Thank you for agreeing to give us your views on the technology and the way it should be used in the NHS.

Patients and patient advocates can provide a unique perspective on the technology, which is not typically available from the published literature.

To help you give your views, we have provided a template. The questions are there as prompts to guide you. You do not have to answer every question. Please do not exceed the 8-page limit.

About you

Your name: Liz Clark

Name of your organisation: Trustee Heart Care Partnership UK and Chair of the Peninsula Heart & Stroke Patient Group

Are you (tick all that apply):

- a patient with the condition for which NICE is considering this technology?
- a carer of a patient with the condition for which NICE is considering this technology?
- an employee of a patient organisation that represents patients with the condition for which NICE is considering the technology? If so, give your position in the organisation where appropriate (e.g. policy officer, trustee, member, etc)
- Trustee of the Heart Care Partnership UK
- Chair of the Peninsula Heart & Stroke Network Patient Group
- other? (please specify)
What do patients and/or carers consider to be the advantages and disadvantages of the technology for the condition?

1. Advantages
   (a) Please list the specific aspect(s) of the condition that you expect the technology to help with. For each aspect you list please describe, if possible, what difference you expect the technology to make.

   *(Please Note: My observations are based on what I have read and discussed with the Peninsula Heart & Stroke Patient Group. None of the patients at the meeting had any experience of taking Ticagrelor although some had been treated with Clopidogrel.)*

   (b) Please list any short-term and/or long-term benefits that patients expect to gain from using the technology. These might include the effect of the technology on:
   - the course and/or outcome of the condition
   - physical symptoms
   - pain
   - level of disability
   - mental health
   - quality of life (lifestyle, work, social functioning etc.)
   - other quality of life issues not listed above
   - other people (for example family, friends, employers)
   - other issues not listed above.

   *Patients with Acute Coronary Syndrome are less likely to die from a heart attack or a stroke.*
   *The effects of Ticagrelor can be quickly reversed if necessary*

What do patients and/or carers consider to be the advantages and disadvantages of the technology for the condition? (continued)

2. Disadvantages
   Please list any problems with or concerns you have about the technology. Disadvantages might include:
   - aspects of the condition that the technology cannot help with or might make worse.
   - difficulties in taking or using the technology.
### National Institute for Health and Clinical Excellence

**Single technology appraisal (STA)**

| - side effects (please describe which side effects patients might be willing to accept or tolerate and which would be difficult to accept or tolerate) |
| - impact on others (for example, family, friends, employers) |
| - financial impact on the patient and/or their family (for example, cost of travel needed to access the technology, or the cost of paying a carer). |

I have discussed this medication with patients who had experience of taking Clopidogrel which in some cases caused adverse side effects.

None of the patients had taken Ticagrelor so we cannot comment from experience on any side effects.

This is a faster acting but shorter lasting drug which is taken twice daily. Patients are notoriously bad at complying with their medication schedule therefore we are concerned about how the unreliable patients would manage.

If non-compliance with the medication schedule is likely to have serious effects we would like to be reassured that patients would be carefully assessed for reliability before being prescribed this drug.

3. Are there differences in opinion between patients about the usefulness or otherwise of this technology? If so, please describe them.

*No differences of opinion*

4. Are there any groups of patients who might benefit more from the technology than others? Are there any groups of patients who might benefit less from the technology than others?

Comparing the technology with alternative available treatments or technologies

NICE is interested in your views on how the technology compares with existing treatments for this condition in the UK.
Appendix D – Patient/carer expert statement template

NATIONAL INSTITUTE FOR HEALTH AND CLINICAL EXCELLENCE

Single technology appraisal (STA)

(i) Please list any current standard practice (alternatives if any) used in the UK.

(ii) If you think that the new technology has any advantages for patients over other current standard practice, please describe them. Advantages might include:
- improvement in the condition overall
- improvement in certain aspects of the condition
- ease of use (for example tablets rather than injection)
- where the technology has to be used (for example at home rather than in hospital)
- side effects (please describe nature and number of problems, frequency, duration, severity etc.)

(iii) If you think that the new technology has any disadvantages for patients compared with current standard practice, please describe them. Disadvantages might include:
- worsening of the condition overall
- worsening of specific aspects of the condition
- difficulty in use (for example injection rather than tablets)
- where the technology has to be used (for example in hospital rather than at home)
- side effects (for example nature or number of problems, how often, for how long, how severe).

Research evidence on patient or carer views of the technology

If you are familiar with the evidence base for the technology, please comment on whether patients’ experience of using the technology as part of their routine NHS care reflects that observed under clinical trial conditions.

National Institute for Health and Clinical Excellence
Patient/carer organisation statement template
Single Technology Appraisal of Ticagrelor for the treatment of acute coronary syndromes
Appendix D – Patient/carer expert statement template

NATIONAL INSTITUTE FOR HEALTH AND CLINICAL EXCELLENCE

Single technology appraisal (STA)

Are there any adverse effects that were not apparent in the clinical trials but have come to light since, during routine NHS care?

Are you aware of any research carried out on patient or carer views of the condition or existing treatments that is relevant to an appraisal of this technology? If yes, please provide references to the relevant studies.
National Institute for Health and Clinical Excellence
Patient/carer organisation statement template
Single Technology Appraisal of Ticagrelor for the treatment of acute coronary syndromes