Demonstrate correct eye drop installation technique and observe the person using the correct technique when eye drops are first prescribed.

For people who cannot tolerate a pharmacological treatment, consider:
- A medicine from another therapeutic class (beta-blocker, carbonic anhydrase inhibitor or sympathomimetic) or
- Preservative-free eye drops if there is evidence that the person is allergic to the preservative or has clinically significant and symptomatic ocular surface disease.

Ask people about adherence to treatment and eye drop instillation technique if their IOP has not been reduced sufficiently despite treatment with PGA.

If adherence and eye drop instillation technique are satisfactory offer one of:
- A medicine from another therapeutic class (beta-blocker, carbonic anhydrase inhibitor or sympathomimetic)
- After treatment with medicines from 2 therapeutic classes, consider:
  - Further glaucoma surgery
  - Pharmacological treatment
  - Cyclodiode laser treatment
  - 360° SLT

This is a summary of the recommendations on treatment for people with chronic open angle glaucoma from NICE's guideline on glaucoma. See the original guidance at www.nice.org.uk/guidance/NG81.