

NATIONAL INSTITUTE FOR HEALTH AND CLINICAL EXCELLENCE

PILOT SOCIAL CARE QUALITY STANDARD

FINAL SCOPE

1 Quality standard title

Dementia: supporting people to live well with dementia

2 Social care quality standards

The National Institute for Health and Clinical Excellence (NICE) Quality Standards Programme was established in 2009 to manage the development of quality standards for healthcare. In 2011, NICE was also asked by the Department of Health to pilot the development of two quality standards for social care.

NICE pilot social care quality standards are small sets of specific, concise statements (up to a maximum of 15) and related measures that draw on existing guidance to act as markers of high-quality, cost-effective care or services. They are intended to support improvements in the quality of care and services.

The pilot social care quality standards address effectiveness, people's experience of using services, safety issues, equality and cost impact and are derived from the best available evidence, such as NICE guidance or other NICE accredited sources. This work is intended to help the social care sector focus on delivering the best possible outcomes for people who use services. This quality standard is also intended to help people living with dementia, and their families and carers, understand what services they should expect from their care provider.

The pilot social care quality standards are being produced collaboratively with social care organisations and the NHS, along with their partners, people who use services and carers. During development the Topic Expert Group (TEG),

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appointed to develop this quality standard, will decide which of the areas and activities described in this scope should be prioritised for the development of quality statements and measures. The draft quality statements and measures will be the subject of a public consultation. The content of the quality standard may change during the process and may differ after consultation with stakeholders.

The pilot social care quality standard development process is described in detail on the NICE website (see section 6, 'Further information').

3 This standard

The Department of Health has asked NICE to produce a pilot social care quality standard on the 'Care of people with dementia'. The purpose of this quality standard is to support people to live well with dementia. This scope has been drafted following the first meeting of the TEG, and refined following consideration of stakeholder consultation comments. It defines what the quality standard will (and will not) consider.

The areas that will be addressed by the TEG are described in the following sections.

3.1 Population

3.1.1 Groups that will be covered

- a) People living with probable or diagnosed dementia.
- b) Family and friends caring for people living with probable or diagnosed dementia.
- c) The following subgroups of people living with probable or diagnosed dementia, who may need special consideration, will be included:
 - people younger than 65
 - people facing barriers to accessing services
 - people with characteristics protected by the [Equality Act 2010](#)

- people with learning disabilities.

3.1.2 Groups that will not be covered

- a) People with delirium or mild cognitive impairment not linked to dementia.

3.2 Settings

All settings supporting people living with dementia with their social care needs. This includes but is not limited to:

- a) People's homes (including assisted living accommodation).
- b) Residential care homes (with or without nursing care).
- c) Community-based settings (such as day care centres).
- d) Other settings where social care may be delivered, for example, primary, secondary and tertiary healthcare (including emergency departments, inpatient care and transitions between departments and services), hospices and prisons.

3.3 Areas and activities

3.3.1 Areas and activities that will be considered

- a) Recognising changes in behaviour that might indicate dementia.
- b) Information and support during and following a diagnosis of dementia.
- c) Personalised care.
- d) Delivery of care.
- e) Organisation and co-ordination of services.
- f) Support for family and friends caring for people living with dementia.

- g) End of life care.

3.3.2 Areas and activities that will not be considered

- a) Interventions delivered solely by healthcare staff, for example, surgical procedures or prescription of medication.

3.4 Economic aspects

The TEG will take into account evidence of effectiveness and cost effectiveness when prioritising the quality statements to be included in the pilot social care quality standard. The cost and commissioning impact of implementing the quality standard will also be assessed where possible.

4 Development sources

Relevant NICE guidance and other NICE accredited sources will be used to develop the pilot social care quality standard. Appendix 1 details relevant policy context that will be used to inform the development of the quality standard

4.1 Key development sources (NICE guidance and NICE accredited sources)

Primary sources

- [Dignity in care](#). SCIE guide 15 (2010).
- [Dementia: supporting people with dementia and their carers in health and social care](#). NICE clinical guideline 42 (2006).

Other sources that may be used in the development of the quality standard

- [IMCA and paid relevant person's representative roles in the Mental Capacity Act Deprivation of Liberty Safeguards](#). SCIE guide 41 (2011).
- [Independent mental capacity advocate involvement in accommodation decisions and care reviews](#). SCIE guide 39 (2010).
- [Personalisation: a rough guide](#). SCIE guide 47 (2010).
- [Practice guidance on the involvement of Independent Mental Capacity Advocates \(IMCAs\) in safeguarding adults](#). SCIE guide 32 (2009).

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- [Commissioning and monitoring of Independent Mental Capacity Advocate \(IMCA\) services](#). SCIE guide 31 (2009).
- [Implementing the Carers \(Equal Opportunities\) Act 2004](#). SCIE guide 9 (2007)¹.

5 Related NICE quality standards

5.1 *Published standards*

- [Patient experience in adult NHS services](#). NICE quality standard (2012).
- [Service user experience adult mental health](#). NICE quality standard (2012).
- [End of life care](#). NICE quality standard (2011).
- [Dementia](#). NICE quality standard (2010).

6 Status

This is the final scope for the pilot social care quality standard on ‘Dementia: supporting people to live well with dementia’. This document is not NICE’s final quality standard. The areas outlined in section 3.3 ‘Areas and activities’ will be considered in the development of the draft quality statements and measures. These statements and measures will draw from the recommendations in the sources outlined in the ‘Development sources’ listed in section 4. The draft quality standard will be published for consultation on the NICE website in August 2012.

7 Further information

Information on the pilot social care quality standard development process is provided in:

- [‘Social care quality standards: Interim process guide for the pilot topics’](#).

¹ NICE has reviewed the process used to develop this SCIE guide, which was produced prior to NICE accreditation. The process used to develop this guide are in line with the process accredited for SCIE products produced after 2009.

Information on the progress of '[Dementia: supporting people to live well with dementia](#)' (NICE social care quality standard) is also available from the NICE website.

Appendix 1

Policy context

- Department of Health (2011) [NHS Outcomes Framework 2012-13](#).
- Department of Health (2011) [Dementia commissioning pack](#).
- Department of Health (2011) [National strategy for carers](#).
- Department of Health (2011) [Transparency in outcomes: a framework for adult social care](#).
- Department of Health (2011) [No health without mental health: a cross-government mental health outcomes strategy for people of all ages](#).
- Department of Health, Skills for Health, Skills for Care (2011) [Common core principles for supporting people with dementia: a guide to training the social care and health workforce](#).
- Department of Health (2010) [Nothing ventured, nothing gained: risk guidance for people with dementia](#).
- Department of Health (2010) [Quality outcomes for people with dementia: building on the work of the National Dementia Strategy](#).
- Department of Health (2010) [Dignity in care](#) (hosted by SCIE).
- Department of Health (2010) [A vision for adult social care: capable communities and active citizens](#).
- Department of Health (2009) [Joint commissioning framework for dementia](#).
- Department of Health (2009) [The use of antipsychotic medication for people with dementia: time for action](#).
- Department of Health (2009) [National Dementia Strategy](#).