NATIONAL INSTITUTE FOR HEALTH AND CARE EXCELLENCE

HEALTH AND SOCIAL CARE DIRECTORATE QUALITY STANDARDS

Quality standard topic: Mental wellbeing of older people in care homes

Output: Equality analysis form – Meeting 2

Introduction

As outlined in the Quality Standards process guide (available from www.nice.org.uk), NICE has a duty to have due regard to the need to eliminate unlawful discrimination, advance equality of opportunity, and foster good relations between people from different groups. The purpose of this form is to document the consideration of equality issues in each stage of the development process before reaching the final output that will be approved by the NICE Guidance Executive. This equality analysis is designed to support compliance with NICE's obligations under the Equality Act 2010 and Human Rights Act 1998.

Table 1 lists the equality characteristics and other equality factors NICE needs to consider, i.e. not just population groups sharing the 'protected characteristics' defined in the Equality Act but also those affected by health inequalities associated with socioeconomic factors or other forms of disadvantage. The table does not attempt to provide further interpretation of the protected characteristics. This is because it is likely to be simpler, and more efficient, to use the evidence underpinning the quality standard to define population groups within the broad protected characteristic categories rather than to start with possibly unsuitable checklists created for other purposes, such as social surveys or HR monitoring tools.

The form should be used to:

- confirm that equality issues have been considered and identify any relevant to the topic
- ensure that the quality standards outputs do not discriminate against any of the equality groups
- highlight planned action relevant to equality
- highlight areas where quality standards may advance equality of opportunity.

This form is completed by the NICE quality standards internal team at each stage within the development process:

- Topic overview (to elicit additional comments as part of active stakeholder engagement)
- Quality Standards Advisory Committee meeting 1
- Quality Standards Advisory Committee meeting 2

Table 1

Protected characteristics
Age
Disability
Gender reassignment
Pregnancy and maternity
Race
Religion or belief
Sex
Sexual orientation
Other characteristics
Socio-economic status
Depending on policy or other context, this may cover factors such as social exclusion and deprivation associated with geographical areas or inequalities or variations associated with other geographical distinctions (e.g. the North/South divide, urban versus rural).
Marital status (including civil partnership)

Other categories

Other groups in the population experience poor health because of circumstances often affected by, but going beyond, sharing a protected characteristic or socioeconomic status. Whether such groups are identifiable depends on the guidance topic and the evidence. The following are examples of groups covered in NICE guidance:

- Refugees and asylum seekers
- Migrant workers
- Looked after children
- Homeless people.

Quality standards equality analysis

Stage: Meeting 2

Topic: Mental wellbeing of older people in care homes

- 1. Have any equality issues impacting upon equality groups been identified during this stage of the development process?
 - Please state briefly any relevant equality issues identified and the plans to tackle them during development.

The following equalities groups were discussed during the QSAC meeting. Reference has been made to ensure that the quality statements apply equally to these groups within the equality and diversity considerations section of the quality standard. These groups include people with:

- Acquired cognitive impairments
- Communication and language barriers
- Cultural differences
- Learning disabilities
- People approaching the end of their life.

The quality standard focuses on all older people (aged 65 years and over) in care homes. This includes all care home settings, including residential and nursing accommodation, and includes people accessing day care and respite care.

2. Have relevant bodies and stakeholders been consulted, including those with a specific interest in equalities?

 Have comments highlighting potential for discrimination or advancing equality been considered?

The first stage of the process gained comments from stakeholders on the key quality improvement areas which were considered by the Quality Standards Advisory Committees (QSACs).

Standing members for Quality Standards Advisory Committees (QSACs) were recruited by open advert with relevant bodies and stakeholders given the opportunity to apply. In addition to these standing committee members, specialist committee members from a range of professional and lay backgrounds relevant to the topic were recruited. Representation was sought from a variety of specialist committee members including a GP, not-for-profit care home provider representative, director of adult social care, senior academic and a lay member.

Consultation on the draft quality standard took place with registered stakeholders for a period of 4 weeks. All comments received were considered by the QSAC and have been responded to on a line by line basis (see NICE website).

- 3. Have any population groups, treatments or settings been excluded from coverage by the quality standard at this stage in the process? Are these exclusions legal and justified?
 - Are the reasons for justifying any exclusion legitimate?

The definition of older people (aged 65 years and over) is consistent with the public health guidance PH16. It is acknowledged that there is a population of people aged under 65 years, in care homes for older people, which will not be covered by this quality standard. The decision to define older people as aged 65 years and over, in line with PH16, was made because the needs of older people in care homes are specific and therefore they must be considered as a discrete group.

The quality of care for people with suspected or diagnosed dementia is covered fully in existing NICE quality standards, so whilst they may be included generally as older people in care homes, the quality statements will not make specific reference to this group.

The quality of care for people who are approaching the end of their life is addressed by the existing NICE quality standard 13 - End of life care for adults. As this quality standard is applicable to all settings the quality statements will not make specific reference to this group. However, this group will be acknowledged in the equality and diversity considerations sections.

- 4. If applicable, do any of the quality statements make it impossible or unreasonably difficult in practice for a specific group to access a service or element of a service?
 - Does access to a service or element of a service depend on membership of a specific group?
 - Does a service or element of the service discriminate unlawfully against a group?
 - Do people with disabilities find it impossible or unreasonably difficult to receive a service or element of a service?

The statements do not prevent any specific groups from accessing services.

The quality standard will also clearly state that good communication between healthcare professionals and older people in care homes and their families and carers is essential. Treatment and care, and the information given about it, should be culturally appropriate. It should also be accessible to people with additional needs such as physical, sensory or learning disabilities, and to people who do not speak or read English. Older people in care homes, and their families and carers, should have access to an interpreter or advocate if needed.

5. If applicable, does the quality standard advance equality?

 Please state if the quality standard, including statements, measures and indicators, as described will advance equality of opportunity, for example by making access more likely for certain groups, by tailoring the service to certain groups, or by making reasonable adjustments for people with

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We believe these quality statements promote equality.