifest and latent qualitative content analysis. Data were systematically condensed and coded to the relevant phrases that identified their content. Three themes were identified: (a) strategies and intentions; (b) providing oral hygiene information and instruction; and (c) barriers to optimal oral healthcare education. Health promotion and seeing to the patients' best interest were driving forces among the OHPs as well as personal success in their preventive work. They focused on toothbrushing techniques more than on how to use F toothpaste. Barriers to oral health information were to some extent, the opinion of the OHPs, that some patients were impossible to motivate or that patients already knew what to do. The OHPs described toothbrushing with F toothpaste as very important, although the plaque removal perspective dominated. They did not focus on how to use F toothpaste, because they believed that knowledge about and appropriate behaviour concerning F toothpaste were already familiar to their patients.

Harris et al.³⁷ (-) attempted to describe the knowledge and practice of general dental practitioners (GDPs) (n=329) working in Liverpool (where there is no milk fluoridation programme), St Helens and Knowsley, and the Wirral (where children have fluoridated milk in schools and preschools) regarding the advice about fluoride toothpaste that was given to child patients and their parents. Data were collected via a postal questionnaire sent to all 329 GDPs working within the three areas. GDPs working in more than one of the areas, and those working in specialist orthodontic or oral surgery practices were excluded. Two hundred and thirty-four (71%) questionnaires were completed and returned. Only 3% of dentists said that no-one in their practice gave advice on the concentration of fluoride toothpaste to be used. For caries free children under seven years of age, only 64% of GDPs gave advice concerning the concentration of toothpaste which accorded with the available clinical guidelines (British Society of Paediatric Dentistry). 28% of GDPs contradicted the guidelines by advising children under 7 with high caries to use a low-fluoride toothpaste. Although 59% of GDPs in the fluoridated milk areas asked the child whether they had fluoridated milk at school, they did not appear to alter the advice given regarding the use of fluoridated toothpaste. The study showed that a significant number of GDPs did not adhere to clinical guidelines relating to the use of fluoride toothpaste when giving advice to their child patients.

A study by Holloway et al.³³ (+) with 50 general dental practitioners working under a capitation payment system for the treatment of children, showed that they all thought that prevention on selected patients was of value to their practice. They said that prevention enhances the reputation of the practice, adds to the job satisfaction of the dentist and is part of modern dental philosophy. However, only when practised selectively would it be costbeneficial. The most popular preventive treatments were fissure sealants (particularly when used on selected patients), oral hygiene demonstrations and, among a group of enthusiastic dentists, dietary counselling. Dentists who employed hygienists had significantly higher mean preventive awareness scores than those who did not.

A qualitative study by Threlfall et al.^{34,35,} (+) assessed the content of preventive advice and care offered by general dental practitioners to young children. This qualitative study using semi-structured interviews in the North West of England involved 93 general dental practitioners practicing within the general dental service. Each dentist was interviewed about the care they provide to young children. The interviews were recorded, transcribed and analysed using a constant comparative method. Preventive advice given to parents of young children was usually about sugar consumption and tooth brushing behaviour, but the emphasis and specific messages provided varied among the general dental practitioners. Use of fluorides varied considerably, suggesting that some dentists either have reservations or are unclear about the appropriate use of fluorides. The study indicates important variations in the content of oral health promoting messages.

From the same interviews, Threllfall et al.³⁵ (+) also reported in a second paper that children with caries were more likely to be questioned about diet and oral hygiene if dentists believed the parents to be motivated. If they were, the dentist was more inclined to spend time providing advice. Most dentists seemed to believe that education was the key to preventing caries and gave preventive advice in the form of a short educational talk. There was little use of visual aids or material for parents to take home. Preventive advice was given in an ad hoc way with no formal targeting and no props or additional materials. The authors concluded that the use of visual aids, providing materials for parents to take home, and greater emphasis on partnership would help improve the impact of advice.

Witton et al.³⁶ (+) investigated the barriers and facilitators influencing the delivery of prevention in accordance with a national guideline (Delivering Better Oral Health, Department of Health England) in health service dental practice. Self-completion questionnaires were sent via two mailings to all 508 dentists registered to work in health service general dental practice in Devon, South West England. In total, 266 questionnaires were returned (52% response rate). Examples of barriers and facilitators were evident at various organisational levels of dentistry. These were principally the healthcare system, practice (dental office) arrangements, and professional factors. Respondents gave positive responses to questions concerning the flexibility (53%) and benefit of the guideline (63%) and they tended to indicate that they didn't perceive problems in changing their old routines (58%). Opinion was divided among respondents on whether they felt patients followed their advice (49%). There was overall agreement that delivering prevention in practice is problematic if there are insufficient staff (68%), time (60%) or facilities (53%). Most respondents felt adequately trained to deliver the evidence based prevention guidance (59%). However, 32% of practitioners were likely to give advice which did not comply with official guidance. This study identified barriers and facilitators to the delivery of prevention guidance in this group of health service dentists and showed that no single factor was viewed consistently as more important than any others.

In Israel, Ashkenazi et al.³⁸ (-) investigated the extent to which dental hygienists target their efforts toward patients' oral hygiene instruction. A population of 179 dental hygienists who attended an annual meeting were given a structured anonymous questionnaire to assess information concerning the content of their advice when instructing patients about oral hygiene measures. The dental hygienists were females aged 21 to 68 years (mean age 39.05 ± 18.18); 49.7% worked in private practice, 21.7% in public practice, and 28.57% in both. Overall, 70.9% reported that they provided oral hygiene instruction to all their patients; 28.5% to most of their patients; and 0.6% reported that they never provided oral hygiene

instruction. Among the participants, 54.5% reported giving instruction at every treatment, 41% at every periodic treatment, and 4.5% only on first meeting. The reasons for not instructing their patients included: the patient already knowing how to brush (61.5%); the patient appearing uninterested (23.6%); and lack of time (21.7%). Most of the participants (77.7%) reported giving the same hygiene instructions for patients at high and low risk for caries and/or periodontal disease. Participants did not always use demonstration methods in order to improve their patients' performance.

Summary and Evidence Statement

The available evidence about the content of oral health promotion messages in UK dental practices is limited to surveys of content. Little work has been carried out to determine how the content of oral health messages influences the extent to which they are positively received and acted upon.

Evidence statement 5

Strong evidence about the content of oral health promotion was derived from six studies, four of which were carried out in the UK (one study was reported in two papers)³³⁻³⁷ (3+, 1-), one in Israel³⁸ (-), and one in Sweden³⁹ (++). These studies explored the content of oral health promotion which is given in general practices. None of these studies examined the effectiveness of the oral health promotion. One study³⁷ (-) indicated that 28% of the advice given about fluoride did not comply with British Society of Paediatric Dentistry guidelines and another study³⁶ (+) showed that 32% of practitioners were likely to give advice which did not comply with official guidance. Two qualitative studies^{34,35,39} (1+, 1++) showed that the content of the oral health promotion advice given, depended on the practitioner's view of what the receiver might be receptive to. Two studies^{33,38} (1+, 1-) indicated that oral hygiene instruction was the preferred route for giving advice.

There is therefore moderate evidence that the content of oral health promotion messages given in practice does not always accord with guidelines and official advice. There is moderate evidence that content is tailored to the patients' needs, expectations and apparent motivations. There is no evidence as to how the content of oral health promotion impacts its effectiveness, as none of the studies exploring content assessed the impact of content on effectiveness.

This evidence is applicable to dental practice in the UK.

³³Holloway et al. 1994 (+)

^{34,35}Threlfall et al. 2007 (+)

³⁶Witton et al. 2013 (+)

³⁷Harris et al. 2002 (-)

³⁸Ashkenazi et al. 2014 (-)

³⁹Jensen et al. 2014 (++)

Study	Design	Quality	Validity	Population	Intervention	Comparison	Comparison	Outcome	Positive findings
Levesque et al. (2009) Canada	Qualitative	+	N/A	Individuals home on welfare	Development of Oral Health Promotion materials via collaborative approach	Not applicable	Not applicable	Improved content of information	Recipients identified with the information given
Loignon et al. (2010) Canada	Qualitative	+	N/A	Dentists with exposure to poverty	Semi- structured interview	Not applicable	Not applicable	Themes of importance revealed	Empathy and communication considered important
Rajabiun et al. (2012) USA	Qualitative	+	N/A	HIV+ patients	Interview	Not applicable	Not applicable	Oral Health behaviour influenced	Insight into behaviour in HIV+ patients
Poole et al. (2010) USA	Pre/post test	-	+	Scleroderma patients	DHE video + exercises	Not applicable	Not applicable	Gingival health Pocketing Oral hygiene	Yes No Yes
Grant et al. (2004) Australia	Qualitative	+	N/A	Disabled people's support workers	In depth interviews	Not applicable	Not applicable	N/A	Care workers and dentists perceive oral health differently
Meurman et al. (2001) Finland	Controlled Clinical Trial	-	+	Mutans streptococci positive children	Oral health promotion + Xylitol	Oral health promotion	Not applicable	Caries	Socioeconomic gradient in effectiveness

3.5 What influence do 'receiver' characteristics have on the effectiveness of oral health promotion?

A key 'factor' in any oral health promotion intervention is the receiver of it. This section examines the studies in which the receiver group were defined by particular characteristics, and the analysis seeks to determine the influence of receivers' traits on the effectiveness of oral health promotion interventions.

Levesque et al.⁴³ (+) recognised that despite growing attention to the importance of cultural competence and communication skills training in dentistry, very few initiatives had been documented in relation to serving low-income populations. They produced an original video-based tool containing testimonies from six individuals who lived, or had previously lived on welfare. The videotaped interview data represented perceptions and experiences regarding their oral health, dental care service provision, and poverty in general. The content of the resulting DVD, allowed a collaborative knowledge translation which improved interaction between underprivileged people and dental care providers.

Levesque et al's work was followed by a study by Loignon et al.⁴⁴ (+) which aimed to identify specific approaches and skills that dentists needed for more effective treatment of people living in poverty, and addressing their needs. They conducted qualitative research based on in-depth interviews with eight dentists practising in disadvantaged communities of Montreal, Canada. Analyses consisted of interview debriefing, transcript coding, and data interpretation. Results revealed that, over years of practice, these dentists had developed a five-faceted socio-humanistic approach that involved: (1) understanding patients' social context; (2) taking time and showing empathy; (3) avoiding moralistic attitudes; (4) overcoming social distances; and (5) favouring direct contact with patients. The authors concluded that this approach should be evaluated terms of its impact on access to services and patients' experience of care.

Rajabiun et al.⁴⁵ (+) reported on an intervention for people who were HIV positive, in which participation resulted in better hygiene practices, improved self-esteem and appearance, relief of pain, and better physical and emotional health. In-depth exploration of the causes for these changes revealed a desire to continue with dental care due to the dental staff and environmental setting, and a desire to maintain overall HIV health, including oral health. These findings emphasise the importance of addressing both personal values and contextual factors in providing oral health-care services to people living with HIV or AIDS.

A study by Poole et al.⁴¹ (-) investigated whether oral hygiene improved after people with scleroderma received structured oral hygiene instructions and facial and hand exercises. Seventeen people with scleroderma received a baseline dental evaluation including an examination for decayed or missing teeth, calculus, sites that bleed upon probing, measures of oral aperture, and the Patient Hygiene Performance Index. Upper extremity functioning including strength, joint motion, and dexterity were also measured. Participants received a structured home programme consisting of patient education on brushing and flossing techniques, hand and facial exercises, adapted dental appliances, and a six-month supply of dental products. At the end of the six-month intervention, there was a significant decrease (improvement) in mean PHP scores and a significant decrease in the number of teeth that bled on probing and with subgingival calculus. There were no differences in any of the upper extremity measures or oral aperture. Correlations between the upper extremity and oral measures showed associations between oral aperture and two of the dexterity measures and number of teeth with caries. The authors concluded that oral exercises and education regarding proper dental care may be useful in managing oral hygiene in persons with scleroderma.

Grant et al.⁴² (+) undertook a qualitative study, based on a phenomenological approach, which explored and documented four situations in which positive oral health outcomes occurred for people with mental retardation and moderate to high support needs. Strategies and environmental factors that contributed to these oral health outcomes were identified through ten semi-structured interviews conducted with 'key-players' supporting the oral health of the people with disabilities. Participants included dental professionals, direct support workers, and other professionals who cared for their four people with disabilities. Common strategies expressed in the interviews included "giving it a go"; maintaining consistency; facilitating positive experiences; taking as much time as needed; respecting and encouraging choice making: timeliness and frequency of dental appointments; communication between support workers, dental professionals and the person with mental retardation; problem solving; assisting the person with disability to learn skills; and desensitisation. Contributing factors in the physical, social, and organisational environment also were identified.

In 2001, researchers in Finland⁴⁰ (-) studied an age cohort of 794 Finnish children (446 in the intervention group and 348 in the control group) who were followed from 18 months to 5 years of age. The children were screened for mutans streptococci (MS) in the dental biofilm. The main outcome measure was the proportion of children with dental caries (decayed, missing, or filled primary teeth > 0) at the age of five years. The intervention, targeted to MS-positive subjects in the intervention group only, was based on repeated health education to the caretakers and providing xylitol lozenges for the child. Dental hygienists carried out the programme. The intervention was effective in white-collar families [numbers needed to treat (NNT) = 3, 95% CI 2–11]. Factors significantly associated with caries at five years were MS colonisation at 18 months, and the occupation of the caretaker. Gender was also significant when incipient carious lesions were included in the index. Early risk-based oral health promotion, targeted to the families of MS-positive children, can reduce the risk for caries in white-collar families. For blue-collar families, different kinds of methods in caries prevention and support are needed.

Summary and Evidence Statement

There is weak evidence that oral health promotion interventions designed for and with specific receiver groups are effective. However, the evidence is mixed; the target groups are highly heterogeneous and the outcome measures are variable. Firm conclusions regarding the effect of receiver group on effectiveness are hard to draw, but weak evidence exists to suggest that oral health promotion is most effective when the sender and receiver are of a similar social group and understand the context of each other's lives.

Evidence Statement 6

There is weak evidence from one controlled clinical trial⁴⁰ (-), a before and after study⁴¹ (-) and four qualitative studies⁴²⁻⁴⁵ (4+), suggesting that oral health promotion, especially designed for very specific receiver groups, is effective in improving knowledge and attitudes. Two Canadian studies⁴³⁻⁴⁴ (2+) using qualitative methodology, and one in Finland⁴⁰ (-) using quantitative methods, explored oral health promotion with deprived individuals. These studies suggest that an understanding of the social context of oral health and the development of relationships/collaborations are a vital part of developing oral health promotion interventions for the underprivileged. Three studies, one carried out in Australia,

and two in America, examined oral health promotion for very specific special groups – intellectually disabled⁴² (+), HIV positive individuals⁴⁵ (+), and scleroderma patients⁴¹ (-). An emergent theme from these studies is the need for collaboration and understanding between professional and receiver groups. Thus, there is moderate evidence that the perceptions of the receiver regarding their relationship with the sender, and the senders' understanding of the context of the receivers' lives and behaviour, are relevant to their acceptance and likelihood of acting upon oral health promotion messages.

These studies were all conducted outside of the UK so the results may only be partially applicable to people attending dental practices in the UK, as the cultural and economic provision for dental care for groups with special needs differs in North America, Australia, and the UK.

⁴⁰Meurman et al. 2009 (-)

⁴¹Poole et al. 2010 (-)

⁴²Grant et al. 2004 (+)

⁴³Levesque et al. 2009 (+)

⁴⁴Loignon et al. 2010 (+)

⁴⁵Rajabiun et al. 2012 (+)

Study	Design	Quality	Validity	Population	Intervention	Comparison	Outcome	Positive findings
Schouten et al. (2003) Netherlands	Quasi- experimental Survey	-	-	Patients attending as emergencies	Observation	Not applicable	Patient and dentist satisfaction	N/A
Brocklehurst et al. (2013) UK	Qualitative	+	N/A	Dentists involved in OHP programme	Semi-structural interviews	Not applicable	Three key themes for success	N/A
Dyer et al. (2006) UK	Qualitative (+ survey)	+	N/A	Dentists (practice principles)	Interviews plus survey	Not applicable	Views of dentists who should do OHP	N/A
Jensen et al. (2014) Sweden	Qualitative	++	N/A	Oral Health Professions	Focus Group Interview	Not applicable	Limited knowledge regarding fluoride toothpaste	N/A

3.6 What influence do 'sender' characteristics have on the effectiveness of oral health promotion messages?

In this section we sought to determine which type of sender would be likely to be the best to undertake oral health promotion to give it the best probability of being effective.

The aim of a study by Schouten et al.⁴⁶ (-) was to examine the relations between patients' and dentists' communicative behaviour and their satisfaction with the dental encounter. The sample consisted of 90 patients receiving emergency care from 13 different dentists. Consultations were videotaped in order to assess dentists' and patients' communicative behaviour. Dentists' behaviour was coded by means of the Communication in Dental Setting Scale (CDSS), scores for patients' behaviour included among other things, the number of questions asked during the consultation. After treatment, patients filled out a questionnaire that assessed their satisfaction with their own and their dentist's communicative behaviour. Dentists also filled out a satisfaction questionnaire after each consultation. Results showed that dentists' satisfaction could not be explained by patients' or dentists' communicative behaviour of the dentist. Not only is patient satisfaction positively related to the communicative behaviour of the dentists, but the principle of informed consent requires dentists also to inform their patients adequately enough for them to reach a well-informed decision about the treatment.

A study by Dyer et al.⁴⁸ (+) investigated the factors that might influence the provision of general health promotion through seven different health interventions by dental teams in general dental practice. A mixed-method approach was used comprising cross-sectional gualitative research using semi-structured interviews of a purposive sample of ten practice principals, and a cross sectional survey of a practice principal from every dental practice in South Yorkshire, using a self-complete questionnaire. Two core categories emerged from the qualitative data: seeing health or disease; and practitioners' views of the structure of dental practice. The former refers to the participants' general outlook and cut across many dimensions constituting the structure of dental practice. Health-orientated dentists were more likely to be involved in prevention and were more open-minded to expanding the dental team's role into general health promotion. However participants perceived that barriers existed to involvement such as time and financial factors, current workload and lack of personal skills. The response rate of useable questionnaires in the cross sectional survey was 84%. Reported levels of involvement in general health promotion were low. Most frequently reported barriers were 'insufficient funding' and 'poor use of time'. 'Poor use of time' and 'lack of training/knowledge' were reported less frequently for professionals complementary to dentistry (PCDs) than dentists (p<0.05). Most dentists agreed that PCDs could be trained to deliver health interventions and would be happy for PCDs to do so in their practice if reported barriers were removed. Although dental teams' involvement in general health promotion is low, there is willingness to increase involvement, particularly among health-orientated dentists. Some reported barriers to involvement might be removed by impending changes to the General Dental Service in England. Other important factors include a lack of education and workforce shortages of dentists and PCDs. Respondents indicated a high regard for PCDs and there was broad agreement that they were suitable to be involved in this work.

A further qualitative study⁴⁷ (+) examined the perceptions of dentists who led a health promotion programme called "Baby Teeth DO Matter". The clinical setting was in General Dental Practice and participants were General Dental Practitioners in the Greater Manchester-wide prevention programme "Baby teeth DO Matter". The purpose of the study was to determine the perceptions of involved clinicians. Semi-structured interviews were

undertaken with a variety of participants in a health promotional programme facilitated by a shadow Local Professional Network. These were then recorded and transcribed verbatim. The transcripts were line numbered and subjected to thematic analysis to develop a coding frame. Overarching themes were developed from the coded transcripts by organising them into clusters based on the similarity of their meaning and checked against the coded extracts and the raw data. Eight codes were generated: 'Success of the project'; 'Down-stream to upstream'; 'Importance of clinically led and clinically owned'; 'Keeping the approach simple'; 'Importance of networking'; 'Importance of Dental Public Health'; 'Importance of task and finish'; and 'Threats to the future of the Local Professional Network'. These were organised into three over-arching themes. 'Clinically Led and Clinically Owned' projects appear to empower local practitioners and add value. They encourage community-facing practitioners, build capacity and develop personal skills, all in accordance with the fundamental principles of the Ottawa Charter. Distributed leadership was seen to be effective, and Dental Public Health input "Task and Finishing" resources, and clarity of communication were all considered to be of critical importance.

In 2014, Jensen et al.³⁹ (++) published a study in which the aim was to explore oral health professionals' (OHPs') perspectives regarding their strategies, considerations and methods when teaching their patients the most effective way of toothbrushing with fluoride (F) toothpaste. A qualitative research method was used to collect data. Five groups of OHPs, including dentists, dental hygienists and dental nurses were interviewed (n=23). The interviews were analysed using manifest and latent qualitative content analysis. Data were systematically condensed and coded to the relevant phrases that identified their content. Three themes were identified: (a) strategies and intentions; (b) providing oral hygiene information and instruction; and (c) barriers to optimal oral healthcare education. Health promotion and seeing to the patients' best interest were driving forces among the OHPs as well as personal success in their preventive work. They focused on toothbrushing techniques more than on how to use F toothpaste. Barriers to oral health information were to some extent, the opinion of the OHPs, that some patients were impossible to motivate or that patients already knew what to do. The OHPs described toothbrushing with F toothpaste as very important, although the plaque removal perspective dominated. They did not focus on how to use F toothpaste, because they believed that knowledge about and appropriate behaviour concerning F toothpaste were already familiar to their patients.

Summary and Evidence Statement

The available evidence did not allow comparison of the effectiveness of oral health promotion given by different types of oral health professionals (e.g. dentist vs hygienist). However, the studies included in this section suggest that traits of the sender influence the effectiveness of oral health promotion. In particular the sender's values and attitudes about oral health and towards others seem to be important.

Evidence Statement 7

Evidence regarding the affect of sender characteristics was identified in four papers including one quantitative⁴⁶ (-) and three qualitative^{39,47,48} (2+, 1++) studies. These studies explored aspects of the 'sender's' influence on oral health promotion and how the sender affects its potential effectiveness. A quantitative questionnaire study by Schouten⁴⁶ (-), which measured satisfaction with communication, gave weak evidence that a receiver's responses

were influenced by the dentist's ability to communicate. A qualitative study⁴⁸ (+) demonstrated that dentists who were networked to other oral health professionals, and committed to prevention were more positive about oral health promotion. Another qualitative study carried out in Sweden³⁹ (++), showed that oral health professionals often assume that patients have sufficient knowledge from other sources and do not need further advice. Two studies^{39.48} (1++, 1+) suggested that holistically-thinking, health focussed (as opposed to curative disease focused) professionals were more positive about oral health promotion.

There is therefore moderate evidence from qualitative studies to suggest that the beliefs, attitudes and values of oral health professionals influence the likelihood of them participating in and being positive about oral health promotion. No studies directly compared the effectiveness of oral health promotion given by different members of the dental team, therefore there is no evidence concerning the comparative effectiveness of different oral health staff on the effectiveness of oral health promotion.

The evidence above is considered applicable to oral health promotion given in UK general dental practices.

³⁹Jensen et al. 2014 (++)

⁴⁶Schouten et al. 2003 (-)

⁴⁷Brocklehurst et al. 2013 (+)

⁴⁸Dyer et al. 2006 (+)

3.7 What influence does framing of oral health promotion messages have on their effectiveness?

No table is presented for this evidence statement as the evidence is from a single study.

This section reviews the evidence concerning how an oral health message is framed and whether this has an effect on how a message is received, perceived and utilised. There was very little evidence on this subject in the context of oral health promotion.

Arora⁴⁹ (-) utilised a 2×2 factorial design to study the influence of framing and credibility on messages designed to encourage a dental visit. A total of four different adverts were designed to show various combinations of positive or negative framing of messages, with low or high credibility. The adverts were designed to resemble a professional (albeit black and white) appearance. Each advert had an introductory sentence followed by a list of benefits. For example, the headline for the high credibility advert stated: "The National Institute of Dental Research, part of the National Institutes of Health, has published its findings on dental health. The report states that "Early detection of dental problems has resulted in savings of about \$100 billion (in 1990 dollars) from 1979 to 1989." Early Detection is the new watch word in dentistry." The low credibility advert stated: "Conventional wisdom states that early detection of dental problems can result in significant savings. Thus, early detection is the new watch word in dentistry." The body was the same for all adverts. Four benefits used in framing were: "Detect any cavity, determine if the gums are healthy and free of gingivitis, detect any build-up of plague on your teeth and keep your original teeth for as long as you live." However, for negative framing the attributes were shown as benefits forgone by not following the advocated message. The first benefit was stated as, "Will not be able to detect any cavity early" and so on. A hypothetical name was used for the dental office, Dr. Thomas's office. The framing of the message and the credibility was accomplished in a similar manner as in previous studies (Maheswaran, Durairaj, Meyers-Levy, and Joan 1990, Meyerowitz and Chaiken 1987). Two booklets were prepared. One contained the instructions and the advertising stimuli (and filler adverts). Subjects were instructed to look at the following adverts as they would at any advert in a magazine. They were not informed as to which advert was the advertising stimulus and which adverts were fillers. They were further instructed that after they had looked at the adverts, they should put the booklet away and not refer to it further during the experiment. The second booklet contained the questionnaire. The subjects for the experiment were residents of a large midwestern city. The questionnaire included standard attitude and intention questions. The attitude toward the dental office was assessed using an eight-point semantic differential scale with end points as: good (bad) idea; wise (foolish) decision; and excellent (poor) choice. The intention was measured by asking the subjects to indicate the likelihood of choosing Dr. Thomas's office for their dental exam. The end points were: very likely (unlikely). In addition, respondents were asked to indicate the likelihood of recommending dental exam to their friends. The end points of this eight-point scale were, very likely (unlikely). They were asked aided and unaided guestions to test the manipulation of framing. Subjects were asked to write the benefits mentioned in the advert, to check whether the statements were worded positively or negatively (containing the word not), and the likelihood of receiving (or not receiving) the benefits mentioned in the advert. To test the manipulation for credibility, they were asked to indicate the importance of early detection of dental problems. The end points of the eight-point scale were: important and unimportant. Two statements were used to test the manipulation of framing. The statements were

designed to measure the gains (losses) associated with the dental exam. Each statement was measured on an eight point scale with end points as 'nothing at all' and 'great deal'. For the positive statement the mean scores were 5.81 (negative framing) and 6.23 (positive framing). The difference was significant at p<0.001 (2 tail). The mean scores for the negative statement were 6.70 (negative framing) and 5.59 (positive framing). The difference was significant at p<0.001 (2 tail). The manipulation test for credibility was based on the importance of early detection of dental problems. It is expected that the advert containing the reference to "The National Institute of Dental Research" would be perceived as more important. The test for difference in mean response was significant at p < 0.01 (2 tail). The mean values for low and high credibility were 6.08 and 6.67 respectively. These tests support the manipulation of credibility and framing in the experiment. The attitude towards getting the dental exam done was assessed using an eight-point semantic differential scale with end points as: good (bad) idea; wise (foolish) decision; and excellent (poor) choice. A reliability coefficient was calculated before arriving at the composite attitude score. The standardised reliability coefficient alpha was 0.92 indicating that the three statements are internally consistent. The influence of credibility and framing was tested using a two-way ANOVA. The main effects for credibility and framing were significant (p < 0.001, and p = 0.06) respectively). The interaction effect was not significant (p = 0.15). The intention to obtain the dental exam was measured using an eight-point scale with end points as 'not likely' and 'very likely'. Respondents were also asked to indicate the likelihood of recommending this exam to their friends. The influence of credibility and framing on intention, as well as recommending the service to their friends, was tested using a two-way ANOVA. The main effects for personal intention to use the dental service were significant for credibility and framing (p < 0.001, and p < 0.01 respectively). The interaction effect is not significant (p = 0.76).

Evidence Statement 8

There is weak evidence from one study⁴⁹ (-) to suggest that the framing of oral health promotion messages should be positive. This study examined the influence of message framing and credibility on the receiver's attitudes and intentions in the context of oral health. This paper applied theories and previous study results to the oral health context. The study suggested that the application of prospect theory (in which decision making is affected by the perceived value of outcomes in the future) would imply that in relation to oral health service usage, messages should be framed negatively (in terms of losses if the behaviour is NOT taken up), but that health promoting messages should be framed positively (in terms of benefit if the suggested behaviour IS taken up).

This study is probably only partially applicable to the UK as it was carried out in the US and focused on attending a dental practice for an examination. Dental attendance is perceived differently in the UK and USA and therefore the applicability may be limited.

⁴⁹Arora. 2000 (-)

3.8	What are the barriers and facilitators to effective oral health promotion?
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Study	Design	Quality	Validity	Population	Barriers	Facilitator
Jensen et al. (2014) Sweden	Qualitative	++	N/A	Oral Health Profession	 Lack of knowledge Patients social status / education Potential damage to relationship with patient 	 Patient taking responsibility Professional feeling satisfaction when improvements Patients social status / education Background OHP / adverts
Ashkenazi et al. (2014) Israel	Survey	-	-	Hygienists	• Time	Demonstration
Threlfall et al. (2007) UK	Qualitative	+	N/A	Dentists	 Negative attitude and behaviour in patient Lack of belief in patients' willingness / ability to change Lack of skill / props 	 Belief in the efficacy of what is being delivered Clarity of underlying evidence
Ashford (1998) UK	Qualitative	+	N/A	Students	Poor quality of information delivery	 Building personal relationship Effective communication Verbal rather than written material
Brocklehurst et al. (2013) UK	Qualitative	+	N/A	Dentist	 Lack of impact 'Top – down' approach Administrative support 	 Ability to use own initiative Simplicity of approach Being part of network Dental Public Health Support
Rajabiun et al. (2012) USA	Qualitative	+	N/A	HIV+ patients	Attitude of staff	 Awareness of link with HIV status Sense of self-esteem feeling improved Friendly supportive dental staff
Loignon et al. (2010) Canada	Qualitative	+	N/A	Dentists with experience of poverty	Moralistic attitudes'Victim' blaming	Time Empathy plus understanding Accepting compromises
Grant et al. (2004) Australia	Qualitative	+	N/A	Supporters of people with disability	Negative experiencesHurried approach	 Consistency Respecting choice Communication with dentist
Witton et al. (2013) UK	Survey	+	+	Dentists	 Lack of resources + support Lack of sense of comprehension Older and Healthy patient 	 Good facilities, time resource Sense that patient is receptive
Williams et al. (2010)	Qualitative and survey	+	N/A	Patients attending health centre	Knowledge and behaviour not linked	Single messagesMessage delivery by a person

Dyer et al. (2006)	Qualitative	+	N/A	Dentists	Disease focused dentist	 Health focused dentist
UK	and Survey				Poor sense of competence	 Perception of practice as health promoting
					Payment system	Team approach
						Commitment

Many of the studies which contributed evidence regarding the other research questions in the review, offered insights into the potential barriers and facilitators to effective oral health promotion. This section draws together the recurrent themes within the available evidence, concerning the factors which might enhance or diminish the probability of an oral health promotion intervention being effective.

Jensen et al.³⁹ (++) undertook a study to explore the oral health professionals' (OHPs') perspectives regarding their strategies, considerations and methods when teaching their patients the most effective way of toothbrushing with fluoride (F) toothpaste. For further details see page 48.

Ashkenazi et al.³⁸ (-) investigated the extent to which dental hygienists target their efforts toward patients' oral hygiene instruction. For further details see page 40.

In a study to increase understanding about how and to whom general dental practitioners provide preventive advice to reduce caries in young children, Threlfall et al^{34,35} (+) used a qualitative study design using semi-structured interviews in the The North West of England. For further details see page 40.

Ashford²⁹(+) reported a focus group study with 116 business students and lecturers who did not attend the dentist. Focus groups (of one hour duration) comprising 6-7 members, conducted over a period of 18 months, discussed five open-ended questions or statements. 116 non-attending males (aged between 25-34 years) consisting of professional lecturers (17%), full-time students (50%), and part-time students (33%) with varying income and education levels were included. A theoretical linear-sequential model related to patient behaviour was considered in relation to the timing of communications but this was not tested. Views of group members were collected concerning their attitudes, perceptions and experience of communications from General Dental Practitioners. Informative oral communications were considered as important during treatment. Most written communications were cited as impersonal; health posters were perceived as negative, being targeted at only children; and general media articles on dentistry were not very evident or interesting. However, a practice brochure was viewed as a handy communication tool. General Dental Practitioners should look carefully at all of their own methods of communication with patients (from oral to written) and consider the value of their marketing and all areas of communications, especially when considering non-attenders and males (aged 25-34).

Brocklehurst et al.⁴⁷ (+) used a qualitative approach to examine the perceptions of dentists who led a health promotion programme entitled "Baby Teeth DO Matter". For further details see page 47.

A qualitative study by Rajabiun et al.⁴⁵ (+) explored the impact on oral health-care knowledge, attitudes and practices among 39 people living with HIV/AIDS, participating in a national initiative aimed at increasing access to oral health care. For further details see page 43.

Loignon et al⁴⁴ (+) aimed to identify specific approaches and skills that dentists needed for more effective treatment of people living in poverty and addressing their needs. For further details see page 43.

Grant et al.⁴² (+) conducted a qualitative study, based on phenomenological approaches that explored and documented four situations in which positive oral health outcomes occurred for

people with mental retardation and moderate to high support needs. For further details see page 44.

Witton et al.³⁶ (+) investigated the barriers and facilitators influencing the delivery of prevention in accordance with a national guideline (Delivering Better Oral Health, Department of Health England) in general dental practice. For further details see page 40.

Williams et al.⁵⁰ (+) assessed patient awareness, in a dental access centre, of a poster and leaflet campaign providing information about smoking and excess alcohol consumption as risk factors in the development of oral cancer. Additionally, the study explored dental patients' beliefs and perceptions about these risk factors. Posters and leaflets providing information about risk factors for oral cancer were displayed in the patient waiting areas of a dental access centre. Data were collected prospectively in relation to the smoking and drinking habits of patients attending the centre. This information was used to categorise patients into one of four groups ranging from low to high consumption. During triage, patients were asked if they had read any of the information about oral cancer that was on display. Patients in the high risk groups were asked to participate in a semi-structured interview that would explore their knowledge about risk factors and their views on the delivery of healthcare messages in relation to oral cancer. Data on risk status and exposure to the poster and leaflet campaign were collected for 1,161 patients attending during the study period. More than 50% of these patients were smokers, with 36% in the high or very high tobacco and alcohol use groups. Approximately 40% of patients within each consumption group had read some of the information available. Nine patients agreed to be interviewed and overall knowledge about risk factors for oral cancer, even after reading the information was poor. Dental access centres attract a significant number of patients with lifestyle habits that make them vulnerable to oral cancer, and as such they are well placed to deliver oral health messages to this high risk group.

Dyer et al.⁴⁸ (+) investigated the factors that might influence the provision of general health promotion through seven different health interventions by dental teams in general dental practice. For further details see page 47.

Summary and Evidence Statement

There is moderate evidence that several barriers and facilitators affect the effectiveness of oral health promotion. These relate to the senders beliefs about the content and the receiver; the relationship between the sender and receiver, the senders satisfaction/enjoyment with oral health promotion, and the resources available.

Evidence Statement 9

Strong evidence from 11 studies; seven qualitative, two surveys, and two mixed method studies (1++, 9+, 1-) define barriers and facilitators to oral health promotion. Three qualitative studies reported in four papers^{34,35,39,48} (1++, 2+) showed that dentists gave messages which accorded with their own experiences and prejudices, and there was moderate evidence that the sender's belief in the credibility and effectiveness of oral health messages affected the likelihood of them conveying them to the patient. The oral health professional's level of understanding of the 'receiver' was shown in four studies^{29,39,47,48} (1++, 3+) to act as a barrier or facilitator to effectiveness, and two studies^{39,48} (1++, 1+) showed that if the sender felt commitment to, and enjoyment/satisfaction when promoting oral health,

this would act as a facilitator. There was also moderate evidence from three qualitative studies^{42,44,45} (3+), that any pejorative or judgemental views held by the sender, concerning the receiver of the message, would act as a barrier to oral health promotion. Three studies^{38,48,50} (2+, 1-) indicated that lack of appropriate resources (knowledge, staff, time, space) act as barriers to the delivery of effective oral health promotion.

This evidence is likely to be directly applicable to the UK situation.

²⁹Ashford. 1998 (+)

^{34,35}Threlfall et al. 2007 (+)

³⁶Witton et al. 2013 (+)

³⁸Ashkenazi et al. 2014 (-)

³⁹Jensen et al. 2014 (++)

⁴²Grant et al. 2004 (+)

⁴⁴Loignon et al. 2010 (+)

⁴⁵Rajabiun et al. 2012 (+)

⁴⁷Brocklehurst et al. 2013 (+)

⁴⁸Dyer et al. 2006 (+)

⁵⁰Williams et al. 2011 (+)

3.9 What factors affect patient satisfaction and motivation after a dental visit?

Although not strictly about 'oral health promotion', the scope of the review included a requirement to appraise the evidence relating to patient satisfaction and motivation. We suspect that our search strategy did not capture all the literature relating to this subject and since completing the review, two studies that are likely to be relevant have come to light. Because of the lack of research within dentistry on the relation between dentists' and patients' communicative behaviour, and their satisfaction with the consultation, the purpose of a study by Schouten et al.⁴⁶ (-) was to gain more insight into this topic. It was expected that patient satisfaction with consultations was determined strongly by the communication behaviour of the dentist. The total score on the scale assessing patients' satisfaction with a dental visit was 78.6 (SD 9.0: range 19-95). Patients' satisfaction with their own and the dentists communicative behaviour was positively related to dentists' communicative behaviour (r=0.32: p=0.002): r=0.34: p=0.001 respectively). Scores on the communication score sheet showed that dentists' communicative behaviour towards dental patients is rather neutral. In view of the legal requirements with regard to the information provision to patients and the positive relationship between dentists' communicative behaviour and patients' satisfaction with emergency consultations, training dentists in communicative skills remains of vital importance.

Mills et al.⁵¹ (++) also wished to develop an understanding of the key features of person centred care (PCC) in relation to general dental practice from a patient's perspective. The study used qualitative methods to explore the views of 15 purposively sampled patients living in Southwest England. In-depth semi-structured interviews were recorded, transcribed, coded and analysed thematically. PCC was viewed as key in the delivery of high quality care and therefore in patient satisfaction. Dimensions of PCC were identified and categorised as functional or relational in nature. Two dimensions of functional care were identified; healthcare system and physical environment. Five components of relational aspects of care were identified: connection, attitude, communication, empowerment and feeling valued. Mills proposed a model of patient centred care delivered from empirical evidence in the hope that it would inform and influence development of improved patient satisfaction.

Ostberg⁵² (++) conducted a study investigating adolescents' perceptions and desires with respect to oral health education. A series of focus group sessions were conducted with adolescents, each group consisting of six individuals with a total of 34 participants. The main theme of the discussions was the participants' perceptions of oral health education including in dental settings. The discussions were transcribed verbatim and analysed according to the basic principles of Grounded Theory. One of the most important issues appeared to be that the dental personnel should consider the individual as a subject and not an object. The adolescents in the study were uncertain about their knowledge of oral health and expressed a wish to be taught more when they went to the dentist. Two core categories labelled "credibility" and "confidence", which interacted with each other, emerged from the data. The results indicated that the credibility of the staff delivering the message was essential, as was their ability to inspire confidence.

Summary and Evidence Statement

The evidence suggests that the oral health professionals' communication skills affect patient satisfaction and motivation.

Evidence statement 10

Three papers (one quantitative⁴⁶ and two qualitative^{51,52}) offered evidence regarding the factors affecting patient satisfaction and motivation relating to a dental consultation. One of these was carried out in Holland⁴⁶ (-) and showed that patients who make decisions about what is to happen to them are the most satisfied. The study also showed that patient satisfaction was correlated to the way in which the dental professional communicated (r =0.34 p< 0.001). In another qualitative study⁵¹ (++), it was shown that while the healthcare system and the physical environment influenced patient satisfaction, relational aspects of care, such as sense of connection, the dentist's attitude, communication, and the patient's sense of feeling valued and empowered, were important factors in the patient's satisfaction with the care they receive and their relationship with the oral health promoter. In addition a study in Sweden⁵² (++) showed that the credibility of the people in the dental surgery was essential in oral health promotion, as was their ability to create confidence during a visit.

There is therefore strong evidence that positivity and communication affect patient satisfaction and motivation.

It is likely that this evidence is applicable to UK populations as one of the studies took place in the UK and the others in Holland and Sweden, which are culturally similar in terms of relationships between professional and patients.

⁴⁶Schouten et al. 2003 (-)

⁵¹ Mills et al 2014 (++)

⁵² Ostberg 2005 (++)

3.10 Linking oral health messages to wider health outcomes

One study was identified which examined the willingness of oral health practitioners and their teams to become involved in delivering wider health messages⁴⁸ (+) but no studies testing the effectiveness of combining oral health promotion messages with such wider issues were identified.

Evidence Statement 11

No studies published in English since 1994 were identified which specifically examined the effectiveness of combining oral health messages with general health promotion. One study⁴⁸ (+) investigated whether dental teams would be prepared to give patients general health advice, but no studies were identified which tested the effectiveness of combining such messages with oral health promotion. There is therefore no evidence on which to base conclusions or recommendations about doing so.

⁴⁸Dyer et al. 2006 (+)

3.11 Discussion

This review focused on oral health promotion activities that can be delivered in the context of general dental practice, which aim to change individual's knowledge attitudes or behaviours in order to influence their oral health. It did not include legislative, regulatory, fiscal, or organisational activities which influence health/oral health. This approach was taken in order to ensure that the conclusions drawn could be applied by dental professionals in dental practices in the UK. This is a much narrower context than that of the review published in 1998 by Kay and Locker. The current review worked from the principle that the evidence base underpinning effective oral health promotion is well established and accepted (Delivering Better Oral Health) and therefore the strategy was to determine 'how' oral health promotion in the dental surgery should be carried out in order to optimise its effectiveness.

Confidence in the findings of this review stem from the methodology used. A broad search strategy ensured that all relevant literature was potentially included. Assessment of the quality, validity and applicability of the studies, and the data extraction process followed a strict and audited protocol. However, the ability of any review to offer clear and unequivocal conclusions is always limited by the quality and heterogeneity of the primary studies included in the review.

The quality of the studies that were relevant to the subject under review was very variable, and the outcome measures used to assess knowledge, behaviour and attitudes were ad hoc measures and therefore only very rarely allowed direct comparisons between studies, and entirely obviated the possibility of meta-analysing the data. Direct comparison between studies and/or meta-analysis would have only been possible for studies that measured the same clinical outcomes, and then only if the interventions had been the same. This required level of similarity between studies was not reached.

Despite the fact that the context is slightly different, the findings of the review to some extent echo the findings of earlier efforts to synthesise the evidence about oral health promotion (Kay and Locker, 1998). This review, like the previous one, demonstrates that there is a still lack of evidence to suggest that dietary change sufficient to affect oral health can be brought about via oral health promotion in the dental surgery. Similarly, there is still no evidence that caries that caries can be prevented by oral health promotion, although this apparent lack of effect may be due, in part, to the short follow-up (<3 years) in the majority of studies. The evidence that interventions involving the use of fluoride are effective remains strong, as in the former review. In addition, as in the previous review, the studies demonstrating reductions in plaque resultant upon oral health promotion were almost ubiquitously short term and therefore evidence that changes in oral hygiene behaviour are sustained in the long term is sparse. When oral hygiene is improved, gingival health is improved, and there is robust evidence to support this.

Overall, a key theme that emerged, particularly through thematic analysis of the qualitative research evidence, was the role of the sender of an oral health promoting message. The literature strongly suggests that the success of oral health promotion interventions delivered in dental practice by an oral health professional depends on that person's character, values, personality and people skills. And it is clear from this review that unless oral health practitioners believe in the effectiveness and efficacy of the advice they are giving and are convinced that it will truly make a difference to their patients' well-being, they are unlikely to practice oral health promotion activity successfully. Oral health promotion efforts. That is, if

dental health teams were consistently achieving the desired objectives, they would be likely to become more proficient and effective at delivering oral health promotion.

The lower rates of success of oral health promotion among some groups may be explained by the fact that the greater the difference between the 'sender' of an oral health promotion message and the 'receiver', the less likely the oral health promotion is to be effective. Understanding and accepting the lives of patients and the context of oral health within those lives, along with avoidance of negative judgements of those with poor oral health and hygiene, helps to build the therapeutic alliance that is necessary for successful oral health promotion in the dental surgery. This relationship between patient and oral health professional, this therapeutic alliance, is a key factor in the success of oral health promotion in the dental surgery. Thus, greater emphasis on teaching oral health professionals about health psychology, and how people make choices, would make oral health promotion in the surgery more effective.

The validity of the findings of this review are supported by the guidance published by NICE in 2007 (PH6 Behaviour Change: the principles for effective interventions) and in 2014 (PH49 Behaviour Change: Individual Approaches) in that it is clear that the relationship and understanding between the promotion 'receiver' and the promotion 'sender' is crucial to success, as is the removal of barriers that prevent people from being committed to, and believing in, the effectiveness of oral health promotion. Most importantly this review supports the guidance given in PH49 that interventions should be based on proven behaviour change techniques. This premise clearly applies as much to oral health as to any other behaviour related disease as the current review shows that oral health promotion in the dental surgery setting has a greater probability of achieving positive outcomes if it is based on an accepted model of behaviour change and accepted psychological techniques.

The dental surgery setting offers an opportunity to offer smoking cessation advice, and the relationship of smoking to oral, as well as general disease suggests that smoking cessation advice can and should be given by dentists. There is evidence that giving such advice does increase the probability of smoking abstinence. However, just as for other oral health promotion messages, lack of resources (time, reimbursement), lack of training in how to appropriately offer advice, and concerns about how such advice will be viewed by patients, act as barriers to oral health practitioners involving themselves in this area of health promotion.

3.12 Conclusions

- There is strong evidence that oral hygiene and gingival health can be improved by using psychological behaviour change models as the basis of the intervention.
- There is strong evidence that patients' knowledge levels can be improved by receiving oral health messages from an oral health practitioner.
- There is strong evidence that leaflets and written material are effective in promoting patients' knowledge, but no evidence that leaflets are effective for changing people's behaviour.
- There is strong evidence that a number of barriers and facilitators to the successful delivery of oral health promotion in the dental surgery exist.

- There is moderate evidence that patient motivation and satisfaction are dependent on the oral health professionals' communication skills and ability to build therapeutic alliances with their patients.
- There is moderate evidence that the nature (but not the professional role) of the 'sender' of oral health promotion messages and their attitudes and beliefs about oral health promotion can act as either a barrier or facilitator to effectiveness.
- There is weak evidence that improvements in knowledge lead to improved oral health behaviour, at least in the short term.
- There is no evidence available regarding the effectiveness of linking oral health promotion messages to wider health outcomes.

4. Evidence Tables

Evidence tables have been presented in alphabetical order.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Arora	Source	Method of allocation (describe	Outcome name:	Behavioural results:	Limitations identified
	Population(s):	how selected	Attitude		by author: NR
Year: 2000	Country of study	individuals/clusters were	Outcome definition:	Intervention	
	(include if developed	allocated to intervention or	The attitude towards	group(s): Attitude	Limitations identified
Citation: Arora, R.	or non-developed)	control groups – state if not	the dental exam	Baseline: NR	by review team:
(2000) Message	USA	reported): NR	Outcome measure: 8	Follow up: NR	
framing and		. ,	point semantic		No information on
credibility:	Setting: NR	Report how confounding	differential scale	End point:	source population.
Application in dental	_	factors were minimised: N/A	Outcome measure	Low credibility,	
services, Health and	Location (urban or	not a controlled study.	validated: NR	negative framing:	Methods of
Marketing Quarterly,	rural): Urban			Mean=5,	recruitment were not
18(2), 29-44.		Programme/Intervention	Unit of measurement:	Low credibility,	mentioned so there is
	Sample	description:	good (bad) idea, wise	positive framing:	no indication of
Country of study:	characteristics:	What was delivered: A total of	(foolish) decision,	Mean=4.9	whether eligible
USA	Age: 25-55	four different adverts were	excellent (poor) choice.		sample was
	Sex: 40% male and	designed to show various		High Credibility,	represented or not.
Aim of Study: To	60% female	combinations of positive or	Time points	negative framing:	
test the influence of	Sexual orientation:	negative framing of message,	measured: At the end	mean=6.3	Inter-rater reliability
message framing	NR	with low or high credibility. The		High Credibility,	was not reported on
and credibility on the	Disability: NR	adverts were designed to	Outcome name:	positive framing:	for intention only
attitude toward a	Ethnicity: NR	resemble professional	Intention to attend the	Mean=5.6	attitudes.
dental exam and	Religion: NR	appearance. Each advert had	dental office		
consumers' intention	Place of residence:	an introductory sentence	themselves	The standardised	Experimenters were
to use the dental	NR	(showing credibility e.g. national	Outcome definition:	reliability coefficient	not blind.
office.	Occupation: NR	institute of dental research or no	Intention to attend the	alpha was 0.92	
	Education: 33% high	professional mentioned). For	dental office	indicating that the	None of the oral health
Study Design: A 2	school graduates,	the framing element four	Outcome measure: 8	three statements are	related outcomes were
x 2 factorial design.	67% college	benefits were used. In the	point Likert scale	internally consistent.	assessed although
A total of 4 different	graduates.	positive framing condition	Outcome measure		knowledge, attitude
ads were designed	Socioeconomic	'detect any cavity, determine if	validated: NR	The influence of	and behavioural

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
to show various	position: NR	your gums are healthy and free		credibility and framing	outcomes were.
combinations of	Social capital: NR	of gingivitis, detect any build-up	Unit of measurement:	on attitude are	
positive or negative		of plaque on your teeth and	Not likely to very likely.	significant (p<.001 and	No information was
framing of message,	Eligible population	keep your original teeth for as		p=.06 respectively).	given on effect sizes
with low or high	(describe how	long as you live') and for the	Time points	The interaction effect	and no confidence
credibility. Each ad	individuals, groups, or	negative framing condition 'will	measured: At the end	is not significant	intervals were given.
had an introductory	clusters were	not be able to detect any cavity		(p=.15).	_
sentence followed	recruited, e.g. media	early'. (p35-36)	Outcome name:		Evidence gaps:
by a list of benefits.	advertisement, class		Intention to recommend	Intervention	The results for
-	list, area): NR	2 booklets were given to the	having a dental	group(s): Intention	interaction are mixed.
Quality Score (++,		participants, one containing the	examination	Baseline: NR	It is not significant for
+, or -): -	State if eligible	advert (amongst other adverts)	Outcome definition:	Follow up: NR	personal attitude and
· · ·	population is	and one contained the	Intention to recommend		personal intention, but
External	considered by the	questionnaire. They were	to friends	End point:	it is significant when it
Validity(++, +, or -):	study authors as	instructed to look at it like they	Outcome measure: 8	Low credibility,	comes to
+	representative of the	would a magazine. They were	point Likert scale	negative framing:	recommending dental
	source population:	not informed of which advert	Outcome measure	Mean=3.8	examinations to
	NR	was of interest. They were	validated: NR	Low credibility,	friends. This needs
		further instructed that once they		positive framing:	further investigation.
	Inclusion Criteria:	had finished looking at the	Unit of measurement:	Mean=2.9	Ū.
	NR	leaflet they should put it away	Not likely to very likely.		Source of funding:
		and not refer to it again for the		High Credibility,	NR
	Exclusion Criteria:	second part of the experiment.	Time points	negative framing:	
	NR	(p.36)	measured: At the end	mean=5	
		ч ,		High Credibility,	
	% of selected	The questionnaire included	Method of analysis	positive framing:	
	individuals agreed	standard attitude and intention	(indicate if ITT or	Mean=4.3	
	to participate: NR	questions. The attitude towards	completer analysis was		
		the dental office was assessed	used and if	The main effects for	
	Potential sources of	using an 8 point semantic	adjustments were	personal intention to	
	bias:	differentiation scale. The	made for any baseline	use the dental service	
		intention was measure by	differences in important	were significant for	
		asking the participants to	confounders): An	credibility and framing	
		indicate the likelihood of	ANOVA was used to	(p<.001 and p<.01	
		recommending a dental exam to	test for the main effects	respectively). The	
		a friend. This was an 8 point	between the conditions	interaction is not	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		Likert scale. (p.36)	and attitude and	significant (p=.76).	
			intention.	The main effects for	
		Theoretical basis: Prospect		intention to	
		Theory, Kaleman and Tversky		recommend the dental	
		(1979). (p.30 para.5)		service to friends were	
		By whom: NR		also significant for	
		To whom: Participants How delivered: The adverts		credibility and framing	
				(p<.001 and p<.02	
		were given in the booklets, there were 4 different booklets		respectively). The interaction is also	
		containing the different framing		significant (p=.01).	
		and credibility messages and			
		then a second booklet		Attrition details:	
		containing the questionnaire.		Indicate the number	
		When/where: NR		lost to follow up and	
		How often: Once		whether the proportion	
		How long for: NR		lost to follow-up	
		-		differed by group (i.e.	
		Control/Comparator		intervention vs control)	
		description: N/A		NR	
		What was delivered:			
		By whom:		Conclusion: The	
		To whom:		findings indicate a	
		How delivered:		strong effect of	
		When/where:		credibility on attitude	
		How often:		as well as intention.	
		How long for:		The influence of	
		Comple size of begalings N/A		framing is also	
		Sample size at baseline: N/A		significant on attitude	
		Total comple N - 210		and intention. The	
		Total sample N = 210 Intervention group N = 210		results for interaction are mixed. It is not	
		Control Group N = 210		significant for personal	
				attitude and personal	
		Baseline comparisons (report		intention, but it is	
		any baseline differences		significant when it	
		any baseline differences		Significant when it	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	setting	Intervention/control between groups in important confounders): NR Study sufficiently powered (power calculations and provide details): NR		comes to recommending dental examinations to friends. The author then goes on to discuss the findings on this research in relation to other health areas such as BSE, surgery and credit card usage, for marketers considering using framing and credibility. That is, messages should be framed negatively indicating	team
				the loss by not using the services or loss by switching to other untried services, whilst 'prevention behaviour' should use positively framed behaviour. Considering the joint effects of framing and credibility trying to gain new customers should consider the use a positively framed strategy with a credible source and those who offer free services should	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				negatively framed	
				messages using credible sources.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: Ashford, R,	Study design:	Population the sample	Brief description of method and	Limitations identified by
Α.	Focus groups (of 1 hour	was recruited from: The	process of analysis [including	author:
	duration) comprising 6-7	respondents were manly	analytic and data collection	Sample frame:
Year: 1998	members, conducted over a	taken from part-time and	technique]:	concentrated on
	period of 18 months, discussing	full-time business and		respondents in the North of
Citation: Ashford,	5 open-ended questions.	management students who	Each focus group was tape recorded	England, mainly
R.A., An		were studying on an	and external administrative staff used	undertaking some form of
investigation of male	Research aims, objectives,	undergraduate or	for the transcription of the tapes. The	education. (p.238, pa.3)
attitudes toward	and questions:	postgraduate programme	analysis was undertaken by the	
marketing	Objective: To identify the	(p.236, pa.9).	author using the semantical analysis	Limitations identified by
communications	process by which males aged		technique. (p.237, para.2)	review team:
from dental service	25-34 who do not display regular	How sample was		
providers. British	attendance behaviour are	recruited: Prior to setting	Key themes and findings relevant	Role of researcher is not
Dental Journal,	exposed to, attend, comprehend	up the focus groups, the	to this review [with illustrative	clearly described.
1998. 184(5): p. 235-	and are persuaded by	respondents were engaged	quotes if available] (p.237)	Only one method of data
8.	communications by general	in a general lecture style		collection used.
	dental practitioners.	discussion on research	Importance of effective	Analysis undertaken by
Country of study:		methods and their	communication:	author only.
UK	Theoretical approach	limitations. The discussion	- Generally it was considered by all	
	[grounded theory, IPA etc]:	then led to the general	groups that not enough information	Evidence gaps and/or
Quality Score (++,	NR. Previous research is based	dental experience, where	(oral or written) was given by the	recommendations for
+, or -): +	on the DAGMAR model - linear	the researcher was able to	dentist, either on preventive	future research:
	sequential communications	identify the attenders and	treatment or what they are actually	
	model (p.236, para.2) – but this	non-attenders. (p.236,	doing as they complete the treatment	Further research
	was not tested in this research.	pa.9)	or check.	recommendations:
			- Being informed about treatment and	Service quality, dentists'
	State how data were collected:	How many participants	cost was particularly important to	attitudes to the adoption of
	What method(s): Focus groups	recruited: n=116. Each	respondents. Only about 30%	a more customer friendly
	taken from a stratified random	focus group comprised 6-7	remembered discussing treatment	provision of services to
	sample of males (segmented by	males. (p.236, pa.9)	and cost prior to their treatment.	NHS patients/customers in
	age 25-34). The groups		"I need to know what he (the dentist)	light of the current political
	comprised respondents who	Sample characteristics:	is doing to me and what it's going to	instability affecting fund
	were non-attenders overall (this	Age: 25-34 years of age	cost"	allocation. (p.238, pa.6)
	was determined before the focus	(p.236, pa.8)		
	groups were undertaken). A cut-	Sex: males	Attitudes to written communication:	Source of funding: NR
	off point of 2 years was used as	Sexual orientation: NR	- Many identified that	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	the criteria for a non-attender.	Disability: NR	communications related to lack of	
		Ethnicity:	attendance and the perceived threat	
	The focus groups took place	Religion:	of having to go private.	
	during lectures and were	Place of residence: From	"I've had many letters saying that if I	
	compulsory for the age group	university in the North of	don't go and see them soon, he'll	
	concerned – therefore resulting	the UK (p.236, para.9)	knock me off the list – is this going to	
	in no refusals. 5 basic open-	Occupation: Range:	encourage me?"	
	ended questions or statements	lecturers, part time		
	were posed at appropriate	students who are	"The letters are bland, perhaps they	
	intervals and participants were	managers in a variety of	need to be more friendly and	
	invited to share their views and	industries, full-time	interesting"	
	relate to their experiences.	students (Table 1, p.237)		
		Education: University	Attitudes to practice brochures:	
	The statements/questions were	level: range from	Only 2 respondents out of the 18	
	as follows (although there was	undergraduate to PhD level	groups had seen a practice brochure.	
	slight variations/adaptions of	(Table 1, p.237)		
	wording between groups):	Socioeconomic position:	Attitudes to dental care promotional	
	- comment on the importance of	Range: From low income;	posters in the dentist's waiting room:	
	effective oral communication	to middle income; to upper	- General perception that posters	
	from the dentist	to middle income (Table 1,	were aimed at children.	
	- What are your attitudes to	p.237)	- Not generally perceived as credible.	
	practice brochures?	Social capital: NR		
	- What do you think about dental	Inclusion eniteries And OF	Articles in magazines on dentistry:	
	care promotional posters in the	Inclusion criteria: Age 25-	- General response was negative as	
	dentist's waiting room?	34. Male. A cut-off point of	most had not read an article	
	- Have you ever read articles in	2 years was used as the	specifically aimed at males.	
	magazines on dentistry, targeted	criteria for a non-attender	"Even if it was there I'd skip it – not	
	specifically at males? (p.237)	(p.236, para.8)	interested"	
	By whom:	Exclusion criteria:	Conclusioner (p. 228)	
	What setting: The largest non-	Exclusion criteria:	Conclusions: (p.238)	
	federal university in the UK		It was felt that dentists should take	
	(based in the North). When: Over a course of 18		time to talk to the patients specifically	
	months from 1995-1996		to explain what treatment is being administered, preventive dental care	
			and the costs.	
			Use of written information was	

Study Details	Details Research Parameters Population and Sample Outcomes and Methods of Selection Analysis		Notes by Review Team	
			perceived as functional and impersonal.	
			Most of the sample group had not seen a dental brochure and dental posters were perceived as not always credible. There was little experience in reading articles.	
			In light of the findings there are some key points which are important for marketing communications for dental services:	
			The traditional response hierarchy model needs to be adapted – the dentist must consider the time period during and after the patient has purchased the service and target the communications specifically for these periods.	
			The dentist must consider the opportunities with the reluctant patient when they arrive for an appointment. These opportunities are: to build a personal relationship by providing educational informative and caring information, use written	
			communications more fully in customer-orientated manner, use the surgery and staff within the surgery more fully.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Malka	Source Population(s):	Method of allocation (Describe	There are no	Oral hygiene	Limitations identified
Ashkenazi, Ortal	Israeli Dental	how selected individuals/clusters	outcomes as this	instruction:	by author:
Kessler-Baruch &	Hygienists	were allocated to intervention or	is not an		One limitation of this
Liran Levin		control groups – state if not	intervention	127 (70.9%) reported	present study is its
	Setting: National	reported): N/A – this was not a		that they provide oral	self-reported nature.
Year: 2014	meeting of the Israel	controlled study.	Method of	hygiene instruction to	This might be subject
	Society of Dental		analysis (indicate if	all their patients; 51	to bias and to
Citation:	Hygienists (p.266	Report how confounding factors	ITT or completer	(28.5%) to most of	inaccuracies of self-
Ashkenazi, M., O.	para.4)	were minimised: [quality	analysis was used	their patients and 1	evaluation. Another
Kessler-Baruch,	F)	assessment]	and if adjustments	(0.6%) reported that	limitation is the
and L. Levin, Oral	Location (urban or		were made for any	she never does.	selection bias of those
hygiene	rural): NR	Method description:	baseline	(p.267 para.3)	who attended the
instructions	,	What was delivered: A structured	differences in		annual meeting and
provided by dental	Sample	questionnaire was designed by the	important	Regarding frequency	completed the
hygienists: results	characteristics:	authors to assess demographic	confounders):	of oral hygiene	questionnaire. (p.269
from a self-report	Age: Mean=39.05	characteristics of the dental	Differences in	instruction:	para 5)
cohort study and a	(SD=18.18) (p.266	hygienists as well as the extent to	prevalence of		
suggested protocol	para.11)	which they targeted their efforts	different instruction	Every meeting: 97	Limitations identified
for oral hygiene	Sex: All females (p.266	toward their patients' guidance and	methods provided	(54.5%)	by review team:
education.	para.11)	education. Questionnaires were	by dental hygienists	Every periodic	-
Quintessence	Sexual orientation:	used to collect information on the	were determined	treatment: 73 (41%)	The study took place
International, 2014.	NR	preventive care activities of dental	using chi-squared.	Only in the first	in Israel (a developed
45(3): p. 265-9.	Disability: NR	hygienists, and recorded information	Analyses were	meeting: 8 (4.5%)	country) but the
	Ethnicity: NR	regarding age, seniority and their	performed using	Never: 1 (0.6%)	characteristics of
Country of study:	Religion: NR	habits in instructing their patients	SPSS. (p.266	(p.267 para.3)	Israeli dental provision
Israel (p.266	Place of residence:	about oral hygiene measures. (p.	para.7)		were not provided.
para.4)	Israel	266 paras 5-6)		Reasons for not	
	Occupation: Dental		Correlation	instructing patients	This is unlikely to be
Aim of Study: This	hygienists: private	Sample size at baseline:	between means of	included:	the case due to the
study was	practice only= 49.7%;		instruction and age	 Lack of time 	nature of the sample.
undertaken to	public practice only=	Total sample N = 179 returned	or type of dental	(21.7%)	This was a
evaluate	21.7%; both public &	questionnaires	clinic was	No need since	convenience sample
respectively the	private= 28.57% (p.267		determined using	the patient knows	drawn entirely from
preventive	para.2)	Baseline comparisons (report any	the Pearson	-	attendees at the

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
instruction provided by dental hygienists and to investigate the extent to which they targeted their efforts toward patients' guidance and education. (p.266 para.3) Study Design: Cross-sectional survey of dental hygienists carried out during the 2012 national meeting of the Israel Society of Dental Hygienists. (p.266 para.4) Quality Score (++, +, or -): - External Validity(++, +, or -): -	Education: NR Socioeconomic position: NR Social capital: NR Eligible population (describe how individuals, groups, or clusters were recruited, e.g. media advertisement, class list, area): State if eligible population is considered by the study authors as representative of the source population: All dental hygienists who arrived at the convention were asked to complete an anonymous structured questionnaire. Inclusion Criteria: The study included all dental hygienists who attended the annual meeting and completed the questionnaire. Exclusion Criteria: NR	baseline differences between groups in important confounders): N/A. – no control group Study sufficiently powered (power calculations and provide details): NR	correlation test. (p.266 para.8)	 how to brush (61.5%) Patient is uninterested in receiving instructions (23.6%) Instruction does not improve the oral hygiene of patients (0.6%) (p.267 para.3) % which encouraged their patients to use specific hygiene aids Toothbrush - 97.2% Flossing – 57% Wooden tooth pick – 34.1% 85.5% - plastic or rubber toothpick 67.6% - interproximal brush 45.8% - mouth rinsing 32.4% - water pick (p.267 para.4) An average of 4.32 (SD: 2.09 minutes) 	national meeting of the Israeli Society of Dental Hygienists. Thus the study excluded Dental Hygienists who were not members and any members who couldn't make it/ decided not to go to the meeting. There is no indication of whether or not these groups would have differed in any way from the attendees but there is a strong possibility that they did. At 60% the response rate was good but the reasons for refusal are not provided even though this may have caused selection bias. There is information on whether or not refusers significantly differed in characteristics like location of practice, gender or age. The fact that all the participants were female may reflect the

Study details Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
% of selected individuals agree participate: 60% of 300 dental hygieni asked (n=179) (p.2 para.9) Potential sources bias:	of sts 266		 instructing and educating their patients. (p. 267 para.5) About one fifth of the participants (22.2%) reported instructing patients at high risk of carries and/or periodontal disease while 77.7% reported giving the same instructions. (p.267 para.7) No correlation was found between the reported duration for providing oral hygiene instruction and type of instruction. Similarly no correlation was found between means of instruction and age, seniority, place of graduation, and type of dental clinic. (p.268 para.1) Further details about the distribution of dental hygienists' reports regarding the 	demographics of this occupation in Israel but in the absence of any data on this, it raises the possibility that it could be a result of selection bias. As noted by the author selection bias was possible due to the use of a convenience sample. The paper implies (but doesn't make explicit) that the questionnaires were given out at the conference and 'returned' to the researchers (as opposed to the researchers running through the questionnaire with each respondent in turn) (p.266 para.9). Assuming this is the case a contamination effect might occur if some of the respondents discuss the questionnaire with each other before

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				hygiene instruction are included in Table 1 of the paper.	not mentioned in the paper.
				Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs. control) N/A. – this is not a longitudinal study.	Because the study relies on self-reported data validity is likely to be poor as dental hygienists may not report what they actually do but what they feel they should do. No test of reliability was reported. The measures were self-
				Conclusion: According to the present report it seems that dental hygienists in the tested group do not make enough effort to educate and instruct their patients	Preparted. Outcomes were not set out before the results so it is impossible to say whether any outcomes were not reported.
				regarding oral hygiene preventive measures. On average dental hygienists in studied cohort spent approximately 4 minutes discussing oral hygiene. Dental hygienists were also	 While Chi Squared and Pearson's Correlation Coefficient were used the results are not presented in the report. Evidence gaps: NR

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				not employing effective strategies in the selection of patients most in need of intensive instructional efforts, and did not use sufficient demonstration methods in order to improve their patients' performance. (p.269 para.30)	Source of funding: NR

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Blinkhorn,	Source	Method of allocation	Outcomes (include	Oral health (clinical)	Limitations identified
A. S. et al	Population(s):	(describe how selected	details of all relevant	results:	by author:
	Children aged 1-6 in	individuals/clusters were	outcome measures and		Each participating
Year: 2003	general dental	allocated to intervention or	whether measures are	Caries levels (dmft) at	dentist was asked to
	practices in the West	control groups – state if not	objective or subjective	final examination (provide 10–15 patients
Citation: Blinkhorn,	Pennine District of	reported):	or otherwise validated):	(after 2 years)	in this category. In the
A.S., et al., A cluster	North-West England.	The participating practices were		Mean (SD):	event many of the
randomised,	The district is made	randomly allocated to groups by	Outcome name:		dentists had difficulties
controlled trial of the	up mainly of the 2	the study statistician stratified	Caries levels	Total sample:	in providing sufficient
value of dental	boroughs of	by age and caries levels of the	Outcome definition:	Baseline: NR	patients that met these
health educators in	Tameside and	children involved, using	Mean dmft in	End point: NR	criteria and two
general dental	Oldham, both	computer generated random	deciduous molars and		practices had to
practice. British	relatively	numbers.	canines. Analyses were	Intervention	withdraw from the
Dental Journal,	economically		conducted at the level	group(s):	study because of this
2003. 195(7): p.	disadvantaged with a	Report how confounding	of both teeth and	Baseline: NR	problem. Several of
395-400	considerable racial	factors were minimised:	surfaces, including and	End point: 2.65	the children recruited
	mix. The prevalence	[quality assessment]	excluding early,	(2.56)	were free of caries at
Country of study:	of caries in the district	Stratification by age and caries	decalcified lesions.		the beginning of the
England, UK	is amongst the	levels	Outcome measure:	Control group(s)	study and a
	highest in the country,	D	Exam	Baseline: NR	considerable
Aim of Study: The	with a mean dmft	Programme/Intervention	Outcome measure	End point: 3.22	proportion of these
aim of the study was	among 5-year-olds of	description:	validated: NR	(2.85)	were free from disease
to evaluate	2.4.	What was delivered: Prior to	Unit of measurement:		at the final
the effectiveness	Setting: Conorol	randomisation: patients and	dmft	Coeff (SE) 0.55 (0.44) (Intracluster	examination. This
and costs of trusts	Setting: General dental practices in the	parents initially seen by a dental hygienist, parents dental health	Time points	correlation coefficient	suggests two things.
seconding salaried dental health	West Pennine District	knowledge assessed through	measured: Beginning	= 0.101, design effect	Firstly, even in a high caries, low socio-
educators to	of North-West	questionnaire, study organiser	and end of study (only	Deff = 1.8	economic area such as
selected, co-	England.	observed mothers brushing their	end results reported)	<i>P</i> value 0.21	this in the North West
operating general		children's teeth.			of England, most
dental practices to	Location (urban or		Outcome name:	Attrition details:	children who go to the
control dental caries	rural): West Pennine	Dental health counselling in	Plaque scores	Intervention group:	dentist regularly are
in regularly	District of North-West	toothbrushing given to the	Outcome definition:	35 children (20%)	not at high risk. It is
attending, young	England	parents, including the use of	The presence of plaque	didn't complete the	also possible that
children at risk. This	<u></u>	appropriate fluoride toothpaste,	- whether plaque is	follow-up	dentists are not so

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
included, in addition		and sugar control over the	present at the final	Control group: 28	skilled at selecting
to reducing the	Sample	course of 2 visits. Included	examination (yes or no)	children (17%) didn't	from their regular
prevalence of caries	characteristics:	hands-on demonstrations of	Outcome measure:	complete the follow-up	attenders those who
in children, the	Age: 1-6 years of	how to clean a small child's	Exam		will get further caries
ability of such a	age.	teeth together with a free issue	Outcome measure	Plaque scores:	over the next 2 years.
programme to	Mean age:	of toothpaste and a small	validated: NR	whether there is	If either or both of
improve the dental	Control group = 4.2	toothbrush, the analysis of 24	Unit of measurement:	plaque present at final	these concepts are
health knowledge,	Intervention group =	hour diet records and	Number and	examination	true, then any
attitudes and	4.1	supporting commercial dental	percentage of children	Plaque free % (n):	substantive scheme
toothbrushing skills	Sex: NR	health education leaflets.	Time points		based on this model
of the parents of	Sexual orientation:	Parents and children were	measured: End of	Total sample:	would suffer by
these children.	NR	recalled every 4 months over 2	study (after 2 years)	Baseline: NR	including a proportion
	Disability: NR	years to reinforce the	, , , , , , , , , , , , , , , , , , ,	End point: NR	of children who were
Study Design: 2	Ethnicity: NR but	counselling and to issue more	Outcome name:		not at 'high risk'.
cell, parallel group,	area has a	toothpaste and toothbrushes	Dental health	Intervention	Because of this it
cluster randomised,	considerable racial	when appropriate.	knowledge and	group(s):	would seem inefficient
controlled clinical	mix		attitudes of parents	Baseline: NR	to spend the time of a
trial.	Religion: NR	The same questionnaire was	Outcome definition:	End point: 47% (65)	skilled dental health
thai.	Place of residence:	administered at the end of the	Number of times		educator counselling
Quality Score (++,	West Pennine District	2-year period and toothbrushing	toothbrushing per day,	Control group(s)	selected parents.
+, or -): +	of North-West	skills were monitored, and an	amount of toothpaste	Baseline: NR	
+ , 01 -). +	England	examination carried out (as at	used, how to brush	End point: 39% (52)	A further problem
	Occupation: NR	baseline).	child's teeth, snacking		encountered at the
External	Education: NR	Theoretical basis: N/A	habits	Although this	beginning of the study
	Socioeconomic	By whom: Study organiser – a	Outcome measure:	difference of 8% was	was to persuade the
Validity(++, +, or -):	position: The district	hygienist/therapist with an MSc	Questionnaire	in favour of the	mothers to attend the
+	is made up mainly of	in Dental Practice undertook	Outcome measure	intervention group	practices for separate
	the 2 boroughs of	counselling and administered	validated: NR	children it was not	appointments for
	Tameside and	questionnaire	Unit of measurement:	large enough to be	dental health
	Oldham, both	An independent experienced	Number and	statistically significant	counselling. The
	relatively	dental epidemiologist examined	percentage of children	(GEE coefficient –0.35	logistics of the study
	economically	all the children at the end of the	Time points	(SE = 0.25), P = 0.16).	made it practically
	disadvantaged.	study	measured: Start	(0L = 0.20), F = 0.10).	impossible for the
	Social capital: NR	To whom: Patients (children)	(baseline) and end	Attrition details:	dental health educator
	Social Capital. NR			Intervention group:	
	Eligible population	and parents	(after 2 years) of study	• .	to be present at the
	Eligible population	How delivered: Counselling,		35 children (20%)	practice when the

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	(describe how	demonstrations, leaflets		didn't complete the	appropriate children
	individuals, groups,	When/where: Dental practices	Outcome name:	follow-up	attended for their
	or clusters were	in West Pennine District of	Toothbrushing skills	Control group: 28	regular inspections, so
	recruited, e.g. media	North-West England	Outcome definition:	children (17%) didn't	separate appointments
	advertisement, class	How often: Every 4 months	Whether children	complete the follow-up	on a specific session
	list, area): The	How long for: 2 years	brushed their own teeth		were required. This led
	sample size		or whether parents	Behavioural results:	to many broken
	calculation was based	Control/Comparator	brushed their children's	Dental health	appointments,
	on detecting a	description:	teeth and how.	knowledge and	particularly at the
	reduction in the	What was delivered: The	Outcome measure:	attitudes of parents:	beginning, rendering
	proportion of children	control group parents and	Questionnaire	results after 2 years	the cost per visit
	with a caries	children were seen only once at	Outcome measure	Correct answers to	expensive.
	increment >1 from	the beginning of the study,	validated: NR	questionnaire: %	
	0.50 to 0.25. A	when they were given	Unit of measurement:	(n/out of n)	No attempt was made
	sample size of an	toothbrushing instruction and a	Number and		to define what
	average of 10 children	tube of fluoride toothpaste.	percentage of children	How often should a	happened on an
	in 15 clusters per		Time points	child's teeth be	everyday basis in the
	study group had	The same questionnaire was	measured: Start	brushed:	home environment.
	greater than 90%	administered at the end of the	(baseline) and end	Intervention:	There is little doubt
	power to detect this	2-year period and toothbrushing	(after 2 years) of study	End point: 80%	that giving information
	reduction assuming	skills were monitored, and an		(n=106/132)	on diet and teaching
	an intra-class	examination carried out (as at	Method of analysis	Control:	toothbrushing skills to
	correlation coefficient	baseline).	(indicate if ITT or	End point: 78%	the mothers in the test
	of 0.05. In the event,	By whom: Study organiser – a	completer analysis	(n=90/116)	group rendered them
	33 practices were	hygienist/therapist with an MSc	was used and if		more knowledgeable
	chosen; however,	in Dental Practice administered	adjustments were	What type of brush is	and skilful, but whether
	three had to withdraw,	questionnaires.	made for any baseline	best for a young child:	this translated into
	2 because they were	An independent experienced	differences in	Intervention:	everyday routines at
	unable to provide at	dental epidemiologist examined	important	End point: 98%	home is open to
	least 10 patients who	all the children at the end of the	confounders):	(130/132)	question.
	fitted the criteria and	study	The children were	Control:	
	one because the	To whom: Patients (children)	clustered within the unit	End point: 98%	2 years may be too
	practice was planning	and parents	of randomisation, the	(114/116)	short to expect to reap
	a refit.	How delivered: Toothbrushing	general dental		the benefits of this
		instruction	practices. The cross-	How much toothpaste	concentrated
	Practices volunteered	When/where: Dental practices	sectional caries data in	should be placed on	educational

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	to take part and were	in West Pennine District of	both groups were	the brush:	programme.
	asked to provide	North-West England	compared using	Intervention:	
	between 10–15	How often: Once at the	generalised estimating	End point: 70%	Limitations identified
	patients, 1–6 years of	beginning of the study (exam	equations (GEE) with	(92/132)	by review team:
	age.	and questionnaire also at the	identity link and	Control:	
		end)	exchangeable	End point: 53%	Population may not be
	At the beginning of	How long for: 2 years	correlation coefficients	(62/116)	representative of the
	the study, 30		to control for the effects		source population as
	practices provided	Sample size at baseline:	of clustering. This was	How much fluoride	practices volunteered
	269 parents who	Objectory	carried out separately	should the paste	to participate.
	contributed 334	Cluster:	for both the baseline	contain:	Dondomination by
	children.	Total sample N = 30 practices Intervention group N = 15	data collected by the	Intervention: End point: 80%	Randomisation by
	State if eligible	practices	study organiser and the final examinations	(105/132)	practice (cluster) but results/analysis by
	population is	Control Group N = 15 practices	recorded by the	Control:	individuals.
	considered by the	Control Group N = 15 practices	independent dental	End point: 6%	muividuais.
	study authors as	Individuals:	epidemiologist. The	(7/114)	For toothbrushing skills
	representative of the	Total sample N = 269 parents,	baseline data were	(77114)	the drop out rate in the
	source population:	334 children	used solely to allocate	How should you brush	control group was high
	Unclear – practices	Intervention group N = 138	practices to groups. As	your child's teeth:	(46%).
	volunteered to take	parents, 172 children	the study organiser	Intervention:	(10/0).
	part	Control Group N = 131	was aware of the group	End point: 64%	Evidence gaps:
	part	parents, 162 children	allocation during the	(85/132)	NR
	Inclusion Criteria:		course of the study it	Control:	
	In order to be	Baseline comparisons (report	was not appropriate to	End point: 32%	Source of funding:
	included, each	any baseline differences	base the results on the	(37/116)	The National Primary
	practice had to accept	between groups in important	calculation of		Dental Care Research
	the nature of the	confounders): No significant	increments as this may	When is it best to give	and Development
	study, had to have	imbalances between the 2	have resulted in bias.	sugary foods and	Programme funded the
	premises which would	groups (gender not specified)		drinks to young	investigation.
	allow the study to take	,	Differences between	children:	_
	place in a suitable	Study sufficiently powered	the parents' knowledge	Intervention:	
	environment, had to	(power calculations and	of and attitudes	End point: 91%	
	have a well organised	provide details):	towards dental health	(119/131)	
	recall system and no	The sample size calculation was	and their toothbrushing	Control:	
	stated dental health	based on detecting a reduction	skills in the test and	End point: 66%	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	policy.The children were required to have good general health, to attend (the dentist) on a regular basis, to have some caries experience, and in the 	in the proportion of children with a caries increment >1 from 0.50 to 0.25. A sample size of an average of 10 children in 15 clusters per study group had greater than 90% power to detect this reduction assuming an intra-class correlation coefficient of 0.05. In the event, 33 practices were chosen; however, 3 had to withdraw, 2 because they were unable to provide at least 10 patients who fitted the criteria and one because the practice was planning a refit.	control groups were compared at the beginning and end of the study using the same GEE approach with logit link function.	 (77/116) Which four of the following foods cause most decay in children: Intervention: End point: 32% (42/132) Control: End point: 6% (7/116) How important is decay in milk teeth: Intervention: End point: 79% (104/132) Control: End point: 72% (83/116) If your child had decay in a baby tooth what treatment would you want: Intervention: End point: 57% (75/132) Control: End point: 49% (57/116) Attrition details: Intervention group: 6 parents didn't 	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				complete the follow-up (4%) Control group: 15 parents didn't complete the follow-up (11%)	
				Toothbrushing skills: after 2 years % (n):	
				Position of parent in relation to child (behind/any other): Intervention: End point: 75% (88/117) Control: End point: 14% (10/71)	
				Parent's method of holding toothbrush (finger grip/any other): Intervention: End point: 97% (113/117) Control: End point: 21% (15/71)	
				Amount of toothpaste placed on brush (small pea/any other): Intervention: End point: 99% (116/117)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				Control: End point: 18% (13/71)	
				Whether the front and back teeth were brushed (yes/no): Intervention: End point: 95% (111/117) Control: End point: 21% (15/71)	
				Mean length of time teeth were brushed (in seconds): Intervention: End point: Mean = 30 Control: End point: Mean = 25	
				Attrition details: Intervention Group: 21 parents didn't complete the follow-up (15%) Control Group: 60 parents didn't complete the follow-up (46%)	
				Cost: Each 2-hour session to counsel ten parents cost £39.37 (including travel and	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				materials).	
				Conclusion: The model tested of seconding a qualified dental health educator to general dental practices to counsel mothers of regularly attending, at-risk, young children failed to reveal a substantial improvement in dental health over a 2-year period. However, there were clear benefits in relation to dental health knowledge, attitudes and toothbrushing skills among these mothers.	
				On the basis of this result, Primary Care Trusts should carefully consider value for money before adopting such a strategy to improve the dental health of young children within their localities.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: George	Source	Method of allocation (describe	Outcomes (include	Behavioural results:	Limitations identified
Boundouki, Gerry	Population(s):	how selected	details of all relevant		by author:
Humphris, Anne	UK but no additional	individuals/clusters were	outcome measures and	1) Knowledge of	Conclusions from
Field	information other than	allocated to intervention or	whether measures are	mouth cancer	these studies were
	that reported in	control groups – state if not	objective or subjective		limited because they
Year: 2004	setting.	reported): Sessions were	or otherwise validated):	Mean scores with	assessed effects soon
	5	designated randomly into leaflet		standard deviations in	after the time patients
Citation:	Setting: 2 dental	(experimental) and non-leaflet	Outcome name: 1)	brackets and Mann-	were first exposed to
Boundouki, G., G.	surgeries were	(control) groups (p.72 para 3).	Knowledge of mouth	Whitney U results	the written information.
Humphris, and A.	chosen. The first was		cancer (p.72 para 4)	below (all results from	(p.72 para 2)
Field, Knowledge of	drawn from an inner	Report how confounding	Outcome definition:	p.74 Table 2).	
oral cancer, distress	city area and the	factors were minimised:	N/A.		While the paper
and screening	second from a	[quality assessment] Allocation	Outcome measure:	Intervention group(s):	showed a lack of
intentions: longer	suburban area (p.72	by session was adopted	Consists of 36	Baseline: 31.05 (3.53)	diminution of the effect
term effects of a	para.3).	specifically to prevent	dichotomous questions	8 weeks: 30.26 (2.86)	of the leaflet over the 8
patient information		contamination whereby control	with respondents gave		week period the
leaflet. Patient	Location (urban or	patients unwittingly receive	true/false replies.	Control group(s)	patients were
Education and	rural): Both clinics	access to the leaflets by	Correct scores were	Baseline: 28.08 (3.25)	expecting a follow up
Counselling, 2004.	were urban.	accident (p.72 para 3).	then summed (p.72	8 weeks: 29.04 (2.57)	contact in the form of a
53(1): p. 71-7.			para 4)		further questionnaire.
	Sample	Programme/Intervention	Outcome measure	Baseline - leaflet v	(p.75 para 4)
Country of study:	characteristics:	description:	validated: Yes - the	non-leaflet:	
UK	Age (mean): 47.4	What was delivered: Patients	scale has criterion	MWU z: -7.70	The findings are
	Sex (no. of females):	who agreed to participate were	validity (p.72 para 4)	P value: 0.001	restricted to the 2
Aim of Study:	187 (59%)	given the questionnaire to		O	dental practices
Study aim was to	Sexual orientation: NR	complete while waiting for their	Unit of measurement:	8 weeks - leaflet v	sampled. A deliberate
determine the		dental appointment. In the	Score on a 0-36 unit	non-leaflet: MWU z:-4.04	attempt had been
influence of a	Disability: NR	experimental group patients	knowledge scale (p.72		made to select
patient information	Ethnicity: NR Religion: NR	were provided with the mouth cancer leaflet and instructed to	para 4)	P value: 0.001	practices from different
leaflet (PIL) on mouth cancer to	Place of residence:	read it. They were asked to	Time points		surroundings (suburban and inner-
improve knowledge,	NR	return the PIL to the researcher	measured: Baseline	2) Mouth screen	city). In addition, forty
reduce distress and	Occupation: NR	prior to completion of the	and 8 weeks follow-up	distress scale	percent of participants
increase intention to	Education (mean	questionnaire to prevent			were lost at follow-up.
accept a mouth	year left school):	referring to it while answering	Outcome name: 2)	Mean scores with	The participants who

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
screen over a 2-	17.8	questions. (p.73 para.2)	Mouth screen distress	standard deviations in	responded at 2
month period	Socioeconomic	Theoretical basis: N/A	scale (p.72 para.5)	brackets and Mann-	months were not fully
(abstract).	position: NR	By whom: The researcher (one	Outcome definition:	Whitney U results	representative of the
	Social capital: NR	of the authors) (p.73 para.2)	N/A.	below (all results from	initial baseline sample
Study Design:		To whom: Consenting patients	Outcome measure:	p.74 Table 2).	with fewer non-regular
Parallel RCT (p.72	Eligible population	How delivered: Leaflet. The	Three items using the		dental attendees and
para.3 and p.73 Fig	(describe how	design quality of the leaflet was	common stem: "How do	Intervention group(s):	smokers, hence
1)	individuals, groups, or	assessed adopting the new	you feel about having a	Baseline:4.48 (2.20)	caution is required
	clusters were	medical information design	check for mouth	8 weeks:4.46 (2.10)	when generalising the
Quality Score (++,	recruited, e.g. media	assessment scale (MIDAS). The	cancer?" Each item had		results (p.76 para.2).
+, or -): +	advertisement, class	leaflet obtained a total score of	a five point rating scale	Control group(s)	
	list, area): the	11 from a possible maximum of	based on perceived	Baseline:4.92 (2.22)	Limitations identified
External	researcher	13. (p.72 para.3)	levels of anxiety, worry	8 weeks:4.94 (2.47)	by review team:
Validity(++, +, or -	approached patients	When/where: In the waiting	or concern. The scales		-
): +	in the waiting areas of	area of the dental clinic (p.73	were then summed on	Baseline - leaflet v	The source population
,	the dental surgeries	para.2)	a scale ranging from	non-leaflet:	isn't really specified.
	and explained the	How often: Just once	low to high distress	MWU z:-2.57	Although the research
	study and asked for	How long for: During one day	(p.72 para.5).	P value: 0.01	is plainly in the UK
	consent to participate	only	Öutcome measure		there is no information
	(p.73 para.2).	5	validated: Yes – the	8 weeks - leaflet v	on where exactly.
		Control/Comparator	Cronbach alpha from a	non-leaflet:	Furthermore while the
	State if eligible	description:	separate sample of	MWU z:-1.97	Authors selected 2
	population is	What was delivered: Patients	university students was	P value: -0.049	dental clinics - one in a
	considered by the	were given a questionnaire to	0.91 (p.72 para.5).		suburban and one in
	study authors as	complete.			an inner city area
	representative of the	By whom: The researcher (one	Unit of measurement:	3) Intention to accept a	which should improve
	source population:	of the authors) (p.73 para.2)	Score on a scale	mouth cancer screen	representation by
	NR – although	To whom: Consenting patients	ranging from 3 to 15.		socio-economic group.
	decision to conduct	How delivered: N/A		Mean scores with	Research in a rural
	the research in 2	When/where: In the waiting	Time points	standard deviations in	area does not seem to
	surgeries in areas	area of the dental clinic (p.73	measured: Baseline	brackets and Mann-	have been considered.
	with different socio-	para.2)	and 8 weeks follow-up	Whitney U results	
	economic	How often: Just once		below (all results from	16% (82) patients who
	characteristics will	How long for: During one day	Outcome name: 3)	p.74 Table 2).	were invited refused to
	help.	only	Intention to accept a	p	participate and the
			mouth cancer screen	Intervention group(s):	refusers did differ

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		Sample size at baseline:	(p.72 para.6)	Baseline:12.44 (2.12)	significantly from
	Inclusion Criteria:		Outcome definition:	8 weeks:12.79 (1.87)	participants by age.
	there does not appear	Total sample N = 418 (444	N/A.		
	to be any inclusion	consented but 26 did not return	Outcome measure:	Control group(s)	Allocation was by
	criteria.	sufficiently complete data for	Assessed with 2	Baseline:11.75 (2.69)	session so it was not
		analysis)	questions: 'how likely	8 weeks:12.25 (2.26)	truly random although
	Exclusion Criteria:	Intervention group N = 217	would you agree to		this was designed to
	there does not appear	Control Group N = 201	have an oral health	Baseline - leaflet v	limit contamination
	to be any exclusion	(p.73 Fig 1 and para.7)	screen to check your	non-leaflet:	which would have
	criteria.		mouth for cancer' and	MWU z:-2.24	been a significant risk
		Baseline comparisons (report	'how likely would you	P value: 0.025	given the intervention
	% of selected	any baseline differences	refuse to have a check		was a leaflet.
	individuals agreed	between groups in important	for oral cancer'. A 7	8 weeks - leaflet v	
	to participate: 84%	confounders): No comparison	point rating scale was	non-leaflet:	It is not absolutely
	of the 526 patients	on statistical testing showed	employed for both	MWU z:-2.48	clear how participants
	invited to participate	significant non-equivalence	items and coded 1	P value: 0.013	in the intervention
	consented to take	(p<0.1) between the intervention	'extremely unlikely' to 7		group were prevented
	part. 82 patients who	and control groups.	'extremely likely' (p.72	1) De reading of the	from filling-in some of
	were invited refused	Ctudy oufficiently newspeed	para.6). Both questions	4) Re-reading of the mouth cancer leaflet	the questionnaire
	to participate. The	Study sufficiently powered	were then summed.	mouth cancer leallet	while they possessed the leaflet. The fact
	refusal group did not	(power calculations and provide	Outcome measure	Of the 162	
	differ significantly from	details): A power analysis showed that a sample size of	validated: NR	respondents who	that they needed to hand the leaflet in
	the participants by gender but did differ	143 in each group would have	Unit of measurement:	replied (out of a	before the
	significantly by age	80% power to detect difference	Score on a scale	possible 169) 31% had	questionnaire does not
	(older patients were	in means of a single question	ranging from 2 to 14.	re-read the leaflet.	guarantee against this
	more likely to refuse)	assuming a common standard		Knowledge	possibility.
	(p.73 para.5).	deviation of three using a 0.05	Time points	remained stable	possibility.
	(p.75 para.5).	significance level.	measured: Baseline	(mean change score =	The researcher (who
	Potential sources of	Approximately 500 patients	and 8 weeks follow-up	0.38, median =0.7,	was also the author)
	bias:	were planned to enter the study		S.D. = 3.59 in the	approached each
	Mid3.	allowing for a 40% attrition rate	Outcome name: 4)	patients that reviewed	patient so they would
		(p.73 para.3).	Re-reading of the	the leaflet at least	have known the
		(p. , o para.o).	mouth cancer leaflet	once following the	allocation. Therefore
			Outcome definition:	initial introduction at	there was no blinding.
			Patients in the	baseline (z = -1.22 , P	and the similarly.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			intervention group were asked if they read the leaflet again in the weeks between receiving the leaflet and prior to completing the follow-up questionnaire (p.75 para.2). Outcome measure: Question response Outcome measure validated: NR Unit of measurement: % who read leaflet Time points measured: Period between baseline and 8 week follow-up Method of analysis	= 0.22) whereas those who had read the leaflet only once in the waiting room, were found to have deteriorated in their knowledge (mean change score = -1.33 , median = -1.3 , S.D. = 3.34; z = -4.26 , P < 0.001). (p.75 para.2) The independent variables of age (<i>p</i> =0.001), smoking status (<i>p</i> =0.03) and knowledge (<i>p</i> =0.03) were found to significantly predict re- reading of the leaflet. (p.75 para.2)	Evidence gaps: Research is needed over the longer-term. The question remains: To what extent are these improvements, gained from access to the leaflet, sustained over time? (p.72 para.2) Source of funding: Zila® sponsored the project and published the leaflet (p.72 para.3).
			(indicate if ITT or completer analysis was used and if adjustments were made for any baseline differences in important confounders): The Mann-Whitney U	Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control) The 8 week trial	
			test was used to test the significance of comparisons between the intervention and control group. (p.74	follow-up resulted in 317 useable questionnaire replies (60% response rate), including 169 in the	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			Table 2)A multiple logistic regression was used to predict re-reading of the mouth cancer leaflet. Independent variables were: age, gender, smoking 	intervention group and 148 in the control. (p.73 Fig 1 and para.7) Categorical variables: gender, practice, self- reported alcohol consumption, receipt of leaflet and continuous variables including age, and the 3 outcome variables were not significantly different between patients who were followed up or lost to the study. Patients who smoked were less frequent in the follow up sample (17%) compared with non- responders (26%, χ 2= 4.26, <i>P</i> = 0.04). In addition, follow up patients claimed to be regular 6-month attendees of the dentist more frequently than non-responders (93 and 80%, respectively, χ 2= 17.56, <i>P</i> = 0.001). (p.73 Fig 1 and para.7) Conclusion:	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				There were 3 major findings. First, a leaflet about mouth cancer given to patients attending primary dental care services resulted in measurable benefits 2 months later. These benefits included an increase in knowledge about mouth cancer, a borderline reduction in distress about having a mouth cancer screen and an increase in the likelihood of accepting such a screen. (p.75 para.3)	
				Second, the study found a lack of diminution of the effect of the leaflet after an 8 week period. (p.75 para.4)	
				Thirdly, patients who claimed that they revisited the leaflet by re-reading it maintained their level of knowledge, whereas the remainder of the leaflet group (the	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				majority) who did not re-read the leaflet suffered a significant drop in knowledge. There may be an opportunity therefore to 'maximise' the effect of the mouth cancer leaflet by recommending that it is re-read. (p.75 para.5)	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: Brocklehurst,	Study design: A qualitative	Population the sample was	Brief description of method	Limitations identified by
P. et al	programme evaluation using semi-structured interviews	recruited from: Local clinicians who had been	and process of analysis [including analytic and data	author:
Year: 2013	Research aims,	involved in the planning and running of the "Baby Teeth	collection technique]:	Limitation of the programme (rather than the evaluation):
Citation: Brocklehurst,	objectives, and questions:	DO Matter" programme	Thematic analysis and coding	- the use of financial incentives
P., C. Bridgman, and G. Davies, A	The objective of this study was to use a qualitative	(p.243)	took place.	to drive the programme forward and encourage adoption
qualitative evaluation	approach to examine the	How sample was recruited:	The researchers immersed	(participating practices received
of a Local Professional	perceptions of dentists who	Local clinicians who had	themselves in the data by initially	£25 for first appointment and
Network programme "Baby Teeth DO	led a health promotion programme entitled "Baby	been involved in the planning and running of the	reading and re-reading the transcriptions before generating	then £75 should the child return for a follow-up appointment after
Matter [*] . Community	Teeth DO Matter ["] . (abstract)	"Baby Teeth DO Matter"	codes. Overarching themes were	three months) (p.247, pa.3)
Dental Health, 2013.		programme were contacted	developed from the coded	
30(4): p. 241-8.	The aim of the research was	by email and invited to	transcripts by organising them	Limitations identified by
	to qualitatively explore the	participate (p.243)	into clusters based on the	review team:
Country of study:	role of clinical leadership in		similarity of their meaning. These	Denticia entre' als ana atoriatica, ana
Quality Sears (the context of the GM shadow LPN and Phase 1	How many participants recruited: 6	were then checked against the coded extracts and the raw data	Participants' characteristics are not described (except for
Quality Score (++, +, or -): +	and 2 of the "Baby Teeth	recruited. 0	to ensure that they formed a	occupation and area of study).
	DO Matter" to understand	Sample characteristics:	coherent pattern and were	
	the impact that empowering	Age: NR	representative of what the	Only one method used
	local clinicians played in the	Sex: NR	participants were trying to	(interviews).
	development and running of	Sexual orientation: NR	convey. The coding process was	
	the programme. (p.242,	Disability: NR	undertaken manually. Specific	Limitations of the evaluation
	para.6)	Ethnicity: NR Religion: NR	examples were selected to create clear definitions for the coding	study not identified by author.
	Theoretical approach	Place of residence: Greater	frame. (p.243/246)	Evidence gaps and/or
	[grounded theory, IPA	Manchester	name. (p.2+0/2+0)	recommendations for future
	etc]: NR	Occupation: Clinicians	Key themes and findings	research:
	-	Education: NR	relevant to this review [with	
	State how data were	Socioeconomic position:	illustrative quotes if available]	Another key aspect that arose
	collected:	NR	(p.246)	from the results of the
	What method(s): A set of	Social capital: NR	8 codes under 3 themes were	evaluation was the importance
	opening questions were	Inclusion criteria: Clinicians	generated:	of keeping the approach and
	developed for the semi-	inclusion criteria: Clinicians	Theme 1: Impact	messages simple and also

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	structured interviews from	who had been involved in	Code 1 – success of the project:	ensuring good communication
	existing research on	the planning and running of	All of the participants stated that	through the command and
	leadership (Hoffman et al	the programme	the programme had been	control structure. This will be a
	2011; Judge et al 2004) and		successful.	challenge to LPNs in the future
	the NHS leadership	Exclusion criteria: NR		as they seek to strategically
	framework. In accordance		Code 2 - Down-stream to up-	lead their local clinicians who
	with Carter and Henderson's		stream:	have a broad range of clinical
	guidance (2007), these were		The involvement in the	interests. (p.247, para.4)
	open-ended questions and		programme had shifted the	
	investigated the views and		perspective of GDPs: "general	Source of funding: NR
	experiences of participating		dental practitioners have never	
	GDPs in the "Baby Teeth		really had an opportunity to go	
	DO Matter" programme and		out into the community and use	
	shadow LPN more broadly.		their own initiative of how to	
			actually bring patients in"	
	The topic guide was			
	developed further in parallel		Theme 2: Components of	
	with the interviews to		success	
	facilitate constant		Code 3 – Importance of	
	comparison analysis. The		"Clinically Led and Clinically	
	interviews were recorded		Owned":	
	digitally, and transcribed		The idea of a locally led	
	verbatim by one researcher.		programme was widely viewed	
			positively: "they know what's	
	It was determined in		happening on the ground level,	
	advance that the interviews		they know what's possible and	
	would continue until		what's not possible, what will	
	saturation had been		work well and what won't"	
	reached. The saturation			
	point was assessed by the		Code 4 – Keeping the approach	
	transcriber when no new		simple:	
	information was generated		All participants felt that the	
	from the analyses. (p.243)		messages had to be simple	
			(given the broad geographic and	
	By whom: Researchers		organisational scope of the	
	What setting: General		programme): "when you've got	
	Dental Practice		simple messages, simple ideas,	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	When: NR		simple models if you go out and deliver it's a lot more effective and efficient"	
			Code 5 - Importance of networking: The structure used in the programme was based on "Securing Excellence in Commissioning Primary Care" (NHS Commission Board, 2012) and proved to be an important component of its success: <i>" I think it's been a success in using general practitioners and them radiating it out to other practitioners and getting them involved"</i>	
			Code 6 – Importance of Dental Public Health: Dental Public Health input was considered to be important.	
			Code 7 - Importance of task and finish: The task and finish resources were also critical: "admin was a very important rolewe need posters, we need banners"	
			Theme 3: The future Code 8 – Threats to the future of the Local Professional Network: A significant concern amongst the clinicians after the	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			programme had been delivered was whether the LPN would be allowed to continue its work going forward, or whether it would be re-organised by the emerging new NHS structures:	
			"different bodies and parties with separate agendas all wanting to maybe take over that or infiltrate"	
			Conclusions: (p.247) "Clinically Led" and "Clinically Owned" projects create and empower community-facing practitioners. They also build capacity and develop personal	
			skills in line with the fundamental principles of the Ottawa Charter. Critical for success in programmes of this nature are: Dental Public Health input; clarity of communication within the network; and, the necessary	
			resources to support both clinicians and the project management costs.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Clarkson,	Source	Method of allocation	Outcomes (include	Oral health (clinical)	Limitations
J.E., Young, L.,	Population(s):	(describe how selected	details of all relevant	results:	identified by
Ramsay, C.R.,	Dentate adults who	individuals/clusters were	outcome measures and		author:
Bonner, B.C., and	had already made an	allocated to intervention or	whether measures are	% of surfaces with	The authors state
Bonetti, D.	appointment for a	control groups – state if not	objective or subjective or	bleeding (Patient	that the lack of
	routine check-up and	reported):	otherwise validated):	RCT): Mean [SD]	blinding might
Year: 2009	had proving of the	A patient-randomised		Intervention: 15.5 [16.7]	explain why only
	gingiva not	controlled trial and a cluster	Oral health (clinical)	Control: 21.8 [25.4]	the cluster RCT
Citation: Clarkson,	contraindicated at the	RCT on the same intervention		Mean difference [95%	showed a
J.E., et al., How to	time of the	were conducted	Outcome name: % of	CI]: -3.5 [-11.8, 4.8]	statistically
influence patient oral	appointment.	independently.	surfaces with bleeding	P = 0.404	significant effect of
hygiene behaviour			Outcome definition: We		the intervention on
effectively. Journal of	Setting: Primary care	Report how confounding	used the Silness and Loe	% of surfaces with	the clinical
Dental Research,	setting in Scotland	factors were minimised:	index to calculate the	bleeding (Cluster	outcomes.
2009. 88(10): p. 933-		Reported change to a	percentage of surfaces	RCT): Mean [SD]	Limitations
7.	Sample	powered or manual	with plaque and showing	Intervention: 21.6 [20.6]	Limitations
	characteristics:	toothbrush and if hygiene	gingival bleeding on	Control: 26.0 [26.3]	identified by review team:
Aim of Study: To		advice was given to the control group at baseline	gentle probing. Outcome measure	Mean difference [95%	It is not clear how
compare the	Age:	appointment.	validated: NR	CI]: -7.4 [-15.0, 0.2] P = 0.057	participants were
effectiveness of an	Patient RCT: mean	appointment.	Time points measured:	F = 0.037	recruited or
evidence-based	(SD)	Programme/Intervention	Baseline and 8 weeks	% of surfaces with	whether the
intervention, framed	Control: 36.5 (12.9)	description:	(plus or minus 2 weeks)	plaque (Patient RCT):	characteristics
with psychological	Intervention: 38.5	Intervention was the same for	for both trials	Mean [SD]	outlined in Table 1
theory, with routine care, in improving	(14.7)	both RCTs	Unit of measurement:	Intervention: 27.6 [19.8]	reflect the source
patients' oral hygiene	Cluster RCT: mean	What was delivered: Our	Percentage	Control: 31.2 [23.5]	population. Only 6
behaviour.	(SD)	intervention included all of	1 oroontago	Mean difference [95%	of the 93 dentists
Additionally, the	Control: 36.5 (14.0)	these elements [outlined in	Outcome name: % of	CI]: -4.5 [-12.7, 3.7]	invited did not
study explored	Intervention: 34.9	theoretical approach below] to	surfaces with plaque	P =0.279	participate while
contamination effects	(12.7)	create a complete, evidence	Outcome definition: We		57% of invited
of different trial		based package as the most	used the Silness and Loe	% of surfaces with	patients agreed to
methodologies, i.e.	Sex:	likely means of effectively	index to calculate the	plaque (Cluster RCT):	participate.
how likely it is that	Patient RCT: Female:	influencing the oral hygiene	percentage of surfaces	Mean [SD]	However it is not
the control group	n (%)	behaviour of patients within a	with plaque and showing	Intervention: 31.2 [26.4]	clear whether there
			gingival bleeding on	Control: 54.0 [31.1]	were any

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
also received the	Control: 84 (57.5)	primary care environment.	gentle probing.	Mean difference [95%	differences
intervention, by	Intervention: 95 (65.5)	The evidence-based	Outcome measure	CI]: -16.7 [-25.7, -7.7]	between the
testing the		intervention (a powered	validated: NR	P =<0.001	demographics of
intervention in 2 trials	Cluster RCT: Female:	toothbrush and behavioural	Time points measured:		the study
with different	n (%)	advice on timing, method and	Baseline and 8 weeks (+/-	Behavioural results:	population (Table
randomised designs.	Control: 84 (57.5)	duration of toothbrushing) was	2 weeks) for both trials		1) and those of the
	Intervention: 95 (65.5)	framed to target oral hygiene	Unit of measurement:	Timing (Patient RCT):	eligible population
Study Design:		self efficacy (social cognitive	Percentage	Mean [SD]	(not reported). No
Parallel RCT and	Sexual orientation:	theory) and action plans		Intervention group: 100	information
cluster RCT on the	NR	(implementation theory). The	Behavioural:	[85.5]	provided on exactly
same intervention	Disability: NR	content and the delivery of the		Control group: 83 [71.6]	how patients were
were conducted	Ethnicity: NR	intervention were	Outcome name: Timing	Odds ratio [95% CI]: 2.8	randomised.
independently.	Religion: NR	standardised as a series of	Outcome definition: "On	[1.2, 6.9]	Information may be
	Place of residence:	steps. Social cognitive theory	average how often do you	P <0.05	available in the
Quality Score (++,	Scotland	was applied using a 'Tell,	brush your teeth?"		appendices which
+, or -): +	Occupation: NR	Show, Do' approach of	Outcome measure	Timing (Cluster RCT):	we do not have.
	Education: NR	dentists giving advice to	validated: NR	Mean [SD]	Dentists in the
External Validity	Socioeconomic	patients. At the end of the	Time points measured:	Intervention group: 143	patient RCT were
(++, +, or -): +	position: NR	advice patients were given a	Baseline and 8 weeks (+/-	[86.7]	aware of each
	Social capital: NR	toothbrush to take away with	2 weeks) for both trials	Control group: 158	patient's group
		them. Implementation theory	Unit of measurement:	[78.6]	allocation. It was
	Eligible population	was applied by asking	Score. A correct response	Odds ratio [95% CI]: 2.1	also theoretically
	(describe how	patients when was the best	of at least twice a day	[1.2, 3.6]	possible for dentists
	individuals, groups,	time for them to use their	was given a score of 1. All	P < 0.01	to have
	or clusters were	toothbrushes and by the	other responses were 0.		manipulated the
	recruited, e.g. media	dentist eliciting an action plan.		Duration (Patient	results in the
	advertisement,		Outcome name: Duration	RCT): Mean [SD]	cluster RCT. Less
	class list, area):	Theoretical basis: Social	Outcome definition: "On	Intervention group: 68	than 20% (19% and
	Eligible clinicians	Cognitive Theory (Bandura	average how long do you	[58.6]	16%) dropped out
	were dentists who	1999) which proposes that a	take to brush your teeth?"	Control group: 51 [44.0]	of patient RCT and
	spent their first year	key variable influencing	Outcome measure	Odds ratio [95% CI]: 3.3	there was no
	after graduation in	behaviour is self-efficacy,	validated: NR	[1.7, 6.5]	significant
	Scotland. Eligible	assessed by a person's	Time points measured:	P <0.001	difference in any
	patients were dentate	confidence in his/her ability to	Baseline and 8 weeks (+/-		baseline measure
	adults who had	perform the behaviour.	2 weeks) for both trials	Duration (Cluster	between patients
	already made an		Unit of measurement:	RCT): Mean [SD]	who did or did not

Study details Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
appointment for a routine check-up ar had probing of the gingiva not contraindicated at t time of the appointment. State if eligible population is considered by the study authors as representative of the source population: NR Inclusion Criteria: NR Exclusion Criteria NR	 Theory (Gollwitzer, 1999; Webb and Sheeran, 2004) which proposes that making an explicit action plan about where and when a behaviour will be performed increases the person's likelihood of performing it. Both of these theories were used to frame and evidence based intervention. The best evidence available suggest that dentists should provide chair-side oral hygiene advice about the method and timing of toothbrushing, provide or 	Score. A correct response of at least 2 minutes was given a score of 1. All other responses were 0. Outcome name: Method Outcome definition: "Usually, when you finish brushing your teeth, do you?" Outcome measure validated: NR Time points measured: Baseline and 8 weeks (+/- 2 weeks) for both trials Unit of measurement: Score. A correct response of spit but do not rinse was given a score of 1. All other responses were 0. Outcome name: Oral Hygiene Self-efficacy (toothbrushing confidence) Outcome definition: Patients were asked how confident they were on a 7-point scale: following advice from their dentist about brushing their teeth; brushing their teeth as often as they should; the way that they should. Outcome measure validated: NR	Intervention group:117 [70.9] Control group: 91 [45.3] Odds ratio [95% CI]: 3.0 [1.9, 4.8] P < 0.001 Method (Patient RCT): Mean [SD] Intervention group: 62 [54.9] Control group: 40 [36.0] Odds ratio [95% CI]:3.5 [1.8, 6.6] P < 0.001 Method (Cluster RCT): Mean [SD] Intervention group: 105 [65.2] Control group: 62 [31.2] Odds ratio [95% CI]:5.3 [3.6, 7.8] P < 0.001 Oral Hygiene Self- efficacy (Patient RCT): Mean [SD] Intervention group: 28.3 [5.8] Control group: 26.7 [5.2] Mean difference [95% CI]: 1.5 [0.2, 2.8] P < 0.05	return a questionnaire. However drop-out rate in cluster RCT was over 20% and there were many more drop-outs form the intervention group than from the control group [Note: this assumes that the sentence in 935 para.8 on the return of questionnaires in the cluster group is a mistype]. Most outcome measures were patient reported and there was no indication that they had been validated. The paper outlines the required number of dentists and patients needed for 80% power for both a patient and cluster RCT in relation to the clinical outcomes. However the number of dentists and patients in both trials is a little lower

Study details	Population and setting		of allocation to tion/control	Outcome definitions and method of analysis	Results	Notes by review team
			Modes of delivery -	Time points measured: Baseline and 8 weeks (+/-	Oral Hygiene Self- efficacy (Cluster RCT):	than the
			Chair-side oral	2 weeks) for both trials	Mean [SD]	requirements. Furthermore a large
			hygiene advice from Dentist using a "tell,	Unit of measurement:	Intervention group: 28.7	proportion of the
			show, do" model. F	Mean score	[4.4]	patients dropped-
					Control group: 27.0 [5.3]	out of the clinical
		(b) F	Framing the health	Outcome name:	Mean difference [95%	follow-up. Effect
			message,	Planning	CI]: 0.9 [0.0, 1.8]	sizes not reported
			Positive – patients	Outcome definition:	P <0.05	although odds
		a	asked to clean teeth	Patients were asked if		ratios available for
			n front of dentist, they	they had plans relating to	Planning (Patient	dichotomous
			are then corrected if	duration, timing and	RCT): Mean [SD]	outcomes.
			required and once	method of toothbrushing.	Intervention group: 2.4	Evidence conc.
			they are confident	Outcome measure validated: NR	[0.7] Control group: 1.8 [0.9]	Evidence gaps: A plausible
		t	they are praised.	Time points measured:	Mean difference [95%	explanation is that
			Approaches to	Baseline and 8 weeks (+/-	CI]: 0.6 [0.4, 0.7]	dentists in the
			Approaches to present the	2 weeks) for both trials	P <0.001	intervention arm of
			information,	Unit of measurement:		the cluster RCT
			Tell – Patient told to	Score based on Yes=1	Planning (Cluster	were simply more
			brush twice a day for	and No=2. Scores were	RCT): Mean [SD]	practiced in
			2 minutes, using an	summed.	Intervention group: 2.5	delivering the
			electronic toothbrush		[0.8]	intervention, and so
		á	and fluoride	Method of analysis:	Control group: 1.9 [0.8]	were more
		t	toothpaste and to spit	Analyses were by	Mean difference [95%	consistently
			but not rinse.	intention to treat. Chi-	CI]: 0.6 [0.4, 0.8]	effective. This may
			Show – Dentist shows	squared tests and t-tests	P <0.001	be an issue to be
			toothbrushing	examined baseline	Attrition dotailo	explored in future
			technique	differences between the 2 trials. Intervention effects	Attrition details: Indicate the number	patient RCTs. Further
			Do – Dentist corrects	were examined with	lost to follow up and	investigation is also
		l k	patient if necessary	generalised linear models	whether the	needed to identify
		(d) \	Whether it is	(patient RCT) and a	proportion lost to	the relative impacts
		()	standalone or	mixed effect model	follow-up differed by	of the different
			incorporated into	(cluster RCT) with	group (i.e. intervention	elements of the
		'		analyses adjusted for	vs control)	intervention.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		 wider health messages: Standalone (e) Environment in which health message is delivered: Dental clinic How long for: Approximately 5 minutes Control/Comparator description: What was delivered: The control group received routine care, even if that included oral hygiene advice By whom: Dentist Sample size at baseline: Patient RCT: Total sample N = 300 Randomised to Intervention group N = 149 Randomised to Control Group N = 151 Cluster RCT: Total sample N = 50 dentists/478 patients Randomised to Intervention group N = 244 Randomised to Control Group N = 234 	baseline scores when available. Bleeding/plaque scored were weighted by numbers of margins/surfaces per patient. Outcomes across the 2 trials were pooled by standard fixed effect meta-analysis methods that weighted by the standard error of effect sizes.	Patient RCT: In the patient RCT the number of questionnaires not returned at follow-up was similar in both groups (19% v 16%) [note: not clear which one is which] with no significant difference in any baseline measure between patients who did or did not return a questionnaire. Cluster RCT: In the cluster RCT fewer questionnaires were returned by the intervention group (12% v 31%) but there was no significant group difference in any baseline measure. Conclusion: A simple theory-based intervention delivered within the constraints of a primary care environment was more effective than routine care in influencing patients' oral hygiene cognitions, behaviour,	Previous studies have not explored the cognitive impact of the use of a powered toothbrush. Nevertheless, powered or manual, a toothbrush needs to be used and used properly to improve oral hygiene. It is therefore most likely that a combination of the powered toothbrush, behavioural advice, and the theoretical framing which produced the intervention effects. Source of funding: Study was supported by the Scottish Dental Practice Based Research Network (SDPBRN); NHS Education for Scotland (NES); Dental Health Services Unit, University of

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		 Baseline comparisons (report any baseline differences between groups in important confounders): Baseline differences are compared but not commented on and there no p values to ascertain statistical significance. The differences appear to be minor in all areas covered which include gender, smoking behaviour, toothbrush use and cognitive, behavioural and clinical outcomes. The mean bleeding levels amongst the control group (32.4% with SD at 25.6%) were slightly higher than for the intervention group (27.7% with SD at 27.7). Study sufficiently powered (power calculations and provide details): The paper states that a patient RCT would require 38 dentists and 10 patients per dentist for 80% power at a 5% significance level for a 10% reduction in bleeding and plaque to be detected. This would mean the study required 380 patients in the trial but only 300 were 		and health.	Dundee; Health Services Research Unit, University of Aberdeen; University of Manchester; Chief Scientist Office of the Scottish Government Executive; and Gillette Ltd, Oral-B Clinical Research. All views expressed are the authors' and not necessarily those of the funding bodies. The authors have no competing interests.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		 included so the 80% figure must not have been met. Furthermore only 94 participants in the patient RCT received a follow-up clinical examination [note: impact on power is not explicitly stated]. A cluster RCT required 55 dentists and 10 patients per dentist to give a similar power. Again this condition wasn't quite met as there were 478 patients in the trial as opposed to 550. Furthermore only 187 patients in the cluster RCT received a follow-up clinical examination [again the implications for power were not explicitly stated]. 			

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: T.A. Dyer and P.G. Robinson Year: 2006 Citation: Dyer, T.A. and P.G. Robinson, General health promotion in general dental practicethe involvement of the dental team Part 2: A qualitative and quantitative investigation of the views of practice principals in South Yorkshire. British Dental Journal, 2006. 201(1): p. 45-51; discussion 31. Country of study: England Quality Score (++, +, or -): +	 Study design: Mixes-method study comprising: a cross-sectional qualitative research using semi-structured interviews of a purposive sample of 10 practice principles. a cross-sectional survey of a practice principal from very dental practice in South Yorkshire using a self-complete questionnaire (p.45 abstract) Qualitative methods suit topics such as this where there is little pre-existing knowledge. However qualitative research cannot make quantifiable generalisations so a cross- sectional survey of dentists was also undertaken. (p.46 para.6) Research aims, objectives, and questions: To investigate the factors that might influence the provision of general health promotion through 7 different health interventions by dental teams in general dental practice. (p.45 abstract) This includes 	Population the sample was recruited from: Qualitative - 10 potential participants were selected from the four health communities in South Yorkshire. (p.46 para 8) Quantitative - All 199 dental practices in South Yorkshire (p.46 para 11) How sample was recruited: Qualitative - Purposive sampling of principal dentists ensured a full range of perspectives was included in the study. Time since qualification and the NHS/private mix of a practice 10,11 both influence perspectives of involvement in general health promotion in quantitative studies. Other factors such as dentists' sex and practice size were also assumed to be influential variables. (p.46 para 8) Quantitative - A self- administered questionnaire was sent to a principal	Brief description of method and process of analysis [including analytic and data collection technique]: Qualitative: Content analysis was used to identify codes and categorise the primary pattern in the data. This analysis was informed by the aims of the study and as such asked three broad questions. Firstly, it asked what the data suggest about the range of dentists' views of general health promotion through public health interventions. Secondly, what they suggest about the range of dentists' views of the dental team's involvement in this activity; and lastly whether any variation in views can be adequately conceptualised. The data were analysed by reading each transcript and coding areas of interest on index cards.33,34 From these codes, categories were formed and added to as each transcript was analysed. A detailed descriptive account of emergent theory was then produced which was independently checked by another researcher (PGR). The data are presented below within major themes that emerged from the analysis with quotations to illustrate the findings and allow the reader to judge interpretation. (p.46 para 10)	Limitations identified by author: As always, these data should be interpreted with care. However the response rate to the survey (83.4%) is considerably higher than average, 57 minimising sampling error. Also, analysis of the responses to the second and third mailings found respondent characteristics and attitudinal data were comparable, suggesting minimal non-response bias. Furthermore the qualitative and quantitative data broadly corroborated each other. However, the extent to which these findings can be generalised to other regions of the UK will also depend on logical inference as South Yorkshire has characteristics that may distinguish it from some areas. For example, the area contains a dental school where many of the dentists trained. Furthermore participants' attitudes to PCDs may be related to the expansion of PCD training programmes at that school. (p.50 (para 13)

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	dentists' views on:	dentist at all 199 dental		to p.51 (para.1))
	General health promotion	practices in South	Key themes and findings relevant to	
	through preventive health	Yorkshire. The	this review [with illustrative quotes if	Limitations identified by
	interventions; and	questionnaire was then	available]	review team:
	Dental teams' involvement	piloted in 2 stages but		The paper does not specify
	in this work.	required minimal	NOTE: Paragraph numbering for the	the response rate for the
	And by describing dentists':	modification. One principal	results section is based on paragraphs	qualitative study which is a
	 Level of involvement in 7 	was selected from each	separated by blank space.	major weakness. In addition
	different public health	practice using random		there is ambiguity about the
	interventions;	number tables. (p.46 paras	Qualitative results:	responses from the second
	 Views of the relevance of 	11-12)		and third mailings of the
	these interventions to their	Qualitation	NOTE: Some of these findings are	quantitative survey as these
	work;	Qualitative:	more about whether dentists feel they	results aren't included.
	 Views of dentists' and 		should make general health	Instead the authors simply
	PCDs' involvement in	How many participants recruited: NR	interventions alongside oral health –	say they are comparable
	these interventions,	recruited: NR	hence they aren't relevant to this	without including any figures
	including any perceived	Sample characteristics:	particular study.	for significance.
	barriers to such	Age: NR	The qualitative data could be arranged	The paper does not
	activity.(p.49 para.5)	Sex: NR	on a conceptual framework based on 2	describe how the research
	T he second second second second	Sexual orientation: NR	core categories: Seeing health or	was presented and the
	Theoretical approach	Disability: NR	disease and The structure of dental	relationship between the
	[grounded theory, IPA etc]:	Ethnicity: NR	practice (this is shown in Fig 1 of the	researcher and participants
	Qualitative:	Religion: NR	paper) (p.47 para.1)	is not discussed.
	Qualitative:	Place of residence: NR		
	State how data were	Occupation: Dentists	Seeing health or disease	While the qualitative sample
	collected: Interviews were	Education: NR	J	appears to be based on a
	audiotaped and transcribed as	Socioeconomic position:	Dentists' views could be arranged on a	sound approach the context
	fully as possible. A synopsis of	NR	spectrum according to the degree to	of the different participants
	each interview, together with a	Social capital: NR	which their outlook was disease	in relation to this sampling
	full transcript, was sent to the	-	(emphasising curative treatments) or	approach is not explained
	relevant participant who was	Quantitative:	health-focussed (emphasising	and nor are any other
	invited to make comments if		prevention). Where the more disease-	characteristics of the sample
	they were at odds with their	How many participants	focussed dentists did describe any	provided.
	intended meaning. No	recruited: 84.9% of 199	involvement, it tended to be centred on	
	modifications	clinics receiving	the mouth. For instance, smoking	The qualitative analysis
		questionnaires. 3 were not	cessation advice might be given	procedure is made explicit

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	were requested.	completed adequately	because of staining on patients' teeth	however the same cannot
	What method(s):	leaving 83.4% useable for	or mucosal changes rather than for	be said for the quantitative
	By whom: NR	analysis. (p.48 para.14)	broader health promoting reasons.	element. P values are
	What setting: NR		(p.47 paras 2-4)	quoted based on
	When: NR	Sample characteristics:		significance tests but it is
		Age: NR	The structure of dental practice	not stated what tests were
	Quantitative:	Sex: Male=87.9% (p.48		used (presumably chi-
		para.14)	Perceptions of the role of the dental	square). Surprisingly, given
	State how data were	Sexual orientation: NR	practice: Often the health-focussed	the sample was quite large
	collected: A letter of	Disability: NR	dentists felt that dental practices' role	and a result of randomised
	notification was sent to all	Ethnicity: NR	could include health interventions.	design, the paper does not
	recipients 2 weeks before	Religion: NR	Views of the relevance of particular	include any tests of whether
	distribution of the	Place of residence: NR	public health interventions to dental	the views of "health"
	questionnaire informing them	Occupation: Dentists	practice varied considerably. Generally	oriented and "disease"
	of the study. Questionnaires	Education: NR	participants felt smoking cessation was	oriented dentists differed.
	were mailed with a covering	Socioeconomic position:	relevant to dental practice, whereas	This was probably because
	letter and postage-paid	NR	there were diverse views on blood	the division between these 2
	envelope and were coded so	Social capital: NR	pressure monitoring.(p.47 paras 6-8)	types of dentists was only
	that non-responders could be			made in the qualitative
	re-mailed. Areas of enquiry	Inclusion criteria: NR	PCDs and dental practice: There was	element of the study.
	included: practice details;		broad agreement that a team approach	However such an exercise
	views of the relevance of	Exclusion criteria: NR	will become more important in dental	in the quantitative element
	health interventions to their		practice, especially if health	could have really enhanced
	practice; levels of, and barriers		interventions are to be undertaken, but	the value of the paper and
	to, involvement in health		participants recognised that not	provided and important
	interventions for both dentists		all dentists held this view:	reinforcement to the
	and PCDs (professionals		'There is a fair proportion of dentists	qualitative findings.
	complementary to dentistry);		who think that dentists do dentistry and	
	whether respondents would be		<i>that's it.</i> ' (John, 28.11.02) (p.47	Generally the findings are
	happy for suitably trained		para.11)	clear and internally
	PCDs to deliver health			consistent. However more
	interventions in their practice.		Commitment and involvement: All	information on the
	The health		participants were already involved in	qualitative sample would
	interventions inquired on were:		health interventions. However	have made them more
	prevention of smoking/tobacco		involvement beyond smoking cessation	convincing.
	use; smoking cessation;		and dietary advice varied considerably.	
<u> </u>	advice on alcohol		Many health-focussed participants	Some of the paper is

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	consumption; advice on diet and calorie intake; advice on prevention of skin cancer;		would have liked to undertake more oral disease prevention. Others, with a more disease focus, expressed	focussed on non-oral health interventions.
	advice on physical exercise; blood pressure monitoring. (p.46 paras 12-13) What method(s): Cross sectional postal survey. By whom: Sent by		reticence and tended to get little enjoyment from preventive dentistry: "There is not much pleasure to be gained out of oral hygiene instruction in my experience I just don't think I	The study was approved by an ethics committee but other than that there is no information on ethical issues.
	researchers but self completed. What setting: Sent to dental practices		would enjoy it [health interventions] really."' (Kevin, 17.02.03) (p.47 para.14)	Evidence gaps and/or recommendations for future research: NR
	When: Mailing of quantitative survey was in 3 stages, between April 2003 and July		Views on commitment and involvement of PCDs varied.	Source of funding: NR
	2003		Participants were keen to delegate preventive work to PCDs whether related to oral or general health. However, some had more negative views of the role of PCDs and health interventions, typified by this medicalised view of prevention:	
			<i>"If it requires medical background knowledge then the hygienists shouldn't be doing it anyway."</i> (Laurence, 18.12.02) (p.47 (para.17) to p.48 (para.1))	
			Competence: Most participants did not feel adequately trained to undertake health interventions. They particularly expressed a lack of confidence in their communication skills. (p.48 para.3)	
			Advice on alcohol consumption was	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Study Details	Research Parameters Image: Constraint of the second seco		Outcomes and Methods of Analysisperceived to be difficult, especially by those with a disease focus:"They might think it was prying and not actually something that is anything to do with their mouth and teeth – which is what they expect a dentist to be asking about." (Kevin, 17.02.03) (p.48 para.4)Effectiveness: No participant raised the issue of effectiveness of health interventions until the researcher introduced it. Of note was that all of the discussion was anecdotal rather than evidence-based. Most perceived PCDs to be effective. (p.48 para.7)Resources: The fee-per-item payment system discouraged dentists undertaking work for which they could not claim a fee, whether they were health or disease-orientated. Many felt that dentists' involvement in health interventions would be a poor use of their time but many would have been happy for PCDs to be involved as 'loss- leaders'. However, many felt that PCDs had more time for prevention. (p.48 paras.10-12)Quantitative results:	Notes by Review Team
			Principal dentists' views on the relevance of the 7 health interventions Proportion of dentists (base=164) who	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			 thought that public health interventions had at least some relevance to their practice: Smoking prevention: 93.9% Smoking cessation: 92.1% Alcohol consumption advice: 79.9% Dietary advice: 88.4% (p.48 para.15) NOTE: There are 7 interventions in total but 3 are not related to oral health so are not included. Frequency of involvement in health interventions Most patients reported undertaking health interventions at least occasionally.(p.49 para.1) Results for those who never undertook interventions (base= 164): Smoking prevention: 14.6% Smoking cessation: 13.4% Alcohol consumption advice: 39.6% Dietary advice: 19.0% (p.48 Table 1) 	
			 Views of principal dentists of the main barriers to dentists The most frequently reported 	
			barriers to dentists and PCDs were 'insufficient funding' and 'poor use of time'.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			 Significantly fewer dentists (p<0.05) perceived 'poor use of time' and 'lack of training/knowledge' and 'unlikely to be effective' as barriers for PCDs than they did for dentists. 'Unlikely to be effective' and 'likely to alienate patients' were reported most frequently for both dentists and PCDs for advice on alcohol consumption. (p.49 para.2) PCDs undertaking health interventions in dental practice If these barriers were addressed, the proportion of dentists (n = 166) who agreed that appropriately trained PCDs could undertake health interventions were as follows: Smoking prevention: 74.2% Smoking cessation: 74.8% Alcohol consumption advice: 64.5% Dietary advice: 74.7% (p.48 para.3) 	
			Responses to second and third mailings of the questionnaire A separate analysis of data from the second and third mailings revealed that dentists' and practices' characteristics were similar to those of the first. The attitudinal data were also comparable. (p.49 para.4) Conclusions: Dentists with a health	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			focus appeared more likely to support a preventive approach and to have a broader view of the role of the dental practice. They supported the use of PCDs, often citing the benefits of skill mix. They also perceived that they would be keen and able, having received necessary training, to extend their role to undertake health interventions. In contrast, disease- focussed dentists tended toward a traditional, specific remit of the dental practice with less enthusiasm toward prevention. They had a positive view of PCDs but this often emphasised efficient treatment delivery. (p.49 para.6)	
			Apart from advice on physical exercise and blood pressure monitoring, the qualitative and quantitative parts of this studyindicate that the health interventions are considered to be broadly relevant to dental practice. However, levels of involvement in all health interventions were lower than might be expected given these views (Table 1). These findings are compatible with existing data on smoking cessation, alcohol counselling and blood pressure monitoring. (p.50 para.2)	
			As well as a dentists' health-disease orientation, other barriers to dental involvement in this work related to The structure of dental practice. Barriers	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			identified largely reflected the inflexibility of the current GDS and informed the content of the questionnaire. (p.50 para.4)	
			The most commonly reported barriers were 'insufficient funding' and 'poor use of time'. This concurs with previous research on smoking cessation. Given the fee-per-item payment system, the high treatment need in the area and workforce shortage this is unsurprising. Any initiative to increase involvement in interventions may fail unless workforce shortages are addressed. (p.50 para.5)	
			It is surprising that 'lack of training/knowledge' and 'unlikely to be effective' were not cited more often as barriers to involvement, given the lack of evidence of effectiveness and the limited training of most dentists in this work. Although participants in the qualitative study frequently cited a lack of training as a barrier to involvement, they rarely referred to effectiveness without being prompted, and when they did the evidence was largely anecdotal. In part this may reflect a lack of familiarity with the concept of evidence- based dentistry, as has been reported previously. (p.50 para.6)	
			Given the workload of dentists and chronic disease prevalence in the UK, the use of PCDs to deliver health interventions seems sensible. However	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			it is unclear whether the recent expansion of PCD training could meet this demand. Also it is essential that PCDs' remuneration encourages them to remain within the NHS — in some areas 80% of dental hygienists work exclusively privately. Local commissioning could provide opportunities to recruit more PCDs and remunerate them appropriately. (p.50 para.11)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author:	Source Population(s):	Method of allocation: Participants	Outcomes (include	Oral health (clinical)	Limitations
Fjellstrom M;	Sweden	were divided into 2 groups by	details of all relevant	results:	identified by
Yakob M; Soder	Chodoli	drawing of lots, the control group	outcome measures		author:
B	Setting: Not clear	and the CBT group. This study was	and whether	Gingival Index	Time is however a
		an examiner blinded.	measures are	(Mean value)	factor to consider, it
Year: 2010	Sample characteristics:		objective or	Baseline Control	takes more time
	Age: 20-30 years old	Report how confounding factors	subjective or	Group: 1	using CBT compared
Citation:	Sex: Female	were minimised: [quality	otherwise validated):	Post Intervention	with giving
Fjellstrom M;	Sexual orientation: NR	assessment]		Control Group: 1	information in a
Yakob M; Soder	Disability: NR		Outcome name:	Baseline CBT Group:	traditional way.
B (2010) A	Ethnicity: NR	Programme/Intervention	Gingival Index	2	Therefore, the time
modified	Religion: NR	description:	Outcome measure	Post Intervention: 0	limit has been a
cognitive	Place of residence: NR	What was delivered: At the first	validated: NR		problem, because
behavioural	Occupation: NR	visit, all the participants answered	Unit of	No p-values	longer time with the
model as a	Education:	the self-reporting questionnaire. Oral	measurement: Level	provided	patient is necessary
method to	Physiotherepeutic	clinical examinations were	(lower is better)		when using CBT. [p
improve	students	performed, and the parameters	Time points		181, para.2 – p 182,
adherence to oral	Socioeconomic	included were: Plaque index (PI) by	measured: After 3	Plague Index	para.1]
hygiene	position: NR	recording the presence of plaque on	weeks	(Percentage)	1
instructionsa	Social capital: NR	mesial, distal, buccal and lingual		Baseline Control	A compilation of
pilot study.	•	surfaces after painting Diaplac on all	Outcome name:	Group: 55.5	studies made so far
International	Eligible population: All	exposed tooth surfaces (16), and the	Plaque Index	Post Intervention	on the subject of
Journal of Dental	healthy, and all had	red colour was also for a pedagogic	Outcome measure	Control Group: 44.5	psychological
Hygiene 8, 178-	teeth, but the third	purpose. Gingival-index (GI) (17)	validated: NR	Baseline CBT Group:	interventions for
182	molars were excluded [p	and gingival bleeding index (GBI)	Unit of	77.5	change in behaviour
	189, para.6]	(18) was recorded. Toothbrush (19)	measurement:	Post Intervention: 8.5	in view of
Country of		and dental floss instructions on both	Percentage		odontological
study: Sweden	State if eligible	model and in the patient's mouth	Time points	No p-values	prophylaxis resulted
-	population is	were given, and the patient	measured: After 3	provided	in the increase of
Aim of Study:	considered by the	practiced the techniques during the	weeks		oral hygiene in the
The hypothesis	study authors as	visit. The information to the		Gingival Bleeding	test people. But the
was that the use	representative of the	participants consisted of traditional	Outcome name:	Index (Percentage)	studies did not show
of CBT leads to	source population: NR	education and by showing pictures	Gingival Bleeding	Baseline Control	any greater effect on
better adherence		of periodontal health and disease.	Index	Group: 23.5	pocket-depth. The
to oral hygiene	Inclusion Criteria:		Outcome measure	Post Intervention	quality on the

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
habits compared	Healthy and had teeth [p	The CBT group was further taught to	validated: NR	Control Group: 17	studies was low, and
with traditional	179, para.6]	process the given information by	Unit of	Baseline CBT Group:	there is a need to
instructions. The		keeping a diary about thoughts and	measurement:	24.5	increase the
purpose of this	Exclusion Criteria: NR	feelings that develop during or prior	Percentage	Post Intervention: 0	demands on the
project was to		to tooth brushing and flossing during	Time points		methods used in
create a modified	% of selected	2 weeks. They were asked to	measured: After 3	No p-values	studies in the future.
CBT model to	individuals agreed to	visualise the toothbrush and dental	weeks	provided	Psychological
determine the	participate: NR	floss against the tooth while using			treatments are
impact on		the tool and to reward themselves	Behavioural	Behavioural results:	complex as it is
increased	Potential sources of	after cleaning by letting the tongue			difficult to blind
adherence to oral	bias: NR	feel the smooth surface of the clean	Outcome name:	Self-reported	patients and
hygiene		teeth.	Self-reported	Questionnaire	therapist to
instructions. And			questionnaire	The results of the	treatment condition
in a pilot study		All participants received a	Outcome measure	self-reported	and in this study the
test, this model		toothbrush, a roll of floss and	validated: NR	questionnaire at the	examiner was not
was compared		professional tooth cleaning at the	Unit of	first visit showed	blinded. [p 182,
with traditional		first visit for the same basic	measurement:	varied knowledge	para.1]
instructions. [p		conditions. After 3 weeks, the	Various open/closed	about gingivitis and	
179, para.4]		participants returned for oral clinical	questions	oral hygiene habits in	Limitations
		re-examination. They all answered	Time points	both groups. The	identified by review
Study Design:		the same self-reported	measured: After 3	participants had	team:
Controlled pilot		questionnaire, and PI, GI and GBI	weeks	different dental floss	Did not report any
study		was registered again. The CBT		habits. 3 of the	details on source
-		group brought their diaries for		participants	population, or
Quality Score		evaluation. The 4 participants	Method of analysis	answered that their	describe recruitment
(++, +, or -): ++		cooperated of their own free will and	(indicate if ITT or	gingiva bleeds when	process.
		were informed that they could	completer analysis	cleaning their teeth.	
External		interrupt their participation at any	was used and if	One of the	Details on allocation
Validity(++, +, or		time. [p 179, para.6]	adjustments were	participants	were not provided
-): - (not based		Theoretical basis: CBT	made for any	answered that she	with regards to
on an average of		How often: The pilot study included	baseline differences	had good oral health,	concealment, only
scores) this study		2 visits with 3 weeks of interval.	in important	and 3 answered that	that participants
is not meant to			confounders): NR	their oral health could	were divided into the
have external		Control/Comparator description:	,	be better (Tables 1	2 groups by drawing
validity as a pilot		What was delivered: At the first		and	of lots.
study of 4		visit, all the participants answered		2).	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
participants		the self-reporting questionnaire. Oral			No p-values were
		clinical examinations were		The self-reported	provided for main
		performed, and the parameters		questionnaire for the	effects or
		included were: Plaque index (PI) by		control groups	differences, so
		recording the presence of plaque on		showed no difference	whether the stated
		mesial, distal, buccal and lingual		between the 2 visits,	differences were
		surfaces after painting Diaplac on all		and oral care habits	significant or not is
		exposed tooth surfaces (16), and the		were unchanged	unclear.
		red colour was also for a pedagogic		(Table 3). However,	
		purpose. Gingival-index (GI) (17)		in the CBT group, the	3 weeks is a
		and gingival bleeding index (GBI)		questionnaire	particularly short
		(18) was recorded. Toothbrush (19)		showed increased	time period to see
		and dental floss instructions on both		knowledge about	significant
		model and in the patient's mouth		gingivitis and the oral	differences in clinical
		were given, and the patient		health care changed	outcomes, as the
		practised the techniques during the		between the 2 visits.	authors state, further
		visit. The information to the		They reported that	investigation is
		participants consisted of traditional		their oral health	needed with a full
		education and by showing pictures		increased, and they	RCT.
		of periodontal health and disease.		had no more	
				bleeding from the	Also, the study does
		All participants received a		gingiva, and dental	not state who
		toothbrush, a roll of floss and		flossing had become	delivered the
		professional tooth cleaning at the		a daily routine for	intervention. CBT
		first visit for the same basic		them (Table 4). At	may have been
		conditions. After 3 weeks, the		the examination visit,	delivered by a
		participants returned for oral clinical		the participants in the	specialist - it might
		re-examination. They all answered		CBT group also	not be something
		the same self-reported		answered a	that a dentist would
		questionnaire, and PI, GI and GBI		questionnaire about	be able to deliver
		was registered again. The 4		the CBT diary (Table	without training.
		participants cooperated of their own		5). The answers in	There was no
		free will and were informed that they		CBT group showed	reference to the
		could interrupt the participation at		different strategies in	validity of the self-
		any time. [p 179, para.6]		how they used the	reported
		How often: The pilot study included		diary for support.	questionnaire; using

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		2 visits with 3 weeks of interval. Sample size at baseline: Total sample N = 4 Intervention group N = 2 Control Group N = 2 Baseline comparisons: NR [this was a pilot study with only 4 participants] Study sufficiently powered (power calculations and provide details): NR [this was a pilot study with only 4 participants]	analysis	Keeping the diary had helped them in increasing their motivation and awareness about oral habits and gingivitis and recommends the method as a tool in changing behaviour for better oral health. Comments to the questions about the diary among others were: "It was hard to do because I had to think about what I was feeling and why, when I brushed my teeth". "I thought it was easy because I only used the diary as a support the days it was hard to motivate myself to brush and floss". [p 180, paras 2 and 3 – please refer to tables for further details if necessary] No p-values provided	a validated measure could provide more robust results. Evidence gaps: This pilot study can present material for discussion where future studies in this rarely unknown field are needed. Furthermore, as a suggestion, randomised clinical trials are needed for evidence in the effectiveness of CBT on oral health improvements. Source of funding: NR
				Attrition details: Indicate the number lost to follow up and	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				whether the proportion lost to follow-up differed by group (i.e. intervention vs control): NR [This was pilot study of 4 participants]	
				Conclusion: This pilot study shows that using a modified model of CBT, by keeping a diary, resulted in increased adherence to oral hygiene and knowledge about gingivitis, compared with traditional instructions.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: Grant, E.	Study design: A	Population the sample	Brief description of method and process	Limitations identified by
et al	phenomenological research design was selected to	was recruited from: The study focussed on	of analysis [including analytic and data collection technique]:	author:
Year: 2004	investigate positive oral	positive oral health		The present study relied on
Citatian, Crost	health outcomes because it	outcomes achieved with 4	Following each interview, tapes, and field	participants recalling
Citation: Grant, E., G. Carlson,	enabled the generation of detailed data about	people with intellectual disability who required 24	notes were transcribed verbatim. Inductive thematic analysis was used to organise the	situations that occurred both recently and a number of
and M. Cullen-	participant experiences. 10	hour support from a	transcribed information from three	years previously. This has the
Erickson, Oral	semi-structured interviews	disability care service. At	interviews into categories and	potential for participants to
health for people	conducted with key players	the time of the	subcategories based on experiences at the	recall information inaccurately.
with intellectual	supporting the oral health of	intervention, these	dental office and experiences at home. A	However, by exploring the
disability and	4 people with disabilities.	individuals were living in a	coding tree was developed and used to	experiences and perspectives
high support		supported, community-	code the remaining transcripts. This	of more than one of the key
needs: Positive	Research aims, objectives,	based accommodation in	process was facilitated by the computer	players involved in the oral
outcomes. Special Care in	and questions: The study explored and	an urban setting in Queensland, Australia.	program Nvivo. Data coded at each thematic category was then synthesised	health intervention, individual accounts could be compared
Dentistry, 2004.	documented 4 situations in	The subjects had limited	and summarised.	and confirmed.
24(2): p.70-79.	which positive oral health	verbal communication		
	outcomes occurred for	abilities and were unable	Rigor: coding checks were undertaken (by	Small numbers of situations
Country of	people with mental	to provide informed	second and third researcher); participants	described limits our ability to
study: Australia	retardation and moderate to	consent, therefore key	provided with transcript and summary of	generalise these findings to
	high support needs.	players were interviews –	results to check.	other settings. (However,
Quality Score	The spectral surgers ask	including dental	Kan the man and finding an advect to this	the in-depth nature of this
(++, +, or -): +	Theoretical approach [grounded theory, IPA	professionals, direct- support workers, and	Key themes and findings relevant to this review [with illustrative quotes if	qualitative research would enable direct support workers,
	etc]: Based on	other professionals who	available]	disability professionals, and
	phenomenological	worked with people who		dental professionals to identify
	approaches	had disabilities (p.71,	Perceptions of positive outcomes:	similarities between the
		pa.11)		experiences of the people with
	State how data were		The support worker participants and dental	intellectual disability in the
	collected:	How sample was	professionals had different perceptions of	present study and individuals
	What method(s): Semi	recruited:	what constitutes a positive oral health	whom they support.)
	structured interviews. One	Situations involving a	outcome: dentists = high standard of oral	
	researcher (author EG) collected data from the	positive oral health outcome for a person with	health; support worker = acceptance of intervention by person with disability.	Limitations identified by
	participants using semi	intellectual disability were	Depends on the person's relationship with	review team:

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	structured interviews. An	identified by 2 methods,	the individual.	
	interview guide and	convenience and		Although paper highlights that
	questions were developed,	snowball sampling.	Key themes:	the research is explained
	based on the literature	Through her work in the		clearly to participants – role of
	review, and the researchers'	disability service, one	General strategies:	the researcher is not outlined
	experiences and reflections	researcher (author MC-E)	 Giving it a go: identified as a 	in paper.
	on the research objectives	was able to identify 4	strategy when using dentures.	
	and questions. This enabled	situations in which	 Maintaining consistency: when 	Setting of interviews not
	the interviewer to focus on	positive oral health	demonstrating techniques	clearly described.
	specific issues related to the	outcomes had occurred.	"Probably the main success was	
	topic while still retaining	In addition, participants	due to the fact that the person had	Evidence gaps and/or
	flexibility within the	involved in the initial	very consistent staff whom she	recommendations for future
	interview.'	interviews for each	trusted".	research:
		situation were asked if	 Facilitating positive experiences: 	
	The length of the interviews	they were able to identify	e.g. receiving feedback, getting	Further investigation of
	varied, max length was 1	other individuals involved	positive comments; linking the visit	strategies
	hour.	in the successful oral	to the dentist wit positive	and environmental influences
		health intervention (p.71,	experience (e.g. going to the coffee	on oral health for people with
	Interviews were recorded	para.11).	shop after the dentist)	intellectual disability is
	onto an audio-tape, with the		 Taking as much time as needed: 	warranted. In particular,
	participant's consent. One	Following informal	some felt that allowing time was	qualitative research into
	participant requested a	discussion between the	necessary for a positive outcome	communication with the
	telephone interview, and the	third researcher (author	"proceeding very slowly"	person with intellectual
	researcher documented this	MCE), unit managers, and	 Respecting and encouraging 	disability during oral health
	participant's responses by	direct support workers at	choice: " whenever xxx wasn't keen	intervention and qualitative
	making extensive written	the disability service, the	on going (to the dentist) we didn't	research about oral health
	notes.	first researcher (author	go"	experiences involving
	By whom: One researcher	EG) was provided with the	Oral health strategies used at the dentist:	interviews with people with
	(author of paper)	names and contact details	 Timeliness and frequency of dental 	intellectual disability who are
	What setting: NR	of an initial contact person	appointments: participants found it	able to communicate should
	When: NR	for each situation	was helpful to schedule	occur.
		involving positive	appointments at regular intervals	
		outcomes. Potential	and more frequent appointments	Source of funding: NR
		participants were	when fittings/treatment taking	
		contacted by telephone.	place.	
		They were provided with	 Communication between dental 	
		an explanation of the	professionals, direct support	

Study Details Research Parameters		Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
		nature of the study as well	workers, and people with	
		as the purpose and format	disabilities: dentists explaining tooth	
		of the research.	brushing etc to support workers	
		Following this notification,	was perceived beneficial, and an	
		their willingnessto	awareness amongst support	
		participate in the study	workers of the oral health problems	
		was ascertained.	of the individual was beneficial.	
		Participants were sent the	Support worked advocated on	
		interview questions prior	behalf of individuals.	
		to the interview to allow	Communication contributed to the	
		consideration of their	success of oral health intervention	
		responses (p.72, para.4).	for all of the people with intellectual	
			disability.	
		How many participants	- The dental environment: smaller,	
		recruited: 10 key players	more intimate dental environment	
		(support worker, dental	preferable. Relationship with the	
		professional or other	dentist important: "really	
		professionals) who	accommodating, considerate and	
		worked with the 4 people	respectful".	
		with intellectual disability	Oral health strategies used ta home:	
		were interviewed (p.71,	- Problem solving: tailored	
		para.11).	communication to solve problems	
		Comple characteristics.	 Assisting the person with disability to loorn akillo: "We desided that it 	
		Sample characteristics:	to learn skills: "We decided that it	
		(of the 10 key players who	was best to go right back to the first	
		were interviewed): Age: NR	step and that is choosing your toothbrush, learning how to use it	
		Sex: NR	and the step-by-step process"	
		Sexual orientation: NR	- Desensitisation: a way of gradually	
		Disability: NR	familiarising the person with	
		Ethnicity: NR	disability with oral health	
		Religion: NR	procedures. To decrease fear and	
		Place of residence:	anxiety.	
		Australia	- The home environment:	
		Occupation: dental	consideration of the physical	
		professionals, direct	environment, positive feedback	
		support workers, and	from the community, and a support	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
		other professionals (psychologist and unit managers) who cared for their 4 people with disabilities Education: NR Socioeconomic position: NR Social capital: NR	from family members and the disability service were environmental factors identified as contributing to the positive oral health outcomes achieved with the people who had intellectual disability.	
		Sample characteristics: (the 4 people with intellectual disabilities): Age: 2 in their 30s and 2 in their 50s Sex: NR Sexual orientation: NR Disability: intellectual disability Ethnicity: NR Religion: NR Place of residence: Supported accommodation in urban Queensland, Australia Occupation: NR Education: NR Socioeconomic position: NR Socioeconomic position: NR Social capital: NR	This study explored positive oral health outcomes achieved with 4 people with intellectual disability and identified strategies, perceptions, and environmental factors that may have contributed to the success. Many of these strategies, such as those related to choice making, communication, taking as much time as needed, and teaching skills are consistent with general literature in the field of intellectual disability. However, there has been little research conducted in relation to their specific application to oral health. It is important for people who work with populations that have disabilities to recognise that existing general teaching and learning strategies are relevant for use in oral health. It is also important for disability services to promote the knowledge of specific oral health strategies and environmental influences among direct support workers.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			may also be in the position to promote the implementation of strategies by direct support workers in the provision of oral health care in the person's home. Disability professionals such as psychologists, occupational therapists, and speech and language pathologists also may assist direct support workers and dentists in implementing the strategies and environmental changes identified in this study.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: R.V. Harris, Y.M. Dailey and R.S. Ireland Year: 2002 Citation: Harris, R.V., Y.M. Dailey, and R.S. Ireland, General dental practitioner advice regarding the use of fluoride toothpaste in 2 areas with a school-based milk fluoridation programme and one without such a programme. British Dental Journal, 2002. 193(9): p. 529- 33; discussion	Source Population(s): General Dental Practitioners (GDPs) who were listed as providing NHS treatment by the appropriate Health Authority and who worked in Liverpool (n=202); the Wirral (103); and St Helens and Knowsley (114) (p.530 para 5) Through return of uncompleted questionnaires and telephone contact with the dental practices concerned, it transpired that only 329 general dental practitioners on the original lists were still actively engaged in NHS general dental	 Method of allocation (describe how selected individuals/clusters were allocated to intervention or control groups – state if not reported): N/A. – not a controlled study Report how confounding factors were minimised: The possibility of contamination - which may have occurred if a GDP in one area spoke to a colleague in another area and change their responses to the questionnaire accordingly - does not appear to have been considered. The potential for GDPs to say they do what is accepted practice even when they don't is recognised by the authors but no adjustments were made for this challenge to the paper's validity. Data Collection Description: What was delivered: A focus group of 4 GDPs was set up to 		 Advice regarding the fluoride concentration of toothpaste to be used. Proportion giving advice: 42% reported that they gave advice on the fluoride concentration of toothpaste to be used by child patients A further 54% said that they have this advice along with other members of the dental team 3% said that no-one in the practice gave advice on the fluoride concentration of toothpaste 2% reported that this was done by the hygienist, dental nurse or receptionist (p.530 para 10) 	Limitations identified by author: It could be argued that this methodology is less than ideal as a means to gather data on reported activity since the practitioner can simply state what he feels to be the accepted practice, rather than reporting what actually takes place. However Saunders <i>et al.</i> argued that GDPs were being honest, since only a quarter said that they used a rubber dam routinely, even though its use would have been advocated to all of these practitioners at undergraduate level. (p.532 para 6)
519. Country of study: England Aim of Study: To describe the	practice in the area (167 GDPs in Liverpool, 77 in the Wirral and 85 in St Helens). (p.530 para 8) Setting: Survey of	discuss the research area and questionnaire design. Questionnaires were coded according to the name of each GDP on the list so that non- response could be followed-up. Second and third mailings were	issues of the questionnaire were compared. The data were analysed using SPSS computer software. Chi-Squared tests	 Content of advice: 16% of GDPs do not appear to specify the concentration of fluoride toothpaste 	As well as questionnaire validity, questionnaire reliability (how consistent is the information supplied when the same

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
knowledge and practice of general dental practitioners (GDPs) working in Liverpool (where there is no milk fluoridation programme) and St Helens and Knowsley, and the Wirral (where children have fluoridated milk in schools and preschools) relating to the advice given for child patients regarding the use of fluoridated toothpaste, tablets and rinses (abstract/ p.530 para.4) Study Design: Cross-sectional survey of Dental practitioners	GDPs Location (urban or rural): Liverpool; St Helens and Knowsley; and the Wirral (abstract) – urban areas with partial exception of the Wirral Sample characteristics: Age: Sex: Male=74% (173); Female= 26% (61) (p.530 para.9) Sexual orientation: Disability: Ethnicity: Religion: Place of residence: NR (for place of work see totals for different areas in next column) Occupation: GDP Education: Qualified Dentists Socioeconomic position: N/A. Social capital: NR Demographic details are representative with	carried out as well as telephone calls to prompt non-responders. (p.530 paras 5-6) Theoretical basis: An important part of preventive dental care for families with young children is the use of fluoride and fluoridated toothpaste, tablets or rinses which may play a role in the prevention of caries. However there has been an increasing awareness of the risk of developing enamel opacities through too high a fluoride intake during tooth development. This has to be balance against the obvious benefits that occur in the reduction of dental carries. (p.529 para.1) By whom: GDPs To whom: GDPs How delivered: Postal questionnaire When/where: Questionnaires issued between January 2001 and July 2001 (p.530 para.6) How often: Once How long for: 7 month questionnaire Sample size: Total sample N = 234 (response rate= 71%) Liverpool N = 102 The Wirral N = 78	and Kappa tests were carried out where appropriate. (p.530 paras 7-8) 36 GDPs returned the shortened questionnaire. There was substantial agreement (Kappa= 0.78) for the question "Are there any schools in your area where children receive fluoride milk?" and also substantial agreement (Kappa= 0.61) for the question about the question about the questions GDPs asked of children and their parents when giving preventive advice. There was fair agreement (Kappa=0.21) when GDPs were asked about the advice they gave on the amount of	 used – some of the comments indicated a lack of awareness of different concentrations For caries free children under 7 years only 64%b (144) of GDPs gave the correct advice to use a low fluoride toothpaste in line with clinical guidelines Over a quarter of GDPs (28%, 64) also advised children of this age with high caries to use low fluoride toothpaste. The proportion of GDPs giving the accepted advice to be used for caries-free children under 7 years of age was compared between districts with a milk fluoridisation programme (63%, 79) and the one without (64%, 65) but no association was found (X²=0.032, P>0.05) (p.531 paras 1-2) See 	measurement is performed more than once) should be considered. When key points of the questionnaire were reissued to a subset of GDPs to test reliability, it was found that some practitioners who had said that there were no schools in their area where children received fluoride milk, changed their reply to 'yes' when given the questionnaire a second time. It is possible that the issue of the first questionnaire may have prompted the GDP to make some enquiries about any fluoridated milk programme in the area. (p.532 para.8) Limitations identified by review team:
(++, +, or -): -	respect to gender of GDPs across the	St Helens and Knowsley N= 54	toothpaste to use. (p.532 para.4)	Table 2 for additional	The eligible and source populations

Study details Population and setting	intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
External Validity(++, +, or -): ++country with 799 males on the GE register and 219 females. (p.532Eligible popula (describe how individuals, groud clusters were redered advertisement, or list, area): All GE source population is considered by study authors a representative 	DC Eight GDPs (3%) never saw any children and were therefore excluded from any further analysis (p.530 para.9) ps, or cruited, any baseline comparisons (report any baseline differences between groups in important confounders): N/A. – not a longitudinal or experimental study Study sufficiently powered (power calculations and provide details): the issof the ion: ria: NR ria: 31 d as than of the e cces oral ere	For the questions on 'advice regarding the fluoride concentration of toothpaste to be used' and 'advice regarding the amount of toothpaste to be used' dentists were given 6 scenarios involving child patients and were asked whether they would advise a low fluoride toothpaste (<600 ppm), standard fluoride toothpaste (1,000 ppm) or high fluoride toothpaste (about 1,500 ppm). The 6 scenarios were a) for caries free children under 7 years, b) for high caries children under 7 years, c) for caries-free children with mixed dentitions, d) for high caries children with mixed	 data Advice regarding the amount of toothpaste to be used For children under 7 years of age 20 (9%) of GDPs did not specify the amount of toothpaste which should be used when advising the patient and their parent 56-75% described the amount of toothpaste they advised as peasized 5-8% described the amount they advised the amount they advised as a smear 9-21% advised that a small amount should be used. When comparing the amount advised to children under 7 – significant differences were seen both for children who were carries free (X²= 18.86 p<0.01) and for those with high caries (X²=11.23, p<0.05) 	are almost the same. A few GDPs were excluded due to location, specialism or (in terms of responses) because they did not work with children but this is not many. There is some ambiguity over whether the study authors are claiming the study is representative of the whole UK. The study authors note that the gender composition of interviewees reflects that of the country at large but this is either unnecessary to point out (as the study is just representative of the areas covered) or inadequate (as the study would need to be undertaken in other areas in some form of cluster sample for it to be nationally representative). The response rate

Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
para.5) % of selected individuals agreed to participate: 71% response rate Potential sources of bias:		dentitions, e) for caries-free children with a full permanent dentition and f) for high caries children with a full permanent dentition (p.530 para.11).	 Fewer GDPs specified a pea-sized amount for older children and more did not specify an amount Other advice related to toothpaste usage The majority of GDPs reported advising that toothbrushing should be supervised, particularly for children under 7 years of age, either for those with high caries (97%, 219 GDPs) or caries free (85%, 193 GDPs), Table 4. Many GDPs (81%, 183) still advised supervision for those with high caries in the mixed dentition. Over half the GDPs advised spitting out after brushing for children under 7 years, both for those who were caries-free (59%, 133) and for those who had high caries (53%, 119). (p.531 para.4) Knowledge of the milk fluoridisation programme 	was 71% so it is likely the selected participants are representative. However no information is given on whether there were any differences between non- respondents and respondents. Reliability was tested using Kappa coefficients. Of the 3 questions mentioned substantial agreement was found for 2 of them and fair agreement for the remaining question. The study authors note potential limitations concerning the study's validity as GDPs might simply state what he/she feels is the accepted practice rather than what actually goes on. As mentioned, the focus was not on explanation as such.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				 Of the 226 GDPs responding who saw child patients regularly in their practice, 101 worked in Liverpool where there is no programme and 125 worked in either the Wirral or St Helens and Knowsley where children receive fluoride milk. When asked if there were any schools in their area where children receive fluoridated milk, 78% (97) of GDPs in the Wirral and St Helens replied there was, with the remainder replying either 'No' (2%, 3) or 'Don't know (20%, 25). In Liverpool (where there is no milk fluoridation programme) 91% (92) said either that there was no milk fluoridation or that they did not know. Nine dentists in Liverpool said that there was a milk 	However in some cases - the amount of toothpaste advised (p.531 para.2) - multiple explanatory variables were considered including gender and years of qualification alongside presence or absence of a milk fluoridation programme. The analytical methods seem appropriate given the study was descriptive in nature. While the article acknowledges that levels of awareness by GDPs of the milk fluoridation programme may affected their responses it might have been useful to have some statistical measures which controlled for this. Only p values were given. Evidence gaps: Alternative ways of

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				 fluoridation programme in schools in their area (p. 531 (para.5) and p.532 (para.1) In terms of whether the existence of the milk fluoridisation scheme featured in any discussion on fluoride toothpaste: There was no difference between the proportions of GDPs in areas with a milk fluoridation programme (59%) and GDPs in Liverpool (53% (x2=1.03, p>0.05)). (p.532 para.2) 59% (74) of GDPs working in the Wirral or St Helens and Knowsley claimed they asked routinely asked if the child had fluoride milk at school compared with 7% (7) in Liverpool (x2=66.37, P<0.001). The 7 dentists in Liverpool corresponded with those dentists who 	collecting activity data such as checking dental records and payment schedules can be used to try to validate self-reported activity. However, these methods in themselves give insufficient detail in relation to the rationale behind the practitioners' choice of treatment. In the case of preventive advice, validation could only really be achieved through observing the GDP at work. This perhaps could be undertaken as a further study. (p.532 para.7) Source of funding:

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				 mistakenly thought schools in their area gave out fluoride milk. (p.532 para.2) 63% (79) of GDPs in the Wirral and St Helens and Knowsley said that they advised a low fluoride toothpaste for caries free children under the age of 7, compared with 64% (65) of GDPs in Liverpool, (X2=0.032,P>0.05). (p.532 para.3) 38% (48) of Wirral and St Helens and Knowsley GDPs said that they advised a standard fluoride toothpaste for high caries children under 7 years of age, compared with 39% (39) of Liverpool GDPs who gave this advice for high caries children of this age (X2=0.01, P>0.05). (p.532 para.3) 	
				Attrition details: Indicate the number lost to	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control) N/A. (not a longitudinal survey)	
				Conclusion: There are clear clinical guidelines regarding the advice that should be given concerning the use of fluoride toothpaste by young children. It appears that although many GDPs give advice that concurs with the guidelines, there are a significant number who either do not discuss the subject fully with the parent concerned (for example by not specifying the concentration of paste to be used), or give advice which contradicts the guidelines (for example by advising caries free children under 7 years of age to use a medium or high fluoride toothpaste). For evidence-based dentistry to become a reality in this area, ways must be found to disseminate the available	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				guidelines more fully and increase their acceptance and use by practitioners. (p.533 para.3)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Hausen,	Source	Mothed of allocation (describe	Outcomes (include	For each outcome	Limitations
,	Population(s):	Method of allocation (describe how selected	Outcomes (include details of all relevant		identified by
H., et al.	All 5th and 6th graders	individuals/clusters were	outcome measures and	report	author:
Year: 2007	(11- and 12-year-olds)	allocated to intervention or	whether measures are	Total sample:	NR
redi. 2007	in the town of Pori,			Baseline:	
Citation: Hausen,		control groups – state if not reported): The children	objective or subjective		Limitations
,	Finland, who started	. ,	or otherwise validated):	Follow up (all time	
H., et al.	the 2001–2002 school	attending this examination were	Outcome name: DMFS	points)	identified by review
Noninvasive control	year, except for	divided randomly into two		End point:	team:
of dental caries in	mentally disabled and	groups using computer-	values Outcome definition:		The setting does not
children with active	handicapped children	generated random numbers.		Intervention group(s):	reflect a usual UK
initial lesions. A	attending special	Depart how confounding	DMFS increments over	Baseline	dental practice as it
randomised clinical	schools (n = $1,691$).	Report how confounding	time	Follow up (all time	is in Finland.
trial. Caries	Of the 1691, 577 were	factors were minimised: NR	Outcome measure:	points)	Device coloriation and
research, 2007. 41,	eligible to participate	Due anoma a lla temperation	Exam	End point	Power calculation not
384-91	and randomised.	Programme/Intervention	Outcome measure		reported
		description:	validated: NR	Control group(s)	
Country of study:	Setting: Public dental	What was delivered:	Unit of measurement:	Baseline	Evidence gaps:
Finland	clinics in Pori, Finland	Oral hygiene and dietary	Mean DMFS	Follow up (all time	Costs were not
		counselling: for each child the	increments	points)	considered in the
Aim of Study: The	Location (urban or	content of the intervention was	Time points	End point	current study, but a
aim of this study	rural): Pori, Finland	based on his/her individual	measured: Difference		further challenge will
was to investigate	(NR)	needs according to the clinical	between start and	Means, SDs, p-	be to design a
whether DMFS		findings, a questionnaire and	middle (2001-2003) and	values, CIs, Effect	regimen that is not
increment can be	Sample	conversations during sessions.	start and end (2001-	sizes, SEs	only efficacious but
decreased among	characteristics:	The dental hygienist and the	2005)		also cost-effective.
children with active	Age: 11 and 12 year	child discussed ways of	_	Oral health (clinical)	
initial caries by oral	olds. Mean age was	reversing the active lesion and	Outcome name:	results:	Source of funding:
hygiene and dietary	11.9 years	preventing the onset of new	Visible plaque		NR
counselling and by	Sex: NR	lesions. The child was	Outcome definition:	Mean DMFS	
using non-invasive	Sexual orientation:	encouraged to take	Index tooth surfaces	increments	
clinical measures of	NR	responsibility for his/her own	with visible plaque	Mean (95% CI)	
caries control.	Disability: NR	dental health with the support of	Outcome measure:		
	Ethnicity: NR	dental personnel.	Exam	Intervention group:	
Study Design:	Religion: NR		Outcome measure	Baseline to mid-	
Parallel RCT	Place of residence:	Children were given	validated: NR	point: 1.86 (1.50,	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
The children	Pori, Finland	toothbrushes, fluoride	Unit of measurement:	2.21), n = 242	
attending this	Occupation: School	toothpaste and fluoride lozenges	%	Baseline to end point:	
examination were	children	throughout the study period.	Time points	2.56 (2.07, 3.05) n =	
divided randomly	Education: 5 th and 6 th		measured: Baseline	250	
into 2 groups using	graders	Active initial caries lesions were	(2001) and End (2005)		
computer-generated	Socioeconomic	cleaned professionally and		Control group:	
random numbers.	position: NR	treatment was applied twice at	Outcome name:	Baseline to mid-	
	Social capital: NR	an interval of 1-2 weeks. This	Gingival bleeding	point: 2.44 (2.12, 2.77)	
		was repeated until the lesion	Outcome definition:	n = 251	
	Eligible population:	seemed to be reversed.	Gingival bleeding	Baseline to end point:	
Quality Score (++,	All 5 th and 6 th graders		scores	4.60 (3.99, 5.21) n =	
+, or -): +	in the town invited	Throughout the study period, the	Outcome measure:	247	
	(except for mentally	dental hygienists (who gave the	Exam		
External	disabled and	counselling) were given caching	Outcome measure	Difference (between	
Validity(++, +, or -):	handicapped children	and support and their work was	validated: NR	intervention and	
+	attending special	monitored regularly.	Unit of measurement:	control group):	
	schools).		Scores 2-3 (Loe 1967)	Baseline to mid-	
		Children in the experimental and	Time points	point: 0.59 (1.07, 0.11)	
	93% of the children	control groups were, along with	measured: Baseline	p value 0.0164	
	attended the baseline	their peers in Pori, equally	(2001) and End (2005)	Baseline to end point:	
	screening	exposed to community level		2.04 (2.82, 1.26) p	
	appointment at which	promotion of oral health that was	Other outcomes:	value <0.0001	
	they were screened	implemented during the course	dietary habits and tooth		
	for the presence of	of the randomised controlled	brushing frequency.	Visible Plaque	
	active initial caries	trial. This involved providing	Use of xylitol lozenges	Mean (95% CI):	
	lesions. Children with	correct information on oral	and chewing gum and		
	at least one active	health problems and their	fluoride lozenges (Full	Intervention group(s):	
	lesion were given an	prevention, i.e. avoiding frequent	data not shown in	Baseline: 7.6 (6.1, 9.1)	
	informed consent form	snacking, brushing twice a day	paper).	n = 250	
	to be taken home for	with fluoride toothpaste and	Outcome measure:	End point: 6.7 (4.8,	
	their parents'	using xylitol after meals	Questionnaire	8.6) n = 250	
	signature. Those for	(information included in the	Outcome measure		
	whom consent was	counselling of the experimental	validated: NR	Control group(s)	
	obtained were invited	group)	Unit of measurement:	Baseline: 7.6 (5.9, 9.3)	
	for a baseline dental	Theoretical basis: N/A	NR	n = 247	
	examination. 577 of	By whom: Counselling = Dental	Time points	End point: 7.4 (5.3,	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	the initial 1691 were	hygienist. One experienced	measured: Baseline	9.4) n = 247	
	eligible and were	health dentist examined the	(2001) and end of		
	randomised.	children's teeth. She had been	follow-up (2005)	Start point p value	
		carefully trained for the		(intervention and	
	State if eligible	examination and did not	Method of analysis	control): 0.9938	
	population is	participate in the dental care of	(indicate if ITT or	End point p value	
	considered by the	the children.	completer analysis	(intervention and	
	study authors as		was used and if	control): 0.6457	
	representative of the	To whom: Patients – children	adjustments were		
	source population:	aged 11-12	made for any baseline		
		How delivered: Counselling,	differences in	Gingival bleeding	
	Inclusion Criteria:	instructions, cleaning, materials	important	Mean (95% CI):	
	(as above)	(toothpaste, lozenges)	confounders):		
	Evolucion Critorio	When/where: Public dental	ITT - NR	Intervention group(s):	
	Exclusion Criteria:	clinics in Pori, Finland	To compare the group-	Baseline: 13.5 (11.3,	
	Mentally disabled and	How often: After 2 years and at	specific cross-sectional	15.7)	
	handicapped children attending special	the end of the study the children were examined using the same	DMFS values, 3.4-year DMFS increments and	End point: 15.4 (12.8, 18.1) n = 250	
	schools	methods as at the baseline	percentages of index	10.1) 11 = 250	
	SCHOOIS	examination.	tooth sites with visible	Control group(s)	
	% of selected	How long for: In both groups,	plaque and gingival	Baseline: 11.5 (9.5,	
	individuals agreed to	the average follow-up period	bleeding, mean values	13.5)	
	participate:	was 3.4 years (95% CI 3.42,	and their	End point: 19.1 (15.9,	
	93% (1691). Of those	3.43 in both groups).		22.2) n = 247	
	577 were eligible.	3.43 in both groups).	95% confidence	22.2) 11 - 247	
		Control/Comparator	intervals were	Start point p value	
	Potential sources of	description:	calculated. The mean	(intervention and	
	bias:	What was delivered: Dentists	difference in the DMFS	control): 0.1861	
	NR	were responsible for all dental	increment between	End point p value	
		care of the children in the control	experimental and	(intervention and	
		group. Measures for caries	control group and its	control): 0.0824	
		control were those given	95% confidence	-,	
		normally in the public dental	intervals were also	Behavioural results:	
		clinics of Pori. In principle, this	calculated. This		
		included applications of fluoride	difference was also	Dietary habits and	
		varnish and health education on	expressed by means of	tooth brushing	

	intervention/control	and method of analysis	Results	Notes by review team
	 dietary and oral hygiene habits. The study protocol included no guidelines regarding the self-care of children in the control group. Children in the experimental and control groups were, along with their peers in Pori, equally exposed to community level promotion of oral health that was implemented during the course of the randomised controlled trial. This involved providing correct information on oral health problems and their prevention, i.e. avoiding frequent snacking, brushing twice a day with fluoride toothpaste and using xylitol after meals By whom: Dentists were responsible for the dental care of all the children in the control group. One experienced health dentist examined the children's teeth. She had been carefully trained for the examination and did not participate in the dental care of the children. To whom: Patients – children aged 11-12 How delivered: Normal dental care, oral health education 	the prevented fraction; t tests for independent samples were used to evaluate the statistical significance of differences in the mean values. The significance of differences in oral health habits was evaluated by means of chisquare tests.	frequency. Use of xylitol lozenges and chewing gum and fluoride lozenges (Full data not shown in paper). Only reported results: Based on the questionnaires, at baseline there were no statistically significant differences in dietary habits or toothbrushing frequency between the experimental and control groups. At the end of the follow-up, children in the experimental group reported using xylitol lozenges and chewing gum and fluoride lozenges significantly more frequently than those in the control group. Other differences in dietary habits were slight and non significant, nor was there a significant difference in reported toothbrushing frequency between the groups at the end of the follow-up. (p.389 para.2)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		clinics in Pori, Finland How often: After 2 years and at the end of the study the children were examined using the same methods as at the baseline examination. How long for: In both groups, the average follow-up period was 3.4 years (95% CI 3.42, 3.43 in both groups).		Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control)	
		Sample size at baseline:		After randomisation:	
		Total sample N = 577 Intervention group N = 278 Control Group N = 282		8 lost in experimental group, 7 lost in control group	
		Baseline comparisons (report any baseline differences		After first exam:	
		between groups in important confounders): No difference in mean age between the children in the experimental and control		16 lost in experimental group, 15 lost in control group	
		groups or between those who completed the study and those who were lost to follow-up.		After second exam:	
		There was no significant difference in the mean baseline DMFS values between the		12 lost in experimental group, 20 lost in control group	
		experimental and control groups. In both groups, the baseline DMFS values for the dropouts were higher than those		21 in experimental group missed the second exam, and 15	
		for the participants who completed the study, but the differences were not statistically		in the control group missed the second exam.	

significant. Study sufficiently powered (power calculations and provide details): NR Study sufficiently powered (power calculations and provide details): NR Study sufficiently smaller mean caries increment than those in the control group, the preventive fraction being 44.3%. However, a huge effort was made to achieve the result. In the follow- up period, during visits to dental hygienists, the children in the experimental group received on average 11.4 applications of fluoride varnish or a	Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
mixture of fluoride and chlorhexidine varnishes, which was over 7 times more than the mean number of fluoride varnish applications in the control group. Counselling sessions were over 3 times more frequent in the experimental than in the control group.			Study sufficiently powered (power calculations and		In the present study, the children in the experimental group had significantly smaller mean caries increment than those in the control group, the preventive fraction being 44.3%. However, a huge effort was made to achieve the result. In the follow- up period, during visits to dental hygienists, the children in the experimental group received on average 11.4 applications of fluoride varnish or a mixture of fluoride and chlorhexidine varnishes, which was over 7 times more than the mean number of fluoride varnish applications in the control group. Counselling sessions were over 3 times more frequent in the experimental than in	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				lozenges were distributed free of charge to the children in the experimental group. In addition, children in the experimental group were, like all other children in Pori, exposed to a community-level program of oral health promotion that continued throughout the study.	
				In spite of intention to control harmful snacking among the children in the experimental group, no difference between the experimental and control groups was found in any of the self- reported dietary habits, except for the use of xylitol products, at the end of the follow-up. This disappointing result indicates that it is difficult to influence established dietary habits. The difference between groups in the use of xylitol and	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				fluoride lozenges was expected since they were given free of charge to the children in the experimental group. Nor was there a significant difference between the groups in the self-reported frequency of toothbrushing. At the end of the follow-up, however, the mean percentages of index sites with visible plaque and gingival bleeding were slightly lower in the experimental than in the control group, but the differences were not statistically significant.	
				According to our results, a regimen that includes multiple measures for controlling dental caries can significantly reduce increment in dental decay among caries-active children living in an area where the overall level of caries experience is low. Costs were not	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				considered in the current study, but a further challenge will be to design a regimen that is not only efficacious but also cost-effective.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: Holloway, P.J. and Clarkson, J. E.	Study design: The study was conducted in 2 parts; a quantitative investigation and	Population the sample was recruited from: Dentists from North-West	Brief description of method and process of analysis [including analytic and data collection	Limitations identified by author: NR
Year: 1994	a qualitative enquiry. (p.318, para.8).	England (p.318, para.8).	technique]:	Limitations identified by review team:
Citation: Holloway, P.J. and Clarkson, J.E. (1994) Cost: benefit of prevention in practice, International Dental Journal, 44, 317- 322. Country of study: North-west	Research aims, objectives, and questions: A study was conducted of the views of established, successful, general dental practitioners treating their child patients under a capitation system of remuneration, in order to discover what preventive procedures on which patients they considered were of benefit to their practices and	How sample was recruited: General practitioners working in well-established, successful practices in North-west England to complete the quantitative element. From these 50, 21 participated within the qualitative and then 20 participated within the follow-up questionnaire. (p.318 para. 9-10)	The audiotapes were analysed to detect common responses for the adoption of various practice policies. NR what method was used to conduct this analysis. (p.318, para.9). Key themes and findings relevant to this review [with illustrative quotes if available] All the dentists included within the study thought that prevention in some form on selected patients was of value to the	No clear justification for the research methodology has been given. Some information is provided on data collection, but this does not include anything on data storage. More information on the size of individual discussion groups and where they took place would have been
England Quality Score (++, +, or -) +	why. (p.318, para.5). Theoretical approach [grounded theory, IPA etc]: NR State how data were collected: What method(s): The quantitative study involved a telephone interview with 50 dentists, all of whom were general practitioners working in well established, successful practices. These interviews lasted for about 15 minutes requiring the dentists to give	How many participants recruited: 50 dentists (p.318, para.8) Sample characteristics: Age: NR Sex: NR Sexual orientation: NR Disability: NR Ethnicity: NR Religion: NR Place of residence: North- West England Occupation: NR Education: NR Socioeconomic position: NR	 practice. The qualitative element of the study gave 4 reasons for this: Good image for the practice. Parents approved and recommended the practice to their friends and relatives thus enhancing the reputation. One dentist did say it could be a 'loss leader'. Secondly, others genuinely felt that prevention, if carried out well could be cost: effective when compared with operative dentistry. Thirdly they all agreed that prevention increased job satisfaction in dentists as they 	useful. The relationship between the researcher and participants is not described and there is no information on how the research was introduced, even in the discussion groups. There is no information on how long the dentists have been qualified or what areas they come from and whether there are any differences in terms of the socio-economic

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	of questions about their		prefer to see child patients free	they serve.
	practice policies on the matter		from dental caries rather than	
	of preventative procedures.	Inclusion criteria:	having to restore their teeth as	There is no discussion on
	From their answers a	Practices within the North-	they become diseased.	whether the methods that
	'preventative awareness	West of England which	 Finally, some dentists thought 	were used were reliable.
	score' was calculated for each	were well-established and	that prevention was part of	
	dentist, allowing comparisons	successful. (p.318, para.8)	modern philosophy, and that	Statistical tests have been
	between different dentists in		dentists were neglectful if they	undertaken but it is not
	different practices and	Exclusion criteria: NR	did not practice on their patients.	clear what method was
	communities. (p.318, para.8).		(p.318, para.11-13).	used.
	The qualitative phase		88% (44) of the dentists would prescribe	The qualitative element is
	involved 4 discussion group		fluoride supplements but mainly on a	not rich at all. No extracts
	sessions with 21of the same		selective basis. They felt that those with	are given and only very
	dentists in an attempt to		no caries and whose parents controlled	broad themes are provided.
	discover in more depth the		their children's sugar intake did not need	
	reasons why they chose		tablets. Thus, 48% (24) restricted tablets	No mention on the reliability
	these practice policies. The discussions lasted for 90		to children below the age of 10 years	of the analysis has been mentioned, for example
	minutes and were largely		with active caries and only in a comprehensive preventive regimen.	how many researchers
	unstructured allowing the		Dentists were concerned that children	coded the transcripts from
	dentists to cover the topics		who took the tablets and brushed	the qualitative element.
	that they wished within the		regularly with fluoride toothpaste might	
	limits of a topic guide. These		develop fluorosis later and that might be	Findings from the
	were tape-recorded. (p.318,		detrimental to the practice, and therefore	quantitative element are
	para.9).		some dentists halved the recommended	clearly presented but as
	. ,		dose level in Britain before prescribing.	noted above only very
	In addition 20 of these		(p.319, para. 1).	broad findings are
	dentists were asked to			presented for the qualitative
	complete a further		Pit and fissure sealants were universally	element.
	questionnaire based on the		popular among this group 96% (48)	
	'standard gamble' technique		although they were unsure of the cost:	Due to it being a pilot study
	in an effort to persuade them		effectiveness despite the fact that	the further implications
	to place a definite risk upon		several delegated this duty to the	have not been discussed.
	not performing the various		hygienists. However they were popular	
	preventive techniques. (p.318,		among dentists and parents if they felt	Ethics have not been
	para.10).		that something positive was being done	referred to within the report.

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	By whom: NR What setting: NR When: NR		to prevent disease. Despite this few would use it routinely (26%, 13) most being selective in their application. (p.319, para. 2).	Evidence gaps and/or recommendations for future research:
			These dentists on the whole were not confident in their ability to predict which teeth caries would develop on in the next year. Despite this 52% (26) said they would seal the fissures of any teeth which they thought would develop caries within the next year. 54% (27) said that they would be more inclined to seal the fissures of first permanent molars on eruption if they had been any caries in the primary definition, and 52% (26) would seal the remaining 3 teeth in a series if one had already presented with fissure caries. (p.319, para. 2-3). With regards to dietary counselling the responses were ambivalent. Only 58% (29) of dentists felt the offering of dietary counselling was of benefit to the practice, but these were very enthusiastic to the extent that they felt the obligation to offer it to most patients or the patient's parent. They felt that unless the sugar intake was controlled the rest of the preventative procedures would be to no avail. However others felt that although sugar intake in important it is very difficult to change people's eating patterns and that many parents resented being told that they were feeding their child inadequately. (p.319, para. 4).	This study is a pilot study and it is planned to extend it in order to investigate the issue in a greater depth. (p.320, para. 10). Source of funding: NR

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			Oral demonstrations were preferred by the dentists (92%, 46) and thought that it was of value to their practice; however they were not really clear about their reasoning. They felt that this was a procedure which could be easily arranged, particularly in referred to an auxiliary staff member. (p.319, para.5).	
			Only 32% (16) of the dentists thought that applying topical fluoride preparations to the teeth of patients was of value to the practice. (p.319, para.6).	
			Two-thirds (66%, 33) of those dentists that though recommending the daily use of fluoride mouthrinses was of some value to the practice. These were part of a preventive programme for adolescents with high caries and for patients wearing fixed appliances. (p.319, para.7).	
			52% (26) of the dentists employed hygienists in their practices, many delegated to these staff members for procedures such as demonstrations, dietary counselling and topical fluoride treatments. Practices which employed hygienists had a higher preventative awareness score than those who did not (p=.02). (p.319, para.8).	
			From the results of the 'standard gamble' exercise the most popular preventive technique over the whole age range was dietary counselling, with fissure sealants a close second and oral hygiene being	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			third. Well behind these came fluoride mouthrinsing, fluoride supplements and professionally applied fluoride. (p.319, para.9).	
			Statistical Analysis Although there is mention of mean scores and p-values they do not mention which statistical test they have used. Presumably they used the <i>t</i> -test but this is not clear.	
			Conclusions: It was clear from the responses that factors other than immediate financial considerations affected their decision on whether or not to use preventative techniques. Of particular relevance was the image of their practice among communities they served, and their own job satisfaction which many valued as highly as their cash flow. (p.320, para.3).	
			It was also clear that these dentists had completely different working philosophy to their peers in dental public health, as their orientations are more focussed on the dental health of each individual and consequently they are less likely to weigh the cost and benefits when the treatment under consideration are of no harm but may benefit the patient themselves. (p.320, para.4).	
			Compared to dental public health workers, dental practitioners do not appear to be as concerned with	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			discovering the means of predicting dental caries. (p.320, para.5).	
			Fissure sealants were also popular in this group of dentists despite the immediate cost: effectiveness being unclear to them, however they were seen as good practice builders. They preferred to do sealant restorations rather than sealing over the caries. (p.320, para.6).	
			The case for dietary counselling was more complex. There were 2 groups when it came to this matter, one group felt that they had a professional obligation to ensure that their patients were informed of the threat of sugar in the aetiology of dental caries to enable them to take the necessary actions in their everyday lives to avoid the disease. The other group felt that there was very little chance in being able to change the individuals eating habits. (p.320, para.7).	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Anders	Source	Method of allocation (describe	Outcomes (include	Oral health (clinical)	Limitations
Hugoson, Dan	Population(s):	how selected individuals/clusters	details of all relevant	results:	identified by
Lundgren, Babro	Individuals aged	were allocated to intervention or	outcome measures and		author: No
Asklow and Gun	20-27 recruited	control groups – state if not	whether measures are	1) Plaque Levels:	limitations reported
Borglint	from 2 clinics – a	reported): No information is	objective or subjective or	Manual and the state	Limitations
Veen 0000 end	Large Public Dental	provided on how randomisation	otherwise validated):	Mean scores (with	Limitations
Year: 2003 and	Service (PDS)	was achieved apart from that it		standard deviations in	identified by
2007	clinic, and from a	was carried-out by one of the	1) Outcome name:	brackets)	review team:
Oltations	private two-dentist	authors.	Plaque levels		These is
Citation:	practice in	Devent here a sufering dia s	Outcome definition: Full	Group 1 ₁ (Control):	There is
Hugoson, A., et al.,	Jonkoping, a city in	Report how confounding	mouth number of tooth	Full mouth – Baseline:	considerable
Effect of 3 different	southern Sweden	factors were minimised: The	surfaces with plaque and	54.3 (21.9)	ambiguity as both
dental health	with approximately	allocation was not concealed but	proximal number of tooth	Full mouth - End point (3	papers report
preventive	120,000	the Dental Hygienist who carried	surfaces with plaque	years): 37.6 (24.3)	different drop-out
programmes on	inhabitants.	out the baseline examination of	Outcome measure:	Proximal – Baseline: 41.6	rates even though
young adult		the patients and who also	Number of tooth surfaces	(15.1)	they are based on
individuals: a	Setting: A Large	examined the patients annually	- mean numbers taken for	Proximal - End point (3	the same study.
randomised,	Public Dental	was blinded to group assignment	reporting purposes	years): 30.0 (18.9)	The drop-outs were
blinded, parallel	Service (PDS)	and to the particular programmes	Outcome measure		reported as "evenly
group, controlled	clinic, and a private	the patients were following.	validated: Unclear	Group 2 ₁ (Karlstad 0):	distributed"
evaluation of oral	two-dentist practice	Contamination was not explicitly		Full mouth – Baseline:	between the groups
hygiene behaviour	in Jonkoping, a city	discussed and given that some	Unit of measurement:	63.0 (18.7)	and whichever
on plaque and	in southern	of the participants in different	Number of surfaces	Full mouth - End point (3	paper is right the
gingivitis. Journal of	Sweden with	groups probably went to the	_	years): 12.9 (12.2)	drop-outs are
Clinical	approximately	same clinics it is possible.	Time points measured:	Proximal – Baseline: 47.5	below <20%.
Periodontology,	120,000	However the focus of the study is	Baseline, 1 year, 2 year	(11.6)	However the
2007. 34(5): p. 407-	inhabitants. The	on different modes of delivery	and 3 year	Proximal - End point (3	ambiguity is clearly
15. (Paper One)	recruiting area of	rather than different messages		years): 10.4 (10.6)	a cause for alarm.
	the PDS clinic	so it would be difficult to replicate	2) Outcome name:		In addition, Paper
Hugoson, A., et al.,	comprised patients	such experiences. Consequently	Gingivitis levels	Group 2_1 (Karlstad 1 and	Two reported an
The effect of	from both urban	contamination is likely to be low.	Outcome definition: Full	2):	additional 13.5% of
different dental	and rural areas	Demographic imbalances at	mouth number of sites	Full mouth – Baseline:	drop-outs at the 5
health programmes	Leastlan (dec	baseline were not stated	with gingivitis and	63.6 (17.7)	year stage (Paper
on young adult	Location (urban or		proximal number of sites	Full mouth - End point (3	One only goes to 3
	rural): The	NOTE: All study groups are	with gingivitis	years): 22.1 (21.1)	years) and 9.8% at

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
individuals. A	recruiting area of	numbered on the basis of the	Outcome measure:	Proximal – Baseline: 47.8	the 10 year stage -
longitudinal	the PDS clinic	numbering system used in Paper	Number of sites – mean	(11.5)	altogether this
evaluation of	comprised patients	Two as this included all 8 study	numbers taken for	Proximal - End point (3	clearly surpasses
knowledge and	from both urban	groups. Sub-divisions of the	reporting purposes	years): 18.4 (18.3)	the 20% level.
behaviour including	and rural areas.	Karlstad group, which are	Outcome measure		
cost aspects.		numbered in Paper One as " 2_0 "	validated: Unclear	Group 3 ₁ (Individual	Information on
Swedish Dental		and "Two ₁ " etc are numbered		Educational):	location, population
Journal, 2003.		here as "Karlstad 0", "Karlstad 1"	Unit of measurement:	Full mouth – Baseline:	and urban/rural
27(3): p. 115-130.	Sample	etc so as to avoid confusion with	Number of sites	60.7 (22.8)	split but no
(Paper Two)	characteristics:	the second set of study groups		Full mouth - End point (3	demographic
	Age: 20-27	that appear only in Paper Two.	Time points measured:	years): 24.5 (23.6)	breakdown of the
	Sex: 211 men and		Baseline, 1 year, 2 year	Proximal – Baseline: 45.0	area. It would have
Country of study:	189 women	First set of study groups (first	and 3 year	(14.0)	been useful to
Sweden	Sexual	3 years, Papers One and Two):		Proximal - End point (3	know how many
	orientation: NR		3) Outcome name:	years):20.2 (19.8)	20-27 year olds
Aim of Study:	Disability: NR	Control Group 1 ₁ :	Knowledge of the 2 most		there were
Paper One:	Ethnicity: NR	What was delivered: The	common dental diseases	Group 4 ₁ (Group	
To evaluate, in	Religion: NR	individuals in this group	Outcome definition:	Education):	Outcome measures
young adults, the	Place of	underwent no organised	What are the 2 most	Full mouth – Baseline:	in Paper One were
effect of different	residence: NR	prophylactic measures for caries	common diseases that	59.2 (23.1)	clinical. The
preventive	Occupation: NR	gingivitis/periodontitis within the	affect the teeth? (Open	Full mouth - End point (3	outcomes in Paper
programmes on	Education: NR	framework of the study but had	question) The answer was	years): 21.6 (20.9)	Two were patient
oral hygiene and to	Socioeconomic	to answer a questionnaire about	considered correct only	Proximal – Baseline: 44.5	reported and no
determine whether	position: NR	knowledge of dental diseases	when both caries and	(15.0)	test appeared to
the variables	Social capital: NR	and oral hygiene behaviour. The	gingivitis/periodontitis	Proximal - End point (3	have been made
investigated are	•	subjects were recalled at 12-	were named.	years): 16.5 (15.3)	for reliability.
predictors of	Eligible	month intervals for follow-up	Outcome measure:		
gingival health.	population	examinations, identical to the	Patient reported	Full mouth:	There is a lack of
	(describe how	baseline examination, over the	Outcome measure	After 3 years the	information on the
Paper Two:	individuals, groups,	next 3 years	validated: Unclear	presence of plaque	results of a
The goal of this	or clusters were	By whom: Dental Hygienist		decreased (<i>p</i> <0.05).	question on dental
study was to report	recruited, e.g.	To whom: 100 patients	Unit of measurement:	Group 1_1 had more	cleaning aids.
the long-term effect	media	How delivered: N/A.	Open question – coded as	plaque (p <0.05) than the	Other than that all
of different dental	advertisement,	When/where: Dental clinic	correct or incorrect	test groups. The	outcomes seem to
health programmes	class list, area):	How often: Follow-up every 12		differences between the	have been
on young adult	Individuals were	months	Time points measured:		reported.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
individuals' knowledge and behaviour relative to oral health. Study Design: Randomised, blinded, parallel, controlled clinical study Quality Score (++, +, or -): + However inconsistency in drop-out rates between Papers One and Two is a serious issue and suggests that caution should be treated when interpreting any of these results. External Validity(++, +, or -): ++	offered (via a written invitation) a dental examination free of charge and were then contacted by telephone. Patients were summoned consecutively until 200 individuals from each clinic had replied. State if eligible population is considered by the study authors as representative of the source population: NR Inclusion Criteria: Individual was not planning to move from Jonkoping in the next few years Exclusion Criteria: NR % of selected individuals agreed to participate: NR – there is no data on refusals even though the	How long for: 3 years Group 2, The "Karlstad Model": What was delivered: In this group, all individuals received prophylactic care every second month (6 times per year) according to the Karlstad model for adult individuals. At the first visit, information on caries and gingivitis/periodontitis was presented and oral hygiene instruction was given based on plaque disclosure. At the next five visits, at 2-month intervals, the individual's oral status was reviewed and, when necessary, information or oral hygiene instruction was repeated. Half the number of the individuals was also randomly chosen to have no other preventive measures (Karlstad 0). The other individuals were randomly chosen to undergo professional tooth cleaning at each visit. The cleaning was performed crosswise in 2 quadrants, which meant that the teeth in the right maxilla and the left mandible were professionally cleaned in 25 individuals (Karlstad 1) and in the left maxilla and the right mandible in	 Baseline, 1 year, 3 year, 5 year and 10 years 4) Outcome name: Knowledge of the causes of caries Outcome definition: What causes carries? (open question) The answer was considered correct when both bacteria and diet were named. Outcome measure: Patient reported Outcome measure validated: Unclear Unit of measurement: Open question – coded as correct or incorrect Time points measured: Baseline, 1 year, 3 year, 5 year and 10 years 5) Outcome name: Knowledge of the causes of gingivitis/periodontitis Outcome definition: What causes gingivitis/periodontitis? (open question) Bacterial plaque or poor oral hygiene was considered correct. 	test groups were statistically non- significant. Proximal: After 3 years: in all groups the presence of plague decreased (p <0.05). The difference between group Karlstad 0 and group 1 ₁ as well as between Karlstad 1 and2, group 3 ₁ , and 4 ₁ was statistically significant (p <0.05). The difference between group 1 ₁ and Karlstad 1 and2, group 3 ₁ , and 4 ₁ was statistically significant (p 0.05). The difference between group Karlstad 1 and2, group 3 ₁ , and 4 ₁ was statistically significant (p 0.05). The difference between group Karlstad 1 and2, group 3 ₁ , and 4 ₁ was statistically non-significant. 2) Gingivitis Levels: Mean scores (with standard deviations in brackets) Group 1 ₁ (Control): Full mouth – Baseline: 33.2 (19.5) Full mouth - End point (3	Power was not stated and the effect size was not given. No confidence intervals were reported in Paper One. P values were reported in both papers. Sex and smoking habits were controlled for in Paper One's logistic regression model but because demographic characteristics are not given it isn't clear whether any other variables (such as education) should have been included. Participants dropped-out in different years and it isn't clear how this was dealt with in the analysis which is a flaw particularly when looking at the 5 year and 10 year

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	recruitment process	25 individuals (Karlstad 2). The	Outcome measure:	years): 28.5 (17.0)	results in Paper
	suggests there	1-year follow-up comprised the	Patient reported	Proximal – Baseline: 27.6	Two.
	were some	same measures undertaken at	Outcome measure	(14.3)	
	_	the baseline examination. The	validated: Unclear	Proximal - End point (3	Evidence gaps:
	Potential sources	remedial measures undertaken		years): 23.8 (13.1)	The model of
	of bias: NR	during the first year were	Unit of measurement:		preventive work
		repeated for the next 2 years	Open question – coded as	Group 2 ₁ (Karlstad 0):	long discussed is
		with yearly follow-ups, the last	correct or incorrect	Full mouth – Baseline:	the possibility to
		one being the 3-year follow-up Theoretical basis: N/A	Time neinte messured.	40.4 (16.5)	influence dental
		By whom: The examinations	Time points measured: Baseline, 1 year, 3 year, 5	Full mouth - End point (3	health positively
		were conducted by the	year and 10 years	years): 15.0 (12.1) Proximal – Baseline: 33.5	using preventive measures directed
		authors, 2 experienced dental	year and to years	(11.7)	to the whole
		hygienists, and 2 dentists.	6) Outcome name:	Proximal - End point (3	population, that is
		To whom: 100 participants	Knowledge of the most	years): 13.3 (10.2)	basic prevention
		How delivered: Information on	important part of the tooth		programmes, and
		caries and gingivitis/periodontitis	to clean	Group 2₁ (Karlstad	then offering
		was presented and oral hygiene	Outcome definition:	1and2):	additional
		instruction was given	Which part of the tooth is	Full mouth – Baseline:	prophylaxis to
		When/where: Dental clinic	the most important to	46.7 (23.4)	individuals with a
		How often: Follow-up every 12	clean? (open question)	Full mouth - End point (3	high or progressing
		months	The "correct" response	years): 20.6 (19.7)	dental disease
		How long for: 3 years	was considered to be	Proximal – Baseline: 36.3	activity, Basic
			either between the teeth	(14.4)	factors in these
		Group 3 ₁ Individual	and at the edge of the	Proximal - End point (3	strategies are the
		Educational:	gingival margin, between	years): 16,3 (14.5)	focus on fluorides,
		What was delivered: In this	the teeth, or at the edge		dietary counselling,
		group, the individuals each	of the gingival margin.	Group 31 (Individual	and improvement in
		underwent an individual basic	Outcome measure:	Educational):	oral hygiene. These
		preventive programme according	Patient reported	Full mouth – Baseline:	measures bring
		to the National Swedish Board of	Outcome measure	38.8 (22.1)	about both the
		Health and Welfare. The	validated: Unclear	Full mouth - End point (3 (17.4)	chance to maintain
		programme comprised 3 visits at 2-week intervals the first year. At	Unit of measurement:	years):19.4 (17.4) Proximal – Baseline: 31.9	health and a way of fighting disease, A
		the first visit information on	Open question – coded as	(16.3)	high-risk approach
		caries and gingivitis/periodontitis	correct or incorrect	Proximal - End point (3	where individuals
				FTUNITIAI - ETTU PUITIL (S	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		was presented and oral hygiene instruction was given based on plaque disclosure. The individual's oral status was reviewed at the next 2 visits. The 1-year follow-up comprised the measures undertaken at the baseline examination. Directly after the follow-up, the individuals were scheduled for a repetition of indicated information and oral hygiene instruction. The same was done at the 2-year follow-up, after which the individuals were called for a 3-year follow-up. Theoretical basis: N/A By whom: The examinations were conducted by the authors, 2 experienced dental hygienists, and 2 dentists. To whom: 100 participants How delivered: When/where: Dental clinic How often: Follow-up every 12 months How long for: 3 years Group 4 ₁ Group Educational: What was delivered: The individuals in this group underwent the remedial	 Time points measured: Baseline, 1 year, 3 year, 5 year and 10 years 7) Outcome name: Do you clean the area between your teeth? Outcome definition: Do you clean the area between the teeth? The alternatives were yes or no. Outcome measure: Patient reported Outcome measure validated: Unclear Unit of measurement: Yes or no – responses to question Time points measured: Baseline, 1 year, 3 year, 5 year and 10 years 8) Outcome name: What aids do you use to clean your teeth approximately? Outcome definition: What aids do you use to clean your teeth 	years):16.6 (14.2) Group 4_1 (Group Education): Full mouth – Baseline: 36.3 (18.2) Full mouth - End point (3 years): 20.5 (16.6) Proximal – Baseline: 30.1 (14.3) Proximal - End point (3 years): 17.3 (12.9) Full mouth: After 3 years: in all groups the number of sites with gingivitis decreased (p<0.05). Group 1_1 had statistically significant more sites with gingivitis (p<0.05) than the other groups. The differences between the test groups were statistically non- significant. Proximal: After 3 years: in all groups the number of	are identified by screening has also been suggested. However high-risk strategies for controlling dental diseases have been questioned and it has been proposed that a population approach will provide virtually the same prevention effect with less effort and lower cost (Hausen et al 2000, Sheiiham and Watt 2003). Loe (2000) and Van Loveran (2000) have called attention to the role of plaque as a common factor in preventing these diseases. Concerning costs it is mainly the direct expenses of the dental clinic that
		measures recommended by the National Swedish Board of Health and Welfare for dentalhealth preventive	approximately? Open question if the respondent answered yes to the previous question	sites with gingivitis decreased (p <0.05). Group 1 ₁ had statistically significant more sites with	became lower in comparison with the chair-conducted programmes. The

Study details Population ar setting	nd Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	programmes for adults but modified for group-based information with 3 visits that had essentially the same content as the programme followed by group 3. The programme was conducted as group activities 	 (outcome 7) Outcome measure: Patient reported Outcome measure validated: Unclear Unit of measurement: Open question – coded as correct or incorrect Time points measured: Baseline, 1 year, 3 year, 5 year and 10 years NOTE: This data was not reported in full (i.e. for each year and group) and it was an additional question if respondents said "yes" to the previous question. 9) Outcome name: Mean number of snacks per day Outcome definition: "How often do you eat or drink between meals" (question to patient) Outcome measure: Patient reported Outcome measure validated: Unclear Unit of measurement: Number of times. Alternatives ranged from 0 to 10 and then more 	gingivitis (p<0.05) than the other groups. The difference between the test groups were statistically non- significant After 3 years, the gingival status of 30 individuals in group 1 ₁ , none in Karlstad 0, 4 in Karlstad 1and2, 12 in group 3 ₁ , and 18 in group 4 ₁ was impaired. Regression model: A multiple logistic regression analysis with a forward stepwise selection of variables was performed to detect variables of importance to gingival health. The statistical analysis showed that a good gingival status at baseline was the most important predictor for a healthy gingival status after 3 years (odds ratio: 1.076, CI:1.055-1.099, <i>p</i> <0.001). Participation in one of the 3 preventive programmes and knowledge of the 2	patients' costs can also be reduced if the group-based activity takes place somewhere else than in the clinic. This also paves the way for new research on how to disseminate a health message using modern technology. Source of funding: Financial support for this study was given by Jonkoping County Council and the Institute for Postgraduate Dental Education, Jonkoping, Sweden.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		 who had <20% gingivitis at this time underwent no prophylactic measures and were only given information after the 3 year follow-up. Individuals who had >20% gingivitis or were in need of supplementary prophylaxis underwent basic prophylaxis (3 visits according to the previous model for group 3). Theoretical basis: N/A By whom: The examinations were conducted by the authors, 2 experienced dental hygienists, and 2 dentists (94 participants at 4 year follow-up). To whom: The individuals in this group had previously not received any form of basic prophylaxis during the study's first 3 years. How delivered: individual-based information When/where: Dental clinic How often: Follow-up every 12 months until treatment period ends. How long for: 2 years after group reassignment (last follow-up was 7 years after reassignment or 10 years after study began) 	than 10 times a day Time points measured: Baseline, 1 year, 3 year, and 5 years Method of analysis (indicate if ITT or completer analysis was used and if adjustments were made for any baseline differences in important confounders): There is no mention of ITT being undertaken. For the clinical measures (plaque and gingivitis levels) one-way ANOVA was used to make comparisons between groups and between examination sessions. In addition a multiple logistic regression model was used to find the model of gingival health with the best overall fit. The dependent variable "gingival health" was defined as a dichotomous variable according to the individual full-mouth GI where a value50	major dental diseases caries and gingivitis or periodontitis were also statistically significant variables. Karlstad 0: OR: 0.034, Cl: 0.010-0.121, P <0.001 Karlstad 1/2: OR: 0.046, Cl: 0.013-0.160, P <0.001 Group 3 ₁ : OR: 0.066, Cl: 0.023-0.184, P <0.001 Group 4 ₁ : OR: 0.191, Cl: 0.073-0.497, P =0.001 Behavioural results: 3) Knowledge of the 2 most common dental diseases: % of participants (actual number in brackets) Group 1 ₁ (Control): Baseline: 58 (57) 1 year: 61 (59) 3 year: 79 (74) Group 2 ₁ (Karlstad): Baseline: 49 (48) 1 year: 81 (79) 3 year: 86 (78) Group 3 ₁ (Individual Educational):	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		individuals in this group had undergone basic prophylaxis comprising visits every second month for 3 years. Therefore, only the individuals who were in need of supplementary underwent additional prophylaxis. This occurred as an individual supplementary programme. The other individuals were offered no additional prophylaxis and only received information after the 3- year follow-up, independent of whether they had >20% gingivitis or <20% gingivitis. Theoretical basis: N/A By whom: The examinations were conducted by the authors, 2 experienced dental hygienists, and 2 dentists. To whom: All individuals in this group had undergone basic prophylaxis comprising visits every second month for 3 years (93 participants at 4 year follow-up). How delivered: individual-based information – not clear whether this was different to intervention group 3 or not When/where: Dental clinic How often: Follow-up every 12 months until treatment period ends. How long for: 2 years after	comprised one-third of the individuals with the lowest GI scores and a value51 comprised one-third of the individuals with the highest GI scores. For the behavioural outcomes chi-square was used to test significance across study groups on a cross-sectional basis, as well as to test significance within groups on a longitudinal basis. In the case of 2 behavioural outcomes ("mean number of snacks per day" and "What aids do you use to clean your teeth approximately?") no statistical tests appear to have been undertaken.	Baseline: 52 (52) 1 year: 72 (71) 3 year: 74 (70) Group 4 ₁ (Group Education): Baseline: 59 (58) 1 year: 76 (74) 3 year: 86 (79) Group 1 ₂ : 5 year: 76 (63) 10 year: 96 (84) Group 2 ₂ : 5 year: 90 (77) 10 year: 91 (84) Group 3 ₂ : 5 year: 79 (71) 10 year: 89 (83) Group 4 ₂ : 5 year:88 (76) 10 year: 89 (78) Longitudinal comparison – results significant at p<0.05: Group 1 _i 1 year - 3 years Group 2 _i baseline – 1 year Group 4 _i baseline – 1 year Group 4 _i baseline	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		group reassignment (last follow- up was 7 years after reassignment or 10 years after study began)		- 1 year Group comparison - results significant at p < 0.05:	
		Group 3 ₂ : What was delivered: All the individuals in this group had also undergone basic prophylaxis previously. Therefore only the individuals who were in need of supplementary prophylaxis underwent additional prophylaxis. This occurred as an individual supplementary programme. The other individuals underwent no prophylaxis and only received information after the 3-year		 1 year; 1₁ - 2₁ 1 year; 1₁ - 4₁ 5 years; 1_{ii}-4_{ii} 5 years; 1_{ii}-2_{ii} 4) Knowledge of the causes of caries % of participants (actual number in brackets) Group 1₁ (Control): Baseline: 25 (25) 1 year: 30 (29) 3 year: 42 (39) 	
		follow-up, independent of whether they had >20% gingivitis or <20% gingivitis. Theoretical basis: N/A By whom: The examinations		Group 2 ₁ (Karlstad): Baseline:25 (25) 1 year: 39 (38) 3 year: 54 (50)	
		were conducted by the authors, 2 experienced dental hygienists, and 2 dentists. To whom: (93 participants at 4 year follow-up and 89 at five year follow-up)		Group 3 ₁ (Individual Educational): Baseline: 33 (33) 1 year: 45 (44) 3 year: 45 (42)	
		How delivered: individual-based information – not clear whether this was different to intervention group 3 or not When/where: Dental clinic How often: Follow-up every 12		Group 4_1 (Group Education): Baseline: 24 (24) 1 year: 35 (34) 3 year: 43 (40)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		 months until treatment period ends. How long for: 2 years after group reassignment (last follow- up was 7 years after reassignment or 10 years after study began) Group 4₂: What was delivered: All individuals in this group had undergone basic prophylaxis on a group basis. Therefore individuals who had >20% gingivitis or were in need of supplementary prophylaxis underwent the same basic prophylaxis as group 3₁ had previously (3 visits). Individuals who had <20% gingivitis at this time were offered no prophylactic measures and only received information after the 3-year follow-up. Theoretical basis: N/A By whom: The examinations were conducted by the authors, 2 experienced dental hygienists, and 2 dentists. To whom: All individuals in this group had undergone basic prophylaxis on a group basis. (93 participants at 4 year follow-up) How delivered: essentially the same content as the programme 		Group 1 ₂ : 5 year: 42 (35) 10 year: 63 (55) Group 2 ₂ : 5 year: 49 (43) 10 year: 70 (64) Group 3 ₂ : 5 year: 43 (39) 10 year: 70 (65) Group 4 ₂ : 5 year: 43 (37) 10 year: 56 (49) Longitudinal comparison – results significant at p<0.05: • Group 2 _i baseline – 1 year • Group 2 _i 1 year – 3 years Group comparison – results significant at p<0.05: • 1 year; 1 ₁ – 3 ₁ 5) Knowledge of the causes of gingivitis/periodontitis % of participants (actual number in brackets)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		followed by group 3		Group 1 ₁ (Control):	
		When/where: Dental clinic How often: Follow-up every 12		Baseline:59 (54)	
		months until treatment period		1 year: 54 (49) 3 year: 40 (37)	
		ends.			
		How long for: 2 years after		Group 2_1 (Karlstad):	
		group reassignment (last follow- up was 7 years after		Baseline:54 (51) 1 year: 57 (54)	
		reassignment or 10 years after		3 year: 68 (62)	
		study began)		5 year. 00 (02)	
				Group 31 (Individual	
		Sample size at baseline:		Educational):	
				Baseline: 58 (50)	
		Total sample $N = 400$		1 year: 65 (63)	
		Group 1_1 (Control) N = 100		3 year: 55 (51)	
		Group 2 ₁ (Karlstad) ₁ N = 100 (incl. 50 in Karlstad 0 and 50 in		Group 41 (Group	
		Karlstad 1 and 2		Education):	
		Group 3 ₁ (Individual		Baseline: 61 (54)	
		Educational) ₁ $N = 100$		1 year: 53 (48)	
		Group 4 ₁ (Group Educational) ₁ N = 100		3 year: 61 (57)	
				Group 1 ₂ :	
		Sample sizes for second set of		5 year: 58 (48)	
		groups (NOTE: it is not		10 year: 68 (59)	
		absolutely certain this was initial			
		number allocated to each group		Group 2 ₂ :	
		at baseline (3 year stage) as the		5 year: 77 (66)	
		earliest information we have is for the 4 year follow-up):		10 year: 79 (73)	
				Group 3 ₂ :	
		Group 1 ₂ N (4 Year) = 94 (58		5 year: 73 (66)	
		received prophylaxis; 36 no prophylaxis)		10 year: 76 (71)	
		Group 1₂ N (5 Year) = 85 (7		Group 4 ₂ :	
		received prophylaxis; 78 no		5 year: 73 (61)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		 prophylaxis) Group 2₂ N (4 Year = 93 (13) received prophylaxis; 80 no prophylaxis) Group 2₂ N (5 Year) = 83 (20) received prophylaxis; 63 no prophylaxis) Group 3₂ N (4 Year) = 93 (12) received prophylaxis; 81 no prophylaxis) Group 3₂ N (5 Year) = 89 (8) received prophylaxis; 81 no prophylaxis) Group 4₂ N (4 Year) = 93 (39) received prophylaxis; 54 no prophylaxis) Group 4₂ N (5 Year) = 89 (21) received prophylaxis; 68 no prophylaxis) Baseline comparisons (report any baseline differences between groups in important confounders): NR Study sufficiently powered (power calculations and provide details): NR 		10 year: 72 (63) Longitudinal comparison – results significant at p<0.05: • Group 1 _{ii} 3 year – 5 years • Group 3 _{ii} 3 year – 5 years Group comparison – results significant at p<0.05: • 3 years; 1 ₁ –2 ₁ • 3 years; 1 ₁ –2 ₁ • 5 years; 1 _{ii} -2 _{ii} • 5 years; 1 _{ii} -3 _{ii} 6) Knowledge of the most important part of the tooth to clean % of participants (actual number in brackets) Group 1 ₁ (Control): Baseline: 64 (64) 1 year: 73 (71) 3 year: 75 (70) Group 2 ₁ (Karlstad): Baseline: 64 (64) 1 year: 86 (82) 3 year: 87 (81) Group 3 ₁ (Individual	

setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			Educational): Baseline: 69 (68) 1 year: 80 (78) 3 year: 86 (80)	
			Group 4 ₁ (Group Education): Baseline: 67 (67) 1 year: 87 (85) 3 year: 90 (85)	
			Group 1 ₂ : 5 year:83 (69) 10 year: 86 (76)	
			Group 2 ₂ : 5 year: 87 (76) 10 year: 92 (85)	
			Group 3 ₂ : 5 year: 83 (75) 10 year: 91 (85)	
			Group 4 ₂ : 5 year: 88 (76) 10 year: 84 (74)	
			Longitudinal comparison – results significant at <i>p</i> <0.05:	
			 Group 2_i baseline 1 year Group 4_i baseline 1 year Group comparison – 	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				results significant at p < 0.05: • 1 year; 1 ₁ – 4 ₁ • 3 years; 1 ₁ -2 ₁ • 3 years; 1 ₁ -4 ₁	
				7) Do you clean the area between your teeth?	
				% of participants (actual number in brackets)	
				Group 1 ₁ (Control): Baseline:51 (51) 1 year: 57 (54) 3 year: 64 (68)	
				Group 2 ₁ (Karlstad): Baseline: 57 (57) 1 year: 98 (95) 3 year: 97 (89)	
				Group 3 ₁ (Individual Educational): Baseline: 47 (46) 1 year: 91 (89) 3 year: 92 (85)	
				Group 4_1 (Group Education): Baseline: 57 (57) 1 year: 88 (86) 3 year: 93 (86)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				Group 1 ₂ : 5 year: 87 (71) 10 year: 70 (62)	
				Group 2 ₂ : 5 year: 95 (83) 10 year: 70 (64)	
				Group 3 ₂ : 5 year: 91 (82) 10 year: 63 (58)	
				Group 4 ₂ : 5 year: 90 (77) 10 year: 67 (59)	
				Longitudinal comparison – results significant at <i>p</i> <0.05:	
				 Group 2_i baseline 1 year Group 3_i baseline 1 year 	
				 Group 4_i baseline 1 year Group 1_{ii} 3 years 5 years 	
				Group comparison – results significant at <i>p</i> <0.05:	
				 1 year; 1₁ - 2₁ 1 year; 1₁ - 3₁ 1 year; 1₁ - 4₁ 	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				 1 year; 2₁ - 4₁ 3 years; 1₁-2₁ 3 years; 1₁-3₁ 3 years; 1₁-4₁ 8) What aids do you use to clean your teeth 	
				approximately? Both toothpicks and dental floss were used equally as aids for approximal cleaning at the baseline examination	
				in all groups. A significant shift to dental floss as the primary aid occurred in the test groups after 1 year. When prophylactic measures were begun in group 1 after 3 years, the	
				same change in favour of dental floss also occurred as approximal cleaning increased. This distribution between toothpicks and dental floss remained at the 10 year follow-up.	
				 9) Mean number of snacks per day Mean scores (no standard deviations are 	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				reported in the paper). This outcome was not measured at Year 10.	
				Group 1 ₁ (Control): Baseline: 4.4 1 year: 3.8 3 year: 3.8	
				Group 2 ₁ (Karlstad): Baseline: 4.0 1 year: 3.8 3 year: 3.5	
				Group 3 ₁ (Individual Educational): Baseline: 4.0 1 year: 4.0 3 year: 3.6	
				Group 4 ₁ (Group Education): Baseline: 4.4 1 year: 4.2 3 year: 4.1	
				Group 1 ₂ : 5 year: 3.7	
				Group 2 ₂ : 5 year: 3.4	
				Group 3₂: 5 year: 3.8	
				Group 4 ₂ :	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				5 year: 4.0	
				Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control)	
				Paper Two indicates that the drop-out rates during the study's first 3 years were 1% (4 individuals), 1.8% (7 individuals) and 3.8% (15 individuals) and 3.8% (15 individuals) after 1,2 and 3 years respectively, in total 6.5% (26 individuals). The main reason for the drop- outs during these 3 years	
				was moving from the area 4% (16 individuals), economic reasons 0.5% (2 individuals), lack of interest 1.75% (7 individuals) and deceased 0.25% (1 individual). The drop-outs	
				were evenly distributed between the groups. At the 5 year follow-up the drop-out rate was 13.5% (54 individuals) and at the 10 year follow-up 9.8% (39 individuals).	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				Conclusion:	
				Paper One The present paper demonstrates the effect of the same programmes on the oral health behaviour of the participants in the test groups, recorded as changes in the presence of plaque and gingivitis.	
				In all test programmes, the full-mouth and proximal presence of plaque and gingivitis decreased significantly on the group level in relation to the control	
				group. However, the control group was also affected positively concerning levels of plaque and gingivitis. One probable explanation may be	
				improved awareness of the subjects taking part in a study with regular annual clinical examinations and the use of questionnaires that bring issues on dental health up to date.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				The greatest improvement was found in the group who visited the dentist for individual information and instruction in oral hygiene every second months. Professional tooth cleaning provided no clinical benefit beyond that derived from individual and group- based health education. The statistical analysis showed that the variables "gingival health at baseline", "belonging to one of the test programmes", and "knowledge of both caries and gingivitis or periodontitis" were the best predictors of good oral health. Paper Two	
				The preventive measures that targeted the individual-based on previously received prophylaxis and the individual's symptoms and were begun after 3	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				years had no effect on knowledge in some of the test groups. Neither was the level of approximal cleaning affected most likely because of the high level already achieved. It should be noted however, than in years 4 and 5 only 23% and 18% respectively of all the individuals in the 3 test groups underwent additional preventive measures. Dietary behaviour was also unaffected in these years.	
				It was possible not only to affect oral hygiene behaviour positively but also to maintain this affect over a 5 year period when monitoring of the type used in the study ceased, however behaviour deteriorated. At the 10 year follow-up, that is 5 years after the study had actually ended, reported approximal cleaning had deteriorated to 68% of all individuals. On the other hand an increase in knowledge	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				was reported. Preventive work should consequently focus on behaviour by concentrating on patient- centred attitudes.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Humphris,	Source	Method of allocation (describe	Outcomes (include	For each outcome	Limitations identified
G.M., R.S. Ireland,	Population(s):	how selected	details of all relevant	report	by author:
and E.A. Field	Practices were	individuals/clusters were	outcome measures		
	selected from areas	allocated to intervention or	and whether measures	 Knowledge of oral 	Paper One:
Year: 2001 (Papers	of the north west of	control groups – state if not	are objective or	cancer	Criticism has been
One and Two) 2004	England that were	reported): Pseudo	subjective or otherwise		levelled at studies
(Paper Three)	situated in a wide	randomisation - whole sessions	validated):	Results by dental or	which attempt to
O (4)	ranging set of	were allocated to either group.		medical setting – mean	assess the effect of
Citation: Humphris,	localities.	Baseline imbalances were	Outcome name: 1)	score with 95%	leaflets when it is not
G.M., R.S. Ireland,		inspected and found not to be	Knowledge of oral	confidence intervals in	clear whether the
and E.A. Field,	Setting: Practices	significant with the exception of	cancer	brackets:	leaflet has been read,
Immediate	were selected from	gender. Gender was controlled	Outcome definition:	Later and a second second	e.g. [22]. Admittedly,
knowledge increase	areas of the north	for in the analysis.	Knowledge of items in	Intervention group:	the present study can
from an oral cancer	west of England that	Devent kerne en fermilie e	questionnaire	Dental: 30.74 (30.15-	only show the
information leaflet in	were situated in a	Report how confounding	Outcome measure:	31.33)	immediate effects on
patients attending a	wide ranging set of	factors were minimised:	Questionnaire	Medical: 29.52 (28.89-	knowledge of oral
primary healthcare	localities. Deprivation	Contamination would have	response	30.16)	cancer and further
facility: a randomised	has been highlighted	been minimised as	Outcome measure validated: Yes	Control group	work is required to
	as a key variable in	randomisation was by group,	validated: res	Control group:	determine any longer- term benefits.
controlled trial. Oral	predicting various	while analysis to remove the	Unit of measurement:	Dental: 25.68 (25.07-	term benefits.
Oncology, 2001.	aspects of oral health. The Townsend	possibility of variables	Correct or incorrect	26.28) Medical: 24.66 (24.00-	The result does not
37(1): p. 99-102. (Paper One)	indices associated	confounding interpretation was conducted. However the	answers	25.31)	exclude the possibility
(Faper One)	with the locality from	allocation was not concealed	answers	25.51)	of setting being part
	which the practice	and there does not appear to	Time points	Knowledge levels of	responsible for the
Humphris, G.M.,	resided were derived	have been any blinding.	measured: End of	oral cancer were	longer-term retention
R.S. Ireland, and	at ward level, from	have been any binding.	intervention	greater by 5 points in	of information. It had
E.A. Field,	the 1991 Census of	Dreament a finter contien		those who received the	been expected that
Randomised trial of	Population Local	Programme/Intervention description:	Outcome name: 2)	leaflet: $F[1,739]=$	patients reading the
the psychological effect of information	Base Statistics,	What was delivered: Patients	Intention to have a	246.24, <i>P</i> <0.0001).	leaflet in a dental
about oral cancer in	accessed via the	what was derivered. Patients were given the leaflet and	screen for oral cancer	Levene's test of	waiting area may have
primary care	Manchester	instructed to read the content.	Outcome definition:	homogeneity of	strengthened their
settings. Oral	Computing Centre. A	Then the leaflet was collected	Participants were	variance across groups	interest in the topic of
Oncology, 2001.	positive score	and the patient was handed the	asked in the	confirmed that the	oral cancer.
C11001099, 2001.	denotes greater		questionnaire about	effect shown by the	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
37(7): p. 548-52. (Paper Two) Humphris, G.M. and E.A. Field, An oral cancer information leaflet for smokers in primary care: results from 2 randomised controlled trials. Community Dentistry and Oral Epidemiology, 2004. 32(2): p. 143-9. (Paper Three) [NOTE: This paper also reports results from a separate study – these are dealt with in a separate evidence table - Humphris et al 2003] Country of study: England Aim of Study: To determine the immediate influence			and method of analysis their intention to have a screen for oral cancer: "how likely would you agree to have a check-up of your mouth for cancer if one was offered by your dentist?" Outcome measure: Questionnaire response Outcome measure validated: Yes Unit of measurement: 7 point scale from 'extremely unlikely' to 'extremely likely' Time points measured: End of intervention Outcome name: 3) Anxiety levels Outcome definition: Anxiety about having a check for mouth cancer Outcome measure:	ANOVA was not biased (F [7,740]= 1.16, P >0.3). Those who responded in dental surgeries indicated approximately one extra correct knowledge item compared to respondents in medical surgeries. The effect of reading the leaflet in different dental or medical settings was insignificant (F [1,739]= 0.10, P >0.8). Questionnaire results: Intervention group(s): Sign of mouth cancer: a red patch in the mouth: 87.9% More likely to get mouth cancer if a man: 67.3% Sign of mouth cancer: a white patch in the mouth: 85.3% More likely to get mouth cancer if drink alcohol heavily: 72.3%	•
of a validated patient information leaflet (PIL) in patient anxiety and intention to have a screen for	Ethnicity: NR Religion: NR Place of residence: NR Occupation: NR	 (400) By whom: Trained interviewers recruited participants To whom: Half the sample (400) 	Questionnaire response Outcome measure validated: Yes Unit of measurement:	A check up for mouth cancer is carried out using x-rays: 82.7% In the UK about 1000 people die a year of mouth cancer: 82.8%	patients' smoking status rather than continue testing. This later approach would have raised the costs

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
oral cancer in	Education: NR	How delivered: N/A	Five category rating	More likely to get mouth	of the study
primary care	Socioeconomic	When/where: Dental practices	scale from 'not	cancer if aged over 50	considerably. Further,
attendees (Papers 1	position: NR	and medical practices	anxious' to 'extremely	years old: 67.9%	as the correlation
and 2).	Social capital: NR		anxious'	Sign of mouth cancer: a	between self-report
		How often: Once		yellow patch in the	and continue testing is
To investigate	Eligible population	How long for: One day	Time points	mouth: 81.9%	very high particularly
whether primary	(describe how		measured: End of	Sign of mouth cancer:	when demand
care patients who	individuals, groups, or	Sample size at baseline:	intervention	an ulcer that does not	characteristics of the
claim to smoke	clusters were			heal: 94.8%	question are low
tobacco gain greater	recruited, e.g. media	Total sample N = 800	Outcome name: 4)	Sign of mouth cancer: a	(anonymous
benefit of a patient	advertisement, class	Intervention group N = Half	Perceived risk	painless ulcer: 74.9%	questionnaire), as in
information leaflet	list, area): Each	the sample (400)	Outcome definition:	More likely to get mouth	this case, a second
on oral cancer than	interviewer was	Control Group N = Half the	Perceived risk of	cancer if smoke	limitation was that a
non-smokers (Paper	required to approach	sample (400)	mouth cancer in the	tobacco: 81.7%	post-test only design
Three).	50 patients. The		next year	More likely to get mouth	was employed.
	interviewers were	Baseline comparisons (report	Outcome measure:	cancer is chew	Previous work,
Study Design: RCT	trained to ask for	any baseline differences	Questionnaire	tobacco: 64.3%	however, by our group
·····, - ····j	consent and to note	between groups in important	response	More likely to get mouth	suggests that the
Quality Score (++,	all refusals. Gender	confounders): There were a	Outcome measure	cancer is lost all teeth:	advantage of a more
+, or -): +	and age group was	larger proportion of females in	validated: Yes	91.7%	complex, pre-test
, - ,	determined to assess	the 'no leaflet' control group.			design, especially in a
External	for a possible	Subsequent analyses controlled	Unit of measurement:	Control group(s)	primary care setting,
Validity(++, +, or -):	difference in	for gender to remove the	Seven-point scale	Sign of mouth cancer: a	might be marginal.
+	response to questions	possibility of this variable	ranging from	red patch in the mouth:	Third, the external
	(e.g. patients refusing	confounding interpretation.	'extremely unlikely' to	48.3%	validity of the findings,
	to enter study may		'extremely likely'	More likely to get mouth	that is generalisability,
	diminish	Study sufficiently powered		cancer if a man: 30.1%	should be treated with
	generalisation of the	(power calculations and provide	Time points	Sign of mouth cancer: a	some caution.
	findings as	details): At 80% power to detect	measured: End of	white patch in the	Randomisation was
	displayed).	a mean difference of one	intervention	mouth: 50.1%	conducted by session
	Randomisation into	correct question assuming a		More likely to get mouth	rather than by
	leaflet (experimental)	common SD of 4.5 when the	Method of analysis	cancer if drink alcohol	individual. In addition
	and non-leaflet	sample sizes in the 2 groups	(indicate if ITT or	heavily: 38.9%	both studies were
	(control) groups was	are 220 and respectively, a total	completer analysis	A check up for mouth	conducted in the North
	conducted by	sample size of 800 would be	was used and if	cancer is carried out	West of the UK. Study
	designating whole	required. However due to drop-	adjustments were	using x-rays: 49.9%	1 [the study reviewed

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	sessions to either experimental or	outs only 739 responses were received (Paper One only)	made for any baseline differences in	In the UK about 1000 people die a year of	here] however confirmed that the
	control group.		important confounders):	More likely to get mouth	variation of deprivation level (as assessed by
	State if eligible			cancer if aged over 50	the Townsend score)
	population is		ANOVA was used in	years old: 38.9%	was independent of
	considered by the		Paper Three to	Sign of mouth cancer: a	mean knowledge level
	study authors as		examine the	yellow patch in the	for the participating
	representative of		interaction effects of	mouth: 53.4%	patients at the range
	the source		receiving/not receiving	Sign of mouth cancer:	of practices sampled.
	population: Wide		a leaflet with	an ulcer that does not heal: 74.2%	Limitations identified
	ranging set of localities within the		smoking/not smoking. Other variables such	Sign of mouth cancer: a	by review team:
	area selected. The		as gender were also	painless ulcer: 55.1%	by review team.
	mean deprivation		included. "Anxiety	More likely to get mouth	50 patients were
	scores and standard		levels" and "Intention	cancer if smoke	approached in each
	deviations of the		to have screen" were	tobacco: 71.8%	clinic but the paper
	wards associated with		analysed using the	More likely to get mouth	doesn't say why the 50
	the practices		Mann-Whitney U test.	cancer is chew	were selected. The
	according to the			tobacco: 56.5%	age level of refusers
	Townsend indices			More likely to get mouth	was significantly
	were close to the			cancer is lost all teeth: 88.1%	higher than the
	mean and standard deviations for			88.1%	participants.
	Merseyside as a			Paper Three –	Whole sessions were
	whole.			Subgroup breakdown	allocated to either
	whole.			by smokers and non-	group so
	Inclusion Criteria:			smokers:	randomisation was
	NR				pseudo. Allocation
				Intervention group:	was not concealed
	Exclusion Criteria:			People that	and there is no
	NR			received the leaflet	information on
				and responded to	blinding.
	% of selected			the questionnaire	Net all a sector of the
	individuals agreed			(374): 276 non-	Not all questions in the
	to participate: 855			smokers and 98	questionnaire are

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	patients were approached, of whom 55 refused. Reasons for refusal included: no spectacles for reading (n=25); did not have time (n=15); not interested (n=8); unable to read or write (n=6); and too much pain from symptoms (n=1). The response rate was 94%. Potential sources of bias:			smokers • Control group: People that did not receive the leaflet and responded to the questionnaire (365): 263 non- smokers and 102 smokers Paper Three – Subgroup ANOVA results: • There was a small overall difference in knowledge across the smoking classification, regardless of leaflet exposure [smokers = 27.18, 95% Cl: 26.59, 27.78; nonsmokers= 27.95, 95% Cl: 27.58, 28.31; $F(1, 733) = 5.19, p=0.023$ • The interaction of smoking status with experimental condition was significant [$F(1,733) = 4.65, p=0.031$]	outlined in the paper or reported on. There was no information on how drop-outs affected the results (although less than 20% dropped out). The questionnaire was given directly after reading the leaflet so the follow-up time was not meaningful. Evidence gaps: Paper One: The present study can only show the immediate effects on knowledge of oral cancer and further work is required to determine any longer- term benefits. Future studies in the oral cancer field are needed. There is a need to focus on the longer-term increase in knowledge and awareness of oral cancer from written

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				 Respondents not shown the leaflet who claimed to smoke had lower levels of knowledge than nonsmokers (mean= 24.17, 95% CI: 23.33, 25.01; and mean= 25.65, 95%CI: 25.12, 26.18, respectively) Whereas similar knowledge levels were found in smokers and nonsmokers after reading the leaflet (mean= 30.19, 95% CI: 29.35, 31.04; and mean= 30.24, 95%CI: 29.74, 30.75 respectively). Gender, type of practice attended (dental v medical) and past smoking history (never smoke v smoked previously) did not explain extra variance of oral cancer knowledge when fed into an ANOVA model with leaflet and the 	information supplied in general practice. In addition assessment is required of the benefits of using leaflets with targeted populations such as smokers and those from areas of high deprivation. The relationship between increased knowledge, anxiety concerning oral cancer and likelihood of patients accepting an oral health screen is not understood and explorative investigation is warranted. Paper Two: Further work is required to understand the relationship of patient attitudes to behavioural intentions and actual behaviour. In addition, patient views about having a screen need urgent study to determine whether there are identifiable psychological costs as

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				associated interaction term (<i>p</i> >0.05)	already. The data from this present study would support the view that informing
				2) Intention to have a screen for oral cancer	patients in primary care, by a leaflet about oral cancer has, on
				Whole sample: Mean: 5.70 Standard Error: 0.06	average, no adverse effects.
				Intervention group: Mean: 5.89 Standard Error: 0.08	Paper Three: An issue that warrants further investigation is the extent that
				Control group: Mean: 5.52 Standard Error: 0.09	introducing written materials, similar to the patient information leaflet used in this study, may influence
				Reported intervention to have an oral cancer	clinician behaviour.
				screen was higher in the information group than the control group. This was confirmed by conducting the Mann-	Source of funding: NR
				Whitney U test on the 7 category rating scale (z=-3.67, P<0.001). To support the above analysis, it was found	
				that 79.3% of those exposed to the leaflet compared to 69.8% who had not, reported	
				they were more likely	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				(i.e. extremely likely or quite likely categories) to have a screen; 95% confidence interval for difference 4.0-15%).	
				In addition a multivariate logistic regression analysis was conducted with intention to have a screen as a dependent variable. Significant predictors of intention to agree to have a screen were knowledge of oral cancer and anxiety about the screen.	
				3) Anxiety levels Whole sample: Mean: 1.78 Standard Error: 0.04	
				Intervention group: Mean: 1.71 Standard Error: 0.05 Control group: Mean: 1.86 Standard Error: 0.06	
				Those participants given information	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				reported reduced anxiety (Mann-Whitney U test: z=-2.07, P<0.05) compared with controls. A logistic regression model was used to make adjustments for gender which found that gender imbalances were not responsible for this difference. 4) Perceived risk Whole sample: Mean: 2.53 Standard Error: 0.05 Intervention group: Mean: 2.49 Standard Error: 0.07 Control group: Mean: 2.57 Standard Error: 0.08 Attrition details: Less than 20% drop outs. 35 were from control group while 26 were from the intervention group. No information about how this affected results. Conclusion:	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				Paper One: Two important issues were highlighted by the findings. First, the influence of the leaflet was independent of setting as the knowledge increase was no greater in the dental or medical practices. Second, the leaflet appeared to achieve important gains in knowledge about signs and risk factors of oral cancer. The leaflet did not influence knowledge substantially, on some items, and this appeared to be explained by a moderate ceiling effect. For example, 88% of patients, without access to the leaflet, were already aware that the loss of teeth was not a risk factor.	
				Paper Two: Provision of information about oral cancer to patients attending primary care facilities appeared to have no adverse effects	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				on likelihood to agree to a screen or result in increased anxiety. Intention to agree to have a screen was predicted positively by knowledge level of oral cancer and negatively by anxiety towards the screen, controlling for age, sex and practice type. These results support the involvement of practitioners in introducing an educational element into their contact with patients. This would improve the acceptability of opportunistic screening for oral cancer. Paper Three: Smokers were reporting identical knowledge levels to their non-smoking counterparts, but only when having read the leaflet. Without access to the leaflet, patients who smoked were not as knowledgeable about oral cancer.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Humphris,	Source	Method of allocation (describe	Outcomes (include	For each outcome	Limitations identified
B. M, Freeman, R,	Population(s):	how selected individuals/clusters	details of all relevant	report	by author:
Clarke, H.M.M	Country of study	were allocated to intervention or	outcome measures	'	-
	(include if developed	control groups – state if not	and whether	Means, SDs, p-	The level of
Year: 2004	or non-developed)	reported): Patients were	measures are	values, CIs, Effect	participation was high in
	Patients attending	randomised by whole sessions	objective or subjective	sizes, SEs	the study although of
Citation: Humprhis,	20 general dental		or otherwise		those who refused there
G.M., Freeman, R.,	practices in Northern	Report how confounding	validated):	Oral health (clinical)	was an
and H.M.M. Clarke.	Ireland were invited	factors were minimised: No		results:	overrepresentation of
Risk perception of	to participate.	statistically significant baseline	Outcome name:		older people.
oral cancer in	Twenty practices	differences were reported.	Knowledge of oral	Behavioural results:	
smokers attending	were selected (36%	Contamination was minimised as	cancer		Self-reports of tobacco
primary care: a	of all general dental	patients were allocated by timed	Outcome definition:	Knowledge of oral	smoking have a
randomised	practitioners) within	sessions.	Knowledge of oral	cancer	tendency to under
controlled trial. Oral	the Southern Health		cancer		report.
Oncology (2004); 40;	and Social Services	Programme/Intervention	Outcome measure:	Intervention group:	
916-924	Board (SHSSB) in	description:	questionnaire	Mean: 28.51	There are numerous
_	Northern Ireland.	What was delivered: PIL was	Outcome measure	95% CI: 28.15, 28.87	approaches to estimate
Country of study:		given to be read and then	validated: Yes		risk and for a more
Northern Ireland	Setting:	collected and a questionnaire		Control group:	comprehensive
	Southern Health and	given to complete. Four questions	Unit of	Mean: 26.49	understanding of the
Aim of Study: To	Social Services	on socio-demographic	measurement:	95% CI: 26.14, 26.84;	place that smoking can
test the effect of a	Board, Northern	characteristics were included in	percentage of correct		influence perception of
disease specific	Ireland.	the questionnaire. Scales to	responses	All respondents who	risk no single method
Patient Information	The mean Noble	assess knowledge of oral cancer,		received the PIL	should be preferred.
Leaflet (PIL) on the	deprivation index,	and perception of risk were	Time points	reported greater	
oral cancer risk	based upon the	included	measured: End of	knowledge than	Limitations identified
perceptions and	postcode of the	Theoretical basis: NR	intervention	those who did not	by review team:
knowledge of oral	practice, was 19.9	By whom: Trained Interviewers		receive the PIL	
cancer of patients	for participating	To whom: Participants	Outcome name: Risk	<i>F</i> [1,932]= 62.43,	Only difference between
attending their	dentists which	How delivered: PIL was given	perception	<i>p</i> <0.001	refusers and
dentist for routine	compares closely to	including factual information on	Outcome definition:	NOTE additional	responders was a slight
care.	the average (20.14)	the signs and symptoms of oral	Perceived risk of	NOTE: additional	difference in age.
Study Decime	for the SHSSB area.	cancer, risk factors, prevalence	mouth cancer	information	Allocation to condition
Study Design:			Outcome measure:	comparing	Anocation to condition

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Parallel		and mortality rates and	questionnaire	intervention and	was completed by
A randomised	Location (urban or	behaviours to reduce risk and	Outcome measure	control scores for	randomisation by whole
control design was	rural):	promote early detection. A	validated: Unclear	different questions is	session.
employed.	NR	questionnaire was then		contained in the Data	
Patients were		administered.	Unit of	Extraction form.	Not all items from the
randomised by	Sample	When/where: General dental	measurement:		questionnaire were
whole sessions so	characteristics: NR	practices	percentage of correct	There was no overall	included.
that all attendees in	Age: Mean (SD) age	How often: Once	responses	difference in	
a single session	42 years (of the	How long for: One day	Time a sinte	knowledge scores	It was not recorded
(defined as the	944). Range 18-86		Time points	across the smoking	whether the person(s)
typical period when	Sex: Male 332,	Control/Comparator	measured: End of		determining allocation to condition could have
the practice was	female 612 (out of	description: What was delivered:	intervention	regardless of whether	
open for a series of	the 944 completers) Sexual orientation:	Questionnaire	Method of analysis	respondents had read the PIL or not	influenced this process.
patients) were allocated to either	NR	By whom: Trained Interviewers	(indicate if ITT or	(F[2.932] = 2.39,	It was not recorded
the PIL or no PIL	Disability: NR	To whom: Participants	completer analysis	$(P_{2}.932) = 2.39,$ p=0.092). the	whether the participants
condition. This	Ethnicity: NR	How delivered: A questionnaire	was used and if	interaction of	and investigators were
feature of the design	Religion: NR	was administered.	adjustments were	smoking status with	blind to the aims and
was deliberate to	Place of residence:	When/where: General dental	made for any baseline	experimental	outcomes of the
avoid 'contamination'	NR	practices	differences in	condition was	research.
within a session	Occupation: NR	How often: Once	important	significant (<i>F</i> [1,932]=	
when individuals	Education -	How long for: One day	confounders): ANOVA	3.02, p = 0.049).	It was not recorded
were randomised.	Completed full time	new long lone one day	was used to analyse	0.02, p = 0.010	whether the exposure to
	education: ≤ 16	Sample size at baseline: NR	the results for	The median percent	the intervention or
Quality Score (++,	years: Intervention=		knowledge of oral	improvement due to	control group was
+, or -):	196 (45%); Control=	Total sample N = 967 (complete	cancer. Chi-square	the PIL was 4 (min,	adequate.
+	203 (47%); 17-18	data was received from 944	statistics were	max:) 13, 36;	
	years: Intervention=	participants)	adopted to analyse	IQR=9.8). In 2	Attrition rates were less
External	138 (32%); Control=	Intervention group $N = 480$ (13	the risk perception	previous studies with	than 20%.
Validity(++, +, or -):	140 (32%); ≥ 19	uncompleted) = 467 completed	outcome. Multiple	the 'Mouth Cancer:	
++	years: Intervention=	replies.	logistic regression	are you at risk?' PIL	The intervention only
	93 (23%) Control=	Control Group N = 487 (10	was used to predict a	produced by ZilaTM	partially reflected the
	93 (21%)	uncompleted) = 477 completed	higher risk perception,	Europe the	usual UK practice as it
	Socioeconomic	replies	with smoking	equivalent median	was administered by
	position: NR		behaviour, receipt of	values were 10 (min,	trained interviewers.
	Social capital: NR	Baseline comparisons (report	the leaflet, smokes	max: 3, 40;	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		any baseline differences between	and previous smoking	IQR=15.2) and 14	Not all of the outcome
	Eligible population	groups in important confounders):	behaviour as	(min, max: 0, 35;	measures were reliable.
	(describe how	The randomisation procedure	independent	IQR=14.8)	
	individuals, groups,	successfully achieved	variables. Use of ITT	respectively.	Not all questionnaire
	or clusters were	equivalence between	was not mentioned.		results were reported.
	recruited, e.g. media	experimental and control groups,		Risk perception –	
	advertisement, class	as age, gender, self-reported		perceived risk of oral	Not all outcomes were
	list, area): Patients	behaviour (dental attendance,		cancer	accessed only the
	were randomised by	tobacco and alcohol use), and			knowledge and
	whole sessions	previous quit attempts were found		Of the 467 patients	attitudes.
	0(-(-)(-))	not to be statistically different between groups (all $p \in 0.05$)		with access to the	Follow up in the form of
	State if eligible	between groups (all <i>p</i> >0.05).		PIL, 49 perceived their risk of mouth	Follow-up in the form of a questionnaire was
	population is	Study sufficiently powered		cancer as higher than	given directly after the
	considered by the	(power calculations and provide		others (11%),	leaflet.
	study authors as	details): NR		whereas 33 of the	leanet.
	representative of the source			477 control patients	Intervention group and
	population:			(7%) held this view.	control group were not
	Mean Noble			The effect of the PIL	similar at baseline.
	deprivation index of			on perceptions of risk	
	the sample			was marginally	ITT was not recorded.
	compares closely			significant ($x^2 = 3:80$,	
	with the average of			df1, p = 0:051)	The estimates of effect
	the area			regardless of	size were shown
				smoking level. There	sometimes with a p
	Inclusion Criteria:			was an enhancement	value.
	Subjects aged 16			of risk perception in	
	years or above,			smokers, as 34%	It was not reported
	having given written			(37/110) who had	whether the analytical
	consent and English			read the PIL believed	methods were
	language spoken.			they were at risk	appropriate.
				compared to 22%	
	Exclusion Criteria:			(23/106) of the	Some p values were
	Visitors to the			controls ($x^2 = 3:84$,	given when considering
	practice or relatives			df1, p = 0:05). The effects of the PIL on	the precision of the
		1		enects of the PIL on	intervention effects that

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	of patients were excluded. % of selected individuals agreed to participate: 28 refusals (response rate 97%): lack of interest (8), insufficient time (8), non-possession of glasses (4) other (8) 23 uncompleted after randomisation. Potential sources of bias: NR			those who used to smoke and had never smoked was not significant statistically $(x^2 = 1:04, df1, p =$ 0:31 and $x^2 = 1:79,$ df1, p ¼ 0:18 respectively). These results are presented in Fig. 1 – p.920 Multiple logistic regression was performed with risk as the dependent variable. Risk was dichotomised into those who perceived themselves at greater risk (coded 1) against those who believed they were at the same or less risk (coded 0). 4 factors were introduced into the model, 3 as categorical predictors including PIL access (or not), smoking behaviour (3 levels: smoker, past smoker and never smoked) and sex. Age was entered as a continuous variable. The 2 demographic	were given. The data from this study has only partial internal validity. Evidence gaps: To design more effective communications, to demonstrate that the increase in personal vulnerability that smokers expose themselves, will depend, in part, on researchers developing good systems of measurement of risk perception. Source of funding: NR

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				variables (age and sex) were found not to contribute to risk perception and hence were omitted ðp > 0:05Þ. The 2 remaining variables: PIL access and smoking behaviour each had an independent effect on risk perception adjusted for the other ðp < 0:05Þ. The smokers were 16 (95% CI: 8–30) times more likely to perceive they were at greater risk of oral cancer than the nonsmokers	
				Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control): 28 refusals (response rate 97%): lack of interest (8), insufficient time (8), non-possession of	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				glasses (4) other (8) 23 uncompleted after randomisation.	
				Conclusion: This study extends previous work to show that first, minimal interventions such as PILs can be effective in raising awareness about signs and symptoms of oral cancer in patients attending their dentist and this effect is linked to smoking behaviour. Secondly, perceptions of risk are closely associated with current self-reported tobacco smoking. Finally, a PIL may marginally increase risk perception of oral cancer and this may be partially	
				be partially dependent on smoking status.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Humphris,	Source	Method of allocation	Outcomes (include	1) Knowledge of oral cancer	Limitations
G.M. and E.A. Field	Population(s):	(Describe how selected	details of all relevant	I) KIIOWIEUge OI OIAI CAIICEI	identified by author:
	Practices were	individuals/clusters were	outcome measures	Detailed results for the top	
Year: 2003 (Paper	selected from areas	allocated to intervention or	and whether	10 of 36 statements are	Paper One:
One) 2004 (Paper	of the north west of	control groups – state if not	measures are	contained in Table 4 of	Some limitations of
Two)	England that were	reported): Pseudo	objective or	Paper 1 and in an outcome	the study are noted.
100)	situated in a wide	randomisation - whole	subjective or	table in the data extraction	Participation rate was
Citation:	ranging set of	sessions were allocated to	otherwise validated):	form	high although drop-
	localities.	either group.			out analysis indicated
Humphris, G.M.		Sittler group.	Outcome name: 1)	Intervention – leaflet group:	older members of the
and E.A. Field, The	Setting: 16 practices	Report how confounding	Knowledge of oral	Mean: 30.87	practice refused. In
immediate effect on	(9 dental, 7 medical)	factors were minimised:	cancer	Standard error: 0.18	addition, some
knowledge,	within Merseyside	Baseline imbalances were	Outcome definition:	95% CI: 30.51-31.24	patients who
attitudes and	from a wide ranging	inspected and found not to be	Knowledge level		consented did not
intentions in	set of localities.	significant with the exception	Outcome measure:	Control – no leaflet group:	complete the full
primary care	Deprivation has	of gender. Gender was	Responses to 36	Mean: 26.11	questionnaire.
attenders of a	been highlighted as	controlled for in the analysis.	attitude statements	Standard error: 0.19	However, the extent
patient information	a key variable in	Allocation was not concealed	(self-reporting by	95% CI: 25.73-26.48	of the loss was
leaflet: a	predicting various	but contamination should have	patient		similar across the
randomised control	aspects of oral	been minimal as groups rather	Outcome measure	<i>P</i> Level: 0.001	experimental and
trial replication and	health11,12 and is	than individuals were	validated: Unclear	Effect size: 1.29	control groups
extension. British	often expressed as a	randomised.			thereby reducing the
Dental Journal,	summary measure		Unit of	The most significant effect of	possibility of bias.
2003. 194(12): p.	known as the	Programme/Intervention	measurement: Yes /	reading the leaflet was upon	Caution should be
683-8; discussion	Townsend index.13	description: Leaflet group	no or true / false	knowledge level ($t = 17.85$,	employed when
675 (Paper One).		What was delivered: After	answers	df = 767, <i>P</i> < 0.001). Almost	generalising more
	Location (urban or	obtaining consent, the patients		five extra question items	widely beyond the
Humphris, G.M.	rural): NR	in the experimental group were	Time points	(mean = 4.77, 95%Cl =	North West of
and E.A. Field, An		given the leaflet to read and	measured: End of	4.24, 5.29) were correctly	England, although
oral cancer	Sample	return to the researcher. All	intervention	answered, on average, after	there was no
information leaflet	characteristics:	participants completed the		access to the leaflet.	association of
for smokers in	Age: Mean age for	questionnaire:	Outcome name: 2)		practice (and
primary care:	leaflet group = 42.63	Theoretical basis: N/A	Attitudes about	Paper Three – results for	indirectly deprivation)
results from 2	Mean age for no	By whom: Interviewers recruit	negative	Outcome 1) by smokers and	with knowledge level.
		-	consequences	non-smokers:	It is worth noting that

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
randomised	leaflet group = 42.76	participants. Leaflet gives	Outcome definition:		the study describes
controlled trials.	Sex: Leaflet group =	message - produced by Zila	Attitudes about	 There was a small 	only the immediate
Community	55.6% female,	Europe	negative	overall difference in	effect of the leaflet
Dentistry and Oral	44.4% male	To whom: 428 patients	consequences	knowledge across the	and further work has
Epidemiology,	No leaflet group =	How delivered: The leaflet	Outcome measure:	smoking classification	started to shed light
2004. 32(2): p. 143-	62.1% female,	contained pictorial, diagnostic	Responses to 2	regardless of whether	on the longer term
9. (Paper Two)	37.9% male	and textual information,	attitude statements -	respondents had read	effects.
[NOTE: This paper	Sexual orientation:	presented under headings	five point Likert scale	the leaflet [smokers=	
also reports results	NR	designed in a question and	 – from 'strongly 	28.01, 95%CI: 27.52,	
from a separate	Disability: NR	answer format on a multi-	agree' to 'strongly	28.49; non-smokers=	Paper Two:
study – these are	Ethnicity: NR	coloured, double-sided, glossy	disagree' (self-	28.61, 95% CI: 28.30,	The limitations of
dealt with in a	Religion: NR	A4 sheet, folded to provide 6	reporting by patient)	28.92; <i>F</i> (1, 778);=4.17,	these studies bear
separate evidence	Place of residence:	sections. The leaflet scores	Outcome measure	<i>p</i> <0.0048.	inspection. First, we
table - Humphris et	NR	highly (11 out of a possible	validated: Unclear	The interaction of	adopted self-report to
al 2001]	Occupation: NR	maximum of 13) on the new		smoking status with	categorise the
	Education: NR	evaluation system for patient	Unit of	experimental	patients' smoking
Country of study:	Socioeconomic	information sheets (MIDAS).	measurement: Likert	condition was	status rather than
England	position: NR	When/where: Dental or	score	significant (<i>F</i> [1,	continue testing. This
	Social capital: NR	medical practice – waiting		778]= 10.32,	later approach would
Aim of Study:	-	room	Time points	<i>p</i> <0.001	have raised the costs
Paper One:	Eligible population	How often: Once –	measured: End of	 Amongst 	of the study
To determine	(describe how	questionnaire immediately	intervention	respondents without	considerably. Further,
whether the	individuals, groups,	followed leaflet administration		access to the leaflet	as the correlation
influence of a	or clusters were	How long for: One day	Outcome name: 3)	(control group) it	between self-report
leaflet on mouth	recruited, e.g. media		Attitudes about lack	was found that	and continue testing
cancer	advertisement, class	Control/Comparator	of control	smokers had lower	is very high
improves	list, area): Trained	description: No leaflet group	Outcome definition:	levels of knowledge	particularly when
knowledge, related	interviewers arrived	What was delivered: All	Attitudes about lack	than nonsmokers	demand
attitudes and	at the practices on	participants completed the	of control	(mean=25.06,	characteristics of the
intention to accept	days where non-	questionnaire:	Outcome measure:	95%CI: 24.35,	question are low
a mouth screen.	specialist, that is	By whom: Interviewers recruit	Responses to 2	25.77; and mean=	(anonymous
	routine services,	participants.	attitude statements -	26.54, 95%CI:	questionnaire), as in
Paper Two:	were provided.	To whom: 433 patients	five point Likert scale	26.08, 27.01,	this case, a second
To investigate	Session allocation	How delivered: N/A	- from 'strongly	respectively).	limitation was that a
whether primary	was previously	When/where: Dental or	agree' to 'strongly	Respondents who	post-test only design
care patients who			disagree' (self-		was employed.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
claim to smoke	recorded from	medical practice – waiting	reporting by patient)	had read the leaflet	Previous work,
tobacco gain	random number	room	Outcome measure	had similar levels of	however, by our
greater benefit of a	computer generated	How often: Once	validated: Unclear	knowledge	group suggests that
patient information	assignment.	How long for: One day		regardless of	the advantage of a
leaflet on oral	Instructions included		Unit of	smoking status	more comples, pre-
cancer than non-	advice to continue	Sample size at baseline:	measurement: Likert	(smplers:	test design,
smokers.	practice visits until	Total comple N 004	score	mean=31.07, 95%	especially in a
Study Decima	25 patients from	Total sample N = 861	Time neinte	Cl: 30.40, 31.73;	primary care setting,
Study Design:	each study condition	Intervention group N = 428	Time points	nonsmokers:	might be marginal.
Parallel RCT	had been	Control Group N = 433	measured: End of	mean=30.72, 95%	Third, the external
Quality Sears (successfully		intervention	CI: 30.29, 31.15)	validity of the
Quality Score (++,	collected. Surplus	Baseline comparisons (report	Outcome nome: ()	ANOVAs were also	findings, that is
+, or -): +	participants (i.e. > 25 per condition) were	any baseline differences	Outcome name: 4) Normative beliefs	undertaken to check	generalisability, should be treated
External	included.	between groups in important	Outcome definition:	the effects of self-	
	included.	confounders): Slightly higher		reported regularity	with some caution. Randomisation was
Validity(++, +, or -): +	State if eligible	percentage of females in the	The assessment of beliefs about whether	of dental attendance and alcohol	conducted by session
). +	population is	no leaflet group (62.1%)	other people would		rather than by
	considered by the	compared to leaflet group	sanction the	consumption (controlling for age)	individual. In addition
	study authors as	(55.6%). The randomisation	respondent to accept	which found no	both studies were
	representative of	procedure successfully	a mouth cancer	significant effects.	conducted in the
	the source	achieved equivalence between	screen.		North West of the
	population: The	experimental and control	Outcome measure:	 Additional information on 	UK. Study 1 [the
	Townsend indices	groups, as age, gender and	Tapped using 3 pairs	specific items of	study reviewed with
	associated with the	setting of the waiting room (dental or medical) were found	of items which each	knowledge is	Hugoson et al 2001]
	locality from which	not to be statistically different	consisted of 2	available in the data	however confirmed
	the practice resided	between groups (all p	statements. A	extraction form.	that the variation of
	at ward level were	values>0.05).	strongly agree/	extraction form.	deprivation level was
	comparable (mean =	values>0.05).	strongly disagree 5	2) Attitudes about negative	independent of mean
	4.35; SD = 4.73) to	Study sufficiently powered	point likert scale was	consequences	knowledge level for
	the values for	(power calculations and	used for each item of		the participating
	Merseyside (mean =	provide details): NR	the pair. Both items in	Intervention – leaflet group:	patients at the range
	3.68; SD = 4.56).		the pair were	Mean: 3.73	of practices sampled.
	Waiting rooms.		multiplied to derive a	Standard error: 0.08	
			product ranging from	95% CI: 3.57-3.88	Limitations
			1 to 25. All 3 pairs		identified by review

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			were summed to		team:
	Inclusion Criteria:		produce a scale	Control – no leaflet group:	
	Inclusion criteria		ranging from 3 to 75.	Mean: 3.97	Only pseudo-
	were to invite all		Outcome measure	Standard error: 0.08	randomisation was
	consecutively		validated: Unclear	95% CI: 3.81-4.13	used (whole sessions
	attending patients				were allocated to
	who spoke English,		Unit of	<i>P</i> Level: 0.038	each group).
	and were 16 years of		measurement: Likert	Effect size: 0.15	
	age or above.		score		Not all questions in
				Paper Two <i>t</i> -test results for	the questionnaire
	Exclusion Criteria:		Time points	the impact of the leaflet on	were included in the
	Visitors to the		measured: End of	smokers and non-smokers:	report (however - this
	practice or relatives		intervention	Will give discomfort (reverse	was partly because
	of patients were			scored):	they were grouped
	excluded.		Outcome name: 5)	Non-smokers: effect	under different
			Anxiety about	size=0.11; 95% CI=-	outcomes).
	% of selected		screening procedure	0.06-0.28; <i>p</i> =0.204	
	individuals agreed		Outcome definition:	 Smokers: effect 	There was no
	to participate: A		Anxiety about having	size=0.11; 95% CI=-	information on
	total of 949 patients		a mouth screen.	0.17-0.39; <i>p</i> =0.439	whether the
	were approached, of		Outcome measure:		allocation was
	whom 88 refused, so		Comprised 3 items	A waste of time (reverse scored):	concealed and
	approximately 91%		which were summed	,	whether blinding was
	accepted. The		to give a scale	Non-smokers: effect	used.
	refusers were of		ranging from 3 to 15	size=0.01; 95% CI=-	-
	similar gender		(low to high anxiety).	0.16-0.18; <i>p</i> =0.939	The figures for drop-
	composition to the		Outcome measure	Smokers: effect	out rates in the 2
	respondents (χ^2 =		validated: Unclear	size=0.03; 95% CI=-	papers are different
	1.65; df = 1; P = 0.2).		linit of	0.25-0.31; <i>p</i> =0.816	and there is no
	Age level of refusers		Unit of		explanation for this.
	was higher than		measurement: Score	3) Attitudes about lack of	The guestion size
	respondents (χ^2 =		on a 5 point rating	control	The questionnaire
	39.97; df = 5; <i>P</i> <		scale		was given directly
	0.001).		Time nainte	Intervention – leaflet group:	after the leaflet so the
			Time points	Mean: 7.67	follow-up time was
			measured: End of	Standard error: 0.09	not meaningful.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	Potential sources of bias:	intervention/control	analysis intervention Outcome name: 6) Intention to accept screen Outcome definition: Intention to accept screen Outcome measure: Assessed with 2 questions. A 7 point scale was applied to both questions.	95% CI: 7.49-7.86 Control – no leaflet group: Mean: 7.91 Standard error: 0.09 95% CI: 7.72-8.10 <i>P</i> Level: 0.078 Effect size: 0.13 Paper Two <i>t</i> -test results for the impact of the leaflet on smokers and non-smokers:	Evidence gaps: Paper One: Questions remain unanswered however, including: what is the duration of the effect of this written information, and what implications does the improvement have on
			Outcome measure validated: UnclearUnit of measurement: Score on 7 point scaleTime points measured: End of interventionMethod of analysis	Easy to ask for Mouth Cancer Check if I wanted to have: • Non-smokers: effect size=0.12; 95% CI=- 0.05-0.29; p=0.155 • Smokers: effect size=0.14; 95% CI=- 0.14-0.42; p=0.325 Able to decide to allow dentist to give Mouth Cancer	patient and dentist behaviour? Paper Two: An issue that warrants further investigation is the extent that introducing written materials, similar to the patient information leaflet
			(indicate if ITT or completer analysis was used and if adjustments were made for any baseline differences in important confounders): Outcome 1 (knowledge of oral cancer) was	 Check: Non-smokers: effect size=0.05; 95% Cl=- 0.12-0.22; p=0.544 Smokers: effect size=0.19; 95% Cl=- 0.08-0.47; p=0.168 4) Normative beliefs Intervention – leaflet group: 	used in this study, may influence clinician behaviour. Source of funding: NR

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			assessed using chi- squared. All other outcomes were assessed using <i>t</i> - tests.	Mean: 12.51 Standard error: 0.24 95% CI: 12.03-12.99 Control – no leaflet group: Mean: 13.34 Standard error: 0.25 95% CI: 12.84-13.83 P Level: 0.019 Effect size: 0.17 Mouth Cancer Check gives early diagnosis of mouth cancer: • Non-smokers: effect size=0.10; 95% CI=- 0.07-0.27; $p=0.266$ • Smokers: effect size=0.04; 95% CI=- 0.24-0.32; $p=0.778$ Will reassure me: • Non-smokers: effect size=0.04; 95% CI=- 0.13-0.21; $p=0.619$ • Smokers: effect size=0.30; 95% CI=0.02-0.58; p=0.032	
				 Anxiety about screening procedure 	
				Intervention – leaflet group: Mean: 5.23	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				Standard error: 0.13 95% CI: 4.97-5.50	
				Control – no leaflet group: Mean: 5.58 Standard error: 0.13 95% Cl: 5.31-5.85	
				<i>P</i> Level: 0.069 Effect size: 0.13	
				Affective response to Mouth Cancer Check - Anxiety:	
				 Non-smokers: effect size=0.06; 95% CI=- 0.11-0.23; p=0.480 Smokers: effect size=0.11; 95% CI=- 0.17-0.39; p=0.428 	
				Affective response to Mouth Cancer Check - Worry: • Non-smokers: effect	
				size=0.05; 95% Cl=- 0.12-0.22; p=0.552 • Smokers: effect size=0.24; 95% Cl=- 0.04-0.52; p=0.087	
				Affective response to Mouth Cancer Check - Concern:	
				 Non-smokers: effect size=0.02; 95% CI=- 0.15-0.19; <i>p</i>=0.812 Smokers: effect size=0.32; 95% 	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				CI=0.04-0.60; <i>p</i> =0.24	
				6) Intention to accept screen	
				Intervention – leaflet group: Mean: 12.15 Standard error: 0.12 95% CI: 11.91-12.39	
				Control – no leaflet group: Mean: 11.61 Standard error: 0.12 95% Cl: 11.36-11.86	
				<i>P</i> Level: 0.003 Effect size: 0.22	
				Intention to accept a screen was more positive in patients who had read the leaflet ($t = 3.02$, df = 759, P = 0.003). The strength of the effect was low (mean difference = 0.43, 95%CI = 0.10, 0.78, d = 0.22). Bonferroni adjustment indicated with 6 tests that the significance level should be altered to 0.008.	
				Paper Two <i>t</i> -test results for the impact of the leaflet on smokers and non-smokers: Intention to have a Mouth	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				Cancer Check: • Non-smokers: effect size=0.21; 95% CI=0.04-0.38; p=0.017 • Smokers: effect size=0.21; 95% CI=- 0.06-0.49; p =0.126 Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control) 53 incomplete questionnaires from the no leaflet group 39 incomplete questionnaires from the leaflet group. Data with full information was analysed leaving 769 respondents. The number of dropouts due to missing data was independent of group assignment ($\chi^2 = 2.57$, P = 0.13). Conclusion:	
				Paper One:	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				The findings from this study confirm previous reports in 2 respects. First, the improvement in knowledge from access to the leaflet was about the same in the current and previous survey (see Humphris 2001 x3 papers).	
				The intention of patients to accept an oral cancer screen was increased with access to the leaflet. The leaflet did appear to have an influence on the beliefs of patients about the difficulties associated with having an oral cancer check.	
				However anxiety about the screening procedure was not influenced by the leaflet exposure unlike in the original study (see Humphris x2 2001).	
				This study supports previous work by the authors in confirming the strength of effect of a well-designed information leaflet. The main influence was to increase knowledge about signs and associated risks of oral cancer.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				Paper Two: As predicted the smokers with access to the leaflet were significantly more reassured and less anxious about having an oral health screen. The effect on behavioural intentions was in a positive direction consistent with prediction but statistically nonsignificant. Non-smokers in comparison showed statistically significant enhanced intentions but not other advantage with leaflet exposure. Smokers were reporting identical knowledge levels to their non-smoking counterparts, but only when having read the leaflet. Without access to the leaflet, patients who smoked were not as knowledgeable about oral cancer.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: Jensen, O	Study design: Qualitative	Population the sample	Brief description of method and	Limitations identified by
et al	approach using focus group interviews.	was recruited from: Oral Health Professionals	process of analysis [including analytic and data collection	author:
Year: 2014	Research aims, objectives,	(OHPs) from two Swedish regions.	technique]:	A disadvantage of group interviews is the possibility
Citation: Jensen,	and questions:	_	The analysis of the interviews was	that individual experience
O., et al., 'I take for	The aim of this study was to	How sample was	based on qualitative content analysis. 2	will not be fully explored.
granted that	explore the oral health	recruited: The participants	of the authors (PG, OJ) made the first	(p.86, pa.5)
patients know' - oral	professionals' (OHPs')	were selected through	analysis of the transcribed interviews,	
health	perspectives regarding their	purposive sampling,	and all the authors contributed at a	Limitations identified by
professionals'	strategies, considerations and	meaning that the selection	later stage to the analysis of the texts.	review team:
strategies, considerations and	methods when teaching their patients the most effective way	is based on knowledge of the population and the	The analysis began with the authors reading the interviews thoroughly	Paper does not state
methods when	of tooth brushing with fluoride	purpose of the study. Thus,	several times until they were familiar	whether role of researcher
teaching patients	(F) toothpaste (abstract).	in order to establish	with the texts. Statements about	was described to
how to use fluoride		credibility, OHPs of different	knowledge, attitudes and behaviour	participants.
toothpaste.	Theoretical approach	gender, professions and	were marked in the text. The	Only one method used
International	[grounded theory, IPA etc]:	professional backgrounds	statements were compared to find both	(focus group interviews) –
Journal Of Dental		were chosen. (p.82, pa.6)	similarities and differences. The data	in focus groups not always
Hygiene, 2014.	State how data were		were systematically condensed and	possible to gain individual
12(2): p. 81-88.	collected:	How many participants	coded to the relevant phrases that	opinions in full/have a
	What method(s): Data were	recruited: 23	identified their content. The following	representation of all the
Country of study:	collected through five focus		steps were performed in the analytical	views of those in
Sweden	group interviews. Each group	Sample characteristics:	process:	attendance.
	consisted of at most 6 OHPs	Age: NR	1 Meaning units were identified, that is,	
Quality Score (++,	with different educational	Sex: 18 women and five	statements relating to the same central	Evidence gaps and/or
+, or -): ++	backgrounds, gender and	men	meaning.	recommendations for
	number of years in profession.	Sexual orientation: NR	2 Abstractions were made, that is,	future research:
	The first focus group included	Disability: NR	interpretation at a higher level of logic.	NR
	OHPs working with an oral health promotion programme in	Ethnicity: NR Religion: NR	3 Codes were created, that is, meaning units labelled.	NK
	schools. The second and third	Place of residence:	4 Codes were sorted into	Source of funding:
	groups represented OHPs	Sweden	subcategories and categories, that is, a	
	working in a Public Dental	Occupation: 10 dental	group of content sharing a	The study was financially
	Service in the Gothenburg	nurses, four dental	commonality.	supported by the Public
	Region and the county of	hygienists and nine	3 of the researchers (PG, OJ, LP)	Dental Service of the

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	Uppsala, respectively, treating	dentists. (p.82, para.6).	discussed the tentative subcategories	Vastra Gotaland Region,
	patients from different socio-	Education: NR	and categories, and the division was	Sweden. (p.87, para.6)
	economic areas. The fourth	Socioeconomic position:	revised until a consensus could be	
	group represented OHPs	NR	achieved. Both the manifest and the	
	working in a private dental	Social capital: NR	latent areas were grounded in the data	
	clinic in the county of Uppsala,		by selection of exploratory text	
	and the fifth group represented	Inclusion criteria: NR	quotations.	
	dentists working as heads of		(p.83, para.3)	
	Public Dental Services in the	Exclusion criteria: NR		
	county of Uppsala (p.82,		Key themes and findings relevant to	
	para.6)		this review [with illustrative quotes	
			if available]	
	An interview guide was used			
	with questions about		(p.83-86)	
	background data on the		3 categories were identified in the	
	informants' professions and		manifest and latent analysis: (i)	
	number of years in the		strategies and intentions, (ii) providing	
	profession. Open-ended		oral hygiene information and instruction	
	questions were used to collect		and (iii) barriers to optimal oral health	
	data concerning the informants'		teaching. Each category consisted of 2	
	strategies when teaching		subcategories	
	patients how to brush their			
	teeth and how to use F		Strategies and intentions:	
	toothpaste, for example, Can		Promoting oral health for the best	
	you tell me about your		interest of the patient:	
	recommendations and		- For several participants, priority	
	instructions about use of		was given to instructing patients	
	fluoride toothpaste to the		with oral diseases. However,	
	patients? Follow-up questions		others felt that all patients need	
	were asked when necessary.		advice on oral health.	
			- Patients own responsibility for	
	The intention was to explore		good oral health habits was	
	the OHPs' knowledge of and		stressed.	
	attitudes about caries		- Participants highlighted that they	
	prevention and what they said		listen to the patient's attitude to	
	to their patients concerning to		earn their confidence and learn	
	use the best 'toothpaste		about their abilities.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	technique'. Discussion focus		- Keen to give both positive and	
	was on the informants' own		negative feedback and not blame	
	descriptions of teaching and		the patient: " I guess I try to find	
	their thoughts, feelings and		a way that's easy for the patient	
	actions concerning the subject.		too, because you mustn't make it	
	With the aim of stimulating the		too complicated"	
	discussion, the moderator		Working for one's own sake:	
	referred to findings from a		- Some OHP's expressed a need to	
	previous study where patients		succeed for their own' sake (as	
	had been interviewed about		well as the patient).	
	what they knew about		- Experienced satisfaction when	
	toothbrushing' and toothpaste.		patients improved their oral health	
	3 quotations, 'vignettes', were			
	presented to the focus groups,		Providing oral hygiene information and	
	each representing statements		instruction:	
	made by dental patients in the		Advice on oral hygiene:	
	abovementioned study.		 Focussed more on toothbrushing 	
	Vignettes can be a useful way		techniques rather than toothpaste.	
	to more clearly identify the		- Advice to brush twice a day for 2	
	phenomena to be discussed.		mins (although for some 2 mins	
	The vignettes were as follows:		was too short)	
	(i) 'The dental care services		 Some mentioned toothpaste 	
	don't teach you how to use		technique and/or fluoride	
	toothpasteyou put it on and		concentration as part of their	
	you brush', (ii) 'Some people do		advice.	
	say you aren't supposed to		- Some informed patients (more so	
	rinse But I don't know		children) about not rinsing after	
	whether that's a good idea		brushing	
	no dentist has ever told me not		- Some recommended toothpaste	
	to rinse it off' and (iii) 'but		brands (particularly if patient had	
	you have no idea which		specific problems such as sensitive	
	toothpaste really works You		teeth) but it was considered even	
	can only find out from a		more important not to favour any	
	(company and brands) neutral		specific company	
	dentist you don't listen to the		- The informants were of the opinion	
	message if there is a company		that patients of all ages were	
	logo on it'.		affected by advertisements, as	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	The interviews were digitally recorded and later transcribed verbatim by a professional secretary and one of the authors. The interviews were performed and transcribed in Swedish. A professional translator translated the quotations into English. (p.82, para.7) By whom: The interviews were performed by a moderator (author, dentist) and an observer (author, dental hygienist). (p.82, para.7) What setting: The interviews took place at dental clinics or conference centres in Gothenburg and Uppsala. (p.82, para.7) When: NR		 were the OHPs themselves. Methods used for instruction: 4 aspects, knowledge, guidelines, aids and time, were seen as essential in terms of giving advice on brushing and F toothpaste. The OHPs expressed uncertainty and showed lack of knowledge about the most effective F toothpaste technique, saying that they handled this issue unsystematically. Some informants also expressed dissatisfaction with the changes of recommendations over time indicating that this created uncertainty. The informants discussed the issue of time as a prerequisite for giving oral hygiene advice. Their opinion was that dental nurses had the most time available for preventive care and dentists the least time. It was also stated that dental nurses give the highest quality information and instructions. Barriers to optimal oral healthcare education: Opinion was that patient's social status not least the patient's level of education, could both facilitate and present an obstacle to providing optimal information. Some mentioned difficulties in giving instruction to elderly patients or patients from different cultural 	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			 backgrounds. Obstacles related to the oral health professionals: If the patient has been attending the same clinic or being treated by the same OH Professional for many years, then it felt hard to tell the patient that his or her oral hygiene was inadequate and improvements needed. Teenagers were described as more careless with their oral hygiene, and older men were stated to be difficult to motivate to change their habits. Some informants had even doubts about the advantages of F toothpaste because using toothpastes without abrasives to avoid tooth wear was more frequently given advice than using a large amount of toothpaste for adding F to the oral cavity. Doubt was also expressed about whether F is a safe product or if it causes fluorosis on the teeth of young children. In addition, the informants seemed to be embarrassed to talk about something as self-evident as toothpaste. 	
			Conclusions: In conclusion, the OHPs seemed to be driven by good intentions towards their patients, but their behaviour was affected by events beyond their control, which could lead to their omitting	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			information. The OHPs in this study showed limited knowledge regarding F toothpaste. They described toothbrushing with F toothpaste as very important, but focussed on plaque removal. They also spoke less about F toothpaste because they took for granted that their patients' knowledge of and behaviour concerning toothpaste were already in place. The benefits of F toothpaste use for the general population have strong scientific support, and efforts should be made to spread knowledge and appropriate habits. (p.87, para.4)	
			Clinical relevance: Programmes for oral health promotion and education can increase individual's knowledge of and attitudes towards oral health and can improve oral health behaviour. OHPs are considered to be the main source of knowledge regarding oral health. In this study, OHPs believed that patients used other sources to obtain knowledge about oral health and they even took it for granted that patients already have the knowledge. In their preventive work, the OHPs should recognise their role as oral health promoters with the purpose of teaching patients the most effective methods for self-care. (p.87, para.5)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Jonsson B,	Source	Method of allocation	Outcomes (include	Oral health (clinical)	Limitations
Ohrn K, Oscarson	Population(s):	(describe how selected	details of all relevant	results:	identified by
N, Lindberg P	Participants were	individuals/clusters were	outcome measures and		author:
, 3	recruited among	allocated to intervention or	whether measures are	Gingival Index Global:	None identified. The
Year: 2009	subjects with	control groups – state if not	objective or subjective	Intervention group(s):	author did not that
	moderate to	reported): No information on	or otherwise validated):	Baseline: 0.92 (Standard	the power analyses
Citation: Jönsson,	advanced	how exactly it was		Deviation (SD): 0.28)	revealed that about
B., et al., The	periodontitis referred	randomised.	Outcome name:	Follow up (3 months): 0.27	150 participants
effectiveness of an	to the clinic and		Gingival Index Global	9SD: 0.14)	were required for the
individually tailored	examined during the	Report how confounding	Outcome definition:	End point (12 months):	study although the
oral health	period March 2006-	factors were minimised:	The presence of	0.21 (SD: 0.16)	desired number was
educational	March 2007. The	Allocation was concealed but	gingival inflammation		not met. The original
programme on oral	subjects were	the issue of contamination was	was recorded according	Control group(s)	power analysis was
hygiene behaviour	referred from both	not explicitly addressed and it	to the criteria for the	Baseline: 0.92 (SD: 0.23)	based on an
in patients with	public and private	does appear possible that	gingival index (GI) of	Follow up (3 months): 0.52	intervention judged
periodontal disease:	dentistry.	contamination could have	Loe & Silness (1963).	(SD: 0.20)	as being less
a blinded		taken place. The article states	Both plaque index and	End point (12 months):	effective than the
randomised-	Setting: The study	that there were "no statistically	gingival index were	0.50 (SD: 0.17)	present one.
controlled clinical	was conducted in at	significant differences in the demographic variables or	recorded on the buccal, lingual, mesial and		Limitations
trial (one-year follow-up). Journal	a specialist clinic for	background characteristics	distal tooth surfaces of	Baseline – 12 month mean	identified by review
of Clinical	periodontics in a	between the groups".	the teeth.	gain score difference: 0.27	team:
Periodontology,	Swedish county with	between the groups .	Outcome measure:	(CI: 0.16-0.39) p<0.001.	The reporting
2009. 36(12): p.	approximately 320,000 inhabitants.	Programme/Intervention	Gingival index (GI) of	Other mean gain score differences also provided	periods were 3
1025-1034 (Paper	320,000 Initiabilants.	description:	Loe & Silness (1963)	differences also provided	month and 12
One)	Location (urban or	What was delivered: The	Outcome measure		month. However 3
,	rural): NR	programme comprised seven	validated: As both the	Independent groups t-test	month was straight
Also:		separate components with	Gingival and Plaque	at the:	after the treatment
	Sample	different tactics for tailoring	Indexes are well	3 month follow-up: <i>t</i> =8.20,	and 12 months was
Jönsson, B., et al.,	characteristics:	each individual's personal	established in the	p<0.001	from baseline not
Evaluation of an	Age: Intervention	goals regarding oral health	clinical practice of the	12 month follow-up: <i>t</i> =9.61	end of treatment.
individually tailored	group mean age =	and dental hygiene habits: i)	examiner there was no	p<0.001	Also there was a
oral health	52.4 (SD=8.4)	initiation and analysis of	calibration before the		maintenance period
educational	Control group mean	knowledge ii) analysis of oral	study. However intra-		for the treatment
			observability reliability		group which lasted

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
programme on periodontal health. Journal of Clinical	age = 50.1 (SD=10.3) Sex: Intervention	hygiene behaviour iii) practice of manual dexterity for oral hygiene aids iv) individual	was tested through five tests of the plaque and gingival scores. 4 of the	Gingival Index Proximal: Intervention group(s): Baseline:1.14 (SD: 0.27)	until the 12 month follow-up.
Periodontology, 2010. 37(10): p. 912-919. (Paper Two)	group: Female = 32 (56.1%); Male = 25 (43.9%) Control group: Female = 28 (50%);	goals for oral hygiene behaviour v) continuous self- monitoring vi) generalisation of behaviour vii) maintenance of oral hygiene behaviour and	five measurements showed almost perfect agreements (Cohen's K 0.84-0.86) and one test revealed a moderate	Follow up (3 months): 0.37 (SD: 0.17) End point (12 months):0.72 (SD: 0.21)	The setting in a dental clinic in Sweden is described but there is no information on
Jönsson, B., et al., Cost-effectiveness of an individually	Male = 28 (50%) Sexual orientation: NR	prevention of relapse. The central theme of the programme was tailoring the	agreement (Cohen's K 0.51).	Control group(s) Baseline: 1.13 (SD: 0.23) Follow up (3 months): 0.28	population demographics.
tailored oral health educational programme based on cognitive	Disability: NR Ethnicity: Intervention group: Swedish = 46	treatment to each individual's problem, capacity and goals, with subsequent guidance towards appropriate and	Unit of measurement: Index Score. The highest score was 2.	(SD: 0.20) End point (12 months): 0.69 (SD:).20)	Study in a western country. Only 28 of 141 eligible patients (just under 20%)
behavioural strategies in non- surgical periodontal treatment. Journal	(80.7%); Other = 11 (19.3%) Control group: Swedish = 50	effective oral hygiene habits. Special emphasis was placed on strategies that would fit as naturally as possible into	Time points measured: Baseline, 3 month follow-up and 12 month follow-up	Baseline – 12 month mean gain score difference: 0.40 (CI: 0.27-0.53) p<0.001 Other mean gain score	were excluded. There is no information on whether there were
Of Clinical Periodontology, 2012. 39(7): p. 659- 665. (Paper Three)	(89.3%); Other = 6 (10.7%) Religion: NR	everyday life (Paper One, 1028 para.5). Theoretical basis: The individually tailored oral health	Outcome name: Gingival Index Proximal Outcome definition:	differences also provided Independent groups t-test	any differences between those included or excluded but the excluded
Country of study: Sweden (western	Place of residence: NR Occupation: NR Education:	educational programme was based on the perspective of behavioural medicine i.e. an integration of cognitive	The presence of gingival inflammation was recorded according to the criteria for the	at the: 3 month follow-up: <i>t</i> =9.50, p<0.001 12 month follow-up: <i>t</i> =10.7	sample is small. Only 5% dropped out overall. While all
country) Aim of Study: Paper One: To evaluate the effectiveness of an	Intervention group: Elementary school = 14 (24.6%); High school = 21 (36.8%); University = 22 (38.6%)	behavioural principles (Bandura 1977, 1997, Baranowski et al 2002) and non-surgical periodontal treatment.	gingival index (GI) of Loe & Silness (1963). Both plaque index and gingival index were recorded on the buccal,	p<0.001 Paper One: Global Plaque Index: Intervention group(s): Baseline:0.74 (SD: 0.34)	but one of the drop- outs was from the intervention group this was still only 9% of the participants
individually tailored oral health educational	Control group: Elementary school = 13 (23.2%); High	By whom: 2 experienced dental hygienists provided both interventions, including	lingual, mesial and distal tooth surfaces of the teeth. Outcome measure:	Follow up (3 months): 0.17 (SD: 0.11) End point (12 months):	within that group. While the t-test results in Paper One

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
programme for oral hygiene self-care in patients with chronic periodontitis compared with the standard treatment. Paper Two: To evaluate an individually tailored oral health educational programme (ITOHEP) on periodontal health compared with a standard oral health educational programme. A further aim was to evaluate whether both interventions had a clinically significant effect on non-surgical periodontal treatment at 12 – month follow-up. Paper Three: The aim of this cost effectiveness analysis (CEA), performed form a societal perspective,	school = 23 (41.1%); 19 (33.9%) Socioeconomic position: NR Social capital: NR Eligible population (describe how individuals, groups, or clusters were recruited, e.g. media advertisement, class list, area): See inclusion criteria. State if eligible population is considered by the study authors as representative of the source population: No information on population demographics so this isn't clear. Inclusion Criteria: Participants clinically diagnosed with chronic periodontitis and scheduled to undergo a dental hygiene treatment (i.e. non-surgical periodontal	non-surgical debridement for both the experimental and the control group. To whom: 57 participants How delivered: To create a "dynamic dialogue" specific skills in communication were required and therefore methods of Motivational Interviewing were included. When/where: Specialist clinic in periodontics How often: In the experimental group the median number of sessions for the intervention and scaling treatment was 5 (quartile deviation 4-5) up to the 3 month follow-up and 9 *quartile deviation 8-9) when maintenance care was included up to the 12 month follow-up How long for: Up to 3 months with maintenance care lasting until the 12 month follow-up. Control/Comparator description: What was delivered: Standard treatment - The control conditions were chosen to be equivalent to the best possible routine oral health	gingival index (GI) of Loe & Silness (1963) Outcome measure validated: As both the Gingival and Plaque Indexes are well established in the clinical practice of the examiner there was no calibration before the study. However intra- observability reliability was tested through five tests of the plaque and gingival scores. 4 of the five measurements showed almost perfect agreements (Cohen's K 0.84-0.86) and one test revealed a moderate agreement (Cohen's K 0.51). Unit of measurement: Index Score. The highest score was 2. Time points measured: Baseline, 3 month follow-up and 12 month follow-up Outcome name: Global Plaque Index (Paper One) Plaque Index Scores (full	0.14 (SD: 0.13) Control group(s) Baseline: 0.73 (SD: 0.31) Follow up (3 months): 0.32 (SD: 0.22) End point (12 months):0.31 (SD: 0.16) Baseline – 12 month mean gain score difference: 0.16 (CI: 0.03-0.30) p<0.001. Other mean gain score differences also provided Independent groups t-test at the: 3 month follow-up: $t=4.36$, p<0.001 12 month follow-up: $t=6.07$ p<0.001 Paper Two: Plaque Scores (full mouth): Intervention group(s): Baseline: 59 (SD: 18) Follow up (3 months): 17 (SD: 10) End point (12 months): 14 (SD: 12) Control group(s) Baseline: 57 (SD: 17) Follow up (3 months): 28	are provided in full, results of statistical tests in Paper Two aren't and only p values are provided. Evidence gaps : The need for any additional research is not stated. Source of funding: All papers were supported by the Swedish Research Council, Uppsala County Council, the authors' institutions and the Swedish Patient Revenue Fund for Research in Preventive Odontology. Paper One was also funded by the Pfizer Oral Care Award.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
was to compare costs and consequences of an individually tailored oral health educational programme (ITOHEP) based on cognitive behavioural strategies integrated in non-surgical periodontal treatment compared	debridement and intervention influencing oral hygiene) aged between 20 and 65, literate in Swedish and had a plaque index (PLI) according to Silness and Loe (1964) of \geq 0.3. Exclusion Criteria: Patients were	preventive programme for patients with periodontal problems. The programme used corresponded to the description by Nyman et al (1984) and by Rylander & Lindhe (1997). By whom: Dental Hygienist To whom:56 participants How delivered: Demonstrations, discussions, structured information, practice and prescriptions. When/where: Specialist clinic	mouth) (Paper Two). Outcome definition: Both papers - The presence of plaque was recorded according to Silness & Loe (1964) Plaque Index. Outcome measure: Paper One only- Both plaque index and gingival index were recorded on the buccal, lingual, mesial and distal tooth surfaces of	 (SD: 17) End point (12 months): 28 (SD: 13) Differences between intervention and control at 3 months significant at P<0.001 Differences between intervention and control at 12 months significant at P<0.001 	
with a standard treatment programme. Study Design: Parallel RCT Quality Score (++, +, or -): ++ (NOTE:	excluded if they knew that they could not be available during any part of the study period, suffered from a serious disease that precluded regular sessions, and if	in periodontics How often: NR How long for: NR Sample size at baseline: Total sample N = 113 Intervention group N = 57 Control Group N = 56	the teeth. Paper Two only – In the analyses all plaque scores of 1 and above were considered to be a positive indicator of plaque and the surface was registered as positive.	Mean % Plaque Index at all sites: Successful NSPT - 13 (Standard Deviation (SD): 7) Incomplete NSPT - 28 (SD: 15) P < 0.001	
2 questions were NR) External Validity(++, +, or -): ++	explorative periodontal surgery was necessary before the dental hygiene treatment. 141 patients were eligible of whom, 4 refused to participate and 28 were excluded.	Baseline comparisons (report any baseline differences between groups in important confounders): There was no statistically significant difference in the demographic variables or background characteristics between the groups.	Outcome measure validated: As both the Gingival and Plaque Indexes are well established in the clinical practice of the examiner there was no calibration before the study. However intra- observability reliability was tested through five	Proximal Plaque Index: Intervention group(s): Baseline:1.01 (SD: 0.37) Follow up (3 months): 0.29 (SD: 0.18) End point (12 months): 0.23 (SD: 0.19) Control group(s) Baseline: 0.99 (SD: 0.35)	
	% of selected individuals agreed	Study sufficiently powered (power calculations and	tests of the plaque and gingival scores. 4 of the	Follow up (3 months): 0.48 (SD: 0.28)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	 to participate: 80% agreed to participate and were eligible. The remaining 20% included 17% who were excluded and 3% who refused to participate. Potential sources of bias: 	provide details): A power calculation with data from a previous study (Johnson et al 2006) based on the detection of a difference in the mean Gingival Index of interproximally of 20% between treatment groups indicted that 75 participants were required in each group (α =0.05, β =0.2). This requirement was not met as there were only 57 in the experimental group and 56 in the control group.	five measurements showed an almost perfect agreement (Cohen's K 0.84-0.86) and one test revealed a moderate agreement (Cohen's K 0.51). Unit of measurement: Index Score Time points measured: Baseline, 3 month follow-up and 12 month follow-up and 12 month follow-up Outcome name: Proximal Plaque Index Outcome definition: The presence of gingival inflammation was recorded according to the criteria for the gingival index (GI) of Loe & Silness (1963). Both plaque index and gingival index were recorded on the buccal, lingual, mesial and distal tooth surfaces of the teeth. Outcome measure: gingival index (GI) of Loe & Silness (1963) Outcome measure validated: As both the	End point (12 months): 0.49 (SD: 0.22) Baseline – 12 month mean gain score difference: 0.26 (CI: 0.10-0.43) p<0.001 Other mean gain score differences also provided Independent groups t-test at the: 3 month follow-up: $t=4.26$, p<0.001 12 month follow-up: $t=6.87$ p<0.001 Plaque Scores (Interproximal sites): Intervention group(s): Baseline: 83 (SD: 18) Follow up (3 months): 28 (SD: 16) End point (12 months): 22 (SD: 17) Control group(s) Baseline: 79 (SD: 18) Follow up (3 months): 42 (SD: 22) End point (12 months): 42 (SD: 18) Differences between intervention and control at 3 months significant at	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			Gingival and Plaque	P<0.001	
			Indexes are well		
			established in the	Differences between	
			clinical practice of the	intervention and control at	
			examiner there was no calibration before the	12 months significant at	
			study. However intra-	P<0.001	
			observability reliability	Mean Bleeding on	
			was tested through five	Probing – (full mouth):	
			tests of the plaque and	Intervention group(s):	
			gingival scores. 4 of the	Baseline: 70 (SD: 20)	
			five measurements	Follow up (3 months): 24	
			showed an almost	(SD: 12)	
			perfect agreement	End point (12 months): 19	
			(Cohen's K 0.84-0.86)	(SD: 13)	
			and one test revealed a		
			moderate agreement	Control group(s)	
			(Cohen's K 0.51).	Baseline: 75 (SD: 18)	
				Follow up (3 months): 33	
			Unit of measurement:	(SD: 15)	
			Index Score	End point (12 months): 29 (SD: 14)	
			Time points		
			measured: Baseline, 3	Differences between	
			month follow-up and 12	intervention and control at	
			month follow-up	3 months significant at P<0.001	
			Outcome name:		
			Plaque Scores	Differences between	
			(Interproximal scores)	intervention and control at	
			Outcome definition:	12 months significant at	
			Both papers - The	P<0.001	
			presence of plaque was		
			recorded according to	Mean % Bleeding on	
			Silness & Loe (1964)	Probing at all sites:	
			Plaque Index. In the		

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			analyses all plaque scores of 1 and above were considered to be a positive indicator of plaque and the surface was registered as positive. Outcome measure: Silness & Loe (1964) Plaque Index Outcome measure validated: As both the Gingival and Plaque Indexes are well established in the clinical practice of the examiner there was no calibration before the study. However intra- observability reliability was tested through five tests of the plaque and gingival scores. 4 of the five measurements showed an almost perfect agreement (Cohen's K 0.84-0.86) and one test revealed a moderate agreement (Cohen's K 0.51). Unit of measurements: Index Score. Time points	 Successful NSPT 14 (Standard Deviation (SD): 5) Incomplete NSPT 33 (SD: 14) P <0.001 P <0.001 Mean Bleeding on Probing – (interproximal sites): Intervention group(s): Baseline: 87 (SD: 17) Follow up (3 months): 35 (SD: 18)	
			measured: Baseline, 3	Probing Pocket Depth	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			month follow-up and 12	(PPD):	
			month follow-up	4-5 mm – all sites:	
				Intervention group(s):	
			Outcome name: Mean	Baseline: 31.0% (SD:	
			Bleeding on Probing –	14.3)	
			Full mouth (BoP)	Follow up (3 months):	
			Outcome definition:	12.7% (SD: 8.1)	
			BoP was measured as	End point (12 months):	
			the presence/absence	10.4% (SD: 17)	
			of bleeding within 15 s after pocket probing.	4-5 mm – all sites:	
			Outcome measure:	Control group(s)	
			Presence or absence of	Baseline: 33.0% (14.0)	
			bleeding	Follow up (3 months):	
			Outcome measure	14.6% (SD: 11.4)	
			validated: No	End point (12 months):	
				12.2% (SD: 19)	
			Unit of measurement:	, ,	
			Presence or absence of	≥6 mm – all sites:	
			bleeding	Intervention group(s):	
				Baseline: 9.2% (SD: 9.3)	
			Time points	Follow up (3 months):	
			measured: Baseline, 3	1.6% (SD: 2.8)	
			month follow-up and 12	End point (12 months):	
			month follow-up	1/6% (2.9)	
			Outcome name: Maar	≥6 mm – all sites:	
			Outcome name: Mean		
			Bleeding on Probing –	Control group(s)	
			Interproximal sites Outcome definition:	Baseline: 9.3% (11.0) Follow up (3 months):	
			BoP was measured as	1.7% (SD: 3.5)	
			the presence/absence	End point (12 months):	
			of bleeding within 15 s	1.5% (SD: 3.2)	
			after pocket probing.		
			Outcome measure:	>4 mm – interproximal:	
			Presence or absence of	Intervention group(s):	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			bleeding Outcome measure validated: No	Baseline: 24.8% (SD: 17.2) Follow up (3 months):	
			Unit of measurement: Presence or absence of bleeding – findings	7.9% (SD: 6.9) End point (12 months): 6.7% (SD: 6.9)	
			reported as mean percentages	>4 mm – interproximal: Control group(s) Baseline: 27.7% (SD:	
			Time points measured: Baseline, 3 month follow-up and 12 month follow-up	20.7) Follow up (3 months): 8.5% (SD: 10.0) End point (12 months): 6.7% (SD: 8.4)	
			Outcome name: Probing Pocket Depth Outcome definition: PPD was measured using a manual	No statistical differences found between the groups at either of the 3 stages	
			periodontal probe (CC Williams Probe 1-2-3-5- 7-8-9-10, Hu-Fridy®, Chicago, IL, USA) on 6	Proportion (%) of pockets closed (PPD ≤ 4mm): All sites:	
			surfaces of each tooth. Outcome measure: Findings reported as mean percentages at 4- 5 mm, ≥6 mm and for	Intervention group(s): Follow up (3 months): 69% (SD: 21) End point (12 months): 75% (SD: 20)	
			interproximal > 4mm Outcome measure validated: No	All sites: Control group(s) Follow up (3 months): 66%	
			Unit of measurement: mm	(SD: 32) End point (12 months): 76% (SD: 17)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			Time points		
			measured: Baseline, 3		
			month follow-up and 12	Interproximal:	
			month follow-up	Intervention group(s):	
				Follow up (3 months): 68%	
			Outcome name:	(SD: 22)	
			Proportion of Pockets	End point (12 months):	
			Closed (PPD) Outcome definition:	75% (SD: 21)	
			PPD was measured	Interprovimely	
			using a manual	Interproximal: Control group(s)	
			periodontal probe (CC	Follow up (3 months): 67%	
			Williams Probe 1-2-3-5-	(SD: 31)	
			7-8-9-10, Hu-Fridy®,	End point (12 months):	
			Chicago, IL, USA) on 6	77% (SD: 17)	
			surfaces of each tooth.	, ((· · ·)	
			Outcome measure:	No statistically significant	
			Findings reported as	differences at either	
			mean percentages at	timepoint.	
			≤4 mm		
			Outcome measure validated: No	Closed Pocket % at all sites:	
				Successful NSPT	
			Unit of measurement:	– 14 (Standard	
			mm	Deviation (SD): 5)	
			Time points	Incomplete NSPT	
			measured: Baseline, 3	– 33 (SD: 14)	
			month follow-up and 12	• P <0.001	
			month follow-up		
				Successful NSPT (Non-	
			Outcome name:	Surgical Peridontal	
			Successful NSPT (Non-	Treatment):	
			Surgical Peridontal		
			Treatment)	Logistic regression results:	
			Outcome definition:		

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			To conclude whether the interventions had a clinically significant effect i.e. reaching a level of treatment success at the 12- month re-examination, criteria for the outcomes PLI, BoP, and pocket closure were formulated in advance. To reach a success level for non- surgical periodontal treatment (successful- NSPT), a classification based on 3 classes for the 3 outcomes were established (below). To be classified as "successful-NSPT", at least 2 of the 3 outcomes had to be in Class I, but none in Class III. It was assumed all participants would improve after treatment and therefore the individuals not fulfilling the criteria for "successful-NSPT" were classified into the group, "incomplete- NSPT". All the participants were	Plaque index (0-100%): Odds Ratio (POR)=0.95 (95% CI= 0.92-0.97, p=0.001 Bleeding on probing (0- 100%): OR=1.05 (CI=0.03- 31.7, p=0.979) Percentage of PPD>5mm (0-100%): OR=0.98 (CI=0.93-1.04, p=0.624) ITOHEP intervention v ST intervention:)R=4.22 (CI=1.77-10.1, p=0.001) Behavioural results: Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control) Conclusion: An individually tailored oral health educational programme was more effective for achieving proper long-term oral hygiene self-care behaviour and resulted in a larger reduction in gingival inflammation than standard treatment. The differences between	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	setting	intervention/control		groups remained throughout the 1 year study period. Hence, the hypothesis for the study was confirmed. The present study aimed to evaluate 2 different oral hygiene behavioural change programmes in non-surgical periodontal treatment regarding periodontal health. After treatment, the individually ITOHEP group had lower BoP scores than the standard health educational programme group with the largest differences being for the interproximal surfaces. For the clinical outcome variable PPD reduction, both groups improved equally. When all clinical variables were considered, more individuals in the individually tailored oral health educational group attained "successful- NSPT" level (due to lower plaque and BoP scores), and more individuals	team
			measured: 12 month re-examination	attaining this "successful- NSPT" level reported good or very good oral health	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			Method of analysis (indicate if ITT or completer analysis was used and if adjustments were made for any baseline differences in important confounders):	after treatment than the "incomplete-NSPT" group.	
			An intention-to-treat analysis was applied where the attrition rates were imputed with a linear interpolation imputation method for gingival and plaque index data and with the method of last value carried forward for oral health behaviour.		
			For "successful NSPT" (Paper Two) a binary logistic regression model was used. Selected variables were Oral health educational treatment groups, PLI, and BoP at baseline examination, although for closed pocket, the percentage PPD45mm was used.		
			Gingival Index Global, Gingival Index Proximal, Global		

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			Plaque Index, Proximal		
			Plaque index and		
			interp-proximal plaque		
			scores were all		
			analysed with separate		
			2 (experimental group/		
			control group) x 3		
			(baseline/ 3 month		
			post-treatment/ 1-year		
			follow-up) repeated measures ANOVA. The		
			mean gain-score		
			differences were		
			analysed by the		
			Independent group's t-		
			test. This was also		
			used for the Paper Two		
			outputs: interproximal		
			plaque scores and full		
			mouth plaque scores		
			Treatment effects on		
			Bleeding on Probing		
			(Paper Two) were		
			estimated with separate		
			2 (experimental		
			group/control group) x 3		
			(baseline/3 month post-		
			treatment /1 year		
			follow-up) repeated		
			measures analyses of		
			variance (ANOVA		
			repeated measure) and		
			subsequent		
			Bonferroni's post hoc		
			tests.		

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Jonsson,	Source	Method of allocation (describe	Outcomes (include	For each outcome	Limitations identified
B, Oscarson, N,	Population(s):	how selected	details of all relevant	report	by author:
Ohrn, K	Country of study	individuals/clusters were	outcome measures		
-)	(include if developed	allocated to intervention or	and whether measures	Means, SDs, p-	The patients in both
Year: 2006	or non-developed)	control groups – state if not	are objective or	values, Cls, Effect	groups may be
		reported): Lottery	subjective or otherwise	sizes, SEs	considered as
Citation: Jonsson,	Setting: The		validated):		individuals with
B., et al., Improved	Department of	Report how confounding	,	Oral health (clinical)	difficulties to comply with
compliance and	Periodontology, the	factors were minimised:	Outcome name: Oral	results:	recommendations.
self-care in patients	County Council of	There were no significant	Self-care habits		Before the start of the
with periodontitisa	Uppsala, Sweden	baseline imbalances. There is	Outcome definition:	Plaque index	study, they had all
randomised control		no information on whether	No. of times brushed		received periodontal
trial. International	Location (urban or	allocation was concealed or	teeth per day and	Intervention group(s)	treatment 1 or 2 years
Journal of Dental	rural) : NR	whether contamination was	reported interdental	Baseline 0.59 (SD:	earlier and in spite of
Hygiene, 2006. 4(2)		taken into account. Single	cleaning per week	±0.17)	that treatment they still
р. 77-83.	Sample	blinding was used.	Outcome measure:	(CI 0.51-0.67)	had insufficient
	characteristics:		reported interdental	End point: 0.25 (SD:	compliance and
Country of study:	Age: Intervention	Programme/Intervention	cleaning per week	± 0.11)	progress of their
Sweden	group: 54.8 ± 11.7	description:	Outcome measure	(CI 0.20-0.30)	periodontal disease.
	(25–74)	What was delivered: An initial	validated: Unclear		
Aim of Study: To	Control group: 58.1 ±	questionnaire for baseline	Unit of measurement:	Control group(s)	Individuals in the IV
test an intervention	9.9 (41–78)	measures of oral care, these	Number of times	Baseline:0.59 (SD: ±	group obtained one
emanating from the	Sex: NR	were also administered at the	brushed teeth per day	0.29)	extra visit to confirm the
CSCCM, to	Sexual orientation:	end. A clinical assessment at	Time points	(CI 0.44-0.75)	commitment.
encourage	NR	the beginning and the end	measured: Start and	End point: 0.33 (SD:	
participants to	Disability: NR	administered by the same	end	± 0.11)	The study population
increase their	Ethnicity: NR	examiner. CSCCM was used to	Outcome nome:	(CI 0.27-0.39)	was quite small, but still
responsibility for	Religion: NR	enhance patient compliance	Outcome name:		significant results could
their oral self-care.	Place of residence:	regarding their self-care	Plaque index Outcome definition:	There was a	be demonstrated
	NR	behaviours.	Plaque index and (PLI)	statistically significant difference in PLI	regarding interdental
Study Design: The	Occupation: NR	Visit 1: Initiation Phase, patient	and percentage	between the IV group	cleaning and plaque reduction, however, the
study was a	Education: NR	visit i. initiation Friase, patient	and percentage	between the ry gloup	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
randomised single-	Socioeconomic	presented their own explanatory	reduction of PLI	(0.25 ± 0.11) and the	sample size may be too
blind control trial to	position: NR	model of self-care methods and	Outcome measure:	C group (0.33 ± 0.11)	limited to show
test an intervention	Social capital: NR	disease processes, experiences	Plaque index	(t = 2.21; d.f. = 33; P	significant reduction in
based on CSCCM		of earlier treatments, and their	Outcome measure	= 0.03) at the final	GI and BoP
(Client Self-care	Eligible population	beliefs about the reasons for	validated: Unclear	examination. The	
Commitment	(describe how	disease progress. There is then	Unit of measurement:	plaque reduction was	
Model)	individuals, groups, or	an Assessment Phase,	percentage reduction	significantly higher for	Limitations identified
	clusters were	participants then negotiate a	of PLI	the IV group (56%)	by review team:
Quality Score (++,	recruited, e.g. media	pan with the DH and then	Time points	compared with the C	
+, or -):	advertisement, class	formulate a commitment plan	measured: Start and	group (35%) (t =	The source area is given
-	list, area) : NR	where the DH assisted the	end	2.49; d.f. = 33; P =	as Sweden but no more
		patient to establish self-selected		0.02) (Table 3).	detail than this.
External	State if eligible	goals.	Outcome name:	However, a	
Validity(++, +, or -	population is		Gingival index and	statistically significant	Examples of items from
):	considered by the	Visit 2: At the next visit (after 1–	bleeding on probing	reduction of PLI was	the questionnaires are
+	study authors as	2 weeks) the client reported	Outcome definition:	seen at the final	not given.
	representative of the	their compliance with the	Gingival Index (GI),	examination	
	source population:	established self-care	bleeding on probing	compared with	Only the participants
	NR	commitment. Oral hygiene	(BoP)	baseline for both	were blinded to the aims
	In chucien Oriteries	status was checked.	Outcome measure:	groups (IV: t = 8.37;	and objectives of the
	Inclusion Criteria:	Visit Q. The size with the visit	percentage reduction	d.f. = 18; P < 0.0001)	experiment. It is not
	Individuals 20–80	Visit 3: The aim with the visit	of GI and BoP at	(C: t = 3.88; d.f. = 15;	clear whether exposure
	years of age with insufficient	was to check if the patients had	baseline and final	P = 0.002).	to the intervention or
		found the self-selected goals	examination		comparison was
	compliance, which was defined as	realistic and if any changes	Outcome measure validated: Unclear	Gingival Index	adequate and there is no information on
	individuals who	were necessary.	Unit of measurement:	Intervention group(s)	contamination.
	reported interdental	Visit 4: The final evaluation was	Gingival Index (GI),	Baseline 0.73 (SD:	contarnination.
	cleaning (tooth picks	performed 12–14 weeks after	bleeding on probing	± 0.14)	Intervention group
	or interdental	the first visit. The patients were	(BoP)	(CI 0.66-0.79)	received an extra follow-
	brushes) less than	given the second questionnaire.	Time points	End point: 0.38 (SD:	up appointment.
	five times a week	The same dentist performed the	measured: Start and	± 0.20)	
	combined with a	same clinical assessments as at	end	(CI 0.28-0.48)	Drop-out rates were not
	dental plaque score	baseline. The commitment was		(01 0.20-0.40)	recorded.
	>0.20 according to	also analysed.	Outcome name:	Control group(s)	
	Silness and Lo [°] e (29).		Periodontal pocket	Baseline:0.65 (SD: ±	It is unclear whether the
	0111635 and LU e (29).			Dasemine.0.00 (SD. ±	

Study details Popula setting		Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
individ reporte interde patient interde ‡5 time neverti a dent scores also in plaque has be by Lan a mark insuffic control risk for progre Bleedii (BoP) teeth v pocket was co progre	uals who over- ed their ental cleaning, is who reported ental cleaning es a week but heless showed al plaque > 0.40, were cluded. Dental escores > 0.40 een considered ig et al. (30) as ker for cient plaque and increasing disease ssion. Ing on probing > 25% and with recurrent depth > 4 mm onsidered as a ss of the ontal disease in rdance with et al. (30).	Theoretical basis: The Client Self-care Commitment Model (CSCCM) By whom: The same examiner and an experienced dental hygienist. To whom: Participants How delivered: Used interview strategies, appropriate dental aids were introduced, established self-selected goals and had clinical assessments. Framed the healthcare message either self-care or patients made decisions with the DH. When/where: Department of Periodontology, the County Council of Uppsala, Sweden How often: 4 visits. Visit 2 was 1-2 weeks after visit 1. Visit 3 was 4 weeks after baseline and written commitment. Visit 4 was 12-14 weeks after the first visit. How long for: 12-14 weeks Control/Comparator description: What was delivered: An initial questionnaire for baseline measures of oral care, these were also administered at the end. A clinical assessment at the beginning and the end administered by the same	depth Outcome definition: Number of pockets more than 4mm at baseline and final examination Outcome measure: Number of pockets more than 4mm Outcome measure validated: Unclear Unit of measurement: Number of pockets more than 4mm at baseline and final examination Time points measured: Start and end Method of analysis (indicate if ITT or completer analysis was used and if adjustments were made for any baseline differences in important confounders): Chi- Square and T-Tests	0.23) (CI 0.53-0.77) End point: 0.39 (SD: \pm 0.14) (CI 0.39-0.46) In both groups, there was a statistically significant reduction of GI (IV: t = 7.59; d.f. = 18; P < 0.0001) (C: t = 4.07; d.f. = 15; P = 0.001) and BoP (IV: t = 9.30; d.f. = 18; P < 0.0001) (C: t = 5.07; d.f. = 15; P = 0.0001). No statistically significant difference between the IV and the C groups with regard to GI or BoP could be found (Table 4). Bleeding on probe Intervention group(s) Baseline 46.8 (SD: \pm 13.8) (CI 40.2-53.5) End point: 18.7 (SD: \pm 8.3) (CI 14.7-22.8) Control group(s)	outcome measures were reliable. The setting was not in the UK although Swedish dental practices don't appear to differ too much from British ones. Evidence gaps: It would be of interest to evaluate the result of the CSCCM in a longitudinal study to investigate if the results remain after an extended period of time. it would be of interest to study the use of CSCCM in a larger study population Source of funding: NR

to participate: 2 of the patients dropped out; one became ill, and one declined treatment at the clinic for Periodontology.examiner.16.0) (Cl 30.5-47.5)Potential sources of bias:Visit 1: The latest periodontal status were demonstrated, discussed and compared with previous status. The oral hygiene instructions were performed, controlled and adjusted if necessaryIn both groups, there was a statistically significant reduction of Gl (IV: t = 7.59; d.f. = 18; P < 0.0001) (C: t = 5.07; d.f. = 15; P = 0.0001).Visit 3: The final evaluation was performed 12-14 weeks after the first visit. The patients were given the second questionnaire.0.0001) (C: t = 5.07; d.f. = 15; P = 0.0001).No statistically significant difference bias:Visit 3: The final evaluation was performed 12-14 weeks after the first visit. The patients were given the second questionnaire.0.0001) (C: t = 5.07; d.f. = 15; P = 0.0001).	Notes by review team	Results	Outcome definitions and method of analysis	Method of allocation to intervention/control	Population and setting	Study details
same clinical assessments as at baselinebetween the during with regard to GI or BoP could be found (Table 4).By whom: The same examiner and an experienced dental hygienist.Periodontal pocket 		(CI 30.5-47.5) End point: 16.3 (SD: \pm 5.7) (CI 13.3-19.3) In both groups, there was a statistically significant reduction of GI (IV: t = 7.59; d.f. = 18; P < 0.0001) (C: t = 4.07; d.f. = 15; P = 0.001) and BoP (IV: t = 9.30; d.f. = 18; P < 0.0001) (C: t = 5.07; d.f. = 15; P = 0.0001). No statistically significant difference between the IV and the C groups with regard to GI or BoP could be found (Table 4). Periodontal pocket depth Intervention group(s) Baseline 5.8 (SD: \pm 3.9) (CI 3.9-7.7) End point: -2.7 (SD: \pm 3.0)	analysis	Visit 1: The latest periodontal status were demonstrated, discussed and compared with previous status. The oral hygiene instructions were performed, controlled and adjusted if necessary Visit 2: At the next visit (after 1– 2 weeks), the oral hygiene status was checked. Visit 3: The final evaluation was performed 12–14 weeks after the first visit. The patients were given the second questionnaire. The same dentist performed the same clinical assessments as at baseline By whom: The same examiner and an experienced dental hygienist. To whom: Participants How delivered: Information was given on oral hygiene. When/where: Department of Periodontology, the County Council of Uppsala, Sweden How often: 12-14 weeks How long for: 3 visits: Visit 2 was 1-2 weeks after the first visit. Visit 3 was 12-14 weeks	the patients dropped out; one became ill, and one declined treatment at the clinic for Periodontology. Potential sources of	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		Sample size at baseline: Total sample N = 35 Intervention group N = 19 Control Group N = 16 Baseline comparisons (report any baseline differences between groups in important confounders): No significant imbalances Study sufficiently powered (power calculations and provide details): NR		Baseline:4.9 (SD: \pm 6.7) (CI 1.3-8.4) End point: -2.9 (SD: \pm 3.1) (CI 1.2-4.5) Behavioural results: Oral self-care habits – increase in use of interdental cleaning Intervention group(s) Baseline: 4 End point: 19 Control group(s) Baseline: 10 End point: 11 A significantly higher proportion of patients in the IV group (79%) increased their use of interdental cleaning from baseline to the final examination compared with patients in the C group (6%) (ν 2 = 6.93; d.f. = 1; P = 0.00 8) (Table 2). A total of 78% in the IV group reported that the written	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				commitment did influence their oral self-care behaviours in a positive way. 79% found it valuable to establish self- selected goals for oral self-care.	
				Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control): Loss of 2 participants, NR in which groups.	
				Conclusion: The CSCCM enhanced the client participation in the treatment process and stimulated to improved oral self- care behaviours. In addition, the model contributed to a	
				reduction in periodontal pockets. Patients in the IV group increased their interdental cleaning	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				and reduced their PLI significantly compared with those in the C group. In addition, there was a tendency to higher reduction of BoP in the IV group although it did not reach a significant level. The majority of the individuals in the IV group reported that the written commitment had influenced on their oral self-care habits in a positive direction, which was confirmed with a significant reduction of PLI.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: B. Jonsson, K	Source	Method of allocation	Outcomes (include		Limitations
Ohrn, N Oscarson, P	Population(s):	(describe how selected	details of all relevant	1) Plague indices and 2)	identified by
Lindberg	Sweden	individuals/clusters were	outcome measures	Gingival indices	author:
		allocated to intervention or	and whether	3	
Year: 2009	Setting: This study	control groups – state if not	measures are	Mrs A:	Experimental single-
	was conducted at the	reported): N/A. (no control	objective or subjective	When the intervention	case studies do not
Citation: Jonsson at	Department of	group)	or otherwise	was introduced at week	replace experimental
al An individually	Periodontology in a	o 17	validated):	four (a new	group studies and it
tailored treatment	Swedish county	Report how confounding		toothbrushing technique	is not possible to
programme for	council. The patients	factors were minimised:	Outcome name: 1)	was introduced and	generalise the result
improved oral	were referred to the	[quality assessment]	Plaque indices (PI)	brushing skills were	to a larger group.
hygiene: introduction	clinic for periodontal		Outcome definition:	practised), a rapid	(p.174 para.3)
of a new course of	treatment. (p.169	Programme/Intervention	Calculated for	decrease for both PI	
action in health	para.7)	description:	vestibular and lingual	and GI occurred for the	Limitations
education for patients		What was delivered: The	surfaces reflected the	vestibular and lingual	identified by review
with periodontitis.	Location (urban or	intervention included the	toothbrushing	surfaces. During week	team:
International journal of	rural) : NR	following elements: a) an	behaviour and inter-	five and six when	
dental hygiene, 2009.		interview to ascertain the	proximal cleaning	interdental cleaning aids	As noted by the
	Sample	patient's knowledge of	behaviour (p.168	were introduced a rapid	author the study is
Country of study:	characteristics:	periodontal disease, self-care	para.2).	decrease of PI occurred	not externally valid.
Sweden	Sample	habits and attitude towards oral	Outcome measure: A	from 1.1 to 0.3. As could	
	characteristics:	hygiene, as well as to discuss	modified three-grade	be expected, there was	Evidence gaps: NR
Aim of Study: The	Age: 50 and 60	long-term goals; b) analysis of	(0-2) plaque index	a delay in the decrease	
aim of the present	Sex: Male and	oral hygiene behaviour based	according to Silness	in the GI but it followed	Source of funding:
study was to describe	Female Service aniontation	on the above data by the dental	and Loe was used	the PI closely. (p.170	The study was
and evaluate an	Sexual orientation: Not stated	hygienist – disclosing solution was used to illustrate the	(p.168 para.2). A Hu-	para.2)	supported by the dental healthcare
individually tailored	Disability: Not stated		Fridy Williams probe	The total PI showed an	administration in
treatment programme based on a	Ethnicity: Not stated	current oral biofilm and initiate a discussed related to oral	was used (p.168 para.3).	average value of 0.58	Uppsala County
behavioural medicine	Religion: Not stated	hygiene aids; c) practice of	Outcome measure	(Baseline phase), 0.50	Council and the
approach for oral	Place of residence:	manual dexterity once patient's	validated: NR	(Analysis and applied	Sture Nyman
hygiene self-care in	Not stated	oral hygiene aids had been		skill phase), 0.16	Foundation. (p.174
patients with chronic	Occupation: Not	chosen; d) the formulation of an	Unit of	(Generalisation phase)	para.5)
periodontitis. More	stated	action plan for oral self-care	measurement: Index	and 0.18 (Follow-up/	
specifically, this study	Education: Not	before the next session was	score used to	maintenance phase)	

aims to describe the	stated	formulated; e) continuous self-	calculate mean value	respectively. The
programmes' short-	Socioeconomic	monitoring via a short	– maximum was 2	corresponding figures of
and long-term effect	position: Not stated	structured diary; and f)	(p.168 para.2)	the gingival index were
on oral hygiene	Social capital: Not	generalisation of behaviour by	() ,	0.64 (Baseline phase),
behaviour, dental	stated	coordinating all the self-care	Time points	0.55 Analysis and
plaque control,	Smoking habits:	aids that had been introduced.	measured: Every	applied skill phase),
gingival and	Non-smoker and	Theoretical basis: Social	week for 8 weeks,	0.15 (Generalization
periodontal health and	smoker (20 cigarettes	Cognitive Theory is an example	then weeks 13, 21, 40,	phase) and 0.20
individually long-term	per day)	of a theoretical framework that	52, 68 and 104 (p.171	(Follow-up/
goals in 2	F	is commonly used for the	Fig 1)	maintenance phase)
experimental single-	Eligible population	description and understanding		respectively. (p.171
case studies. (p.167	(describe how	of different factors influencing	Outcome name: 2)	para.1)
para.7)	individuals, groups,	health behaviour. To prevent	Gingival indices	
	or clusters were	periodontal disease there is a	Outcome definition:	Mr B:
Study Design: 2	recruited, e.g. media	need for lifelong adherence to	As with plaque	When the intervention
experimental single-	advertisement, class	effective oral hygiene habits.	indices, calculated for	was introduced during
case studies with	list, area):	Consequently it is crucial to	vestibular and lingual	week 4 (a new
multiple-baselines	- , ,	develop and test integrated	surfaces reflected the	toothbrushing technique
over 2 different self-	State if eligible	cognitive/behavioural	toothbrushing	was introduced and
administered oral	population is	approaches prospective	behaviour and inter-	brushing skills was
hygiene behaviours	considered by the	longitudinal studies adapted to	proximal cleaning	practise), a rapid
were	study authors as	regular periodontal treatment.	behaviour (p.168	decrease for both PI
conducted.(p.167	representative of	This implies that strategies are	para.2).	and GI occurred for the
para.8)	the source	based on individual factors	Outcome measure: A	vestibular and lingual
,	population: N/A. –	(psychological, contextual and	modified version of	surfaces (Fig. 2a). At
Quality Score (++, +,	this is a study of just	physiological) that are related	Loe and Silness three-	week five when
or -): -	2 cases	to health outcomes of interest	grade (0-2) gingival	toothpicks were
		and derived from individual	index was used. A Hu-	introduced a rapid
External Validity(++,	Inclusion Criteria:	assessments. (p.167 paras 3	Fridy Williams probe	change in PI occurred
+, or -): -	NR	and 5)	was used (p.168	from a mean of 1.5 to
		By whom: The intervention	para.3).	0.6 (Fig. 2b). As
	Exclusion Criteria:	was conducted by an	Outcome measure	expected, there was a
	NR	experienced dental hygienist	validated: NR	delay in the decrease in
		(the first author) who also		the GI, but it followed
		performed the scaling	Unit of	the PI closely. (p.172
		treatment. The intervention was	measurement: Index	para.2)
	% of selected	supervised by a psychologist.	score used to	
	individuals agreed	The clinical assessments were	calculate mean value	The total PI showed an
	to participate: N/A.	performed by the same	– maximum was 2	average value of 1.18

	examiner, a specialist in	(p.168 para.2)	(Baseline phase), 0.92
Potential sources of	Periodontology, for both	(p. 100 para.z)	(Analysis and applied
bias:	subjects throughout the course	Time points	skill phase), 0.27
5163.	of the study. (p.169 para.7)	measured: Every	(Generalisation phase)
	To whom: 2 participants	week for 8 weeks,	and 0.13 (Follow-up/
	How delivered: An integration	then weeks 13, 21, 40,	maintenance phase)
	of cognitive behavioural	52, 68 and 104 (p.171	respectively.
	principles with regular	Fig 1)	The corresponding
	periodontal treatment was		figures of the gingival
	made when the treatment	Outcome name: 3)	index were 1.17
	programme organised. In order	Probing Pocket Depth	(Baseline phase), 1.21
	to facilitate this strategy	Outcome definition:	(Analysis and applied
	Motivational Interviewing (MI)	NR	skill phase), 0.55
	techniques were used. (p.168	Outcome measure:	(Generalisation phase)
	para.6)	Measured at 6	and 0.21 (Follow-up/
	When/where: The Department	surfaces of each tooth	maintenance phase)
	of Periodontology in a Swedish	Outcome measure	respectively.
	county council. (p.169 para.7)	validated: NR	
	How often: Baseline consisted		3) Probing Pocket
	of 3 sessions in a 3 week	Unit of	Depth (% probing ≥
	period. This was followed by	measurement: NR	5mm) (p.171 Table 3)
	analysis of applied skills		
	(intervention component I-V)	Time points	Mrs A:
	which also included 3 (45-75	measured: Baseline,	Baseline:11%
	min) sessions over a 3 week	3 month, 1 year and 2	Follow up (3 months):
	period. Generalisation	year follow-ups	2%
	(components VI-VII) occurred		Follow up (12 months):
	over 2 to 3 sessions (each 45-	Outcome name: 4)	2%
	75 min long) with the last	Bleeding on probing	End point (24 months):
	session undertaken 1 month	Outcome definition:	1%
	after the previous session. 3,	NR	
	12 and 24 month follow-up	Outcome measure:	Mr B:
	examinations were also	Measured in	Baseline: 26%
	included and 2 maintenance	connection with	Follow up (3 months):
	care sessions in between	measurement of	2%
	(p.170 Table 1).	periodontal pockets	Follow up (12 months):
	How long for: Not absolutely	(p.168 para.3)	2%
	clear because generalisation	Outcome measure	End point (24 months):
	sessions could vary in timing	validated: NR	4%

and number but the		
	Unit of	A) Disading on probing
intervention itself would have		4) Bleeding on probing
lasted about 2-3 months with	measurement: NR	(p.171 Table 3)
an additional 3 weeks for the		
baseline. This was then	Time points	Mrs A:
followed by a 24 month	measured: NR	Baseline: 68%
maintenance period.		Follow up (3 months):
	Outcome name: 5)	10%
Sample size at baseline:	Oral Hygiene	Follow up (12 months):
-	Behaviour	16%
Total sample N = 2	Outcome definition:	End point (24 months):
	NR	6%
Baseline comparisons (report	Outcome measure:	
any baseline differences	Questionnaire which	Mr B:
between groups in important	covered oral self-care	Baseline: 83%
confounders): N/A. – there are	habits such as	Follow up (3 months):
only 2 cases	frequency of	16%
	toothbrushing and	Follow up (12 months):
Study sufficiently powered	interdental cleaning,	15%
(power calculations and provide	type of toothbrush and	End point (24 months):
details):N/A		10%
	interdental cleaning aid and when and	10%
		Dehevieurel reculter
	where the oral	Behavioural results:
	cleaning was	O
	performed. (p.168	Outcome name: 5)
	para.4)	Oral Hygiene Behaviour
	Outcome measure	
	validated: NR	At baseline Mrs A
		reported toothbrushing
	Unit of	twice a day using a
	measurement: NR	manual toothbrush and
		disclosed an insufficient
	Time points	toothbrushing
	measured: A	technique. She used
	questionnaire was	dental floss 6 times per
	completed by the	week and toothpicks
	participants	after meals.
	immediately after the	
	first clinical	She changed technique
l		

examination and	during the intervention
before the clinical	and by the 1 year
examination at the 3,	follow-up toothpicks
12, and 24 month	were used as the main
follow-ups. (p.168	daily interdental
para.4)	cleaning aids and
	interdental brushes
Method of analysis	were used 2-3 times per
(indicate if ITT or	week. At the 2 year
completer analysis	follow-up she cleaned
was used and if	her teeth with a power
adjustments were	toothbrush once a day
made for any baseline	and interdental cleaning
differences in	was performed using
important	toothpicks and
confounders):	interdental brushes on a
To conclude whether	daily basis (p.170
the intervention	para.1).
programme had a	
clinically significant	At baseline Mr B
effect, criteria for	reported brushing his
improvement were	teeth with a manual
formulated in advance.	toothbrush twice a day
The mean PI (for all	and he used dental floss
calculated tooth	and toothpicks very
surfaces) should be	sparsely. During the
reduced to a mean	intervention he
level close to 0.20. For	improved his
clinically significant	toothbrushing technique
periodontal	and he chose to clean
improvement the	between his teeth on a
mean BoP index	daily basis. This
should be below 20%	remained the case
of the total number of	throughout the follow-up
tooth surfaces. Visual	periods although the
inspection of the	times when he did it
changes in mean,	changed (p.172 para.1).
level, trend and	
latency of change	Attrition details:
lateries of onlange	

across the different	N/A.
phases was applied	N/A.
	Conclusion: The main
for judgement of the	
intervention effect.	result from the present
(p.169 para.9)	study was that the
	individually tailored
	treatments based on an
	integrated behavioural
	and oral health
	approach could be
	successfully applied in
	the 2 study participants.
	Both reached the
	clinical significant
	improvement for plaque
	(22, 24, 25), suggesting
	that the intervention was
	effective to improve oral
	hygiene practise.
	Further, the pre-decided
	criteria for BoP were
	achieved. The positive
	results remained stable
	throughout the 2-year
	study period for both
	participants. (p.173
	para.3).
	The individually tailored
	treatment programme
	seems efficacious and
	useful to improve long-
	term adherence to oral
	hygiene in periodontal
	treatment. Such
	programmes need to
	focus on the patient
	perspective since all
	actions originate from

	the patient thoughts, intermediate and long- term goals.
	Finally, periodontal health was substantially improved based on the selected clinical criteria. The programme is now being tested in a randomised controlled trial and by doing so it is also being adapted to a larger clinical practice sample. (p.174 para.4)

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Kakudate,	Source	Method of allocation:	Outcomes (include	Oral health (clinical)	Limitations identified
N. et al	Population(s):	Randomisation was performed	details of all relevant	results:	by author:
	Patients with mild to	blindly according to a random	outcome measures	PCR value %: Mean	
Year: 2009	moderate chronic	numbers table	and whether	(SD), P-value	Traditional oral
	periodontitis who were		measures are		hygiene instruction
Citation: Kakudate,	visiting a private	Report how confounding	objective or	Total sample: NR	was carried out by one
N., Morita,	dental clinic in	factors were minimised: NR	subjective or	Baseline: NR	dental hygienist in
Manabu., Sugai,	Sapporo (Japan) for		otherwise validated):	Follow up (all time	both groups, whereas
Makoto., and M.	periodontal treatment	Programme/Intervention		points): NR	six step method was
Kawanami.		description:	Outcome name:	End point: NR	performed by one
Systematic	Setting: private dental	What was delivered: The	Plaque index		dentist. It is generally
cognitive	clinic in Sapporo	subjects received counselling	Outcome definition:	Intervention	imagined that a dentist
behavioural	(Japan)	using the six-step method	Plaque index was	group(s): n=18	is perceived as more
approach for oral		(modified for periodontal	evaluated using the	Baseline: 56.90	trustworthy than a
hygiene instruction:	Location (urban or	patients) for 10 mins following	Plaque Control Record	(15.75)	dental hygienist by
A short-term study.	rural): Sapporo	traditional oral hygiene	(PCR) of O'Leary et al.	Follow up (all time	patients, which might
Patient Education	(Japan)	instruction (including	Outcome measure:	points): N/A	have positively
and Counseling 74		toothbrushing instruction) which	PCR	End point: 15.98	influenced intervention
(2009) 191–196	Sample	lasted for 20 mins	Outcome measure	(8.71), p< 0.001	outcomes (p.195).
Country of study:	characteristics:	Theoretical basis: Cognitive	validated: NR	(Wilcoxon's signed	The study feelbased on
Japan	Age: 37 – 76 years.	behaviour approach – Farquhar's six step method	Unit of measurement:	rank test) and p<0.01 (ANCOVA)	The study focussed on patients with mild to
Japan	Mean age = 56.4	(modified to be applicable to	%	(ANCOVA)	moderate chronic
Aim of Study:	Sex: 22 Male and 16	periodontal patients):	70	Control group(s):	periodontitis. There
Determine whether	female Sexual orientation:	,	Time points	n=20	might be a difference
a six-step	NR	Step 1: identifying the problem	measured: Performed	Baseline: 49.78	between self-efficacy
behavioural	Disability: NR	Step 2: creating confidence and	twice with a 1 week	(13.35)	of patients with mild to
cognitive method is	Ethnicity: NR	commitment	interval. At first	Follow up (all time	moderate chronic
more effective than	Religion: NR	Step 3: Increasing awareness of	instruction and final	points): N/A	periodontitis and that
traditional oral	Place of residence:	behaviour	instruction	End point: 20.82	of patients with severe
hygiene instruction	Sapporo, Japan	Step 4: Developing and		(7.93), p<0.001	chronic periodontitis.
	Occupation: NR	implementing the action plan		(Wilcoxon's signed	
Study Design:	Education: NR	Step 5: Evaluating the plan	Outcome name: Daily	rank test)	Longer follow-up
Parallel RCT	Socioeconomic	Step 6: Maintaining change and	frequency of tooth		studies are required
		preventing relapse	brushing (behavioural	Behavioural results:	because the

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Quality Score (++,	position: NR	By whom: Counselling by a	characteristics)	Daily frequency of	observation period of
+, or -): +	Social capital: NR	dentist. Traditional oral hygiene	Outcome definition:	toothbrushing: Mean	this study was
		instruction by a dental hygienist	Daily frequency of tooth	(SD), P-value	relatively short (3
External	Eligible population	To whom: Patient	brushing		weeks).
Validity(++, +, or -	(describe how	How delivered: Step 1 and 2 at	Outcome measure:	Total sample: NR	
): +	individuals, groups,	first visit. Step 3 and 4 at second	Number of times	Baseline: NR	It was not possible to
	or clusters were	visit. Step 5 at third visit	Outcome measure	Follow up (all time	determine whether the
	recruited, e.g. media	Tooth brushing instructions were	validated: NR	points): NR	results of this study
	advertisement, class	based on the Bass method.		End point: NR	could be attributed to
	list, area): Patients	When/where: Private dental	Unit of measurement:		the character of the
	with mild to moderate	clinic, Japan	Number	Intervention	intervention or to the
	chronic periodontitis	How often: Once a week for 3	T :	group(s): n=18	additional time (total of
	according to the	weeks	Time points	Baseline: 2.11 (0.43)	30 min) spent with
	criteria of Hirschfeld	How long for: 20 mins	measured: First and	Follow up (all time	patients in the
	and Wasserman	(instruction) plus 10 mins	final instruction (visit 1	points): N/A	intervention group.
	(1978) and slight or	(counselling)	and visit 3)	End point: 2.53	This study was
	moderate periodontitis		Out a small manner	(0.40), p<0.01	This study was
	according to the	Control/Comparator	Outcome name:	(Wilcoxon's signed	performed only in one
	previous criteria of the	description: What was delivered:	Toothbrushing duration	rank test)	private dental clinic. It
	ADA (2006)		(behavioural	Control group(a):	is necessary to confirm similar results
	State if eligible	Traditional oral hygiene	characteristics) Outcome definition:	Control group(s): n=20	
	State if eligible population is	instruction for 20 mins (including toothbrushing instruction)	Length of time	Baseline: 2.13 (0.32)	in other institutions or clinics in future
	considered by the	By whom: Dental hygienist	toothbrushing	Follow up (all time	research. (p.195)
	study authors as	To whom: Patient	Outcome measure:	points): N/A	research. (p. 195)
	representative of the	How delivered: Tooth brushing	Length of time	End point: 2.35 (0.81)	Self-care behaviour
	source population:	instructions were based on the	Outcome measure	End point. 2.35 (0.81)	was only assessed by
	NR	Bass method.	validated: NR	Toothbrushing	means of self-reports.
		When/where: Private dental	Validated. Nit	duration (min):	This method induces
	Inclusion Criteria:	clinic, Japan	Unit of measurement:	Mean (SD), P-value	possible bias such as
	Patients with mild to	How often: Once a week for 3	Minutes		social desirability,
	moderate chronic	weeks		Total sample: NR	which might have
	periodontitis according	How long for: 20 mins	Time points	Baseline: NR	influenced outcomes
	to the criteria of		measured: First and	Follow up (all time	(p.195).
	Hirschfeld and	Sample size at baseline:	final instruction	points): NR	(p).
	Wasserman (1978)			End point: NR	Limitations identified

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	and slight or moderate	Total sample N = 38	Outcome name:		by review team:
	periodontitis according	Intervention group N = 18	Weekly frequency of	Intervention	
	to the previous criteria	Control Group N = 20	interdental cleaning	group(s): n=18	Method of participant
	of the ADA (2006)		(behaviour	Baseline: 3.38 (0.95)	recruitment and/or
		Baseline comparisons:	characteristics)	Follow up (all time	refusal rate not
	Exclusion Criteria:	Total group: 16 females and 22	Outcome definition:	points): N/A	reported. Difficult to
	Potential subjects	males (there were not	Weekly frequency of	End point: 6.16	understand whether
	were excluded if they	imbalances between the 2	interdental cleaning	(2.20), p< 0.001	study population was
	had physical	groups: control (8 female, 12	Outcome measure:	(Wilcoxon's signed	representative of
	limitations interfering with manual dexterity,	male), intervention (8 female, 10 male))	Number of times per week	rank test) and p<0.01 (ANCOVA)	source.
	or fewer than 18 teeth.		Outcome measure		Whether allocation
		Study sufficiently powered	validated: NR	Control group(s):	into groups was
	Also excluded were	(power calculations and		n=20	concealed or possible
	patients who had	provide details):	Unit of measurement:	Baseline: 3.68 (1.73)	contamination not
	undergone extensive	A power calculation was	Number	Follow up (all time	reported.
	nonsurgical	performed to determine the		points): N/A	
	periodontal treatment	sample size required. The	Time points	End point: 4.38	Effect sizes not
	within the previous 6	standard deviations of	measured: First and	(1.16), p<0.01	reported.
	months, periodontal	measurement parameters (daily	final instruction	(Wilcoxon's signed	F . : I
	surgery within the	frequency of toothbrushing)		rank test)	Evidence gaps:
	previous 2 years or	estimated from the results of a	Outcome name: Self-		
	any active or planned	preliminary study with 10	efficacy for brushing of the teeth	Weekly frequency of	An additional
	periodontal treatment other than routine	subjects were 0.28 for the	Outcome definition:	interdental cleaning:	intervention study is
	dental prophylaxis.	intervention group and 0.84 for the control group. A minimum of	Self-efficacy for	Total sample: NR	required to compare the results between
	dental propriyaxis.	30 subjects were required to	brushing of the teeth	Baseline: NR	when six-step method
	% of selected	allow a 95% chance of detecting	Outcome measure:	Follow up (all time	is carried out by a
	individuals agreed to	a statistically significant	Questionnaire	points): NR	dentist and by a dental
	participate:	difference with a set at 0.05 and	Outcome measure	End point: NR	hygienist.
	NR	the power of the study set at	validated: NR		nygioniot.
		80%.		Intervention	It is necessary to
	Potential sources of		Unit of measurement:	group(s): n=18	confirm similar results
	bias:		The answers were	Baseline: 1.22 (1.80)	in other institutions or
	Self-care behaviour		along a 5-point Likert	Follow up (all time	clinics in future
	was only assessed by		scale from 1 (not	points): N/A	research.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	means of self-reports. This method induces possible bias such as social desirability, which might have influenced outcomes (p.195).		confident) to 5(completely confident)for each item. A scoreof "Self-efficacy forbrushing of the teeth"for each subject wasexpressed as the sumof the scores assignedfor 5 items, thereforehaving a range of 5–25Time pointsmeasured: First andfinal instructionMethod of analysis(indicate if ITT orcompleter analysiswas used and ifadjustments weremade for any baselinedifferences inimportantconfounders):No drop outs reported.The Mann–Whitney U-test was used toanalyse differences inthe clinical,behavioural, and self-efficacy parametersbetween the 2 groupswhen the subjects startStep 1 (the firstinstruction). Wilcoxon'ssigned-rank test was	End point: 11.56 (4.93) p< 0.001 (Wilcoxon's signed rank test) and p<0.01 (ANCOVA) Control group(s): n=20 Baseline: 0.85 (1.63) Follow up (all time points): N/A End point: 3.48 (3.11), p<0.01 (Wilcoxon's signed rank test) Self-efficacy for brushing of the teeth: Total sample: NR Baseline: NR Follow up (all time points): NR End point: NR Intervention group(s): n=18 Baseline: 16.22 (3.23) Follow up (all time points): N/A End point: 22.06 (1.95), p< 0.001 (Wilcoxon's signed rank test) and p<0.01 (ANCOVA)	Further studies on the six-step method are needed to evaluate the medium and long- term outcomes, periodontal status, compliance for periodontal treatment and regular check-ups (p.195) Source of funding: NR

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			performed to examine significant change within each group between the first instruction and the final instruction when the subjects start Step 5 at the third visit. The analysis of covariance (ANCOVA) was used to test significant difference in the behavioural and self-efficacy parameters at the final instruction between the 2 groups using the parameters at the first instruction as a covariate. Multiple regression analysis was carried out to test an association between toothbrushing behaviour after intervention and possible explanatory variables (p.194).	Control group(s): n=20 Baseline: 16.55 (3.14) Follow up (all time points): N/A End point: 18.90 (3.04), p<0.01 (Wilcoxon's signed rank test) Attrition details: NR Conclusion: The six-step method might be more effective for enhancing self-efficacy and behavioural change of oral hygiene than traditional oral hygiene instruction alone. The six-step method is suitable for clinical application because it is a systematic and simple method. The data suggested that six-step method is a useful tool for improving short-term oral hygiene behaviour of patients with mild to moderate periodontitis.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: Kasila K,	Study design: Data was	Population the sample	Brief description of method and	Limitations identified by
Poskiparta, M, T	collected as part of a larger	was recruited from:	process of analysis [including	author:
Hettunen, T, Pietila,	project of schoolchild-dental	Public dental care setting	analytic and data collection	Paper One
	hygienist communication in	of a single town in Finland.	technique]:	One-sided delivery of
	public dental care. Audiotaped	(Paper One, p.421), (Paper		information was occasionally
Year: 2006	counselling sessions	Two, p108, para.5).	The audiotapes from the counselling	used within this study.
	conducted by dental		sessions were analysed qualitatively	Individually tailored
Citation: Kasila, K.,	hygienists. The follow up data	How sample was	using content analysis. (Paper One,	information is a necessary
Poskiparta, M.,	included 97 counselling	recruited: They were part	p.422, para.2)	part of counselling. (pp.424,
Kettunen, T. and	sessions at 2 points in time.	of a larger research project		para.3)
Pietila, I. (2006) Oral	(Paper one, p.421, para.1)	of schoolchild-dental	The children's individual descriptions of	
health counselling in		hygienist communication in	their oral hygiene habits and dental	In many cases the
changing	Data collected was part of a	public dental care. (Paper	hygienists counselling practices were	assessment of the children's
schoolchildren's oral	larger follow-up research	One, p.421) (Paper Two,	coded under these 4 study aims:	readiness for change
hygiene habits: a	project (2002 – 2005), which	p.108, para.5)	introduction to counselling, discussion	remained unclear although
qualitative study,	aimed to investigate oral		about assessing the schoolchildren's	nearly every child had a need
Community Dent	health counselling of	How many participants	need for change in oral habits,	for change in oral hygiene
Oral Epidemiol, 34,	schoolchildren diagnosed with	recruited: 31 school	discussion about readiness for change	habits.(p.425, para.1)
419-428. (Paper	at least one active initial	children (Paper One,	and counselling strategies which	
One)	caries lesion by public dental	p.421), (Paper Two, p.109,	considered changes and new oral	Advice was given by using
	care. This included 66	para.5).	hygiene habits. (Paper One, p.422,	recommendations and
Kasila, K.,	counselling sessions in 2002		para.2)	persuasive styles, both of
Poskiparta, M.,	and 31 counselling sessions	Sample characteristics:	_	which have not shown strong
Kettunen, T., and	in 2003. The data was	Age: Between 11 and 13	The counselling conversations about	tendencies to produce
Pietila, I. 2008,	audiotaped. (Paper Two,	years old.	dietary issues within the counselling	lifestyle change.(pp.426,
Variation in	p.108, para.5)	Sex: 15 female; 16 male	sessions were identified and recorded	para.2)
assessing the need	December of the street	Sexual orientation: NR	in separate files. The analysis then	
for change of	Research aims, objectives,	Disability: NR	continued by identifying and labelling	Could avoid deep
snacking habits in	and questions: The aim of	Ethnicity: NR	the participants' communication	conversation because the
schoolchildren's oral	this study was to investigate	Religion: NR Place of residence:	activities. The particular phrases,	dental hygienist adopted a
health counselling, International Journal	schoolchild-dental hygienist	Finland	incidents, turns or types of behaviour were identified and coded, with due	dominating role of
of Paediatric	counselling conversations regarding changes of oral	Occupation: NR	regard to the schoolchildren's	professional. Or they were unaccustomed to
	regarding changes of oral		regard to the schoolchildren's	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Dentristy, 18, 107- 116. (Paper Two) Country of study: Finland Quality Score (++, +, or -): +	hygiene habits within the theoretical framework of the transtheoretical model and the motivational interview. (Paper One, p.421, para.2)The aim of this study was to explore the counselling communication activities that were used for assessing schoolchildren's need for change of snacking habits. In addition, the schoolchildren's assessment of their need for change was examined one year later, in 2003. (Paper Two, p.108, para.5)Theoretical approach [grounded theory, IPA etc]: 		 individual descriptions of their snacking habits and the dental hygienists' communication activities. (Paper Two, p.110). Key themes and findings relevant to this review [with illustrative quotes if available] Paper One Nearly every school child needed a change in tooth brushing practices. Their needs for change varied in different areas (Paper One, p.423). Comparing the children's self-report with the recommendation assessed their need for improving tooth brushing frequency. The children were aware of the recommendation but needed to revise the technique used. This was shown by plaque on their teeth. 9 children were advised and guided on brushing technique. (Paper, One, p.423, pa2). Over two-thirds of the schoolchildren needed to change their dental flossing habits due to at least one caries lesion and not flossing 	 participating in conversation and felt the issues were difficult or boring. (pp.426, para.3) Public dental care setting within one town in Finland. (p.421) Took minimal responses such as "mmm" to mean a positive acknowledgment but not necessarily the case with all participants. (p.422, para.4) Schoolchildren stated that their tooth brushing was correct although it did not conform to the recommendations (p.424, para.2). Paper Two The data were restricted and therefore cannot be generalised easily. The counsellors' previous knowledge on counselling had an effect on driving them towards a more structure format.
	lesion consented to participate in an audiotaped counselling sessions conducted by 4		regularly. (Paper One, p.423, para.3).	Limitations identified by review team: The dental hygienists and

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	dental hygienists. The child's		11 schoolchildren were found	counsellors were not blind to
	caries lesion was showed to		to be in preparation to change	the research aims and
	them using a dental mirror.		their brushing frequency7	outcomes.
			school children appeared to be	
	The follow up data consists of		in preparation for changes in	The research aim,
	97 counselling sessions which		dental flossing. (Paper One,	particularly in Paper One is
	formed 2 sequential parts:		p.423, para.5 and para.7).	quite broad and a series of
			 In 2003 4 children had made 	more precise objectives
	In spring 2002 the data		changes, this was related to	would have enhanced the
	comprised 66 counselling		the discussion about the	clarity of this study.
	sessions varying between 1 to		change process and goal	
	4 per child. These were		setting. 3 children had made a	The sampling strategy is not
	completed within one month.		change in their dental flossing	set out in Paper One. In
	Then in 2003 the data		habits. 3 children had made	Paper Two it says - "During
	comprised of 31 counselling		changes in both areas. (Paper	regular scheduled
	sessions in which the school		One, p.423, para.7).	appointments the dental
	children assessed their need			hygienists systematically
	for change in oral hygiene		Paper Two	recruited voluntary
	habits (frequency of		The schoolchildren's snacking habits	schoolchildren who met the
	toothbrushing and flossing).		were recalled during the counselling	inclusion criterion to
	This happened during a single		sessions. In 12 of the sessions recall	participate in the study"
	session.		was very concise and often remained	(Paper Two p.109 para.4)-
			quite separate from the counselling,	however it is not clear what it
	During the counselling		however in 17 the recall was	means by "systematic"
	sessions the hygienist		considerable extended enabling	
	provided information on the		assessment of snacking behaviour. As	Paper Two is clear that the
	aetiology of oral diseases, oral		a whole their descriptions of snacking	dental hygienists were the
	health care and		habits were usually minimal and	hygienists the schoolchildren
	recommendations. The		ambiguous. (Paper Two, p.110)	visited in scheduled
	hygienist did not encourage			appointments. However there
	the children to reveal their		The school children's defensive	is no information on how the
	own needs, aims, readiness		attitude was manifested when they	research was explained to
	and expectations of oral		replied to the counsellor's assessment	participants.
	health self-care, changes and		by offering excuses for their	
	counselling. They stated the		detrimental behaviour, such as being	Lack of baseline data
	purpose of counselling and		usual for his or her age.	provided.
	emphasised the importance of			

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	their own responsibility for oral			Only one method and no
	health care. (Paper One,		2 major categories also emerged for	information on triangulation.
	p.421-422)		the needs assessment practice; these	The authors themselves note
			were schoolchild-determined and	(Paper One p.422 para.4)
	Paper Two		counsellor-determined. For the	that the dental hygienists
	The data of a larger follow-up		counsellor-determined category this	may have misinterpreted
	research project (2002-2005)		also had subcategories (see Table 1).	some of the participants'
	comprised 7 counselling		(Paper Two, p.110).	responses (e.g. by assuming
	periods that were carried out			an 'mmm' response to a
	at intervals of 6 months. The		The counsellor explicitly determined and assessed the schoolchildren's	question was a positive
	number of counselling sessions varied from one to 4			acknowledgement).
			need for change of snacking habits, in a few cases there were indications that	Limited examples from the
	per schoolchild per period.		the schoolchildren's perception of need	Limited examples from the counselling sessions are
	The study included 66		for change differed from that of the	provided.
	counselling sessions in 2002		counsellor. In many cases the	provided.
	and 31 counselling sessions		schoolchildren's needs assessment	It is not clear whether or not
	in 2003 with 31 11-13 year old		remained on the level of the	more than one researcher
	school children. In 2002 the		counsellor's assessment or advice	looked at the data
	sessions were conducted		after the snacking recall. The form of	
	within one month.		advice that was given was usually very	Figures are given for
			general; more detailed and focussed	responses in places but
	In 2002 the counselling		advice was rarely provided,	terms like "many" and "a few"
	sessions were selected on the			are often used. Extracts of
	basis of the aims of the study		e.g.	conversations have been
	being behavioural change.			included and references are
			General advice: "DH: of course,	sometimes made to them.
	In 2003 the needs		thinking about that, you could do	
	assessment conversation was		something about that, of course it	The paper does enhance
	based on a structured		would be better, to do something so	understanding of oral health
	questionnaire which the		that the bacteria wouldn't get food, you	counselling to a specific
	schoolchildren were		should try and see how you, how you	group and in that sense is
	requested to assess their		eat sweet foods".	relevant and useful for our
	need for change of snacking			study. The authors caution
	frequency on a 2-point scale		More detailed advice: "DH: You could	that their theoretical
	(true or false). These were		now think about it, eating candy,try	approach may not be the
	conducted during a single		cutting it down a little, have candy as	best way to analyse

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Study Details	Research Parameterssession. (Paper Two, p.109- 110).By whom: 4 dental hygienists (Paper One, p.421-422), (Paper Two, p.109, para. 4).What setting: Finland (Paper One, p.421-422), (Paper Two, p.108, para. 5)When: 2002 – 2003. (Paper One, p.421-422), (Paper Two, p.109, para. 5).		Outcomes and Methods of Analysisrarely as possible." (Paper Two, p111)The counsellor also can be seen to be determining the schoolchild's need for change on his behalf <i>"Then how would</i> you feel if you should try and cut them down a little". (Paper Two, p.111)There are only a few occasions in which the counsellor encourages the school child to participate in assessing the outcomes of the session and considering the association between diet and oral health.In 2003:• 8 schoolchildren had made	Notes by Review Team schoolchild - dental hygienist oral health practice. The research received ethical approval and informed consent was obtained from all children, their guardians and dental hygienists. However it would have been useful to have some information on how anonymity was maintained and data was stored. Quality and usefulness of Paper Two is better. Study would not have received as a
	p. 109, para. 5).		considering the association between diet and oral health. In 2003:	and data was stored. Quality and usefulness of Paper Two is better. Study
			framework might be useful in constructing and focussing on oral hygiene counselling for school children that concentrates on the personal	Paper Two Once the counsellors have been provided with skills to change their techniques that this may enable the future

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			 dynamics of change. (abstract) The study revealed how difficult the practical implementation of counselling can be. Besides planning the content the effective practice of health counselling requires the planning of communication activity. (Paper One, p.424, para. 2) The study showed the how difficult it is to change an irregular pattern of toothbrushing pattern to a stable and regular pattern while undergoing the changes of adolescents. Barriers to good oral health care were identified as memory problems, and the difficulty of finding time as behavioural changes require time and energy and are long-term processes. (Paper One, p.424, para.2). In this study the session did not reveal the children's needs, aims and readiness for counselling and change in their oral hygiene habits (Paper One, p.425, para.1) although their affirmative responses did seem as if they were. 	 development of more appropriate and effective counselling strategies in the oral health care context. (p.114, para. 4). 3 issues related to counselling practice need to be considered: Change of time frame – a lot of focus on past behaviours eg what caused the initial caries. Salivary lactobacilli were used but this did not direct individualised counselling. Regarding the ambiguous snacking habits and needs assessment a clearer application of recommendation is needed to address the personal level. (p114-115).
			Paper TwoThe results revealed that a thorough needs assessment of schoolchildren's snacking habits provides a foundation for behaviourally focussed counselling.They further reveal that needs	Source of funding: Acknowledge the financial assistance of the Ministry of Social Affairs and Health and the Finnish Cultural Foundation. (p.427)

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			assessment of change that involves schoolchildren in counselling is a complex and demanding process that entails a number of concerns.	
			Changing snaking habits is a difficult and prolonged process that always needs to be considered in the individual and environmental life context.	
			Little evidence was shown for the school children being invited to self- assess their information, however it the counsellor was speculative that they did participate.	
			Often the assessment of the schoolchildren's need for change was counsellor controlled.	
			In concise answers from children their personalised and detailed needs assessment for change remained incomplete.	
			Need for mutual assessment before the change process can begin.	
			Counsellors need to change their role from normative and curative to empowering and participating approaches. The current style of counselling is associated with lack of time, existing professional predisposition and skills and the child's inexperience to participation.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Lees,	Source	Method of allocation: Sixty-five	Oral health outcomes	Oral health (clinical)	Limitations
A.,Rock, W.P., and	Population(s):	subjects who had been fitted	(clinical):	results:	identified by author:
Orth, D	Country of study	with a lower fixed appliance			In the present study,
	(include if developed	during the previous three	Outcome name:	Plaque scores	subjects in Group 1
Year: 2000	or non-developed):	months were divided into three	Plaque scores	(Maximum score, Pre-	and 2 (written and
Citation: Adala	NR – assumed	groups by a process of physical	Outcome definition:	education score [SD],	video respectively)
Citation: Adele	British	randomisation in which numbers		Post education score	had access to either written or video
Lees, W. P. Rock, and D. Orth., A	Setting: UK	were drawn from a hat. Every patient had a similar Straight-	Outcome measure: Plaque index was	[SD], Percentage	material during the
Comparison	[assumed]	Wire appliance (A Company)	based upon that of	change)	whole period of the
Between Written,	[assumed]	and all brackets were bonded by	Greene and Vermillion	Written	study. No attempt was
Verbal, and	Sample	the same clinician using Right	(1960)	Adjacent to bracket: 6,	made to measure the
Videotape Oral	characteristics:	On (T.P Company) orthodontic	Outcome measure	5 [1.48], 5 [1.41], 0	extent to which either
Hygiene Instruction	Age: NR	adhesive.	validated: NR	Gingival to bracket: 9,	was used since it
for Patients with	Sex: NR		Unit of measurement:	5.14 [2.94], 5.29	would have been
Fixed Appliances.	Sexual orientation:	Before the instructions	Plaque was scored for	[2.72], +2.9	difficult to do this
Journal of	NR	(described below) the dental	the five boxes	Total buccal: 15, 10.14	reliably, and the whole
Orthodontics, 2000;	Disability: NR	health knowledge of each	alongside or gingival to	[3.66], 10.9 [3.29],	objective of the study
27(4): p. 323-328	Ethnicity: NR	subject was tested by means of	the bracket to give a	+1.48	was to measure the
	Religion: NR	a questionnaire which related to	possible maximum		effectiveness of three
Aim of Study: The	Place of residence:	diet and oral health care,	mouth score of 15	Video	instructional methods
aims of the present	NR	especially in relation to fixed	Time points	Adjacent to bracket: 6,	that were designed to
study were to make	Occupation: NR	appliance wear.	measured: Pre and	5.55 [0.86], 5.09	be used in different
a videotape to teach	Education: NR		post study (8 weeks)	[1.38], -8.29	ways.
oral hygiene to	Socioeconomic			Gingival to bracket: 9,	
patients wearing	position: NR	Report how confounding	Outcome name:	6.23 [2.37], 5.23	
fixed orthodontic	Social capital: NR	factors were minimised: NR	Gingival index scores	[2.76], -16.1	Limitations
appliances, and to			Outcome definition:	Total buccal: 15, 11.77	identified by review
test the	Eligible population:	Programme/Intervention	NR	[2.33], 10.32 [3.33], -	team:
effectiveness of	Participants who had	description:	Outcome measure:	12.32	The setting was not
such instruction	been fitted with a	Written intervention.	Gingival index was	Varbal	described at all,
against written	lower fixed appliance	Written intervention:	based upon that of Loe	Verbal	meaning full
instructions and	during the previous 3	Before instruction, each subject	and Silness (1963)	Adjacent to bracket: 6,	replication would be
one-to-one verbal	months	was examined for plague and	Outcome measure	5.05 [1.46], 4.41	difficult. The
		was examined for plaque and			

instructions in		gingival index scoring on the	validated: NR	[1.53], -12.7	description of the
improving	State if eligible	basis of 3 teeth, lower canine,	Unit of measurement:	Gingival to bracket: 9,	questionnaire and the
knowledge, oral	population is	lower left central incisor and	Grades of 0-3 denoting	6.14 [2.98], 4.68	concept it actually
hygiene standard,	considered by the	lower left first or second	absent, mild, moderate	[3.32], -23.8	measured was
and gingival health.	study authors as	premolar.	and severe	Total buccal: 15, 11.18	lacking. As was any
and ginginal realitie	representative of the	p	inflammation	[3.63], 9.09 [4.05], -	reported validity for
Study Design: RCT	source population:	Plaque index was based upon	Time points	18.7	the questionnaire. If a
[Not stated explicitly]	NR	that of Green and Vermillion	measured: Pre and		more suitable
[(1960).	post study (8 weeks)	For the written	outcome measure
Quality Score (++,	Inclusion Criteria:			instruction group,	was used, there is a
+, or -): +	Participants who had	Gingival index was based upon	Behavioural	scores changed little	possibility that
., ,	been fitted with a	that of Loe and Silness (1963).	outcomes:	over the study period.	favourable effects
External	lower fixed appliance			Total plaque scores	would have been
Validity(++, +, or -):	during the previous 3	Before the instructions	Outcome name: Oral	fell in the other 2	found.
-	months. Every patient	(described below) the dental	health knowledge	groups (video and	
	had a similar Straight-	health knowledge of each	Outcome definition:	verbal) especially for	Evidence gaps:
	Wire appliance (A	subject was tested by means of	The dental health	plague gingival to the	As no significant main
	Company) and all	a questionnaire which related to	knowledge of each	bracket where	effects or interactions
	brackets were bonded	diet and oral health care,	subject was tested by	reductions were	were found, yet some
	by the same clinician	especially in relation to fixed	means of a	around double those	results being close to
	using Right On (T.P.	appliance wear.	questionnaire which	found higher up the	significance, it would
	Company) orthodontic		included open	teeth. However,	be beneficial to
	adhesive.	Group 1 subjects then received	questions relating to	ANOVA revealed no	explore the effects of
	adricolve.	2 sheets of written information,	diet and oral health	significant main	video and verbal
	Exclusion Criteria:	specially designed for the study.	care, especially in	effects or	instructions further.
	NR	There were 6 main sections:	relation to fixed	interactions at p =	
		possible problems in the early	appliance wear.	0.05, although the	Source of funding:
	% of selected	stages, appliance care and diet,	Outcome measure:	main effect 'Before	NR
	individuals agreed	plaque disclosure and cleaning,	Questionnaire	and after instruction'	
	to participate: NR	routine dental care, and	Outcome measure	had $p = 0.058$, very	
	to participate. NK	emergency resolution. Ethical	validated: NR	close to significance.	
	Potential sources of	and legal advice was obtained	Unit of measurement:		
	bias: NR	from the Medical Protection	Answers were scored	Gingival Index	
		Society in the preparation of the	according to an aide-	Scores (Maximum	
		text.	memoire prepared	score, Pre-education	
			beforehand which listed	score [SD], Post	
		Video intervention:	20 expected	education score [SD],	
			responses, each of	Percentage change)	
		Before instruction, each subject	which was to be		
			WITCH Was IU DE		

 was examined for plaque and gingival index scoring on the basis of 3 teeth, lower canine, lower left central incisor and lower left first or second premolar. Plaque index was based upon that of Green and Vermillion (1960). Gingival index was based upon that of Loe and Silness (1963). Before the instructions (described below) the dental health knowledge of each subject was tested by means of a questionnaire which related to diet and oral health care, especially in relation to fixed appliance wear. Group 2 subjects were given a specially made video film 8 minutes long, which they took home and kept for the duration of the study. The title of the film was <i>Brace Yourself</i> and included in the introduction were shots of a theme park ride, rather like the 'train-tracks' analogy applied to fixed appliance w. Woot Midlande 	mentioned specifically in the instructions given to the patient. Time points measured: Pre and post study (8 weeks) Method of analysis (indicate if ITT or completer analysis was used and if adjustments were made for any baseline differences in important confounders): Numeric calibration data were compared using the Kappa statistic, whilst ordinal scores were compared by means of chi- square. GLM in Minitab was used for ANOVA of main study inter- group differences.	Written: 9, 2.05 [1.86], 2.62 [1.96], +27.8 Video: 9, 2.32 [1.76], 1.91 [2.2], -17.68 Verbal: 9, 2.73 [2.43], 2.14 [1.58], -22.62 Gingival index scores increased by 28% in the written instruction group and fell in the other 2 groups. ANOVA showed no main effects or interactions. Behavioural results: Questionnaire (Maximum score, Pre- education score [SD], Post education score [SD], Percentage change) Written: 20, 7.93 [2.65], 7.36 [3.35], -7.2 Video: 20, 7.84 [2.41], 9.23 [1.39], +17.2 Vietacle 00, 0.8 [2.41]
shots of a theme park ride, rather like the 'train-tracks'		

written information sheets. Still	Attrition details:
frames from the video are	Indicate the number
shown as Figures 2–4	lost to follow up and
	whether the proportion
Verbal Intervention:	lost to follow-up
verbai intervention.	differed by group (i.e.
Potero instruction, each subject	
Before instruction, each subject	intervention vs
was examined for plaque and	control): NR
gingival index scoring on the	
basis of 3 teeth, lower canine,	Conclusion:
lower left central incisor and	Analysis of variance
lower left first or second	revealed no significant
premolar.	main effects or
	interactions at p =
Plaque index was based upon	0.05, although the
that of Green and Vermillion	difference in the
(1960).	plaque index scores
	before and after
Gingival index was based upon	instruction was close
that of Loe and Silness (1963).	to significance.
Before the instructions	
(described below) the dental	
health knowledge of each	
subject was tested by means of	
a questionnaire which related to	
diet and oral health care,	
especially in relation to fixed	
appliance wear.	
Group 2 subjects were each	
Group 3 subjects were each	
seen by a dental hygienist on	
one occasion who gave oral	
health advice according to	
written instructions based upon	
those given to the Group 1	
subjects. The visit was timed to	
last 30 minutes. Several	
hygienists took part in the study	

and to help the consistency of advice given to the subjects all of the hygienists had read the written instructions and watched the video.		
Sample size at baseline:		
Total sample N = 65 Written Intervention Group N = 21 Video Intervention Group N = 22 Verbal Intervention Group N = 22		
Baseline comparisons (report any baseline differences between groups in important confounders): NR		
Study sufficiently powered (power calculations and provide details): NR		

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Lepore, L. et al	Source Population(s): Unclear: Although	Method of allocation (describe how selected individuals/clusters were	It is unclear what the unit of measurement is for clinical outcomes -	Oral health (clinical) results:	Limitations identified by author:
Year: 2011	study was approved by Columbia	allocated to intervention or control groups – state if not	could be score of 0, 1, 2 (Score of 0 (low), 1	S. mutans:	There was disparity in the control and
Citation: Lepore, L., Yoon, R.K., Chinn, C.H., and S.	University (New York) – so probably the US	reported): Unclear – only says 'participants were divided randomly into control and	(moderate) or 2 (high) caries risk) as it is for the behavioural	Intervention group(s): Baseline: 0.700	intervention groups at initial examination in the areas of plaque
Chussid. Evaluation of Behaviour Change Goal-	Setting: Clinical (unclear)	intervention groups'. Report how confounding	outcomes Outcomes:	End point: 0.540 Change: 0.432 p value: 0.000	score and S. mutans level. Pearson chi squared analysis
Setting Action Plan on Oral Health	Location (urban or	factors were minimised: NR	Clinical: Outcome name: S.	Control group(s) Baseline: 0.660	revealed that the intervention group had
Activity and Status. New York State Dental Journal.	rural): NR Sample	Programme/Intervention description: What was delivered: Patients	mutans Outcome measure:	End point: 0.690 Change: -0.031	significantly higher S. mutans level and plaque score
2011. 77; 6;43-48 Country of study:	characteristics: Age: 1 – 6 years. Mean age of 3 years	received intraoral and extraoral examinations, a dental prophylaxis and a topical fluoride application	Exam Outcome measure validated: NR	p value: 0.745 <i>Plaque score:</i>	averages at the initial visit. However, since this study is evaluating
NR	and 90% were 2 to 5 years.	by one trained dentist examiner. Examination data collected	Time points measured: Pre and	Intervention	the improvement of the oral health
Aim of Study: The aim of the study was to determine if	Sex: NR Sexual orientation: NR	included DMFS, gingival health and plaque scores.	post intervention (start and end point)	group(s): Baseline: 1.080 End point: 0.110	measures, the change noted within the groups between the
a "report card-like" oral health action plan was effective in	Disability: NR Ethnicity: NR Religion: NR	Parents were questioned regarding the oral hygiene and diet behaviour of the child in order	Outcome name: Plaque score Outcome measure:	Change: 0.973 p value: 0.000	initial and follow-up visits is still statistically significant.
improving oral health behaviours in	Place of residence: NR	to fulfil the six survey topics (frequency of toothbrushing with a	Exam Outcome measure	Control group(s) Baseline: 0.660	Sample size: a larger
a sample of patients aged 1 to 6 years.	Occupation: Children Education: NR	fluoridated dentifrice, parent- assisted toothbrushing, bottle use, sippy cup use, frequency of juice	validated: NR Time points measured: Pre and	End point: 0.560 Change: 0.094 p value: 0.184	sample size would allow for better randomisation and
Exploring: 1. Whether it is	Socioeconomic position: NR Social capital: NR	consumption and frequency between-meal snacking)	post intervention (start and end point)		more equivalent sample groups.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
feasible for					Observation time:
clinicians to engage	Eligible population	Patients in both groups received	Outcome name: dmft	dmft:	Increasing the
parents of patients	(describe how	routine, verbally dispensed oral	Outcome measure:		observation time to a
with ECC risk	individuals, groups,	hygiene and diet instructions	Exam	Intervention	six-month follow-up
factors in	or clusters were	targeting the specific needs of the	Outcome measure	group(s):	may have resulted in a
collaborative goal-	recruited, e.g.	patient. In addition they received a	validated: NR	Baseline: 1.320	more complete study.
setting and concrete	media	personalised oral health action	Time points	End point: 1.320	
action planning	advertisement,	plan (Figure 1). The action plan	measured: Pre and	Change: 0.000	Potential examiner
during the initial	class list, area):	consisted of an assessment of the	post intervention (start	p value: -	bias: Since this was a
dental evaluation	Paediatric-child	patient's current caries risk and a	and end point)		single blind study,
visit, and 2.	patients (unclear how	list of suggestions on how to	• •	Control group(s)	upon follow-up
Determining the	recruited to study)	improve that status. The parent		Baseline: 0.440	examination
effectiveness of a		and dentist together chose one	Outcome name:	End point: 0.440	experimenter bias has
personalised	State if eligible	particular suggestion they felt was	Gingival health	Change: 0.000	to be considered and
detailed oral health	population is	achievable.	Outcome measure:	p value: -	results may be
action plan in	considered by the		Exam	-	skewed.
improving parent-	study authors as	Patients returned after 2 months	Outcome measure		
patient oral health	representative of	and again received a dental	validated: NR	Gingival health:	
behaviours and oral	the source	examination and parental survey	Time points	5	
health status of the	population: NR	regarding oral hygiene and diet.	measured: Pre and	Intervention	Limitations identified
child.		Theoretical basis: No	post intervention (start	group(s):	by review team:
		By whom: Examinations = trained	and end point)	Baseline: 0.590	-
Study Design:	Inclusion Criteria:	dentist examiner, Intervention =	. ,	End point: 0.140	Source population not
Quasi-experimental	Paediatric-child	Dentist	Behavioural:	Change: 0.459	well described –
design. Participants	patients aged	To whom: Parent and child	Outcome name: No.	p value: 0.000	unclear whether the
were divided	between 1 and 6	How delivered: Verbal	times brushing per day		eligible population is
randomly into		instructions and visual oral health	Outcome measure:	Control group(s)	representative of the
control and	Exclusion Criteria:	action plan	Questionnaire	Baseline: 0.500	source population.
intervention groups.	NR	When/where: Clinic	Outcome measure	End point: 0.500	
		How often: Examination at	validated: NR	Change: 0.000	Randomisation
Quality Score (++,	% of selected	baseline visit and follow up 2	Unit of measurement:	p value: 1.000	process not clear – a
+, or -): -	individuals agreed	months later. Intervention at	Score of 0 (low), 1		quasi-experimental
	to participate: NR	baseline	(moderate) or 2 (high)	Behavioural results:	design, but
External		How long for: Follow up after 2	caries risk		participants were
Validity(++, +, or -):	Potential sources of	months	Time points	No. brushing/day:	randomised.
-	bias: Potential		measured: Pre and		

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	examiner bias: Since this was a single blind study, upon follow-up examination experimenter bias has to be considered and results may be skewed.	Control/Comparator description: What was delivered: Patients received intraoral and extraoral examinations, a dental prophylaxis and a topical fluoride application by one trained dentist examiner. Examination data collected included DMFS, gingival health and plaque scores. Parents were questioned regarding the oral hygiene and diet behaviour of the child in order to fulfil the 6 survey topics (frequency of toothbrushing with a fluoridated dentifrice, parent- assisted toothbrushing, bottle use, sippy cup use, frequency of juice consumption and frequency between-meal snacking) Patients in both groups received routine, verbally dispensed oral hygiene and diet instructions targeting the specific needs of the patient. Patients returned after 2 months and again received a dental examination and parental survey regarding oral hygiene and diet. By whom: Trained dentist examiner and dentist To whom: Parent and child How delivered: Verbally	post intervention (start and end point) Outcome name: Who brushes Outcome measure: Questionnaire Outcome measure validated: NR Unit of measurement: Score of 0 (low), 1 (moderate) or 2 (high) caries risk Time points measured: Pre and post intervention (start and end point) Outcome measure: Questionnaire Outcome measure validated: NR Unit of measurement: Score of 0 (low), 1 (moderate) or 2 (high) caries risk Time points measured: Pre and post intervention (start and end point) Caries risk Time points measured: Pre and post intervention (start and end point) Outcome name: Sippy cup use Outcome measure:	Intervention group(s): Baseline: 0.730 End point: 0.000 Change: 0.730 p value: 0.000 Control group(s) Baseline: 0.690 End point: 0.060 Change: 0.625 p value: 0.000 <i>Who brushes:</i> Intervention group(s): Baseline: 0.950 End point: 0.050 Change: 0.892 p value: 0.000 Control group(s) Baseline: 1.000 End point: 0.190 Change: 0.813 p value: 0.000 <i>Bottle Use:</i> Intervention group(s): Baseline: 0.570 End point: 0.030 Change: 0.541 p value: 0.000	Evidence gaps: It is hoped the results of this pilot study will promote the completion of similar, larger studies focusing on the use of goal- setting action planning in the dental office. Source of funding: NR

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		When/where: Clinic	Questionnaire		
		How often: Baseline visit and	Outcome measure	Control group(s)	
		follow up 2 months later.	validated: NR	Baseline: 0.250	
		How long for: Follow up after 2	Unit of measurement:	End point: 0.000	
		months	Score of 0 (low), 1	Change: 0.250	
			(moderate) or 2 (high)	p value: 0.018	
		Sample size at baseline:	caries risk		
			Time points	Sippy cup use:	
		Total sample N = 69	measured: Pre and		
		Intervention group $N = 37$	post intervention (start	Intervention	
		Control Group N = 32	and end point)	group(s):	
				Baseline: 0.540	
		Baseline comparisons (report	Outoomo nomo Nie	End point: 0.080	
		any baseline differences	Outcome name: No.	Change: 0.459	
		between groups in important	juice/day	p value: 0.000	
		confounders): NR	Outcome measure:	Control group(a)	
		Study sufficiently newsred	Questionnaire	Control group(s) Baseline: 0.220	
		Study sufficiently powered (power calculations and provide	Outcome measure validated: NR	End point: 0.000	
		details): NR	Unit of measurement:	Change: 0.219	
		uetans). NK	Score of 0 (low), 1	p value: 0.006	
			(moderate) or 2 (high)	p value. 0.000	
			caries risk		
			Time points	No. juice/day:	
			measured: Pre and	140. julioo/day.	
			post intervention (start	Intervention	
			and end point)	group(s):	
				Baseline: 0.730	
			Outcome name: No.	End point: 0.110	
			snacks/day	Change: 0.622	
			Outcome measure:	p value: 0.000	
			Questionnaire		
			Outcome measure	Control group(s)	
			validated: NR	Baseline: 0.530	
			Unit of measurement:	End point: 0.090	
			Score of 0 (low), 1	Change: 0.438	

Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		(moderate) or 2 (high)	p value: 0.000	
		caries risk		
		Time points	No. snacks/day:	
		measured: Pre and		
		post intervention (start	Intervention	
		and end point)	group(s): Baseline: 0.300	
		Method of analysis	End point: 0.030	
		(indicate if ITT or	Change: 0.270	
		completer analysis was used and if	p value: 0.006	
		adjustments were	Control group(s)	
		made for any	Baseline: 0.250	
		baseline differences	End point: 0.030	
		in important	Change: 0.219	
		confounders):	p value: 0.006	
		ITT - NR	-	
		Data collected at the	Attrition details: NR	
		initial and follow-up		
		visits were compared	Conclusion:	
		and analysed using a	Collaborative goal-	
		paired t-test and	setting between	
		Pearson chi square	clinicians and parents	
		analysis.	of child patients for	
			improved health	
			behaviours is viewed	
			favourably by parents	
			and has a positive	
			impact on clinical	
			outcomes, evidenced	
			by a decrease in	
			plaque and gingivitis and S mutans counts.	
			Considering this,	
			behaviour change goal-setting action	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				plans may be a promising technique for assisting parents in improving child oral health status and behaviours.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author:	Study design: Qualitative	Population the sample	Brief description of method and	Limitations identified by
Levesque, M, C. et al	research based on o pen-ended interview questions, which were	was recruited from: Individuals in Montreal,	process of analysis [including analytic and data collection technique]:	author:
	videotaped (1045, para.4).	living on or having		Limitations not discussed
Year: 2009	"service-user" action research	experienced welfare.	A near final cut of the edited video	but some challenges of the
	(p.1051, para.6)		underwent a series of pretests via	research are referred to:
Citation:		How sample was	presentation to informal gatherings of	the collaborative
Lévesque, M.C.,	Research aims, objectives, and	recruited:	small groups of dental hygienists (n=5)	approach is not without
et al., Bridging	questions: The article describes	Four workshops took place	and dental students (n=3). 4 dentists also	challenge. It is at times
the poverty gap	an original tool designed to	over the course of a year	viewed and gave feedback on the video.	complex and even
in dental	develop dental care providers'	(November 2006–October	Feedback was obtained in person from 2	complicated as it supposes
education: how	knowledge and enhance their	2007), in between which	of the dentists. The video was mailed to	the establishment and
can people living	competence in interacting with	substantive project	the other 2 dentists, who mailed back	upkeep of many
in poverty help	people living in poverty. As well,	activities unfolded. DVD	their comments. The feedback obtained,	relationships based on
us? Journal Of	it describes the collaborative	participant recruitment,	much of which was positive, was	trust, respect, and ongoing
Dental	methodology that was employed	interviewing, and filming	presented and discussed in the fourth	communication (p.1052,
Education, 2009.	to create this educational	began following the first	workshop. This process led to some final	para.2).
73(9): p. 1043-	experience in Montreal, Canada.	workshop and continued	editorial changes and, most significantly,	
1054.		for approximately 6 months	to a consensus on the need for additional	Limitations identified by
	Theoretical approach	(January–June 2007).	accompanying information in the form of	review team:
Country of	[grounded theory, IPA etc]: NR	Individuals living on	a viewing guide, which is presently under	
study: Canada		welfare or having	development. The final edition of the	Not all sections of the
	State how data were collected:	experienced welfare were	thematically organised video was viewed	findings are directly
Quality Score	What method(s): Following	approached in Montreal,	by all 6 interviewees, who approved the	relevant to this review. The
(++, +, or -): +	discussions during a 2006	and attempts were made	content and signed an agreement for its	paper does discuss
	Montreal-based colloquium on	to engage people with	use for educational purposes and with	barriers and facilitators to
	access to dental care, mutual	diverse profiles in terms of	health professionals in various settings.	accessing oral health/
	concern for the status of relations	age, gender, and marital	Also, a viewing session was organised by	education but some of the
	between dental professionals	status. Most of these	the province of Quebec Anti-Poverty	findings are about being on
	and people on welfare led to a	individuals were known to	Coalition with a group of 8 persons living	welfare more generally and
	partnership among representatives of 4 sectors of	the project's public health agency partner through her	on welfare not directly involved in the project. The group unanimously identified	not directly related oral health promotion.
	society: public health	involvement in community	with the perspectives and experiences	
	researchers, oral health	organisations. A few	related by the 6 individuals featured.	Study aims and objectives
	professionals, underprivileged	people approached were		are not clearly set out in
	populations, and the city's public	identified via personal		the paper.

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	health agency. In the fall of 2006,	acquaintances of one of		
	10 individuals representing these	the researchers.	Key themes and findings relevant to	Only one method used
	4 sectors began collaborating on		this review [with illustrative quotes if	(interviews)
	the "Listening to Each Other"	How many participants	available]	
	knowledge translation project	recruited: 6 participants		Short conclusion and there
	(see Table 1). The purpose of	provided consent to be	The importance of Teeth and Oral	is no reference to
	this group was to develop a DVD	filmed (2 of whom were	Health:	limitations of the study.
	to provide a means for people	also project partners)	 Some participants stated their 	
	living on welfare—given their		preference for keeping their	
	particular vulnerability to societal	Sample characteristics:	natural teeth – even at the cost	
	prejudices and very low	Age: NR	of pain – and avoiding extraction	
	socioeconomic position—to voice	Sex: 4 females, 2 males	and prosthetics	Evidence gaps and/or
	their opinions, perceptions, and	Sexual orientation: NR	 Other participants made light of 	recommendations for
	experiences related to poverty	Disability: NR	tooth loss and expressed that	future research:
	and oral health.	Ethnicity: NR	access to root canals and other	
		Religion: NR	sophisticated forms of	NR
	The decision to gather video	Place of residence:	intervention remain in the realm	
	testimony from people living on	Montreal	of the socioeconomically	Source of funding:
	welfare was founded on the	Occupation:	advantaged.	This project was funded by
	assumption that access to the	Education: NR	"Years of bad life rough on your	the Fonds de la recherche
	insider perspective might	Socioeconomic position:	teeth They're the first to go	en santé du Québec
	contribute compelling and	very low	when you lead a bad life"	(FRSQ)–Réseau de
	socially valid knowledge directly	Social capital: NR		recherche en santé
	linked to the practice of dentistry.		Relationships with Oral Health	buccodentaire et osseuse
		Inclusion criteria: NR	Professionals:	(RSBO). This project is
	Pre-interviews were conducted in		 Empathy: one interviewee stated 	currently funded by the
	which these collaborators shared	Exclusion criteria: NR	that they confide in the dentist or	Quebec MDEIE.
	information about their lives in		doctor when things go wrong but	
	general, their oral health, and		also highlighted the deleterious	
	their relationships with dental		effect that a lack of empathy or	
	professionals.		perceived prejudice could have	
	Once the participants who		on her inclination to disclose	
	agreed to be filmed were		information related to her oral	
	recruited (6 in total), open-ended		health and overall well-being.	
	interview questions were then		 The front desk: "I was always 	
	developed. These interview		treated normally. But I find it	
	questions were based on the		embarrassing (being on welfare)"	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	participants' experiences and		- Discretion: general agreement	
	perceptions as well as the		that patients should be treated	
	themes identified in the		confidentially when dealing with	
	workshops.		participants on welfare	
			- But expectations for discretion, a	
	By whom:		positive front desk and empathy	
	Group members:		did not occur in the testimony of	
	3 experts on poverty:		all 6 participants.	
	-province of Quebec Anti-Poverty		 Interviewees also expressed the 	
	Coalition representatives (2)		importance of communication	
	-former welfare recipient (1)		and being involved in their	
			treatment decision making. It	
	4 academics/researchers:		was pointed out that dental	
	-McGill University Faculty of		health professionals should not	
	Dentistry (3)		automatically assume that	
	-University of Montreal Faculty of		someone on welfare cannot af-	
	Dentistry (1)		ford a more expensive	
			intervention, as some patients	
	1 Public Health Agency		may be willing to borrow money	
	representative:		for treatment. "When the time	
	-Montreal-Center Public Health		came to repair a broken filling, he	
	Agency (1)		didn't ask me my opinion. He	
			decided, as he was injecting me,	
	2 professional orders in dentistry:		to use an amalgam. It was	
	-Quebec Order of Dentists (1)		difficult to talk and tell him I	
	-Quebec Order of Dental		wanted a composite I would	
	Hygienists (1)		have liked for him to ask me	
			what I wanted."	
	What setting: Interviewees were		 When asked what she most 	
	interviewed in a location chosen		wanted dental professionals to	
	by them (where these locations		know about people who receive	
	are not reported).		welfare, a participant simply	
	When: (First workshops Nov		stated: "Just don't forget, the	
	2006 – Oct 2007). DVD filming		person before you may have	
	began after the first workshop		been a worker before becoming	
	and continued for approx. 6		a welfare recipient."	
	months (Jan – June 2007).		 It appears that, in general, most 	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Study Details	Research Parameters Image: state stat		 interviewees consider the view dental professionals and staff hold of them to be important and that this view inspires or taints the valued dimensions of empathy, reception, communication, and discretion. Barriers to Accessing Dental Services: Dental insurance: the interviewees lamented both limitations and delays in coverage offered and how these impact their behaviours. "You know, dental care is covered when you're on welfare, but only after you've been on it for at least 6 months," Fear of limited coverage: "Nowadays I'm afraid of going to the dentist and of finding out that something is wrong, that I need some work that is not covered . and that I'll be faced with the decision: do I borrow to pay for the treatment, or do I just put up 	Notes by Review Team
			 with the problem ?" Transportation: highlighted as a financial and organisational issue for individuals living outside 	
			 densely populated urban areas. Barriers in accessing information on dental coverage and clinics: " 'Is this covered on welfare? Is 	
			this treatment paid for?' There is nowhere I can go to check on what exactly is covered	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			by the welfare programme. And I find it embarrassing to ask."	
			 Other results (not relating to oral health): Everyday Life on Welfare: Social isolation: interviewees commented on their inability to keep up with social standards. One participant expressed: "Sometimes there are activities I don't do because I don't want people to ask me: 'So what do you work in?' because I presently don't work." Shame: Several interviewees explained how their own preconceptions towards people on welfare compound the shame they feel when others look down on them, whether at the welfare agency office or among community acquaintances. Pride: interviewees expressed positive feelings when talking about things in their life of which they are proud. 	
			 Poverty pathways: Circumstances that led the individual to be on welfare: combination of burnout, disease, single parenting, separation, depression, and job loss. Complexity of personal characteristics highlighted 	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			Conclusions: Reducing the burden of oral health disease in socioeconomically disadvantaged populations will require solutions that address the many complexities of the access to care challenge. Through the development of an educational tool for improving knowledge and increasing dental professionals' competence in interacting effectively with the underprivileged, this project contributes a promising approach to addressing the relational dimension of the problem.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Little SJ	Source	Method of allocation	Outcomes (include	For each outcome report	Limitations
Hollis JF, Stevens	Population(s):	(describe how selected	details of all relevant	Means, SDs, p-values,	identified by
VJ, Mount K,	Male and female	individuals/clusters were	outcome measures	Cls, Effect sizes, SEs	author:
Mullooly JP,	patients between the	allocated to intervention or	and whether		The limitations of this
Johnson BD	ages of 50 and 70	control groups – state if not	measures are	Oral health (clinical)	study include its
	year with mild to	reported): NR	objective or subjective	results:	focus on older,
Year: 1997	moderate periodontal		or otherwise		volunteer periodontal
	disease were the	Report how confounding	validated):	Outcome: Plaque (whole	patients who may
Citation: Little, S.J.,	target population.	factors were minimised:		mouth)	have been more
et al. Effective		Contamination effects not	Outcome name:		motivated than the
group behavioural	Setting: This study	reported. No statistically	Plaque	Intervention group(s):	general population. It
intervention for	was conducted in the	significant baseline differences	Outcome definition:	Baseline (whole mouth):	remains to be
older periodontal	Kaiser Permanente	were found.	Plaque was scored as	82%	determined if this
patients. Journal of	Dental Care Program		present or absent	End point (whole mouth):	group intervention
periodontal	(KPDCP), a dental	Programme/Intervention	after disclosing using	76%	would be effective for
research, 1997. 32,	HMO currently	description:	an adaptation of the	Baseline (<3mm): 79%	other age groups and
315-25.	providing		Poshadley Haley	End point (<3mm): 71%	delivery settings.
	comprehensive oral	What was delivered: The	Plaque Index.	Baseline (3-6mm): 94%	
Country of study:	health care to 150,000	intervention consisted of five	Outcome measure:	End point (3-6mm): 89%	
USA (developed	members in 12 large	90 minute oral hygiene classes	Dichotomous: present	Baseline (>6mm): 93%	Limitations
country)	dental clinics in	called Freedom from Plaque	or absent (%)	End point (>6mm): 92%	identified by review
	northwest Oregon and	(FFP). The sessions included:	Outcome measure		team: Article quotes
Aim of Study:	southwest	bleeding points feedback	validated: NR	Control group(s)	number of members
Assess the effect of	Washington, USA.	followed by group meetings,	Unit of	Baseline (whole mouth):	and their location but
a group-based		where participants discussed	measurement: %	80%	there is no
behaviour	Location (urban or	their difficulties, setbacks and	Time points measured: Baseline	End point (whole mouth):	information on
modification	rural) : NR	successes, received oral		80%	population
intervention on oral		hygiene skills training and were	and four month follow-	Baseline (<3mm): 75%	demographics. This could be an issue as
hygiene skills,	Sample	helped to develop behaviour	up	End point (<3mm): 76% Baseline (3-6mm): 93%	the "members" are
adherence and	characteristics:	change strategies.	Outcome name:	End point (3-6mm): 92%	likely to be people
clinical outcomes for	Age: Mean age of	Theoretical basis, Testing the	Gingival bleeding	Baseline (>6mm): 96%	with a higher income
older periodontal	both control and	Theoretical basis: Testing the	Outcome definition:	End point (>6mm): 99%	who can access oral
patients.	intervention groups	theory that group-based oral	Gingival bleeding was		healthcare. There
	was 56.9	hygiene intervention can be	recorded using the		may be also sources

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Study Design: Parallel RCT – follow up data were collected for both groups 4 months after randomisation. Quality Score (++, +, or -): - (3 of the questions scored NR while the average of the remaining 3	Sex: 50% of the intervention group and 34% of the control group were female. Sexual orientation: NR Disability: NR Ethnicity: NR Religion: NR Place of residence: northwest Oregon and southwest Washington, USA	more effective than individual approaches. Group intervention allows more efficient use of interventionists' time and has the benefit of the normative power inherent in small peer-group settings. Applied the principles of behavioural self-management. By whom: Dental Hygienist delivered bleeding points feedback but it's not clear who	Loe and Silness Gingival Index but scored as "no bleeding" or "bleeding" after skimming with slight lateral pressure along the upper 2 mm of the sulcus with a periodontal probe. Outcome measure: Dichotomous: "no bleeding" or	Net change scores (change in intervention group minus change in control group – positive score indicates greater improvement in intervention group or less of a decline): Whole mouth – 7 percentage points (pp.) p=0.002 < 3mm – 8 pp p=0.001	of bias in terms of ethnicity. The method of selection is well described and the inclusion and exclusion criteria are explicit. However there is no information comparing the characteristics of
questions was +) External Validity(++, +, or -):	Occupation: NR Education: NR Socioeconomic position: NR Social capital: NR	delivered group education classes. To whom: 54 participants How delivered: Group	"bleeding" (%) Outcome measure validated: NR Unit of measurement: %	3-6mm – 5pp p=0.062 >6mm – 3pp p=0.546 Outcome: Gingival bleeding	those who agreed to participate and those who did not, to judge whether any bias exists.
	Eligible population (describe how individuals, groups, or clusters were recruited, e.g. media advertisement, class list, area): Target population between 50 and 70 years old. Final eligibility requirements included having at least 6 sites with	sessions. When/where: Evening, with transport offered for those who needed it. How often: NR How long for: 90 minutes each Control/Comparator description: What was delivered: Usual dental treatment	Time points measured: Baseline and 4 month follow-up Outcome name: Bleeding on Probing Outcome definition: Scored as "no bleeding" or "bleeding" after skimming with slight lateral pressure along the upper 2 mm of the	Intervention group(s): Baseline (whole mouth): 9% End point (whole mouth): 4% Baseline (<3mm): 7% End point (<3mm): 3% Baseline (3-6mm): 14% End point (3-6mm): 7% Baseline (>6mm): 13% End point (>6mm): 0%	The dental hygiene rater, who assessed all the clinical and skills assessment measures at baseline and follow-up, was blind to group assignment. However there is no information on participant blinding.
	periodontal pockets between 4 and 7 mm and evidence of bleeding upon probing	By whom: N/A To whom: 53 participants How delivered: N/A When/where: N/A How often: N/A	sulcus with a periodontal probe - Outcome measure: Dichotomous: "no bleeding" or	Control group(s) Baseline (whole mouth): 10% End point (whole mouth): 10%	It is not clear whether any members of the intervention and control groups went to the same dental

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	and/or gingival inflammation.State if eligible population is considered by the study authors as representative of the source population: 	 How long for: N/A Sample size at baseline: Total sample N = 107 Intervention group N = 54 Control Group N = 43 Baseline comparisons (report any baseline differences between groups in important confounders): The treatment groups did not differ significantly at baseline in mean age, smoking status, dental care utilisation, self- reported flossing and flossing skills. Study sufficiently powered (power calculations and provide details): Overall power not reported. Pocket depth and attachment loss were considered secondary outcome measures due to the lack of power to detect significant changes. For the other clinical outcomes the paper states that because the number of sites in the >6mm categories was small power was extremely limited. 	"bleeding" (%) Outcome measure validated: NR Unit of measurement: % Time points measured: Baseline and 4 month follow-up Outcome name: Pocket depth Outcome definition: Not clear Outcome measure: Pocket depth and attachment loss were measured with the Florida probe system, an electronic, pressure-sensitive probe. Bleeding after probing for pocket depth was recorded when haemorrhaging was present after probing each quadrant for the first time. Outcome measure validated: NR Unit of measurement: mm Time points measured: Baseline and 4 month follow-up	Baseline (<3mm): 9% End point (<3mm): 8% Baseline (3-6mm): 15% End point (3-6mm): 14% Baseline (>6mm): 19% End point (>6mm): 19% End point (>6mm): 15% Net change scores (change in intervention group minus change in control group – positive score indicates greater improvement in intervention group or less of a decline): Whole mouth – 5 percentage points (pp.) p=0.001 < 3mm – 4 pp p=0.001 3-6mm – 7pp p=0.008 >6mm – 9pp p=0.464 Outcome: Bleeding on probing Intervention group(s): Baseline (whole mouth): 24% End point (whole mouth): 15% Baseline (<3mm): 16% End point (3-6mm): 29% Baseline (>6mm): 29% Baseline (>6mm): 83%	clinic so contamination is a possibility. The study goal was to test a group based behavioural intervention model - delivered through 5 90 minute sessions. However prior to attending each session members of the intervention group had their bleeding points assessed by a hygienist who then helped the patient learn how to clean specific problem areas. This support was not provided to members of the control group who received only the usual dental treatment. Consequently it is possible that relative improvement in oral health amongst the intervention group may in part reflect these measures rather than the group

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	hepatitis B, diabetes		Outcome name:	End point (>6mm): 50%	sessions.
	mellitus or		Attachment loss		
	immunodeficiency, or		Outcome definition:	Control group(s)	In terms of validation,
	if they were taking		Not clear	Baseline (whole mouth):	most outcome
	medications known to		Outcome measure:	26%	measures were
	affect inflammation of		Pocket depth and	End point (whole mouth):	clinical, objective and
	gingival tissues, such		attachment loss were	21%	based on existing
	as phenytoin,		measured with the	Baseline (<3mm): 17%	indexes (e.g. plaque
	antisialogogue		Florida probe system,	End point (<3mm): 16%	scores). The flossing
	medicaments,		an electronic,	Baseline (3-6mm): 50%	and brushing skills
	steroids, hormone		pressure-sensitive	End point (3-6mm): 36%	index, which was
	medications or		probe. Attachment	Baseline (>6mm): 91%	used by the dental
	required prophylactic		loss measurements	End point (>6mm): 69%	hygiene rater, was
	antibiotic		were repeated on all		assessed using a
	premedication.		high-risk and	Net change scores	one week test-retest
			Ramjford Index teeth.	(change in intervention	intra-rater reliability
	Also excluded were		If the first and second	group minus change in	test. However,
	patients who had		measures differed 1	control group – positive	possibly due the test-
	extensive non-surgical		mm or more, a third	score indicates greater	retest sample being
	periodontal treatment		pass was taken and	improvement in	highly educated, 86-
	within the previous 6		the mean of the	intervention group or less	90% of the scores fell
	months, periodontal		closest 2 measures	of a decline):	in the highest range
	surgery within the		was used as the	Whole mouth – 5	of the 3 brushing
	previous 2 years or		score.	percentage points (pp.)	index components so
	any active or planned		Outcome measure	p=0.009	there was insufficient
	periodontal treatment		validated: NR	<pre></pre>	variation to obtain a
	other than routine		Unit of	3-6mm – 5pp p=0.059	stable estimate of
	dental prophylaxis.		measurement: mm		intra-class
			Time points	>6mm – 3pp p=0.437	correlation. Patient
	% of selected		measured: Baseline	Outcome: Declast desth	reported outcomes
	individuals agreed to		and 4 month follow-up	Outcome: Pocket depth	were also used and
	participate: 56%		0	(mm) – mean scores	do not appear to
	(470) of 829 selected		Outcome name:	Intervention group(a);	have been validated.
	participants agreed to		Flossing skills	Intervention group(s):	
	come in for further		Outcome definition:	Baseline (whole mouth): 2.47mm	No effect sizes are
	screening. Of those		Flossing criteria	2.4/11111	given from the results

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	interested in participating, 48% (226) were ineligible after further questioning about dental history or availability for classes and the remaining 52% (244) attended a clinical screening visit. Of these 244, 44% (107) met final eligibility requirements (p. 317 para.2). Potential sources of bias:		included flossing beneath the gumline, wrapping floss "C" style around the interproximal surface, and using at least 2 up and down interproximal strokes. Outcome measure: Patients scored 2 for demonstrating the criteria on all teeth observed in the arch, 1 for demonstrating the criteria on at least one-half of the teeth observed in the arch, and 0 for anything else. The total index score possible was 12 points each for brushing and flossing Outcome measure validated: NR Unit of measurement: Index score. Time points measured: Baseline and 4 month follow-up Outcome definition: Brushing criteria	End point (whole mouth): 2.43mm Baseline (<3mm): 2.02mm End point (<3mm): 2.09mm Baseline (3-6mm): 3.94mm End point (3-6mm): 3.45mm Baseline (>6mm): 6.72mm End point (>6mm): 5.83mm Control group(s) Baseline (whole mouth): 2.62mm End point (whole mouth): 2.63mm Baseline (<3mm): 2.11mm End point (<3mm): 2.24mm Baseline (3-6mm): 3.90mm End point (3-6mm): 3.63mm Baseline (>6mm): 7.15mm End point (>6mm): 6.29mm Standard deviations and confidence intervals not	of the statistical tests and neither standard deviation nor confidence intervals are provided for the mean scores. Evidence gaps: Future research should include analysis of volunteer- non-volunteer issues to better determine the generalisability of research results. Although we had a significant effect on plaque, we believe our dichotomous plaque measure was insensitive to relative improvements in plaque levels. Because plaque is a better measure of oral hygiene skill we would suggest instead using a debris index that measures both calculus and plaque as a measure of oral hygiene skill rather than clinical health.
			included brushing the		Source of funding:

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			 buccal margin, brushing the lingual gingival margin and using a short-brush stroke technique Outcome measure: Patients scored 2 for demonstrating the criteria on all teeth observed in the arch, 1 for demonstrating the criteria on at least one-half of the teeth observed in the arch, and 0 for anything else. The total index score possible was 12 points each for brushing and flossing Outcome measure validated: NR Unit of measurement: Index score. Time points measured: Baseline and 4 month follow-up Outcome name: Self- reported flossing Outcome definition: Participants completed a questionnaire during the baseline and follow-up visits to 	reported Net change scores (change in intervention group minus change in control group – positive score indicates greater improvement in intervention group or less of a decline): Whole mouth –0.08mm p=0.174 < 3mm – 0.05mm p=0.324 3-6mm – -0.21mm p=0.004 >6mm – 0.03mm p=0.927 Outcome: Attachment loss (mm) – mean scores Intervention group(s): Baseline (whole mouth): 9.73mm End point (whole mouth): 9.79mm Baseline (<3mm): 9.56mm End point (<3mm): 9.58mm Baseline (3-6mm): 9.10mm End point (3-6mm): 10.02mm Baseline (>6mm):	The National Institute of Dental Research, contract no. NOI-DE- 12589.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			and method of analysisassess self-reported brushing and flossing frequency.Outcome measure: Times per weekTimes per weekOutcome measure validated: NR Unit of 	13.07mm End point (>6mm): 12.59mm Control group(s) Baseline (whole mouth): 9.67mm End point (whole mouth): 9.75mm Baseline (<3mm): 9.61mm End point (<3mm): 9.60mm Baseline (3-6mm): 9.84mm End point (3-6mm): 9.88mm Baseline (>6mm): 11.26mm End point (>6mm): 10.87mm Net change scores (change in intervention	-
			frequency. Outcome measure: Times per week Outcome measure validated: NR Unit of measurement: Times per week Time points measured: Baseline and 4 month follow-up	group minus change in control group – positive score indicates greater improvement in intervention group or less of a decline): Whole mouth –0.02mm p=0.748 < 3mm – -0.03mm p=0.672 3-6mm – 0.02mm	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			Outcome name: Patient satisfaction (with intervention programme) Outcome definition:	p=0.697 >6mm – -0.01mm p=0.825	
			Participant rating of intervention programme – components included:	Standard deviations and confidence intervals not reported	
			overall programme; group leaders; weekly bleeding checks; oral hygiene instruction; ideas for maintaining	Behavioural results: Outcome: Flossing skills (12 point scale) – mean scores	
			good habits; refundable attendance deposit; number of sessions;	Intervention group(s): Baseline: 8.2 End point: 11.1	
			session meeting time; duration of each session; meeting room.	Control group(s): Baseline: 8.6 End point: 9.2	
			Outcome measure: 1 = not helpful at all while 5 = very helpful Outcome measure validated: NR	ANCOVA based P values for comparing groups at baseline and 4 month follow up:	
			Unit of measurement: Rating score Time points measured:	 Baseline: p=0.44 Follow-up: p=0.001 	
			Just one point – at the last class	Outcome: Brushing skills – mean scores	
			Method of analysis (indicate if ITT or	Intervention group(s):	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			completer analysis was used and if adjustments were made for any baseline differences in important confounders): No indication that ITT was used. No adjustments for baseline differences were made but the differences were not found to be statistically significant.	Baseline: 7.5 End point: 10.5 Control group(s): Baseline: 6.2 End point: 7.7 ANCOVA based P values for comparing groups at baseline and 4 month follow up: Baseline: p=0.07 Follow-up: p=0.001	
			Chi-squared was used for the dichotomous outcomes (plaque, gingival bleeding, bleeding on probing). For the continuous outcomes (pocket depth, attachment loss) data was aggregated across sites to produce patient-level means at baseline and follow- up. ANOVA procedures were then used to compare the intervention and control groups on patient-level change	Outcome: Self-reported flossing – mean scores Intervention group(s): Baseline: 4.9 End point: 6.8 Control group(s): Baseline: 3.7 End point: 4.2 ANCOVA based P values for comparing groups at baseline and 4 month follow up: Baseline: p=0.16 • Follow-up:	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			scores (i.e. baseline minus follow-up value). The oral hygiene skills of the groups after 4 months were compared using analysis of covariance (ANCOVA) adjusting for baseline skill level.	p=0.001 Outcome: Brushing skills – mean scores Intervention group(s): Baseline: 12.6 End point: 13.1 Control group(s): Baseline: 10.4 End point: 10.4 ANCOVA based P values for comparing groups at baseline and 4 month follow up: • Baseline: p=0.09 • Follow-up: p=0.001 Outcome: Patient satisfaction (with intervention programme) Mean score during last class for overall programme: 4.9 Other results for this outcome available in Table 3 of article if needed	
				Attrition details:	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				4 from intervention and 5 from control group either refused further participation or repeatedly failed to attend numerous scheduled visits	
				Conclusion: This randomised trial of a group intervention programme for older periodontal patients showed that the programme was practical, well-received by the target audience and effective in improving oral hygiene habits, skills and clinical oral health outcomes. Compared to controls receiving usual periodontal maintenance care, intervention increased flossing and brushing frequency. Brushing and flossing skills were also significantly better at follow-up for the	
				intervention group. Compared to controls, intervention reduced gingival bleeding by half and bleeding on probing	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				by 22%. Plaque scores also improved significantly. Pocket depth scores (for pockets 3- 6mm at baseline only) showed significant improvements, probably through reduction in inflammation. As expected no change in attachment level was noted for the control group over this short period and there was therefore no reason to expect treatment effects for this outcome. These findings indicate that group intervention can help patients maintain improved oral hygiene habits over a 4-month period.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: C.	Study design: Conducted	Population the sample was	Brief description of method and	Limitations identified by
Loignon, P. Allison,	qualitative research based on	recruited from:	process of analysis [including	author:
A. Landry2,	in-depth interviews with eight		analytic and data collection	Before interpreting our
L. Richard, JM.	dentists practising in	How sample was recruited:	technique]:	results, we should point out
Brodeur,	disadvantaged communities of	Adopted a maximum		some potential
and C. Bedos	Montreal, Canada (abstract).	variation strategy (Patton,	2 experienced researchers conducted	methodological limitations.
	Because qualitative research is	2002) to recruit dentists with	the semi-structured individual	First, our study reflects the
Year: 2010	particularly useful for exploring	various and contrasting	interviews, which lasted from 90 to	experiences of a relatively
	complex phenomena about	levels of professional	120 min and were audio-recorded for	small number of dentists;
Citation: Loignon,	which little is known (Bedos et	exposure to poverty. We	subsequent transcription. (p.992	nevertheless, we consider
C., et al., Providing	al., 2008), the authors	selected professionals	para.4)	the sample size to be
humanistic care:	considered it most appropriate	practising in different types		appropriate, considering our
dentists'	for gaining in-depth	of disadvantaged	The researchers used an interview	methodology. Indeed, we
experiences in	understanding of dentists'	neighbourhoods; we sent	guide that covered experience with	attained data saturation and
deprived areas.	experiences with people living	them a written invitation then	low-income patients, perceptions of	achieved a depth and
Journal of Dental	in poverty. (p.991 para.4)	telephoned them to plan an	poverty, strategies used to resolve	complexity of data that could
Research, 2010.		interview. (p.992 para.1).	problems associated with low-income	hardly have been obtained
89(9): p. 991-995.	Research aims, objectives,		patients, and possible solutions to	through quantitative
	and questions: Our objective	We used a snowball	improve access to care. Participants	research (Guest et al.,
Country of study:	was to identify specific	technique	were invited to express themselves	2006). Second, we advise
Canada	approaches and skills	(Patton, 2002)—with	freely and provide illustrative	caution about the
	developed by dentists for more	participants being identified	examples. (p.992 para.5)	generalisability of our
Quality Score (++,	effective treatment of people	by peers. We thereby		results. Our sample was
+, or -): +	living in poverty and	obtained a subsample of	To improve the rigor and credibility of	composed of dentists who
	addressing their	eight dentists that was	our results, three researchers were	practise in a particular social
	needs.(abstract)	homogeneous in terms of	heavily involved in the analysis, which	context and under a
		skills and clinical approach to	included interview debriefing,	healthcare system—that of
	Theoretical approach	people living in poverty, but	transcript coding, and data display	Quebec—whose
	[grounded theory, IPA etc]:	not necessarily in terms of	and interpretation. In debriefings	organisation differs in
	The scientific literature	socio-demographic	immediately following each interview,	several fundamental aspects
	provides data on difficulties	characteristics. While this	researchers reflected on the data	from those of the US or
	encountered by health	group was part of a sample	collection, summarised findings,	European countries. (p.994
	professionals who treat people	of 33 dentists in the larger	identified emerging hypotheses, and	para.6)
	living in poverty, but there is a	study, we present only the	prepared subsequent interviews. Two	
	serious lack of evidence on	subsample results here. We	researchers coded the transcripts	Limitations identified by
	overcoming those difficulties	stopped recruiting after the	independently and compared their	review team:

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	(Stewart et al., 2005; Mercer et	eighth interview because we	work. As recommended by Miles	
	al., 2007; Monnickendam et	reached saturation after the	(Miles and Huberman, 1994), data	The research question is
	al., 2007). Our study may be	sixth; the seventh and eighth	were then displayed in analytic	rather broad - a lot of things
	the first to describe how some	brought no new information.	matrices covering 3 main themes of	besides oral health
	dentists develop a socio-	(p.992 paras 2-3)	interest: dentists' experiences with	messages would fit into
	humanistic approach that		low-income patients, perception of	"more effective treatment".
	includes understanding	How many participants	poverty, and strategies to overcome	The findings are only
	patients' social context, taking	recruited:	difficulties with this clientele. To	partially relevant to our study
	time and showing empathy,		ensure that interpretations were	 and only a couple of the
	avoiding moralistic attitudes,	Sample characteristics	grounded in data and not influenced	key themes have been
	overcoming social distances,	(o.992 Table1):	by researchers' pre-existing views, the	reported here as a result.
	and favoring direct	Age: 31-40=1; 41-50=3; 51-	interpretive process used	
	contact.(p.994 para.4)	60=1; 61-70=3	triangulation, as the 3 researchers	There is some information
		Sex: Female=2; Male=6	checked and validated their	on researcher role (covered
	State how data were	Sexual orientation:	interpretations. (p.992 para.6)	analysis as well as
	collected:	Disability:		interviews). Also researcher
	What method(s): Semi-	Ethnicity: Canadian=4;	Key themes and findings relevant	did invite participants to
	structured interviews	Canadian (non-Western	to this review [with illustrative	express themselves freely -
	By whom: Researchers	background)=4	quotes if available]	but it's not clear how
	What setting: Montreal,	Religion: NR		research was explained to
	Canada (p.992 para.1)	Place of residence:	NOTE: Several interesting themes –	participants.
	When: 2004 to 2008 (p.992	Neighbourhood of practice:	but I have only reported on those	
	para.1)	Multi-ethnic=3; Caucasian	which are relevant to oral health	Only one data collection
		French speaking=5 Poverty	messages:	method was used which
		rates between 38% and 53%		limits reliability of the
		significantly above city's	Taking Time and Showing Empathy	methodology.
		overall rate of 29% (p.992	All participants demonstrated empathy	<u> </u>
		para.7)	regarding their patients' living	Themes are discussed
		Occupation: Dentists	conditions by taking time to talk with	generally - but not linked to
		Education: NR	them, showing their concern, and not	dentists in particular areas or
		Socioeconomic position:	judging their low oral-health literacy.	groups - however there are
		NR	One spoke of his empathy for a young	only 8 respondents
		Social capital: NR	patient exposed to violence in the	
			family who was consequently	More links could have been
		Inclusion criteria: 2	removed from her family by a	made with the data in the
		inclusion criteria, which were	government agency. (p.993 para.4)	conclusion. The researchers
		that participants had to: (1)		did consider that the findings

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Study Details	Research Parameters		Avoiding Moralistic Attitudes and Accepting Compromises Recognizing that people living in poverty find it challenging to follow treatment plans and practise good oral hygiene, participants adopted the strategy of remaining steadfast and avoiding moralistic attitudes. They considered that blaming patients was ineffective because it impeded the therapeutic alliance. (p.993 para.6) While recognizing that even more advantaged patients did not necessarily practice good oral hygiene, participants considered this a major issue in disadvantaged areas. Their approach was pragmatic and realistic: They tried to motivate their patients and negotiate the best treatment option, but accepted compromises to find common ground (Table 3). (p.993 para.7) Conclusions: In conclusion, our research shows that, for better treatment of people living in poverty, some dentists develop, over years of	might reflect the dentists' pragmatism rather than just their humanistic values. Evidence gaps and/or recommendations for future research: Even though dentists using this socio-humanistic approach found it successful, further research should be conducted to assess its impact on access to dental services and patients' experience of care. (p.995 para.5) Source of funding: This study was funded by the Canadian Institutes of Health Research and the Fonds de la recherche en santé du Québec. The first author was supported by a post-doctoral fellowship from the GREAS 1 (Public Health Agency of Montreal) and by the Strategic Training Program
			practice, an original approach mainly based on empathy and communication. Even though dentists using this socio-humanistic approach found it successful, further research should be conducted to assess its	in Applied Oral Health Research (CIHR–McGill University). (p.995 para.6)
			impact on access to dental services and patients' experience of care. (p.995 para.5)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Meurman,	Source	Method of allocation (describe	Outcomes:		Limitations identified
P. et al	Population(s):	how selected		Oral health (clinical)	by author:
	Finland. The health	individuals/clusters were	Outcome name:	results:	-
Year: 2009	authorities in Turku	allocated to intervention or	Dental caries		NR
	Health Centre	control groups – state if not	Outcome definition:	The proportion of	
Citation:	pointed out 2	reported):	Proportion of children	children with dental	Limitations identified
Meurman, P., et	suburban areas for	The areas were not randomly	with dental caries and	caries: dmft >0 at 5	by review team:
al., Oral health	this study. They	assigned to study groups. For	prevalence of dental	vears	-
programme for	estimated the socio-	practical reasons, the more	caries >0 at 5 years	%	Study took place in
preschool children:	economic profiles	populated area, with two	Outcome measure:		Finland – not reflective
a prospective,	and sizes to be	employed hygienists was selected	screening	MS+ white collar	of a UK dental practice
controlled study.	comparable and	for the intervention. Only one	Outcome measure	Intervention: 13.8%	setting.
International	suitable for a	hygienist was stationed in the	validated: NR	Control: 43.2%	
Journal of	prevention	other area which then formed the	Unit of		Study was not
Paediatric	programme. The	control group.	measurement: Dmft	MS+ blue collar	randomised due to
Dentistry, 2009.	entire cohort of 1275		%	Intervention: 41.7%	practical reasons and
19(4): p. 263-73.	children, born	Report how confounding	Time points	Control: 37.3%	dentists were not blinded
	between 1 January	factors were minimised: At	measured: Exam at 3		to study groups.
Country of study:	1998 and 30 June	baseline, there were differences	years and 5 years	(The absolute risk	
Finland	1999, and living in	between the groups, in relation to		reduction (ARR) and	Evidence gaps: NR
	either of the study	the occupation of caretakers,	Method of analysis	the number needed to	
Aim of Study: The	areas, was enrolled	child's gender, and MS	(indicate if ITT or	treat (NNT) values as	Source of funding: The
aim of this study	in the study and	colonisation. Therefore, these	completer analysis	a measure of the	research fund of the
was to evaluate the	screened for mutans	confounding factors had to be	was used and if	preventive effect of	Finnish Dental
preventive effect of	streptococci (MS)	controlled in the statistical	adjustments were	the oral health	Organisations and
a risk-based Oral	and were enrolled	analyses. This increased the	made for any	programme targeted	Sumen
Health Promotion	into the study if they	validity of the study and improved	baseline differences	to MS-colonised	Naishammaslaakarit r.y
(OHP) versus	were MS positive.	the possibilities to interpret the	in important	children in the	Finnish Women Dentists'
traditional		outcomes.	confounders): The	intervention group.	Association.
programme on the	Setting: The study		baseline demographic	White collar families:	
occurrence of	was carried out in 2	Programme/Intervention	differences and	ARR 0.29, 95% CI	
dental caries at	of 4 public health	description:	differences in the	0.1–0.5, NNT 3, 95%	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
preschool age. The OHP for the MS- colonised children was based on repeated motivation and oral health education, and included the use of xylitol lozenges. Study Design: Non-RCT (CCT). An age cohort of 794 Finnish children, 446 in the intervention group and 348 in the control group, was followed from 18 months to 5 years of age. The children were screened for mutans streptococci (MS) in the dental biofilm.	care areas of Turku, Finland. Location (urban or rural): suburban Sample characteristics: Age: 18 th months to 5 years Sex: NR Sexual orientation: NR Disability: NR Ethnicity: NR Religion: NR Place of residence: Occupation of the primary caretaker in the family was categorised according to the Finnish official statistical classification, and further dichotomised in white collar and blue collar occupation: Turku, Finland	 What was delivered: All families (in both groups) received OHP: Oral health aspects were emphasised by the public paediatric health nurse and by the dental personnel at the ages of 6-8 months. And later at 18 months. At these OHP visits, the main topics were dental health, oral bacteria and transmission pathways, planned regular meals, avoiding sugar, choosing healthy non-cariogenic food drink and snacks, oral hygiene, adequate use of fluorides, the development of teeth, and sucking habits. Caretakers received a toothbrush for the child During the 18 month visit a biofilm sample was taken. The test result and confirmation of earlier explained health aspects were given upon a call. At the age of 3 a dentist invited the child to a dental clinic for examination Thereafter the invitations were sent individually approx. every 18 months or more 	distribution of colonized subjects in the study groups were analysed using the chi squared test, statistical significance level being <i>P</i> < 0.05	CI 2–11; blue-collar families: ARR –0.04, 95% CI –0.23–0.14.) Prevalence of dental caries (dmft>0 at 5 years) and means of the dmft by occupation: total and by MS colonisation (+ or -) and gender % and mean (SEM): White collar total: Intervention: 11.4% and 0.31 (0.09) Control: 14.7% and 0.54 (0.12) White collar girls+ Intervention: 18.2% and 1.27 (0.85) Control: 44.4% and 2.17 (0.77) White collar girls- Intervention: 8.8% and 0.16 (0.08) Control: 9.1% and 0.17 (0.07) White collar boys+ Intervention: 11.1%	
+, or -): -	Socioeconomic position: White	frequently if the risk for caries was considered high.		and 0.22 (0.17) Control:42.1% and	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
External Validity(++, +, or -): +	collar / blue collar occupations Social capital: NR Eligible population (describe how individuals, groups, or clusters were recruited, e.g. media advertisement, class list, area): 2 suburban study areas - The entire cohort of 1275 children, born between 1 January 1998 and 30 June 1999, and living in the 2 study areas identified by the Turku Health Centre, were screened for MS. State if eligible population is considered by the study authors as representative of the source population: Entire cohort were selected and screened.	 Additional intervention for families in intervention group (intervention OHP was delivered to MS positive subjects in the intervention group p.266, Table 2): Health nurses mentioned habitual use of xylitol products could be continued also during pregnancy and after birth. After positive result of screening test, the first invitation to hygienist's office was sent to the child with its caretakers. Results of screening test discussed during visit Healthy oral habits and dietary aspects were stressed Caretakers were motivated to ensure adequate use of fluorides and good oral hygiene of the child Toothbrushing demonstrated if necessary Free xylitol/maltitol lozenges offered (available until third birthday) – recommended 2 lozenges 3 times daily Instructions given orally and in writing For MS-positive subjects, the second invitation to the hygienist's office was due after 3 months and thereafter 		 1.79 (0.67) White collar boys- Intervention: 12.9% and 0.33 (0.13) Control: 6.1% and 0.24 (0.13) Blue collar total: Intervention: 25.4% and 1.00 (0.13) Control: 27.4% and 0.54 (0.12) Blue collar girls+ Intervention: 31.8% and 2.14 (0.10) Control: 34.5% and 1.14 (0.37) Blue collar girls- Intervention: 15.7% and 0.40 (0.80) Control: 19.2% and 0.73 (0.27) Blue collar boys+ Intervention: 47.4% and 2.24 (0.50) Control: 40.9% and 1.09 (0.34) Blue collar boys- Intervention: 26.2% and 0.93 (0.20) 	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	Inclusion Criteria:	every 6 months until the age		Control: 25.9% and	
	The inclusion criteria	of 5 years		0.74 (0.21)	
	were: Finnish	 At the following visits, the 			
	background,	caretakers received repeated		A significantly lower	
	information of	information on healthy habits,		caries prevalence was	
	gender, performed	brushing fluorides, meals,		found only in the	
	screening test at 18	snacks and drinks		White collar	
	months, and a	The hygienist were encouraged to		background children in	
	clinical examination	create a supportive relaxed		the intervention group	
	at the age of 5 years	atmosphere		(ARR 0.29, 95% CI	
	± 6 months. A total	Theoretical basis: NR		0.1–0.5, NNT 3, 95%	
	of 794 children met	By whom: 54 dentists carried out		CI 2–11): in girls, the	
	with the inclusion	all exams; 2 specially trained		prevalence of caries	
	criteria, 446 in the	dental hygienists carried out		(dmft > 0) was 18% in	
	intervention group and 348 in the	screening, clinic visits and the		the intervention group, and 44% in the control	
		OHP.		group. The	
	control group.	To whom: Caretakers of children		corresponding figures	
	Exclusion Criteria:	received OHP (and children-		were 11% and 42% in	
	89 subjects	exams)		boys (Table 4 p.268).	
	excluded due to	How delivered: OHP given orally		In blue collar	
	ethnicity (before	and in writing during the visits		background children,	
	enrolment) – unclear	When/where: Study took place		no differences	
	on reasons	from June 1999 to December		between the groups	
	on reasons	2004. Health Centres Turku		were found. The same	
	% of selected	How often: 18 months screening,		phenomena were	
	individuals agreed	second invitation to the hygienists office due after 3 months and		seen in the mean dmft	
	to participate:			values (Table 4).	
	1186 enrolled, 58	thereafter every 6 months until the age of 5 years.			
	were not screened =	How long for: Age 18 months to		Prevalence of carious	
	1128. 95%. (not all	5 years of age (3.5 years)		lesions (idmft >0 at 5	
	completed the study	o years of age (3.5 years)		years)	
	– 794 completed)	Control/Comparator		%:	
		description:			
	Potential sources	What was delivered: All families		White collar total	
	of bias:	what was derivered: An families		Intervention group:	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		(in both groups) received OHP:		29.3%	
		- Oral health aspects were		Control group: 29.8%	
		emphasised by the public		29.070	
		paediatric health nurse and		White collar girls+	
		by the dental personnel at the ages of 6-8 months. And later		Intervention: 36.4 %	
		at 18 months. At these OHP		Control: 61.1%	
		visits, the main topics were			
		dental health, oral bacteria		White collar girls-	
		and transmission pathways,		Intervention: 20.6%	
		planned regular meals,		Control: 23.9%	
		avoiding sugar, choosing			
		healthy non-cariogenic food		White collar boys+	
		drink and snacks, oral		Intervention: 44.4%	
		hygiene, adequate use of		Control: 57.9 %	
		fluorides, the development of		White coller have	
		teeth, and sucking habits.		White collar boys- Intervention: 32.9%	
		- Caretakers received a		Control: 21.2%	
		toothbrush for the child		Control. 21.270	
		- During the 18 month visit a		Blue collar total	
		biofilm sample was taken.		Intervention group:	
		- The test result and confirmation of earlier		40.9%	
		explained health aspects		Control group:	
		were given upon a call.		43.3%	
		- At the age of 3 a dentist			
		invited the child to a dental		Blue collar girls+	
		clinic for examination		Intervention: 59.1%	
		- Thereafter the invitations		Control: 44.8%	
		were sent individually approx.			
		every 18 months or more		Blue collar girls-	
		frequently if the risk for caries		Intervention: 26.9%	
		was considered high.		Control: 36.5%	
		By whom: 54 dentists carried out			
		all exams		Blue collar boys+	
				Intervention: 63.2%	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		To whom: Caretakers of children		Control: 59.1%	
		received OHP (and children- exams)		Blue collar boys-	
		How delivered: OHP given orally		Intervention: 43.2%	
		and in writing		Control: 42.6%	
		When/where: Study took place			
		from June 1999 to December		In the intervention	
		2004. Health Centres Turku		group, 52% of the MS	
		How often: 18 months screening		positive white collar	
		for MS +/-, clinical exam		children, and 50% of	
		thereafter at 3 years and 5 years.		the blue collar children	
		How long for: 3.5 years		regularly used the	
				specially	
		Sample size at baseline:		manufactured xylitol	
				lozenges, whereas the	
		Total sample N = 1128		other half either used	
		Intervention group N = 617		the lozenges	
		Control Group N = 511		irregularly or had	
		Baseline comparisons (report		stopped using. 3 mothers reported	
		any baseline differences		laxative effects as	
		between groups in important		adverse effects and as	
		confounders): Between the		the reason for	
		study groups a significant		discontinued use of	
		difference was found in the		lozenges, and one	
		proportion of blue collar families		mother reported	
		and the proportion of MS-		preferring to give only	
		colonised children. Confounding		half a dose of	
		factors were controlled in the		lozenges. In the	
		statistical analysis		intervention group,	
				among the MS-	
		Study sufficiently powered		positive children, no	
		(power calculations and		significant differences	
		provide details):		between regular users	
		On the grounds of the results of a		versus irregular users	
		short pilot study, around 25–30%		of the xylitol lozenges	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		of children were estimated to be MS colonised in early childhood. Of the MS-colonised Finnish children, 37% were estimated to develop dental caries up to the age of 5 years. To obtain an absolute risk reduction (ARR) of 10%, which was considered clinically significant, around 1000 children should be enrolled in the		were found in relation to caries (p.269). Attrition details Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e.	
		study.		intervention vs control): Altogether, 1128 of the 1186 Finnish children were screened for MS. Of the 58 unscreened, 20 children were sick or treated by antibiotics at the time, 36 either had moved from the area, or for other reasons did not	
				visit the hygienist. During the follow-up period, if the family moved to another area within the city, the children were examined by the dentist in the respective area and they remained as study participants. Altogether, 334	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				children dropped out because the family had either moved out	
				of the city (256 cases)	
				or they were excluded if the 5-year dental	
				examination did not	
				come about within the	
				time limit. Reasons	
				mentioned for	
				absence/delay (51	
				cases) were	
				temporary visit	
				abroad, logistic	
				problems, illnesses, family causes such as	
				a newborn baby at	
				home, unsuitable	
				working hours,	
				ongoing dental	
				treatment, and	
				sickness leave of the	
				dentist. The reason for	
				absence remained	
				unnoticed in 27 patient	
				records. Of the drop-	
				outs, the demographic	
				factors, gender, carious lesions at	
				baseline, and	
				proportion of risk	
				subjects were	
				analysed based on	
				available information.	
				No significant	
				differences between	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				the drop-outs and the	
				analysed were found	
				in either study group.	
				Conclusion:	
				In the present	
				population, with	
				relatively low caries	
				prevalence, the MS	
				colonisation in the	
				dental plaque (biofilm)	
				and the occupation of	
				caretaker are strongly	
				related to dental	
				caries at the age of 5	
				years. The present programme seems to	
				have a better	
				preventive effect on	
				dental caries in white	
				collar families than in	
				blue-collar families.	
				For blue collar	
				families, different	
				kinds of methods for	
				oral health promotion	
				and support are	
				additionally needed.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: I. Mills, J. Frost, E. J. Kay and D. R. Moles	Study design: The study consisted of in-depth qualitative interviews (p.5,	Population the sample was recruited from: Southwest England.(p.5,	Brief description of method and process of analysis [including analytic and data collection	Limitations identified by author:
Veen	para. 3).	para.4)	technique]:	Our study reports the
Year:	Research aims, objectives,	How sample was	The data were analysed using a	experiences and views of a relatively small number of
Citation: Mills, I., Frost, J., Kay, E. J., and Moles, D. R. (in press)	and questions: This study aims to provide an understanding on the term Person-Centred Care (PCC)	recruited: Recruitment was achieved through advertising and promotion of the study with GP practices,	thematic approach (p.7, para.1). This was inductive and followed the process of familiarisation, coding, display, organisation and identification of	patients who were all based in the Southwest of England (p.13, para.2).
Measuring patient experience – A	from a patients' perspective and introduce a model, which	Peninsula Dental school facilities and by word of	themes. NVivo software was used to organise the data and support	Limitations identified by review team:
model of person-	may be considered relevant in	mouth. (p.5, para. 4 and p.6,	generation of codes, prior to	The noner does not clearly
centred care in dentistry.	subsequent refinements of the Dental Quality ad Outcomes	para.1). Recruitment of participants continued until	aggregation and development of broad themes. (p.7, para.1).	The paper does not clearly describe how the research
dentistry.	Framework (DQOF) (p.5,	no new themes were		was explained to the
Country of study:	para. 2).	identified by the research	Key themes and findings relevant to	participants.
UK		team (p.7, para.1).	this review [with illustrative quotes if	
	Theoretical approach		available]	A breakdown was not
Quality Score (++,	[grounded theory, IPA etc]:	How many participants		provided for the number of
+, or -)	Thematic analysis (p.7, para.	recruited: 15 participants.	A number of themes were identified	participants who were male
++	1).	(p. 6, para. 2).	through the interviews and were categorised as functional or relational	or female.
	State how data were	Sample characteristics:	aspects of care (p.7, para.3).	Only one method was used
	collected:	Age: The age range was		for data collection.
	What method(s): 15 in-depth	between 21 and 76 years of	Functional aspects referred to the	
	semi-structured interviews	age (p.6, para.2).	healthcare system and the physical	Not many examples from
	were collected. A topic guide	Sex: NR	environment, which appeared to have	the interviews were
	was used during the interview,	Sexual orientation: NR	an indirect influence on PCC. The	provided within the paper.
	which were tested during 4	Disability: NR	following findings were therefore based	
	pilot interviews. The 15	Ethnicity: NR	on the relational aspects that were	No comparison was made
	interviews took place at	Religion: NR	identified (p.7, para.3).	(or stated that there was no
	locations which were	Place of residence:		difference) between gender
	convenient for the participants	Southwest England (p.5,	In terms of relational aspects of care,	or age group.
	and lasted between thirty and	para.4).	five components of PCC were identified	
	eighty minutes. The interviews	Occupation: NR	these were: connection, attitude,	Only one limitation was

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	were audio-digitally recorded	Education: NR	communication, empowerment and	discussed.
	and professionally transcribed	Socioeconomic position:	feeling valued. (p.7, para.4).	
	verbatim.(p.6, para.2 and 3).	NR	Theoretically they may appear as	
		Social capital: NR	distinct entities but in practical terms	Evidence gaps and/or
	By whom: The lead author		they are closely related and	recommendations for
	(p.6, para.2).		interdependent (p.8, para.1).	future research: NR
		Inclusion criteria: NR		
	What setting: Locations		Connection	
	which were suitable for the	Exclusion criteria: NR	Connection was felt to underpin the	Source of funding: NR
	participants. (p.6, para.3).		professional relationship and the	_
			continuity of care played an important	
	When: The interviews were		role in facilitating this. Patients	
	collected during February and		expressed a strong preference for	
	August 2014. (p.6, para.2).		having access to a regular dentist as	
			they greatly value familiarity,	
			consistency and continuity of care. They	
			consider their dental provider as "my	
			dentist" and have established a strong	
			working relationship. For some this is	
			based on a long term relationship and	
			familiarity but for others it is based on a	
			'good fit' with engagement, rapport and	
			shared values/beliefs viewed as	
			important criteria. Some described the	
			difficulties and frustrations with a	
			constantly changing dentist "if I look at	
			recent experiences one of the problems	
			is that even though we're probably there	
			every nine to 6 months at the moment I	
			would say that you see a different	
			(dentist), the turnover is very very high,	
			we're probably turning over dentists	
			every 12, 18 months". (p.8, para.2)	
			Attitude	
			A caring, understanding and empathetic	
			approach is greatly valued, with patients	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			appreciative of a relaxed, calm manner and a gentle considerate approach. An uncaring or ambivalent approach was highly criticised, particularly where physical discomfort was experienced during treatment. Dental anxiety was attributed to previous experience of pain which had not been acknowledged or dealt with. Patients expected to be treated professionally with respect and dignity in a non-judgemental manner. Small gestures of support were greatly appreciated and appeared to demonstrate that staff genuinely care "I didn't feel warmth from the person, I feel like I was a bit irritating, so what I wanted was somebody who understands you're a nervous patient, will have some patience with you…will kind of go, ok, I need someone who's quite super-calm, kind of a warmth in their voice" (p.8, pa3 and p.9, para.1).	
			Communication Patients highlighted concerns around communication when they are not provided with adequate information. This lack of communication was identified as being due to a number of reasons including lack of information, poor communication skills, attitude, failure to listen, use of technical language, poor English language skills or lack of time available. (p.9, para.1). Patients wanted the opportunity and time to be listened to, and also a	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			demonstration that their "voice" had been heard. "Well it isn't just listened to, it's demonstrated that, there needs to be a demonstration that you've been listened to doesn't there". (p.9, para.1). Patients generally wanted a level of information which would allow them to make informed decisions about their own care; it was seen as inadequate if this was not achieved. (p.9, para.2).	
			Communication difficulty with non-UK dentists was mentioned repeatedly and was often associated with unfamiliarity due to a lack of continuity care.(p.9, para.2). Effective communication between professionals was considered important to ensure coordinated care. (p.9,	
			para.3). <u>Empowerment</u> Patients expressed feelings of vulnerability when visiting the dentist and this often stemmed from a previous bad experience when they felt a loss of control. Acknowledgement, reassurance and support from the dental team were considered very important in addressing this "Just smiling and being comforting and not making me feel like I didn't have to do anything I didn't want to do. Letting me be in control of it slightly". (p.10, para.2).	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			Patients appreciated the opportunity to discuss options and have an influence on decisions about their care. Participants estimated that they were happy to be less involved in shared decision making with simple of emergency procedures but wanted more detailed information for more complex or elective treatments. (p.10, para.3).	
			Value Feeling valued and appreciated was at the centre of most patients' views on visiting the dentist. This was in terms of time, respect and being treated as an individual (p.10, para.4).	
			Conclusions: Effective evaluation of patient experience is a fundamental aspect of improving quality in NHS dentistry. The current approaches to evaluation within dentistry do not appear to measure patient experience adequately. (p.13, para.3).	
			This paper proposes a model of PCC for dentistry to illustrate the themes which were identified; these were the relational aspects of care. The findings reinforce the importance which patients place on relational aspects of care and how they predominantly use this to assess the quality of care provided. The model also includes functional aspects	
			of care; these were considered to also have an impact on the delivery of PCC.	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			(p.12, para.2 and 3).	
			This study provides a unique insight into patients understanding of person- centred care by using first order constructs through personal experiences. The model proposed has been generated from empirical evidence using sound qualitative methods with the hope that this may inform and influence development of a tool to measure PCC within any future version of the DQOF. (p.13, para.3).	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Munster Halvari, A, E. et al	Source Population(s):	Method of allocation (describe how selected	Outcomes (include details of all relevant	Oral health (clinical) results:	Limitations identified by author:
Year: 2012	Norway. 207 potential participants from the	individuals/clusters were allocated to intervention or control groups – state if not	outcome measures and whether measures are objective or	Plaque (T1a and T2) Mean (SD), α:	Sample size too small:
Citation: Münster Halvari, A.E., et al.,	University of Oslo indicated interest in	reported): NR . No information given on how participants were randomised	subjective or otherwise validated):	Total sample: NR Baseline: NR	Due to small sample size, the SDT model was simplified: could
Self-determined motivational predictors of	the study on motivation and dental behaviour after	Report how confounding	Outcome name: Perceived autonomy	Follow up (all time points): N/A	not include change in gingivitis in the
increases in dental behaviours,	seeing a poster or being approached by	factors were minimised: There were no significant differences between completers from the two	support (T1c) Outcome definition: Perceived autonomy	End point: NR Intervention	structural model tested, but we used bootstrapping
decreases in dental plaque, and improvement in oral	the researcher. Setting: In a dental	groups with the exception of gender which was controlled for	support was measured with the 6-item version	group(s): Baseline: 1.31 (0.29),	separately to test the indirect link between
health: A randomised clinical trial. Health	clinic – not clear where, participants were from the	when the MANOVA was run. Gender was found not to be significant as a main effect or	of the Health Care Climate Questionnaire (Williams et al., 1996).	0.93 Follow up (all time points): N/A	changes in behaviour and gingivitis through change in dental
Psychology, 2012. 31(6): p.777-788.	University of Oslo.	interaction. Programme/Intervention	À sample item is, "I feel that my dental	End point: 0.51 (0.19), 0.95 ANOVA Results:	plaque
Country of study: Norway	Location (urban or rural): Oslo	description: What was delivered:	professional has provided me choices and options in relation	<i>F</i> =24.31 Cohen's <i>d</i> =- 0.86 95% Ci= -0.81 to	Changes in motivation, behaviour, plaque, and gingivitis
Aim of Study: The	Sample characteristics: Age: 18-32 years	Initial exam: plaque and gingivitis. Psychological questionnaire:	to my daily oral home care." Outcome measure:	-0.91 <i>p</i> <0.001 Control group(s)	were assessed at the same time, so we cannot conclude that
present study tested the hypotheses that: (a) a dental	Sex: 71% female Sexual orientation:	covering autonomy orientation, perceived competence, autonomous motivation for home	Questionnaire Outcome measure	Baseline: 1.27 (0.26), 0.93	the motivation variables produced
intervention designed to promote dental care	NR Disability: NR Ethnicity: NR	care, dental behaviours, demographics	validated: Yes - The scales for measuring motivation variables	Follow up (all time points): N/A End point: 0.90	the changes in dental behaviour, plaque, and gingivitis.
competence in an autonomy-	Religion: NR Place of residence:	45 minute intervention: Dental hygienist began intervention by asking participants about their	were found reliable in previous research:	(0.27), 0.95	Limitations
supportive way,	students at the	perceived oral health and	autonomy support (α=.96, Williams et al.,	Gingivitis (T1a and T2)	identified by review team:

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
relative to standard care, would	University of Oslo Occupation:	problems and listening to and acknowledging their feelings and	1996) Unit of measurement:	Mean (SD), α:	Very little information
positively predict perceived clinician autonomy support	Students Education: University students	perspectives before giving competence-related information about their perceived oral health	Scale: 1 (strongly disagree) to 7 (strongly agree)	Total sample: Baseline: NR Follow up (all time	on the source population. Other than, the participants
and patient autonomous	Socioeconomic position: NR	and problems. Based on this conversation the contents of the	Time points measured:	points): N/A End point: NR	were all students from the University of Oslo.
motivation for the project, increases in	Social capital: NR	intervention were:Education in plaque-	Immediately after intervention and/or	Intervention	No demographic information is
autonomous motivation for dental home care,	Eligible population (describe how individuals, groups,	related diseases such as gingivitis, periodontitis and caries	cleaning	group(s): Baseline: 1.47 (0.15), 0.88	provided on the source population to compare with those
perceived dental competence, and dental behaviours,	or clusters were recruited, e.g. media	 Demonstrating effective brushing and flossing with 	Outcome name: Autonomous motivation for the	Follow up (all time points): N/A End point: 1.17	who are eligible and there is no information on how participants
and decreases in both dental plaque	advertisement, class list, area):	participants practisingthese tasksGiving health promotion	Dental Project (T1c) Outcome definition:	(0.10), 0.94 ANOVA results:	were initially recruited. Inclusion and
and gingivitis over 5.5 months; and (b) the self-	students from the University of Oslo indicated interest in	and disease preventive information and offering rationales for dental	This aspect of the study was assessed by the Evaluation of	F=52.27 Cohen's d=- 1.21 95% Ci= -1.18 to -1.24 p<0.001	exclusion criteria unclear.
determination theory process model with the	the study on motivation and dental behaviour after	behaviours by explaining the relations of behaviours	Dental Project Scale (Halvari and Halvari,	Control group(s)	No information on how randomisation
intervention and individual	seeing a poster or being approached by	to disease prevention and health • Giving information about	2006). 4 items focussed on participants' interest,	Baseline: 1.44 (0.15), 0.88 Follow up (all time	was undertaken.
differences in autonomy	the researcher.	 Giving monnation about the value of fluorides and regular meals 	engagement, and curiosity toward the	points): N/A End point: 1.17	Evidence gaps:
orientation positively predicting project autonomous	State if eligible population is considered by the	 Offering choice and options concerning dental 	project. A sample item is, "In this project I have become more	(0.10), 0.94	A result of the ANCOVA indicated
motivation and increases in	study authors as representative of	home care. Followed by teeth cleaning done in an autonomy-supportive way.	interested in my dental health."	Behavioural results:	that control group participants showed a
perceived dental competence, both of	the source population: NR. No	All participants responded to	Outcome measure: Questionnaire	Perceived autonomy support (T1c)	decrease in plaque but an increase in
which would be associated with	demographic information is	questionnaires assessing	Outcome measure validated: Yes - The	Mean (SD), α:	gingivitis. It is possible that the plaque

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
increases in dental	provided on the	perceived clinic autonomy support	scales for measuring	Total sample: NR	decrease may be
behaviour, which	source population to	and autonomous motivation for	motivation variables	Baseline: NR	related to a
would, in turn, lead	compare with those	the dental project.	were found reliable in	Follow up (all time	phenomenon
to decreased plaque	who are eligible and	Follow-up after 5.5 months:	previous research:	points): N/A	observed in the dental
and gingivitis.	there is no	questionnaire covering perceived	autonomous motivation	End point: NR	clinic field, namely,
	information on how	competence, autonomous	toward the dental	-	that patients exert
Study Design:	participants were	motivation for home care, dental	project (α= .85, Halvari	Intervention	extra effort in cleaning
Parallel RCT	initially recruited.	behaviours. Dental clinic exam:	and Halvari, 2006)	group(s): n=79	their teeth right before
		plaque, gingivitis. (Followed by	Unit of measurement:	Baseline: NR	their clinic visit, which
Quality Score (++,	Inclusion Criteria:	teeth cleaning and debriefing).	scale: 1 (not at all true)	Follow up (all time	would remove plaque.
+, or -): ++	NR	Theoretical basis: Self-	to 7 (very true)	points): Immediately	If, at follow-up, these
		determination theory process	Time points	after intervention	control group
External	Exclusion Criteria:	model (SDT)	measured:	and/or cleaning: 6.61	participants, who
Validity(++, +, or -):	Not specifically	By whom: Dental hygienist	Immediately after	(0.48), 0.96	showed only a small
+	reported.	To whom: Participants (university	intervention and/or	NR	increase in dental
	However, of the 207	students)	cleaning	End point: NR	behaviours (Cohen's
	students, 158 (a)	How delivered: Use of SDT:	C C	Univariate ANOVA	d19; 95% CI [.02
	showed up at the	Listening to and acknowledging		result – intervention	to .35]) relative to a
	clinic, (b) did not	feelings, providing education,	Outcome name:	: <i>F</i> = 148.98, Cohen's	large increase in the
	have periodontal	offering choices, demonstrating	Autonomous	<i>d</i> = 1.38, 95% CI:	experimental group
	pockets _4.0 mm, as	techniques.	motivation for dental	1.14-1.62, <i>p</i> <0.001	(Cohen's <i>d</i> 64; Cl
	measured by a		home care (T1a and	, , , , , , , , , , , , , , , , , , , ,	[.48 to .80]), exerted
	pocket probe, and/or	Teeth cleaning was done in an	T2)	Control group(s):	extra effort they would
	serious bone loss	autonomy-supportive way.	Outcome definition: A	n=79	have removed plaque
	visualised by digital X	When/where: Dental clinic	3-item identified	Baseline: NR	without affecting the
	rays during the	How often: Just one episode of	subscale of the Self-	Follow up (all time	gingivitis that resulted
	dental examination,	the intervention. Cleaning and	Regulation for Dental	points): Immediately	from inadequate
	(c) did not have	questionnaire twice - (pre and post	Home Care	after intervention	dental behaviours for
	significant additional	intervention)	Questionnaire (Halvari	and/or cleaning: 4.14	the prior 5.5 months.
	oral or other	How long for: Intervention study	et al., in press[a])	(1.73), 0.96	If this were true, it
	diseases, (d) were	took place over 5.5 months	measured autonomous	End point: NR	would emphasise the
	not pregnant, (e)		motivation. A sample		importance of having
	understood	Control/Comparator	item is, "I do my dental	Autonomous project	a competence-
	Norwegian, and (f)	description:	home care because I	motivation (T1c)	enhancing
	gave informed	What was delivered:	think it is the best for	Mean (SD), α:	intervention, such as
	consent.		me, and it is in my		the one in this trial,

Study details Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
% of selected individuals agreed to participate: 49 refused to participate (out of 207) = 23.7% Potential sources of bias: NR	 Initial exam: plaque and gingivitis. Psychological questionnaire: covering autonomy orientation, perceived competence, autonomous motivation for home care, dental behaviours, and demographics. Followed by teeth cleaning done in an autonomy-supportive way. All participants responded to questionnaires assessing perceived clinic autonomy support and autonomous motivation for the dental project. Follow-up after 5.5 months: questionnaire covering perceived competence, autonomous motivation for home care, dental behaviours. Dental clinic exam: plaque, gingivitis. (Followed by teeth cleaning and debriefing). (The control group were also offered the intervention after the trial had concluded) By whom: Dental hygienist To whom: Participants (university students) How delivered: Teeth cleaning was done in an autonomy- supportive way. 	interest to do so." Outcome measure: Questionnaire Outcome measure validated: Yes - The scales for measuring motivation variables were found reliable in previous research: perceived competence and autonomous motivation for home care (αs. 88 and .81, respectively, Halvari et al., 2010, in press[a]). Unit of measurement: 7-point Likert scale from 1 (not at all true) to 7 (very true) Time points measured: Prior to randomisation and after 5.5 months Outcome name: Perceived dental competence (T1a and T2) Outcome definition: This was assessed by the Dental Coping Beliefs Scale (Wolfe, Stewart, Meader, and Hartz, 1996) using the five items with the best factor loadings (see	Total sample: NR Baseline: NR Follow up (all time points): N/A End point: NR Intervention group(s): n=79 Baseline: NR Follow up (all time points): Immediately after intervention and/or cleaning: 6.01 (0.84), 0.91 End point: NR Univariate ANOVA result – intervention : <i>F</i> =52.68 Cohen's <i>d</i> = 0.92 95% CI= 0.63- 1.22 <i>p</i> <0.001 Control group(s): n=79 Baseline: NR Follow up (all time points): Immediately after intervention and/or cleaning: 4.80 (1.22), 0.91 End point: NR Autonomous motivation for dental home care (T1a and	because it would indicate that just standard care, even if autonomy supportive, was not adequate to yield the desired outcome. Future research could shed further light on this (p.786). Source of funding: The Faculty of Odontology, University of Oslo, funded the 4-year PhD period (not whole study) The Norwegian Ministry of Health, funded part of the study, which made it possible to engage a second dental hygienist to perform the "blinded" measures of dental plaque and gingivitis.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		When/where: Dental clinic	Halvari and Halvari,	T2)	
		How often: Cleaning and	2006) and 2 added	Mean (SD), α:	
		questionnaire twice - (pre and post	items from a previous		
		intervention)	study (Halvari et al.,	Total sample:	
		How long for: Study took place	2010). A sample item	Baseline: NR	
		over 5.5 months.	is, "I believe I can	Follow up (all time	
			remove most of the	points): N/A	
		Sample size at baseline:	plaque from my teeth	End point: NR	
			on a daily basis."		
		Total sample N = 158	Outcome measure:	Intervention	
		Intervention group N = 79	Questionnaire	group(s):	
		Control Group N = 79	Outcome measure	Baseline: 5.85 (0.89),	
			validated: Yes - The	0.76	
		Baseline comparisons (report	scales for measuring	Follow up (all time	
		any baseline differences	motivation variables	points): N/A	
		between groups in important	were found reliable in	End point: 5.83	
		confounders):	previous research:	(0.79), 0.72	
		Among completers, the	perceived competence	Other results: F=0.23	
		experimental and control groups	and autonomous	Cohen's <i>d</i> =-0.09 95%	
		were not significantly different in	motivation for home	Ci= -0.26 to 0.10	
		baseline measures (logistic	care (αs .88 and .81,	<i>p</i> >0.05	
		regression), demographics, or in	respectively, Halvari et		
		the time between T1 and T2	al., 2010, in press[a]).	Control group(s):	
		assessments (ANOVA). There	Unit of measurement:	Baseline: 5.96 (0.90),	
		were, however, significant gender	Scale: 1 (not at all true)	0.76 Follow up (all time	
		differences in the make-up of the 2 groups (p<0.01) with more	to 7 (very true) Time points	points): N/A	
		females (57.42%) in the control	measured: Prior to	End point: 5.85	
		group than the experimental group	randomisation and	(0.99), 0.72	
		(42.48%). Thus gender was	after 5.5 months	(0.33), 0.12	
		controlled for in the subsequent		Perceived dental	
		multivariate analysis of variance.	Outcome name:	competence (T1a and	
		Gender was found not to be	Dental health	T2)	
		significant as a main effect or	behaviour (T1a and	Mean (SD), α:	
		interaction.	T2)		
			Outcome definition:	Total sample:	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		Study sufficiently powered	Dental health	Baseline: NR	
		(power calculations and provide	behaviour was	Follow up (all time	
		details):	assessed by a 4-item	points): N/A	
		A power analysis using data form	formative composite	End point: NR	
		a previous study (Halvari and	scale (Halvari et al.,		
		Halvari 2006) indicated that the	2010). The items are		
		necessary number of participants	(a) "I am very determined to brush	group(s):	
		in each group should be 14 for dental plaque, to detect significant		Baseline: 4.30 (0.86), 0.80	
		differences (using <i>t</i> tests) between	my teeth as accurately as possible," using a 1	Follow up (all time	
		averages for the experimental and	(not at all true) to 7	points): N/A	
		control groups with a power of .90	scale (very true), (b)	End point: 5.17	
		(α=.05).	"How often do you	(0.84), 0.86	
		(4 .00).	brush your teeth?"	Other results: <i>F</i> =4.30	
			using responses from 1	Cohen's <i>d</i> =0.37 95%	
			(quite seldom) to 5 (3	Ci= 0.20 to 0.59	
			times a day or more);	<i>p</i> <0.05	
			(c) "How often do you		
			use dental floss for	Control group(s)	
			cleaning the areas	Baseline: 4.37 (0.98),	
			between your teeth"	0.80	
			using responses from 1	Follow up (all time	
			(never) to 5 (daily); and	points): N/A	
			(d) "How many regular	End point: 5.17	
			meals do you have per	(0.84), 0.86	
			day?" using responses	Dental health	
			from 1 (1 meal) to 5 (5 or more meals).	behaviour (T1a and	
			Outcome measure:	T2)	
			Questionnaire	Mean (SD):	
			Outcome measure		
			validated: NR	Total sample:	
			Unit of measurement:	Baseline: NR	
			Scales (various): 1 (not	Follow up (all time	
			at all true) to 7 (very	points): N/A	
			true); 1 (quite seldom)	End point: NR	

Intervention Intervention more): 1 (never) 10 5 Intervention (daily): and 1 (1 meal) group(s): 10 5 (5 or more meals) Time points Time points Follow up (all time points): N/A measured: Frior to and after 5.5 months Follow up (all time points): N/A Outcome name: Follow up (all time points): N/A Outcome name: Follow up (all time points): N/A Outcome name: Follow up (all time points): N/A Didex (Lide, 1967) Coher's d=0.16 95% Outcome definition: Follow up (all time points): N/A Didex (Lide, 1967) Coher's d=0.16 95% Class of deposits on the tooth surface plaque) to 3 Coher's d=0.16 95% (Lide, 1967) Control group(s) Baseline: 3.76 (0.71) Baseline: 3.76 (0.71) On the cost surface and is anchored by a score of 0 (absence of plaque) to 3 Attrition details: Intervention group: 9 (disbundance of soft matter within the gingival pocket and/or on the tooth and gingival pocket and/or on the tooth and gingival pocket and/or on the tooth and gingival or time constraints. Control group: 8 Outcome measure: Control group: 8 Control group: 8 Outcome measure: Constraints. Constraints. Control group: 8 Control group: 8 Control group: 8 Outcome measure: Constrai	Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
(daily): and 1 (1 meal) to 5 (5 or more meals) group(\$): 5 of (5 or more meals) Baseline: 3.70 (0.59) Time points measured: Prior to randomisation and after 5.5 months Follow up (all time points): N/A Outcome name: Plaque (11a and T2) Outcome name: Plaque (11a and T2) Cohen's d=0.16 95% Outcome definition: The Dental Plaque Index (Lide, 1967) reflects soft deposits on the tooth surface and is anchored by a scale ranging from a score of 0 (absence of soft matter within the gingival pocket and/or on the tooth surface Control group(\$) Baseline: 3.76 (0.71) Follow up (all time points): N/A Follow up (all time points): N/A Follow up (all time points): N/A Follow up (all time points): N/A Guidonance of soft matter within the gingival pocket and/or o (absence of plaque) to 3 (abundance of soft matter within the gingival pocket and/or o (absence of plaque) 3 (abundance of soft matter within the gingival pocket and/or a (abundance of soft matter within the gingival pocket and/or a (abundance of soft matter within the gingival pocket and/or Attrition details: Intervention group: 9 Guidonance of soft matter within the gingival pocket and/or Gontrol group: 8 Gropped out due to general sickness, travel or time constraints.						
to 5 (5 or more meals) Baseline: 3.70 (0.59) Time points measured: Prior to randomisation and after 5.5 months End point: 4.11 Outcome name: Outcome name: Plaque (T1a and T2) Outcome definition: The Dential Plaque Index (Löe, 1967) reflects soft deposits on the tooth surface and is anchored by a scale ranging from a scoler or of 0 (absence of plaque) to 3 Control group(s) (abundance of soft matter within the gingival pocket and/or 0 uticome measureer Attrition details: Intervention group: 9 dropped out due to general sickness, travel or time constraints. Outcome measureer validated: NR dabundance of soft matter within the gingival margin) Attrition details: Intervention group: 9 dropped out due to general sickness, travel or time constraints. Outcome measureer validated: NR dabundance of soft matter within the gingival margin/Ducket and/or Control group: 8 dropped out due to general sickness, travel or time constraints. Outcome measureer validated: NR dispeck or of plaque) to 3 (abundance of soft matter within the gingival pocket and/or Control group: 8 dropped out due to general sickness, travel or time constraints.						
File points Follow up (all time points): N/A measured: Prior to randomisation and after 5.5 months End point: 4.11 Outcome name: Outcome name: Plaque (T1a and T2) Outcome definition: Dutcome definition: p=0.05 Outcome definition: measured: Plaque (T1a and T2) Index (Lice, 1967) Control group(s) Baseline: 3.76 (0.71) Baseline: 3.76 (0.71) reflects soft deposits on the tooth surface and is anchored by a scale ranging from a score of 0 (absence of plaque) to 3 Color of advitime points): N/A Babeline: 3.76 (0.71) Follow up (all time points): N/A End point: 3.87 Outcome measure: NA End point: 3.87 Index score Guipque) to 3 Attrition details: Intervention group: 9 dropped out due to general sickness, travel or time constraints. Index score Control group: 8 dropped out due to general sickness, travel or time constraints. Index score Control group: 8 dropped out due to general sickness, travel or time constraints. Index score Control group: 8 dropped out due to general sickness, travel or time constraints. Score of oplaque to 3 (absence of plaque) to 3						
measured: Prior to randomisation and after 5.5 monthspoints): N/Å End point: 4.11 (0.55)Outcome name: Plaque (T1a and T2)Outcome name: (0.64) 0.30 p pol.05Chen seuts: F=0.90 Cohen's d=0.16 95% Cie 0.04 to 0.30 p pol.05Outcome definition: The Dental Plaque Index (Löe, 1967) reflects soft deposits on the tooth surface and is anchored by a scale ranging from a score of 0 (absence of plaque) to 3 (abundance of soft matter within the gingivial pocket and/or on the tooth and a scale scale rangin)Control group(s) Baseline: 3.76 (0.71) Follow up (all time points): N/A End point: 3.87 (0.62)Outcome measure validated: NR Unit of measure validated: NR Unit of measure utavel or time travel or time travel or time constraints.Attrition details: intervention group: 9 dropped out due to general sickness, travel or time constraints.Outcome measure validated: NR Unit of measurement: Ranges from 0 (absence of plaque) to 3 (abundance of soft matter within the gingival pocket and/orAttrition details: intervention group: 9 dropped out due to general sickness, travel or time constraints.Outcome measure validated: NR Unit of measurement: Ranges from 0 (absence of plaque) to 3 (abundance of soft matter within the gingival pocket and/orControl group: 8 dropped out due to general sickness, travel or time constraints.Baseline dopouts were gingival pocket and/orControl group: 8 dropped out due to general sickness, travel or time constraints.Control group: 8 dopouts were gingival pocket and/orControl group: 8 dropped out due to dro					. ,	
randomisation and after 5.5 months End point: 4.11 outcome name: Outcome name: Plaque (T1a and T2) Cle 0.04 to 0.30 Outcome definition: p>0.05 The Dental Plaque Control group(s) Baseline: 3.76 (0.71) Baseline: 3.76 (0.71) Follow up (all time plaque) to 3 Control group: 9 and is anchored by a scale ranging from a score of 0 (absence of plaque) to 3 End point: 3.87 (abundance of soft matter within the gingival margin) Attrition details: Outcome measure: Index score Outcome masses, travel or time constraints. Unit of measurement: Ranges from 0 (abundance of soft matter within the gingival pocket and/or general sickness, travel or time Outcome measure: Control group: 8 Outsome measure: Galaundance of soft matter within the general sickness, travel or time Baseline: Control group: 8 Outcome measure:						
after 5.5 months (0.55) Outcome name: (0.55) Plaque (T1a and T2) Outcome definition: Dutcome definition: p>0.05 The Dental Plaque index (Löe, 1967) Index (Löe, 1967) Control group(s) scale ranging from a score of 0 (absence of plaque) to 3 Score of 0 (absence of plaque) to 3 (abundance of soft matter within the gingival pocket and/or on the tooth and general sickness, travel or time Matrixon details: Index score Outcome measure Control group: 8 Outcome measure Control group: 8 dropped out due to general sickness, travel or time Index score Outcome measure Control group: 8 Outcome measure Goutpaque is 3 adpoped out due to general sickness, travel or time Index score Outcome measure Control group: 8 Outcome measure Goutpaque is 3 galenial sickness, travel or time Index score Control group: 8 dropped out due to general sickness, travel or time Outcome measure Outcome measure Control group: 8 Index score Goutpaque is achenes, travel or time constraints. Baseline 3 (abundance of soft matter within the gingiyival pocket an						
Outcome name: Öther results: F=0.90 Outcome definition: Cohen's d=0.16 95% Plaque (T1a and T2) Dutcome definition: The Dental Plaque p>0.05 Index (Löe, 1967) Control group(s) reflects soft deposits Baseline: 3.76 (0.71) roft is anchored by a scale ranging from a scale ranging from a Scale ranging from a scale ranging is anchored by a scale ranging is anchored by a gingival pocket and/or on the tooth and gingival pocket and/or on the tooth and gingival pocket and/or general sickness, Outcome measure: Constraints. Index score Control group: 8 Outcome measure dropped out due to validated: NR general sickness, Unit of measurement: Ranges from 0 (absence of plaque) to 3 3 (abundance of soft matter within the general sickness, Unit of measurement: Ranges from 0 (absence of plaque) to 3 (abundance of soft matter within the general sickness, constraints. Baseline characteristics of dropouts were <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td></t<>						
Outcome name: Plaque (T1a and T2) Outcome definition: The Dental Plaque Index (Lõe, 1967)Cohen's <i>d</i> =0.16 95% Ci= 0.04 to 0.30 <i>p</i> >0.05The Dental Plaque Index (Lõe, 1967)Control group(s) Baseline: 3.76 (0.71) Follow up (all time points): N/A scale ranging from a score of 0 (absence of plaque) to 3 (abundance of soft gingival pocket and/or on the tooth and gingival pocket and/or on the tooth and gingival margin)Control group(s) Baseline: 3.76 (0.71) Follow up (all time points): N/A End point: 3.87 (0.62)Outcome measure: validated: NR Unit of measurement: Ranges from 0 (absence of plaque) to 3 (abundance of splate)Attrition details: Intervention group: 9 dropped out due to general sickness, travel or time constraints.Unit of measurement: Ranges from 0 (absence of plaque) to 3 (abundance of splate)Travel or time constraints.Outcome measure validated: NR Unit of measurement: Ranges from 0 (absence of plaque) to 3 (abundance of splate)Control group: 8 dropped out due to general sickness, travel or time constraints.Outcome measure validated: NR Unit of measurement: Ranges from 0 (absence of plaque) to 3 (abundance of splate) travel or time constraints.Baseline daseline daselineControl group: 8 dropped out due to general sickness, travel or time constraints.Control group to black dasence of plaque) to 3 (abundance of splate) matter within the gingival pocket and/orBaseline daseline daselineBaseline daseline daselineBaseline daseline daselineControl group to blate dase				alter 5.5 months		
Plaque (T1a and T2) Ci= 0.04 to 0.30 Outcome definition: p>0.05 The Dental Plaque Index (Löe, 1967) reflects soft deposits Goalsence of on the tooth surface and is anchored by a and is anchored by a scale ranging from a score of 0 (Josence of points): N/A plaque) to 3 End point: 3.87 (abundance of soft Intervention group: 9 gingival pocket and/or on the tooth and gingival margin) Guerone measure Outcome measure Control group: 8 Index score Outcome measure Unit of measurement: Rages from 0 (absence of plaque) b Gueronal sickness, travel or time constraints. Dutcome measure constraints. Index score Guidated: NR Unit of measurement: Ranges from 0 (absence of plaque) to Baseline 3 (abundance of plaque) Baseline Outcome measure Control group: 8 Index score Control group: 8 Guidated: NR general sickness, gingival pocket and/or				Outcome name:		
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Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			gingival margin)	was not due to	
			Time points	baseline or	
			measured: Prior to	background	
			randomisation and	characteristics.	
			after 5.5 months		
				Conclusion:	
			Outcome name:	The current	
			Gingivitis (T1a and T2)	randomised clinical	
			Outcome definition:	trial clearly showed	
			The Dental Gingival	that a competence-	
			Index (Löe, 1967) is	enhancing	
			anchored by scores	intervention, delivered	
			ranging from 0	in an autonomy	
			(absence of	supportive manner,	
			inflammation) to 3	improved motivation,	
			(severe inflammation,	perceived	
			marked redness and	competence, dental	
			hypertrophy; tendency	health behaviours,	
			for spontaneous	plaque, and gingivitis	
			bleeding; ulceration.).	relative to standard	
			An Explorer	care treatment carried	
			Periodontal double-	out in an autonomy-	
			ended Probe LM23-	supportive way.	
			52B was used for all	Combined with a	
			examination	previous trial by	
			procedures.	Halvari and Halvari	
			Outcome measure:	(2006), this	
			Index score	emphasises the	
			Outcome measure	importance of dental	
			validated: NR	professionals relating	
			Unit of measurement:	to their patients in	
			Ranges from 0	autonomy-supportive	
			(absence of	and competence-	
			inflammation) to 3	enhancing ways for	
			(severe inflammation,	patients' improved	
			marked redness and	oral health.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			hypertrophy; tendency for spontaneous bleeding; ulceration.). Time points measured: Prior to randomisation and		
			after 5.5 months Method of analysis (indicate if ITT or completer analysis was used and if adjustments were made for any baseline differences in important confounders): No mention is made of ITT and the numbers quoted for the analysis in Fig 1 exclude the		
			drop-outs. Repeated measures MANOVA was used to examine the hypothesis for perceived dental competence, autonomous motivation for dental home care, dental behaviour, plaque and gingivitis at T1a [baseline] and T2 [5.5 month follow-up], followed by five		

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			repeated measures ANOVA.		
			For variables that were measured only one time, univariate ANOVAs were used.		

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: David M O'Hara, Patricia Seagriff-Curtin,	Source Population(s): NR	Method of allocation (describe how selected individuals/clusters were	Outcomes (include details of all relevant outcome measures	Oral health (clinical) results:	Limitations identified by author: NR
Mitchell Levitz, Daniel Davies and Steven Stock	Setting: Specialist dental clinic (p.150 para.3)	allocated to intervention or control groups – state if not reported): NR	and whether measures are objective or subjective or otherwise validated):	Change in oral health status: Ten participants	Limitations identified by review team:
Year: 2008	Location (urban or	Report how confounding factors were minimised: NR	Outcome name:	achieved improvement in at least three areas of	It isn't actually clear
Citation: O'Hara, D.M., et al., Using Personal Digital	rural):NR Sample	Programme/Intervention description:	Change in oral health status/ utilisation of PDA	oral health (no further details provided) (p.151 para.2)	the study was undertaken in the USA although the
Assistants to improve self-care in oral health. Journal	characteristics: Age: NR Sex: NR	What was delivered: Oral health video and audio materials were prepared that	Outcome definition: Outcome measure: The utilisation of the	Behavioural results:	conclusion and authorship suggest it was. The focus is on
of Telemedicine and Telecare, 2008. 14(3): p. 150-1.	Sexual orientation: NR Disability: All	demonstrated effective oral hygiene practices. These materials were edited, digitised	PDA and any change in oral health status was tracked by	Utilisation of PDA: The training provided enabled almost all the	patients at a specialist dental clinic.
Country of study: Not stated–	participants had intellectual disabilities and/or chronic health	and transferred to PDAs running a customised software application that controlled the	obtaining anecdotal information form direct care support staff	patients to master the use of the technology and follow the oral	Information on recruitment is limited and there is no
presumably USA	problems (p.150 para.3)	standard features of the PDA so that the prompting and	when they brought patients in for dental	hygiene instructions displayed on the PDAs. However more than half	consideration of whether this sample is
Aim of study: To evaluate the potential of	Ethnicity: NR Religion: NR Place of residence:	coaching features only were enabled. Patients were trained in the use of the PDAs at a	appointments and when they telephoned for technical support.	of the patients reported problems keeping the	representative of other patients attending specialist
Personal Digital Assistant (PDA) technologies to	NR Occupation: NR Education: NR	regular dental appointment and the alarm and prompting features of the software were	Oral health status was measured on a 4-point scale along 12	PDAs functioning properly (mainly keeping batteries charged) for the	clinics. The study is only a pilot so it does not claim to
improve the oral health of people with mild to	Socioeconomic position: NR Social capital: NR	set to their individual specifications. (p.140 para.4) Theoretical basis: The authors	dimensions including the overall gingival colour and texture,	duration of the project.	representative. While selection of the
moderate intellectual	Eligible population	do cite an earlier study which found that a multimedia training	gingival inflammation, plaque accumulation,	11 patients dropped out of the study.	eligible population has a clear rationale it
disabilities, chronic	(describe how	programme can help adults with	supra and subgingival		is not clear how

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
health problems and a long-standing history of poor oral health self-care. (Summary) Study design: Quantitative Pilot Evaluation Quality Score (++, +, or -): - External Validity (++, +, or -): + That is the + and - borderline - however this paper has considerable limitations not covered in this average score. It should be noted that this is only an explorative study and the conclusions should be treated with extreme caution.	individuals, groups, or clusters were recruited, e.g. media advertisement, class list, area): Individuals who had been receiving regular dental care from a single dental practice specialising in the care of people with intellectual disabilities and chronic health problems. The study patients were all on recall dental visits every 3 months because of their poor oral health. (p.150 para.3) State if eligible population is considered by the study authors as representative of the source population: Inclusion Criteria: All participants had intellectual disabilities and/or chronic health problems (p.150 para.3)	learning difficulties perform community-based vocational tasks (p.150 para 2) By whom: NR To whom: 36 patients How delivered: Training When/where: Specialist dental clinic (p.150 para 3) How often: Once How long for: Within a day Total sample N = 36 Baseline comparisons (report any baseline differences between groups in important confounders): N/A Study sufficiently powered (power calculations and provide details): NR	calculus, mouth odour and extent of tongue coating (p.150 para.5) Outcome measure validated: NR Unit of measurement: Score on a 4 point scale Time points measured: This information was gathered for a period of 6 months, which included 2 dental visits. At each dental appointment the same dentist completed the multi-item oral health scale. (p.150 para.5) Method of analysis (indicate if ITT or completer analysis was used and if adjustments were made for any baseline differences in important confounders): NR (NOTE: this paper was less than 2 pages long and gave very little detail)	Conclusion: The results of this small pilot project indicate the potential for customisable consumer technologies to improve self-care among groups with chronic health problems. (p.151 para 3) Our approach addressed the limitations of current health promotion strategies that result from poor health literacy by providing alternative communication strategies and customised health education and health promotion instructions using telecommunications technologies. (p.151 para 4)	participants were selected from within this population. Detailed results of the outcome measurements were not given. For example 10 participants achieved improvements in at least 3 areas of oral health but there is no information on what those areas are. When it came to the oral health outcome no other variables were considered besides the PDA. 11 patients dropped out of the study and there is no information on whether this was due to them finding it difficult to use the PDA. Baseline differences in education and the level of disability do not appear to have been considered. The sample size is

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	Exclusion Criteria: NR				very small (just 36 before attrition).
	% of selected individuals agreed to participate: NR Potential sources of bias:				Overall this study should be seen as a purely exploratory pilot study – further research with more detail would be needed in order to generate robust findings in this area.
					Evidence gaps: NR
					Source of funding: Partly funded by a grant from the Joseph P Kennedy Foundation.

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: Ostberg, AL	Study design: Qualitative	Population the sample was recruited from: Adolescents	Brief description of method and process of analysis [including	Limitations identified by author:
Year: 2005	Research aims, objectives, and questions:	from Skaraborg County, Sweden; a rural area with a	analytic and data collection technique]:	NR
Citation: Ostberg,	-	few medium sized towns and		
AL (2005)	To investigate how	small municipalities.	The study was carried out in a series	Limitations identified by
Adolescents' views	adolescents perceive oral		of focus group discussions during	review team:
of oral health	health education and what	How sample was	2003-2004. Two gender-specific, and	
education.	they expect from it. A second	recruited: Purposive	one mixed-group were created for	Data was only collected by
Aqualitative study.	aim was to apply a gender	sampling through school	each school level, six groups in all.	one method although non-
Acta Odontologica	perspective to the	nurses in Skaraborg County,	The groups constituted four to nine	verbal responses were
Scandinavica, 63:	investigation.	Sweden. The nurses gave	persons sitting around a table – one	recorded by an observer.
300-307		the same information to all	group with four, three with five, one	However the methods do
	Theoretical approach	the classes and were	with six, and one with nine	investigate what they claim
Country of study:	[grounded theory, IPA etc]:	instructed, based on their	participants. Group size was intended	to.
Sweden	Data were analysed according	knowledge of the students,	to be four to six persons. In one	
o "' o (to the basic principles of the	to recruit participants who	class, however, all boys (nine 15 year	Although the contexts of the
Quality Score (++,	constant comparative method.	represented a broad range	olds) wanted to join the group.	data are well described, and
+, or -) ++	Subsequently data were	of characteristics. All	The discussions were readerated by	the diversity of perspective
	interpreted by the author and	potential informants were	The discussions were moderated by	and content was explored,
	repeatedly discussed with a sociologist who had access to	also given a written invitation with information about the	the author (a dentist) who had been trained in the facilitation of focus	only the top-level detail and depth of responses was
	the entire data set.	study. Letters were sent to	groups, and lasted approximately 50-	analysed and responses
	the entire data set.	the parents of those under	70 minutes. An observer with a non-	were rarely compared and
	State how data were	18 years of age. Written	dental profession sat to the side to	contrasted across
	collected:	consent was collected from	assist in the note-taking of non-verbal	groups/sites. However, for
	What method(s): A series of	the informants and, for the	communication. Before the tape	the latter two points, this
	focus group discussions; two	younger informants, from	recorder was turned on, general	may not have been
	gender-specific and one mixed	their parents.	information about the study, including	necessary for the purpose of
	group were created for each		confidentiality and the voluntary	this research.
	school level, six groups in	How many participants	nature of the study, was repeated.	
	total.	recruited: 34		Only one researcher themed
	By whom: Discussions were		After each session, the observer was	and coded the data,
	moderated by the author (a	Sample characteristics:	given the opportunity to ask the group	however they did consult a
	dentist) who had been trained	Age: 14-16 year olds and	additional questions. Moreover, when	sociologist, but there is no
	in the facilitation of focus	18-19 year olds	the participants had left the room, the	detail about whether the

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	groups. An observer with a	Sex: Both male and female	moderator and the observer	sociologist's involvement
	non-dental profession sat to	Sexual orientation: NR	summarised and discussed each	altered the direction of the
	the side to assist in the note-	Disability: NR	other's impressions of the session.	results. It was not reported if
	taking of non-verbal	Ethnicity: NR	When the last focus group session	participants fed back on the
	communication.	Religion: NR	was completed, no new themes or	data, or if
	What setting: Small rooms in	Place of residence:	data emerged; the saturation point	negative/discrepant results
	schools. Groups constituted	Sweden	was considered to have been	were addressed or ignored.
	four to nine persons sitting	Occupation:	reached.	
	around a table	Education: Senior level and		There was no discussion of
	When: Between 2003 and	upper secondary schools	The areas of focus for the group	any of the limitations of the
	2004	Socioeconomic position:	discussions were the adolescents' of	research.
		NR	the oral health education that they	
		Social capital: NR	had experienced in different settings	The study was approved by
			and under varying circumstances	an ethics committee but no
			[only findings pertaining to the dental	other reference to ethics was
		Inclusion criteria: NR	practice setting will be reported here].	given. Consequences were
			Typical entry points were as follows:	not considered.
		Exclusion criteria: NR	"When you got this invitation and you	
			realised that the topic was dental	
			care, what did you think?"; "When	Evidence gaps and/or
			you last visited the dentist, what	recommendations for
			happened? What was it like?"; Where	future research:
			do you find (health) information about	As a growing health concern
			your teeth and mouth?"	in many populations, dietary
			Discussions where are added and	issues were not extensively
			Discussions were tape-recorded and	addressed in this research
			transcribed verbatim. The author	and could be explored in further research.
			listened to the tapes and added the	iuimei lesearch.
			observer's notes to the transcripts.	Source of funding:
			Text was initially coded by underlying substantive words and phrases in	Source of funding.
			participant statements. Related codes	The financial support of the
			were grouped in categories. Codes	Skaraborg Institute is
			and categories were continually	gratefully acknowledged.
			compared with the interview	grateruny acknowledged.
			protocols. The commonalities and	
			contradictions reflected in the data	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			were systematically analysed. Attempts were made to represent all the voices in order to cater for the range in talkativeness and opinions in the groups.	
			Key themes and findings relevant to this review [with illustrative quotes if available]	
			In the analysis of the data, two core categories emerged, giving deeper understanding of successful oral health education among adolescents: "credibility" (the quality, capability, or power to elicit belief) and "confidence" (trust or faith in a person or thing). These two central phenomena were related to each other and constantly interacted. The themes that emerged in the interviews concerning oral health education in different settings and outcomes of such activities were all related to the two core categories. Oral health education in the dental	
			clinic	
			The amount of information given to the participants about how to take care of their teeth and mouth probably differed. Some considered the information they had received to be sufficient, but often the participants wished to be taught more	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			at the dental visit. Although they can ask for information, the atmosphere is often perceived as strict and not confidential. There are obstacles to posing questions:	
			"They say you have forgotten to brush the back teeth, for instance but you cannot ask How do I brush them, then? You have to try, anyhow you don't ask much when you're there" (Girl, 15 years old)	
			The way information was given could be positively perceived, but was often considered strict and a little dull:	
			<i>"They are not always good at being cheerful"</i> (Boy, 19 years old)	
			Some related positive memories of receiving information at the dental services in childhood, in contrast to the present situation:	
			"when I was little they showed me how to brush and that was easy to understand like talking to a child that was good then. They can talk if they want to, but otherwise" (Boy, 19 years old)	
			Some informants spoke about occasionally being given oral health information. The messages from these occasions were vaguely remembered. Experiences of	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			instructions in oral hygiene were mostly positive, and their own responsibility was acknowledged:	
			"Anyhow, I think you get clear information then it is your own responsibility to find out" (Girl, 19 years old)	
			However there were clear indications that dental personnel often only attended to deficiencies in oral hygiene, whereas good hygiene rendered few or no comments. When they received no information, the adolescents could interpret this as a sign there was nothing to worry about and no need to ask:	
			<i>"I don't know if they need to give me information, because I didn't get any. I do not think I needed any"</i> (Boy, 19 years old)	
			Information on the use of floss was obviously confusing:	
			"they keep telling you to floss, yes, you should do that but how, no" (Girl, 15 years old)	
			"You get the impression that it's not that important then you should brush every day, but floss that's something you can do now and then" (Girl 15 years old)	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			Dietary advice in the clinical setting was seldom discussed in any of the groups. In one group, information in earlier ages was remembered as "the	
			usual old stuff", referring to restrictions in candy consumption.	
			The behaviour of the dental personnel is important for creating a confidence-building setting, and most participants had perceived that treatment was properly carried out. However, some indicated that they did not feel they were "heard or seen". The dental personnel sometimes talked about, and not to, the patients, although they were present in the room. They were treated as objects and felt as if the personnel were "talking over their heads".	
			The quality of the clinical treatment, such as fillings, was not questioned in any group. However, the periods between dental check-ups were discussed and were often perceived as too long. Some informants even thought that they had been forgotten by the dental services or lost in the recall system. The main reason for	
			individualised and extended recall periods in Swedish dental services todays – that patients are placed in different risk categories and the length of the recall period depends on the risk category – was not discussed	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			in any of the groups. In two of the groups (one with younger and one with older adolescents), distrust was expressed, and the dental services were suspected of postponing treatment until the patients had to pay themselves (in Sweden from the age of 20). A credibility gap was created:	
			"some people say that they save the cavities until you have to paythen you panic a little. You feel that they charge you money, they do not think of a person's teeth" (First girl, 19 years) "Yes, I was there some time ago they said that I had a small cavity, but it was too small to fill and that I should come back next year I was very angry and demanded that he fill it so I'm going there again to have it done" (Second girl, 19 years old)	
			The second girl quoted above was the only participant who reported a confrontation with dental personnel. The pace of work at the dental offices is often high, and this was noted by the adolescents:	
			"You can see that they have a strict schedule. They have to try and be on time with their patients but it is perhaps not always that good to go full steam ahead and hope that all will turn out well And if you are there just once a year, it would perhaps be	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			best to take the time to go through it [the information] properly" (Girl, 15 years old)	
			The participants were uncertain about their knowledge of oral health, both consciously and unconsciously. Although some considered their own knowledge to be sufficient in open statements, the subsequent discussions exposed uncertainty. There was a need to get feedback:	
			"you don't know the standard, how much you should do or what you should do at all" (Girl, 15 years old)	
			The causal relationship between insufficient approximal hygiene and gingivitis was not understood by the informants in any of the groups. When flossing was practiced, it was often neglected after a short time:	
			"It's too tight, and then you force too hard then it starts to bleedthen it hurtsand then you skip it" (Girl, 15 years old)	
			"They keep telling me to floss they (the teeth) sit so tight together, so it just bleeds I think it's just tiresome" (Girl, 19 years old)	
			Thus, even if the informants did display knowledge of certain oral health topics, they did not always	

Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
		succeed in practicing healthy habits. Other activities were often given priority, especially under time constraints: <i>"If I am in a hurry in the</i> <i>morning"</i> .	
		The need for, and interest in, knowledge could be projected to other persons, who were considered to need it better:	
		"more for those who have problems, they are probably more interested" (First boy, 19 years old) "Yes more" (Second boy, 19 years old) "I don't often need to go to the dentist. I only go to the check-ups" (First boy, 19 years old)	
		Conclusions: This study indicates that the credibility of the people delivering the health messages is essential, as is their ability to create confidence during the encounter in the dental setting. When oral health education is perceived to be credible, it generates confidence. Likewise, when confidence is perceived, the oral health messages will be credible. Thus, oral health education among adolescents is more likely to be successful when credibility and	
	Research Parameters Image: Construction of the second se		Selection Analysis succeed in practicing healthy habits. Other activities were often given priority, especially under time constraints: "If I am in a hurry in the morning". The need for, and interest in, knowledge could be projected to other persons, who were considered to need it better: "more for those who have problems, they are probably more interested" (First boy, 19 years old) "Yes more" (Second boy, 19 years old) "I don't often need to go to the dentist. I only go to the check-ups" (First boy, 19 years old) Conclusions: This study indicates that the credibility of the people delivering the health messages is essential, as is their ability to create confidence during the encounter in the dental setting. When oral health education is perceived to be credible, it generates confidence. Is perceived, the oral health messages will be credible. Thus, oral health education among adolescents is more likely to be

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Poole, J.,	Source	Method of allocation (describe	Outcomes (include details	For each outcome	Limitations
Conte, C., Brewer,	Population(s):	how selected individuals/clusters	of all relevant outcome	report	identified by
C., Good, C.,	Country of study	were allocated to intervention or	measures and whether	Means, SDs, p-	author:
Perella, D., Rossie,	(include if developed	control groups – state if not	measures are objective or	values, CIs, Effect	
K. M. and Steen, V.	or non-developed)	reported): [quality assessment]	subjective or otherwise	sizes, SEs	There may have
	NR	N/A One group pre-post test	validated):		been observer
Year: 2010		design		Oral health (clinical)	differences in
	Setting: NR		Outcome name: Number	results:	classifying incipient
Citation: Poole, J.,		Report how confounding	of sites bleeding on		decay examination.
Conte, C., Brewer,	Location (urban or	factors were minimised: N/A –	probing	Intervention group(s):	-
C., Good, C.,	rural): NR	Before and After Study	Outcome definition:	PHP score	The subjects were
Perella, D., Rossie,	Comula	Drogramme (Intervention	Number of sites bleeding	Baseline: Mean=3.3,	not contacted on a
K. M. and Steen, V.	Sample characteristics:	Programme/Intervention	on probing Outcome measure:	SD=0.64	regular basis to
(2010) Oral		description: What was delivered:	Number	Follow up: Mean=2.9, SD=0.64	ensure compliance with exercises or
Hygiene in scleroderma: the	Age: The mean age at baseline was 55.4	Dental intervention consisted of	Outcome measure	End point: Mean=2.7,	dental programme.
effectiveness of a	years of age for	dental prophylaxis including	validated: NR	SD=0.51	dentai programme.
multidisciplinary	participants with	scaling and root planning by a		30-0.51	Limitations
intervention	diffuse scleroderma	registered dental hygienist. Each	Unit of measurement:	Intervention group(s):	identified by
programme,	and 52.4 years of	participant also reviewed a	Number	Number of sites	review team:
Disability and	age for participants	patient education videotape on		bleeding on probing	
Rehabilitation,	with limited	proper brushing and flossing.	Time points measured:	Baseline: Mean=8.5,	The source
32(5), 379-384.	scleroderma.	Individual instructions to be used	Baseline, Pre and post	SD=21.2	population is only
	Sex: NR	at home were given along with a	study	Follow up:	partially described.
Country of study:	Sexual orientation:	6 month supply of dental	, , , , , , , , , , , , , , , , , , ,	Mean=10.1, SD=14.1	
America	NR	products. Occupational therapy	Outcome name: Number	End point: Mean=2.5,	It is unclear whether
	Disability: NR	intervention consisted off	of sites with pocket depth	SD=3.7	the eligible
Aim of Study: To	Ethnicity: NR	participants being shown a video	greater or equal to 4mm		population is of the
investigate whether	Religion: NR	on hand and facial and oral	Outcome definition:	Intervention group(s):	source population.
oral hygiene	Place of residence:	augmentation exercises. Each	Number of sites with	Number of sites with	
improves after	NR	participant received individual	pocket depth greater or	pocket depth greater	Although
persons with	Occupation: NR	instructions of exercises to be	equal to 4mm	than or equal to 4mm	participants who
scleroderma	Education: NR	performed at home.	Outcome measure:	Baseline: Mean, 8.0,	withdrew from the
receive structured	Socioeconomic		Number	SD=15.3	study were

oral hygiene	position: NR	Facial grimacing exercises	Outcome measure	Follow up: Mean: 7.7,	mentioned no
instructions and	Social capital: NR	consisted of 6 exercises	validated: NR	SD=11.7	demographic
facial and hand	_	performed in 3 sets of five		End point: Mean=8.9,	information was
exercises.	Eligible population	stretches, each held for 3–5 s for	Unit of measurement:	SD=11.7	provided for these
	(describe how	example open mouth as wide as	Number		individuals.
Study Design: A	individuals, groups,	possible.		Intervention group(s):	
one-group pre-	or clusters were		Time points measured:	Number of teeth with	It was not reported
test/post-test study	recruited, e.g. media	Oral stretching exercises	Baseline, Pre and post	recession greater	whether the setting
design was used for	advertisement, class	consisted of putting the right	study	than or equal to 3mm	in which the study
this study.	list, area): Persons	thumb in corner of the left side of		Baseline: Mean: 3.0,	occurred reflected
Participants were	with scleroderma.	the mouth and stretching,		SD=2.6	usual UK practice.
seen for a baseline	Participants were	switching thumbs to stretch the	Outcome name: Number	Follow up: Mean=2.6,	
visit (month 0), a	identified through	right side of the mouth, and	of teeth with recession	SD=4.3	A control study is
pre-intervention visit	the University's	finally, stretching with both	greater than or equal to	End point: Mean=1.8,	needed in order to
(month 6), and a	Systematic Sclerosis	thumbs at the same time. Then	3mm	SD=2.7	assess the full
post-intervention	Database	an oral augmentation exercise	Outcome definition:		impact of these
visit (month 12).		was done by inserting tongue	Number of teeth with	Intervention group(s):	results.
	State if eligible	depressors between the teeth	recession greater than or	Number of teeth with	
Quality Score (++,	population is	from the left premolar area to the	equal to 3mm:	supragingival	It was not reported
+, or -): -	considered by the	right molar region.	measurements of the	calculus	whether an intention
	study authors as		recession of the gingival	Baseline: Mean=0.27,	to treat analysis was
External	representative of	The hand exercises consisted of	margin onto the root	SD=0.16	conducted.
Validity(++, +, or -	the source	making a fist, pressing the fingers	surface in millimetres	Follow up:	
): +	population: NR	flat against each other, and	Outcome measure:	Mean=0.27, SD=0.13	Only p-values were
		touching the thumb to the base of	Number	End point:	included within the
	Inclusion Criteria:	the little finger. These exercises	Outcome measure	Mean=0.17, SD=0.87	results section.
	Inclusion criteria	were performed in 3 sets of 5	validated: NR		
	included meeting the	stretches, held for 3–5 s, twice a		Intervention group(s):	No issues were
	American College of	day.	Unit of measurement:	Number of teeth with	reported with the
	Rheumatology		Number	subgingival calculus	analytical methods
	[formerly, the	At baseline, participants received		Baseline: Mean=0.35,	which were chosen.
	American	a dental X-ray, and measures of	Time points measured:	SD=0.33	
	Rheumatism	oral hygiene and oral aperture,	Baseline, Pre and post	Follow up:	Intervention effects
	Association] criteria	and dominant upper extremity	study	Mean=0.37, SD=0.37	were only shown
	for definite or	functioning that were described		End point:	through p-values.
	probable systemic	above. 6 months later at the pre-	Outoomo nome Nigel	Mean=0.16, SD=0.26	
	sclerosis	intervention visit, participants	Outcome name: Number		The results may not
	[scleroderma] and	repeated the same set of	of teeth with supragingival	Intervention group(s):	be entirely
	participants had to	measures at the baseline visit	calculus or subgingival	Number of caries	generalizable across

have a minimum of	except for the X-ray. At this time,	calculus	Baseline: Mean=0.65,	the source
12 teeth. A minimum	participants were also given a	Outcome definition:	SD=1.2	population.
of 12 teeth was	customised intervention	Number of teeth with	Follow up:	
deemed necessary	programme for both dental	supragingival calculus.	Mean=0.24, SD=0.56	Evidence gaps:
so that the hygienist	hygiene and upper extremity	Number of teeth with	End point:	Future controlled
could examine the 6	function. The intervention lasted 6	subgingival calculus	Mean=0.53, SD=1.07	studies are needed
required teeth on the	months. At the end of the 6	Outcome measure: Scale		in which subjects
Patient Hygiene	months, at the post-intervention	Outcome measure	Intervention group(s):	are randomly
Performance Index	visit, participants received the	validated: NR	Incisor vertical	assigned to
or their substitution if	same evaluations (except the X-		distance (mm)	intensive treatment
a tooth was missing,	ray) as they had at the pre-	Unit of measurement:	Baseline: Mean=38.5,	and routine care
broken, or had a	intervention visit.		SD=6.7	groups.
crown.		0 = absence of calculus	Follow up:	
	Theoretical basis: NR	1 = supragingival calculus,	Mean=38.8, SD=7.1	Participants also
Exclusion Criteria:	By whom: Dental hygienists	but no subgingival calculus	End point:	need to be followed
Participants were	To whom: Participants	present	Mean=39.1, SD=7.8	and treated over a
excluded if they	How delivered:	2 = presence of both		longer time period.
were on	Dental history taken and x-ray	supragingival and	Intervention group(s):	
anticoagulation	PHP Index to measure oral	subgingival calculus or	Lip vertical distance	To increase sample
therapy, had a	hygiene	presence of subgingival	(mm)	size, a multi-centre
diagnosis of		calculus only	Baseline: Mean=49.1,	study may be
secondary Sjogrens	Oral aperture measured	Time neinte messured.	SD=7.5	necessary.
Syndrome, or lived	Xerostomia questionnaire for	Time points measured:	Follow up:	
outside a 100 mile	salivary dysfunction	Baseline, Pre and post	Mean=52.7, SD=7.5	Source of funding:
radius of the medical	Measurement of upper extremity	study	End point:	This study was
centre.	function	Outcome name: Number	Mean=48.1, SD=7.3	supported in part by
	Dental prophylaxis	of caries		The Arthritis
% of selected	Hygiene instructions and 6 month	Outcome definition:	Intervention group(s):	Foundation, the
individuals agreed	supply of dental products	Number of decayed,	Xerostomia	Western
to participate: 2	Facial and oral Exercise	missing and filled	Baseline: Mean=1.9,	Pennsylvania
participants dropped	instructions at home	permanent teeth	SD=1.9	Chapter of the
out due to	Timed dexterity	Outcome measure:	Follow up: Mean=1.7,	Arthritis Foundation,
extenuating	-	Number	SD=1.9	and the University of
personal	KT testing	Outcome measure	End point: Mean=2.2,	Pittsburgh Research
circumstances, one	Strength testing	validated: NR	SD=2.0	Development Fund.
subject dropped out	When/where: NR			Dental products
due to disease	How often: Baseline, 6 months	Unit of measurement:	None of the dental	were supplied by
progression, and the	and 12 months	Number	measures changed	CREST, Butler,
other dropped out	How long for: 12 months		significantly from	Laclede Co., and

due to recurrent			baseline to the pre-	Collis Curve.
hospitalisations for	Sample size at baseline: 17	Time points measured:	intervention visit.	
infections.		Baseline, Pre and post		
	Total sample N = 17	study	There was a	
Potential sources	Intervention group N = 17		significant difference	
of bias: NR		Outcome name: Oral	in mean PHP scores	
	Baseline comparisons (report	hygiene	and a significant	
	any baseline differences between	Outcome definition:	decrease in the	
	groups in important confounders):	Patient Hygiene	number of teeth with	
	The final group of 17 participants	Performance Index (PHP)	supragingival	
	consisted of 9 persons (9	Outcome measure: 0 to 5	calculus from the	
	females) with diffuse scleroderma	Outcome measure validated: NR	baseline to post-	
	and 8 persons (6 females, 2 males) with limited scleroderma.	Valluateu. NK	intervention, p<.05. The PHP scores did	
	The mean age at baseline was	Unit of measurement: 0	not significantly	
	55.4 years of age for participants	is defined as excellent,	improve from pre-	
	with diffuse scleroderma and 52.4	scores 0.1-1.7 are good,	intervention to post-	
	years of age for participants with	scores of 1.8-3.4 are fair,	intervention.	
	limited scleroderma. Mean	and scores of 3.5-5 are		
	disease duration at baseline was	poor.	Dental measures	
	10.5 years for the diffuse	•	decreased or	
	participants and 11.0 years for	Time points measured:	improved from the	
	those with limited scleroderma.	Baseline, Pre and post	pre-intervention to	
		study	post-intervention visit	
	Study sufficiently powered		but the only	
	(power calculations and provide	Outcome name: Oral	significant decreases	
	details): NR	aperture	were in the number of	
		Outcome definition: Both	sites that bled on	
		maximum lip and teeth	probing and the	
		aperture were measured	number of teeth with	
		with a millimetre ruler. Lip	supragingival	
		aperture was measured as	calculus p<.05.	
		the inner vertical distance	The number of caries	
		from the bottom of the top lip to the top of the bottom	increased as did the	
		lip with mouth open. Teeth	number of sites with	
		aperture was measured as	pocket depths of ≥ 4	
		the incisal vertical distance	cm.	
		from the bottom of the		

maxillary incisors to the	Behavioural results:
top of the mandibular	N/A
incisors with the mouth	
open	Attrition details:
Outcome measure:	Indicate the number
millimetres	lost to follow up and
Outcome measure	whether the
validated: NR	proportion lost to
Validated. NK	follow-up differed by
Unit of measurement:	group (i.e.
millimetres	intervention vs
minnetres	control)
Time points measured:	control
Baseline, Pre and post	2 participants
study	dropped out due to
Sludy	extenuating personal
Outcome name:	circumstances, one
Xerostomia	
Outcome definition: 9	subject dropped out due to disease
item questionnaire to	progression, and the
assess the presence of	other dropped out due to recurrent
salivary dysfunction Outcome measure: 2	hospitalisations for
	infections.
point scale Yes or No Outcome measure	intections.
validated: NR	Conclusion: The
Valluated. NK	results suggest that
Unit of measurement:	the intervention home
Yes (1) or no (0) and then	
summed to yield a total	programme improved oral hygiene. The
score from 0 to 9.	number of sites
	bleeding on probing
Timo pointo monovirodi	and the number of
Time points measured:	teeth with
Baseline, Pre and post	
study	supragingival
Outcomo nomo:	calculus decreased
Outcome name:	significantly and there
Dominant upper extremity	was a definite trend
function	toward improvement

Outcome definition:	in the other
Measurements of the	measures.
upper extremity function	
included range of motion,	The number of sites
grip and pinch strength,	with pocket depths
and dexterity. The upper	and the number of
extremity items from the	caries increased from
Keital Function Test (KT),	pre- to post
which consists of 11	intervention. A
performance tasks such as	controlled study
making a fist, touching	design would be
hands to shoulders and	needed to determine
behind the neck, was used	whether there was
to measure active range of	any relationship
motion. Scores range from	between periodontal
0 to 26 for each upper	carries and disease
extremity, low scores	progression.
indicate decreased joint	
motion. Interobserver	Oral exercises and
agreement was reported	education regarding
as 0.85 and test-retest	proper dental care
reliability as 0.96.	may be useful in
Outcome measure: 0 to	managing oral
26	hygiene in persons
Outcome measure	with scleroderma.
validated: NR	Persons with
	scleroderma should
Unit of measurement: 0	have regular dental
to 26	check-ups, cleanings
	and specific
Time points measured:	instructions regarding
Baseline, Pre and post	difficulties with
study	brushing or flossing their teeth.
Quitaama namai Cria	
Outcome name: Grip	Decreased oral
Strength Outcome definition: Grip	aperture and upper extremity function are
strength was measured	related to oral
0	
using a vigorimeter and	hygiene. Extensive

lateral pinch and palmer pinch were measured with a pinchmeter. The average of 3 consecutive measurements for the dominant hand for these tests used.physical and occupational therapy exercises are also needed early after diagnosis to maintain hand and mouth motion and hand dexterity in order to maintain oral health.Outcome measure: Strength = kp Vigorimeter and pinchmeter = kg Outcome measure validated: NRphysical and occupational therapy exercises are also needed early after diagnosis to maintain hand and mouth motion and hand dexterity in order to maintain oral health.
Unit of measurement: Strength = kp Vigorimeter and pinchmeter = kg Time points measured: Baseline, Pre and post study
Outcome name: Dexterity Outcome definition: Timed button test, Backman et al (1991) and Grooved Pegboard, Trites (1977). The timed button test consists of buttoning and unbuttoning five 5/8 inch
unbuttoning five 5/8 inch buttons [19]. For the Grooved Pegboard, pegs which have a key along each side are rotated in order to be inserted in a pegboard with randomly positioned slots [20]. The

score is the time it takes to
insert the 25 pegs.
Outcome measure:
Timed button test –
buttoning/unbuttoning 5/8
inch buttons
Grooved peg board –
randomly positioned slots
Outcome measure
validated: NR
Unit of measurement:
Speed
Time points measured:
Baseline, Pre and post
study
Method of analysis
(indicate if ITT or
completer analysis was
used and if adjustments
were made for any
baseline differences in
important confounders): T-
tests were used to
compare baseline, pre and
post-intervention dental
and upper extremity
measurements.
Correlations were
performed using the Pearson correlation
coefficient. A p-value of <.0.05 was chosen as
statistically significant.

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: Serena	Study design: The study	Population the sample was	Brief description of method and	Limitations identified by
Rajabiun,	was designed to interview	recruited from: An initial	process of analysis [including	author:
Jane E. Fox,	participants at the initial	subsample of 60 participants	analytic and data collection	
Amanda McCluskey,	receipt of dental care and	was recruited from a national	technique]:	Our study consisted of a
Ernesto Guevarac,	approximately 12–15 months	study of HIV-positive patients		small sample of PLWHA
Niko Verdecias,	later to ascertain participants'	enrolled in the Oral Health	The initial interview focussed on prior	who had access to and the
Yves Jeanty,	perceptions of the	Initiative. (p.75 para.1)	experience with oral health care since	opportunity for continuous
Michael DeMayo,	programme and its effect on		childhood and pre and post-HIV	dental care and treatment.
Mahyar Mofidi,	their self-care practices, as	How sample was recruited:	diagnosis. This assessed personal	The results represent the
-	well as their desire to come	Six study sites (two rural and	values, knowledge, and practices, our	attitudes and perceptions of
Year: 2012	back for care. An open-	four urban) volunteered to	questions included the following. (p.75	a small group; nonetheless,
	ended interview guide was	recruit eight to 10 participants	para.2)	we believe they may be
Citation: Rajabiun,	used to capture participant	each for the study.		widespread among PLWHA.
S., et al., Patient	perceptions and experiences	Participants were selected to	At the follow-up interview, participants	Second, our study was
perspectives on	in their own words. (p.75	reflect each site's patient	were asked: (1) What information did	based on interviews and
improving oral	para.2)	demographic distribution.	you learn from participating in the Oral	self-reported changes and
health-care practices		(p.75 para.1)	Health Initiative program? (2) What	was not designed to
among people living	Research aims, objectives,		changes have you made with respect	conduct observations of
with HIV/AIDS.	and questions:	How many participants	to taking care of your mouth, teeth,	patient practices. There is a
Public Health	The purpose of this	recruited: 39 (p.75 para.4)	and gums (your oral health habits)	possibility that the
Reports, 2012.	qualitative study was to		since your first dental care visit with	participants may have
127(SUPPL.2): p.	explore the knowledge,	Sample characteristics:	our programme? (3) What factors	provided more positive
73-81.	attitudes, and practices of	Age: mean was 46.5 years	have made the biggest difference in	feedback about participating
	oral health care among	(range: 29-67 years)	your self-care practices? Interviews	in the programme in an
Country of study:	PLWHA that may contribute	Sex: Male=30 Female=9	were conducted in English and	effort to ensure
USA	to the access to and use of	Sexual orientation: NR	Spanish. All interviews were recorded	sustainability for dental
	dental care services. (p.74	Disability: All patients had	and transcribed for coding and	services; however, asking
Quality Score (++,	para.3)	HIV	analysis. (p.75 para.2)	open-ended questions to
+, or -) +		Ethnicity: Majority from		describe their knowledge,
	Theoretical approach	ethnic minority groups	Thematic analysis was used to	attitudes, and practices
	[grounded theory, IPA etc]:	(African American/black=14;	identify and report patterns within the	allowed for more in-depth
	N/A.	Hispanic=6; Asian or Native	data.19 Relevant themes emerged	responses that were
		American=3)	based on frequency of discussion and	trustworthy and reliable.
	State how data were	Religion: NR	expression of importance by	(p.80 para.2)
	collected:	Place of residence: NR	participants. The researchers at the	
	What method(s): Each site	Occupation: NR	participating sites and multisite	Limitations identified by

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	implemented a programme intervention to improve access to and use of dental services for PLWHA. Interventions included using dental care coordinators, improving coordination with HIV medical care, providing transportation assistance, enhancing patient education, and setting up mobile dental units. (p.75 para.1) By whom: Oral Health Initiative – more specific information is not provided What setting: Oral Health Initiative sites When: NR	Education: NR Socioeconomic position: NR Social capital: NR NOTE: 21 respondents did not return for a follow-up interview. (p.75 para 4) Inclusion criteria: All participants had been out of dental care for at least one year and were recently enrolled in dental care at the Oral Health Initiative sites. (p.75 para 1) Exclusion criteria: NR	 research centre read each transcript and developed an initial list of codes representing these themes. The coding list was used to assign segments of the narrative data at both initial and follow-up interviews. To assess knowledge and practices, participant responses were compared with the American Dental Association's (ADA's) recommended care practices for the general consumer. 2 researchers at the multisite centre checked and validated the interpretations of the data. Final selection of the narrative data was conducted by the primary researchers at the multisite research centre and shared with the researchers at the sites for accuracy in reporting results. (p.75 para.3) Key themes and findings relevant to this review [with illustrative quotes if available] Baseline: 1) Limited knowledge and practice of oral hygiene In general participants had limited understanding of appropriate oral hygiene practices in comparison with the American Dental Association's recommended practices. Few participants were able to describe recommended 	review team: The sample size is small and unlikely to be representative, and the qualitative study used does provide an element of depth which would be lacking in a quantitative study. However given that the study had a baseline and a follow-up and that some of the findings at follow-up stage apparently related to improvement in oral health the addition of a quantitative element could have enhanced this study. At a minimum some quantitative data on exactly which participants reported which changes would have been useful. This does not, however, detract from the value of the qualitative data provided. The aim of the study was to explore knowledge, attitudes and practices amongst of oral health care among PLWHA but the actual focus of the study is on an intervention for this group and its impact.

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			flossing and only eight were able to describe regularly going to the dentist. Only 2 participants reported avoiding alcoholic mouthwash and using fluoride rinses. (p.76 para.2)	get a range of different respondent demographics in the sampling. Recruitment was from an initial sub- sample from a national study and this may have biased the responses.
			 2) Attitudes towards the importance of dental care. Participants with a positive attitude towards dental care were influenced by concerns around: oral infections related to HIV; appearance; and/or employment opportunities (p.86 para.3). Impact of participation in the Oral Health Initiative: 	The interviews are described in detail with example questions. Additional quantitative data on oral care habits (e.g. number of times brushing teeth) might have been useful.
			 Awareness of the link between HIV health and good oral health Participants described gaining knowledge about sound oral health-care practices as part of overall HIV care. Others found it helped them to eat more and feel 	There is insufficient information on how the research was explained to participants. Participants' characteristics are given. The effect of the interviewer in terms of
			 healthier with HIV. (p.77 para.2) Better hygiene practices Several participants described how they brush and floss with improved technique and greater 	encouraging positive responses to oral health intentions does not appear to have been considered. Only one method was used
			frequency. Some cited positive changes in their diet but knowledge of the detrimental effects of smoking did not lead people to stop the habit. (p.77 paras.3-4)	and some triangulation could have been made e.g. with number of visits to the clinic or even with oral health improvements.

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysi	Notes by Review Team
			 Improved self-esteem and appearance Participants reported feeling less self-conscious and more confider in their social interactions (p.77 para.5) 	2 researchers at the multisite centre checked and "validated" the interpretations of the data. It is not clear whether any of these researchers had done any of the initial coding - and if so how this was
			4) Relief of pain and better physical and emotional health (p.77 para.7)]	Reporting by theme is clearly laid out. Some
			5) Reasons for returning to denta care For almost all participants the Orl Health Initiative made it possible	figures for response numbers would have been a useful.
			to "have a place to go for care". Participants cited the free or limited costs of the services as reasons for returning. (p.77 para.8)	Ethics doesn't appear to be mentioned - yet these are potentially vulnerable adults. This does not mean an ethics form was not submitted but it would be
			6) Friendly staff and dental environment (p.77 para.9)	useful if some information on the ethical protocol was given.
			7) Finding and HIV knowledgeable dentist (p.77 para.11)	
			8) Having a care coordinator to educate and support dental	future research: NR
			care 4 of the sites employed dental care coordinators, staff who worked as either HIV case managers or patients navigators to tend to clients' specific needs. As well as encouraging patients t	Source of funding: This study was supported by grant #H97HA07519 from the U.S. Department of Health and Human Services, Health Resources and Services

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			return to care these coordinators played a role in patient education. Participants described how the staff member took the time to explain how to take care of the mouth and teeth. The care coordinator could answer the questions and educate and reinforce messaged shared by other dental staff (p.78 paras 3 and 6)	Administration. This grant is funded through the HIV/AIDS Bureau's Special Projects of National Significance program. (page 80 footnote)
			9) Maintaining personal oral health and overall oral health Another motivating factor for coming back into dental care was maintaining oral health and overall general health. For some the desire to maintain their oral health was also linked to their HIV health. (p.78 para.8)	
			Conclusions:	
			This qualitative study provides in- depth information about the personal values and practices that can influence oral health-care-seeking behaviour among PLWHA. The results highlight a need for strategies that focus on the importance of oral health in the context of HIV health and provide information about and demonstration of appropriate self-care techniques. HIV and dental professionals can also play a critical	
			role by establishing a friendly dental	

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			setting that fosters trust, support, and education to encourage the adoption of healthy behaviours. (p.80 para.3)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: A	Source Population(s):	Method of allocation	Outcomes (include	Status of non-	Limitations
Sbaraini and	Sydney, Australia – but no further	(describe how selected	details of all	proximal	identified by
RW Evans	information on source population	individuals/clusters were	relevant outcome	surfaces	author:
		allocated to intervention or	measures and		
Year: 2008	Setting: a caries management clinic was	control groups – state if not	whether measures	At baseline, 142	It was not
	established in the General Practice	reported): During the first	are objective or	tooth surfaces	practical for the
Citation:	Department, at the Westmead Centre for	oral hygiene coaching	subjective or	presented with	Researcher /
Sbaraini, A. and	Oral Health (p.341 para.2 and 3) NOTE:	session, patients were asked	otherwise	large opaque	Operator to be
R.W. Evans,	Some concerns about whether this is an	informally whether they	validated):	white spots but	blinded to the
Caries risk	eligible dental clinic however their website	would be willing to		100 of them were	clinical findings at
reduction in	notes that it is: "is the provider of general	commence daily	Outcome name:	arrested and	the 6-month
patients	dental services to the eligible population	toothbrushing and continue	Status of non-	appeared as shiny	follow-up and,
attending a	of the Western Sydney Local Health District."	to do so during the audit period. Patients who	proximal surfaces Outcome	white spots after six months. Also,	therefore, to contribute to the
caries management	http://www.wslhd.health.nsw.gov.au/Oral-	indicated willingness were	definition: Surface	at baseline, there	reduction in
clinic. Australian	Health)	classified as ready to change	status based on	were 228 soft-	measurement
Dental Journal,		(RTC) their oral behaviour or	different	based cavities of	bias. However,
2008. 53(4): p.	Location (urban or rural): Urban	otherwise not ready (p.341	categories: sound;	which 137 were	the follow-up
340-8.		para.11 to p.342 para.1)	sealed; filled and	temporarily	bitewing
	Sample characteristics:	[NOTE: the RTC group is not	sound; shiny white	restored with	radiographs were
Country of	Age: 18-35 years	an intervention group – both	spot; opaque white	glass ionomer	read without
study: Australia	Sex: NR	RTC and non RTC received	spot; hard-based	cement (GIC)	reference to the
	Sexual orientation: NR	the intervention]	cavity; soft-based	(Fuji7). None of	baseline readings
Aim of Study:	Disability: 3 (7%) of patients had a		cavity (p.346 Table	the GIC	and other clinical
The hypothesis	mental health condition (p.344 Table 2)	Report how confounding	5)	restorations	diagnostic criteria
to be tested was	Ethnicity: NR	factors were minimised:	Outcome	presented with	used were clear-
that the high risk	Religion: NR		measure:	recurrent caries	cut. Hence, it is
of caries in	Place of residence: NR	Programme/Intervention	Radiography	after 6 months. All	unlikely that the
patients	Occupation: NR	description:	Outcome	24 other	main study
receiving	Education: NR	What was delivered: Phase	measure	softbased cavities	findings have
treatment in the	Socioeconomic position: NR	1: Patients attended a	validated: NR –	became hard and	been unduly
Caries	Social capital: NR	baseline assessment which included measurements for	but intra-examiner	black after 6	biased. The
Management Clinic (CMC)	Eligible population (describe how		reliability was tested with kappa	months following the fluoride	findings presented here refer only to
	Eligible population (describe how	gingival status and caries	iesieu wiin kappa		

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
according to the	individuals, groups, or clusters were	status. At the second	values (p.343 para	varnish treatment.	patients who
Caries	recruited, e.g. media advertisement, class list, area): High risk male and female	appointment patients received a dental case	11)	9 opaque white	returned for dental care; they are not
Management System	patients not limited to but including	presentation which included	Unit of	spots, 1 sealed surface, and 2	calculated on an
Protocols	cigarette smokers, methamphetamine	a dental caries education	measurement:	sound surfaces at	'intention to treat'
(CMS). (p.341	users, and other drug addicted patients,	leaflet. Most importantly they	Number and	baseline	basis. Therefore,
para.3)	aged 18-35 years were referred to this	were informed that tooth	percentage of	progressed to	they may be
r /	clinic from other Hospital Departments	decay can be stopped,	surfaces remaining	soft-based	generalised to
Study Design:	(but see note above on setting). (p.341	prevented and reversed.	unchanged from	cavities after 6	indicate potential
Before and After	para.5)	Results of the bitewing	baseline	months. (p. 354	outcomes for
Intervention		radiograph analysis were		(para 1) to 346	patients who are
Study	State if eligible population is	recorded on the pamphlet. In	Time points	(para 1)	prepared to return
	considered by the study authors as	some caes oral hygiene	measured:		for ongoing
Quality Score	representative of the source	instruction commenced at	Baseline and 6	Status of	preventive care.
(++, +, or -): -	population: NR (there is insufficient	the baseline clinical	months	Proximal	(p.348 para 2)
E-stansal	information on the source population)	examination rather than the	0	Surfaces	Lindentions
External	Inclusion Criteria: NR	second appointment. (p.341	Outcome name:	Atheneline CO2	Limitations identified by
Validity(++, +, or -): +	Inclusion Griteria: NR	(para10) to 342 (paras2-5).	Status of proximal surfaces	At baseline, 683 proximal surfaces	review team:
01 -). +	Exclusion Criteria: NR	The dentist gave a chairside	Outcome	were sound, and	Demographics of
	Exclusion ontena. NK	demonstration of plaque	definition: Surface	95% of them	source population
	% of selected individuals agreed to	around the gingival margin	status based on	remained sound	not reported.,
	participate: NR	and oral hygiene instruction	different	after 6 months. 3	therefore cannot
	ha	and further toothbrush	categories: sound;	surfaces became	determine if
	Potential sources of bias: NR	coaching took place in a	sealed; filled and	associated with	eligible population
		separate room - the 'oral	sound; shiny white	new	is representative
		hygiene bay'. At the first	spot; opaque white	radiolucencies	of source
		coaching session patients	spot; hard-based	following baseline,	population. More
		demonstrated how they	cavity; soft-based	2 of which had	than 20% dropped
		brushed and the both the	cavity (p.346 Table	progressed to	out - should have
		dentist and patient reviewed	6)	dentine. 19 sound	been dealt with
		performance against the	Outcome	surfaces, at	with ITT.
		leaflet – the patient then	measure:	baseline,	
		practised new movements in	Radiography	belonged to	Evidence gaps:
		front of a mirror (p.343 paras	Outcome	impacted third	NR

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis measure	Results molars or teeth	Notes by review team
		Patients were given a tube of toothpaste and, if needed, chlorofluor gel. Use of these kits was monitored at subsequent visits as patients were requested to bring them in (p.343 para.3)	validated: NR – but intra-examiner reliability was tested with kappa values (p.343 para.11) Unit of measurement:	that had advanced caries on other surfaces and were later extracted. None of the patients presented with retained roots.(p.346 para.2)	Source of funding: Received support from GC (Australia)
		Topical applications of fluoride varnish commenced in Phase 1 and occurred every 2 weeks during phase 2 (p.343 para.4) Phase 2: A monitoring phase	Number and percentage of surfaces remaining unchanged from baseline Time points	At baseline, 683 proximal surfaces were sound, and 95% of them remained sound after 6 months. 3	
		of 3 months – oral hygiene sessions were reviewed every 2 weeks at coaching sessions for toothbrushing, (p.343 para.6)	measured: Baseline and 6 months Outcome name: Dietary habits	surfaces became associated with new radiolucencies following baseline, 2 of which had	
		Phase 3: 3 months trial – patients were not recalled but advised beforehand to follow the home care instructions – a reward for effective maintenance during	Outcome definition: Not completely clear but relates to consumption of soft drinks, sugar in tea	progressed to dentine. Nineteen sound surfaces, at baseline, belonged to	
		trial phase was the promise of replacing pink GIV temporary fillings with tooth coloured restorations. (p.343 para.7)	and coffee and chewing sugar free gum Outcome measure:NR Outcome	impacted third molars or teeth that had advanced caries on other surfaces and were later extracted.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		Phase 4: Follow-up after 6	measure	None of the	
		months – patients were	validated: NR	patients presented	
		recalled for clinical and radiographic examinations.	Unit of	with retained roots. (p.346	
		Theoretical basis: N/A	measurement:	para.2)	
		By whom: Dentist	Appears to vary	para.z)	
		To whom: All patients –	depending on	Dietary Habits:	
		including RTC and nonRTC	specific dietary	In general, the	
		How delivered: See above	habit	patients were	
		When/where: Dental clinic		unable to change	
		How often: Varies by phase	Time points	their dietary	
		– see above	measured:	habits. It was	
		How long for: No detail on	Baseline and 6	reported by many	
		length of phase 1 but phase	months	that they	
		2-4 covered a 6 months		continued to have	
		period in total.	Method of	up to 3 teaspoons	
			analysis (indicate	of sugar in	
		Sample size at baseline:	if ITT or completer	coffee or tea, or to	
		Total sample N = 45	analysis was used and if adjustments	keep drinking soft drinks during the	
		(referred to CMC during	were made for any	day, even bringing	
		2005) (p.343 para.12)	baseline	soft drinks with	
		Ready to Change $N = 16$	differences in	them to their	
		Non RTC N= 29 (p.244	important	dental	
		para.5)	confounders):	appointments.	
		, ,	,	(p.346 para.3)	
		Baseline comparisons	Data analysis		
		(report any baseline	included the	Conclusion:	
		differences between groups	assessment of	This study	
		in important confounders):	changes from	demonstrated that	
		RTC patients were more	baseline till the 6-	a non-invasive	
		than twice as likely to have	month follow-up of	caries	
		fewer sites scored GI-2	Gingival Index	management	
		(RR=2/.43, 95% CI (1.24,	scores, caries	protocol for 6	
		4.71) p=0.01) (p.344 para.5)	clinical findings,	sessions	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		Study sufficiently powered (power calculations and provide details): It was anticipated that 50 patients would be recruited during the audit period. Based on a significance level of 0.05 a sample of 17 subjects would provide 80% power to detect a 30% reduction in the total Gingival Index score with 95% confidence (2 tailed comparison) (p.341 para.6)	and bitewings radiographs scores. Differences in proportions were tested using the Chi-squared test and Fisher's Exact Test for categorical variables. The data analysis was conducted using both SPSS 15.0 and Epi info 3.2.2software. Diagnostic reliability of bitewing radiolucency assessment was determined by means of the Kappa statistic.(p.343 para.10)	conducted every 2 weeks which combined (1) professional applications of topical fluoride varnish; (2) intensive coaching and monitoring of toothbrushing performance; (3) home care using 5000 ppm strength fluoride toothpaste; and (4) chlorhexidine gel in a group of high caries risk patients enabled these patients to attain and maintain low plaque levels, decrease gingival inflammation, and reduce caries incidence and progression. (p.347 para.2) Within a matter of weeks, factors that have a bearing on the creation of a	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			analysis	favourable oral environment can be activated and result in substantial reductions in risk of caries incidence and progression. This favourable outcome occurred in patients who, prior to their entry 	
				prevalence in the population. (p.348 para.3)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Schouten, B.	Source	Method of allocation	Outcomes (include	For each outcome	Limitations identified
C., Eijkman, M.A.J.,	Population(s):	(describe how selected	details of all relevant	report:	by author:
and Hoogstraten, J.	Country of study	individuals/clusters were	outcome measures and	Means, SDs, p-values,	-
	(include if developed	allocated to intervention or	whether measures are	CIs, Effect sizes, SEs	The nature and size of
Year: 2003	or non-developed)	control groups – state if not	objective or subjective		the study sample limits
	Netherlands (p11,	reported): [quality	or otherwise validated):	Oral health (clinical)	the generalisability of
Citation: Schouten,	para.4).	assessment] N/A		results: N/A	the results. (p.14,
B. C., Eijkman,		_	Outcome name:		para.6).
M.A.J., and	Setting: In the dental	Report how confounding	Satisfaction of dentist	Behavioural results:	
Hoogstraten, J.	examination room and	factors were minimised:	and patient. (p13,		Limitations identified
(2003) Dentists' and	the waiting room of	[quality assessment] NR	para.2).	Intervention group(s):	by review team:
patients'	their usual dental		Outcome definition:	Satisfaction of dentist	
communicative	practice. (p12,	Theoretical basis:	How satisfied the	and patient.	The source population
behaviour and their	para.3).	In line with previous findings	dentist was with how	Baseline: N/A	is not very well
satisfaction with the		it was hypothesised that	the consultation with	Follow up (all time	described.
dental encounter,	Location (urban or	more active patients are less	the patient went. A	points): N/A	
Community Dental	rural) : NR	satisfied with the	general satisfaction	End point: The mean	It is impossible to say
Health, 20, 11-15.		communicative behaviour of	item was also added.	score on the dentists'	whether the eligible
	Sample	the dentists but more	(p12, para.4).	satisfaction scale was	population represents
Country of study:	characteristics:	satisfied with their own	Outcome measure:	33.9 (SD 5.04, range 5-	the source population.
Netherlands	Age: 17-72 years	communicative behaviour	Questionnaire	40). The mean score on	
	(mean 38.6) (p.12,	than more passive patients.	Outcome measure	items regarding the	It is not clear how
Aim of Study: To	para.2).	In addition, it was expected	validated: NR	satisfaction with	selection bias
examine the relations	Sex: 49 male, 41	that patient satisfaction with		dentists' own behaviour	minimised as the
between patients' and	female (p.12, para.2).	consultations was	Unit of measurement:	was slightly, though	sample was of patients
dentists'	Sexual orientation:	determined more strongly by	5 point Likert-scale,	significant, higher than	visiting the dentists for
communicative	NR	the communicative behaviour	ranging from 1 (totally	the mean score on	emergency treatment
behaviour and their	Disability: NR	of the dentists than by their	disagree) to 5 (totally	items regarding	in different locations. It
satisfaction with the	Ethnicity: NR	own communicative	agree). General	dentists' satisfaction	is possible that
dental encounter.	Religion: NR	behaviour. Furthermore it	satisfaction item: 1	with the behaviour of	selection on particular
(p11, para.3).	Place of residence:	was hypothesised that	(totally unsatisfied) to 5	the patient. (paired t-	days may have led to
Study Decian	Netherlands (p.11,	dentists' satisfaction with	(totally satisfied). (p12,	test, t=3.9, p<.001).	bias.
Study Design:	para.4).	consultations would be lower	para.4-5).	Mean score on the	The outbore only
Patients were	Occupation: NR	than interacting with more	Time neinte	general satisfaction	The authors only
observed through	Education: NR	active patients than with	Time points	item was 4.4 (SD 0.68,	partially explained the

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
their dental	Socioeconomic	more passive ones. (p.11	measured: At the end	range 1-5) and	selection of the
examination, they	position: NR	para 3)	of the consultation.	correlation between the	variables included.
were visiting the	Social capital: NR		(p12, pa.3).	total scale score and	
dental practice for		What was delivered:		the general item score	The authors do not
emergency treatment.	Eligible population	In the dental examination	Outcome name:	was Pearson's r = 0.48	report how they
They were then	(describe how	room, a video camera was	Communicative	(p<.001). (p13, para.2).	controlled for
asked to fill out a	individuals, groups, or	placed in the corner, which	behaviour of dentist		confounding variables.
questionnaire in the	clusters were	recorded the patients from	and patient. (p13, pa.4).	Total score on the scale	
waiting room	recruited, e.g. media	the moment that they	Outcome definition:	assessing patients'	It is not reported how
assessing their	advertisement, class	entered the room to the	Patient's information-	satisfaction was 78.6	well this setting
satisfaction with the	list, area): Patients	moment which they left. After	seeking behaviour,	(SD 9.0, range 19-95).	reflects a usual UK
dental encounter as	visiting the practice for	the conclusion of the	patient participation in	The mean score	dental setting.
well as a few other	emergency treatment.	consultation the patients	dental decision-making,	regarding the	
questions regarding	(p.12, para.1).	filled out a questionnaire in	whether patients had	satisfaction of patients	No baseline measure
their visit. The		the waiting room assessing	requested a specific	with the dentists'	of the individuals
dentists also filled out	State if eligible	their satisfaction with the	treatment, whether	communicative	attitudes towards their
a short questionnaire	population is	dental encounter as well as	patients had proposed	behaviour was	dental encounter is
assessing their	considered by the	several other variables,	an alternative treatment	significantly higher than	taken before their
satisfaction after each	study authors as	including their age, gender	and who made the	the mean score	consultation.
consultation. (p12,	representative of the	and education, the reason for	ultimate decision.	regarding their	
para.3).	source population:	their visit, the perceived	Dentist's	satisfaction with their	Only the p-values are
	NR	invasiveness of the	communicative	own communicative	reported, no
Quality Score (++, +,		treatment, the perceived	behaviour was measure	behaviour (paired t-test,	confidence intervals
or -): -	Inclusion Criteria:	health of the teeth, if the	using an adaption of	t=6.3, p<.001). (p13,	are reported.
	Patients had to be	patient had visited their own	the communication in	pa.3).	
External Validity(++,	older than 16 and had	dentist in the past twelve	dental settings scale		Dental emergencies
+, or -): -	to be able to speak	months and if they could	(CDSS). (p12, pa.6-8).	Mean score on the	have been used that
	and read the Dutch	afford financially the	Outcome measure:	general satisfaction	might not reflect the
	language. Had to be	(proposed) dental treatment.	Observation	item was 4.6 (SD 0.83,	typical feelings of
	visiting the dental	(p12, pa. 3).	Outcome measure	range 1-5) and the	someone who visits for
	practice for		validated:	correlation between the	a general check-up.
	emergency treatment.	The dentist also filled out a	Patients' information-	total scale score and	- '
	(p.12, para.1).	short questionnaire	seeking behaviour:	the general item score	Evidence gaps: NR
		assessing their satisfaction	Mean interrater-	was Pearson's e =0.51,	
	Exclusion Criteria:	after each consultation.	reliability was 0.74	p<.001). (p13, pa. 3).	
			(range 0.59-0.95).		Source of funding:

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	individuals agreed to participate: 10 out of the 119 patients approached declined to participation within the study. 6 patients	To whom: Patient How delivered: Video- recordings and a questionnaire. When/where: Upon a visit to a dental practice for	reliability was 0.82 (range 0.63-0.94). (p12, para.6). Patient participation in dental decision-making:	somewhat more satisfied than younger patients (r=0.27, p<.011). Correlation coefficients between the different scores	
	initially agreed but failed to complete the post-appointment questionnaire. 13 recordings were	emergency treatment. How often: Once How long for: Once Sample size at baseline:	Mean interrater- reliability was 0.80; range intrarater reliability: 0.84-0.95). (p12, para.7).	assessing patients' satisfaction and dentists' satisfaction showed that these 2 variables were	
	unusable due to their lack of quality. (p.12, para.2). Potential sources of	N/A Total sample N = 90 patients Intervention group N = N/A	Whether patients had requested a specific treatment: Mean interrater-reliability was	unrelated (range 0.003 – 0.09). (p13, para.3). Intervention group(s): Communicative	
	bias: NR	Control Group N = N/A Baseline comparisons (report any baseline	0.87; range intrarater reliability: 1). (p12, para.7).	behaviour of dentist and patient. Baseline: N/A Follow up (all time	
		differences between groups in important confounders): N/A Study sufficiently powered	Whether patients had proposed alternative treatment options: Mean interrater- reliability was 0.96;	points): N/A End point: Mean score on the CDSS was 9.6 (SD3.1, scale range 0 – 21). (p13, para.4).	
		(power calculations and provide details): NR	range intrarater reliability: 0.95). (p12, para.7). Who made the ultimate	Background variables significantly associated with dentists' communicative	
			decision: Mean interrater-reliability was 0.65; range intrarater reliability: 0.63-0.68). (p12, para.7).	behaviour were dentists' age (r=0.21, p=.048) and the number of patients visiting them at least once a year	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				(r=0.35, p<.001). (p13,	
			CDSS: Mean interrater- reliability using Cohen's	para.4).	
			Kappa was 0.62; range	The mean number of	
			intrarater reliability:	questions patients	
			0.62-0.73). (p12,	asked per consultation	
			para.8).	was 3.9 (SD 3.6). (p13,	
				para.5).	
			Unit of measurement:	[
			Patients' information-	The majority of patients	
			seeking behaviour:	did attempt to self-	
			Number and nature of	diagnose (n=68).	
			questions asked. (p12,	However only 8 patients	
			para.6).	requested a specific	
				treatment and only 3	
			Patient participation in	proposed an alternative	
			dental decision-making:	treatment to the one	
			Recording whether	offered by the dentist. In	
			patients chose to self-	about half of the	
			diagnose. (p12, para.7).	consultations the	
			Whether patients had	patient decided to undergo the	
			proposed alternative	recommended	
			treatment options:	treatment (n=42),	
			Recording any	among the other half	
			alternatives that were	the decision was made	
			raised. (p12, para.7).	by the dentist $(n=45)$. 2	
			······································	patients handed handed	
			Who made the ultimate	the decision over to the	
			decision: either the	dentist and in one case	
			dentist or the patient.	no decision was made	
			(p12, para.7).	at the time. (p13,	
				para.6).	
			CDSS: rated at 0 for		
			poor, 1 for acceptable,	Because of the low	
			2 for acceptable and 3	number of patients who	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			for good. (p12, para.8). Time points measured: At the end of the consultation. (p12, para.3).	requested a specific treatment or proposed alternative treatment options no additional analyses could be made. (p13, para.6).	
			Outcome name: Relationship between communicative behaviour and satisfaction (p14, para.1). Outcome definition: Relationship between communicative behaviour and satisfaction (p14, para.1). Outcome measure: Questionnaire and observations from the consultation (p14, para.1). Outcome measure validated: NR	Intervention group(s): Relationship between communicative behaviour and satisfaction Baseline: N/A Follow up (all time points): N/A End point: Patients who asked more questions during their visit to the dentist were slightly, though not significantly, more satisfied with the communicative behaviour of the dentist than patients who asked less questions	
			Unit of measurement: Questionnaire responses and observations made during the consultations. Time points measured: At the end	(t=1.8, p=.07). No difference in satisfaction was observed in relation to the types of questions asked. No difference in dentist satisfaction was observed either related to how many questions were asked by the	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Study details			and method of	patient. (p14, para. 1). Whether patients did or did not attempt to self- diagnose made no difference to their satisfaction with their own or the dentists' communicative	Notes by review team
				satisfaction of the dentist was not influence by whether or	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				not patients made the decision themselves. (p14, para.3).	
				Patients' satisfaction with their own and dentists communicative behaviour was positively related to the dentists' communicative behaviour (r=0.32, p<.002; r=0.34, p<.001 respectively). (p14, para.4).	
				To determine the relative influence of dentists' and patients' behaviour 4 linear regression analyses were performed, with the following 4 dependent variables: patients' satisfaction with their own communicative behaviour, patients'	
				satisfaction with the communicative behaviour of the dentist, dentists' satisfaction with patients' communicative behaviour, and dentists' satisfaction with their own communicative	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				behaviour. (p14, para.5). (Table 3 p.14) The variance in patients' satisfaction with both their own and the dentists' communicative behaviour was mainly explained by dentists' communicative behaviour (R^2 =0.19, p<.05). None of the variables studied explained any variance in dentists' satisfaction, except for the variable 'self-diagnosis' but then only a small amount (dentist satisfaction with own behaviour: R^2 =0.05, p=.032; dentist satisfaction with patients' behaviour: R^2 =0.08, p=.006). (p14, para.5).	
				Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control) 10 out of the 119 patients approached	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				declined to participation within the study. 6 patients initially agreed but failed to complete the post-appointment questionnaire. 13 recordings were unusable due to their lack of quality. (p.12, para.2).	
				Conclusion: The results show that the patients as well as dentists are very satisfied with dental emergency consultations. (p.14, para.6).	
				High patient satisfaction in particular among older patients is consistent with findings from other studies. (p.14, para.6).	
				However patients in this study did not engage in a lot of information- seeking behaviour. Besides most patients did not ask the dentist for a specific treatment, nor did they propose alternative treatment	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				options to the one offered by the dentist. (p.14, para.6).	
				Active patients were not more satisfied with their communicative behaviour nor were less satisfied with the dentists' communicative behaviour than passive patients. Although patients who made the decision about the treatment themselves were more satisfied with their communicative behaviour than patients who let the dentist decide. (p.14, para.7).	
				Results from a regression analysis showed that patients' satisfaction with emergency consultations is determined by the greater part by the communicative behaviour of dentists. However scores on the CDSS showed that dentists' communicative behaviour towards dental emergency	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				patients' is rather neutral. (p14-15 para.8).	

Study Details	Researh Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: A. G.				
Threlfall, C. M.	Study design: Qualitative	Population the sample was	Brief description of method and	Limitations identified by
Hunt, K. M.	study using semi-structured	recruited from: GDPs	process of analysis [including	author: NR
Milsom, M. Tickle	interviews (abstract)	practising in Lancashire,	analytic and data collection	
and A. S. Blinkhorn		Cheshire and Greater	technique]:	Limitations identified by
	Research aims, objectives,	Manchester. (Paper One:		review team:
Year: 2007	and questions: To increase	p.1 para.3)	Paper One:	The qualitative approach did
	understanding about the care		In brief, the transcripts were analysed	provide considerable depth
Citation:	GDPs provide for young	How sample was	without pre-conceptions about the	which may not have been
Paper One:	children and explore the	recruited: The study	expected content and themes emerged	captured in a quantitative-
Threlfall, A.G., et	nature of the advice and	population was drawn from	by using a constant comparative	only study. However, given
al., Exploring the	preventive care they offer	GDPs practising in	method [this follows the grounded	the size of the sample, it
content of the	(Paper One: p.1 para.2)	Lancashire, Cheshire, and	theory approach described under the	would have been useful to
advice provided by	To increase understanding	Greater Manchester in 2003.	Research Parameters column].	have included some
general dental	about how to and to whom	Dentists were selected at	Analysis continued until saturation of	quantitative questions and
practitioners to	GDPs provide preventive	random from the General	concepts was reached, that being when	analysis. For example - it
help prevent caries	advice to reduce caries in	Dental Council's register and	no new concepts can be identified.	would have been useful if
in young children.	young children (Paper Two,	sent a letter inviting them to	Here findings relating to the GDPs'	the number of dentists
British Dental	p.1, para.1).	participate. This process	views about prevention and the content	proscribing fluoride
Journal, 2007.		continued until	of the advice provided are presented.	supplements or advising
202(3): p. E9;	Theoretical approach	approximately 100 GDPs	The qualitative analysis was undertaken	against fizzy drinks was
discussion 148-9.	[grounded theory, IPA etc]:	had agreed to participate.	by CH and AT who are health service	reported.
(Content)	Analysis of the content was	The dentists were selected	researchers and are not dentists. (p.2	
	undertaken using a grounded	at random to avoid any bias	para 2)	Information was not
Paper Two:	theory approach to identify	associated with a		provided on how data was
Threlfall, A.G., et	the key concepts that	convenience sample and all	Paper Two:	stored and record keeping
al., Exploring	emerged (Paper One) and to	the dentists who replied and	In this study the data from the 93	made systematic.
factors that	identify factors that might	wanted to participate were	transcribed GDP interviews were	
influence general	influence the provision of	entered into the study. The	analysed using a grounded theory	No information is provided
dental practitioners	preventive advice (Paper	sample size was not	approach to identify factors that might	on how the research was
when providing	Two). A grounded theory	determined by statistical	influence the provision of preventive	presented to the participants
advice to help	approach is a qualitative	considerations but aimed to	advice. The constant comparison	and the relationship between
prevent caries in	research method that uses a	be sufficiently large and	technique was used to analyse the	the participants and the
children. British	systematic approach in order	varied to capture the full	transcripts. The method used involved	researchers does not appear
Dental Journal,	to inductively derive theory	range of views and opinions	initially coding data and constantly	to have been considered.
2007. 202(4): p.	about a phenomenon. The	of GDPs working within the	comparing new data, firstly with new	
E10; discussion	theory derived is both	region. (p.1 para.3)	incidents in the data and then with	Information on participant

Study Details	Researh Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
216-7.	generated from the data		codes and categories. This was	characteristics is limited. It
(Different	collected and also	How many participants	continued until very few or no new	would have been useful to
senders)	provisionally tested by that	recruited: 311 invited to	categories were emerging from the	have more socio-economic
	data. The purpose is to build	participate. 96 initially	transcripts. Data analysis was iterative,	context on the areas the
Country of study:	a theory that is faithful to the	agreed. 2 withdrew from the	new emerging codes were used to	dentists operate in and to
England	data collected and illuminates	study due to time constraints	examine existing codes in more depth.	see whether there are any
	the area under study (p.2	in practice and one because	The concepts and categories that	differences in advice
Quality Score (++,	para.2).	of illness. Therefore 93 dentists were interviewed	emerged from the data were formed into themes, which were the key factors	provided.
+, or -) +	State how data were		that emerged from the transcripts as	No triangulation appears to
	collected:	(p.2 para 3)	influencing the provision of preventive	have taken place and only
	What method(s): Each	Sample characteristics:	advice. The themes were considered	one method was used.
	participant was interviewed	Age: NR	together and discussed in an attempt to	However given the findings
	separately. During the	Sex: Males=70; Female= 23	identify theory that might connect them.	presented are quite general
	interviews each dentist was	(p.2 para 3)		and 3 different researcher
	encouraged to speak freely	Sexual orientation: NR	Key themes and findings relevant to	conducted interviews it is
	about the care they provide to	Disability: NR	this review [with illustrative quotes if	unlikely that there will be
	the primary dentition. The	Ethnicity: NR	available]	major issues with reliability.
	interviews were semi-	Religion: NR		major locaco with foliability.
	structured around a set of	Place of residence: NR	Paper One:	Given the size of the sample
	themes that were agreed	Occupation: NR		the paper would have
	following group work with a	Education: NR	[Paper One: Note on paragraph	benefited from some
	panel of experienced GDPs	Socioeconomic position:	references: New text is only treated	discussion of differences
	and specialists in paediatric	NR	as in a separate paragraph to	between dentists in different
	dentistry. One of these	Social capital: NR	previous text where there is a space	areas serving different
	themes was prevention of	•	between them]	communities. Also it would
	caries in the primary dentition.	Inclusion criteria: NR	-	be useful if some figures
	All interviews were tape		Diet v brushing	were provided for some of
	recorded, numbered for	Exclusion criteria: NR		the responses - again it
	anonymity, and transcribed		Most dentists believed that diet was the	seems peculiar that they
	verbatim. (Paper One: p.2		most important factor when providing	aren't given that the study
	para.1)		preventive advice to children.(p.2	had such a large sample for
	By whom: One of 3 trained		para.5)	a qualitative piece of work.
	interviewers who were not			
	dentists. (Paper One: p.2		<i>'Although tooth brushing is important, in</i>	While 2 researchers were
	para.1)		the first years of life I would stress that	involved in the analysis it is
	What setting: The dentists'		diet control is more important. I'm not	not clear how differences

Study Details	Researh Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	homes or places of work. (Paper One: p.2 para.1) When: Conducted between		saying don't brush the teeth but control the sugar in the diet more so than being over zealous about tooth brushing.'	between them were resolved.
	March 2003 and September 2003. (Paper One: p.2 para.1)		(1000, male dentist, 19 years experience.) (p.2 para.6)	The findings are clearly laid out and a sufficient number of extracts are provided to
			However some dentists focussed strongly on regular toothbrushing rather than diet, believing it was more realistic to change brushing than eating	illuminate them. However as mentioned it would have been useful if some response numbers had been
			behaviour. (p.2 para.8) Content of dietary advice	provided as opposed to just relying on terms such as "most" and "some".
			In general, the diet advice provided was about reducing the intake of sugary foods and drinks, with many stressing that frequency of sugar consumption	The focus is very much on the content of the message and not how the message is delivered.
			was the most important message to get across. (p.2 para.10)	The conclusions clearly enhance the understanding
			Some dentists believed in providing diet advice that they thought realistic and suggested approaches to reduce the frequency and regulate the periods of sugar consumption. These included	of this research area. However the conclusion does not clearly set out the limitations of the study. Also the authors claim that they
			replacing sweets with savoury alternatives, fizzy drinks with milk, flavoured water, or weak diluted fruit juices and eating sweets at mealtimes or in one sitting. (p.2 para.12)	have "no reasons to believe" that the findings may not apply to other areas of the UK, whereas it would have been better to suggest
			'Stop sugary drinks before you go to bed at night. I recognised that the child wasn't going to stop eating sugar and I said if you could limit it to ideally once a	additional research to explore if there are any regional differences (which could for example result from the practices of different health authorities).

Study Details	Researh Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			week and eat all the sweets in one go' (1013, male dentist, 6 years experience.) (p.2 para.14)	Ethical issues are not mentioned
			Drinks emerged as a key part of many dentists advice on prevents. For many dentists the dangers of fizzy drinks were singled out. (p.2 para.15)	Evidence gaps and/or recommendations for future research: There is a need to develop and test a widely accepted oridonard
			Advice on reducing fizzy drinks Reasons given for not drinking fizzy drinks varied; some stressed the importance of acid erosion whilst others stressed the risk of decay from high sugar content. (p.3 para.1)	widely accepted, evidenced- based dental health advice and fluoride use programme with clear and concise messages that primary care dentists can deliver in practice. Such a
			Advice on extrinsic sugars This was another source of variation. Some dentists were especially concerned about sugars in savoury foodstuffs and foodstuffs commonly considered as healthy, like yoghurt, but most did not mention hidden sugars. (p.3 para.3)	development would discourage a piecemeal, subjective approach to prevention and instead ensure the delivery of an appropriate set of messages that could be delivered in a consistent and quality- assured manner. The development of Clinical Care
			Fluoride supplements Approximately half of the dentists indicated that they currently prescribe fluoride supplements to their child patients. Some dentists prescribing fluoride supplements did so to most of their child patients whilst others only prescribed to specific patients, for example those who had not responded	Pathways within the new dental contract offer an opportunity to introduce an evidenced-based priority list of specific preventive messages that can be adopted by NHS dentists. (Paper One: p.4 para.3)
			to dietary and oral hygiene advice. (p.3 para.5)	The arrival of the new dental contract provides an opportunity for change by

Study Details	Researh Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			Reasons for not proscribing fluoride	placing prevention at the
			included fear of fluorosis and some had	heart of dental care and
			stopped because of this as well as	allowing dentists to spend
			difficulties with compliance. (p.3 para.8)	more time with children. This opportunity will be lost
			'We used to have a policy of giving	unless efforts are made to
			fluoride supplements but I	both improve the content
			was scared that people would get	and delivery of preventive
			fluorosis and such things so we went off	advice and to uncover
			it. I never saw any. Rumours.' (118,	simple interventions that
			male dentist, 14 years experience.) (p.3	might result in improving
			para.9)	usage of fluoride toothpaste
			. ,	and changing children's
			NOTE: Dentists also discussed water	diets. These interventions
			fluoridation in the interview but this did	will need to be developed in
			not concern oral health messages as	partnership with patients if
			such so these findings have not been	the prescriptive mindset of
			included.	GDPs towards prevention is
				to be challenged. Research
			Conclusions:	can be undertaken to test
			The dentists in this study were aware of	innovative approaches and
			the basic principles of preventive	identify better ways of
			dentistry, but their care and advice	delivering preventive care.
			varied in content and emphasis. The	Training can be provided,
			majority felt that diet control should be	both as part of the
			the cornerstone of their preventive	undergraduate curriculum
			advice, but others were more	and as part of continuing
			concerned to stimulate regular tooth	professional development, to
			brushing habits. Only half of the	improve the delivery of
			dentists reported prescribing fluoride	preventive care by
			supplement. (p.3 para.15)	promoting a better
				understanding about
			The focus of most dietary advice was	counselling skills and
			the consumption of sugar. The	educative techniques. In
			consumption of fizzy drinks was singled	addition, individual GDPs
			out as very important by some but not	need to reflect on their own
			all dentists, and advice about these	delivery of preventive care to

Study Details	Researh Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			drinks also varied. (p.3 paras 16-17)	identify ways in which it might be improved. (Paper
			A surprising finding was the degree of variation amongst the GDPs in their attitude towards fluoride and their use	Two: p.4, para.4)
			of fluoride supplements. Whilst some	Source of funding: NR
			use these supplements widely, others	
			adopt a targeted approach, yet others prescribed them on demand and some	
			did not prescribe them because they	
			are frightened of the possible side effects. (p.3 para.18)	
			The findings demonstrate that these	
			GDPs do not deliver caries preventive	
			messages in a similar and consistent manner. Whilst there is an acceptance	
			amongst them that the key messages of	
			oral hygiene and sugar control need to	
			form the basis of practice-based caries	
			prevention, there is no unified approach to the emphasis that should be placed	
			on the practical delivery of information	
			to children and their carers. If the	
			findings from this large group of GDPs	
			are transferable to GDPs practising in	
			other regions of the UK, and we have no reasons to believe otherwise, then	
			UK dentists are selectively delivering a	
			range of preventive messages and care	
			based in part on their own experiences	
			and possible prejudices. Perhaps the	
			inconsistency of approach toward	
			caries prevention in young children among GDPs, especially in their use of	
			fluoride, offers a partial explanation for	
			the lack of recent progress in reducing	

Study Details	Researh Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			caries in the primary dentition of UK children. (p.4 para.2).	
			Key themes and findings relevant to this review [with illustrative quotes if available]	
			 Paper Two: (p.2-3) Patient factors: Gender or ethnicity was not important to GDPs when giving advice Age influenced the delivery of advice but not the likelihood of providing advice. Attitude and behaviour of a child was important for making treatment decisions but not a major factor when providing advice. The amount of caries the child had was crucial to treatment decisions and the advice provided. Children with caries were questioned about diet and oral hygiene behaviour but those without tended not to be questioned. "If I see a child and oral hygiene is good, I would say very little about what they are doing because whatever they are doing they are doing alright" Children presenting with caries on more than one occasion were either given similar message again or 	

Study Details	Researh Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			 varnish. In some cases if dentists felt advice was not observed they became unmotivated about providing advice: 'If I give tablets it's usually for a patient who keeps coming back and back, and you are getting nowhere with the diet advice and the oral hygiene advicethen I am more likely to give fluoride tablets at that stage. But I wouldn't do initially.' 	
			 Parent factors: The GDPs' perception of the accompanying parent, especially their beliefs about parental attitude and motivation, were crucial to the provision of preventive advice: in general if dentists believed parents were well motivated they gave more advice. A link between social class and parental motivation was also mentioned: "Some mothers, particularly middle class will come in and talk at great length about fluoride" The dentist's belief that the advice they provided was acted upon by some parents was an important factor in ensuring that they continued to provide advice. Dentists reported that many parents were ignorant about the causes of tooth decay and they often tried to 	

Study Details	Researh Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Study Details	Researh Parameters		Outcomes and Methods of Analysis the causes of decay and the harmful effects of sugar. External factors: Practices with a hygienist tended to have an increased emphasis on dietary advice and oral hygiene instruction: "All children to see a hygienist on a regular basisbecause they do the best prevention care" Many respondents referred to the problem of time restrictions and many linked this problem to the fee structure. An overarching theory emerged from the transcripts; GDPs see themselves in the role of health educators when considering	Notes by Review Team
			 prevention. There was an almost universal belief that caries could be prevented if parents listened to and understood the diet advice and oral hygiene instruction provided. The majority of dentists relied on verbal advice in the form of a short educative talk and some also handed out leaflets. Although dentists saw themselves as health educators, there was little evidence that they used techniques such as visual aids to increase the impact of their preventive advice. 	
			(p.4)	

Study Details	Researh Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			Preventive advice provided in the dental practice is given in an <i>ad hoc</i> way with no formal targeting of patients. Most GDPs tend to deliver preventive advice in a similar manner, a short educative talk with no props or additional materials. In addition, there was no planned reinforcement of advice. Greater use of visual aids, providing materials for parents to take home, and greater emphasis on partnership might help improve the impact of GDPs' advice.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Vachirarojpisan, T, Shinda, K,	Source Population(s): Country of study	Method of allocation (describe how selected individuals/clusters were allocated to intervention or	Outcomes (include details of all relevant outcome measures and	For each outcome report	Limitations identified by author:
Kawaguchi, Y Year: 2005	(include if developed or non-developed) NR	control groups – state if not reported): randomised by health centres	whether measures are objective or subjective or otherwise validated):	Means, SDs, p- values, Cls, Effect sizes, SEs	The ECC problem in Thailand remains a critical and sever
Citation: Vachirarojpisan, T., Shinada, K., and Y.	Setting: Health centres in the rural district of Suphanburi	Report how confounding factors were minimised: There were no significant differences at	Outcome name: Healthcare centre staff impact evaluation	Oral health (clinical) results:	problem, therefore this single intervention in the short term is not seen as sufficient to
Kawaguchi. The process and outcome of a	Province, Thailand Location (urban or	baseline. Contamination was minimised as separate clinics were used for the control and	Outcome definition: Questionnaire survey to evaluate the	Children's dental cavitated carious increment:	prevent the development of ECC
programme for preventing early childhood caries in Thailand.	rural): Rural Sample characteristics:	intervention groups. Programme/Intervention description:	programme's impact on health centre staff and whether they had a better knowledge and	Mean scores (with standard deviations in brackets)	Health centre staff had a different experience and ability to moderate group discussions
Community Dental Health (2005). 22, 253-259	Age: Children: 6 – 19 months Children's average	What was delivered: Small group discussion with 6-8 mothers/caregivers on their	attitude toward the ECC problem Outcome measure:	Non-cavitated carious lesions:	Some mothers/caregivers did
Country of study: Thailand	age: Intervention= 12.09 (presumably months?); Control= 12.24	children's oral health and causes and prevention of ECC three times, at 3 monthly intervals, change from didactic	Questionnaire Outcome measure validated: Unclear	Intervention: Baseline:1.38 (2.12) 1 year follow-up: 3.98 (3.08)	not attend all three sessions and sent a representative to join the discussion
Aim of Study: the aim of this preliminary study	Mothers/ caregivers average age: Intervention= 30.28	formal lecture approach to opportunity to choose the ECC preventive methods they	Unit of measurement: Questionnaire response	Control: Baseline: 1.47 (2.14) 1 year follow-up: 4.04	Potential of cross- contamination of results between
was to evaluate the process of the participatory-DHE programme and the	(presumably years); Control= 29.70 Sex: Intervention aroup: Mole= 120	believed suitable for their children. The series of discussion topics	Time points measured: New	(2.99) Cavitated carious	subjects who lived in the adjacent household but did not
effectiveness of this intervention on reported changes in	group: Male= 120 (56.3%); Female= 93 943.7%); Control group: Male= 96	depended on the points of interest that arose within each group. The discussion groups	Outcome name: Effects of mothers/caregivers	lesions: Intervention: Baseline: 0.36 (1.06) 1 year follow-up: 3.82	attend the same health centre.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Study details the oral health behaviour of children and the impact outcome on cavitated carious increment over a one-year period. Study Design: One year intervention programme. Subjects divided into 2 groups by randomising the health centre they attended. Small group discussion with active involvement was provided in the intervention group while the routine national teaching DHE programme was provided in the control group. Children's caries status and oral	setting (50.3%); Female= 95 (49.7%) Sexual orientation: NR Disability: NR Ethnicity: Thai Religion: NR Place of residence: Rural Area Occupation: Mothers/ caregivers: House wife (did not work): Intervention group= 130 (61.0%); Control group= 100 952.4%) Working: Intervention= 83 (39.0%); Control= 91 (47.6%) Education: Mothers/ caregivers: Primary school or less: Intervention group= 159 (74.6%); Control group= 143 (74.9%) Secondary school or more: Intervention		and method of	Results(3.65)Control:Baseline: 0.51 (1.38)1 year follow-up: 3.74(3.93)ECC (non-cavitated and cavitated carious lesion):Intervention:Baseline: 1.73 (2.60)1 year follow-up: 7.80(4.99)Control:Baseline: 1.97 (2.76)1 year follow-up: 7.78(5.22)Mean cavitated carious increment: Intervention: 3.46 (3.36) Control: 7.78 (5.22)There were no statistical differences in non-cavitated and	Notes by review team Limitations identified by review team: The source population is only partially described. The eligible population or area population is only partially representative of the source population or area. Participants were from Thailand therefore they do not fully represent the eligible population or area. Allocation to the intervention and control groups was done so via randomisation by the health centres. Interventions and
health behaviour evaluated and compared between the 2 groups at the end of the study. "Observational	group= 54 (25.4%); Control group= 48 (25.1%) Socioeconomic position: Family income per month: Below Thai average:	programme consisted of didactic teaching about ECC prevention methods and providing free toothbrushes. This activity was conducted at the same time as the vaccination programme for	technique (Kaste et al 1999). Examiners attended 2 day calibration exercise. Outcome measure: Dental caries	cavitated carious lesions between both groups at the baseline and one year follow up – Table 3 p.257 The children in both	comparisons were only partially described. Allocation to condition was completed by randomisation by whole session.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
method" used to	Intervention= 115	children at the age of 9 and 18	Outcome measure	intervention and control	
evaluate the	(54.0%); Control=	months.	validated: Unclear	groups had the same	It was not recorded
process of group	107 (56.0%); Over	By whom: Dentists and staff		order of magnitude of	whether the exposure
activities in the	Thai average:	from health centres	Unit of measurement:	increase in cavitated	to the intervention or
intervention group.	Intervention= 98	To whom: Participants	Kappa Score	carious lesions during	control group was
Health centre staff's	(46.0%); Control= 84	How delivered: Didactic		the one year period	adequate.
knowledge of ECC	(44.0%)	teaching about ECC prevention	Time points	(Table 4 p.257). The	
problem evaluated	Social capital: NR	methods plus free toothbrushes.	measured: Beginning	proportion of children	In the intervention
by questionnaire at		When/where: health centres in	and End	with cavitated carious	group they also
end of study.	Eligible population	rural locations		increment was 74.2%	received free fluoride
	(describe how	How often: baseline, then at 9	Outcome name:	and 68.1% in the	toothpaste alongside
Quality Score (++,	individuals, groups, or	and 18 months old.	Stated changes in Oral	intervention and control	the free toothbrush.
+, or -):	clusters were	How long for: 12 month period	health behaviour	groups, respectively.	
+	recruited, e.g. media		Outcome definition:		The intervention was
	advertisement, class	Sample size at baseline: NR	The percentages of	Behavioural results:	conducted in Thailand
External	list, area): Voluntary		children according to		and is therefore does
Validity(++, +, or -	entry to the study	Total sample N = 520	oral health behaviour	Healthcare centre	not fully reflect the
):		Intervention group N = 270	Outcome measure:	staff impact	usual UK practice. It
+	State if eligible	Control Group N = 250	percentage of children	evaluation	was also a
	population is		according to oral health		participatory
	considered by the	Baseline comparisons (report	behaviour	About half of health	programme so again it
	study authors as	any baseline differences	Outcome measure	centre staff reported a	does not fully reflect
	representative of	between groups in important	validated: Unclear	difficulty in finding	usual UK practice.
	the source	confounders): There were no		appointment times for	
	population:	statistically significant	Unit of measurement:	the groups and how to	It was not recorded
	+	differences in any characteristics	Percentage	lead and moderate the	whether the outcome
		of mothers/caregivers and		groups.	measures were
	Inclusion Criteria:	children who belonged to the	Time points	3 - 1	reliable.
	Mothers/caregivers of	intervention and control groups	measured: Beginning	16 of 17 of health	
	Children born	at the outset.	and End	centre staff stated that	The outcome
	between March 2000			they would like to	measures were not
	and April 2001 aged	Study sufficiently powered	Method of analysis	extend the topics of	included within the
	6-19 months old	(power calculations and provide	(indicate if ITT or	discussion for their	research.
		details): NR	completer analysis was	clients in this small	
	Exclusion Criteria:		used and if	group format, to other	Some of follow up
	NR		adjustments were	g.eap lonnat, to other	times were not the

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	% of selected individuals agreed to participate: 57 subjects (21.1%) (Intervention group), 59 subjects (23.6%) (Control group) dropped out mainly due to mothers/caregivers moving out of the area or refused to continue in the programme. Potential sources of bias: NR		made for any baseline differences in important confounders): Chi- Square was used to compare results for individual components of oral health behaviour. The T-Test was used to compare results for dental cavitated carious increment.	areas of general health of children. Effects of mothers/caregivers knowledge on ECC Almost 100% of mothers/caregivers in both groups were able to identify that "candy" and "no brushing behaviour" were the causes of ECC. Stated changes in Oral health behaviour In the intervention group the proportions of the children brushing their teeth using fluoride toothpaste and using a proper amount of toothpaste were higher at one-year follow up than in the control group (p<0.001). Other oral health behaviours such as consumptions of sweet food between meals, night time bottle-feeding and falling asleep with a bottle also showed	same in each condition. ITT was not recorded. Power was not recorded and neither were the estimates of effect size. It was not reported whether the analytical methods were appropriate. Some p values were given when considering the precision of the intervention effects that were given. The data from this study has only partial internal validity. The data from this study has only partial external validity. Evidence gaps: NR Source of funding: NR

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				similar results in both groups.	
				Oral health behaviour:	
				ns= not significant	
				Any tooth brushing: Intervention: Baseline: 18.3% 1 year: 93.0%	
				Control: Baseline: 17.3% 1 year: 73.8%	
				Result of chi-square: Baseline: ns 1 year: 0.001	
				Parent brush their child teeth: Baseline: 13.6% 1 year: 76.0%	
				Control: Baseline: 15.2% 1 year: 59.7%	
				Result of chi-square: Baseline: ns 1 year: 0.001	
				Brushing twice a day: Baseline: NR	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				1 year: 41.8%	
				Control: Baseline: NR 1 year: 26.7%	
				Result of chi-square: Baseline: NR 1 year: 0.001	
				Fluoride toothpaste use: Baseline: 8.9% 1 year: 97.3%	
				Control: Baseline: 7.3% 1 year: 58.1%	
				Result of chi-square: Baseline: ns 1 year: 0.001	
				Proper amount of toothpaste: Baseline: NR 1 year: 73.2%	
				Control: Baseline: NR 1 year: 38.2%	
				Result of chi-square: Baseline: NR 1 year: 0.001	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				Falling asleep with bottle: Baseline: 34.3% 1 year: 27.7%	
				Control: Baseline: 37.2% 1 year: 24.1%	
				Result of chi-square: Baseline: ns 1 year: ns	
				Night time feeding: Baseline: 43.7% 1 year: 40.4%	
				Control: Baseline: 44.0% 1 year: 35.1%	
				Result of chi-square: Baseline: ns 1 year: ns	
				Sweet food dietary between meal: Baseline: 88.3% 1 year: 91.5%	
				Control: Baseline: 92.1% 1 year: 90.6%	
				Result of chi-square: Baseline: ns	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				 1 year: ns Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control) 57 subjects (21.1%) (Intervention group), 59 subjects (23.6%) (Control group) dropped out mainly due to mothers/caregivers moving out of the area or refused to continue in the programme. Conclusion: Results revealed the effectiveness of a participatory DHE approach to increase tooth brushing and fluoride toothpaste behaviour as preferred individual/collective choices for preventing ECC. 	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Wang, S.J	Source	Method of allocation (describe	Outcomes (include	Oral health (clinical)	Limitations identified by
et al	Population(s):	how selected	details of all relevant	results:	author:
	Parents of 4 to 10	individuals/clusters were	outcome measures		NR
Year: 2010	year old paediatric	allocated to intervention or	and whether measures	Plaque scores	
	dental patients (at	control groups – state if not	are objective or	Mean:	Limitations identified by
Citation: Wang,	Pediatric Dental	reported):	subjective or otherwise		review team:
S.J., Briskie, D., Hu,	clinic at Mott	The parents were randomly	validated):	Intervention groups	No information on whether
J.C.C., Majewski, R.,	Children's Health	assigned with a random number		(combined result of	allocation into groups was
Inglehart, M.R., and	Center, Flint,	table to 1 of 4 conditions for the	Outcome name:	group 1, 2 and 3):	concealed or whether
P. Habil. Illustrated	Michigan, USA)	treatment plan consultation.	Returning for operative	End point: 1.01	participants/investigators
information for	who needed		appointment either	-	were blind to exposure
Parent Education:	operative	Report how confounding	right away or after	Control group:	and comparison.
Parent and Patient	treatments.	factors were minimised:	rescheduling (Goal 1 -	End point: 1.21	
Responses.		Analysis was undertaken to	whether the use of	_	The study isn't a UK
Pediatric Dentistry.	Setting: Pediatric	compare baseline participants in	illustrative educational	p value: p<.06	setting: participants are
2010; 32:295-303	Dental clinic at	all intervention/control groups	aides improved the		Medicaid-eligible children.
,	Mott Children's	(including demographic	parent's/guardians	Gingival health	
Country of study:	Health Center,	background, own oral health-	responses to the	Mean:	For some
USA	Flint, Michigan,	related characteristics,	operative		outcomes/results the 3
	USA	perceptions of their child's oral	appointment)	Intervention groups	intervention groups were
Aim of Study: The		health and oral health-related	Outcome definition:	(combined result of	reported on as one group
purpose of this study	Location (urban	behaviour, and knowledge and	Whether the use of	group 1, 2 and 3):	 therefore the distinction
was to explore the	or rural): NR	attitudes concerning the	illustrative education	End point: 1.71	between the impacts of
effect of using		importance of their child's	aides improved		each group/intervention is
illustrations, when	Sample	primary dentition and other oral-	parents/guardians	Control group:	not clear.
educating parents	characteristics:	health-related issues) - no	responses to the	End point: 1.87	
about their child's	Age: Children were	significant differences found	operative appointment		Exact follow up times are
upcoming operative	between 4 and 10		compared to the	p value: p<.22	not clear (although each
appointment, on	years. Average age	Programme/Intervention	responses of the		follow-up is less than 11
parents' and child	= 6.7 years old.	description:	parents'/guardians'	Behavioural results:	weeks)
patients' responses	Adults: 164	Intervention Group 1 –	who were only given		
to the treatment. The	mothers, 18	standardised information (flip	verbal instructions	Returning for	Evidence gaps:
studies objectives	fathers, 1	chart):	Outcome measure:	operative	This study showed that the
were to analyse	grandfather, 2	What was delivered:	percentages of	appointment either	way this information was
-	foster parents, 1		patients who returned	right away or after	provided, namely with the

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
whether informing parents/guardians about their child's oral healthcare needs with a standardised illustrated educational tool, an individualised illustrated drawing, or both illustrated educational tools would result in a better response from the parent and the child compared to responses when verbal communication strategies were used. Study Design: Parallel RCT. If the child required an operative visit, the parents were randomly assigned with a random number table to 1 of 4 conditions for the treatment plan consultation. Quality Score (++,	adult sibling. Average age = 31.52 years old. Sex: Children = 88 males, 101 females Sexual orientation: NR Disability: NR Ethnicity: Children = 95 African Americans/52 European Americans/6 Asian Americans/6 Asian Americans/ 5 Hispanics/ 21 biracial Religion: NR Place of residence: NR Occupation: NR Education: NR Education: NR Socioeconomic position: Families must have an annual income of not greater than 200% of the federal poverty level Social capital: NR Eligible population (describe how individuals, groups, or	Initial hygiene/treatment plan appointment: Parents undertook a baseline survey: including questionnaires on perceptions of their own oral health, their children's oral health, and their dental fear; knowledge about oral health and their understanding of operative treatment; perception of the importance of the primary dentition; and satisfaction with the previous communication about their children's dental treatment needs. Parents were informed with the help of a standardised illustrated education tool (flip chart) and given verbal information. The flip chart had 3 separate pages with drawings of the primary definition showing the progression of dental caries from healthy teeth to pulpal involvement. To standardise the instruction, a prewritten script about dental caries progression of the primary teeth was read to the parents, regardless of each patient's treatment needs, when showing the flip chart information. Following operative appointment: Following the operative appointment, the	for the operative appointment either right away or after rescheduling Outcome measure validated: NR Unit of measurement: % Time points measured: Following initial planning appointment (the intervention) Outcome name: Responses of the parents/guardians at the operative appointment (Goal 1 – whether the use of illustrative educational aides improved the parent's/guardians responses to the operative appointment: Effect of information at the planning appointment) Outcome definition: Whether the use of illustrative educational aides improved the parent's/guardians responses to the operative appointment: Effect of information at the planning appointment) Outcome definition: Whether the use of illustrative educational aides improved the parent's/guardians responses to the operative appointment:	rescheduling Percentage: End point: Intervention group 1: 87% Intervention group 2: 84% Intervention group 3: 94% Control: 71% P=.02 An analysis of average days between the treatment plan consultations and the operative appointments showed that an average number of days in the 4 conditions did not differ significantly (control =35.38 days, vs. standardised condition = 34.17 days, vs. individualised condition = 38.73 days, vs. combined condition = 47.08 day, p=.06) Responses of the	help of illustrations, was a crucial determinant of the parents' – and even child's – responses following the operative appointment. It could be that the visual information given allowed the parents to visualise their own children's disease status, resulting in a sense of increased self- efficacy and trust of the dental provider. It might be beneficial to explore and define the underlying process that motivated the parents and patients and mediated those positive outcomes. Future research should explore these underlying processes to pinpoint patient and parent motivation. Source of funding: The research was supported by a grant from the Delta Dental foundation of Michigan.
+, or -): +	clusters were		responses of the	parents/guardians at	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	recruited, e.g.	parents and children responded	parents/guardians at	the operative	
External	media	to a post-operative appointment	the operative	appointment	
Validity(++, +, or -):	advertisement,	survey, which assessed their	appointment	Mean scores	
+	class list, area):	responses to their child's	Outcome measure:		
	Parents whose	treatment. Each dentist	Questionnaire	How helpful was the	
	children met the	assessed the child patient's	Outcome measure	information we gave	
	inclusion criteria	behaviour with the Frankl	validated: NR	you last time for	
	were identified at	behaviour rating scale at 6	Unit of	preparing your child	
	the hygiene	points during the appointment:	measurement:	for his/her dental	
	appointment.	1. When seated in the dental	Various 5 point scales	treatment today? 1=	
	Parents were	chair, 2. During administration of	(Q1: 1=not at all	not at all helpful to	
	invited to	local anesthesia, 3. During	helpful to 5=very	5=very helpful	
	participate in the	rubber dam placement, 4.	helpful; Q2: 1=I knew	End point:	
	study, and if they	During decay excavation or	nothing to 5=I knew	Control: 3.74	
	agreed, signed	tooth extraction, 5. During	everything; Q3 and	Intervention group	
	consent and	restoration placement and 6.	Q6: 1=very nervous to	1: 4.18	
	HIPAA forms and	Upon dismissing the patient.	5=very relaxed; Q4:	Intervention group	
	responded to a	The dentists also recorded	1=very dissatisfied to	2: 4.11	
	baseline study.	whether the parent was present	5=very satisfied; Q5:	Intervention group	
		in the operatory and whether	1=very uncomfortable	3: 3.88	
	State if eligible	nitrous oxide was used.	to 5=very comfortable)	P value: .03	
	population is	Gingival and plaque scores	Time points		
	considered by the	taken.	measured: At the	Before you came to	
	study authors as	Theoretical basis: N/A	operative appointment	the appointment	
	representative of	By whom: Dentists	(less than 11 weeks	today, how much did	
	the source	To whom: Parents (and child)	following initial	you know about what	
	population:	How delivered: Verbal	(intervention)	would be done? 1=I	
	NR	instruction and visual flip chart	appointment)	knew nothing to 5=I	
		When/where: Paediatric dental		knew everything	
	Inclusion Criteria:	clinic	Outcome name:	End point:	
	Children between 4	How often: Pre-op visit	Plaque scores	Control: 3.56	
	and 10 years;	(planning appointment) followed	Outcome definition:	Intervention group	
	healthy; not	by operative visit How long for:	Children's oral hygiene	1: 3.71	
	developmentally	Operative appointment was less	status.	Intervention group	
	delayed; free from	than 11 weeks following initial	Outcome measure:	2: 3.98	
	-	· · · · · · · · · · · · · · · · · · ·	Examination	Intervention group	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Study details			and method of analysis Outcome measure validated: NR Unit of measurement: Scale: 0=no plaque to 3=heavy accumulation of plaque Time points measured: At operative appointment Outcome name: Gingival health Outcome definition: Children's oral hygiene status. Outcome measure: Examination Outcome measure validated: NR Unit of measurement: Scale: 1 = normal gingival to	3: 3.86 P value: .32 How nervous/relaxed do you feel about your child's appointment today? 1=very nervous to 5=very relaxed End point: Control: 3.90 Intervention group 1: 3.92 Intervention group 2: 4.11 Intervention group 3: 3.98 P value: .81 How satisfied are you with what was done today? 1=very dissatisfied to 5=very	Notes by review team
	Exclusion Criteria: NR	Parents educated about their child's oral healthcare needs and the upcoming operative appointment verbally and	4=severe inflammation Time points measured: At operative appointment	satisfied End point: Control: 4.41 Intervention group 1: 4.50	
	% of selected individuals agreed to participate: 99% (189 out of 191) Potential sources	individualised illustration. Parents were informed about their children's dental treatment needs as they watched the dental hygienist draw the child's treatment needs on a pre- printed occlusal and cross- sectional illustration of the	Outcome name: Children's behaviour during the appointment Outcome definition: The dentist rated the children's behaviour during the	Intervention group 2: 4.66 Intervention group 3: 4.29 P value: .23 How comfortable were you with what	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	of bias: NR	 primary dentition (as seen in a bitewing radiograph of the primary dentition and the first permanent molars) using red felt tip pen. Following the operative appointment, the parents responded to a post-operative appointment survey, which assessed their responses to their child's treatment. Each dentist assessed the child patient's behaviour with the Frankl behaviour rating scale at 6 points during the appointment: When seated in the dental chair, 2. During administration of local anesthesia, 3. During rubber dam placement, 4. During decay excavation or tooth extraction, 5. During restoration placement and 6. Upon dismissing the patient. The dentists also recorded whether the parent was present in the operatory and whether nitrous oxide was used. Gingival and plaque scores taken. Theoretical basis: N/A By whom: Dentist To whom: Parents (and child) 	appointment with the Frankl behaviour rating scale Outcome measure: Behaviour during appointment Outcome measure validated: NR Unit of measurement: The Frankl behaviour scale: 1 = "definitely negative", 2 = "negative", 3 = "positive", 4 = "definitely positive". Time points measured: At operative appointment Method of analysis (indicate if ITT or completer analysis was used and if adjustments were made for any baseline differences in important confounders): ITT - NR Analysis: Chi-square tests were used to analyse whether the percentages of	was done today? 1=very uncomfortable to 5=very comfortable End point: Control: 4.25 Intervention group 1: 4.21 Intervention group 2: 4.47 Intervention group 3: 4.34 P value: .50 How nervous/relaxed do you feel about your child's next appointment? 1=very nervous to 5=very relaxed End point: Control: 4.24 Intervention group 1: 4.21 Intervention group 1: 4.24 P value: .98 Child behaviour during the operative appointment Mean score (n) When seated in dental chair	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		 How delivered: Educated verbally and with individualised illustration When/where: Paediatric dental clinic How often: Pre-op visit (planning appointment) followed by operative visit How long for: Operative appointment was less than 11 weeks following initial hygiene and treatment planning appointment. Whole study was over 12 months Programme/Intervention description: Intervention Group 3 - Standardised and individualised information (flip chart and illustration): What was delivered: Parents undertook a baseline survey: including questionnaires on perceptions of their own oral health, and their dental fear; knowledge about oral health and their understanding of operative treatment; perception of the importance of the primary dentition; and satisfaction with the previous communication about their children's dental treatment needs. 	parents with different educational communications differed in the following 2 dependent variables: 1) return for operative appointment and 2) staying in the operatory with the child during treatment. Univariate analyses of variances were used to analyse whether the parent sin the 4 conditions differed in their responses to the operative appointment. Independent sample t tests were used to compare the behaviour ratings of children whose parents had received the traditional information with the ratings of children whose parents had received illustrative information during the health education process. A significance level of P<.05 was used.	End point: Control: 3.35 (77) Intervention groups (combined result of group 1, 2 and 3): 3.62 (118) P value: .03 During local anaesthesia administration End point: Control: 2.97 (36) Intervention groups (combined result of group 1, 2 and 3): 3.39 (115) P value: <.01 During placement of the rubber dam End point: Control: 3.21 (33) Intervention groups (combined result of group 1, 2 and 3): 3.36 (107) P value: .31 During excavation of the decay End point: Control: 3.29 (34) Intervention groups (combined result of group 1, 2 and 3): 3.29 (34)	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		Parents educated about their child's oral health care needs and the upcoming operative appointment verbally and individualised illustration. The flip chart had 3 separate pages with drawings of the primary definition showing the progression of dental caries from healthy teeth to pulpal involvement. To standardise the instruction, a prewritten script about dental caries progression of the primary teeth was read to the parents, regardless of each patient's treatment needs, when showing the flip chart information. Parents were also informed about their children's dental treatment needs as they watched the dental hygienist draw the child's treatment needs on a pre-printed occlusal and cross-sectional illustration of the primary dentition (as seen in a bitewing radiograph of the primary dentition and the first permanent molars) using red felt tip pen. Following the operative		3.54 (110) P value: .10 During extraction of tooth End point: Control: 3.50 (8) Intervention groups (combined result of group 1, 2 and 3): 3.62 (13) P value: .71 During placement of the restoration End point: Control: 3.47 (34) Intervention groups (combined result of group 1, 2 and 3): 3.60 (113) P value: .35 At dismissal from the appointment End point: Control: 3.62 (37) Intervention groups (combined result of group 1, 2 and 3): 3.68 (119) P value: .61 Average behaviour	
		appointment, the parents responded to a post-operative		rating: End point:	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		appointment survey, which assessed their responses to their child's treatment. Each dentist assessed the child patient's behaviour with the Frankl behaviour rating scale at 6 points during the appointment: 1. When seated in the dental chair, 2. During administration of local anesthesia, 3. During rubber dam placement, 4. During decay excavation or tooth extraction, 5. During restoration placement and 6. Upon dismissing the patient. The Frankl behaviour scale: 1 = "definitely negative", 2 = "negative", 3 = "positive", 4 = "definitely positive".		Control: 3.30 (33) Intervention groups (combined result of group 1, 2 and 3): 3.54 (107) P value: .04 Attrition details: Indicate the number lost to follow up and whether the proportion lost to follow-up differed by group (i.e. intervention vs control): 30 families (16%) failed to return for their scheduled operative	
		The dentists also recorded whether the parent was present in the operatory and whether nitrous oxide was used. Gingival and plaque scores taken. Theoretical basis: N/A By whom: Dentist To whom: Parents (and child) How delivered: educated verbally, plus standardised visual tool (flip chart) and individualised tool (illustration) When/where: Paediatric dental		appointment Conclusion: Based on this study's results, the following conclusions can be made: Compared to parents who had been informed with verbal communication, parents who received illustrated information about their child's oral health treatment needs: a. were significantly more	

Study details Population setting	and Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	clinic How often: Pre-op visit (planning appointment) followed by operative visit How long for: Operative appointment was less than 11 weeks following initial hygiene and treatment planning appointment. Whole study was over 12 months Control/Comparator description: What was delivered: Parents undertook a baseline survey: including questionnaires on perceptions of their own oral health, their children's oral health, their children's oral health, and their dental fear; knowledge about oral health and their understanding of operative treatment; perception of the importance of the primary dentition; and satisfaction with the previous communication about their children's dental treatment needs. Parents educated about their child's oral healthcare needs and the upcoming operative appointment verbally without any visual information being provided. Following the operative appointment, the		likely to return to an operative dental appointment with their child; b. felt that this information had been more helpful to prepare them for their child's operative visit; and c. were less likely to insist on being in the operatory with their child during the operative visit. Children of the parents who had received illustrated information about their child's oral health and treatment needs behaved significantly better during the operative appointment than children whose parents had received traditional/verbal information.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		parents responded to a post- operative appointment survey, which assessed their responses to their child's treatment. Each dentist assessed the child patient's behaviour with the Frankl behaviour rating scale at 	analysis		
		and treatment planning appointment. Whole study was			

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		over 12 months			
		Sample size at baseline:			
		Total sample N = 189 Intervention group 1 N = NR Intervention group 2 N = NR Intervention group 3 N = NR Control Group N = NR			
		Baseline comparisons (report any baseline differences between groups in important confounders): Analysis was undertaken to compare baseline participants in all intervention/control groups (including demographic background, own oral health- related characteristics, perceptions of their child's oral health and oral health-related behaviour, and knowledge and attitudes concerning the importance of their child's primary dentition and other oral- health-related issues) - no significant differences found			
		Study sufficiently powered (power calculations and provide details): NR			

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Mike Wanless	Source	Study description:	Outcomes (include	Results:	Limitations
	Population(s):	What was delivered: The	details of all		identified by
Year: 2001	North West Region	members were asked to bring	relevant outcome	1.ls the target	author:
	of England	along a resource which they	measures and	group clearly	
Citation: Wanless, W. (2001) An		used frequently. This could be	whether measures	defined:	It was likely that
audit of dental health education	Setting: Unclear	a leaflet, poster, a resource	are objective or		the time
material, International Journal of		pack or training programme.	subjective or	Pre-discussions:	constraints meant
Health Promotion and Education,	Location (urban		otherwise	Standard not	that the reading
39:4, 106-108, DOI:	or rural): NR	It was agreed to use the criteria	validated):	achieved = 5	age was flagged
10.1080/14635240.2001.10806184		of Blinkhorn et al, rewritten as		Standard achieved	up as an area but
	Sample	standards:	Outcome name:	= 19	that people did not
Country of study: England	characteristics:	1. The target group is clearly	Assessment of	Not applicable = 0	have the
	Age: NR	indicated.	resources		opportunity on the
Aim of Study: An audit of dental	Sex: NR	2. it is in agreement with the	Outcome	Post discussions:	day to
health education materials	Sexual	Scientific Basis of Dental	definition:	Standard not	systematically
frequently used by community	orientation: NR	Health Education and	Readability of the	achieved = 0	simplify the text.
dental services in the North West	Disability: NR	Reports of the Committee	resources which	Standard achieved	
of England is presented.	Ethnicity: NR	on Medical Aspects of	were assessed	= 22	Limitations
Resources were assessed for the	Religion: NR	Food Policy	Outcome	Improvement	identified by
second edition of the Catalogue of	Place of	3. The aim is stated or self-	measure:	beyond standard	review team:
Dental Health Resources for	residence: North	evident.	Assessment	already achieved =	
England, Wales and Northern	West of England	4. The material addresses a	Outcome measure	0	Time constraints
Ireland.	Occupation: Oral	dental health problem	validated: SMOG	Improvement but	prevented the
	health promoters,	relevant to the target group.	was also used in	standard not	readability being
Study Design: Intervention	dental service	5. The material presents a	the Catalogue of	achieved = 2	assessed on all
observational study. Assessment	managers and	positive image	Dental Health	Not applicable = 0	the resources on
techniques for dental health	community dental	6. It is understandable to the	Education		the day: 11 were
materials used in an Inter-Trust	officers	target group	Resources	2. Does it agree	done on the day
audit.	Education: NR	7. The illustrations are	Unit of	with	and a further 7
	Socioeconomic	appropriate.	measurement:	SBDHE/COMA?	were collected at
Quality Score (++, +, or -): -	position:		score: standard not		the end.
	Social capital:	The SMOG readability formula	achieved; standard	Pre-discussions:	
External Validity(++, +, or -): +		was used to provide an	achieved;	Standard not	
	Eligible	assessment of whether the	improvement	achieved = 5	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	population	material was understandable to	beyond standard	Standard achieved	
	(describe how	the target group rather than rely	already achieved;	= 18	Evidence gaps:
	individuals,	on subjective opinion, as was	improvement but	Not applicable = 1	
	groups, or	used in the Catalogue of Dental	standard not		Following the
	clusters were	Health Education Resources.	achieved; not	Post discussions:	audit exercise
	recruited, e.g.	An assessor explained the	applicable	Standard not	some Trusts have
	media	principles of SMOG.	Time points	achieved = 1	rewritten or
	advertisement,		measured: Pre and	Standard achieved	redesigned their
	class list, area):	The formula calculates	post discussions	= 20	resources and
	The Trusts in the	readability using sentence and	and improvements	Improvement	one is now
	North West Region	word length and is	(Table 1, p.107)	beyond standard	undertaking a
	of England	complementary to other criteria		already achieved =	systematic review
	collaborate in a	including size and type of print,		1	of its oral health
	number of Inter-	layout and reader-based issues		Improvement but	promotion
	Trust audits,	such as previous knowledge.		standard not	resources using
	including oral	The lower the score the easier		achieved = 1	the established
	health promotion.	the piece is to read (however		Not applicable = 1	criteria. It is
	Oral health	low levels may appear childish).			intended that
	promoters, dental	The aim is to match the reading		3. Is the aim	there will be a
	service managers	level of the written material to		stated/self-	follow-up re-audit
	and community	the reader's level of reading		evident?	so that any
	dental officers	with understanding rather than			improvement in
	meet to audit an	to reduce the score to the		Pre-discussions:	standards can be
	aspect of the	minimum possible.		Standard not	monitored.
	service and	Theoretical basis: SMOG test		achieved = 4	
	identify and	By whom: Members had the		Standard achieved	Source of
	implement	standards explained to them		= 20	funding: NR
	improvements.	(by assessor?- unclear)		Not applicable = 0	-
		To whom: Members: Óral			
	State if eligible	health promoters, dental		Post discussions:	
	population is	service managers and		Standard not	
	considered by	community dental officers		achieved = 1	
	the study authors	How delivered: Standards		Standard achieved	
	as representative	explained, undertook a trial on		= 22	
	of the source	a commercially produced		Improvement	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
	population: NR	leaflet, subsequent discussion. Then assessed a resource of their peers. Each standard was		beyond standard already achieved = 0	
	Inclusion Criteria:	assessed as having been		Improvement but	
	Members of the Trusts: Oral health	achieved, not achieved, or not applicable. The groups then		standard not achieved = 1	
	promoters, dental	discussed the resources and		Not applicable = 0	
	service managers	agreed scoring and any			
	and community	improvements. Then		4. Does the	
	dental officers.	reassessed it to reflect any recommended improvements.		material address a dental health	
	Exclusion	Members were also asked to		problem relevant	
	Criteria:	assess whether the resources		to the target	
	NR	met individual Trust standards (if known).		group?	
	% of selected	After improvements and		Pre-discussions:	
	individuals	discussions the adapted		Standard not	
	agreed to	resources were assessed again		achieved = 3	
	participate:	against the standards using five codings: not achieved;		Standard achieved	
		achieved; improvement beyond		Not applicable = 0	
	Potential sources	standard already achieved;			
	of bias:	improvement but standard not		Post discussions:	
	As the resources	achieved; not applicable.		Standard not	
	were selected by	When/where: North West		achieved = 1	
	the members,	England – unclear where		Standard achieved	
	some bias is	How often: Once		= 21	
	probable.	How long for: NR		Improvement	
		Sample size at baseline:		beyond standard already achieved =	
		Total sample N = 24 resources		Improvement but	
		were assessed.		standard not	
				achieved = 2	
				Not applicable = 0	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				5. Does the material present a positive image? Pre-discussions: Standard not achieved = 5 Standard achieved = 19 Not applicable = 0	
				Post discussions: Standard not achieved = 0 Standard achieved = 19 Improvement beyond standard already achieved = 1 Improvement but standard not achieved = 4 Not applicable = 0	
				6. Is it understandable to the target group? Pre-discussions: Standard not achieved = 6 Standard achieved	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				 = 18 Not applicable = 0 <i>Post discussions:</i> Standard not achieved = 1 Standard achieved = 19 Improvement beyond standard already achieved = 1 Improvement but standard not achieved = 3 	
				Not applicable = 0 7. Are the <i>illustrations</i> <i>appropriate?</i> <i>Pre-discussions:</i> Standard not achieved = 6 Standard achieved = 16 Not applicable = 2	
				Post discussions: Standard not achieved = 0 Standard achieved = 18 Improvement beyond standard	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				already achieved = 1 Improvement but standard not achieved = 4 Not applicable = 1 The pre-exercise mean SMOG score was 14.2, with a range from 11 to 16. 4 were scored by the groups after	
				being amended and another 3 were rewritten but not scored at the time. The pre-exercise score for these 7 was a mean of 14.0, with a range from 12 to 16. After	
				amendment it was 13.2, with a range from 11 to 14.5. Thus only a small decrease in SMOG score was actually achieved. It is likely that the time constraints meant that reading age was flagged up as an area but that	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
				people did not have the opportunity on the day to systematically simplify the text.	
				Conclusion: No conclusion given except: The criteria as described by Holloway et al provided an excellent framework for an audit	
				exercise which all the responding participants considered to be enjoyable, useful and relevant.	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Weinstein, P., R. Harrison, and T. Benton Year: 2004 (Paper One); Paper Two (2006) Citation: Weinstein, P., R. Harrison, and T. Benton, Motivating parents to prevent caries in their young children: one-year findings. Journal of the American Dental Association, 2004. 135(6): p. 731-8. (Paper One) Weinstein, P., R. Harrison, and T. Benton, Motivating mothers to prevent caries: confirming the beneficial effect of counselling. Journal of the American Dental Association, 2006. 137(6): p. 789-93. (Paper Two)	Source Population(s): Country of study (include if developed or non-developed) Infants aged 6 to 18 months and their mothers from a South Asian Punjabi- speaking community in Surrey (Canada). Setting: Setting of intervention is unclear. Population was chosen because children of South Asian immigrants are at high risk of developing ECC. Location (urban or rural): NR Sample characteristics: Age: Infants 6 to 18 months Sex: NR Sexual orientation: NR Disability: NR	Method of allocation (Describe how selected individuals/clusters were allocated to intervention or control groups – state if not reported): Table of random numbers used. In addition the children were stratified into 2 age groups (6 to 12 months and older than 12 months) for each sex. The age stratification was used to account for individual differences in the number of erupted teeth and the time of exposure to cariogenic foods. We used sex stratification to account for any parenting differences that may have affected caries risk. Report how confounding factors were minimised: No significant differences between the intervention and control group were identified at the baseline with the exception of age. This was controlled for in the logistic regression model that was undertaken. No information was provided on blinding or contamination. Programme/Intervention	analysis Outcomes (include details of all relevant outcome measures and whether measures are objective or subjective or otherwise validated): Outcome name: Caries Outcome definition: New carious lesions Outcome measure: Visual examinations using a modification of the criteria of Radike. Calibrated examiner (either author or local dentist) Outcome measure validated: Unclear Unit of measurement: NR Time points measured: Annually (for 2 years) Outcome name: Behaviour Outcome definition: Parenting practices were assessed, as well	Oral health (clinical) results: Children with new Decayed or Filled Surfaces (DFS): % of groups (no information on actual numbers provided): Intervention group(s): Baseline: 0% Year 1 follow- up:15.2% Year 2 follow-up: 35.2% Control group(s) Baseline: 0% Year 1 follow-up:26% Year 2 follow-up:52% Difference between groups at Year 1 was significant: χ^2 = 5.67, <i>P</i> < 0.02, two sided NOTE: While the chart on page 792 of Paper 2 indicates that the percentage of children with DFS at	Limitations identified by author: Compared 2 treatments – did not have a placebo control group. Cost effectiveness not assessed All parents in the study were volunteers – it may not be possible to generalise the results to entire populations. Limitations identified by review team: The source population is not well described in terms of demographics and there is no information to test whether the sample is representative, or whether refusals amongst the eligible population may have prejudiced the sample. As the control group received a leaflet and video intervention there was no usual
Country of study:	Ethnicity: NR	description:	as dietary and hygiene practices that affect	baseline was zero, page 735 (para.4) of	practice group to

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Canada	Religion: NR	What was delivered: Parents in	ECC	Paper One states that	compare the
Aim of Study:	Place of residence: NR	the experimental group received	Outcome measure: Each parent completed	2 children in the intervention group	intervention with.
Ann or olddy.	Occupation: NR	the same pamphlet and video (as the control group), as well as	2 interview schedules	and 4 in the control	The use of follow-up
Paper One:	Education: NR	one 45 minute counselling	used in previous	group had carries at	calls in the intervention
To compare the	Socioeconomic	session.	studies. In addition 2	baseline.	group means that it is
effect of a	position: NR	Theoretical basis: Motivational	instruments were used		difficult to ascertain
motivational	Social capital: NR	Interviewing for behavioural	to assess parenting	After controlling for	whether it was the
interviewing		change	practices.	age and number of	counselling that
counselling	Eligible population	By whom: Local South Asian	Outcome measure	fluoride varnish visits	explained the
treatment with that	(describe how	women were trained and	validated: Unclear	in year 2 the	difference in results
of traditional health	individuals, groups, or	conducted motivational	Unit of measurement:	protective effect of MI	from the control, or the
education on parents of young	clusters were recruited, e.g. media	interviewing	NR	after 2 years had not diminished (Odds	reminders made during the maintenance
children at high risk	advertisement, class	To whom: No additional		Ratio= 37 , CI = 0.76	period. This is a
of developing dental	list, area): Recruited	information	Time points	to 1.76).	serious weakness.
caries.	by visiting temples	How delivered: Written	measured: Annually		
	and fairs in the South	(pamphlet) and visual (video)	(for 2 years)	Caries surfaces	It is not clear whether
Paper Two:	Asian Punjabi-	and Motivational Interviewing session. Pamphlet and video		after one year	the intervention was
The purpose of this	speaking community	were modified to include dietary	Although behaviour is		delivered in a dental
study was to	in Surrey (Canada).	and non-dietary ECC-preventive	reported as an outcome	1 year findings:	clinic or not. It is
compare the effect		strategies appropriate to the	in both papers they do		possible it was
of a motivational	State if eligible	local South Asian community.	not present any results	Intervention group:	delivered at a
interviewing (MI)	population is	MI was used to establish rapport	and both say the results	Mean:0.71	community centre
counselling visit with traditional health	considered by the study authors as	with the patients, present and	of these measures will be published	Standard deviation:2.8	which limits the applicability of the
education for	representative of the	discuss a menu of oral hygiene	elsewhere.	Range:0-25	findings to this study.
mothers of young	source population:	options with them.	eisewiiere.	Range.0-20	
children at high risk	NR – as the method of	When/where: NR	Method of analysis	Control group:	The results of the
of developing dental	recruitment was	How often: Patients received:	(indicate if ITT or	Mean:1.91	intervention on the
caries. The aim of	based on visiting	initial visit, followed by 2 follow-	completer analysis was	Standard	behavioural outcome
this article is to	temples and fairs it is	up telephone calls at 2 weeks and one month after initial	used and if adjustments	deviation:4.8	are not reported in
provide additional	unlikely to be	contact. Parents were then	were made for any	Range:0-25	either paper although
evidence of the	representative in any	called 4 times during	baseline differences in		they are said to be
efficacy of MI with	statistically significant	maintenance period and 2	important confounders):	Difference between	reported elsewhere.
mothers of young	sense. The women			groups at Year 1 was	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
children after 2	recruited are more	postcard reminders were sent.		significant: <i>t</i> [238]=	Evidence gaps: No
years of follow-up.	likely to be those who	How long for: Actual length of		2.37, one-tailed,	additional research
	are active in those	time from the counselling		<i>P</i> <0.01	suggested.
Study Design: RCT	places and may differ	session to the second follow-up			
- allocation by	from the overall	call was just one month.		Logistic regression	Source of funding:
individual	population in terms of	However this extends to a total		analysis of caries	The study was
0	social class,	of 6 months after initial contact if		incidence – suggest	supported by grant
Quality Score (++,	occupation or religion	maintenance period is included.		that both age (Odds	P60 DE13061 from the
+, or -): -	amongst other factors.	Control/Commonstan		ratio=1.080,	National Institutes of
	Inclusion Criteria:	Control/Comparator		CI=1.014-1.150	Health, National
External		description: What was delivered: Each		p=0.016) and	Institute of Dental and
Validity(++, +, or -):	NR			treatment (Odds	Craniofcial Research,
+	Exclusion Criteria:	subject in the control group received a pamphlet designed		Ratio= 1.927, CI=0.967-3.842,	Bethesda, Md
	Excluded if a history	by the staff of the local health		p=0.062) had an	
	of a serious acute or	unit and also viewed a video		effect, but sex did	
	chronic disease that	called "Preventing Tooth Decay		not.	
	would interfere with	for Infants and Toddlers". This		not.	
	ability of the child and	11 minute educational video		Behavioural results:	
	parent to participate	was available in five languages,		These are not	
	fully	including Punjabi, and was		presented in either	
		produced by the		paper and both state	
	% of selected	Vancouver/Richmond Health		that they are	
	individuals agreed to	Board with the advice of one of		published elsewhere.	
	participate: NR - all	the investigators			
	participants were	By whom: Leaflet designed by		Attrition details:	
	volunteers	the staff of the local government		Indicate the number	
		health unit. Video produced by		lost to follow up and	
	Potential sources of	the Vancouver/Richmond Health		whether the	
	bias:	Board		proportion lost to	
		To whom: No additional		follow-up differed by	
		information		group (i.e.	
		How delivered: Written		intervention vs	
		(pamphlet) and visual (video).		control)	
		Pamphlet and video were			
				After 2 years in the	

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		 modified to include dietary and non-dietary ECC-preventive strategies appropriate to the local South Asian community When/where: NR How often: Unclear – annual assessments over a 2 year period but intervention may only have been once How long for: 11 minute video. Sample size at baseline: Total sample N = 240 Intervention group N = NR Control Group N = NR Baseline comparisons (report any baseline differences between groups in important confounders): No significant differences were found between the groups in terms of demographic variables (such as child's sex, mother's marital status, mother's time in Canada, mother's rural or urban status, mother's residence history and number of household members); perinatal factors, child health parameters; or exposure to fluoride supplements, antibiotics and vitamins. Differences in caries status and unerupted dentition were not significant. 	analysis	trial 205 (85%) of the 240 children were available for follow-up dental examination. There is no information on the breakdown of these numbers by group. Conclusion: Results suggest that MI counselling has an effect on children's health that is greater than the effect of traditional health education. MI presents promise in working with the parents of young children to prevent caries in those children, especially children at high risk of developing the disease.	
		The only significant difference			

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
		was in age (see note on the minimisation of confounding factors above).			
		Study sufficiently powered (power calculations and provide details):NR			

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
Author: M Williams	Study design: Mixed	Population the sample	Brief description of method and	Limitations identified by
and J Bethea	methods	was recruited from: All patients aged 18 years and	process of analysis [including analytic and data collection	author:
Year: 2011	Research aims, objectives, and	over attending within 5 th November 2007- 21 st	technique]: Initially face-to-face interviews were	Firstly, of the 1,294 patients who were eligible to
Citation: Williams, M.	questions:	December 2008 and 19 th	conducted but as initial uptake was very	participate in the study,
and J. Bethea,	The purpose of this paper is	May 2008 to 11 th July 2008.	poor, the study team amended the	data on consumption were
Patient awareness of	to determine the extent of	(p.2 para.2)	protocol and offered participants the	available for 1,161 (89.7%).
oral cancer health	patient awareness of a		option to be interviewed over the	Data were not collected for
advice in a dental	combined poster and leaflet	How sample was recruited: As it was	telephone. Of the 9 interviews that were	all participants for a variety
access centre: a mixed methods study.	campaign providing opportunistic information	anticipated that uptake to	completed, 2 were done face-to-face and 7 were conducted over the telephone. All	of reasons, for example, in a small number of cases
British Dental Journal,	about the risks of smoking	the interview phase of the	interviews were audio-taped and	the triage nurses felt the
2011. 210(6): p. E9.	and excess alcohol	study would be low, a true	transcribed verbatim. Thematic analysis	patient was too distressed
	consumption t o patients	purposive approach to	was undertaken by the researcher and	to answer the questions
Country of study:	whose lifestyle habits place	sampling could not be	the analysis and interpretations were	relating to consumption and
England	them at risk of developing	taken and instead all	verified by a second researcher with	whether or not they had
(Nottinghamshire)	oral cancer. (p.1 (para.3)	patients who returned their	experience of qualitative research	taken notice of the
	and p.2 (para.1))	contact details to the	methods. (p.3 para.2)	information campaign. In
Quality Score (++, +, or -): +	Theoretical approach	researcher were interviewed. (p.3 para.2)	Quantitative results – Awareness of	the majority of cases, however, data were
01 - <i>j</i> . +	[grounded theory, IPA		poster and leaflet campaign	excluded because the data
	etc]:	How many participants		sheets were not fully or
	-	recruited: 1161 (89.7% of	All groups:	accurately completed. An
	State how data were	1294 patients asked)	Read at least some of the information:	analysis of this missing
	collected:	provided quantitative data	535 (46.1%)	data showed that cases not
	What method(s): Mixed	to triage nurse and were	Read poster only: 392 (37.8% of 1036)	included were not different
	methods approach. Data	split into groups. 424 of	Read leaflet only : 47 (4.5% of 1033)	in terms of age or sex, with
	were collected during 2 time periods in line with the	these came under the "High" or "Very High"	Read poster and leaflet: 25 (2.4% of 1038) (p.2 Table 2)	the median ages of excluded and included
	poster campaign being run	groups from which patients		cases being very similar (33
	at the Integrated Dental	were recruited for	The number reporting having read any of	years and 32 years) and a
	Unit. Mouth cancer infor-	interviews. (p.2 Table 1 and	the information in each consumption	similar proportion of
	mation leaflets provided by	p.3 para.3) 9 recruited for	group did not differ significantly, with	excluded cases being
	Cancer Research UK were	interviews. (p.3 para.2)	48.6% (261 of 537) of those in the low	female (45% of excluded
	displayed in the patient		consumption group reporting having read	cases compared to 39% of

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	waiting areas of the IDU	Sample characteristics –	at least some information, compared with	included cases). (p.5 para
	together with a number of	Quantitative element	44.1% (160 of 363) of those in the high	6)
	A4 posters with bullet-point	(1,161 patients who	consumption group (Chi-square = 2.73 ,	
	facts about oral cancer.	provided information on	df = 3, p = 0.44). (p.3 para.4)	Some data were also
	Patients were asked by the	consumption):		missing for why participants
	triage nurse if they had read	Age: 32 years (median)	Quantitative results – Reasons for not	had not read any of the
	the information provided as	Sex: 57.2% were men	reading the information	information available. Again
	part of the information	Sexual orientation: NR		in a small number of cases
	campaign (p.2 para.2)	Disability: NR	Of the 338 who did give a reason	the triage nurses felt it was
		Ethnicity: NR	Didn't see/ take notice of it: 199 (58.9%)	inappropriate to ask the
	Information provided by	Religion: NR	In too much pain to read: 36 (10.7%)	patients any further
	patients regarding their	Place of residence: NR	Not English speaking: 20 (5.9%)	questions due to their pain,
	alcohol and tobacco	Occupation: NR	Reading other material: 13 (3.8%)	but in the majority of cases
	consumption was used to	Education: NR	Can't see (no glasses) to read: 12 (3.6%)	the data sheets were not
	place them into one of 4	Socioeconomic position:	Ex-smoker: 11 (3.3%)	fully completed. This is
	groups:	NR	Busy texting/ chatting: 9 (2.7%)	likely to reflect a degree of
	1. Low tobacco and	Social capital: NR	Looking after child: 8 (2.4%)	operator fatigue as the
	alcohol use group: non-		No time, seen straight away: 8 (2.4%)	triage nurses were asked to
	smokers who either do	Sample characteristics –	Not a drinker or a smoker: 6 (1.8%)	complete the forms over a
	not drink alcohol or	Qualitative element (9	Too far away from posters to read: 6	relatively long period.
	drink less than 20 units	interview respondents):	(1.8%)	However, those who
	per week	Age: 2 female participants	Can't read: 3 (0.9%)	weren't asked why they had
	2. Moderate tobacco and	were considerably younger	Too nervous: 3 (0.9%)	not read the information
	alcohol use group:	(22 years) than others who	Learning disability 2 (0.6%)	were very similar to both
	smokers who do not	ranged from 36 to 58 years	Sleeping: 1 (0.3%)	those who had given an
	drink alcohol and who	of age	Did not wait in waiting area: 1 (0.3%) (p.2	answer and participants
	smoke up to 20	Sex: 5 were male and 4	Table 3)	overall in terms of sex, age
	cigarettes per day	were female		and consumption (median
	3. High tobacco and	Sexual orientation: NR	Qualitative results – Key themes and	age of 32 and 38% female,
	alcohol use group:	Disability: NR	findings relevant to this review [with	low consumption 41% mod-
	smokers who consume	Ethnicity: All 'White British'	illustrative quotes if available]	erate 20% high or very high
	up to 20 cigarettes per	Religion: NR		39%). (p.5 para 7)
	day and drink up to 20	Place of residence: NR	Knowledge and perceptions about the	
	units of alcohol per	Occupation: NR	disease:	Limitations identified by
	week	Education: NR	 Although all but one of the 	review team:
	4. Very high consumption	Socioeconomic position:	participants stated that they had	
	group: smokers using in	NR	read the information leaflet	The initial baseline

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	 excess of 20 cigarettes per day, and/or drinking in excess of 20 units of alcohol per week (p.2 para.2) Patients in the high and very high consumption groups were asked if they would participate in an interview with a researcher to explore their knowledge and beliefs about risk factors shown to be linked with oral cancer (p.2 para.3) Patients interested in participating were provided with an information pack that included a description of the study, consent form and contact details. (p.3 para.1) By whom: Triage nurse asked about consumption. Researcher then did interviews. (p.2 para.2 and3) What setting: Integrated Dental Unit – these provide emergency dental care so not quite sure about eligibility (p.2 para.2) When: Poster campaign 5 November 2007-21 December 2007, and 19 		 overall knowledge about the disease was limited and most reported that they knew nothing at all (p.3 para.6) When prompted most thought smoking would put them at increased risk largely because smoking was generally related to cancer risk (p.3 para.8) Respondents retained very little information – they knew little about prevalence and when age of onset was reported it was described as being 'older' (p.3 para.10) Few felt they knew the signs and symptoms they should be looking for that might indicate oral cancer (p.3 para.10) Risk factors and risk-taking behaviour: Although most thought that smoking put them at risk of oral cancer – less than half knew that alcohol consumption had any association with oral cancer risk (p.3 para.12) 3 respondents had picked up that alcohol was a risk factor from the leaflet but overall respondents were surprised that alcohol consumption was linked to oral cancer (p.4 para.1) Although all of the respondents 	assessment of alcohol/tobacco consumption which included questions on readership of the leaflet was undertaken with a large majority of patients (89.7%). The rationale for undertaking qualitative research with those patients who came under the "very high" and "high" consumption categories is clear. However the authors admit that they were unable to undertake purposive sampling for the qualitative stage because they were aware that the response rate was likely to be poor. Given the initial sample was very large (424 in eligible groups according to Table 1) and an incentive was used its not clear why the response rate was so poor (just 9 respondents). The authors point out that not all the data sheets for the quantitative element were completed. While this was partly due to completely legitimate ethical reasons it was
	May 2008-11 July 2008 (p.2		knew or at least suspected that	mainly due to operator fatigue. For the qualitative

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	para.2)		 their smoking status put them at increased risk only one participant reported that this knowledge would actually impact on their behaviour (p.4 para.4) Profile of the disease: Most of the patients did not have a regular dentist either due to limited availability or because of the cost associated with treatment (p.4 par 7) The respondents felt that oral cancer didn't have the same profile as other cancers (p.4 para.9) Health messages: Respondents gave a range of suggestions related to how key messages should best be relayed: Providing information in nonhealth (in addition to health) settings – such as pubs, clubs, job centres, day centres – was considered important. (p.4 para.12) In health settings including dental surgeries the sheer volume of health messages provided was thought to reduce impact – one participant felt bombarded by health messages and another felt that books and magazines provided in dental 	interviews the researchers had to change their tactics and include telephone interviews instead of face- to-face interviews for some participants. It is not clear whether the impact of using a different data collection on participant responses (particularly given the differences in 'interviewer effects') has was taken into account. The setting is clear and there is information on some respondent characterstics. Some information on education, income level and ethnicity (given some of the respondents did not read the leaflet due to limited English) would have been useful However given the difficulties with data collection it may not have been feasible to collect such information. Context bias does not appear to have been considered -as respondents may have claimed to have read some of the leaflet to please the triage nurse. Reliability of the methods is
L				

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			 settings were a distraction that should be got rid of (p.4 paras 12-15) Television and media campaigns were generally considered to be an effective way of relaying key information on cancers (p.4 para.16) Some of the participants talked about having the key information relayed to them by a health professional as part of a consultation either because written information was not accessible to those with low levels of literacy or because it would have more impact than having the information provided alone (p.4 para.19) Issues such as cost and accessibility to those who work during office hours were also raised (p.4 para.19) Conclusions: In this study, approximately 40% of patients in the target groups read the information available. Disappointingly, it would seem that even after reading the information available, patients' knowledge of risk factors remains poor, and this suggests that the impact of presenting information in this format in the dental access centre will be limited. Other studies have demonstrated that 	 poor. Although 2 methods were used they generally dealt with different questions - the quant focussed on what information the patients had read and the qual on what information they had retained and how best information had been provided. Given that by far the most common reason for not reading the patient information in the waiting room was because patients "didn't see/take notice of it" it might hve been useful to explore what was meant by this response in more detail in the qualitative interviews. The quantitative analysis was reasonably straightforward. More information could have been provided on how the qualitative data was coded into themes. Differences related to age and gender weren't really explored but given the size of the sample this would have been difficult. Age and gender was noted against each of the quotes used. It would have been uiseful to

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
	Selection	patient information leaflets are effective in increasing patient knowledge and awareness of risks related to oral cancer. p.12, para.25–27 These studies have involved patients attending medical and dental practices for routine care, have tested patient knowledge immediately after reading the information leaflet, and were not specifically targeted at high-risk individuals. In addition, patients were handed the information leaflet by the researcher. In this study the poster	know which were telephone and which were face-to- face interviewees so the context is clear. There is no mention of any procedures to ensure reliability of the analysis of the quantitative element. For the qualitative element a second researcher verified the analysis and	
			 directed patients to the leaflets for additional information, but were taken up by only a few patients. (p.5 para.4) Of those patients giving a reason for not reading the information, the majority (almost 60%) had not seen or did not notice the posters or leaflets. This might improve with changes in the visual impact of the material. Similarly, the 	interpretations. Extracts from the original data are included and the finidngs are clearly presented. Table 2 contains different sample sizes for different questions from which percentages are calculated. This may be
			availability of information in a multilingual format, tailored to local community needs, may encourage uptake of information. Just over 10% did not read the information because of pain, and this will always be a difficulty in providing the information in this format to patients that have very immediate dental problems. (p.5 para.9)	due to non-response to some items. In the limitation section the authors point out that data sheets were often not fully completed due to operator fatigue (though in a minority of cases there were sound ethical reasons for not continuing). However it isn't
			Although based on a relatively small number the qualitative element does provide some evidence that the provision of information through a simple poster and leaflet format is likely to have limited	made clear that this is the cause.Evidence gaps and/or recommendations for

Study Details	Research Parameters	Population and Sample Selection	Outcomes and Methods of Analysis	Notes by Review Team
			impact. It is known that patients in this high-risk cohort can be extremely difficult to influence and so health promotion in this group might pose significant challenges. Social marketing approaches, which involve developing an in-depth knowledge and understanding of the behaviour and beliefs of the target group, have been shown to be effective in promoting health behaviour change Such approaches might then also be useful in developing health promotion campaigns around oral cancer. p.5 para.10 and p.6 para.1.	future research: Dental access centres should play a significant role in primary prevention but the way in which patient information is provided requires further investigation. Primary Care Trusts should invest in the development and provision of effective measures within dental access centres to provide opportunistic information about the risks of smoking and excess alcohol consumption to targeted cohorts of patients. (p.6 para.3) Source of funding: Cancer Research UK provided the leaflets but it is not clear which body provided funding for the rest of the study.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
Author: Witton,	Source	Method: Between February	Outcome name:	Examples of barriers and	Limitations
R.V., Moles, D.R.	Population(s):	and June 2011 all 508	Barriers and Facilitators	facilitators were evident at	identified by author:
1.v., Moles, D.I.	Dentists in UK	health service general	Questionnaire score	various organisational	The response rate of
Year: 2013	Dentists in Ort	dentists registered to	Outcome definition: A	levels of dentistry. These	52% was
	Setting: Devon,	practice in the NHS in	pre-validated barriers	were principally the	disappointing
Citation: Witton,	South West England;	Devon were sent a	and facilitators	healthcare system,	although this rate is
R.V., Moles, D.R.	Type of practice n,	guestionnaire. Their names	questionnaire was	practice (dental office)	consistent with other
(2013) Barriers and	[%]:	and practice (dental office)	selected from the	arrangements, and	questionnaire based
facilitators that	Urban: 77 [31]	addresses were obtained	literature chosen for its	professional factors.	studies of health
influence the delivery	Rural: 59 [24]	from a local health service	focus on prevention	protocolonal factorol	professionals. The
of prevention	Mixed: 111 [45]	database.	guidelines	Implementation of	results may therefore
guidance in health			Outcome measure:	'Delivering better oral	be subject to selection
service dental	Sample	Each recipient received a	Barriers and Facilitators	health'	bias. There is no
practice: a	characteristics:	questionnaire to complete, a	Questionnaire		demographic data
, questionnaire study	Age: 24-69 (mean	pre-paid return envelope, an	Outcome measure	Overall respondents gave	available locally to
of practising dentists	42, SD 11)	information sheet explaining	validated: Yes - pre-	positive responses to	compare the profile of
in Southwest	Sex: 56% male	the purpose of the research,	validated	questions concerning the	responders to the
England. Community	Sexual orientation:	and a covering letter		flexibility (53%) and benefit	sampling frame and
Dental Health. 2013	NR	explaining why they had	Data were collected via	of the guideline (63%) and	so the results must be
Jun;30(2):71-6	Disability: NR	been chosen. Measures	37 items, with each	they tended to disagree	interpreted with
	Ethnicity: NR	reported in the literature to	item using a 5-point	they had problems	caution as the issues
Aim of Study: To	Religion: NR	increase the completion and	Likert scale so	changing their old routines	identified here may
investigate and	Place of residence:	response rates of	respondents could rate	(58%).	not be representative
identify barriers and	UK	questionnaires were	their level of agreement		of other dentists
facilitators that	Occupation: Health	followed. In addition, the	from 'fully agree' to	Opinion was divided	locally or nationally in
influence the	service general	support of local dental	'fully disagree'	among respondents on	England. Another
implementation of	dental practitioners;	representative committees	organised in 3 principal	whether they felt patients	factor that is relevant
prevention guidance	45% mixed NHS and	was obtained to encourage	domains:	followed their advice	to the response rate
by health service	Private practice; 75%	a high response rate.		(49%) and whether they	and with due
dentists practicing in	spent at least half of		Implementation of	had support from the local	consideration to the
Devon, South West	their time providing	Each dentist received 2	'Delivering better oral	health service in	study aims is the
England.	NHS dental care	mailings of the	health';	implementing the guideline	possibility that failure
Otudu Decimus Oalf	Education: 43%	questionnaire, 2 weeks		(51% 'fully	to respond to the
Study Design: Self-	qualified for more	apart giving a 4 week	'Delivering Better Oral	disagreed'/'disagreed' that	questionnaire may
completion	than 20 years;	window to return the	Health' leaves enough	no support was available).	have been the result

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
questionnaire	Socioeconomic	questionnaire. Return of the	room for me to make		of a lack of awareness
	position: NR	questionnaire was taken as	my own decisions	32% felt that to implement	of the guideline, or a
Quality Score (++,	Social capital:NR	assent to the process.		the guideline they required	failure to take the
+, or -): +			'Delivering Better Oral	additional funding,	guideline seriously.
	Inclusion Criteria:	Sample size at baseline:	Health' laves me	whereas only 12%	There is some
External	NR	253 questionnaires were	enough room to weigh	opposed this view with the	evidence for this in
Validity(++, +, or -):		returned (246 fully	up the wishes of the	remainder having no	the questionnaire
+	Exclusion Criteria:	completed, 7 incomplete)	patient	strong opinion. Responses	responses discussed
	NR			to the remaining questions	but also in the fact
		Power analysis: NR	'Delivering Better Oral	were mixed with no clear	that a number of
			Health' is a good	pattern of agreement or	questionnaires were
			starting point for my self-study of preventive	disagreement.	returned for this reason or were
			dentistry	Implementation of	defaced. This
			dentistry	prevention in general	highlights a potential
			I did not thoroughly	prevention in general	fundamental primary
			read 'Delivering Better	There was overall	barrier to participating
			Oral Health'	agreement that delivering	in the study and
				prevention in practice is	strengthens the
			I do not remember	problematic if there are	argument that passive
			receiving 'Delivering	insufficient staff (68%),	dissemination of
			Better Oral Health'	facilities (53%), and time (60%).	clinical guidelines is not an effective
			I wish to know more		strategy to safeguard
			about the content	Most respondents reported	their implementation
			before I decide to apply	feeling adequately trained	in clinical practice.
			it	to deliver preventive	
				guidance (59%). Opinion	
			I have problems	was roughly evenly divided	
			changing my old	between respondents on	Limitations
			routines	the difficulties of providing	identified by review
				preventive care to patients	team:
			I think parts of	from: different cultural	Only frequencies were
			'Delivering Better Oral	backgrounds (32% overall	reported. Further
			Health' are incorrect	agreed, and 32%	analyses could have
			I	disagreed); that seem	provided more depth.

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			I have a general resistance to working according to protocolsFellow dentists (general practitioners) do not co- operate in applying the guidanceOther members of the dental team (therapists, hygienists, nurses etc) do not cooperate in applying the guidanceThe Primary Care Trust do not support implementation of the guidelinePatients do not co- 	healthy (49% overall agreed, and 32% disagreed); of low socio- economic status (42% overall agreed, and 41% disagreed); or older patients (47% overall agreed, and 37% disagreed). Attrition details: Of the 266 questionnaires returned, 246 (92%) were fully completed, 7 were incomplete (3%), and 13 were either defaced or unusable (5%). 204 questionnaires were not returned (40%), and a further 38 (7%) were returned to sender because the dentists were no longer practicing at the address given by the local health service database. Conclusion: The study has identified some barriers and facilitators to the delivery of prevention guidance in this group of health service dentists with no one factor seemingly more important than another.	Evidence gaps: There are very few comparative data in the dental literature with which to compare the results of this study. A further qualitative study is planned to investigate in more depth the reasons underpinning the responses given. Source of funding: NR

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			The layout of 'Delivering Better Oral Health' makes it easy to use		
			Implementation of prevention in general		
			"It is difficult to give preventive care"		
			If there are not enough support staff		
			If resources needed are not available		
			Because the timing of preventive care id difficult to fit into treatment plans		
			If physical space is lacking (e.g. oral health education room)		
			Because I am not trained in giving evidence-based preventive care		
			Because I have not been involved in setting up preventive care policies in the practice		

Study details	Population and setting	Method of allocation to intervention/control	Outcome definitions and method of analysis	Results	Notes by review team
			To patients with a different cultural background		
			To patients who seem healthy		
			To patients with a low socio-economic status		
			To older patients (60+)		
			Demographic details		
			Method of analysis: Frequency analyses were carried out to		
			describe respondent characteristics and demographics.		

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Appendix A Search Strategy

The following search strategy was developed for Ovid Medline and adapted as necessary for the additional databases used in the review:

- 1 Health Education, Dental/ (5770)
- 2 ((dental or oral) adj3 (health or hygiene or care) adj3 (educat\$ or promot\$ or program\$ or outreach\$ or instruct\$ or teach\$ or message\$ or advice or counsel\$ or intervention\$ or information or advise\$ or campaign\$ or initiative\$ or strateg\$)).ti. (2634)
- 3 (dental\$ adj3 (promot\$ or program\$ or outreach or instruct\$ or advice or message\$ or counsel\$ or intervention\$ or information or advise\$ or campaign\$ or initiative\$ or strateg\$)).ti. (2546)
- 4 Oral Hygiene/ed [Education] (409)
- 5 Oral Health/ed [Education] (59)
- 6 Oral Hygiene/ and (educat\$ or promot\$ or program\$ or outreach\$ or instruct\$ or teach\$ or message\$ or advice or counsel\$ or intervention\$ or information or advise\$ or campaign\$ or initiative\$ or strateg\$).ti. (1105)
- 7 Oral Health/ and (educat\$ or promot\$ or program\$ or outreach\$ or instruct\$ or teach\$ or message\$ or advice or counsel\$ or intervention\$ or information or advise\$ or campaign\$ or initiative\$ or strateg\$).ti. (1034)
- 8 Public Health Dentistry/ or Community Dentistry/ (3573)
- 9 exp Preventive Dentistry/ (29720)
- 10 ((dentist\$ or dental) and ((public adj3 health) or (community adj3 health) or (community adj3 (program\$ or project\$)))).tw. (3880)
- 11 ((dentist\$ or dental) and (health adj2 (general or public))).ti. (941)
- 12 ((dentist\$ or dental) adj4 ((early adj intervention\$) or (early adj diagnos\$) or prevent\$)).tw. (5952)
- 13 (dentist\$ or dental).tw. and (exp public assistance/ or medicaid.tw.) (1207)
- 14 exp Periodontal Diseases/pc [Prevention and Control] (5869)
- 15 exp Tooth Diseases/pc [Prevention and Control] (21896)
- 16 Oral Hygiene/ (10390)
- 17 Oral Health/ (10329)
- 18 ((Oral or dental) adj3 (health or hygiene or care)).tw. (39081)
- 19 (toothbrush\$ or floss\$ or interdental or dental or dentist\$ or dentition or tooth or teeth or mouthwash\$ or mouthrins\$ or toothpaste\$ or dentifrice\$ or caries or periodont\$ or gingiv\$).tw. (339249)
- 20 ((caries or periodont\$) and (prevent\$ or control\$)).ti. (4246)
- 21 exp Health Promotion/ (54632)

- 22 Patient Education as Topic/ (70529)
- 23 Health Education/ (52351)
- 24 Health Communication/ (604)
- 25 Information Dissemination/ (10325)
- 26 Persuasive Communication/ (2993)
- 27 exp Educational Technology/ (86784)
- 28 exp "Tobacco Use Cessation"/mt (7443)
- 29 exp Substance-Related Disorders/ed, pc [Education, Prevention and Control] (18106)
- 30 exp Diet/ed [Education] (12)
- 31 ((health or prevention or preventive) adj3 (promot\$ or educat\$ or instruct\$ or advice or program\$ or outreach or communicat\$ or information or message\$ or counsel\$ or intervention\$ or advise\$ or campaign\$ or initiative\$ or strateg\$)).ti. (53765)
- 32 exp Dental Staff/ (2251)
- 33 exp Dentists/ (15250)
- 34 dental auxiliaries/ or dental assistants/ or dental hygienists/ or dental staff/ (12136)
- 35 ((dental adj (nurse\$ or assistant\$ or (care adj professional\$) or hygienist\$ or therapist\$ or (surgery adj assistant\$) or auxiliar\$ or staff\$ or (health adj educator\$) or (practice adj manager\$) or receptionist\$)) or (oral adj health adj educator\$)).tw. (4620)
- 36 exp dental care/ (25546)
- 37 Group Practice, Dental/ or Partnership Practice, Dental/ or General Practice, Dental/ or Practice management, Dental/ (15274)
- 38 (Dental adj5 (practice\$ or clinic or clinics or office\$ or facility or facilities)).tw. (16041)
- 39 exp Dental Facilities/ (7868)
- 40 (Case reports, or clinical trial, all or comparative study or interview or meta analysis or multicenter study or observational study or systematic reviews or review).pt. (5282046)
- 41 (randomi\$ or quantitat\$ or qualitat\$ or placebo or randomly or (control adj3 (area or cohort\$ or compare\$ or condition or design or group\$ or intervention\$ or participant\$ or study))).tw. (1606278)
- 42 (Trial or (multicent\$ or multi-cent\$) or pilot or review\$ or follow-up or (follow\$ adj up\$) or outcome\$ or study or studies or design or designs or research or ethnograph\$ or intervention\$ or observation\$ or case or evaluat\$ or monitor\$ or program\$ or model\$ or process or interview or interviews or (mixed adj method\$)).tw. (11185457)
- 43 exp empirical research/ (22700)
- 44 40 or 41 or 42 or 43 (13568394)
- 45 exp Nursing/ (222496)
- 46 (midwife\$ or midwives or ((geriatric or (occupational adj health) or orthop*edic or p*ediatric or psychiatric or (public adj health) or school or oncology or nephrology) adj (nurse or nurses))).tw. (29247)

- 47 (p*ediatrician\$ or obstetrician\$ or doctor\$ or oncologist\$ or forens\$ or (intensive adj care) or (critical adj care) or (family adj physician\$) or technician\$ or laborator\$).tw. (671560)
- 48 45 or 46 or 47 (895229)
- 49 1 or 2 or 3 or 4 or 5 or 6 or 7 (9619)
- 50 8 or 9 or 10 or 11 or 12 or 13 or 14 or 15 or 16 or 17 or 18 or 19 or 20 (358351)
- 51 21 or 22 or 23 or 24 or 25 or 26 or 27 or 28 or 29 or 30 or 31 (313435)
- 52 50 and 51 (8842)
- 53 49 or 52 (15304)
- 54 32 or 33 or 34 or 35 (26962)
- 55 36 or 37 or 38 or 39 (55606)
- 56 54 or 55 (74454)
- 57 53 and 56 (4836)
- 58 57 not 48 (4663)
- 59 animals/ not humans/ (3874907)
- 60 58 not 59 (4662)
- 61 limit 60 to english language (4004)
- 62 limit 61 to yr="1994 -Current" (2490)
- 63 44 and 62 (1818)

Appendix B Quality Assessment Checklists

Quality Assessment Checklist for Intervention Studies

Study identification: (Include full citation details)Study design: Refer to the glossary of study designs (appendix D) and the algorithm for classifying experimental and observational study designs (appendix E) to best describe the paper's underpinning study designGuidance topic:Assessed by:		
Section 1: Population	Rating (++ + - NR N/A)	Comments
1.1 Is the source population or source area well described? Was the country (e.g. developed or non-developed, type of healthcare system), setting (primary schools, community centres etc.), location (urban, rural), population demographics etc. adequately described?		
 1.2 Is the eligible population or area representative of the source population or area? Was the recruitment of individuals, clusters or areas well defined (e.g. advertisement, birth register)? Was the eligible population representative of the source? Were important groups under-represented? 		
 1.3 Do the selected participants or areas represent the eligible population or area? Was the method of selection of participants from the eligible population well described? What % of selected individuals or clusters agreed to participate? Were there any sources of bias? Were the inclusion or exclusion criteria explicit and appropriate? 		

Section 2: Method of allocation to intervention (or comparison)	Rating (++ + - NR N/A)	Comments
 2.1 Allocation to intervention (or comparison). How was selection bias minimised? Was allocation to exposure and comparison randomised? Was it truly random ++ or pseudo-randomised + (e.g. consecutive admissions)? If not randomised, was significant confounding likely (-) or not (+)? If a cross-over, was order of intervention randomised? 		
2.2 Were interventions (and comparisons) well described and appropriate? Were interventions and comparisons described in sufficient detail (i.e. enough for study to be replicated)? Was comparisons appropriate (e.g. usual practice rather than no intervention)?		
2.3 Was the allocation concealed? Could the person(s) determining allocation of participants or clusters to intervention or comparison groups have influenced the allocation? Adequate allocation concealment (++) would include centralised allocation or computerised allocation systems		
 2.4 Were participants or investigators blind to exposure and comparison? Were participants and investigators – those delivering or assessing the intervention kept blind to intervention allocation? (Triple or double blinding score ++) If lack of blinding is likely to cause important bias, score – 		
2.5 Was the exposure to the intervention and comparison adequate? Is reduced exposure to intervention or control related to the intervention (e.g. adverse effects leading to reduced compliance) or fidelity of implementation (e.g. reduced adherence to protocol)? Was lack of exposure sufficient to cause important bias?		

2.6 Was contamination acceptably low? Did any in the comparison group receive the intervention or vice versa? If so, was it sufficient to cause important bias? If a cross-over trial, was there a sufficient wash- out period between interventions?		
 2.7 Were other interventions similar in both groups? Did either group receive additional interventions or have services provided in a different manner? Were the groups treated equally by researchers or other professionals? Was this sufficient to cause important bias? 		
2.8 Were all participants accounted for at study conclusion? Were those lost-to-follow-up (i.e. dropped or lost pre-,during or postintervention) acceptably low (i.e. typically <20%)? Did the proportion dropped differ by group? For example, were drop-outs related to the adverse effects of the intervention?		
2.9 Did the setting reflect usual UK practice? Did the setting in which the intervention or comparison was delivered differ significantly from usual practice in the UK? For example, did participants receive intervention (or comparison) condition in a hospital rather than a community-based setting?		
2.10 Did the intervention or control comparison reflect usual UK practice? Did the intervention or comparison differ significantly from usual practice in the UK? For example, did participants receive intervention (or comparison) delivered by specialists rather than GPs? Were participants monitored more closely?		
Section 3: Outcomes	Rating (++ + - NR N/A)	Comments
 3.1 Were outcome measures reliable? Were outcome measures subjective or objective (e.g. biochemically validated nicotine levels ++ vs self-reported smoking -)? How reliable were outcome measures (e.g. inter- or intra-rater reliability scores)? Was there any indication that measures had been validated (e.g. validated against a gold standard measure or assessed for content validity)? 		

3.2 Were all outcome measurements complete? Were all or most study participants who met the defined study outcome definitions likely to have been identified?		
3.3 Were all important outcomes assessed? Were all important benefits and harms assessed? Was it possible to determine the overall balance of benefits and harms of the intervention versus comparison?		
3.4 Were outcomes relevant? Where surrogate outcome measures were used, did they measure what they set out to measure? (e.g. a study to assess impact on physical activity assesses gym membership – a potentially objective outcome measure – but is it a reliable predictor of physical activity?)		
 3.5 Were there similar follow-up times in exposure and comparison groups? If groups are followed for different lengths of time, then more events are likely to occur in the group followed-up for longer distorting the comparison. Analyses can be adjusted to allow for differences in length of follow-up (e.g. using person-years). 		
3.6 Was follow-up time meaningful? Was follow-up long enough to assess long-term benefits or harms? Was it too long, e.g. participants lost to follow- up?		
Section 4: Analyses	Rating (++ + - NR N/A)	Comments
 4.1 Were exposure and comparison groups similar at baseline? If not, were these adjusted? Were there any differences between groups in important confounders at baseline? If so, were these adjusted for in the analyses (e.g. multivariate analyses or stratification). Were there likely to be any residual differences of relevance? 		

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4.2 Was intention to treat (ITT) analysis conducted? Were all participants (including those that dropped out or did not fully complete the intervention course) analysed in the groups (i.e. intervention or comparison) to which they were originally allocated?		
 4.3 Was the study sufficiently powered to detect an intervention effect (if one exists)? A power of 0.8 (that is, it is likely to see an effect of a given size if one exists, 80% of the time) is the conventionally accepted standard. Is a power calculation presented? If not, what is the expected effect size? Is the sample size adequate? 		
4.4 Were the estimates of effect size given or calculable? Were effect estimates (e.g. relative risks, absolute risks) given or possible to calculate?		
 4.5 Were the analytical methods appropriate? Were important differences in follow-up time and likely confounders adjusted for? If a cluster design, were analyses of sample size (and power), and effect size performed on clusters (and not individuals)? Were subgroup analyses pre-specified? 		
4.6 Was the precision of intervention effects given or calculable? Were they meaningful? Were confidence intervals or p values for effect estimates given or possible to calculate? Were CI's wide or were they sufficiently precise to aid decision-making? If precision is lacking, is this because the study is under-powered?		
Section 5: Summary	Rating (++ + - NR N/A)	Comments
5.1 Are the study results internally valid (i.e. unbiased)?How well did the study minimise sources of bias (i.e. adjusting for potential confounders)?Were there significant flaws in the study design?		

participants, interventions and comparisons, outcomes, resource and policy implications.	outcomes, resource and		
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Quality Assessment Checklist for Non-Intervention Quantitative Studies

Study identification: (Include full citation details)		
Study design: Refer to the glossary of study designs (appendix D) and the algorithm for classifying experimental and observational study designs (appendix E) to best describe the paper's underpinning study design		
Guidance topic:		
Assessed by:		
Section 1: Population	Rating (++ + - NR N/A)	Comments
1.1 Is the source population or source area well described? Was the country (e.g. developed or non-developed, type of healthcare system), setting (primary schools, community centres etc.), location (urban, rural), population demographics etc. adequately described?		
1.2 Is the eligible population or area representative of the source population or area? Was the recruitment of individuals, clusters or areas well defined (e.g. advertisement, birth register)? Was the eligible population representative of the source? Were important groups under-represented?		
1.3 Do the selected participants or areas represent the eligible population or area? Was the method of selection of participants from the eligible population well described? What % of selected individuals or clusters agreed to participate? Were there any sources of bias? Were the inclusion or exclusion criteria explicit and appropriate?		
Section 2: Method of allocation to intervention (or comparison)	Rating (++ + - NR N/A)	Comments
2.1 Selection of exposure (and comparison) group. How was selection bias minimised? How was selection bias minimised?		
2.2 Was the selection of explanatory variables based on a sound theoretical basis? How sound was the theoretical basis for selecting the explanatory variables?		
2.3 Was the contamination acceptably low? Did any in the comparison group receive the exposure? If so, was it sufficient to cause important bias?		

Were important differences in follow-up time and likely confounders adjusted for?		
 4.2 Were multiple explanatory variables considered in the analyses? Was there sufficient explanatory variables considered in the analysis? 4.3 Were the analytical methods appropriate? 		
4.1 Was the study sufficiently powered to detect an intervention effect (if one exists)? A power of 0.8 (that is, it is likely to see an effect of a given size if one exists, 80% of the time) is the conventionally accepted standard. Is a power calculation presented? If not, what is the expected effect size? Is the sample size adequate?		
Section 4: Analyses	Rating (++ + - NR N/A)	Comments
3.5 Was follow-up time meaningful? Was follow- up long enough to assess long-term benefits or harms? Was it too long, e.g. participants lost to follow-up?		
3.4 Was there a similar follow-up time in exposure and comparison groups? If groups are followed for different lengths of time, then more events are likely to occur in the group followed-up for longer distorting the comparison. Analyses can be adjusted to allow for differences in length of follow-up (e.g. using person-years).		
3.3 Were all important outcomes assessed? Were all important benefits and harms assessed? Was it possible to determine the overall balance of benefits and harms of the intervention versus comparison?		
3.2 Were all outcome measurements complete? Were all or most study participants who met the defined study outcome definitions likely to have been identified?		
3.1 Were outcome measures and procedures reliable? Were outcome measures subjective or objective (e.g. biochemically validated nicotine levels ++ vs self-reported smoking –)? How reliable were outcome measures (e.g. inter- or intra-rater reliability scores)? Was there any indication that measures had been validated (e.g. validated against a gold standard measure or assessed for content validity)?		
Section 3: Outcomes	Rating (++ + - NR N/A)	Comments
2.4 How well were likely confounding factors identified and controlled? Were there likely to be other confounding factors not considered or appropriately adjusted for? Was this sufficient to cause important bias?		

4.4 Was the precision of association given or calculable? is association meaningful? Were confidence intervals or p values for effect estimates given or possible to calculate? Were CI's wide or were they sufficiently precise to aid decision-making? If precision is lacking, is this because the study is under-powered?		
Section 5: Summary	Rating (++ + - NR N/A)	Comments
5.1 Are the study results internally valid (i.e. unbiased)? How well did the study minimise sources of bias (i.e. adjusting for potential confounders)? Were there significant flaws in the study design?		
5.2 Are the findings generalisable to the source population (i.e. externally valid)? Are there sufficient details given about the study to determine if the findings are generalisable to the source population? Consider: participants, interventions and comparisons, outcomes, resource and policy implications.		

Quality Assessment Checklist for Qualitative Studies

Study identification: (Include full citation details)		
Study design: Refer to the glossary of study designs (appendix D) and the algorithm for classifying experimental and observational study designs (appendix E) to best describe the paper's underpinning study design		
Guidance topic:		
Assessed by:		
Section 1: Theoretical Approach	Rating (++ + - NR N/A)	Comments
1.1 Is a qualitative approach appropriate? For example:		
Does the research question seek to understand processes or structures, or illuminate subjective experiences or meanings? Could a quantitative approach better have addressed the research question?		
[Appropriate / Inappropriate / Not sure]		
1.2 Is the study clear in what it seeks to do?		
For example:		
Is the purpose of the study discussed - aims/objectives/research question/s?		
Is there adequate/appropriate reference to the literature?		
Are underpinning values/assumptions/theory discussed?		
[Clear / Unclear / Mixed]		
Section 2: Study Design	Rating (++ + - NR N/A)	Comments
2.1 How defensible/rigorous is the research design/methodology? For example:		
Is the design appropriate to the research question? Is a rationale given for using a qualitative approach? Are there clear accounts of the rationale/justification for the sampling, data collection and data analysis techniques used?		
Is the selection of cases/sampling strategy theoretically justified?		
[Defensible / Indefensible / Not sure]		

Section 3: Data collection	Rating (++ + - NR N/A)	Comments
3.1 How well was the data collection carried out?		
For example:		
Are the data collection methods clearly described?		
Were appropriate data collected to address the research question?		
Was the data collection and record keeping systematic?		
[Appropriately / Inappropriately / Not sure or inadequately reported]		
Section 4. Trustworthiness	Rating (++ + - NR N/A)	Comments
4.1 Is the role of the researcher clearly described?		
For example:		
Has the relationship between the researcher and the participants been adequately considered?		
Does the paper describe how the research was explained and presented to the participants?		
[Clearly described / Unclear / Not described]		
4.2 Is the context clearly described?		
For example:		
Are the characteristics of the participants and settings clearly defined?		
Were observations made in a sufficient variety of circumstances?		
Was the context bias considered?		
[Clear / Unclear / Not sure]		
4.3 Were the methods reliable?		
For example:		
Was data collected by more than 1 method?		
Is there justification for triangulation, or for not triangulating?		
Do the methods investigate what they claim to?		
[Reliable / Unreliable / Not sure]		

Section 5: Analyses	Rating (++ + - NR N/A)	Comments
5.1 Is the data analysis sufficiently rigorous?		
For example:		
Is the procedure explicit - i.e. is it clear how the data was analysed to arrive at the results?		
How systematic is the analysis, is the procedure reliable/dependable?		
Is it clear how the themes and concepts were derived from the data?		
[Rigorous / Not rigorous / Not sure or not reported]		
5.2 Is the data rich?		
For example:		
How well are the contexts of the data described?		
Has the diversity of perspective and content been explored?		
How well has the detail and depth been demonstrated?		
Are responses compared and contrasted across groups/sites?		
[Rich / Poor / Not sure or not reported]		
5.3 Is the analysis reliable?		
For example:		
Did more than one researcher theme and code transcripts/data?		
Is so, how were differences resolved?		
Did participants feed back on the transcripts/data if possible and relevant?		
Were negative/discrepant results addressed or ignored?		
[Reliable / Unreliable / Not sure or not reported]		
5.4 Are findings convincing?		
For example:		
Are the findings clearly presented?		
Are the findings internally coherent?		
Are extracts from the original data included?		
Are the data appropriately referenced?		
Is the reporting clear and coherent?		
[Convincing / Not convincing / Not sure]		
5.5 Are the findings relevant to the aims of the study?		
[Relevant / Irrelevant / Partially relevant]		

5.6 Conclusions		
For example:		
How clear are the links between data. Interpretation and conclusions?		
Are the conclusions plausible and coherent?		
Have alternative explanations been explored and discounted?		
Does this enhance understanding of the research topic?		
Are the implications of the research clearly defined?		
Is there adequate discussion of any limitations encountered?		
[Adequate / Inadequate / Not sure]		
Section 6: Ethics	Rating (++ + - NR N/A)	Comments
6.1 How clear and coherent is the reporting of ethics?		
For example:		
Have ethical issues been taken into consideration?		
Are they adequately discussed e.g. do they address consent and anonymity? Have the consequences of the research been considered i.e. raising expectations, changing behaviour? Was the study approved by an ethics committee?		
[Appropriate / Inappropriate / Not sure or not reported]		
Section 7: Overall Assessment	Rating (++ + - NR N/A)	Comments
As far as can be ascertained from the paper, how well was the study conducted?		
Grade according to:		
++ All or most of the checklist criteria have been fulfilled, where they have not been fulfilled the conclusions are very unlikely to alter.		
+ Some of the checklist criteria have been fulfilled, where they have not been fulfilled, or not adequately described, the conclusions are unlikely to alter.		
- Few or no checklist criteria have been fulfilled and the conclusions are likely or very likely to alter		

Appendix C Details of Excluded Studies

Ramos-Gomez F. (2012) Early Maternal Exposure to Children's Oral Health may be Correlated with Lower Early Childhood Caries Prevalence in Their Children. Journal of Evidence-Based Dental Practice. 12: p. 29-31.	Review of the study, not the actual study
Almomani, F., et al., Effects of an oral health promotion program in people with mental illness. Journal of Dental Research, 2009. 88(7): p. 648-52.	Not in Dental practice setting
Anderson, R., E.T. Treasure, and A.S. Sprod, Oral health promotion practice: A survey of dental professionals in Wales. International Journal of Health Promotion and Education, 2002. 40(1): p. 9-14.	provides general information on percentage of advice are given but nothing about effectiveness and barriers/facilitators
Arora, A., et al., 'English leaflets are not meant for me': a qualitative approach to explore oral health literacy in Chinese mothers in Southwestern Sydney, Australia. Community Dentistry and Oral Epidemiology, 2012. 40(6): p. 532-541.	Not in a dental practice setting
Bolden, A.J. and H.L. Logan, Differences in judgments of persuasive argument quality by three population groups in Iowa. Journal of Public Health Dentistry, 1995. 55(1): p. 18-21.	Not in a dental practice
Brand, V., et al., Impact of single-session motivational interviewing on clinical outcomes following periodontal maintenance therapy. International Journal of Dental Hygiene, 2013. 11(2): p. 134-141.	Not in a dental practice setting – academic health centre dental clinic
Buglar, M.E., K.M. White, and N.G. Robinson, The role of self-efficacy in dental patients' brushing and flossing: Testing an extended Health Belief Model. Patient Education and Counseling, 2010. 78(2): p. 269-272.	Not an oral health promotion intervention
Cibulka, N.J., et al., Improving oral health in low-income pregnant women with a nurse practitioner-directed oral care program. Journal of the American Academy of Nurse Practitioners, 2011. 23(5): p. 249-257.	Not in a dental practice setting
Clarkson, J.E., et al., IQuaD dental trial; improving the quality of dentistry: a multicentre randomised controlled trial comparing oral hygiene advice and periodontal instrumentation for the prevention and management of periodontal disease in dentate adults attending dental primary care. BMC Oral Health, 2013. 13: p. 58.	Study protocol - not full trial – no outcomes reported

Cornell, P.J., S. Richards, and S. Westlake, Does informing patients about the link between dental hygiene and rheumatoid arthritis encourage better dental care? Arthritis and Rheumatism, 2011. 1).	Not in a dental practice setting
Cornell, T., S.L. Westlake, and S. Richards, Does informing patients about the link between gum disease and rheumatoid arthritis encourage better dental care? Rheumatology (United Kingdom), 2012. 51: p. iii62.	Not in a dental practice setting
Craven, R.C., A.S. Blinkhorn, and L. Schou, A campaign encouraging dental attendance among adolescents in Scotland: the barriers to behaviour change. Community Dental Health, 1994. 11(3): p. 131-4.	Campaign is not in a dental setting (in schools)
DeBate, R.D., et al., Evaluate, assess, treat: development and evaluation of the EAT framework to increase effective communication regarding sensitive oral-systemic health issues. Eur J Dent Educ, 2012. 16(4): p. 232-8.	Evaluation of an intervention for dental students education
Dela Cruz, A., et al., A community-based randomised trial of postcard mailings to increase dental utilization among low-income children. Journal of Dentistry for Children (Chicago, III.), 2012. 79(3): p. 154-8.	Not in a dental practice setting
Dermen, K.H., S.G. Ciancio, and J.A. Fabiano, A pilot test of motivational oral health promotion with alcohol-dependent inpatients. Health Psychology, 2014. 33(4): p. 392-5.	Not in a dental setting.
Doherty, S.A. and F.C. Fielder, The effects of health education on patients' subsequent dental visits: a practice-based research in health promotions. African Dental Journal, 1995. 9: p. 9-14.	Intervention is not delivered by dental staff
Dyer, T.A. and P.G. Robinson, General health promotion in general dental practicethe involvement of the dental team. Part 1: a review of the evidence of effectiveness of brief public health interventions. British Dental Journal, 2006. 200(12): p. 679-85; discussion 671.	Literature review
Ekbäck, G., C. Persson, and S. Ordell, How much information is remembered by the patients? A selective study related to health education on a Swedish public health survey. Swedish Dental Journal, 2012. 36(3): p. 143- 148.	Not about the effectiveness of Health promotion messages – its rather about whether different groups are more likely to have received health promotion messages than others.
Farias, D.G., et al., Effect of oral anticipatory guidance on oral health and oral hygiene practices in preschool children. Journal of Clinical Pediatric Dentistry, 2005. 30(1): p. 23-7.	Not in a dental practice setting

Ferrazzano, G.F., et al., Effectiveness of a motivation method on the oral hygiene of children. European Journal of Paediatric Dentistry, 2008. 9(4): p. 183-7.	Not in a dental practice setting
Finkler, M., D.M. Belliard Oleiniski, and F.R. Souza Ramos, Pregnant women's social representations of oral health: A reference to rethink mother-baby dental assistance. Online Brazilian Journal of Nursing, 2005. 4(2): p. 11DUMMY.	Full text not available
Furusawa, M., et al., Effectiveness of dental checkups incorporating tooth brushing instruction. Bulletin of Tokyo Dental College, 2011. 52(3): p. 129-33.	Not in a dental practice
Greenberg, B.J.S., J.V. Kumar, and H. Stevenson, Dental case management: Increasing access to oral health care for families and children with low incomes. Journal of the American Dental Association, 2008. 139(8): p. 1114-1121.	Not in a dental setting
Griffiths, J., Patients' perception of, and compliance with, oral hygiene instruction in a general dental practice. Dental Health, 2002. 41(3): p. 3-6.	Doesn't provide information on barriers or facilitators or effectiveness of intervention
Hajimiri, K.H., G.H. Sharifirad, and A. Hasanzade, The effect of oral health education based on health belief model in mothers who had 3-6 year old children on decreasing dental plaque index in Zanjan. Journal of Zanjan University of Medical Sciences and Health Services, 2010. 18(72): p. 1p.	Full text not available
Hale, N.A., Community-based dental health education in the Philippines. Journal of Investigative Medicine, 2011. 59 (1): p. 139- 140.	Only abstract available - meeting paper not full text
Harn, S.D. and D.G. Dunning, Using a children's dental health carnival as a primary vehicle to educate children about oral health. Journal of Dentistry for Children, 1996. 63(4): p. 281-4.	Not in a dental clinic
Harris, R., et al., One-to-one dietary interventions undertaken in a dental setting to change dietary behaviour. Cochrane Database of Systematic Reviews, 2012. 3: p. CD006540.	Systematic review
Hedman, E., K. Ringberg, and P. Gabre, Oral health education for schoolchildren: a qualitative study of dental care professionals' view of knowledge and learning. International Journal of Dental Hygiene, 2009. 7(3): p. 204- 11.	Not in a dental practice setting

Horowitz, A.M., M.Q. Wang, and D.V.	
Kleinman, Opinions of Maryland adults	
regarding communication practices of dentists	
and staff. Journal of Health Communication,	
2012. 17(10): p. 1204-1214.	

Houmes, S., Dental cavity prevention through fluoride education in Sandpoint, Idaho. Journal of Investigative Medicine, 2012. 60 (1): p. 151.

Jones, L.M. and T.J. Huggins, The rationale and pilot study of a new paediatric dental patient request form to improve communication and outcomes of dental appointments. Child: Care, Health and Development, 2013. 39(6): p. 869-872.

Katz-Sagi, H., et al., Effects of frequent oral hygiene instructions on microbial levels and salivary buffer capacity in orthodontic patients and their parents. World Journal of Orthodontics, 2008. 9(4): p. e48-54.

Kitching, M., V. Roos, and A. Nienaber, Educational psychology theory and the promotion of dental care for children aged five to six. Journal of Psychology in Africa, 2010. 20(2): p. 299-308.

Knösel, M., K. Jung, and A. Bleckmann, YouTube, dentistry, and dental education. Journal Of Dental Education, 2011. 75(12): p. 1558-1568.

Laiho, M., E. Honkala, and L. Kannas, How is oral health education conducted in Finnish health centers? Community Dentistry and Oral Epidemiology, 1995. 23(2): p. 119-24.

Lawrence, A., Dental health educators in general practice have small impact. Evidence-Based Dentistry, 2004. 5(1): p. 15.

Makuch, A. and K. Reschke, Playing games in promoting childhood dental health. Patient Education and Counseling, 2001. 43(1): p. 105-110.

Marino, R.J., et al., Cost-minimization analysis of a tailored oral health intervention designed for immigrant older adults. Geriatrics and gerontology international, 2014. 14(2): p. 336-40. The outcomes are not relevant

Only abstract available meeting paper not full text

Not in a dental practice setting / not about a health promotion message

Took place in a university dental clinic

Not in a dental practice setting

Not relevant – and not in a dental practice setting

provides survey information on prevalence of certain behaviours rather than barriers and facilitators on implementing oral health messages

Commentary not study - the study is included (Blinkhorn et al)

Not a dental practice setting

Setting: community groups and dental hospital

Martignon, S., et al. Oral-health workshop targeted at 0-5-yr. old deprived children's parents and caregivers: effect on knowledge and practices. Journal of clinical pediatric dentistry, 2006. 31, 104-8	Not in a dental practice setting
Mayer, M.P., et al. Long-term effect of an oral hygiene training program on knowledge and reported behaviour. Oral health and preventive dentistry, 2003. 1, 37-43.	Not in a dental practice setting
McConaughy, F.L., S.E. Toevs, and K.M. Lukken, Adult clients' recall of oral health education services received in private practice. Journal of Dental Hygiene, 1995. 69(5): p. 202- 11.	Not in a dental practice setting.
Misra, S., et al., Dentist-patient communication: What do patients and dentists remember following a consultation? Implications for patient compliance. Patient Preference and Adherence, 2013. 7: p. 543-549.	Limited relation to health messages
Mun, S.J., et al., Reduction in dental plaque in patients with mental disorders through the dental hygiene care programme. International Journal of Dental Hygiene, 2014. 12(2): p. 133- 40.	Not in a dental practice setting
Murphy, M., et al., Considerations and lessons learned from designing a motivational interviewing obesity intervention for young people attending dental practices: a study protocol paper. Contemp Clin Trials, 2013. 36(1): p. 126-34.	Study protocol - not full trial – no outcomes reported
Newton, J.T., The readability and utility of general dental practice patient information leaflets: an evaluation. British Dental Journal, 1995. 178(9): p. 329-32.	Article is about NHS leaflets which provide professional details about dentists at surgeries rather than oral health messages. Also the outcome is a readable leaflet and not any change in peoples' knowledge or attitude.
Nishimura, M., et al., Influences of diet on caries activities and caries-risk grouping in children, and changes in parenting behaviour. Pediatric Dental Journal, 2012. 22(2): p. 117- 124.	Public Health initiative as opposed to a practice based intervention.
Parlani, S., A. Tripathi, and S.V. Singh, Increasing the prosthodontic awareness of an aging Indian rural population. Indian Journal of Dental Research, 2011. 22(3): p. 367-70.	Not in a dental practice

Pilebro, C. and B. Bäckman, Teaching oral hygiene to children with autism. International Journal Of Paediatric Dentistry / The British Paedodontic Society [And] The International Association Of Dentistry For Children, 2005. 15(1): p. 1-9.	Not in Dental practice setting
Plutzer, K. and M.J.N.C. Keirse, Incidence and prevention of early childhood caries in one- and two-parent families. Child: Care, Health and Development, 2011. 37(1): p. 5-10.	Not in a dental practice setting
Plutzer, K. and A.J. Spencer, Efficacy of an oral health promotion intervention in the prevention of early childhood caries. Community Dentistry and Oral Epidemiology, 2008. 36(4): p. 335-46.	Not in a dental practice setting
Primosch, R.E., C.M. Balsewich, and C.W. Thomas, Outcomes assessment an intervention strategy to improve parental compliance to follow-up evaluations after treatment of early childhood caries using general anesthesia in a Medicaid population. Journal of Dentistry for Children, 2001. 68(2): p. 102-8, 80.	Not in a conventional dental practice
Ramsdale, M.P. and D.P. Landes, Evaluation of an oral health promotion pilot in County Durham and Darlington. International Journal of Health Promotion and Education, 2014. 52(2): p. 60-67.	Not delivered in a dental practice
Rantanen, M., et al., Dental patient education: a survey from the perspective of dental hygienists. International Journal Of Dental Hygiene, 2010. 8(2): p. 121-127.	Provides general information on percentage of advice are given but nothing about effectiveness and barriers/facilitators
Reinhardt, C.H., et al. Comparison of three forms of teaching - a prospective randomised pilot trial for the enhancement of adherence. International journal of dental hygiene, 2012. 10, 277-83 DOI: 10.1111/j.1601- 5037.2011.00543.x.	Not in a dental practice
Richards, W., Evaluating oral health promotion activity within a general dental practice. British Dental Journal, 2013. 215(2): p. 87-91.	Not applicable - Focuses on oral health behaviours rather than messages in particular
Rodrigues, C.R., et al., The effect of training on the ability of children to use dental floss. ASDC Journal Of Dentistry For Children, 1996. 63(1): p. 39-41.	Not in a dental practice setting
Rosseel, J.P., et al., Patient-reported feedback promotes delivery of smoking cessation advice by dental professionals. International Journal of Health Promotion and Education, 2012. 50(3): p. 101-110.	Smoking cessation

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Tilliss, T.S.I., et al., The Transtheoretical Model applied to an oral self-care behavioural change: development and testing of instruments for stages of change and decisional balance. Journal of Dental Hygiene, 2003. 77(1): p. 16- 25.	Article is about behavioural change rather than oral health promotion messages
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Wendt, L.K., G. Koch, and A.L. Hallonsten, Parental awareness of dental caries in toddlers. Swedish Dental Journal, 1996. 20(4): p. 161-4.	Not delivered in a dental practice
Wennhall, I., et al., Outcome of an oral health outreach programme for preschool children in a low socioeconomic multicultural area. International Journal Of Paediatric Dentistry / The British Paedodontic Society [And] The International Association Of Dentistry For Children, 2008. 18(2): p. 84-90.	Not in a dental practice setting
Yokoyama, Y., et al., Dentists' practice patterns regarding caries prevention: Results from a dental practice-based research network. BMJ Open, 2013. 3(9).	Provides general information on percentage of advice are given but nothing about effectiveness and barriers/facilitators
Mongeau, S. W. Horowitz, A. M., Assessment of Reading Level and Content Adequacy of Oral Cancer Educational Materials from USAF Dental Clinics. Journal of Cancer Education, 2004. 19(1): pp.29-36.	Not an oral health promotion intervention with a patient outcome. A review of material/information

Bailit, H., et al., Financial issues in community- based clinical dental education programs. Journal of Dental Education, 1999. 63(12): p. 902-8.	Not about oral health promotion messages - not relevant.
Cooper, B.R., Patient education software: technology in the dental office. Dental assistant 2007. 76(3): p. 16-17.	Not a study
O'Farrell, M., Developing oral health promotion in general dental practice in East London. British dental nurses' journal 1996. 55(4): p. 17- 18.	No relevant outcomes
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Weinstein, P., et al., Treatment fidelity of brief motivational interviewing and health education in a randomised clinical trial to promote dental attendance of low-income mothers and children: Community-Based Intergenerational Oral Health Study "Baby Smiles". BMC Oral Health, 2014. 14(1): p. 1-16.	Not in a dental practice setting
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Jain, C., et al., Randomised controlled trial: parental compliance with instructions to remain silent in the dental operatory. Pediatric Dentistry, 2013. 35(1): p. 47-51.	Not about oral health promotion messages
Harnacke, D., et al., Oral and written instruction of oral hygiene: a randomised trial. Journal of Periodontology, 2012. 83(10): p. 1206-1212.	Not in a dental practice
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Gathece, L.W., et al., Effect of health education on oral hygiene and gingival status of persons living with HIV attending comprehensive care centres in Nairobi, Kenya. African Journal of AIDS Research (AJAR), 2011. 10(4): p. 495- 500.	Not in a dental practice setting

Roberts-Thomson, K.F., et al., A comprehensive approach to health promotion for the reduction of dental caries in remote Indigenous Australian children: a clustered randomised controlled trial. International Dental Journal, 2010. 60(3 Suppl 2): p. 245-249.	Not in a dental practice
Cardenas, L.M. and D.D. Ross, Effects of an oral health education program for pregnant women. Journal of the Tennessee Dental Association, 2010. 90(2): p. 23-27.	Distributing educational information to prenatal clinics
Ribeiro, D.G., et al., Effect of oral hygiene education and motivation on removable partial denture wearers: longitudinal study. Gerodontology, 2009. 26(2): p. 150-156.	Not in a dental practice
Blinkhorn, F., et al., A phase II clinical trial of a dental health education program delivered by aboriginal health workers to prevent early childhood caries. BMC Public Health, 2012. 12: p. 681-681.	Study protocol
DiClemente, R.J., Planning models are critical for facilitating the development, implementation, and evaluation of dental health promotion interventions. Journal of Public Health Dentistry, 2011. 71: p. S16-S16.	Not a study
For the dental patient Surfing for substance: evaluating oral health information on the Internet. Journal of the American Dental Association (JADA), 2006. 137(5): p. 692-692.	Not a study – A leaflet
Bruerd, B., Focus groups: evaluating oral health education materials. Dental Hygienist News, 1995. 8(2): p. 21-22.	Full text not available
Lembariti, B. S., van der Weijden, G. A. and van Palenstein Helderman, W. H. (1998), The effect of a single scaling with or without oral hygiene instruction on gingival bleeding and calculus formation. Journal of Clinical Periodontology, 25: 30–33.	Mentions schools rather than dental practice
Rong, W. S., Bian, J. Y., Wang, W. J. and De Wang, J. (2003), Effectiveness of an oral health education and caries prevention program in kindergartens in China. Community Dentistry and Oral Epidemiology, 31: 412–416.	Not in a dental practice setting
Ellwood, R. P., Davies, G. M., Worthington, H. V., Blinkhorn, A. S., Taylor, G. O. and Davies, R. M. (2004), Relationship between area deprivation and the anticaries benefit of an oral health programme providing free fluoride toothpaste to young children. Community Dentistry and Oral Epidemiology, 32: 159–165.	Not in a dental practice setting

Strippel, H. (2010) Effectiveness of structured comprehensive paediatric oral health education for parents of children less than two years of age in Germany. Community dental health, 27 (2), 74-80	Not in a dental practice
Freudenthal JJ; Bowen DM (2010 Winter) Motivational interviewing to decrease parental risk-related behaviours for early childhood caries.	Not a dental practice setting
Lee, J.Y., Divaris, K., Baker, A.D., Rozier, R.G., Vann, W.F. Jr. (2012) The Relationship of Oral Health Literacy and Self-Efficacy With Oral Health Status and Dental Neglect. American Journal of Public Health, May;102(5) 923-9	Population attending Women, Infants, and Children's clinic – not a dental practice setting
Vysniauskaite, S. and M.M. Vehkalahti, Professional guidance on and self-assessed knowledge of oral self-care as reported by dentate elderly patients in Lithuania. Oral Health & Preventive Dentistry, 2007. 5(3): p. 193-9.	No relevant outcomes
Clayton, M., et al., An Initial, Qualitative Investigation of Patient-Centered Education in Dentistry. Studies in Health Technology & Informatics, 2013. 183: p. 314-318.	No relevant outcomes
Ziebolz, D., et al., Individual versus group oral hygiene instruction for adults. Oral Health & Preventive Dentistry, 2009. 7(1): p. 93-99.	Not in a dental practice setting
Davies, G.M., Duxbury, J.T., Boothman, N.J., Davies, R.M., Blinkhorn, A.S. (2005) A staged intervention dental health promotion programme to reduce early childhood caries. Community dental health, 22(2), 118-22	Not in a dental practice setting Not in a dental practice setting
Miller, P.M., Ravenel, M.C., Shealy, A.E., Thomas, S. (2006) Alcohol screening in dental patients: the prevalence of hazardous drinking and patients' attitudes about screening and advice. Journal of the American Dental Association,137(12), 1692-8	Not in a dental practice setting
Sharma, R., Hebbel, M., Ankola, A.V., Murugabupathy, V. (2011) Mobile-phone text messaging (SMS) for providing oral health education to mothers of preschool children in Belgaum City. Journal of telemedicine and telecare, 17(8) 432-436	Not in a dental practice setting and duplicate
Dermen, K.H., Ciancio, S.G., Fabiano J.A. (2014) A pilot test of motivational oral health promotion with alcohol-dependent inpatients. Health psychology: official journal of the Division of Health Psychology, American Psychological Association, 33(4), 392-5	Not in a dental practice setting

Appendix D Smoking Cessation Studies

Our search strategy revealed a considerable number of studies focussing on the delivery of smoking cessation advice. The majority of the smoking cessation studies identified were not specifically about promoting oral health per se. It was therefore decided, in consultation with the CPH team, that while we would endeavour to undertake a brief narrative synthesis, in order to be able to make a "state-of –the-art" statement about smoking cessation advice via dental surgeries, this would not be part of the main review.

A number of studies focused on the effectiveness of communicating messages about smoking cessation in a dental surgery environment (82 trials). Whilst screening these studies against the inclusion criteria, two studies clearly reported that these messages incorporated communication on the negative impact of smoking on oral health. These two studies therefore had outcomes relevant to the purpose of the main review, and so were included in it.^{1,2} A further two studies^{4,5} were excluded as one was unobtainable⁵, and the other did not meet our inclusion criteria⁶ as it was a qualitative study identifying strategies to design a smoking cessation advice intervention.

The remaining studies focused predominantly on smoking cessation and smoking related outcomes. Most of the related randomised controlled trials up to 2011 had already been appraised and reviewed in a Cochrane review⁶ on smoking cessation. That review concluded that behavioural interventions for tobacco cessation which incorporate an oral examination may increase tobacco abstinence rates among both cigarette smokers and smokeless tobacco users. A further Evidence Review also considered papers published before 2011⁷ and reported randomised controlled trials and qualitative studies conducted in the UK. This review concluded that NHS practitioners felt that a lack of reimbursement from the NHS, a lack of time and training, and fears over patient response acted as barriers to delivering smoking cessation interventions. One article published in 2004³ which was not included in the Cochrane Review, concerned the framing of oral health messages, in particlular those targeted at guitting smoking. It was found that when presented with either positively- or negatively-framed messaged embedded in a brochure, significantly more brochures were taken if the message was positively-framed. The authors concluded that smokers were more receptive to information that emphasises the benefits of quitting. Four randomised controlled trials were identified which were published after the previous Cochrane review.⁸⁻¹¹ Three of these studies researched technology- assisted programmes. One study evaluated an e-system for referring smokers to a smoking cessation programme. It offered some evidence that the e-technology encouraged higher rates of cessation, however further studies are required to confirm this.¹⁰ Another study evaluated computerassisted guidance integrated in electronic patient records. The rates of smoking cessation were not measured.¹¹ These two studies would therefore have no effect on the conclusions drawn from the Cochrane review. However, the fourth study⁸ evaluated interactive education combined with motivational emails to encourage dentists to deliver brief behavioural and smoking counselling. This behavioural intervention did not significantly decrease the rate of cessation.

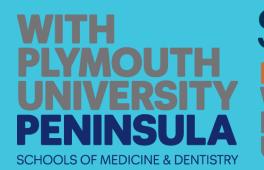
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