

# Economic plan

This plan identifies the areas prioritised for economic modelling. The final analysis may differ from those described below. The rationale for any differences will be explained in the guideline.

## 1 Guideline

Service User Experience

## 2 List of modelling questions

<b>Review questions by scope area</b>	<b>Review question 4:</b> What methods and approaches for gathering, monitoring and evaluating the experiences of people using adult social care services are effective and cost-effective?
Population	All service users of adult social care.
Interventions and comparators considered for inclusion	Comparing different types of surveys
Perspective	NHS and personal social services
Outcomes	All relevant social care outcomes, participation rate, survey item response rate
Type of analysis	We anticipate that there will not be evidence on which to base an economic model. However, we think that there will be some information on survey costs. We might be able to do additional analyses on how the per-person cost of the survey changes depending on survey characteristics (face-to-face vs. online vs. postal; translated or EZ-read, cost of following-up vs. not-following up on survey non-responders; cost of self-report surveys vs. observational surveys in the case of individuals who lack mental capacity, etc.).
Issues to note	We were unable to carry out any costing analyses, as there were no specific surveys recommended or identified on which to base an analysis.